

INFORMATION REDACTED
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INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

From: [REDACTED]
To: HyundaiCaseManagement1@hmausa.com
Subject: Re: Hyundai Consumer Affairs Case# [REDACTED]
Date: Monday, May 6, 2024 9:56:13 AM

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Just reaching back out as I have not heard anything from you all or from the dealership. I need this matter resolved this week. We have a long distance trip this weekend and I will have to be able to use this seatbelt in my car. This matter has become beyond ridiculous to get resolved.

[REDACTED]

> On Apr 24, 2024, at 6:08 PM, [REDACTED]

>

> No, I have not heard from him or anyone else.

> Thanks

> [REDACTED]

>

>> On Apr 24, 2024, at 6:05 PM, HyundaiCaseManagement1@hmausa.com wrote:

>>

>> Good afternoon [REDACTED],

>>

>> I hope you are doing well. I want to ask you and confirm with you if you have received any calls from the dealership specifically from Tray?

>>

>> Thank you,

>>

>> JOSEPH

>> National Consumer Affairs

>> (714) 410-4328

>> Hyundai Motor America

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