

From: [REDACTED]
To: HyundaiCaseManagement1@hmausa.com
Subject: Re: Hyundai Consumer Affairs Case# [REDACTED]
Date: Friday, April 5, 2024 10:11:25 AM

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I have not heard from the service advisor.

[REDACTED]

> On Apr 5, 2024, at 11:30 AM, HyundaiCaseManagement1@hmausa.com wrote:

>

> Good morning [REDACTED]ubbs,

>

> I hope you are doing well. I understand I received your last email and it will be ok if you take your vehicle next week; however, if the service advisor has not given you a call please let me know so I can communicate with the dealership again.

>

> Thank you,

>

> JOSEPH

> National Consumer Affairs

> (714) 410-4328

> Hyundai Motor America

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