

From: [REDACTED]
To: HyundaiCaseManagement1@hmausa.com
Subject: Re: Hyundai Consumer Affairs Case#: [REDACTED]
Date: Tuesday, April 2, 2024 4:46:05 PM

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Thank you very much. I will wait for his call. I will be out of town this Friday but could do it one day next week.

[REDACTED]

> On Apr 2, 2024, at 5:10 PM, HyundaiCaseManagement1@hmausa.com wrote:

>

> Good afternoon [REDACTED],

>

> I hope you are doing well. I want to give you an update after I finally had my conversation done with Tray Service Advisor from Werner Hyundai that is working with your vehicle. After I spoke with him he explained me that your warranty request for the seat belt replacement was approved meaning that labor and parts will be done per warranty. He explained to me that he will be ordering the parts today and probabbly will give you a call so you can be at the dealer at this upcoming Friday.

>

> I will be constantly checking up with you so everything can be done as Tray said.

>

> Thank you for your patience,

>

> JOSEPH

> National Consumer Affairs

> (714) 410-4328

> Hyundai Motor America

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