

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** Re: Hyundai Consumer Affairs Case#: 21820946  
**Date:** Monday, August 28, 2023 9:43:07 AM

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Hello,

[REDACTED] I get a day off during the week, I will schedule the appointment.  
I work 7am-7pm 4-5 weekdays a week and my schedule is made 6 weeks in advance.

[REDACTED]

Sent from my iPhone

> On Aug 28, 2023, at 12:12 PM, NationalCA@hmausa.com wrote:

>

> Hi [REDACTED]

>

> My name is Jennifer and I will be taking over for Ryan on your case 21820946. I just wanted to get an update from you if you were able to make an appointment with the dealership yet for your seat belt repairs?

>

> If you could reply with an update, that would be great, or you are welcome to give me a call, whichever one you prefer.

>

> Thank you for being a valued member of our Hyundai Family, Have a great day!

>

>

>

> JENNIFER

> National Consumer Affairs

> (877) 864-6006 x53187

> Hyundai Motor America

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