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OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

NISSAN
GROUP OF NORTH AMERICA

DTS Field Inspection Report - CONFIDENTIAL

[redacted]

Case Detail

Case Id:	[redacted]	**Date-Request:**	11/2/2021 00:00	**Date-Inspection:**	11/2/2021 00:00
DTS Name:	Gary Torgerson	**Inspection Status:**	Completed	**Date-Close:**	11/2/2021 00:00
Request Type:	DTS Dealer	**HK Request Type:**	Non-Consumer		
Description:	2021 T34 Bent tire rod end				

Dealer Information

Dealer Code:	2000	**Dealer Name:**	SERRA NISSAN	**Representative:**	
Phone Number:	2058562544	**Region:**	34		
Address:	1500 CENTER POINT PKWY BIRMINGHAM AL 35215				

Vehicle Information

VIN:	[redacted]	**Model Year:**	2021	**Make:**	NISSAN
Model Line:	ROGUE	**Model Code:**	22311	**Starting Mileage:**	22704

Inspection Summary

Appointment Time/Notes:

Customer Name: **Customer Representative:**

Customer's Concern: Bent tie rod end

Did DTS and customer meet?: N

Customer Meeting Summary:

Road Test Performed?: N **Was DTS able to duplicate concerns?** Y

Starting Mileage: 22704 **Ending Mileage:**

Vehicle Condition: Good **Non-OE Modifications or Accessories?:** N

Vehicle Condition Description: **Modification or Accessory Description:**

Vehicle Findings: Passenger side tie rod end bentDealer has contacted DTS for advice since there were no signs of damage or abuse to the underside of the vehicle.DTS has advised the dealer to replace the steering rack under warranty.

Did DTS meet with Dealer?: N

Dealer Findings:

Repair Status: Complete **ETA:**

Comments: DTS has advised the dealer to replace the steering rack under warranty. RO#6081706 Serra nissan

Goodwill Offered?: 0

Current Mileage:	0	**TREAD Code:**	01	**TREAD Effective Date:**	11/2/2021 00:00

[redacted]

Additional Comments

Internal Comments:	
External Comments:	
RO Approval Comment:	
Dealer Action/Observation:	
Problem Analysis:	
Initial Recommendation:	

Related/Support Case

Related Support Case:	
Related Support Case Subject:	
Latest Update:	