INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

NISSAN
GROUP OF NORTH AMERICA

DTS Field Inspection Report - CONFIDENTIAL

[redacted]

Case Detail

Case Id:	[redacted]	Date-Request:	7/19/2022 00:00	Date-Inspection:	7/19/2022 00:00
DTS Name:	[redacted]	Inspection Status:	Completed	Date-Close:	7/19/2022 00:00
Request Type:	DTS Dealer	HK Request Type:	Non-Consumer		
Description:	2021 T33 TIE ROD				

Dealer Information

Dealer Code:	2976	Dealer Name:	STAR NISSAN, INC.	Representative:	
Phone Number:	7184230500	Region:	26		
Address:	20626 NORTHERN BLVD BAYSIDE NY 11361				

Vehicle Information

VIN:	[redacted]	Model Year:	2021	Make:	NISSAN
Model Line:	ROGUE	Model Code:	22211	Starting Mileage:	8552

Inspection Summary

Appointment Time/Notes:			
Customer Name:	[redacted]	Customer Representative:	
Customer's Concern:	C/S WHEN TURNING OUT OF GAS STATION, TIE ROD BROKE ON VEHICLE		
Did DTS and customer meet?:	N		
Customer Meeting Summary:			
Road Test Performed?:	N	Was DTS able to duplicate concerns?	Y
Starting Mileage:	8552	Ending Mileage:	
Vehicle Condition:	Average	Non-OE Modifications or Accessories?:	N
Vehicle Condition Description:		Modification or Accessory Description:	
Vehicle Findings:	C/S WHEN TURNING OUT OF GAS STATION, TIE ROD BROKE ON VEHICLE No signs of impact observed, RS inner tie rod separatedDTSM advised replace steering rack assy		
Did DTS meet with Dealer?:	N		
Dealer Findings:			
Repair Status:	Complete	ETA:	
Comments:	DTSM PO approves replacement of steering rack at WFRT.		
Goodwill Offered?:	0		
Current Mileage:	0	TREAD Code: 01	TREAD Effective Date: 7/19/2022 00:00

[redacted]

Additional Comments

Internal Comments:	
External Comments:	
RO Approval Comment:	
Dealer Action/Observation:	
Problem Analysis:	
Initial Recommendation:	

Related/Support Case

Related Support Case:	
Related Support Case Subject:	
Latest Update:	