

From: [REDACTED]
Sent: [REDACTED]
To: [REDACTED]; [REDACTED]
CC: [REDACTED]; [REDACTED] S(.) [REDACTED]
Subject: RE: [REDACTED] B (Diesel) found water in fuel ([REDACTED]) - Service [REDACTED] B

Hi [REDACTED],

I submitted a request to get this [REDACTED] sensor to [REDACTED] for analysis. Please see attached fyi.

Hi [REDACTED],

Please perform the analysis and provide us the report when you receive the part. Thank you for your support.

Request summary

PEARS Req#	OPEN	Web Ref	[REDACTED]
Source	VIN Specific	Failure Mode/ Reason	Warranty
Request Expiration Date	[REDACTED]	QB commodity	Powertrain as Installed
RAC Code	PT	RAC Loc	CH
Ship to	[REDACTED]	Company Name	SOGEFI FILTRATION
Address	[REDACTED] [REDACTED]	Attention	[REDACTED]
Special instructions		Phone	[REDACTED]
Method of shipping	UPS		

Parts

Vehicle

Frequency

Monthly

All Vehicles Selected

Prefix	Base	Suffix	Qty	Description	Causal Ind
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

VIN sequence number	Start	End
[REDACTED]	[REDACTED]	[REDACTED]

P&A Codes

[REDACTED]

Model Year

Vehicle Type

[REDACTED]

Light Truck - [REDACTED]

Regards,
[REDACTED]
Ford Motor Company
Fuel Systems D&R
[REDACTED]
Cell: [REDACTED]
[REDACTED]

From: [REDACTED] <[REDACTED]>
Sent: [REDACTED]
To: [REDACTED] <[REDACTED]>
Subject: [REDACTED] (Diesel) found water in fuel ([REDACTED]) - Service [REDACTED] B

H [REDACTED],

Not sure if this goes to you or someone else but feel free to add them on the email.

See recent claim for [REDACTED] (Diesel) found water in fuel (WIF). Followed [REDACTED] found water in connector [REDACTED], wif connector pins corroded. replaced wif fuel sensor and connector, cleared codes. Service P/N [REDACTED] B
This is AFT-OF-AXLE FUEL TANK. Can you send part back for analysis?

Claim Detail

PROD Claims Loaded Through: [REDACTED]

END USER AGREEMENT:

This data is CONFIDENTIAL or SECRET. You are responsible for maintaining the security and confidentiality of the data contained within and shall use it only for product improvement, research and development, product safety, and security purposes authorized by [REDACTED] ("Authorized Purposes"). Data contained in this file may be shared within [REDACTED] internally only where required for Authorized Purposes. Only data in this file, that is specific to a Supplier Goods provide under [REDACTED] Production Terms and Conditions, may be shared with that Supplier and only where required for Authorized Purposes. Where possible, links to the files should be used in lieu of directly sending the files and/or the data contained. If data sent it should be encrypted. For questions, refer to the [Corporate Privacy policy](#). Please note - this data may reveal and require notification to the appropriate [REDACTED] personnel of any potential TREAD and/or CCRG concerns.

Attachments: 0

VIN Model Year:2023 Fixed Model Year:2024 Claim Key = [REDACTED] Note: All costs are in US dollars

Vehicle Information		Claim Information	
Model Year:	[REDACTED]	Document Number:	[REDACTED]
Market Derived:	F - [REDACTED]	Repair Date:	[REDACTED]
Body/Cab Type:	T/BB [REDACTED] (REGULAR CAB)	Distance:	[REDACTED]
Version/Series:	[REDACTED]	TIS:	1
Drive Type:	[REDACTED] PART TIME DRIVE	FCC Auth:	1
Vehicle Line:	[REDACTED]	GSAR Load Date:	[REDACTED]
WERS Engine Code:	[REDACTED]	Transaction Code:	1
WERS Transmission Code:	[REDACTED] AUTO TRNS (RWD)		
Warranty Start Date:	[REDACTED]		
Production Date:	[REDACTED]		
VIN:	[REDACTED]	Expense Information	
Dealer Information		Customer Paid Amount:	[REDACTED]
		Deductible Amount:	[REDACTED]
Dealer Name:	[REDACTED]	Dealer Paid Amount:	[REDACTED]
Dealer Code:	[REDACTED] - *	Labor Cost:	214.55
Address:	[REDACTED] & 20	VAT:	[REDACTED]
City:	[REDACTED]	Misc. Expense Amount:	[REDACTED]
State:	NY Zip Code: [REDACTED]	Part Markup Amount:	[REDACTED]
Country:	[REDACTED] Region Code: [REDACTED]	Material Cost:	[REDACTED]
Phone:	[REDACTED]	Total Cost Gross:	[REDACTED]

CONCERN INFORMATION:

Cust. Concern Code:	[REDACTED] - CHECK ENGINE LIGHT - FUEL RELATED
Condition Code:	[REDACTED] - DOES NOT OPERATE PROPERLY
Technician Comment:	verified concern, ran oasis and checked for tsbs and ssms and none present. went to wsm [REDACTED] directed to ppt 0 [REDACTED] yes, 02 no, 04 yes when unplugging the wif sensor found

	water in connector [REDACTED], wif connector pins corroded. replaced wif fuel sensor and connector, cleared codes and test drove to verify repairs
Customer Comment:	[REDACTED] customer states water in fuel light on, install sop part

LABOR INFORMATION: Note: All costs are in US dollars

Labor Op Code	Labor Op Description	Labor Op Cost
[REDACTED]	EEC SYSTEM DIAGNOSIS - (QUICK TEST)	[REDACTED]
[REDACTED]	EXTRA TIME TO REPEAT FINAL QUICK TEST	13.41
12650D45D	EEC SYSTEM - DIAGNOSTIC PIN POINT TEST	[REDACTED]
[REDACTED]		[REDACTED]

PART INFORMATION: Note: All costs are in US dollars

Causal Flag	Reported Part Number				Engineering Part Number				CPSC	Part Quantity	Part Type Code	Replaced Indicator	Ext Ar
	PREF	BASE	SUFF	Description	PREF	BASE	SUFF	Description					
Y	[REDACTED]	[REDACTED]	[REDACTED]	SNS WTR IN FUL	[REDACTED]	[REDACTED]	[REDACTED]	SNS WTR IN FUL	[REDACTED]	1	FS	Y	
N	CU2Z	14S411	MB	KIT- WIRING PIGTAIL	CU2Z	14S411	MB	KIT- WIRING PIGTAIL	*	1	FS	Y	

MALFUNCTION INFORMATION:

DTC Sections: Mil. Light On = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
	[REDACTED]	[REDACTED]			

[REDACTED]
 IPTSE / Underbody PVT Engineer - OHAP
 Master Black Belt
 [REDACTED]
 [REDACTED] Cell Office
 ([REDACTED])