INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[redacted]

SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY
10720 Kanis Road • PO Box 31 • Little Rock, AR 72203-0031 • (501) 224-4400

OGC Lit
Product Claims

07/17/2019

[redacted]

Ford Motor Company
General Counsel
Attn. Product Claims Department
PO Box 70
Dearborn, MI 48121

RE: Claim No. [redacted]
Insured: [redacted]
Date of Loss: [redacted]
Vehicle: 2019 Ford F55 [redacted]

To Whom It May Concern:

The purpose of this letter is to place Ford Motor Company on notice for a potential subrogation claim as a result of a fire loss to the above mentioned vehicle. This vehicle was being driven when fire occurred in the engine compartment with smoke entering the passenger compartment through the air vents. The driver of the vehicle was able to pull over off the side of the highway and there were no reported injuries.

We are requesting a joint inspection with a representative of Ford Motor Company to complete our investigation. The joint inspection is crucial to give Ford Motor Company a fair opportunity to inspect the vehicle and to avoid any spoliation of evidence. The vehicle is being stored at the IAA facility outside of Little Rock, AR. Please have someone contact me to arrange a date and time for the joint inspection to take place.

In the meantime if you can send me an email address I would be more than happy to provide photographs of the vehicle taken after the fire. You may reach me at [redacted] or by email at [redacted] look forward to hearing from you in the near future.

[redacted]

[redacted]

[redacted]

[redacted]

From: [redacted]
To: [redacted]
Subject: FW: Dealer/Fleet Request for [redacted] Review
Date: [redacted]

From: [redacted]
Sent: [redacted] ([redacted] & [redacted])
To: [redacted]
Cc: [redacted]
Subject: Dealer/Fleet Request for [redacted] Review

Dealer/Fleet Request for [redacted] Review

DEALER INFORMATION:
Dealership Fleet Name: [redacted] of [redacted]
Requesting Dealer Fleet: [redacted] of [redacted]
[redacted] Code: [redacted]
Contact Person: [redacted]
Title: Service Advisor
Phone Number: [redacted]
Fax Number: [redacted]
Email: [redacted]
Region: [redacted]
Address: [redacted]
[redacted]: [redacted]
State: [redacted]
Zip Code: [redacted]
CUSTOMER VEHICLE INFORMATION:
Warranty Start Date: [redacted]
Vehicle Year: [redacted]
Vehicle Model: [redacted]
Vehicle VIN: [redacted]
Mileage: [redacted]
customer Fleet Name: [redacted]
Street Address: [redacted]
City : [redacted]
State : [redacted]
Zip Code : [redacted]
Home Phone: [redacted]
Work Phone: [redacted]
Customer Email: [redacted]
Customer Region: [redacted]
DETAILS OF INCIDENT:
Fire
Date of Incident: [redacted]
County incident occurred: [redacted]

[redacted]

Is customer alleging a component defect CAUSED the incident? YES
Details: Customer states the check engine light came on, and on the way to drop off at our dealership the truck caught fire.
Was a police report filed? NO
Details :
Has the insurance company been contacted? NO
Insurance company advised:
Insurance company contact information:
Coach builder:
City :
State :
Zip Code :
Vehicle Location: [redacted]
Attorney information:
[redacted] **Contact:**
Resolution Customer is seeking: To repair the vehicle so they can go back to work.
Comments:

This email was automatically generated. Please do not reply to this email. No one monitors the inbox for this email address.

Copyright [redacted]

[redacted]

[redacted]

PROGRESSIVE CLAIMS
1105 WOODED ACRES STE 130
WACO, TX 76710

OGC Lit
Product Claims

PROGRESSIVE®

[redacted]

Underwritten By:
Artisan and Truckers Casualty Company

Claim Number: [redacted]
Loss Date:
Document Date:

FORD MOTOR CORPORATION
PO BOX 70
DEARBORN, MI 48121

claims.progressive.com
Track the status and details of your claim, e-mail your representative or report a new claim.

Claim Information

ATTN: Ford Motor Company

Re: Policy Holder [redacted]

Claim Number [redacted]

Date of Loss [redacted]

Vehicle: 2017 Ford F350, VIN [redacted]

Please consider this letter notice that the above captioned vehicle has been damaged from a fire and the vehicle is located at the facility listed below:

Insurance Auto Auction

[redacted]

Justin, TX [redacted]

[redacted]

An investigation into the cause of the loss has been appointed. Our expert noted below will be completing an inspection of the vehicle to determine the specific cause of the fire loss.

EFI Global – [redacted]

This notification is to allow Ford Motor Company or its representative to attend a joint inspection and/or view the vehicle. If we do not receive a response within 10 days of this letter, the inspection of the vehicle will be completed on TBD at TBD P.M. CST.

This letter is also notice to Ford Motor Company of PROGRESSIVE COUNTY MUTUAL INSURANCE Company's subrogation rights in this matter.

If there are questions, please feel free to contact me at the number listed below.

Sincerely,

KELLY BEMIS
Claims Department
[redacted]

[redacted] LC [redacted]

Case Print Report

Case Number [redacted]

Case Opened Date [redacted]

Case Closed Date [redacted]

Case Status Resolved

Case Last Modified [redacted]

Responsible Team [redacted] Inbound

Case Classification Legal > Alleged Accident/Property Damage or Fire (Visible flames) due to Product Defect > Insurance Company Contacted/ settlement > Requests Financial Assistance

Customer Name [redacted]

Customer Number [redacted]

[redacted]

THE HILLS TX [redacted]

Email [redacted]

Dealer [redacted]

VIN [redacted]

Year [redacted] **Make** [redacted]

Model F-SERIES SUPER **Body Style** [redacted] SRW

[redacted]

Symptom

[redacted] Start/Run/Move

[redacted] Fluids

[redacted] Fuel

[redacted] Contamination

[redacted]

Case Print Report

Case Number [redacted]

Agent Name	Note Created On
[redacted]	[redacted]

CONTACT VIA [redacted]

CUSTOMER SAYS:
[redacted] f350//diesel fuel filter develop the crack the reason why the vehicle caught on fire

[redacted] ADVISED: I will forward your information to [redacted]'s Office of the General [redacted]. You should receive a written response within [redacted] business [redacted] to your concern.

Notes to CSR:
* Please verify customer's street address or [redacted].
* If the customer does NOT have their VIN, but the vehicle is at a dealership, please make an OBC to obtain the VIN.
* If the customer does NOT have their VIN and the vehicle is not at a dealership, please schedule a follow up with the customer to obtain it.
* Do not use GENERAL for a symptom code unless this is a call back request for an [redacted] missed follow-up.
* Copy and paste [redacted] the following Questions and Answers into case notes to the aid [redacted]'s investigation:

***Refer to Documenting Fires and Accidents in [redacted] for template.

1. Has the customer filed a claim with their insurance company? -NO

2. If a claim has been filed with their insurance company, what is the status of the claim? -
CUSTOMER DOESNT WANT TO FILE A CLAIM TO THE INSURANCE COMPANY
3. When did the vehicle catch fire? -2weeks AGO
4. Where did the fire originate in the vehicle? -diesel fuel filter develop the crack
5. Where is the vehicle currently located? -[redacted]
6. Was a fire report filed with the fire department? -NO

9. What was the city and state where the fire occurred? -MANOR TEXAS
10. Were any injuries sustained? -NO
11. Is the vehicle repairable? -NO IDEA
12. What are you seeking from [redacted]?
-THE VEHICLE SHOULD BE UNDER WARRANTY
13. What mailing address would you like our [redacted] to send your written response to (document the full address)?
[redacted]
14. Other than the vehicle, were there any other damages? -NO
15. What is the name and address of the customer's attorney (ask this question only if the customer mentions they have sought/retained an attorney)? -N/A
16. Was the vehicle running when the fire started? -YES

[redacted]

Case Print Report

Case Number [redacted]

Activity Modified By	Activity Last Modified	Activity Type	Activity Subject
[redacted]	[redacted]	phonecall	CALL From - [redacted]
[redacted]	[redacted]	fmc_closecase	Close Case
[redacted]	[redacted]	incidentresolution	Case Resolution

[redacted]

▶MAIL

Date

To:	[redacted]
Page Count	

Comments:

[redacted]

FIRST-CLASS MAIL
PRESORTED
U.S.POSTAGE PAID
ANAHEIM, CA
PERMIT NO. 4656

[redacted]

ETCLAP1 [redacted]

[redacted]

P.O. Box 10730
Santa Ana, CA 92711-0730
877-707-7978

June 23, 2021

FORD MOTOR COMPANY

JUL 01 2021

OFFICE OF THE GENERAL COUNSEL

Ford Motor Company
P.O. Box 70
Dearborn, MI 48121

RE: OUR INSURED:
OUR CLAIM NUMBER:
DATE OF LOSS:
POLICY NUMBER:
AMOUNT DUE:

[redacted]

Dear Ford Motor Company:

We insure the above-named party and have paid, or will pay, for damages resulting from this loss. By the terms of our policy, our insured's right of claim is assigned to us.

[X] Our claim is for the damages to our insured's property.
[X] Please contact me to arrange a joint inspection on the 2017 Ford F-650.

From the information we now have, it appears you were responsible for this loss. Therefore, we are entitled to recover the amount of damages from you.

In order that we may handle this with as little inconvenience to you as possible, we ask that you complete the following information and return it to us in the self-addressed enclosed envelope. Please call me if you would like to make payment arrangements.

Sincerely,
California Automobile Insurance Company

Doris Robertson
Claims Department
[redacted]

SEE OTHER SIDE

For your protection California law (insurance code 1871.2) requires the following to appear on this form. Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Name of Insurance Co. _____

Address of Insurance Co. _____

Their Telephone No. _____ Claim No. _____

Your Insurance Agent's Name/Address _____

Agent's Telephone No._____

Your Policy No. _____

I have reported this accident to my Insurance Company: _____ Yes _____ No

I do not carry Auto Liability Insurance; however I am interested in making payments
_____Yes _____ No

If no Auto Liability Insurance is available, please call me to discuss payment arrangements.

0602627 00098 01

Check

Check Type	Indemnity
Pay To The Order Of	[redacted]
Mailing Address	
Amount	$28,403.58
Memo	For payment resulting from your COMPREHENSIVE claim [redacted]

Payment Details

Tax Reporting	Not reportable
Reportable Amount	N/A

Details

Check Number	[redacted]
Bank Account	
Invoice Number	
Bulk Invoice	
Claimant	[redacted]
Date of Service	
Check Comments	2017 FORD F-SERIES

Instructions

Recipient	[redacted]
Payment Method	Check
Check Batching	A/P default
Check Delivery	Send
Check Destination	Total Theft - Total Theft/Fire [redacted]
Print In Mailroom	Yes

Tracking

Status	Cleared
Issue Date	05/26/2021
Cleared Date	07/06/2021
When To Pay	05/26/2021
Created By	[redacted]
Created On	05/26/2021

Recurrence

Description	N/A
Total Recurrence Amount	

Check

Check Type	Indemnity
Pay To The Order Of	[redacted]
Mailing Address	
Amount	
Memo	For payment resulting from your COMPREHENSIVE claim [redacted]

Payment Details

Tax Reporting	Not reportable
Reportable Amount	N/A

Details

Check Number	[redacted]
Bank Account	
Invoice Number	
Bulk Invoice	
Claimant	[redacted]
Date of Service	
Check Comments	

Instructions

Recipient	[redacted]
Payment Method	Check
Check Batching	A/P default
Check Delivery	Send
Check Destination	Total Theft - Total Theft/Fire - DeTalia
Print In Mailroom	Yes

Tracking

Status	Cleared
Issue Date	05/26/2021
Cleared Date	06/01/2021
When To Pay	05/26/2021
Created By	[redacted]
Created On	05/26/2021

Recurrence

Description	N/A
Total Recurrence Amount	

[redacted]

Solana Beach (SOL)

FD [redacted] State: **CA** Date: [redacted] Station: **01** Incide[redacted] Exposure: **0**

Agency Address:

BASIC MODULE (NFIRS-1)

Location Type: **1 - Street address** Census Tract:

Address: [redacted] City, State & Zip **SAN DIEGO, CA - Californ**[redacted]

Incident Type: **322-322 - Motor vehicle accident with injuries** Aid Given/Received: **4 - Automatic aid given**

If Aid Given, their FDID / State / Incident # / NFIRS Incident #: **/ CA / /**

Dates and Times

Alar[redacted]

Shifts And Alarms

Shift: **A** Alarms: **0** District: **CSA17**

Special Studies

Special Study ID	Value

Actions Taken: **31 - Provide first aid & check for injuries (31)**

Resources

Apparatus			Personnel		
Suppression: **1**	EMS: **0**	Other: **0**	Suppression: **3**	EMS: **0**	Other: **0**

Casualties

Fire Service Deaths: **0** Fire Service Injuries: **0** Civilian Deaths: **0** Civilian Injuries: **0**

Detector alerted: Mixed Use Property: **NN - Not mixed use**

HazMat Release: **N - None**

Property Use: **961 - 961 - Highway or divided highway**

Narrative

Primary Jurisdiction: CSA 17 AREA; CAD Incident Number: 2021-030123; CAD Problem/Nature: TC - TRAF COLLISION; Call Disposition: INCIDENT COMPLETED

[redacted]

Alarm numbe[redacted]**as been assigned to this incident.**

Upon arrival, crew found 2 vehicles involved in a traffic collision @ the on ramp signal for I-5 SB @ Del Mar Heights Rd. T237 crew checked for injuries. T237 controlled traffic and secured vehicles. No patients wanted to be transported to the hospital, M24 was cancelled on scene. Patients signed A.M.A.s. CHP released T237 after vehicles were cleared by TOW.

APPARATUS OR RESOURCES / PERSONNEL MODULES (NFIRS-9/10)

ID: T237 **Type: 12 - Truck or aerial**

Use: **1 - 1 - Suppression** Number of People: **3**

Actions taken: **31 - Provide first aid & check for injuries (31)**

Dispatch Time: [redacted]

Remarks:

Personnel ID [redacted] **Name** [redacted]

Rank / Grade: **FF/PM**

Personnel ID [redacted] **Name** [redacted]

Rank / Grade: **FF/PM**

Personnel ID [redacted] **Name** [redacted]

Rank / Grade: **Captain**

SIGNATURES / AUTHORIZATIONS

Date/Time: **06/20/2021 20:12** Signed By [redacted]

Rank: **FF/PM** Assignment:

Reason: **Member making report, Officer in Charge**

ADDITIONAL INFORMATION

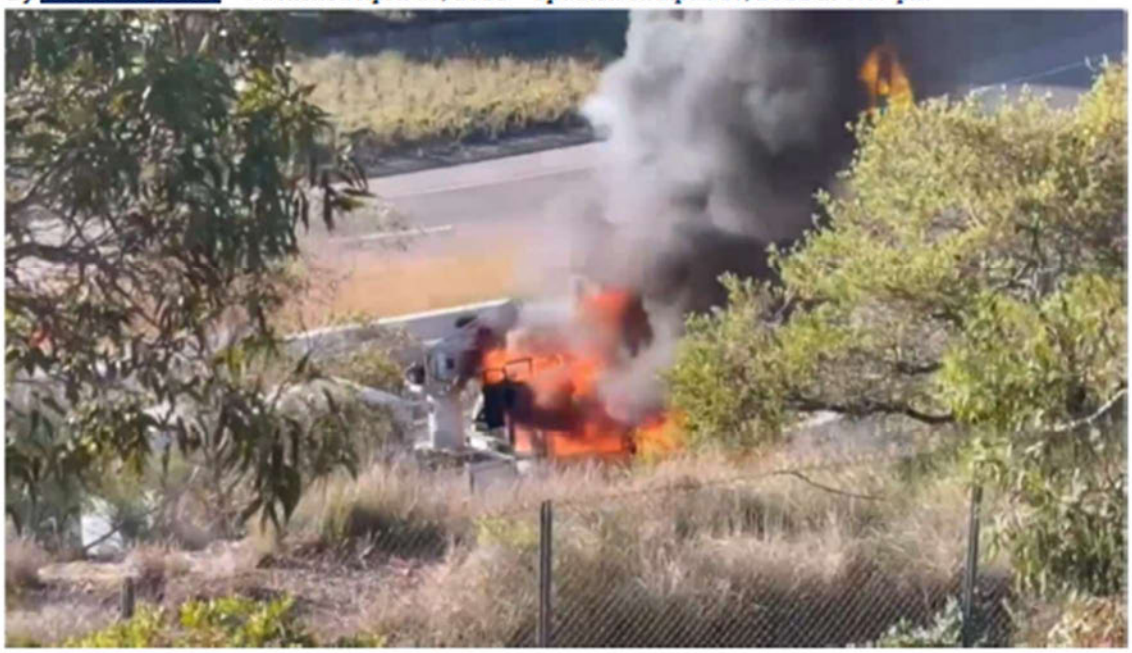
[redacted] LC SV

DEL MAR

Truck Catches Fire on I-5 in Del Mar

At one point, San Diego police told CHP that the fire was spreading to the nearby hillside. San Diego Fire-Rescue crews responded to put out the fire

By Christina Bravo • Published April 19, 2021 • Updated on April 19, 2021 at 6:07 pm



A tree-trimming truck caught on fire alongside Interstate 5 in the Del Mar area during Monday's morning commute and threatened nearby hillside, according to California Highway Patrol communications.

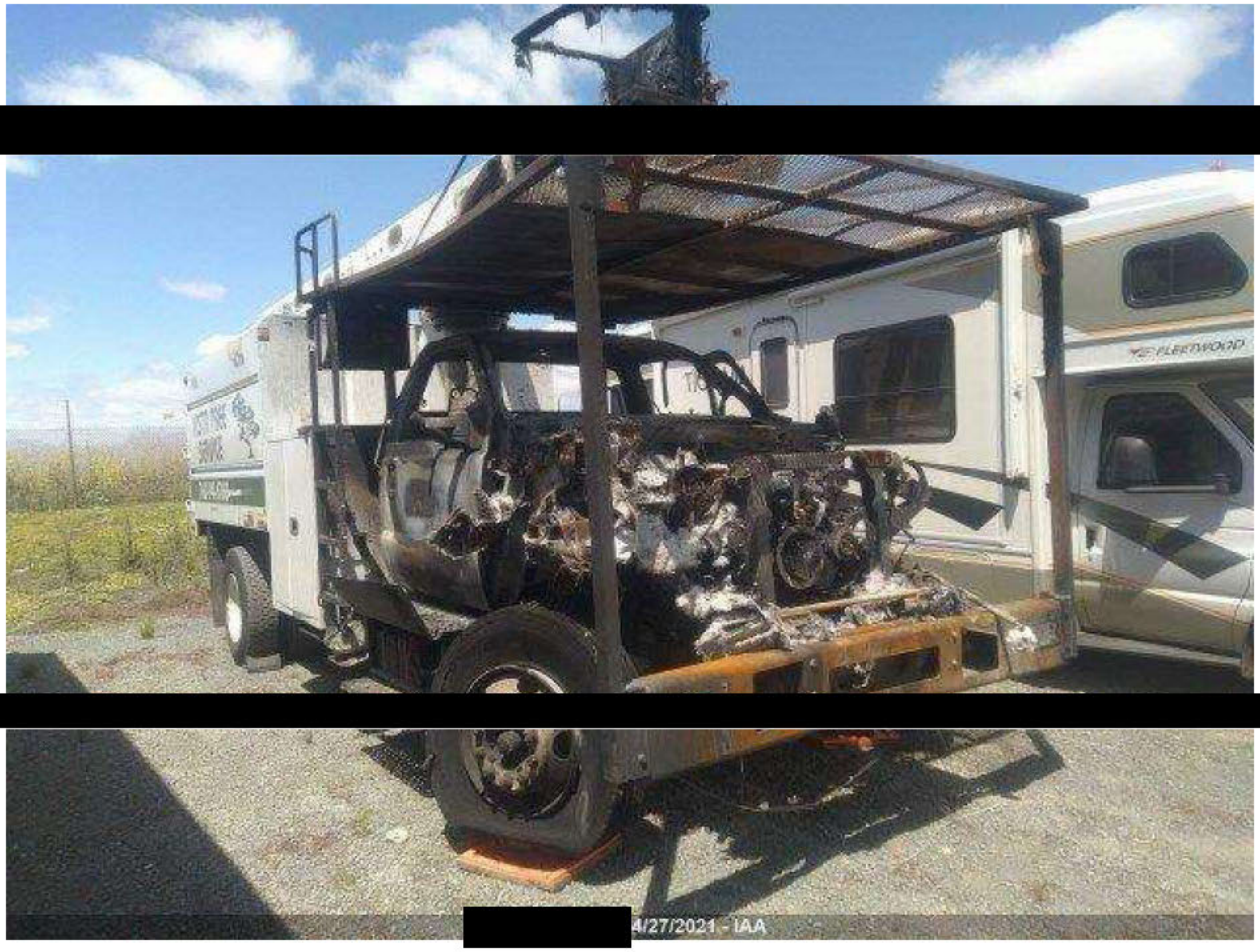
The truck caught on fire sometime before 7:30 a.m. on southbound I-5 just north of Del Mar Heights Road. A thick, dark plume of smoke was rising above the freeway and a truck could be seen fully engulfed in flames.

At one point, San Diego police told CHP that the fire was spreading to the nearby hillside. San Diego Fire-Rescue crews responded to put out the fire.

The driver was outside of his truck but it was unclear if the driver faced any injuries.

The truck was pulled over on the side of the freeway. The incident temporarily closed the off-ramp to Del Mar Heights Road but it was reopened before 9 a.m.

No other information was available.



[redacted]

[redacted] LC SV

TIOGA
Altec
Altec
4/27/2021 - IAA

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

CAL PACIFIC TRUCK CENTER, LLC

San Diego
5215 Federal Blvd
San Diego, CA 92105
Phone: (619) 263-2251
Fax: (619) 263-5021

Rancho Bernardo
10930 Willow Court
San Diego, CA 92127
Phone: (760) 781-0500
Fax: (760) 781-0549

** *Reprint* **
Invoice [redacted]
Date / Hour
Repair Order
Customer
Branch: San Marcos
Total Invoice: $495.47
Cash

Bill To: [redacted]

Ship To: CASH SALE TAXABLE
THANK YOU FOR YOUR BUSINESS
SAN DIEGO, CA 92105

Customer P/O: shoenfelt karmak Orig R/O: 0 Completion Date: 12/30/2020

Unit Number: [redacted] **Model Year: 2018** **Make/Model: Ford F-650**
Type: CLASS 7 TRUCK **VIN** [redacted] **Meter: 85222 Miles**

Task: 1 M PERFORM #1 PM SERVICE MEDIUM DUTY **Department: Service**

Complaint: PERFORM #1 PM SERVICE,

MEDIUM DUTY.

ADD NECESSARY LUBES TO COMPONENTS AND CHARGE OUT*****
355.00

Cause: PM SERVICE AS REQUESTED
Correction: PERFORMED PM SERVICE AND REPLACE ENGINE OIL AND OIL FILTER. LUBE CHASSIS AND PERFORM INSPECTIONS PER INSPECTION SHEET

REPRINT

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	LF17494	LUBE FILTER	Each	1.0	$17.89	$17.89
	Grease	Chassis Grease		1.0	$6.75	$6.75
	0015400	15w40 Engine Oil Quicklube		13.0	$3.55	$46.15

Labor Quote: 284.21

Task 1 Subtotals: Parts:		$17.89
Labor:		$284.21
Miscellaneous:		$52.90
Task 1 Subtotals:		$355.00

Task: 2 FLT Fuel Filters **Department: Service**

Complaint: PM FUEL FILTERS ***

REPLACE FUEL FILTERS PER MAINTENANCE SCHEDULE.

COMPLETED
Cause: FUEL FILTER REPLACE PER PM
Correction: R&R FUEL FILTER AND REPLACE O-RINGS PER PM SERVICE

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	HC42T9N164FB	ELEMENT (FUEL FILTER)	EA	1.0	$112.42	$112.42

Task 2 Subtotals: Parts:		$112.42
Labor:		$0.00
Task 2 Subtotals:		$112.42

Task: 3 EXTRA HAZARD WASTE DISPOSAL AND EXTRA LUBE **Department: Service**

Complaint: THIS SEGMENT IS USED TO BILL OUT HAZARDOUS WASTE DISPOSAL AND EXTRA LUBE NEEDED ON QUICK LUBE. NO CHARGE FOR LABOR ON THIS SEGMENT.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	HD 1	Haz Disp Fees		2.0	$1.50	$3.00
	HD 2	13		13.0	$0.46	$5.85

Task 3 Subtotals: Parts:		$0.00

** See Last Page for Invoice Total **

CAL PACIFIC TRUCK CENTER, LLC

San Diego
5255 Federal Blvd
San Diego, CA 92105
Phone: (619) 265-2251
Fax: (619) 263-5021

Rancho Bernardo
10930 Willow Court
San Diego, CA 92127
Phone: (760) 781-0500
Fax: (760) 781-0549

Inv[redacted]
Date / H[redacted]
Repair Or[redacted]
Custo[redacted]
Bra[redacted]
Total Invoice: $495.47
Cash

Bill To: [redacted]

Ship To: CASH SALE TAXABLE
THANK YOU FOR YOUR
BUSINESS
SAN DIEGO, CA 92105

Customer P/O:		showerfelt	kamrak	Orig R/O: 0	Completion Date: 12/30/2020
				Labor:	$0.00
				Miscellaneous:	$0.85
				Task 3 Subtotals:	$0.85

Detail Tax Info:

CALIFORNIA STATE TAX		$10.99
Sales Tax		$3.21
	Total:	$14.20

REPRINT

Total Parts:	$130.31
Total Labor:	$284.21
Total Miscellaneous:	$81.75
Total ENVIROMENTAL FEE:	$5.00
Invoice Subtotal:	$481.27
Total Tax:	$14.20
Total Invoice:	$495.47

Payment Method	Terms	Due Date
Cash	Due Upon Receipt	12/31/2020

Remit To:
[redacted]
San Diego, CA [redacted]

Paid With: Cash
Amount Due: $495.47 Amount Received: $495.47 Chg Due: $0.00

[redacted] LC SV

CAL PACIFIC TRUCK CENTER, LLC

San Diego
5255 Federal Blvd
San Diego, CA 92105
Phone: (619) 265-2251
Fax: (619) 263-5021

Rancho Bernardo
10930 Willow Court
San Diego, CA 92127
Phone: (760) 781-0500
Fax: (760) 781-0548

** Receipt **
Invo[redacted]
Date / H
Repair Or
Custon
Bran
Total Invoice: $496.47
Cash

Bill To: [redacted]

Ship To: CASH SALE TAXABLE
THANK YOU FOR YOUR
BUSINESS
SAN DIEGO, CA 92105

1

Customer P/O	shownfelt	kamrak	Orig R/O: 0	Completion Date [redacted]

REPRINT

I HAVE READ AND ACCEPTED THE TERMS AND CONDITIONS LISTED ON THE REVERSE SIDE OF THIS DOCUMENT.

Signature: _____ Date: _____

Print Name: _____

TERMS AND CONDITIONS

(1) OUR PAYMENT TERMS ARE CASH ON DELIVERY. WE ACCEPT MOST MAJOR CREDIT CARDS AS WELL. CONTACT THE CORPORATE OFFICE IF YOU WOULD LIKE TO APPLY FOR A LINE OF CREDIT ON FUTURE PURCHASES. UPON APPROVAL OF CREDIT LINE, WE WILL ACCEPT PAYMENT BY THE 10th OF THE MONTH FOLLOWING INVOICING. A SERVICE CHARGE OF 1.5% PER MONTH (18% PER ANNUM) WILL BE LEVIED IF PAYMENT IS NOT RECEIVED BY THE 20th OF THE MONTH. CUSTOMER IS RESPONSIBLE FOR ALL COURT, LEGAL, AND ADMINISTRATIVE FEES ASSOCIATED WITH THE COLLECTION OF PAST DUE BALANCES.

(2) A 20% RESTOCKING FEE WILL BE APPLIED TO ALL PARTS ACCEPTED FOR RETURN. NOT ALL PARTS ARE RETURNABLE.

(3) NON-RETURNABLE ITEMS INCLUDE: USED PARTS, PARTS WITHOUT ORIGINAL PACKAGING, ELECTRICAL PARTS, SPECIAL ORDERS, AND OPENED KITS/SETS.

(4) ALL PARTS PRESENTED FOR RETURN MUST BE IN ORIGINAL CLEAN CARTONS, WITHIN 60 DAYS OF SALE DATE, AND ACCOMPANIED BY A COPY OF THE INVOICE.

(5) PRODUCT WARRANTIES ARE LIMITED TO THOSE OFFERED BY PRODUCT MANUFACTURERS. SELLER PROVIDES NO EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR INTENDED USE. SELLER NEITHER ASSUMES, NOR AUTHORIZES ANY PARTY TO ASSUME ON ITS BEHALF, ANY LIABILITY ASSOCIATED WITH THE SALE OF MANUFACTURED PRODUCTS.

(6) DIRTY CORES MUST BE RETURNED WITHIN 60 DAYS OF INVOICE DATE, AND ACCOMPANIED BY A COPY OF THE INVOICE. CORE CREDITS WILL NOT BE ISSUED UNTIL AFTER AN INSPECTION FOR DAMAGED OR MISSING COMPONENTS; FEES FOR POOR CONDITION MAY APPLY. **CORES MUST BE DRAINED, ASSEMBLED, & RETURNED IN ORIGINAL PACKAGING**

(7) WE WILL NOTIFY YOU WHEN SPECIAL-ORDERED PARTS HAVE BEEN RECEIVED. DEPOSITS ON SPECIAL-ORDERED PARTS WILL BE FORFEITED IF YOU FAIL TO PICK-UP YOUR ORDER WITHIN 10 BUSINESS DAYS THEREAFTER; AT THAT TIME, WE WILL INITIATE A RETURN TO THE SUPPLIER AND INVOICE YOU FOR ANY RETURN COSTS IN EXCESS OF YOUR DEPOSIT.

INSTRUCTIONS: Please fill out this questionnaire and gather the requested documents. Once you have done so, please send the materials to [redacted]).

CLAIM, VEHICLE, AND INCIDENT INFORMATION

1. What is the insured's name?

[redacted]

2. What is the insured's current mailing address?

[redacted]

3. What is your claim number?

[redacted]

4. What is the name of the insured's insurance company?

[redacted]

5. What is the vehicle's year, make and model?

[redacted]

6. What is the vehicle's [redacted] VIN?

[redacted]

7. Was the vehicle purchased new, used, or certified pre-owned (CPO)?

unknown

8. If the vehicle was purchased used or CPO, where was the vehicle purchased, what was the date of purchase, and what was the mileage at purchase?

Click or tap here to enter text.

9. What aftermarket additions or modifications have been made to the vehicle?

Unknown

10. What are the alleged defects pertaining to the vehicle, if any? Include recall numbers if applicable.

No recalls

11. In what city and state did the incident take place?

[redacted]

12. Please describe what happened before, during, and after the incident:

Employee was driving and noticed smoke and pulled over and parked the vehicle. There were flames between the driver and passenger. Vehicle was burning underneath motor.

13. What was the mileage of the vehicle at the time of the incident?

[redacted]

14. Has the vehicle or the allegedly defective parts been repaired or replaced?

no

15. What is the current location of the vehicle and the allegedly defective parts?

[redacted]

DOCUMENTS

1. ☒ Full-page color photographs of the following items from several different angles: (1) all sides of the vehicle; (2) the damage to the vehicle; (3) any allegedly defective parts; (4) the inside of the vehicle – including the steering wheel, dashboard, and roof areas; and (5) the scene of the incident.

2. ☐ The insured's statement with a complete description of the incident.

3. ☒ The police department report and fire department report.

4. ☐ Any expert reports, written findings, and photographs.

5. ☐ Any videos of the incident.

6. ☐ Any data/reports from any recording sensors or driver monitoring devices.

7. ☒ The complete service records for the vehicle, including any [redacted] reports, regular maintenance records, and oil change records.

8. ☒ Any loss worksheets, repair estimates, repair orders (including the repair orders generated from the incident), and draft payments for any alleged damages.

9. ☐ A full itemization of damage and their accompanying proofs.

10. ☐ Any applicable insurance policies for the insured, including any assignment of rights.

INJURY INFORMATION

If you are not alleging any injuries, skip this section.

If you are alleging any injuries, [redacted] is required to provide certain information to Medicare. As such, to properly consider your claim, [redacted] will need to collect the following information about the injured individuals:

1. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

2. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

INJURY DOCUMENTS

If you are not alleging any injuries, skip this section.

1. ☐ All medical records related to the diagnosis or treatment of any alleged injuries.
2. ☐ All medical bills for any diagnoses or treatments undergone as a result of any alleged injuries.

OTHER NOTES AND INFORMATION

Please put any additional notes or information you would like to share in the box below

Insured's statement and expert reports are our work product and will not be released.

ERSKINELAW

MICHIGAN

[redacted]

P: [redacted]
F: [redacted]

[redacted]

RE: Insured: [redacted]
[redacted]**:** [redacted]
Your Claim No.: [redacted]
Subject Vehicle: [redacted]
Date of Loss: [redacted]

Dear [redacted]:

[redacted] has retained our office to handle your recently submitted claim. To properly [redacted] your claim, we will need the documents and information requested in the attached form. These materials are necessary to properly consider a vehicle inspection, and [redacted] objects to any alteration or destruction of the scene of the incident, the vehicle, or the vehicle's component parts prior to [redacted]'s review of the requested materials. Once you have compiled the requested materials, please email them to [redacted]

Upon receipt of the requested materials, we will review your claim and notify you of [redacted]'s decision. Please note that if we do not receive a response within [redacted], we will assume that you are no longer interested in pursuing a claim against [redacted], and we will close our file.

If you decide to pursue a claim or lawsuit against [redacted], please be advised that all necessary steps must be taken to preserve and maintain the scene of the incident, the vehicle, and the vehicle's component parts. [redacted] reserves the right to inspect the vehicle and the scene of the incident, to remove and test any allegedly defective component parts, and to be presented with the vehicle and its component parts at the time of trial. Any alteration, modification, repair, or destruction of the vehicle may constitute spoliation of evidence. As such, [redacted] insists that any such actions not be performed until after [redacted] has inspected the vehicle and tested any allegedly defective component parts, or until [redacted] has advised you, in writing, that [redacted] does not intend to perform any such inspection or testing at this time.

Please feel free to reach out by email ([redacted]) or by phone ([redacted] with any further questions or concerns. Thank you.

Sincerely,

[redacted]

[redacted]

[redacted]

OGC Lit
Product Claims

NOV 13 2018

PROGRESSIVE

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139
Fax: (888) 781-6947

October 24, 2018

FORD
PO BOX 70
DEARBORN, MI 48121

Type of Loss: Vehicle Fire
VIN\DOT Number: [redacted]
Year: 2017
Make: FORD
Model: F350
Your Claim No: N/A
Our Insured: [redacted]
Address: [redacted]
Our Clain [redacted]
Date of L [redacted]
Damages: [redacted]

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive Northern Insurance Company damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of $39,050.41 to my attention, payable to "Progressive Northern Insurance Company, as subrogee of [redacted] and remit to the following address:

Progressive-Subro
24344 Network Place
Chicago, IL 60673--1243

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

Levella Parker
Progressive Northern Insurance Company
Subrogation Representative
Phon [redacted]
Fax: (888) 781-6947
[redacted]
Enclosure

[redacted]

PROGRESSIVE®

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139
Fax: (888) 781-6947

Subrogation [redacted]
Authored By [redacted]
NEW PRODUCT LIABILITY DEMAND REFERRAL
LOSS STATE: NC
VEHICLE ON HOLD: YES - [redacted]

TIRE KEPT: NA
STATUTE: [redacted]
DAMAGES:
LIAB/FACTS OF LOSS: FIRE
ASSIGNED TO: [redacted]
--
EXPERT HIRED: [redacted]

EVIDENCE IN OUR FAVOR: INSURED STATEMENT, PHOTOS, TOTAL LOSS EVAL
SUMMARY OF EVENTS/LIABILITY DECISION:
PROG WAS DRIVING VEHICLE WHEN THE REGEN LIGHT CAME ON. THEY CALLED FORD AND
WAS TOLD IT IS OK TO CONTINUE TO DRIVE. INSURED TOOK THE VEHICLE TO WALTERBORO FORD ON [redacted]. THEY DID A MANUAL REGEN. A FEW DAYS LATER THE CHECK ENGINE LIGHT CAME ON. THE INSURED WENT BACK TO FORD. THEY ADVISED IF IT CAME ON AGAIN TO CONTACT THEM. AT 4AM ON [redacted] INSURED WAS ON THE ROAD WHEN THE LIGHTS STARTED TO FLASH, THE REGEN LIGHT CAME ON, THE POWER CUT OFF AND SMOKE STARTED TO COME FROM THE VEHICLE. HE GRABBED A FIRE EXTINGUISHER & OPENED THE HOOD. THE FIRE WAS TOO INTENSE SO THEY CLOSED THE HOOD. THEY WERE ABLE TO DISCONNECT THE TRAILER FROM THE TRUCK SO THE FIRE WOULDN'T SPREAD.

PARTIES ON NOTICE:
1/ FORD AS THE MANUFACTURER
2/ WALTERBORO FORD AS THEY DID THE MANUAL REGEN
3/ JONES FORD. THE INSURED PURCHASED THE VEHICLE FROM JONES FORD AND ON 8/11 THEY DID WORK ON THE VEHICLE AND CHECKED THE FUSES

[redacted]

We shall not recommend the use of a particular motor vehicle repairservice without clearly informing the claimant that:
(i) the claimant is under no obligation to use the recommended repair service;
(ii) the claimant may use the repair service of the claimant'schoice; and
(iii) the amount determined by us to be payable under the policy will be paid regardless of whether or not the claimant uses therecommended repair service.

PROGRESSIVE NORTHERN INSURANCE COMPANY

7201 Creedmoor Road, Suite 150, Raleigh, NC 27613

Damage Assessed By: [redacted]
Classification:

Claim Rep: [redacted]

* Product Type: Auto
* Date of Loss: [redacted]
* Deductible:
Days to Repair:
* Claim Number:

Claimant: [redacted]
Address:
Telephone:
Owner:
Address:
Telephone:

Mitchell Service: [redacted]

Description: 2017 Ford Super Duty F-350 XL
Body Style: 4D PkupCrw 8' Bed 176" WB
VIN: [redacted]
Mileage: 116,214
OEM/ALT: A
Color: WHITE

Vehicle Production Date: 00/00
Drive Train: 6.7L Turbo Inj 8 Cyl Dsl 4WD
License: [redacted]
Search Code: RALEIGH1

Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, AIR CONDITION
TILT STEERING COLUMN, AM/FM STEREO, DRIVER AIRBAG
FRONT SIDE AIRBAG WITH HEAD PROTECTION, ANTI-LOCK BRAKE SYS., TRACTION CONTROL
RUNNING BOARDS, REARVIEW CAMERA, TIRE INFLATION/PRESSURE MONITOR, CD PLAYER
TOW HITCH RECEIVER, TRIP COMPUTER, FIRST ROW SPLIT BENCH SEAT, VINYL SEAT
4 WHEEL DRIVE, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, DAYTIME RUNNING LIGHTS
DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC STABILITY CONTROL
REAR BENCH SEAT, SIDE BLIND ZONE ALERT, STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
				Special/Manual Entry			
1	900500	BDY *	REMOVE/REPLACE	VEHICLE IS OBVIOUS TOTAL LOSS-EXCESSIVE DA	New	0.00 *	0.0*

* - Judgment Item

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[redacted] LC [redacted]

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Labor Summary	0.0				0.00

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	0.00

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments	Amount
Insurance Deductible	1,000.00-
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	0.00

I.	Total Labor:	0.00
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.00
IV.	Total Adjustments:	0.00
	Net Total:	0.00

Point(s) of Impact
12 Front Center (P)

Inspection Site: IAA
Inspection Date: 9/ 5/2018

THIS IS A DAMAGE ASSESSMENT ONLY - NOT AN AUTHORIZATION TO REPAIR - BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.

IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND AFTER THOSE REPAIRS.

THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HER CHOICE.

TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED DURING THE COURSE OF REPAIRS, CONTACT PROGRESSIVE FOR SUPPLEMENT HANDLING PROCEDURES.

PROGRESSIVE HONORS THE PREVAILING LABOR MARKET RATE IN YOUR AREA FOR YOUR PROPERTY. IF YOU CHOOSE A SHOP THAT CHARGES IN EXCESS OF PREVAILING LABOR MARKET RATES, YOU WILL BE RESPONSIBLE FOR THE DIFFERENCE.

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC BODY PARTS

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation.

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[redacted]

After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at 1-800-274-4641. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED BY IMPROPER MAINTENANCE, NEGLECT, ABUSE OR SUBSEQUENT ACCIDENT. THIS GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF REPAIR PARTS THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY, PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF THESE PARTS.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.
A/M Certified: This refers to a new, certified non-original equipment manufacturer replacement part.
A/M: This refers to a new, non-original equipment manufacturer replacement part.
Recycled: This refers to a used OEM part.
Remanufactured and Recond. and Recore: These refer to recycled OEM parts that have been rebuilt or refurbished.
OEM Surplus Part: This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.
Recovered OE - This refers to parts removed from a new vehicle for various reasons.

REPAIR SHOP'S AUTHORIZED REPRESENTATIVE'S SIGNATURE INDICATING AGREEMENT ON COST TO RETURN THE VEHICLE TO PRE-LOSS CONDITION INCLUDING TOW/STORAGE CHARGES:

SHOP SIGNATURE: _____ EST. COMPLETION DATE:_____

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE/SHE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

Event Log

File Created: [redacted]
Estimate Started:
Estimate Printed:
Estimate Committed:
Estimate Uploaded:

[redacted] LC [redacted]

Vehicle Valuation Report

Prepared For Progressive Group of Insurance Companies (800) 321-9843

mitchell

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted]

Loss Date	Reported Date	Valuation Report Date	Valuation Report ID	Version Number
[redacted]			[redacted]	1

Vehicle Information

Year	Make	Model	Location	Mileage
2017	Ford	Super Duty F-350 DRW XL 4 Door Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged A 4WD	SC [redacted]	116,214 miles

Ext Color	License	VIN	Title History
Oxford White	[redacted] South Carolina	[redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Base Value =	$38,523.67
Condition -	$143.26
Prior Damage	$0.00
Aftermarket Parts +	$170.00
Refurbishment	$0.00
Market Value =	$38,550.41

Settlement Adjustments

Adjustments specific to your policy

Deductible -	$1,000.00
Settlement Value =	$37,550.41

Settlement Value:

$37,550.41

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[redacted] LC [redacted]

Loss Vehicle Detail

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Standard Equipment

Exterior

Aluminum Panels	Black door handles
Black Front Bumper w/Black Rub Strip/Fascia Accent and 2 Tow Hooks	Black grille
Black Manual Side Mirrors w/Manual Folding	Black rear step bumper
Black Side Windows Trim and Black Front Windshield Trim	Cab Clearance Lights
Cargo Lamp Integrated w/High Mount Stop Light	Clearcoat paint
Fixed rear window	Front license plate bracket
Full-Size Spare Tire Stored Underbody w/Crankdown	Fully Automatic Aero-Composite Halogen Daytime Running Daytime Running Lights Preference Setting Headlamps w/Delay-Off
Light tinted glass	Manual Extendable Trailer Style Mirrors
Manual Tailgate/Rear Door Lock	Regular Box Style
Running boards	Steel spare wheel
Tailgate Rear Cargo Access	Tires: LT245/75Rx17E BSW A/S PLUS (6)
Variable intermittent wipers	Wheels: 17" Argent Painted Steel -inc: Hub covers/center ornaments not included

Interior

1 LCD Monitor In The Front	2 12V DC Power Outlets
4-Way Driver Seat -inc: Manual Recline and Fore/Aft Movement	4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement
6 Person Seating Capacity	60-40 Folding Split-Bench Front Facing Flip Forward Cushion/Seatback Rear Seat
Air filtration	Analog Display
Day-night rearview mirror	Fade-to-off interior lighting
Fixed antenna	Front And Rear Map Lights
Front Cupholder	Full cloth headliner
Full Overhead Console w/Storage and 2 12V DC Power Outlets	Full Vinyl/Rubber Floor Covering
HD Vinyl 40/20/40 Split Bench Seat -inc: center armrest, cupholder, storage and driver's side manual lumbar	HVAC -inc: Underseat Ducts
Illuminated locking glove box	Instrument Panel Bin and Covered Dashboard Storage
Interior Trim -inc: Chrome Interior Accents	Manual 1st Row Windows
Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints	Manual air conditioning
Manual Rear Windows	Manual tilt/telescoping steering column
Outside temp gauge	Passenger visor vanity mirror
Radio: AM/FM Stereo -inc: digital clock and 6 speakers	Systems Monitor
Trip computer	Underhood And Pickup Cargo Box Lights
Urethane Gear Shift Knob	

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[redacted] LC [redacted]

Mechanical

3.73 axle ratio	4-Wheel Disc Brakes w/4-Wheel ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control
48 Gal. Fuel Tank	50-State Emissions System
6540# Maximum Payload	72-Amp/Hr 650CCA Maintenance-Free Battery w/Run Down Protection
Class V Towing w/Harness, Hitch, Brake Controller and Trailer Sway Control	Dual rear wheels
Extra Heavy-Duty 200 Amp Alternator	Firm suspension
Front And Rear Anti-Roll Bars	Front Suspension w/Coil Springs
GVWR: 14,000 lb Payload Package	HD shock absorbers
Hydraulic Power-Assist Steering	Leaf Rear Suspension w/Leaf Springs
Manual Locking Hubs	Manual Transfer Case
Part-Time Four-Wheel Drive	Single stainless steel exhaust

Safety

Driveline Traction Control	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Mykey System -inc: Top Speed Limiter, Audio Volume Limiter, Early Low Fuel Warning, Programmable Sound Chimes and Beltminder w/Audio Mute
Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point and Height Adjusters	Safety Canopy System Curtain 1st And 2nd Row Airbags
Side impact beams	Tire Specific Low Tire Pressure Warning

Packages

5TH WHEEL/GOOSENECK HITCH PREP PACKAGE

-Inc: 5 pickup bed attachment points w/plugs, 1 frame under-bed cross member and 1 integrated 7-pin connector on driver's side pickup bed wall, 5th wheel hitch compatibility: the 5th Wheel/Gooseneck Prep Package (53W) is compatible w/the factory orderable 5th Wheel Hitch Kits (15K and 15L) and dealer-installed Ford custom accessories 5th Wheel Hitch Kit by Reese - part #BC3Z-19D520-A (8ft box only), The prep package is also compatible w/Reese Signature Series 5th wheel hitch kits updated w/a new Leg Service Kit - part #BC3Z-A00A25-A (8ft box only). The 5th Wheel Hitch Kit (15K). 5th Wheel Hitch Kit (15L) and dealer-installed Ford custom accessories 5th Wheel Hitch Kit by Reese - part #BC3Z-19D520-A is not released to the short box (6.75ft box), NOTE: the short pickup box provides less clearance between the cab and 5th wheel trailer compared to long box pickups, The receiver cen

POWER EQUIPMENT GROUP

-inc: Deletes passenger-side lock cylinder, upgraded door trim panel, Accessory Delay, Remote Keyless Entry, Trailer Tow Mirrors w/Power Heated Glass, manual telescoping, heated convex spotter mirror and integrated clearance lamps/turn signals, Perimeter Alarm, Power Front & Rear Seat Windows, 1-touch up/down driver/passenger window, Power Tailgate Lock, Power Locks

XL VALUE PACKAGE

-Inc: Chrome Rear Step Bumper, Chrome Front Bumper, 4.2" Center-Stack Screen, Radio: AM/FM Stereo/Single-CD/MP3, 6-speakers, Steering Wheel-Mounted Cruise Control

Optional Equipment

BLIND SPOT INFORMATION SYSTEM (BLIS)	LIMITED SLIP W/4.10 AXLE RATIO
REAR VIEW CAMERA	TRANSFER CASE & FUEL TANK SKID PLATES

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Base Value

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

[redacted] LC [redacted]

Comparable Vehicle Information

Search Radius used for this valuation: 150 miles from loss vehicle zip/postal code.

Typical Mileage for this vehicle: 16,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	17,754	29470	16 miles	$48,980.00 List Price	$40,387.28
2	2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	43,188	29210	83 miles	$43,998.00 List Price	$39,750.11
3	2017 FORD F 350 DRW KING RANCH CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	1,256	30907	102 miles	$59,644.00 List Price	$37,483.31
4	2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	23,509	29824	107 miles	$58,900.00 List Price	$36,584.40
5	2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	32,775	30474	126 miles	$57,988.00 List Price	$38,413.24
					Base Value:	**$38,523.67**

Loss Vehicle Adjustments

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Condition Adjustments

Condition Adjustment: -$143.26 Overall Condition: 2.93-Good Typical Vehicle Condition: 3.00

Category	Condition	Comments
Interior		
CARPET	3 Good	
SEATS	3 Good	
HEADLINER	2 Fair	Stains and soiling
DASH/CONSOLE	3 Good	
GLASS	3 Good	
DOORS/INTERIOR PANELS	3 Good	
Exterior		
BODY	3 Good	
TRIM	1 Poor	Right tail lamp lt running board bumper step pad damaged
VINYL/CONVERTIBLE TOP	Typical	
PAINT	3 Good	
Mechanical		
ENGINE	3 Good	
TRANSMISSION	3 Good	
Tire	3 Good	

Typical Vehicle Condition reflects a condition similar to the same year, make and model. Amount of wear and tear/ damage consistent with its age.

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[redacted] LC [redacted]

Comments:

Tires measuring 6-8 32nds.

After Market Parts and OEM Equipment Adjustments

Category	Description	Adjustment Type	Purchase Date	Amount Paid	Adjustment Amount
INTERIOR	WINDOW TINT- CREW CAB	INSTANT QUOTE			$170.00

Comparable Vehicles

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

1 2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD **List Price: $48,980.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		[redacted]	[redacted]	16 miles

Source

DEALER WEB LISTING - CARS.COM

MARCHANT CHEVROLET, INC.

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,896.00
Vehicle Configuration Adjustment			-$4,222.43
Mileage	116,214	17,754	-$5,523.93
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$314.73
POWER EQUIPMENT GROUP	Yes	No	$957.01
XL VALUE PACKAGE	Yes	No	$612.49
BLIND SPOT INFORMATION SYSTEM (BLIS)	Yes	No	$459.35
LIMITED SLIP W/4.10 AXLE RATIO	Yes	No	$306.25
REAR VIEW CAMERA	Yes	No	$314.73
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$85.08
		Total Adjustments:	-$8,592.72
		Adjusted Price:	**$40,387.28**

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[redacted]

[redacted] **2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD** **List Price: $43,998.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]			[redacted]	83 miles

Source

DEALER WEB LISTING - CARS.COM
CARMAX COLUMBIA
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			$0.00
Vehicle Configuration Adjustment			-$3,945.69
Mileage	116,214	43,188	-$3,151.95
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$294.10
POWER EQUIPMENT GROUP	Yes	No	$894.29
XL VALUE PACKAGE	Yes	No	$572.35
BLIND SPOT INFORMATION SYSTEM (BLIS)	Yes	No	$429.24
LIMITED SLIP W/4.10 AXLE RATIO	Yes	No	$286.17
REAR VIEW CAMERA	Yes	No	$294.10
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$79.50
		Total Adjustments:	-$4,247.89
		Adjusted Price:	**$39,750.11**

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[redacted]

[redacted] **2017 FORD F 350 DRW KING RANCH CREW CAB PKP 8 6.7 TURBO DIESEL A4WD** **List Price: $59,644.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				102 miles

Source

DEALER WEB LISTING - AUTOTRADER.COM

MILTON RUBEN MOTORS, INC.

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$2,308.00
Vehicle Configuration Adjustment			-$15,566.16
Mileage	116,214	1,256	-$7,008.87
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$306.72
POWER EQUIPMENT GROUP	Yes	No	$932.64
XL VALUE PACKAGE	Yes	No	$596.89
BLIND SPOT INFORMATION SYSTEM (BLIS)	Yes	No	$447.65
LIMITED SLIP W/4.10 AXLE RATIO	Yes	No	$298.45
REAR VIEW CAMERA	Yes	No	$306.72
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$82.91
HEATED REAR SEATS	No	Yes	-$249.64
		Total Adjustments:	-$22,160.69
		Adjusted Price:	**$37,483.31**

Comparable Vehicle Option Details:

HEATED REAR SEATS

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[redacted]

[redacted] **2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD** **List Price: $58,900.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				107 miles

Source

DEALER WEB LISTING - CARS.COM
HERLONG FORD
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$2,279.00
Vehicle Configuration Adjustment			-$10,786.70
Mileage	116,214	23,509	-$5,066.18
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	Yes	-$0.90
POWER EQUIPMENT GROUP	Yes	No	$1,023.39
XL VALUE PACKAGE	Yes	No	$654.97
CHROME PACKAGE	No	Yes	-$1,026.09
FX4 OFF-ROAD PACKAGE	No	Yes	-$269.06
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	FX4 OFF-ROAD PACKAGE	$90.98
LARIAT ULTIMATE PACKAGE	No	Yes	-$3,411.13
REAR VIEW CAMERA	Yes	No	$336.56
TOW TECHNOLOGY BUNDLE	No	Yes	-$1,582.44
		Total Adjustments:	-$22,315.60
		Adjusted Price:	**$36,584.40**

Comparable Vehicle Package Details:

5TH WHEEL/GOOSENECK HITCH PREP PACKAGE

CHROME PACKAGE

FX4 OFF-ROAD PACKAGE (TRANSFER CASE & FUEL TANK SKID PLATES)

LARIAT ULTIMATE PACKAGE (VOICE-ACTIVATED NAVIGATION, TWIN PANEL POWER MOONROOF, REMOTE START SYSTEM)

Comparable Vehicle Option Details:

BLIND SPOT INFORMATION SYSTEM (BLIS), LIMITED SLIP W/4.10 AXLE RATIO, TOW TECHNOLOGY BUNDLE

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[redacted] LC [redacted]

5 **2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD** **List Price: $57,988.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				126 miles

Source

DEALER WEB LISTING - AUTOTRADER.COM

PAUL THIGPEN FORD LINCOLN

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$2,244.00
Vehicle Configuration Adjustment			-$10,619.63
Mileage	116,214	32,775	-$4,199.54
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$331.35
POWER EQUIPMENT GROUP	Yes	No	$1,007.54
XL VALUE PACKAGE	Yes	No	$644.83
LARIAT ULTIMATE PACKAGE	No	Yes	-$3,358.30
REAR VIEW CAMERA	Yes	No	$331.35
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$89.57
TOW TECHNOLOGY BUNDLE	No	Yes	-$1,557.93
		Total Adjustments:	-$19,574.76
		Adjusted Price:	**$38,413.24**

Comparable Vehicle Package Details:

LARIAT ULTIMATE PACKAGE (VOICE-ACTIVATED NAVIGATION, TWIN PANEL POWER MOONROOF, REMOTE START SYSTEM)

Comparable Vehicle Option Details:

BLIND SPOT INFORMATION SYSTEM (BLIS), LIMITED SLIP W/4.10 AXLE RATIO, TOW TECHNOLOGY BUNDLE

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2017 Ford Super Duty F-350 DRW XL	4 Door Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged 4WD	$50,385.00
2017 FORD F 350 DRW XLT	CREW CAB PKP 8 6.7 TURBO DIESEL A 4WD	$55,280.00
2017 FORD F 350 DRW KING RANCH	CREW CAB PKP 8 6.7 TURBO DIESEL A 4WD	$68,905.00
2017 FORD F 350 DRW LARIAT	CREW CAB PKP 8 6.7 TURBO DIESEL A 4WD	$62,080.00

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[redacted] LC [redacted]

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was designed and built in conjunction with J.D. Powers, experts in data analysis and vehicle pricing and a highly trusted name among consumers. With years of experience in vehicle pricing, J.D Power is a credible, third-party expert whose name provides consumer recognition and confidence. WCTL provides a consistent methodology across all vehicles and it includes valid comparable vehicles that most closely resemble the totaled vehicle and are similar to the vehicles a consumer would find in their own research.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles that are the closest match to the loss vehicle in the same market area. WorkCenter Total Loss utilizes consumer-based vehicle sources along with inventory directly from Dealerships. When available WCTL also provides sold vehicle records from sources such as J.D. Powers.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Vehicle Configuration Adjustment- an adjustment for differences in configuration between the comparable vehicle and the loss vehicle (e.g. differences in trim).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.

- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.

- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.

- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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Progressive Group of Insurance Companies

Settlement Summary

Claim Information

Claim Number: [redacted]
Policy Number:
Owner [redacted]

Coverage Type of Loss: Comprehensive
Loss Date: [redacted]
Reported Date: 08/29/2018
Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: 2017 Ford Super Duty F-350 DRW XL 4 Door Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged A 4WD
VIN: [redacted]
Mileage: 116,214 miles
Title History: No

Location: SC [redacted]
Exterior Color: Oxford White
License Pla [redacted] Carolina
Title History Comments:

Loan Information		Payment Information	
Lien Holder Payoff:	$0.00	**Lien Holder Payment(s):**	$0.00
Loan/Lease Payoff Coverage:	$0.00	**Net to Owner:**	$38,050.41

Settlement

Stated Amount:	$45,000.00
Actual Cash Value:	$38,550.41
Base Value:	$38,523.67
Title History Adjustment:	-$0.00
Refurbishment Adjustments:	$0.00
After Market Parts Adjustment:	$170.00
Condition Adjustment:	-$143.26
Prior Damage Adjustment:	-$0.00
Market Value:	$ 38,550.41
Settlement Adjustment(Pre-Tax):	$0.00
Fees:	$0.00
Taxes:	$500.00
Company Obtains:	$0.00
Net Settlement:	$39,050.41
Settlement Adjustment(Post-Tax):	$0.00
Deductible:	-$1,000.00
Other Adjustments:	$ 0.00
Total Settlement:	$38,050.41

Adjuster License #:
Comments:

[redacted]

(&h) &f - PASSPORT&b&D, &T [redacted]

[redacted] P A C M A N

PAYMENT INQUIRY TERMID: ?0AB

CVQ POI [redacted]

CLM [redacted] ACTIVE REF [redacted]

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: 38,050.41

LINE 1: FORD CREDIT
LINE 2:
LINE 3:

ADDRESS: [redacted]

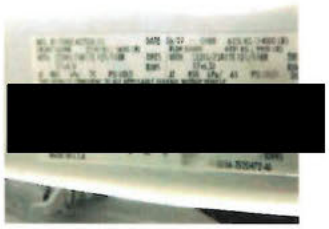
CITY: SAINT LOUIS ST/PR* MO ZIP/CPC: [redacted] TRY* USA

IN PAYMENT OF: Progressive Invoice Number: [redacted]

1099 ? N FEDERAL TAX ID: LAST UPDT REF [redacted]
CDS CODE * EFT TRACE # [redacted] SSUING REP:
BANK CODE* 1CD ISSUE DATE PPROVED BY:
STATE * SC AREA EVIEW DATE: 00 00
STOP RSN * DRAFT # EVIEWED BY:

COMMAND:

[redacted] LC [redacted]



[redacted] LC [redacted]

PROGRESSIVE
P.O. Box 512929
Los Angeles, CA 90051-0929
Phone: 877-818-0139
Fax: (888) 781-6947

FORD
PO BOX 70
DEARBORN, MI 48121

Our Claim#: [redacted]

[redacted]

[redacted]

P: [redacted]
F: [redacted]

[redacted]

Ms. [redacted] Via email
Progressive Insurance Levella_Parker@progressive.com

Re: Your Claim No.: [redacted]
Your Insured/[redacted] Law File Reference: [redacted]
DOL: [redacted]

Dear Ms. [redacted],

Please be advised that [redacted] has retained our office to handle your recently submitted subrogation claim regarding the above-referenced customer. In order to efficiently process and consider your claim, we request that you provide us with the following information: (Please note that the information requested is in regard to the [redacted] manufactured vehicle.)

1. Your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.INCLUDED
2. Police and/or fire department report.INCLUDED
3. Clear color photographs of all sides of the vehicle, the vehicle damage, and **the alleged defective parts**, from several different angles.INCLUDED
4. Color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.INCLUDED
5. Color photographs of the accident/fire scene from several different angles.N/A
6. Your expert's report and the expert's color photographs.N/A
7. Repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments.INCLUDED
8. Complete service history for the subject vehicle, including any tune-ups or oil changes.INCLUDED
9. Complete damage listing and proofs.INCLUDED

Please answer the following below or on a separate document/email:

10. What was the city and state of occurrence?[redacted]
11. The [redacted] vehicle identification number (VIN):[redacted]
12. What was the mileage at the time of occurrence?[redacted]
13. What is the alleged defect?
14. Has the alleged defective part been repaired or replaced?NO
15. What is the current location of the vehicle, and the alleged defective part(s)?[redacted]
[redacted]
[redacted]. List all after-market additions or modifications that were made to the vehicle:N/A

[redacted]

17. Were the keys in the ignition?YES

18. Was the engine running?YES

19. Was this vehicle purchased new or used?NEW

20. If purchased used, provide the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased:N/A

[redacted]. Does the insured's vehicle have any type of sensors or driver monitoring/tracking device from the vehicle insurer? _____ If yes, please provide a copy of any data/report recorded from the loss.N/A

Once you have compiled the requested information regarding this matter, please email it to [redacted]. When we receive the requested information, we will thoroughly review it and notify you of our decision concerning your claim. Should you not send all the requested information and materials within [redacted] we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Please be advised that all necessary steps should be taken to ensure that the incident scene, the subject vehicle, and all of its components are maintained and preserved. [redacted] has the right to inspect the scene and the vehicle, remove and test any vehicle component part that you claim to be defective, and to be presented with the vehicle and subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after [redacted] has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, [redacted] will insist that all components claimed to be defective are maintained and preserved for trial.

Thank you for your attention to these matters. Should you have any questions, please feel free to contact the case handler [redacted] at your convenience: [redacted] or [redacted]. We look forward to working with you on this matter.

Very truly yours,

[redacted]

PROGRESSIVE
P.O. Box 512929
Los Angeles, CA 90051-0929
Phone: 877-818-0139
Fax: (888) 781-6947

FORD
PO BOX 70
DEARBORN, MI 48121

Our Claim#: [redacted]

PROGRESSIVE

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139
Fax: (888) 781-6947

October 24, 2018

FORD
PO BOX 70
DEARBORN, MI 48121

Type of Loss: Vehicle Fire
VIN\DOT Number: [redacted]
Year: 2017
Make: FORD
Model: F350
Your Claim No: N/A
Our Insured: [redacted]
Address:
Our Claim N
Date of Loss:
Damages:

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive Northern Insurance Company damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of $39,050.41 to my attention, payable to "Progressive Northern Insurance Company, as subrogee of [redacted] and remit to the following address:

Progressive-Subro
24344 Network Place
Chicago, IL 60673--1243

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

Levella Parker
Progressive Northern Insurance Company
Subrogation Representative
[redacted]

[redacted]

PROGRESSIVE

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139
Fax: (888) 781-6947

Subrogation 10-23-18 12:07 PM ET LXP0060/LXP0060
Authored By [redacted]
NEW PRODUCT LIABILTY DEMAND REFERRAL
LOSS STATE: NC
VEHICLE ON HOLD: YES - [redacted]

TIRE KEPT: NA
STATUTE: 8-28-21
DAMAGES: $ 39,050.41
LIAB/FACTS OF LOSS: FIRE
ASSIGNED TO: [redacted]
--
EXPERT HIRE[redacted]
EVIDENCE IN OUR FAVOR: INSURED STATEMENT, PHOTOS, TOTAL LOSS EVAL
SUMMARY OF EVENTS/LIABILITY DECISION:
PROG WAS DRIVING VEHICLE WHEN THE REGEN LIGHT CAME ON. THEY CALLED FORD AND
WAS TOLD IT IS OK TO CONTINUE TO DRIVE. INSURED TOOK THE VEHICLE TO WALTERBORO FORD ON [redacted] THEY DID A MANUAL REGEN. A FEW DAYS LATER THE CHECK ENGINE LIGHT CAME ON. THE INSURED WENT BACK TO FORD. THEY ADVISED IF IT CAME ON AGAIN TO CONTACT THEM. AT 4AM ON 8/28 INSURED WAS ON THE ROAD WHEN THE LIGHTS STARTED TO FLASH, THE REGEN LIGHT CAME ON, THE POWER CUT OFF AND SMOKE STARTED TO COME FROM THE VEHICLE. HE GRABBED A FIRE EXTINGUISHER & OPENED THE HOOD. THE FIRE WAS TOO INTENSE SO THEY CLOSED THE HOOD. THEY WERE ABLE TO DISCONNECT THE TRAILER FROM THE TRUCK SO THE FIRE WOULDN'T SPREAD.

PARTIES ON NOTICE:
1/ FORD AS THE MANUFACTURER
2/ WALTERBORO FORD AS THEY DID THE MANUAL REGEN
3/ JONES FORD. THE INSURED PURCHASED THE VEHICLE FROM JONES FORD AND ON 8/11 THEY DID WORK ON THE VEHICLE AND CHECKED THE FUSES

Date: [redacted]
Estimate ID:
Estimate Version: 0
Committed
Profile ID: RDU ALL PARTS TYPES

We shall not recommend the use of a particular motor vehicle repairservice without clearly informing the claimant that:
(i) the claimant is under no obligation to use the recommended repair service;
(ii) the claimant may use the repair service of the claimant'schoice; and
(iii) the amount determined by us to be payable under the policy will be paid regardless of whether or not the claimant uses therecommended repair service.

PROGRESSIVE NORTHERN INSURANCE COMPANY

[redacted] Raleigh, NC [redacted]

Damage Assessed By: [redacted] Claim Rep: [redacted]

Classification:

* Product Type: Auto
* Date of Loss: [redacted]
* Deductible: 1,000.00
Days to Repair: N/A
* Claim Number: [redacted]

Claimant: [redacted]
Address:
Telephone:
Owner:
Address:
Telephone:

Mitchell Service: 911898

Description: 2017 Ford Super Duty F-350 XL
Body Style: 4D PkupCrw 8' Bed 176" WB
VIN: [redacted]
Mileage: 116,214
OEM/ALT: A
Color: WHITE
Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, AIR CONDITION
TILT STEERING COLUMN, AM/FM STEREO, DRIVER AIRBAG
FRONT SIDE AIRBAG WITH HEAD PROTECTION, ANTI-LOCK BRAKE SYS., TRACTION CONTROL
RUNNING BOARDS, REARVIEW CAMERA, TIRE INFLATION/PRESSURE MONITOR, CD PLAYER
TOW HITCH RECEIVER, TRIP COMPUTER, FIRST ROW SPLIT BENCH SEAT, VINYL SEAT
4 WHEEL DRIVE, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, DAYTIME RUNNING LIGHTS
DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC STABILITY CONTROL
REAR BENCH SEAT, SIDE BLIND ZONE ALERT, STEERING WHEEL AUDIO CONTROLS

Vehicle Production Date: 00/00
Drive Train: 6.7L Turbo Inj 8 Cyl Dsl 4WD
License: [redacted]
Search Code: RALEIGH1

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
				Special/Manual Entry			
1	900500	BDY *	REMOVE/REPLACE	VEHICLE IS OBVIOUS TOTAL LOSS-EXCESSIVE D A	New	0.00 *	0.0*

* - Judgment Item

ESTIMATE RECALL NUMBER [redacted]
Mitchell Data Version: OEM
MAP
Software Version:

- 2018 Mitchell International
ghts Reserved

[redacted] LC [redacted]

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Labor Summary	0.0				0.00

III. Additional Costs	Amount
Total Additional Costs	0.00

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	0.00

IV. Adjustments	Amount
Insurance Deductible	1,000.00-
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	0.00

I.	Total Labor:	0.00
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.00
IV.	Total Adjustments:	0.00
	Net Total:	0.00

Point(s) of Impact
12 Front Center (P)

Inspection Site: [redacted]
Inspection Date:

THIS IS A DAMAGE ASSESSMENT ONLY - NOT AN AUTHORIZATION TO REPAIR - BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.

IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND AFTER THOSE REPAIRS.

THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HER CHOICE.

TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED DURING THE COURSE OF REPAIRS, CONTACT PROGRESSIVE FOR SUPPLEMENT HANDLING PROCEDURES.

PROGRESSIVE HONORS THE PREVAILING LABOR MARKET RATE IN YOUR AREA FOR YOUR PROPERTY. IF YOU CHOOSE A SHOP THAT CHARGES IN EXCESS OF PREVAILING LABOR MARKET RATES, YOU WILL BE RESPONSIBLE FOR THE DIFFERENCE.

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC BODY PARTS

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation.

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[redacted] LC [redacted]

After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at 1-800-274-4641. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED BY IMPROPER MAINTENANCE, NEGLECT, ABUSE OR SUBSEQUENT ACCIDENT. THIS GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF REPAIR PARTS THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY, PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF THESE PARTS.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.
A/M Certified: This refers to a new, certified non-original equipment manufacturer replacement part.
A/M: This refers to a new, non-original equipment manufacturer replacement part.
Recycled: This refers to a used OEM part.
Remanufactured and Recond. and Recore: These refer to recycled OEM parts that have been rebuilt or refurbished.
OEM Surplus Part: This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.
Recovered OE - This refers to parts removed from a new vehicle for various reasons.

REPAIR SHOP'S AUTHORIZED REPRESENTATIVE'S SIGNATURE INDICATING AGREEMENT ON COST TO RETURN THE VEHICLE TO PRE-LOSS CONDITION INCLUDING TOW/STORAGE CHARGES:

SHOP SIGNATURE: _____ EST. COMPLETION DATE: _____

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE/SHE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

Event Log

File Created: [redacted]
Estimate Started:
Estimate Printed:
Estimate Committed:
Estimate Uploaded:

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[redacted] LC [redacted]

Vehicle Valuation Report

Prepared For: Progressive Group of Insurance Companies (800) 321-9843

mitchell

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted]

Loss Date	Reported Date	Valuation Report Date	Valuation Report ID	Version Number
[redacted]				1

Vehicle Information

Year	Make	Model	Location	Mileage
2017	Ford	Super Duty F-350 DRW XL 4 Door Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged A 4WD	SC [redacted]	116,214 miles

Ext Color	License	VIN	Title History
Oxford White	[redacted]	[redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Base Value =	$38,523.67
Condition -	$143.26
Prior Damage	$0.00
Aftermarket Parts +	$170.00
Refurbishment	$0.00
Market Value =	$38,550.41

Settlement Value:

$37,550.41

Settlement Adjustments

Adjustments specific to your policy

Deductible -	$1,000.00
Settlement Value =	$37,550.41

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[redacted] LC [redacted]

Loss Vehicle Detail

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Standard Equipment

Exterior

Aluminum Panels	Black door handles
Black Front Bumper w/Black Rub Strip/Fascia Accent and 2 Tow Hooks	Black grille
Black Manual Side Mirrors w/Manual Folding	Black rear step bumper
Black Side Windows Trim and Black Front Windshield Trim	Cab Clearance Lights
Cargo Lamp Integrated w/High Mount Stop Light	Clearcoat paint
Fixed rear window	Front license plate bracket
Full-Size Spare Tire Stored Underbody w/Crankdown	Fully Automatic Aero-Composite Halogen Daytime Running Daytime Running Lights Preference Setting Headlamps w/Delay-Off
Light tinted glass	Manual Extendable Trailer Style Mirrors
Manual Tailgate/Rear Door Lock	Regular Box Style
Running boards	Steel spare wheel
Tailgate Rear Cargo Access	Tires: LT245/75Rx17E BSW A/S PLUS (6)
Variable intermittent wipers	Wheels: 17" Argent Painted Steel -inc: Hub covers/center ornaments not included

Interior

1 LCD Monitor In The Front	2 12V DC Power Outlets
4-Way Driver Seat -inc: Manual Recline and Fore/Aft Movement	4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement
6 Person Seating Capacity	60-40 Folding Split-Bench Front Facing Flip Forward Cushion/Seatback Rear Seat
Air filtration	Analog Display
Day-night rearview mirror	Fade-to-off interior lighting
Fixed antenna	Front And Rear Map Lights
Front Cupholder	Full cloth headliner
Full Overhead Console w/Storage and 2 12V DC Power Outlets	Full Vinyl/Rubber Floor Covering
HD Vinyl 40/20/40 Split Bench Seat -inc: center armrest, cupholder, storage and driver's side manual lumbar	HVAC -inc: Underseat Ducts
Illuminated locking glove box	Instrument Panel Bin and Covered Dashboard Storage
Interior Trim -inc: Chrome Interior Accents	Manual 1st Row Windows
Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints	Manual air conditioning
Manual Rear Windows	Manual tilt/telescoping steering column
Outside temp gauge	Passenger visor vanity mirror
Radio: AM/FM Stereo -inc: digital clock and 6-speakers	Systems Monitor
Trip computer	Underhood And Pickup Cargo Box Lights
Urethane Gear Shift Knob	

Mechanical

3.73 axle ratio	4-Wheel Disc Brakes w/4-Wheel ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control
48 Gal. Fuel Tank	50-State Emissions System
6540# Maximum Payload	72-Amp/Hr 650CCA Maintenance-Free Battery w/Run Down Protection
Class V Towing w/Harness, Hitch, Brake Controller and Trailer Sway Control	Dual rear wheels
Extra Heavy-Duty 200 Amp Alternator	Firm suspension
Front And Rear Anti-Roll Bars	Front Suspension w/Coil Springs
GVWR: 14,000 lb Payload Package	HD shock absorbers
Hydraulic Power-Assist Steering	Leaf Rear Suspension w/Leaf Springs
Manual Locking Hubs	Manual Transfer Case
Part-Time Four-Wheel Drive	Single stainless steel exhaust

Safety

Driveline Traction Control	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Mykey System -inc: Top Speed Limiter, Audio Volume Limiter, Early Low Fuel Warning, Programmable Sound Chimes and Beltminder w/Audio Mute
Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point and Height Adjusters	Safety Canopy System Curtain 1st And 2nd Row Airbags
Side impact beams	Tire Specific Low Tire Pressure Warning

Packages

5TH WHEEL/GOOSENECK HITCH PREP PACKAGE

-Inc: 5 pickup bed attachment points w/plugs, 1 frame under-bed cross member and 1 integrated 7-pin connector on driver's side pickup bed wall, 5th wheel hitch compatibility: the 5th Wheel/Gooseneck Prep Package (53W) is compatible w/the factory orderable 5th Wheel Hitch Kits (15K and 15L) and dealer-installed Ford custom accessories 5th Wheel Hitch Kit by Reese - part #BC3Z-19D520-A (8ft box only). The prep package is also compatible w/Reese Signature Series 5th wheel hitch kits updated w/a new Leg Service Kit - part #BC3Z-A00A25-A (8ft box only). The 5th Wheel Hitch Kit (15K), 5th Wheel Hitch Kit (15L) and dealer-installed Ford custom accessories 5th Wheel Hitch Kit by Reese - part #BC3Z-19D520-A is not released to the short box (6.75ft box). NOTE: the short pickup box provides less clearance between the cab and 5th wheel trailer compared to long box pickups. The receiver cen

POWER EQUIPMENT GROUP

-Inc: Deletes passenger-side lock cylinder, upgraded door trim panel, Accessory Delay, Remote Keyless Entry, Trailer Tow Mirrors w/Power Heated Glass, manual telescoping, heated convex spotter mirror and integrated clearance lamps/turn signals, Perimeter Alarm, Power Front & Rear Seat Windows, 1-touch up/down driver/passenger window, Power Tailgate Lock, Power Locks

XL VALUE PACKAGE

-Inc: Chrome Rear Step Bumper, Chrome Front Bumper, 4.2" Center-Stack Screen, Radio: AM/FM Stereo/Single-CD/MP3, 6-speakers, Steering Wheel-Mounted Cruise Control

Optional Equipment

BLIND SPOT INFORMATION SYSTEM (BLIS)	LIMITED SLIP W/4.10 AXLE RATIO
REAR VIEW CAMERA	TRANSFER CASE & FUEL TANK SKID PLATES

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Base Value

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Comparable Vehicle Information

Search Radius used for this valuation: 150 miles from loss vehicle zip/postal code.

Typical Mileage for this vehicle: 16,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	17,754	29470	16 miles	$48,980.00 List Price	$40,387.28
2	2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	43,188	29210	83 miles	$43,998.00 List Price	$39,750.11
3	2017 FORD F 350 DRW KING RANCH CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	1,256	30907	102 miles	$59,644.00 List Price	$37,483.31
4	2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	23,509	29824	107 miles	$58,900.00 List Price	$36,584.40
5	2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	32,775	30474	126 miles	$57,988.00 List Price	$38,413.24
					Base Value:	**$38,523.67**

Loss Vehicle Adjustments

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Condition Adjustments

Condition Adjustment: -$143.26 Overall Condition: 2.93-Good Typical Vehicle Condition: 3.00

Category	Condition	Comments
Interior		
CARPET	3 Good	
SEATS	3 Good	
HEADLINER	2 Fair	Stains and soiling
DASH/CONSOLE	3 Good	
GLASS	3 Good	
DOORS/INTERIOR PANELS	3 Good	
Exterior		
BODY	3 Good	
TRIM	1 Poor	Right tail lamp lt running board bumper step pad damaged
VINYL/CONVERTIBLE TOP	Typical	
PAINT	3 Good	
Mechanical		
ENGINE	3 Good	
TRANSMISSION	3 Good	
Tire	3 Good	

Typical Vehicle Condition reflects a condition similar to the same year, make and model. Amount of wear and tear/ damage consistent with its age.

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[redacted]

Comments:

Tires measuring 6-8 32nds.

After Market Parts and OEM Equipment Adjustments

Category	Description	Adjustment Type	Purchase Date	Amount Paid	Adjustment Amount
INTERIOR	WINDOW TINT- CREW CAB	INSTANT QUOTE			$170.00

Comparable Vehicles

Loss vehicle: 2017 Ford Super Duty F-350 DRW | XL 4 Door Crew Cab 8 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD **List Price: $48,980.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				16 miles

Source

DEALER WEB LISTING - CARS.COM
MARCHANT CHEVROLET, INC.
5700 SAVANNAH HWY
RAVENEL SC 29470
843-722-8208

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,896.00
Vehicle Configuration Adjustment			-$4,222.43
Mileage	116,214	17,754	-$5,523.93
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$314.73
POWER EQUIPMENT GROUP	Yes	No	$957.01
XL VALUE PACKAGE	Yes	No	$612.49
BLIND SPOT INFORMATION SYSTEM (BLIS)	Yes	No	$459.35
LIMITED SLIP W/4.10 AXLE RATIO	Yes	No	$306.25
REAR VIEW CAMERA	Yes	No	$314.73
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$85.08
		Total Adjustments:	-$8,592.72
		Adjusted Price:	**$40,387.28**

[redacted]

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[redacted]

2017 FORD F 350 DRW XLT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD **List Price: $43,998.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				83 miles

Source

DEALER WEB LISTING - CARS.COM
CARMAX COLUMBIA
555 JAMIL RD
COLUMBIA SC 29210
803-731-6927

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			$0.00
Vehicle Configuration Adjustment			-$3,945.69
Mileage	116,214	43,188	-$3,151.95
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$294.10
POWER EQUIPMENT GROUP	Yes	No	$894.29
XL VALUE PACKAGE	Yes	No	$572.35
BLIND SPOT INFORMATION SYSTEM (BLIS)	Yes	No	$429.24
LIMITED SLIP W/4.10 AXLE RATIO	Yes	No	$286.17
REAR VIEW CAMERA	Yes	No	$294.10
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$79.50

Total Adjustments: -$4,247.89

Adjusted Price: $39,750.11

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[redacted]

[redacted] 2017 FORD F 350 DRW KING RANCH CREW CAB PKP 8 6.7 TURBO DIESEL A4WD

List Price: $59,644.00

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				102 miles

Source

DEALER WEB LISTING - AUTOTRADER.COM

MILTON RUBEN MOTORS, INC.

3514 WASHINGTON RD

AUGUSTA GA 30907

888-668-2314

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$2,308.00
Vehicle Configuration Adjustment			-$15,566.16
Mileage	116,214	1,256	-$7,008.87
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$306.72
POWER EQUIPMENT GROUP	Yes	No	$932.64
XL VALUE PACKAGE	Yes	No	$596.89
BLIND SPOT INFORMATION SYSTEM (BLIS)	Yes	No	$447.65
LIMITED SLIP W/4.10 AXLE RATIO	Yes	No	$298.45
REAR VIEW CAMERA	Yes	No	$306.72
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$82.91
HEATED REAR SEATS	No	Yes	-$249.64
		Total Adjustments:	-$22,160.69
		Adjusted Price:	**$37,483.31**

Comparable Vehicle Option Details:

HEATED REAR SEATS

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[redacted]

[redacted] **2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD** **List Price: $58,900.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				107 miles

Source

DEALER WEB LISTING - CARS.COM
HERLONG FORD
775 AUGUSTA RD
EDGEFIELD SC 29824
803-637-3151

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$2,279.00
Vehicle Configuration Adjustment			-$10,786.70
Mileage	116,214	23,509	-$5,066.18
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	Yes	-$0.90
POWER EQUIPMENT GROUP	Yes	No	$1,023.39
XL VALUE PACKAGE	Yes	No	$654.97
CHROME PACKAGE	No	Yes	-$1,026.09
FX4 OFF-ROAD PACKAGE	No	Yes	-$269.06
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	FX4 OFF-ROAD PACKAGE	$90.98
LARIAT ULTIMATE PACKAGE	No	Yes	-$3,411.13
REAR VIEW CAMERA	Yes	No	$336.56
TOW TECHNOLOGY BUNDLE	No	Yes	-$1,582.44
		Total Adjustments:	-$22,315.60
		Adjusted Price:	**$36,584.40**

Comparable Vehicle Package Details:

5TH WHEEL/GOOSENECK HITCH PREP PACKAGE

CHROME PACKAGE

FX4 OFF-ROAD PACKAGE (TRANSFER CASE & FUEL TANK SKID PLATES)

LARIAT ULTIMATE PACKAGE (VOICE-ACTIVATED NAVIGATION, TWIN PANEL POWER MOONROOF, REMOTE START SYSTEM)

Comparable Vehicle Option Details:

BLIND SPOT INFORMATION SYSTEM (BLIS), LIMITED SLIP W/4.10 AXLE RATIO, TOW TECHNOLOGY BUNDLE

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[redacted] LC [redacted]

2017 FORD F 350 DRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL A4WD **List Price: $57,988.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]				126 miles

Source

DEALER WEB LISTING - AUTOTRADER.COM
PAUL THIGPEN FORD LINCOLN
2607 E 1ST ST
VIDALIA GA 30474
888-861-9897

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$2,244.00
Vehicle Configuration Adjustment			-$10,619.63
Mileage	116,214	32,775	-$4,199.54
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$331.35
POWER EQUIPMENT GROUP	Yes	No	$1,007.54
XL VALUE PACKAGE	Yes	No	$644.83
LARIAT ULTIMATE PACKAGE	No	Yes	-$3,358.30
REAR VIEW CAMERA	Yes	No	$331.35
TRANSFER CASE & FUEL TANK SKID PLATES	Yes	No	$89.57
TOW TECHNOLOGY BUNDLE	No	Yes	-$1,557.93
		Total Adjustments:	-$19,574.76
		Adjusted Price:	**$38,413.24**

Comparable Vehicle Package Details:

LARIAT ULTIMATE PACKAGE (VOICE-ACTIVATED NAVIGATION, TWIN PANEL POWER MOONROOF, REMOTE START SYSTEM)

Comparable Vehicle Option Details:

BLIND SPOT INFORMATION SYSTEM (BLIS), LIMITED SLIP W/4.10 AXLE RATIO, TOW TECHNOLOGY BUNDLE

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2017 Ford Super Duty F-350 DRW XL	4 Door Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged 4WD	$50,385.00
2017 FORD F 350 DRW XLT	CREW CAB PKP 8 6.7 TURBO DIESEL A 4WD	$55,280.00
2017 FORD F 350 DRW KING RANCH	CREW CAB PKP 8 6.7 TURBO DIESEL A 4WD	$68,905.00
2017 FORD F 350 DRW LARIAT	CREW CAB PKP 8 6.7 TURBO DIESEL A 4WD	$62,080.00

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[redacted] LC [redacted]

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was designed and built in conjunction with J.D. Powers, experts in data analysis and vehicle pricing and a highly trusted name among consumers. With years of experience in vehicle pricing, J.D Power is a credible, third-party expert whose name provides consumer recognition and confidence. WCTL provides a consistent methodology across all vehicles and it includes valid comparable vehicles that most closely resemble the totaled vehicle and are similar to the vehicles a consumer would find in their own research.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles that are the closest match to the loss vehicle in the same market area. WorkCenter Total Loss utilizes consumer-based vehicle sources along with inventory directly from Dealerships. When available WCTL also provides sold vehicle records from sources such as J.D. Powers.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Vehicle Configuration Adjustment- an adjustment for differences in configuration between the comparable vehicle and the loss vehicle (e.g. differences in trim).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.

- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.

- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.

- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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[redacted] LC [redacted]

Progressive Group of Insurance Companies

Settlement Summary

Claim Information

Claim Numbe [redacted]
Policy Number:
Owne [redacted]

Coverage Type of Loss: Comprehensive
Loss Date: [redacted]
Reported Date:
Valuation Report ID:

Vehicle Information

Loss Vehicle: 2017 Ford Super Duty F-350 DRW XL 4 Door Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged A 4WD
VIN: [redacted]
Mileage: 116,214 miles
Title History: No

Location: SC [redacted]
Exterior Color: Oxford White
License Plat [redacted]
Title History Comments:

Loan Information		Payment Information	
Lien Holder Payoff:	$0.00	**Lien Holder Payment(s):**	$0.00
Loan/Lease Payoff Coverage:	$0.00	**Net to Owner:**	$38,050.41

Settlement

Stated Amount:	$45,000.00
Actual Cash Value:	$38,550.41
Base Value:	$38,523.67
Title History Adjustment:	-$0.00
Refurbishment Adjustments:	$0.00
After Market Parts Adjustment:	$170.00
Condition Adjustment:	-$143.26
Prior Damage Adjustment:	-$0.00
Market Value:	$ 38,550.41
Settlement Adjustment(Pre-Tax):	$0.00
Fees:	$0.00
Taxes:	$500.00
Company Obtains:	$0.00
Net Settlement:	$39,050.41
Settlement Adjustment(Post-Tax):	$0.00
Deductible:	-$1,000.00
Other Adjustments:	$ 0.00
Total Settlement:	$38,050.41

Adjuster License #:

Comments:

[redacted]

CMSD[redacted] P A C M A N OCT 24 18 - 14:54
OPID: [redacted] AIM PAYMENT INQUIRY TERMID: ?0AB
INSD: [redacted] CVQ POL: [redacted]
DOL [redacted] P- CLM: [redacted] ACTIVE REP: [redacted]

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: 38,050.41

LINE 1: FORD CREDIT
LINE 2:
LINE 3:

ADDRESS: [redacted]

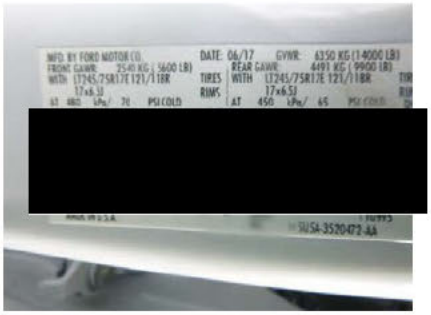
CITY: SAINT LOUIS ST/PR* MO ZIP/CPC: [redacted] CNTRY* USA

IN PAYMENT OF: Progressive Invoice Number: [redacted]

1099 ? N FEDERAL TAX ID: [redacted] LAST UPDT REP [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP:
BANK CODE* [redacted] ISSUE DATE : [redacted] APPROVED BY:
STATE * SC AREA * [redacted] REVIEW DATE: 00 00
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

[redacted]


MFD. BY FORD MOTOR CO.
DATE: 06/17
GVWR: 6350 KG (14000 LB)
FRONT GAWR: 2540 KG (5600 LB)
REAR GAWR: 4491 KG (9900 LB)
WITH LT245/75R17E 121/118R
TIRES
WITH LT245/75R17E 121/118R
17x6.5J
RIMS
17x6.5J
AT 450 kPa/ 65 PSI COLD
AT 480 kPa/ 70 PSI COLD
SUSA-3520472-AA

IMAGETREND FIRE BRIDGE

Fremont Fire Department
PO Box 417, Fremont, NC 27830
Phone: 9192425802 Fax:9192425434

A [redacted] MM DD YYYY

NFIRS-1 Basic

B Location Type

- [x] Street address
- [ ] Intersection
- [ ] In front of
- [ ] Rear of
- [ ] Adjacent to
- [ ] Directions
- [ ] US National Grid

Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B, "Alternative Location Specification." Use only for wildland fires.

Census Tract [ ] - [ ]

Number/Milepost [ ] Prefix [ ] Street or Highway [redacted] HWY Street Type [ ] Suffix [ ]

Apt./Suite/Room [ ] City [redacted] NC State [redacted]

Cross Street, Directions or National Grid, as applicable [ ]

C Incident Type

132 Road freight or transport vehicle fire

D Aid Given or Received

1 Mutual aid received
2 Automatic aid received
3 Mutual aid given
4 Automatic aid given
5 Other aid given
N [x] None

Their FDID [ ] Their State [ ]
Their Incident Number [ ]

E1 Dates and Times

Midnight is 0000

Check boxes if dates are the same as Alarm Date.

	[redacted]	Hour Min Sec
Alarm		04:09:00
Arrival		04:17:24
Controlled		04:20:00
Last Unit Cleared		05:11:39

E2 Shifts and Alarms

Local Option

Shift or Platoon [ ] Alarms [ ] District [ ]

E3 Special Studies

Local Option

Special Study ID# [ ] Special Study Value [ ]

F Actions Taken

11 Extinguishment by fire service personnel

Primary Action Taken (1)

G1 Resources

[x] Check this box and test this block if an Apparatus or Personnel Module is used.

	Apparatus	Personnel
Suppression	1	2
EMS	0	0
Other	4	7

Check box if resources counts include aid received resources.

G2 Estimated Dollar Losses and Values

LOSSES: Required for all fires if known. Optional for non-fires. [ ] None

Property $ 65,000
Contents $ 1,000

PRE-INCIDENT VALUE: Optional

Property $ [ ]
Contents $ [ ]

Completed Modules

[redacted] Fire-2
Structure Fire-3
Civilian Fire Cas.-4
Fire Service Cas.-5
EMS-6
HazMat-7
WildLand Fire-8
Apparatus-9
[redacted] Personnel-10
Arson-11

H1 Casualties [x] None

	Death	Injury
Fire Service	0	0
Civilian	0	0

H2 Detector

Required for confined fires.

1 Detector alerted occupants
2 Detector did not alert occupants
U Unknown

H3 Hazardous Materials Release

0 Special HazMat actions required or spill >= 55 gal.
1 Natural gas: slow leak, no evac, or HazMat actions
2 Propane gas - Less than a 21 lb. tank
3 Gasoline - vehicle fuel tank or portable container
4 Kerosene - fuel-burning equipment/portable storage
5 Diesel fuel/fuel oil - vehicle fuel tank/portable
6 Household/office solvent or chemical spill
7 Motor oil - from engine or portable container
8 Paint - spills less than 55 gallons
N None

I Mixed Use Property

00 Mixed use, other
10 Assembly use
20 Educational use
33 Medical use
40 Residential use
51 Row of stores
53 Enclosed mall
58 Business and residential use
59 Office use
60 Industrial use
63 Military use
65 Farm use
NN Not mixed use

J Property Use

Structures

131	Church, mosque, synagogue, temple, chapel	341	Clinic, clinic-type infirmary	539	Household goods, sales, repairs
161	Restaurant or cafeteria	342	Doctor, dentist or oral surgeon office	571	Service station, gas station
162	Bar or nightclub	361	Jail, prison (not juvenile)	579	Motor vehicle or boat sales, services, repair
213	Elementary school, including kindergarten	419	1 or 2 family dwelling	599	Business office
215	High school/junior high school/middle school	429	Multifamily dwelling	615	Electric-generating plant
241	Adult education center, college classroom	439	Boarding/rooming house, residential hotels	629	Laboratory or science laboratory
311	24-hour care Nursing homes, 4 or more persons	449	Hotel/motel, commercial	700	Manufacturing, processing
331	Hospital - medical or psychiatric	459	Residential board and care	819	Livestock, poultry storage
		464	Barracks, dormitory	882	Parking garage, general vehicle
		519	Food and beverage sales, grocery store	891	Warehouse

Outside

124	Playground	936	Vacant lot	981	Construction site
655	Crops or orchard	938	Graded and cared-for plots of land	984	Industrial plant yard - area
669	Forest, timberland, woodland	946	Lake, river, stream		
807	Outside material storage area	951	Railroad right-of-way		
919	Dump, sanitary landfill	960	Street, other		
931	Open land or field	961 X	Highway or divided highway		
		962	Residential street, road or residential driveway		

Look up and enter a Property Use code and description only if you have NOT checked a Property Use Box.

Property Use: 961 (Code)

Highway or divided highway (Property Use Description)

K1 Person/Entity Involved

Local Option

Check this box if same address as incident Location (Section B). Then skip the three duplicate address lines.

[redacted] Area Code - Phone Number

[redacted] First Name MI Last Name Suffix

[redacted] Number Prefix [redacted] Street or Highway RD Street Type Suffix

Post Office Box [redacted] Apt/Suite/Room Cottageville City

SC State [redacted] Zip Code

K2 Owner

Same as person involved? Then check this box and skip the rest of this block.

Local Option

Check this box if same address as incident Location (Section B). Then skip the three duplicate address lines.

[redacted] Business Name (if Applicable) Area Code - Phone Number

[redacted] First Name MI Last Name Suffix

[redacted] Number Prefix [redacted] Street or Highway RD Street Type Suffix

Post Office Box [redacted] Apt/Suite/Room Cottageville City

SC State [redacted] Zip Code

M Authorization

[redacted] Fire Chief Position or rank [redacted] Assignment 08 Month 29 Day 2018 Year

[redacted] Fire Chief Position or rank [redacted] Assignment 08 Month 29 Day 2018 Year

L Remarks

Local Option

Upon arrival on scene found 2017 Ford F350 engulfed in flames from engine compartment. We closed down the north bound traffic on interstate 795 and pulled hose from engine on southbound lane. We flowed approx 400 gallons of water to extinguish the flame. Once fire was out, we relocated the engine to the north bound lane in front of the vehicle. No other water was used. Contacted wrecker service for individual. The vehicle on fire was a ford f350 dually. It was pulling a car hauler trailer with two vehicles attached. No fire got to the towed vehicles.

A [redacted]

NFIRS-2 Fire

B Property Details

B1 [ ] Not Residential
Estimate number of residential living units in building of origin whether or not all units became involved

B2 [ ] Buildings not involved
Number of buildings involved

B3 [ ] , [ ] ☐ None ☐ Less than one acre
Acres burned (outside fires)

C On-Site Materials or Products

☐ None

Complete if there were any significant amounts of commercial, industrial, energy, or agricultural products or materials on the property, whether or not they became involved

Enter up to three codes. Check one box for each code entered.

[ ] [ ] On-site material (1)

[ ] [ ] On-site material (2)

[ ] [ ] On-site material (3)

On-Site Materials Storage Use

1 Bulk storage or warehousing
2 Processing or manufacturing
3 Packaged goods for sale
4 Repair or service
N None
U Undetermined

D Ignition

D1 [83] [Engine area, running gear, wheel area]
Area of fire origin

D2 [UU] [Undetermined]
Heat Source

D3 [81] [Electrical wire, cable insulation]
Item first ignited

D4 [ ] [ ]
Check box if fire spread was confined to object of origin.
Type of material first ignited — Required only if item first ignited code is 00 or <70

E1 Cause of Ignition

Check this box if this is an exposure report

0 Cause, other (System generated code only, not used for data entry)
1 Intentional
2 Unintentional
3 Failure of equipment or heat source
4 Act of nature
5 Cause under investigation
U ■ Cause undetermined after investigation

E2 Factors Contributing to Ignition

[20] [Mechanical failure, malfunction, other]
Factor contributing to ignition (1)

[ ] [ ]
Factor contributing to ignition (2)

E3 Human Factors Contributing to Ignition

Check all applicable boxes ☒ None

1 Asleep
2 Possibly impaired by alcohol or drugs
3 Unattended or unsupervised person
4 Possibly mentally disabled
5 Physically disabled
6 Multiple persons involved
7 Age was a factor
N ✕ None

Estimated age of person involved [ ]

1 Male 2 Female

F1 Equipment Involved in Ignition

If equipment was not involved, skip to Section G

[ ] [ ] Equipment Involved
Brand [ ]
Serial [ ]
Model [ ]
Year [ ]

F2 Equipment Power Source

[ ] [ ] Equipment Power Source

F3 Equipment Portability

1 Portable
2 Stationary

Portable equipment normally can be moved by one or two persons, is designed to be used in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter up to three codes.

[ ] [ ] Fire suppression factor (1)

[ ] [ ] Fire suppression factor (2)

[ ] [ ] Fire suppression factor (3)

H1 Mobile Property Involved

1 Not involved in ignition, but burned
2 Involved in ignition, but did not itself burn
3 ✕ Involved in ignition and burned

H2 Mobile Property Type and Make

[20] [Freight road transport vehicle, other]
Mobile property type

[FO] [Ford]
Mobile property make

[F350]
Mobile property model

[2017]
Year

[ ] [SC]
License Plate Number — State

[redacted]

Local Use

Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other agencies:
Arson report attached
Police report attached
Coroner report attached
Other reports attached

[redacted]

A [redacted]

FDID State Incident Date Station Incident Number Exposure

NFIRS-9 Apparatus or Resources

B Apparatus or Resource	Dates and Times (Midnight is 0000)	Sent	Number of People	Apparatus Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken (List up to 4 actions for each apparatus and each personnel.)
1 ID: E-3 Type: 11	Dispatch [redacted] Arrival Clear	Sent ■	2	Other ■ Suppression EMS	11
2 ID: Car 1 Type: 92	Dispatch Arrival Clear	Sent	1	■ Other Suppression EMS	11
3 ID: Car 2 Type: 92	Dispatch Arrival Clear	Sent	1	■ Other Suppression EMS	11
4 ID: Car 3 Type: 92	Dispatch Arrival Clear	Sent	1	■ Other Suppression EMS	11
5 ID: POV Type: 99	Dispatch Arrival Clear	Sent	4	■ Other Suppression EMS	11

[redacted]

NFIRS-10 Personnel

B Apparatus or Resource | **Dates and Times** (Midnight is 0000; Check if the same date as Alarm date on the Basic Module (Block E1)) | **Sent** | **Number of People** | **Apparatus Use** (Check ONE box for each apparatus to indicate its main use at the incident.) | **Actions Taken** (List up to 4 actions for each apparatus and each personnel.)

1 ID: E-3 Type: 11 | Dispatch [redacted] Arrival Clear | Sent: [redacted] | 2 | Other [redacted] Suppression EMS | 11

Personnel ID	Name	Rank Or Grade	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	Nelms, Lee		11			
	Yelverton, William		11			

B Apparatus or Resource | **Dates and Times** (Midnight is 0000; Check if the same date as Alarm date on the Basic Module (Block E1)) | **Sent** | **Number of People** | **Apparatus Use** (Check ONE box for each apparatus to indicate its main use at the incident.) | **Actions Taken** (List up to 4 actions for each apparatus and each personnel.)

2 ID: Car 1 Type: 92 | Dispatch [redacted] Arrival Clear | Sent: [redacted] | 1 | [redacted] Other Suppression EMS | 11

Personnel ID	Name	Rank Or Grade	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	Brooks, Jeff		11			

B Apparatus or Resource | **Dates and Times** (Midnight is 0000; Check if the same date as Alarm date on the Basic Module (Block E1)) | **Sent** | **Number of People** | **Apparatus Use** (Check ONE box for each apparatus to indicate its main use at the incident.) | **Actions Taken** (List up to 4 actions for each apparatus and each personnel.)

3 ID: Car 2 Type: 92 | Dispatch [redacted] Arrival Clear | Sent: [redacted] | 1 | [redacted] Other Suppression EMS | 11

Personnel ID	Name	Rank Or Grade	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	Marlowe, Jeffrey	1st Assistant Chief	11			

B Apparatus or Resource | **Dates and Times** (Midnight is 0000; Check if the same date as Alarm date on the Basic Module (Block E1)) | **Sent** | **Number of People** | **Apparatus Use** (Check ONE box for each apparatus to indicate its main use at the incident.) | **Actions Taken** (List up to 4 actions for each apparatus and each personnel.)

4 ID: Car 3 Type: 92 | Dispatch [redacted] Arrival Clear | Sent: [redacted] | 1 | [redacted] Other Suppression EMS | 11

Personnel ID	Name	Rank Or Grade	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	Evans, Steve	2nd Assistant Chief	11			

B Apparatus or Resource | **Dates and Times** (Midnight is 0000; Check if the same date as Alarm date on the Basic Module (Block E1)) | **Sent** | **Number of People** | **Apparatus Use** (Check ONE box for each apparatus to indicate its main use at the incident.) | **Actions Taken** (List up to 4 actions for each apparatus and each personnel.)

5 ID: POV Type: 99 | Dispatch [redacted] Arrival Clear | Sent: [redacted] | 4 | [redacted] Other Suppression EMS | 11

Personnel ID	Name	Rank Or Grade	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	[redacted]		11			
			11			
		2nd Lieutenant	11			
			11			

A [redacted] NFIRS-1S Supplemental

E3 Supplemental Special Studies

Local Option

1 Special Study ID#	Special Study Value	2 Special Study ID#	Special Study Value	3 Special Study ID#	Special Study Value	4 Special Study ID#	Special Study Value
5 Special Study ID#	Special Study Value	6 Special Study ID#	Special Study Value	7 Special Study ID#	Special Study Value	8 Special Study ID#	Special Study Value

L Additional Remarks

Local Option

Insurance --- Reliance Partners [redacted] Chattanooga TN [redacted]

RAVENEL FORD

P.O. Box 217
6340 Savannah Highway
Ravenel, SC 29470
(843) 889-2241
(843) 889-6380 (FAX)

FAX COVER SHEET

TO: [redacted]

PHONE [redacted] FAX: 869-675-1388

FROM: [redacted] - again

NOTES:

PAGES INCLUDING COVER Lots of them.

RAVENEL FORD, INC.

P.O. Box 217
RAVENEL, SOUTH CAROLINA 29470-0217
(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR: BRIAN 43	TAG NO. 2783	[redacted]		
[redacted]	LABOR RATE	LICENSE NO.	MILEAGE 79,655	COLOR	STOCK NO.
	VEHICLE: 17/FORD TRUCK/SUPER DUTY F-35/4WD CR			DELIVERY DATE	DELIVERY MILES
	[redacted]			SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.	P.O. NO.	R.O. [redacted]		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 79655

LABOR----------

J# 1 01F0Z — RECOMMENDED MAINT — TECH(S):94 — WARRANTY
80K PER QCMPP
CHANGED OIL AND FILTER, REPLACED AIR FILTER AND FUEL
FILTERS, TOPPED OFF DEF
REPLACED WIPER BLADES
QCM X=MAINT A99-82

J# 2 00F0ZZ99P — REPORT CARD — TECH(S):94 — 0.00
COMPLETE FORD MOTOR COMPANY MULTI-POINT
INSPECTION REPORT CARD.
PERFORMED FORD MULTI-POINT INSPECTION, SEE THE
ATTACHED SHEET FOR MORE INFORMATION.

J# 3 50F0ZGBATT — BATTERY TEST — TECH(S):94 — 0.00
TEST BATTERIES ACTUAL COLD CRANKING AMPS
WITH MICRO 490 DIGITAL BATTERY ANALYZER.
GREEN MEETS FACTORY SPECS
BATTERY OK

J# 4+40F0ZYBK — MEASURE BRAKES — TECH(S):94 — 0.00
INSPECT, MEASURE AND DOCUMENT FRICTION PAD THICKNESS FOR
FRONT AND REAR BRAKES
YELLOW CONDITION, BRAKE MEASUREMENT ARE 3MM TO 5MM OR 4/32"
TO 7/32" (DISC) OR 1.01MM TO 2MM (DRUM) OR 2/32" TO 3/32".
CONSULT WITH YOUR SERVICE CONSULTANT ON FUTURE BRAKE NEEDS.

J# 5+46F0ZRTIRE — MEASURE TIRES — TECH(S):94 — 0.00
INSPECT TIRES AND DOCUMENT TREAD DEPTH. SET TIRE PRESSURE
TO FACTORY SPECS.
TIRE TREAD DEPTHSARE 3/32 OR LESS, RED CONDITION

J# 6+00F0Z — QUICK SERVICE — TECH(S):94 — WARRANTY
UPON QCMPP INSPECTION FOUND WIPER BLADES FAULTY AND WORN
REPLACED WIPER BLADES

TOTAL - LABOR 0.00

PARTS------QTY---FP-NUMBER----------DESCRIPTION---------LIST PRICE-UNIT PRICE-

JOB # 1	1	BC3Z-6731-B	KIT - ELEMEN Y		WARRANTY
JOB # 1	13	XO-15W40-QSDF	MOTORCRAFT S Y		WARRANTY
JOB # 1	1	HC3Z-9N184-C	ELEMENT Y		WARRANTY
JOB # 1	2	WW-2247	BLADE ASY - Y		WARRANTY
JOB # 1	1	HC3Z-9601-A	ELEMENT ASY Y		WARRANTY
JOB # 1	1	PM-27-JUG	EXHAUST EMIS Y		WARRANTY
		2.5 GAL DEF			

TOTAL - PARTS 0.00

COMMENTS----------
DELETED OPERATION(S)----------
40F0ZGBK MEASURE BRAKES 46F0ZGTIRE MEASURE TIRES

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

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[redacted]

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CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR BRIAN	43	TAG NO. 2783	[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE 79,655	COLOR	STOCK NO.
	YEAR MAKE MODEL 17/FORD TRUCK/SUPER DUTY F-35/4WD CR			DELIVERY DATE	DELIVERY MILES
	[redacted]			SELLING DEALER NO.	PRODUCTION DATE
		P.O. NO.		[redacted]	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 79655

TOTALS

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TIME:
YOU MAY ALSO RECEIVE A SURVEY FROM FORD MOTOR COMPANY ON HOW WE HANDLED YOUR SERVICE CONCERNS, IF FOR ANY REASON YOU FEEL YOU WILL NOT BE ABLE TO AWARD US EXCELLENT IN ALL CATERORIES. PLEASE CONTACT DEB THOMPSON, SERVICE MANAGER AT 843-889-8500 OR 843-722-1822.
THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

CUSTOMER SIGNATURE

CUSTOMER SIGNATURE

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Quality Care

[redacted]

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(843) 889-2241
www.ravenelford.com

CELL [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	IN
[redacted]	BRIAN 43	2783	[redacted]
	LABOR RATE / LICENSE NO. / MILEAGE: 68,183	COLOR	STOCK NO.
	YEAR, MAKE, MODEL: 17/FORD TRUCK/SUPER DUTY F-35/4WD CR	DELIVERY DATE	DELIVERY MILES
	[redacted]	SELLING DEALER NO.	PRODUCTION DATE
	P.I.E. NO. / P.O. NO.	R.O. [redacted]	
RESIDENCE PHONE / BUSINESS PHONE	COMMENTS		MO: 69186

LABOR----------

J# 1 01F0Z	RECOMMENDED MAINT	TECH(S):94	WARRANTY
	70K PER QCMPP CHANGED OIL AND FILTER, TOP OFF DEF FLUID AND REPLACED AIR FILTER QCM X=MAINT A99-82		
J# 2 0CF0ZZ99P	REPORT CARD	TECH(S):94	0.00
	COMPLETE FORD MOTOR COMPANY MULTI-POINT INSPECTION REPORT CARD. PERFORMED FORD MULTI-POINT INSPECTION, SEE THE ATTACHED SHEET FOR MORE INFORMATION.		
J# 3 50F0ZGBATT	BATTERY TEST	TECH(S):94	0.00
	TEST BATTERIES ACTUAL COLD CRANKING AMPS WITH MICRO 490 DIGITAL BATTERY ANALYZER. GREEN MEETS FACTORY SPECS BATTERY OK		
J# 4 40F0ZGBK	MEASURE BRAKES	TECH(S):94	0.00
	INSPECT, MEASURE AND DOCUMENT FRICTION PAD THICKNESS FOR FRONT AND REAR BRAKES. GREEN CONDITION, BRAKE MEASUREMENT IS OVER 5MM OR 7/32" (DISC) OR OVER 2MM OR 3/32" (DRUM)		
J# 5 46F0ZGTIRE	MEASURE TIRES	TECH(S):94	0.00
	INSPECT TIRES AND DOCUMENTED TREAD DEPTH. SET TIRE PRESSURE TO FACTORY SPECS TIRE TREAD DEPTH ARE 7/32 OR GREATER, GREEN CONDITION SET TIRE PRESSURE TO FACTORY SPECS.		
		TOTAL - LABOR	0.00

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	BC3Z-6731-B	KIT - ELEMEN Y			WARRANTY
JOB # 1	13	XO-15W40-QSDF	MOTORCRAFT S Y			WARRANTY
JOB # 1	1	HC3Z-9601-A	ELEMENT ASY Y			WARRANTY
JOB # 1	2	PM-27-JUG	EXHAUST EMIS Y			WARRANTY
		2.5 GAL DEF				
				TOTAL - PARTS		0.00

COMMENTS----------
DELETED OPERATION(S)----------
13F0Z8 HVAC CONCERN

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

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www.ravenelford.com

CELL [redacted]

CUSTOMER NO.	ADVISOR		TAG NO.	INV.
[redacted]	BRIAN	43	2783	[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE 68,183	COLOR
	YEAR/MAKE/MODEL		DELIVERY DATE	DELIVERY MILES
	17/FORD TRUCK/SUPER DUTY F-35/4WD CR		SELLING DEALER NO	PRODUCTION DATE
	R.O. NO.	P.O. NO.	R	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		MO: 69186

TOTALS

Thank You For Choosing Ravenel Ford
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TIME:
YOU MAY ALSO RECEIVE A SURVEY FROM FORD MOTOR COMPANY ON HOW WE HANDLED YOUR SERVICE CONCERNS, IF FOR ANY REASON YOU FEEL YOU WILL NOT BE ABLE TO AWARD US EXCELLENT IN ALL CATERORIES. PLEASE CONTACT DEB THOMPSON, SERVICE MANAGER AT 843-889-8500 OR 843-722-1822.
THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

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CUSTOMER SIGNATURE

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CELL: [redacted]

CUSTOMER NO.	SERVICE ADVISOR	TAG NO.	INV.
[redacted]	BRIAN 43	2511	[redacted]
	LABOR RATE / LICENSE NO. / MILEAGE	59,387	P.O. NO.
	YEAR/MAKE/MODEL	17/FORD TRUCK/SUPER DUTY F-35/4WD CR	DELIVERY DATE / DELIVERY MILES
	[redacted]		SELLING DEALER NO. / PRODUCTION DATE
	TYE NO. / P.O. NO.		R.O. [redacted]
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 59387

LABOR

J# 1 01FOZ	RECOMMENDED MAINT	TECH(S):94	WARRANTY

QCMPP SERVICE
60K SERVICE INTERVAL
CHANGED OIL AND FILTER, TOP OFF DEF, REPLACED AIR FILTER
AND FUEL FILTERS
QCM X=MAINT A99-82

J# 2+00F0ZZ99P	REPORT CARD	TECH(S):94	0.00

COMPLETE FORD MOTOR COMPANY MULTI-POINT
INSPECTION REPORT CARD.
PERFORMED FORD MULTI-POINT INSPECTION, SEE THE
ATTACHED SHEET FOR MORE INFORMATION.

J# 3+50F0ZGBATT	BATTERY TEST	TECH(S):94	0.00

TEST BATTERIES ACTUAL COLD CRANKING AMPS
WITH MICRO 490 DIGITAL BATTERY ANALYZER.
GREEN MEETS FACTORY SPECS
BATTERY OK

J# 4+40F0ZGBK	MEASURE BRAKES	TECH(S):94	0.00

INSPECT, MEASURE AND DOCUMENT FRICTION PAD THICKNESS FOR
FRONT AND REAR BRAKES.
GREEN CONDITION, BRAKE MEASUREMENT IS OVER 5MM OR 7/32"
(DISC) OR OVER 2MM OR 3/32" (DRUM)

J# 5+46F0ZGTIRE	MEASURE TIRES	TECH(S):94	0.00

INSPECT TIRES AND DOCUMENTED TREAD DEPTH. SET TIRE PRESSURE
TO FACTORY SPECS
TIRE TREAD DEPTH ARE 7/32 OR GREATER, GREEN CONDITION
SET TIRE PRESSURE TO FACTORY SPECS.

TOTAL - LABOR 0.00

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	BC3Z-6731-B	KIT - ELEMEN Y			WARRANTY
JOB # 1	13	XO-15W40-QSDF	MOTORCRAFT S Y			WARRANTY
JOB # 1	2	PM-27-JUG	EXHAUST EMIS Y			WARRANTY
		2.5 GAL DEF				
JOB # 1	1	HC3Z-9N184-C	ELEMENT Y			WARRANTY
JOB # 1	1	HC3Z-9601-A	ELEMENT ASY Y			WARRANTY

TOTAL - PARTS 0.00

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

CUSTOMER SIGNATURE

PLEASE SEE REVERSE SIDE

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[redacted]

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(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO. [redacted]	BRIAN	43	TAG NO. 2511	IN [redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE 59,387	COLOR	STOCK NO.
	17/FORD TRUCK/SUPER DUTY F-35/4WD CR			DELIVERY DATE	DELIVERY MILES
	[redacted]			SELLING DEALER NO.	PRODUCTION DATE
	P.O.E. NO.	P.O. NO.		R.O. [redacted]	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 59387

TOTALS

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TIME:
YOU MAY ALSO RECEIVE A SURVEY FROM FORD MOTOR COMPANY ON HOW WE HANDLED YOUR SERVICE CONCERNS, IF FOR ANY REASON YOU FEEL YOU WILL NOT BE ABLE TO AWARD US EXCELLENT IN ALL CATERORIES. PLEASE CONTACT DEB THOMPSON, SERVICE MANAGER AT 843-889-8500 OR 843-722-1822.
THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

CUSTOMER SIGNATURE

PLEASE SEE REVERSE SIDE

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

PAGE 2 OF 2 CUSTOMER COPY [END OF INVOICE] 08:58am

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[redacted]

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(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INV
[redacted]	BRIAN 43	7068	[redacted]

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		35,232		

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
17 FORD TRUCK/SUPER DUTY F-35/4WD CR		

	SELLING DEALER NO.	PRODUCTION DATE
[redacted]		

P.E. NO.	P.O. NO.
	[redacted]

RESIDENCE PHONE	BUSINESS PHONE	COMMENTS
		MO: 35232

LABOR----------

J# 1 13F0Z8 HVAC CONCERN TECH(S):66 WARRANTY

CUSTOMER STATES AC IS BLOWING HOT AIR
CLIMATE CONTROL DIAG. HAS STICKING EXPANSION VALVE
REPLACED EXPANSION VALVE, CHARGE AC SUSTE, AMD RELACE
NECESSARY ORINGS
X=19849 C02-42

J# 2+01F0Z RECOMMENDED MAINT TECH(S):94 WARRANTY

35K PER QCMPP
CUSTOMER ADD AFTER TICKET WAS PRINTED.
APPROVED BY SM TO ADD
CHANGED OIL AND FILTER, TOPPED OFF DEF FLUID, REPLACED
AIR FILTER ADN FUEL FILTERS
ALL FLUIDS LEVELS HAVE BEEN CHECKED AND FILLED TO CORRECT
LEVEL. WE HAVE ALSO WASHED THE EXTERIOR OF YOUR VEHICLE.
QCM X=MAINT A99-82

TOTAL - LABOR 0.00

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	DS7Z-19B596-A	KIT - AIR CO Y		WARRANTY
JOB # 1	1	HL3Z-19849-D	VALVE ASY - Y		WARRANTY
JOB # 1	1	DR3Z-19B596-A	KIT Y		WARRANTY
JOB # 1	27	YN-19	REFRIGERANT		WARRANTY
		FREON PER OUNCE			
JOB # 2	1	BC3Z-6731-B	KIT - ELEMEN Y		WARRANTY
JOB # 2	13	XO-15W40-QSDF	MOTORCRAFT S Y		WARRANTY
JOB # 2	1	HC3Z-9601-A	ELEMENT ASY Y		WARRANTY
JOB # 2	1	HC3Z-9N184-C	ELEMENT Y		WARRANTY
JOB # 2	1	PM-27-JUG	EXHAUST EMIS Y		WARRANTY
		2.5 GAL DEF			

TOTAL - PARTS 0.00

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

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CUSTOMER SIGNATURE

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[redacted] LC [redacted]

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(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO.	[redacted]				
[redacted]	BRIAN	43	TAG NO. 7068	[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE 35,232	COLOR	STOCK NO.
	17/FORD TRUCK/SUPER DUTY F-35/4WD CR			DELIVERY DATE	DELIVERY MILES
	[redacted]			SELLING DEALER NO.	PRODUCTION DATE
		P.O. NO.		[redacted]	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 35232

TOTALS

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ATTENTION CUSTOMERS: A CUSTOMER RELATION REPRESENTATIVE WILL BE CONTACTING YOU TO MAKE SURE YOU ARE SATISFIED WITH YOUR REPAIR. PLEASE INDICATE THE TIME OF DAY TO CALL IF YOU PREFER.
TIME:
YOU MAY ALSO RECEIVE A SURVEY FROM FORD MOTOR COMPANY ON HOW WE HANDLED YOUR SERVICE CONCERNS, IF FOR ANY REASON YOU FEEL YOU WILL NOT BE ABLE TO AWARD US EXCELLENT IN ALL CATERORIES. PLEASE CONTACT DEB THOMPSON, SERVICE MANAGER AT 843-889-8500 OR 843-722-1822.
THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along withe the necessary materials. You and your employees may operate below vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on below vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

CUSTOMER SIGNATURE

PLEASE SEE REVERSE SIDE

DOBBS AUTOMOTIVE FORMS • 1-800-864-4464

[redacted] LC [redacted]

RAVENEL FORD, INC.

P.O. Box 217
RAVENEL, SOUTH CAROLINA 29470-0217
(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO.	SERVICE ADVISOR	TAG NO.	INV.
[redacted]	BRIAN 43	7068	[redacted]

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		35,232		

YEAR MAKE MODEL	DELIVERY DATE	DELIVERY MILES
17 FORD TRUCK/SUPER DUTY F-35/4WD CR		

	SELLING DEALER NO.	PRODUCT ON DATE
[redacted]		

F.T.E. NO.	P.O. NO.	R.O.
		[redacted]

RESIDENCE PHONE	BUSINESS PHONE	COMMENTS
		MO: 35232

LABOR

J# 1 01FOZ — RECOMMENDED MAINT — TECH(S):62 — WARRANTY
37.5K PER QCMPP
CHANGED OIL AND FILTER, TOPPED OFF DEF. REPLACED AIR FILTER
AND FUEL FILTERS
QCM X=MAINT A99-82

J# 2 00FOZZ99P — REPORT CARD — TECH(S):62 — 0.00
COMPLETE FORD MOTOR COMPANY MULTI-POINT
INSPECTION REPORT CARD.
PERFORMED FORD MULTI-POINT INSPECTION, SEE THE
ATTACHED SHEET FOR MORE INFORMATION.

J# 3 50FOZGBATT — BATTERY TEST — TECH(S):62 — 0.00
TEST BATTERIES ACTUAL COLD CRANKING AMPS
WITH MICRO 490 DIGITAL BATTERY ANALYZER.
GREEN MEETS FACTORY SPECS
BATTERY OK

J# 4 40FOZGBK — MEASURE BRAKES — TECH(S):62 — 0.00
INSPECT, MEASURE AND DOCUMENT FRICTION PAD THICKNESS FOR
FRONT AND REAR BRAKES.
GREEN CONDITION, BRAKE MEASUREMENT IS OVER 5MM OR 7/32"
(DISC) OR OVER 2MM OR 3/32" (DRUM)

J# 5 46FOZGTIRE — MEASURE TIRES — TECH(S):62 — 0.00
INSPECT TIRES AND DOCUMENTED TREAD DEPTH. SET TIRE PRESSURE
TO FACTORY SPECS
TIRE TREAD DEPTH ARE 7/32 OR GREATER, GREEN CONDITION
SET TIRE PRESSURE TO FACTORY SPECS.

TOTAL - LABOR 0.00

PARTS	QTY	FP-NUMBER	DESCRIPTION		LIST PRICE	UNIT PRICE
JOB # 1	1	BC3Z-6731-B	KIT - ELEMEN	Y		WARRANTY
JOB # 1	13	XO-15W40-QSDF	MOTORCRAFT S	Y		WARRANTY
JOB # 1	1	PM-27-JUG	EXHAUST EMIS	Y		WARRANTY
		2.5 GAL DEF				
JOB # 1	1	HC3Z-9601-A	ELEMENT ASY	Y		WARRANTY
JOB # 1	1	HC3Z-9N184-C	ELEMENT	Y		WARRANTY

TOTAL - PARTS 0.00

TERMS: STRICTLY CASH
UNLESS ARRANGEMENTS MADE

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CUSTOMER SIGNATURE

PLEASE SEE REVERSE SIDE

DOBBS AUTOMOTIVE FORMS • 1-800-864-4464

[redacted] LC [redacted]

RAVENEL FORD, INC.

P.O. Box 217
RAVENEL, SOUTH CAROLINA 29470-0217
(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO. [redacted]	BRIAN	43	TAG NO. 7068	INV [redacted]	
[redacted]	LABOR RATE	LICENSE NO.	MILEAGE 35,232	COLOR	STOCK NO.
	YEAR/MAKE/MODEL 17/FORD TRUCK/SUPER DUTY F-35/4WD CR		DELIVERY DATE	DELIVERY MILES	
	[redacted]		SELLING DEALER NO.	PRODUCTION DATE	
		P.O. NO.	R.O. [redacted]		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 35232

TOTALS

Thank You For Choosing Ravenel Ford
We Appreciate Your Business!!!

ATTENTION CUSTOMERS: A CUSTOMER RELATION REPRESENTATIVE WILL BE CONTACTING YOU TO MAKE SURE YOU ARE SATISFIED WITH YOUR REPAIR. PLEASE INDICATE THE TIME OF DAY TO CALL IF YOU PREFER.
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THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

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CUSTOMER SIGNATURE

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

PLEASE SEE REVERSE SIDE

DOBBS AUTOMOTIVE FORMS • 1-800-864-4464

[redacted] LC [redacted]

RAVENEL FORD, INC.

P.O. Box 217
RAVENEL, SOUTH CAROLINA 29470-0217
(843) 889-2241
www.ravenelford.com

CELL: [redacted]

CUSTOMER NO. [redacted]	MARTIN 101	TAG NO.	INV [redacted]		
	LABOR RATE	LICENSE NO.	MILEAGE 21,258	COLOR	STOCK NO.
	YEAR/MAKE/MODEL 17/FORD TRUCK/SUPER DUTY F-35/4WD CR			DELIVERY DATE	DELIVERY MILES
[redacted]				SELLING DEALER NO.	PRODUCTION DATE
	P.O. NO.		E [redacted]		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 21258

LABOR----------

J# 1 21FOZ01 A/C CONCERN TECH(S):66 WARRANTY

AC NOT BLOWING COLD
BCE DIAG NO CODES, CLIMATE CONTROL DIAG, PID MONITOR, HIGH SIDE READING 350PSI AT IDLE, EVAC AC SYSTEM, CHECK FOR CORRECT CHARGE AMOUNT. RECOVERED 27 OUNCES, PURGED EXCESSIVE AMOUNT OF AIR. RECHARGED AC SYSTEM. RETEST OK AT THIS TIME
CHECKED FOR LEAKS WITH UV, NO LEAKS FOUND AT THIS TIME
X=FREON CO2-42
MT19700A USED LBR TIME FROM 2016 MODEL, NO LBR OP FOR 2017 MODEL

TOTAL - LABOR 0.00

TOTALS----------

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We Appreciate Your Business!!!

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THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

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CUSTOMER SIGNATURE

PLEASE SEE REVERSE SIDE

PAGE 1 OF 1 CUSTOMER COPY [END OF INVOICE] 08:59am

DOBBS AUTOMOTIVE FORMS • 1-800-864-4464

[redacted]

[redacted]

RAVENEL FORD, INC.

P.O. Box 217
RAVENEL, SOUTH CAROLINA 29470-0217
(843) 889-2241
www.ravenelford.com

[redacted]

CELL: [redacted]

CUSTOMER NO. [redacted]	MARTIN	101	TAG NO.	INV [redacted]	
	LABOR RATE	LICENSE NO.	MILLAGE 21,258	COLOR	STOCK NO.
	17/FORD TRUCK/SUPER DUTY F-35/4WD CR [redacted]			DELIVERY DATE	DELIVERY MILES
				SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.	P.O. NO.	R.O. [redacted]	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 21258

LABOR----------

J# 1 21FOZ01 A/C CONCERN TECH(S):66 WARRANTY

AC NOT BLOWING COLD
BCE DIAG NO CODES, CLIMATE CONTROL DIAG, PID MONITOR, HIGH SIDE READING 350PSI AT IDLE, EVAC AC SYSTEM, CHECK FOR CORRECT CHARGE AMOUNT. RECOVERED 27 OUNCES, PURGED EXCESSIVE AMOUNT OF AIR. RECHARGED AC SYSTEM. RETEST OK AT THIS TIME
CHECKED FOR LEAKS WITH UV, NO LEAKS FOUND AT THIS TIME
X-FREON CO2-42
MT1970OA USED LBR TIME FROM 2016 MODEL, NO LBR OP FOR 2017 MODEL

TOTAL - LABOR 0.00

TOTALS----------

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THANK YOU.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

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CUSTOMER SIGNATURE

PLEASE SEE REVERSE SIDE

PAGE 1 OF 1 ACCOUNTING COPY [END OF INVOICE] 08:59am

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[redacted] LC [redacted]

PROG WAS DRIVING VEHICLE WHEN THE REGEN LIGHT CAME ON. THEY CALLED [redacted] AND WAS TOLD IT IS OK TO CONTINUE TO DRIVE. [redacted] TOOK THE VEHICLE TO WALTERBORO [redacted] ON [redacted]. THEY DID A MANUAL REGEN. [redacted] THE CHECK ENGINE LIGHT CAME ON. THE [redacted] WENT BACK TO [redacted]. THEY ADVISED IF IT CAME ON AGAIN TO CONTACT THEM. AT [redacted] [redacted] [redacted] WAS ON THE ROAD WHEN THE LIGHTS STARTED TO FLASH, THE REGEN LIGHT CAME ON, THE POWER CUT OFF AND SMOKE STARTED TO COME FROM THE VEHICLE. HE GRABBED A FIRE EXTINGUISHER & OPENED THE HOOD. THE FIRE WAS TOO INTENSE SO THEY CLOSED THE HOOD. THEY WERE ABLE TO DISCONNECT THE TRAILER FROM THE TRUCK SO THE FIRE WOULDN'T SPREAD.

PROGRESSIVE - CONFIDENTIAL

Tom Tom GPS		139.99
Asus Zen Pad		249.99
Blue Parrot Noise Cancellation Mic Phone headset		149.99
VW Uniform Logo Polos	4@	27.00 each
Express Jeans	3@	52.80 each
G.H. Bass Garfield shoes		59.99
Nike Airmax		150.00
Ralph Lauren Polo underwear 3pk @		19.99 each
Hanes 6PK T-Shirts Crewneck		16.50
Hanes Crew Socks 12pk		13.49
VW Logo Baseball Cap		12.00
Gap Pajama Pants		27.00
Express Polo		39.00
Maui Jim Sunglasses		349.00
Oakley Link Duffel bag		120.00
Travel Pillow		9.99
Throw Blanket		9.99
Clipboard		9.37
Legal Pad		2.44

Wells Fargo Business Choice Checking

Account number: [redacted] May 1, 2018 - May 31, 2018 ■ Page 1 of 8

WELLS FARGO

[redacted]

Questions?

Available by phone 24 hours a day, 7 days a week:
Telecommunications Relay Services calls accepted

1-800-CALL-WELLS (1-800-225-5935)

TTY: 1-800-877-4833
En español: 1-877-337-7454

Online: wellsfargo.com/biz

Write: Wells Fargo Bank, N.A. (367)
P.O. Box 6995
Portland, OR 97228-6995

Your Business and Wells Fargo

Access complimentary resources and tools to help you create or revise your business plan - whether you're an experienced business owner or just starting out. Find out more at wellsfargoworks.com/plan.

Account options

A check mark in the box indicates you have these convenient services with your account(s). Go to wellsfargo.com/biz or call the number above if you have questions or if you would like to add new services.

Business Online Banking	☑
Online Statements	☑
Business Bill Pay	☑
Business Spending Report	☑
Overdraft Protection	☐

Activity summary

Beginning balance on 5/1	$4,834.82
Deposits/Credits	19,323.80
Withdrawals/Debits	- 16,811.91
Ending balance on 5/31	**$7,346.71**
Average ledger balance this period	$4,294.01

apply

Overdraft Protection
This account is not currently covered by Overdraft Protection. If you would like more information regarding Overdraft Protection and eligibility requirements please call the number listed on your statement or visit your Wells Fargo store.

May Deposits - $19,323.80

WELLS FARGO

Transaction history

Date	Check Number	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
5/1		2,150.00		
5/1		600.00		
5/1			36.89	
5/1			125.00	
5/1			26.97	
5/1			1,200.00	
5/1			1,300.00	4,895.96
5/2		0.01		
5/2			21.60	
5/2			126.50	
5/2			96.74	
5/2			100.00	
5/2			800.00	3,751.13
5/3		375.00		
5/3		550.00		
5/3			20.00	
5/3			203.95	
5/3			2.50	
5/3			113.52	4,436.16
5/4			168.62	
5/4			306.40	
5/4			125.00	
5/4			60.00	
5/4			23.39	
5/4			65.00	3,687.75
5/7		700.00		
5/7			14.26	
5/7			302.50	
5/7			2.50	
5/7			114.09	
5/7			35.28	
5/7			125.00	

WELLS FARGO

Transaction history (continued)

Date	Check Number	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
5/7			288.85	
5/7			109.13	
5/7			70.00	
5/7			34.54	3,291.80
5/8			123.00	
5/8			2.50	
5/8			120.00	
5/8			29.93	
5/8			98.18	2,917.99
5/9			29.15	
5/9			100.00	
5/9			24.25	
5/9			60.00	
5/9			117.88	2,586.71
5/10			2.00	
5/10		2,980.90		
5/10		1,645.00		
5/10			123.75	
5/10			2.50	
5/10			110.00	6,974.36
5/11			113.40	
5/11			34.94	
5/11			125.00	
5/11			17.47	
5/11			202.75	
5/11			2.50	
5/11			104.00	6,374.30
5/14		79.89		
5/14		1,400.00		
5/14			120.00	
5/14			372.83	
5/14			20.00	
5/14			115.95	

WELLS FARGO

Transaction history (continued)

Date	Check Number		Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
5/14				65.99	
5/14				31.71	
5/14				42.68	
5/14				42.73	
5/14				550.00	
5/14				1,365.00	5,127.30
5/15				79.68	
5/15				77.10	4,970.52
5/16				75.52	
5/16				190.22	
5/16				75.00	
5/16				74.82	
5/16				44.83	
5/16				123.00	
5/16				2.50	4,384.63
5/17				120.00	4,264.63
5/18				100.00	
5/18				80.49	
5/18				203.50	
5/18				2.50	3,878.14
5/21			1,000.00		
5/21				23.41	
5/21				77.00	
5/21				12.01	
5/21				40.62	
5/21				122.13	
5/21				303.95	
5/21				2.50	
5/21				130.00	
5/21				19.86	
5/21				10.79	
5/21				126.00	

WELLS FARGO

Transaction history (continued)

Date	Check Number	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
5/21			20.00	3,989.87
5/22			519.00	
5/22			41.55	
5/22			90.00	
5/22			88.28	
5/22			65.56	3,185.48
5/23		400.00		
5/23		340.00		
5/23		500.00		
5/23		423.00		
5/23			729.18	
5/23			362.33	3,756.99
5/24			119.00	
5/24			120.00	
5/24			130.16	3,387.83
5/25			38.17	
5/25			75.00	
5/25			100.00	3,174.66
5/29			110.80	
5/29			9.95	
5/29			9.95	
5/29			9.95	
5/29			4.95	
5/29			9.95	
5/29			21.24	
5/29			163.95	
5/29			2.50	
5/29			110.00	
5/29			111.95	
5/29			50.00	
5/29			162.22	
5/29			16.55	2,380.70
5/30		380.00		
5/30		5,300.00		

WELLS FARGO

Transaction history (continued)

Date	Check Number	Description	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
5/30		[redacted]		1,000.00	
5/30		[redacted]		8.99	
5/30		[redacted]		100.00	6,951.71
5/31		[redacted]		5.00	
5/31		[redacted]	400.00		7,346.71
Ending balance on 5/3					7,346.71
Totals			$19,323.80	$18,811.91	

The Ending Daily Balance does not reflect any pending withdrawals or holds on deposited funds that may have been outstanding on your account when your transactions posted. If you had insufficient available funds when a transaction posted, fees may have been assessed.

< ***Business to Business ACH:*** *If this is a business account, this transaction has a return time frame of one business day from post date. This time frame does not apply to consumer accounts.*

Summary of checks written *(checks listed are also displayed in the preceding Transaction history)*

Number	Date	Amount
[redacted]	5/22	65.56

Monthly service fee summary

For a complete list of fees and detailed account information, see the Wells Fargo Account Fee and Information Schedule and Account Agreement applicable to your account (EasyPay Card Terms and Conditions for prepaid cards) or talk to a banker. Go to wellsfargo.com/feefaq for a link to these documents, and answers to common monthly service fee questions.

Fee period 05/01/2018 - 05/31/2018 — Standard monthly service fee $14.00 — You paid $0.00

How to avoid the monthly service fee	Minimum required	This fee period
Have any **ONE** of the following account requirements		
Average ledger balance	$7,500.00	$4,294.00 ☐
A qualifying transaction from a linked Wells Fargo Business Payroll Services account	1	0 ☐
A qualifying transaction from a linked Wells Fargo Merchant Services account	1	0 ☐
Total number of posted Wells Fargo Debit Card purchases and/or payments	10	92 ☑
Enrollment in a linked Direct Pay service through Wells Fargo Business Online	1	0 ☐
Combined balances in linked accounts, which may include	$10,000.00	☐
- Average ledger balances in business checking, savings, and time accounts		
- Most recent statement balance in eligible Wells Fargo business credit cards and lines of credit, and combined average daily balances from the previous month in eligible Wells Fargo business and commercial loans and lines of credit		
- For complete details on how you can avoid the monthly service fee based on your combined balances please refer to page 7 of the Business Account Fee and Information Schedule at www.wellsfargo.com/biz/fee-information		

WXWX

Wells Fargo Business Choice Checking

Account number [redacted] ■ June 1, 2018 - June 30, 2018 ■ Page 1 of 6

WELLS FARGO

Questions?

Available by phone 24 hours a day, 7 days a week:
Telecommunications Relay Services calls accepted

1-800-CALL-WELLS (1-800-225-5935)

TTY: 1-800-877-4833
En español: 1-877-337-7454

Online: wellsfargo.com/biz

Write: Wells Fargo Bank, N.A. (367)
P.O. Box 6995
Portland, OR 97228-6995

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Business Online Banking	☑
Online Statements	☑
Business Bill Pay	☑
Business Spending Report	☑
Overdraft Protection	☐

Activity summary

Beginning balance on 6/1	$7,346.71
Deposits/Credits	6,892.62
Withdrawals/Debits	- 13,845.84
Ending balance on 6/30	**$393.49**
Average ledger balance this period	$3,189.64

South Carolina account terms and conditions apply

For Direct Deposit use
Routing Number (RTN

For Wire Transfers us
Routing Number (RTN

Overdraft Protection

This account is not currently covered by Overdraft Protection. If you would like more information regarding Overdraft Protection and eligibility requirements please call the number listed on your statement or visit your Wells Fargo store.

JUNE Deposit $6,892.62

(367)

WELLS FARGO

Transaction history

Date		Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
6/1			144.71	
6/1			389.45	6,812.55
6/4		400.00		
6/4			1,500.00	
6/4			35.04	
6/4			191.81	5,485.70
6/5		380.00		
6/5		380.00		
6/5			103.02	6,142.68
6/6			43.58	
6/6			119.90	
6/6			1,365.00	
6/6			1,380.00	3,234.20
6/7			100.00	
6/7			70.54	
6/7			50.00	
6/7			6.45	
6/7			60.00	2,947.21
6/8			62.51	2,884.70
6/11		495.00		
6/11			7.14	
6/11			449.97	
6/11			99.22	
6/11			96.33	
6/11			92.86	
6/11			96.50	
6/11			110.00	
6/11			80.48	
6/11			138.20	
6/11			22.68	2,186.36
6/12		2,125.00		
6/12			58.16	
6/12			87.24	

WELLS FARGO

Transaction history (continued)

Date		Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
6/12			85.00	
6/12			17.83	4,063.13
6/13			53.02	4,010.11
6/14			24.31	
6/14			303.30	
6/14			2.50	3,680.00
6/15		640.00		
6/15		360.00		
6/15			125.45	
6/15			310.30	
6/15			36.15	4,208.10
6/18			1.50	
6/18			51.68	
6/18			180.00	
6/18			168.94	
6/18			25.03	
6/18			100.20	
6/18			74.00	3,606.77
6/19		550.00		
6/19			115.95	
6/19			33.98	
6/19			125.00	
6/19			39.45	
6/19			72.78	
6/19			1,200.00	
6/19			76.80	2,492.81
6/20			195.17	
6/20			79.62	
6/20			123.30	
6/20			2.50	
6/20			25.01	2,067.21
6/21		750.00		
6/21			8.68	
6/21			10.79	

WELLS FARGO

Transaction history (continued)

Date	[redacted]	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
6/21			124.56	2,673.18
6/22		812.62		
6/22			548.13	
6/22			147.60	
6/22			49.61	2,740.46
6/25			105.09	
6/25			100.00	
6/25			1,337.95	
6/25			35.03	
6/25			100.00	
6/25			19.98	
6/25			151.82	890.59
6/26			134.20	
6/26			80.00	
6/26			127.06	549.33
6/27			38.56	
6/27			42.99	467.78
6/29			74.29	393.49
Ending balanc				**393.49**
Totals		**$892.62**	**$13,845.84**	

The Ending Daily Balance does not reflect any pending withdrawals or holds on deposited funds that may have been outstanding on your account when your transactions posted. If you had insufficient available funds when a transaction posted, fees may have been assessed.

< ***Business to Business ACH:*** *If this is a business account, this transaction has a return time frame of one business day from post date. This time frame does not apply to consumer accounts.*

Summary of checks written *(checks listed are also displayed in the preceding Transaction history)*

Number	Date	Amount	Number	Date	Amount	[redacted]	Date	Amount
[redacted]	6/1	389.45	[redacted]	6/19	76.80		6/4	1,500.00

* *Gap in check sequence.*

Monthly service fee summary

For a complete list of fees and detailed account information, see the Wells Fargo Account Fee and Information Schedule and Account Agreement applicable to your account (EasyPay Card Terms and Conditions for prepaid cards) or talk to a banker. Go to wellsfargo.com/feefaq for a link to these documents, and answers to common monthly service fee questions.

Fee period 06/01/2018 - 06/30/2018	Standard monthly service fee **$14.00**	You paid **$0.00**

[redacted]

Wells Fargo Business Choice Checking

Account n uly 1, 2018 - July 31, 2018 ■ Page 1 of 8

WELLS FARGO

Questions?

Available by phone 24 hours a day, 7 days a week.
Telecommunications Relay Services calls accepted

1-800-CALL-WELLS (1-800-225-5935)

TTY: 1-800-877-4833
En español: 1-877-337-7454

Online: wellsfargo.com/biz

Write: Wells Fargo Bank, N.A. (367)
P.O. Box 6995
Portland, OR 97228-6995

Your Business and Wells Fargo

Access complimentary resources and tools to help you create or revise your business plan - whether you're an experienced business owner or just starting out. Find out more at wellsfargoworks.com/plan.

Account options

A check mark in the box indicates you have these convenient services with your account(s). Go to wellsfargo.com/biz or call the number above if you have questions or if you would like to add new services.

Business Online Banking	☑
Online Statements	☑
Business Bill Pay	☑
Business Spending Report	☑
Overdraft Protection	☐

Activity summary

Beginning balance on 7/1	$393.49
Deposits/Credits	20,008.49
Withdrawals/Debits	- 18,003.37
Ending balance on 7/31	**$2,398.61**
Average ledger balance this period	$4,179.16

apply

Routing Numbe

For Wire Transf
Routing Numbe

Overdraft Protection
This account is not currently covered by Overdraft Protection. If you would like more information regarding Overdraft Protection and eligibility requirements please call the number listed on your statement or visit your Wells Fargo store.

July Deposit $20,008.49

WELLS FARGO

Transaction history

Date		Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
7/2		375.00		
7/2			40.18	728.31
7/3		485.00		
7/3			100.00	
7/3			70.00	
7/3			55.00	988.31
7/5		725.00		
7/5			70.00	
7/5			15.11	
7/5			124.97	
7/5			61.52	1,441.71
7/6		344.75		
7/6		1,350.00		
7/6			6.82	
7/6			116.93	3,012.71
7/9		1,650.00		
7/9		815.00		
7/9			76.00	
7/9			100.00	
7/9			18.73	
7/9			146.43	
7/9			192.00	
7/9			100.00	
7/9			260.00	4,584.55
7/9			23.62	
7/10			12.00	
7/10			30.00	4,518.93
7/10		1,000.00		
7/11			46.31	
7/11			120.00	
7/11			83.52	
7/11			90.00	
7/11			1,500.00	3,679.10
7/11				

WELLS FARGO

Transaction his[redacted]

Date	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
7/12		55.00	
7/12		34.03	
7/12		79.49	3,510.58
7/13	300.00		
7/13	319.00		
7/13		105.94	
7/13		115.95	
7/13		211.32	
7/13		130.00	
7/13		60.00	3,506.37
7/16		65.84	
7/16		53.90	
7/16		184.99	
7/16		54.23	
7/16		35.50	
7/16		32.86	
7/16		94.15	
7/16		65.00	
7/16		112.61	
7/16		9.99	
7/16		250.00	
7/16		1.00	
7/16		51.00	2,495.30
7/16		202.06	
7/17		367.78	
7/17		110.19	
7/17		311.48	1,503.79
7/17	3,312.86		
7/18		95.19	
7/18		4.99	
7/18		4.99	
7/18		4.99	
7/18			

[redacted]

WELLS FARGO

Transaction hi[illegible]

Date	Deposits/ Credits	Withdrawals/ Debits	Ending daily balance
7/18		60.00	
7/18		54.21	
7/18		10.59	
7/18		154.00	4,427.69
7/19		364.62	
7/19		55.36	
7/19		46.93	
7/19		2.00	
7/19		130.00	
7/19		32.78	3,796.00
7/20	750.00		
7/20	625.00		
7/20	369.38		
7/20		20.11	
7/20		50.00	
7/20		60.00	
7/20		96.59	5,313.68
7/23	212.50		
7/23	1,675.00		
7/23	5,000.00		
7/23		734.08	
7/23		10.79	
7/23		334.10	
7/23		103.00	
7/23		2.50	
7/23		4.99	
7/23		9.99	
7/23		21.59	
7/23		65.00	
7/23		56.35	
7/23		54.66	
7/23		70.00	
7/23		80.00	

WELLS FARGO

Transaction history (continued)

Date		osits/ redits	Withdrawals/ Debits	Ending daily balance
7/23			60.00	10,594.13
7/24			49.99	10,544.14
7/25			24.99	
7/25			24.99	
7/25			5.87	
7/25			0.84	
7/25			26.60	
7/25			5.90	
7/25			8.00	
7/25			7.35	
7/25			5.49	
7/25			1,000.00	
7/25			1,400.00	8,034.11
7/26			96.17	
7/26			7.99	
7/26			80.00	7,849.95
7/27			31.00	
7/27			28.11	
7/27			4.99	
7/27			4.99	
7/27			1,091.95	
7/27			100.00	
7/27			98.31	
7/27			5.75	
7/27			70.00	
7/27			96.00	
7/27			108.08	6,210.77
7/30		700.00		
7/30			255.30	
7/30			20.87	
7/30			450.00	
7/30			190.22	

WELLS FARGO

Transaction [redacted]

Date	sits/ edits	Withdrawals/ Debits	Ending daily balance
7/30		16.82	
7/30		7.14	
7/30		178.34	
7/30		100.00	
7/30		51.68	
7/30		39.99	
7/30		58.77	
7/30		95.28	
7/30		980.00	
7/30		1,520.00	2,946.36
7/31		20.70	
7/31		157.08	
7/31		119.97	
7/31		250.00	2,398.61
Ending ba			2,398.61
Totals	.49	**$18,003.37**	

The Ending Daily Balance does not reflect any pending withdrawals or holds on deposited funds that may have been outstanding on your account when your transactions posted. If you had insufficient available funds when a transaction posted, fees may have been assessed.

^ ***Converted check:*** *Check converted to an electronic format by your payee or designated representative. Checks converted to electronic format cannot be returned, copied or imaged.*

< ***Business to Business ACH:*** *If this is a business account, this transaction has a return time frame of one business day from post date. This time frame does not apply to consumer accounts.*

Summary of checks written *(checks listed are also displayed in the preceding Transaction history)*

[redacted]

Date	Amount
7/31	250.00
7/11	1,500.00

sequence.

[redacted]

Date	Amount
7/19	32.78

[redacted]

Date	Amount
7/30	980.00

Monthly service fee summary

For a complete list of fees and detailed account information, see the Wells Fargo Account Fee and Information Schedule and Account Agreement applicable to your account (EasyPay Card Terms and Conditions for prepaid cards) or talk to a banker. Go to wellsfargo.com/feefaq for a link to these documents, and answers to common monthly service fee questions.

Fee period 07/01/2018 - 07/31/2018	Standard monthly service fee $14.00	You paid $0.00
How to avoid the monthly service fee	**Minimum required**	**This fee period**
Have any **ONE** of the following account requirements		
· Average ledger balance	$7,500.00	$4,179.00 ☐
· A qualifying transaction from a linked Wells Fargo Business Payroll Services account	1	0 ☐

RUN: 9/04/2018 13:18
SPECIFIC REPAIR ORDER

SELECTED REPAIR ORDERS
WALTERBORO MOTOR SALES

****

****

INTERNAL

CUST# [redacted]
KEY # [redacted]

[redacted]

START 8/28/18 10:43
BILLED
PO#
WRITER JAA
APPROVAL JAA

[redacted]

PHONE:

OWN [redacted] 17 FORD SUPER DUTY CURR MI 113,063.0

VI [redacted]
2ND KEY:
CYLINDERS: 8
GVWR: 13000

TRANSMISSION: TORQSHIFT
ENGINE: 6.7L POWER STRO
SERIES:
CID:
COLOR:

1I 1. CONCERN: VEHICLE CAME IN FOR SEL AND WRENCH LIGHT ON [redacted] PRC CD: AAA ** OPEN/COMPLETED **

CORRECTION: CONDUCTED IDS TEST AND FOUND DPF FILTER WAS 237% CLOGGED. RECOMMENDED MANUAL RE-GEN AND CONDUCTED MANUAL RE-GEN. WE ALSO INSTRUCTED CUSTOMER REGARDING RE-GEN LIGHT THAT WILL LIGHT ON DASH AND TO CONTINUE TO DRIVE VEHICLE UNTI RE-GEN

COMPLETE. WE ALSO INSTRUCTED CUSTOMER ON DEF FLUID AND RECOMMENDED TO USE MOTORCRAFT FLUID AND NOT THE BIG BOX STORE FLUID DUE TO POSSIBLY SITTING FOR LONG PERIOD OF TIMES AND LOSING ITS STRENGTH. THIS WAS CONDUCTED AT THE PARTS COUNTER AND PARTS MGR WES MOLE WAS INVOLVED. CUSTOMER RETURNED 8/23 AND WE IDS AND FOUND EBP(EXHAUST BACK PRSSURE CODES) INFORMED CUSTOMER OF LENGTH AND SCOPE OF CORRECTIVE MEASURES. THE WARNING LIGHTS FOR DIESEL INDICATORS ARE IN THE OWNERS MANUAL (DIESEL MESSAGES).ALSO UNDER ENGINE EMISSION CONTROL THEIR IS A SECTION SELECTIVE CATALYTIC REDUCTANT SYSTEM

HOLD STATUS: F FINISHED
1. OPR#: 1 OP CD: FLAT RATE: Y SKILL LEVEL:

BILLED (C) OPEN (I) OPEN (W) OPEN

		PROB#	AMOUNT	COST	MARGIN
	SUBTOTAL	**	0.00	0.00	0.00
	**SALES TAX	**	0.00		
I139643	(I) REPAIR ORDER TOTAL	**	0.00		

[redacted]

Walterboro Motor Sales

902 Bells Highway Phone (843)549-5581
WALTERBORO, SC 29488
VISIT OUR WEBSITE AT walterboromotorsales.com

RO Reprint

CUSTOMER COPY

[redacted]

CUST# [redacted] (DUPLICATE) [redacted] G 1
KEY # [redacted] START [redacted] 9:33
BILLED [redacted] 2:52
PO#
WRITER JAA
APPROVAL JAA /EW

COTTAGEVILLE SC [redacted]

PHONE: HOME [redacted]

[redacted]

SUPER DUTY CURR MI 113,063.0
MI OUT 113,063.0

VIN [redacted]
2ND [redacted]
CYLINDERS: 8
GVWR: 13000

TRANSMISSION: TORQSHIFT
ENGINE: 6.7L POWER STRO
SERIES:
CID:
COLOR:

(C) 1. CONCERN: C/S SERVICE ENGINE LIGHT AND WRENCH LIGHT ON
CAUSE: FOUND DFP FILTER WAS 237% CLOGGED
CORRECTION: CONDUCTED MANUAL RE-GEN. SERVICE ENGINE LIGHT AND WRENCH LIGHT CLEARED.

LABOR:						396.00
PARTS:	2.00	PM27JUG	EXHAUST EM	12.64	11.85	23.70 *
	1.00	PM27N	NOZZLE ASY	5.88	5.29	5.29 *

TOTAL LABOR	396.00
TOTAL PARTS	28.99
REPAIR ORDER SUBTOTAL	424.99
TOTAL SHOP SUPPLIES	15.00
*SALES TAX	2.32
REPAIR ORDER TOTAL	442.31
CHARGED TO YOUR CREDIT CARD	442.31

[redacted]

ERSKINELAW

MICHIGAN

342 S. Main Street
Rochester, MI 48307

P: 248.601.4499
F: 248.601.4497

[redacted]

Ms. [redacted] Via Email
Progressive – Subrogation
[redacted]

RE: [redacted]; VIN: [redacted]
Claim No.: [redacted]
Insured: [redacted]

Dear [redacted]

Thank you for the opportunity to review your claim regarding the fire loss on the above-mentioned vehicle. At this time [redacted] is unable to assist you with the damages regarding the allegations set forth in this matter. We are not able to further evaluate your claim or consider settlement without an expert origin and cause report to substantiate your allegation.

If you have any questions or information to add to your file, please contact [redacted] and we will be more than happy to provide additional review.

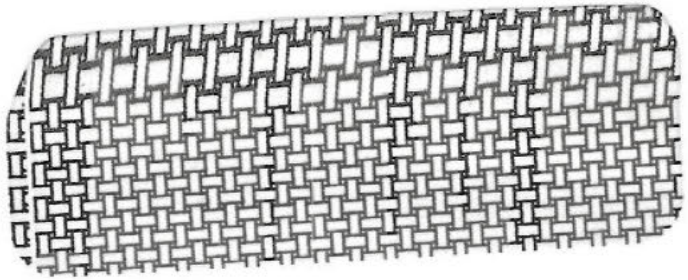
Please be advised, if you intend to pursue this matter further, it is your responsibility to appropriately retain and preserve the evidence for your claim, including the subject vehicle.

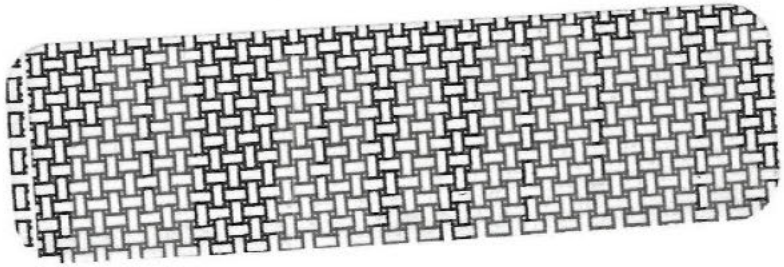
Sincerely,

[redacted]

[redacted]

[redacted]





METROPLEX
MI 480
02 SEP '20
PM 9 L

UNITED STATES POSTAGE
PITNEY BOWES
02 1P $ 000.50⁰
0000804604 SEP 01 2020
MAILED FROM ZIP CODE 48301

OGC Lit
Product Claims

SEP 10 2020

48121$0070 B001

LATITUDE
SUBROGATION SERVICES
6785 Telegraph Road, Suite 400
Bloomfield Hills, MI 48301
Ph (877) 454-3400, Fax (877) 454-3405
www.latitudesubro.com

August 31, 2020

Ford Motor Company
Customer Care
P.O. Box 70
Dearborn, MI 48212

OGC Lit
Product Claims

SEP 10 2020

Date of Loss:
Our Claim Number:
Our Insured:
Damages:
Vehicle:
Vin:

Dear Grapevine Ford:

Latitude Subrogation Services has been appointed by Frankenmuth Insurance to pursue subrogation recoveries on their behalf.

Based on our investigation of the above stated vehicle fire your organization is the responsible party for the fire located at Dallas TX. We are writing to inform you of a possible subrogation claim pending against , who's vehicle 2017 Ford F350 Vi was identified as the origin of the fire.

Our expert will be scheduling a future date to conduct a joint Lab inspection and destructive testing on the . You, your representatives and insurance carrier(s) will be invited to attend the inspection of the which will include destructive testing.

Please provide us in writing whether or not you intend to participate in the joint inspection. If we do not receive a written response from you before the end of the business day on 09/30/2020, we will assume you do not wish to participate in the Joint inspection and will proceed with scheduling the inspection date.

We also request that any physical evidence or other related documentation you might retain be kept until such time as any investigation and/or litigation is complete. Failure to do so may expose you to sanctions associated with evidence spoliation.

Thank you and please contact us with any questions.

Sincerely,

Stephen Jayne
Subrogation Specialist
Latitude Subrogation Services

As required by state law: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.
1NTCJINP.1

[redacted]

[redacted]

Type	Date	Amount		Exposure	Claimant	Recovery Category	Coverage	Cost Type	Cost Category	Status of the Transaction	User	Date of Loss
Reserve	05/22/2020 10:49 AM	($2,500.00)		1	[redacted]		Truck Tractor Trailer - Collision - Vehicle Damage	Claim Cost	Property Damage	Submitted	Amber Hickey	[redacted]
Reserve	06/02/2020 11:40 AM	$47,300.00		2			Truck Tractor Trailer - Other Than Collision - Vehicle Damage	Claim Cost	Property Damage	Submitted	Amber Hickey	
Payment	06/02/2020 1:39 PM	$6.00		1			Truck Tractor Trailer - Collision - Vehicle Damage	Expense - D&CC	Unspecifi Cost Category	Submitted	System User	
Reserve	06/02/2020 3:06 PM	$2,000.00		2			Truck Tractor Trailer - Other Than Collision - Vehicle Damage	Claim Cost	Property Damage	Submitted	Amber Hickey	
Payment	06/03/2020 11:19 AM	$39,477.02		2			Truck Tractor Trailer - Other Than Collision - Vehicle Damage	Claim Cost	Property Damage	Submitted	Amber Hickey	
Reserve	06/03/2020 11:26 AM	($1,522.98)		2			Truck Tractor Trailer - Other Than Collision - Vehicle Damage	Claim Cost	Property Damage	Submitted	Amber Hickey	
Payment	06/09/2020 1:35 PM	$11,468.29		2			Truck Tractor Trailer - Other	Claim Cost	Property Damage	Submitted	Michelle Vining	

[redacted]

From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted]
Cc: [redacted]; [redacted]
Subject: Fwd: [redacted]
Attachments: [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

See below recommend O&C. Prob 3k.

[redacted], [redacted]-CFI
[redacted]

[redacted]
[redacted]
[redacted]
[redacted]
[redacted] (fax)
[redacted] (cell)

Please visit us on the Web at [redacted]

NOTICE: This communication may contain privileged or other confidential information. If you are not the intended recipient, or believe that you have received this communication in error, please do not print, recopy, disseminate, or otherwise use the information. Also, please indicate to the sender that you have received this e-mail in error and delete the copy you received. Thank you.

Sent from my [redacted]

Begin forwarded message:

From: [redacted] <[redacted]>
Date: [redacted]
To: [redacted] <[redacted]>
Subject: RE: [redacted]

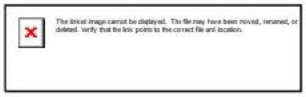
Spoke with [redacted]
Phone # [redacted]

No injuries or collateral damage. The most recent work was transmission service under warranty, [redacted], at [redacted] in [redacted]. An aftermarket front wench was install [redacted] after the purchased at [redacted]' s shop. The truck was purchased new and at the time of the fire mileage was [redacted]. The truck is presently at [redacted]'s shop in [redacted], which is a custom truck shop, and the fire occurred in [redacted].

Scenario: [redacted] was driving the truck for [redacted], and he had just filled up. The truck started cutting in and out, fuel light came on, and dinging. Then the truck felt like it was going to stall, so [redacted] quickly pulled into a parking lot. He got out to go get a fire extinguisher, when he noticed flames near the fire wall, on driver's side. He was heading to a shop, for the fire extinguisher, looked back and saw the flames had spread more. Fire service was called and extinguished the fire.

[redacted]

From: [redacted] [redacted]
Sent: [redacted]
To: [redacted]
Subject: [redacted] New fire loss



[redacted]
[redacted]
Ph [redacted], Fax [redacted]
[redacted]

[redacted]

[redacted] & Associates
[redacted]
[redacted]

Date of Loss: [redacted]
Claim Number: [redacted]
Our Insured: [redacted]
Damages: Pending

Dear [redacted] & Associates:

On behalf of [redacted], we request a Vehicle Fire Owner Interview to be conducted with:

Vehicle Owner: [redacted]
Address: [redacted]
[redacted]
Phone: [redacted]
Alternate Phone: [redacted]
Vehicle Make: [redacted]
Vehicle Model: [redacted]
Year: [redacted]
VIN: [redacted]
Driver: [redacted]

Please do not hesitate to contact me with any questions.

Sincerely,
[redacted]
Subrogation Specialist
[redacted]
Phone: [redacted] Ext. [redacted]
Direct line: [redacted]
E-mail: [redacted]

[redacted] SV

PDA
We're with you
PROPERTY DAMAGE APPRAISERS

Condition Report

Date: [redacted]
Property Condition: Total Loss

Assignment Number [redacted]

Loss Recap for Total Loss

Damage Appraisal..$49,247.80
Percent of ACV..... 88.06%
Deductible.....$3,000.00
Total.....$46,247.80

Office:

[redacted]

Insurance Company: [redacted]

Assignment Received: 5/22/2020 | Date of Loss: 5/19/2020

Date of First Contact: 5/22/2020 | Date of Inspection: 5/26/2020

Inspection Location: [redacted]

Vehicle/Owner Information:

Insured: [redacted]
Vehicle: 2017 Ford F-350 SUPER DUTY
VIN [redacted]

Repair Facility:

CUSTOM TRUCKS UNLIMITED 33U
1860 W MOCKINGBIRD LN DALLAS, TX 75235

Loss Recap

Estimated Amount of Open Damages: $0.00
Estimated Salvage Value: $0.00
Repair Facility Estimate Amount: $0.00

Recommendation: Total Loss
Primary Damage: Total Loss
Secondary Damage: Total Loss
Damage Appraisal: $49,247.80

Claim #: [redacted]
Policy #:

Agreed Scope of Damage: No
Days to Repair: 0
Appearance Allowance: No

Betterment/Depreciation: No
Applicable:
Reason:

Tow Charges: $0.00
Storage Rate Per Day / Total: N/A

Direction to Pay: Unknown
Drivable: No

Condition Summary

Interior: Average
Paint: Average

Engine:
Mileage: 0

Tire Information:
Size:
Type:

Tread Depth(In 32nd's):
LF:0 RF: 0
LR:0 RR: 0
Spare:0

Request Number:
Instant Value: $0.00
Salvage Moved: No
CUSTOM TRUCKS UNLIMITED
Stock Number:
Salvage Bids Obtained: Yes

ACV Method:	**TLV**
Avg Book Value:	$55,925.00
Avg Market Survey:	$55,927.67
Avg Lines 1 & 2:	$55,926.33
Total Adjustments:	$0.00
Suggested ACV:	$55,926.33
(Tax Rate: 6.250%) :	$3,495.40
Grand Total:	$59,421.73

Special Equipment:

Approx Cost of Special Equipment: $0.00

Remarks

FIRE DAMAGE MILEAGE UNAVAILABLE, BATTERY DEAD TOTAL LOSS, ATTACHED APPRAISAL WRITTEN TO JUSTIFY TOTAL LOSS ONLY AND IS NOT INTENDED AS A REPAIR GUIDE

Open Items

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Salvage Bids:

Company	Contact	Phone Number	Amount
DALLAS COLLISION SHOP 23J	AYMAN	[redacted]	$2,500.00
ROBERTS AUTO SALES	TODD		$2,450.00
GRIMES AUTO SALVAGE	WADE		$2,375.00

Market Survey:

Company	Contact	Phone Number	Amount
PARK CITIES FORD 34T	SALES	[redacted]	$55,935.00
BOB THOMAS FORD	SALES		$55,929.00
FORD COUNTRY LEWISVILLE 550Y	SALES		$55,919.00

Book Calculations:

Option Description	NADA Amount
Base Book	$55,925.00
Air Conditioning	$0.00
Power Windows	$0.00
Power Seats	$0.00
Power Door Locks	$0.00
Cruise Control	$0.00
AM/FM Stereo	$0.00
Sun/Moon Roof	$0.00
Driver Air Bag	$0.00
Passenger Side Air Bag	$0.00
Side Impact Airbag	$0.00
Rear Defogger	$0.00
Tilt Steering Wheel	$0.00
Anti-Lock Brakes	$0.00
Automatic Transmission	$0.00
Traction Control	$0.00
Keyless Entry	$0.00
Backup Camera	$0.00
Leather Seats	$0.00
Crew/Super Cab	$0.00
Towing Package	$0.00
Total	$55,925.00

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INSTRUCTIONS: Please fill out this questionnaire and gather the requested documents. Once you have done so, please send the materials to [redacted] ([redacted]).

CLAIM, VEHICLE, AND INCIDENT INFORMATION

1. What is the insured's name [redacted]

[redacted] and driver [redacted]

2. What is the insured's current mailing address?

[redacted]

3. What is your claim number?

[redacted]

4. What is the name of the insured's insurance company?

[redacted]

5. What is the vehicle's year, make and model?

[redacted]

6. What is the vehicle's 17-digit VIN?

[redacted]

7. Was the vehicle purchased new, used, or certified pre-owned (CPO)?

Click or tap here to enter text.

8. If the vehicle was purchased used or CPO, where was the vehicle purchased, what was the date of purchase, and what was the mileage at purchase?

Click or tap here to enter text.

9. What aftermarket additions or modifications have been made to the vehicle?

Click or tap here to enter text.

10. What are the alleged defects pertaining to the vehicle, if any? Include recall numbers if applicable.

Click or tap here to enter text.

11. In what city and state did the incident take place?

[redacted]

12. Please describe what happened before, during, and after the incident:

Click or tap here to enter text.

[redacted] **What was the mileage of the vehicle at the time of the incident?**

Click or tap here to enter text.

14. Has the vehicle or the allegedly defective parts been repaired or replaced?

Contact [redacted] and [redacted] of [redacted]

15. What is the current location of the vehicle and the allegedly defective parts?

[redacted]

DOCUMENTS

1. ☒ Full-page color photographs of the following items from several different angles: (1) all sides of the vehicle; (2) the damage to the vehicle; (3) any allegedly defective parts; (4) the inside of the vehicle – including the steering wheel, dashboard, and roof areas; and (5) the scene of the incident.

2. ☒ The insured's statement with a complete description of the incident.

3. ☐ The police department report and fire department report.

4. ☐ Any expert reports, written findings, and photographs.

5. ☐ Any videos of the incident.

6. ☐ Any data/reports from any recording sensors or driver monitoring devices.

7. ☐ The complete service records for the vehicle, including any CARFAX reports, regular maintenance records, and oil change records.

8. ☒ Any loss worksheets, repair estimates, repair orders (including the repair orders generated from the incident), and draft payments for any alleged damages.

9. ☒ A full itemization of damage and their accompanying proofs.

10. ☐ Any applicable insurance policies for the insured, including any assignment of rights.

INJURY INFORMATION

If you are not alleging any injuries, skip this section.

If you are alleging any injuries, [redacted] is required to provide certain information to Medicare. As such, to properly consider your claim, [redacted] will need to collect the following information about the injured individuals:

1. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

2. Full Legal Name: Click or tap here to enter text.

Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

INJURY DOCUMENTS

If you are not alleging any injuries, skip this section.

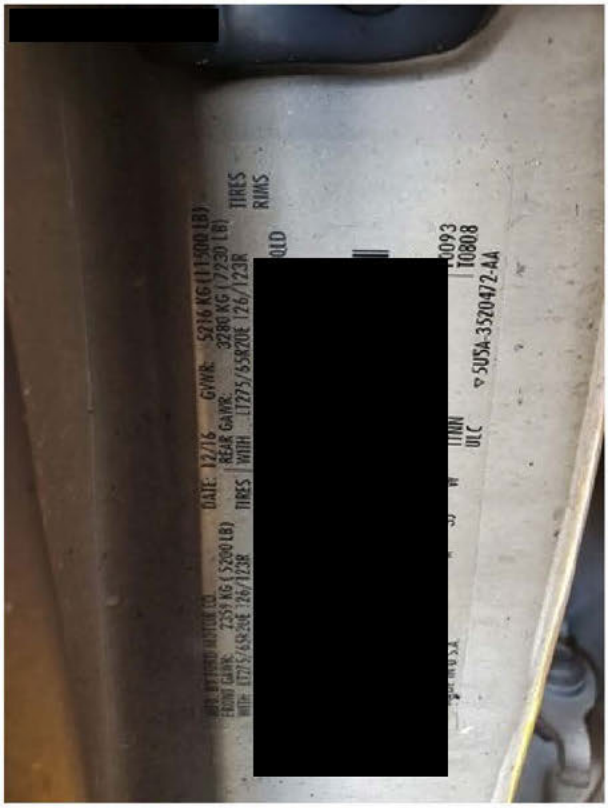
1. ☐ All medical records related to the diagnosis or treatment of any alleged injuries.
2. ☐ All medical bills for any diagnoses or treatments undergone as a result of any alleged injuries.

OTHER NOTES AND INFORMATION

Please put any additional notes or information you would like to share in the box below

Click or tap here to enter text.

Document Name: Roof - 2.jpg
Remarks:



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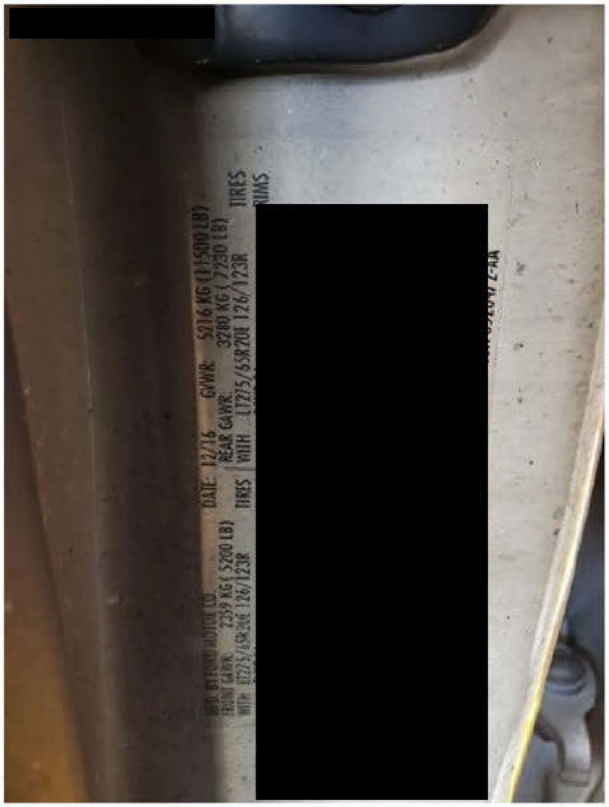
Remarks:



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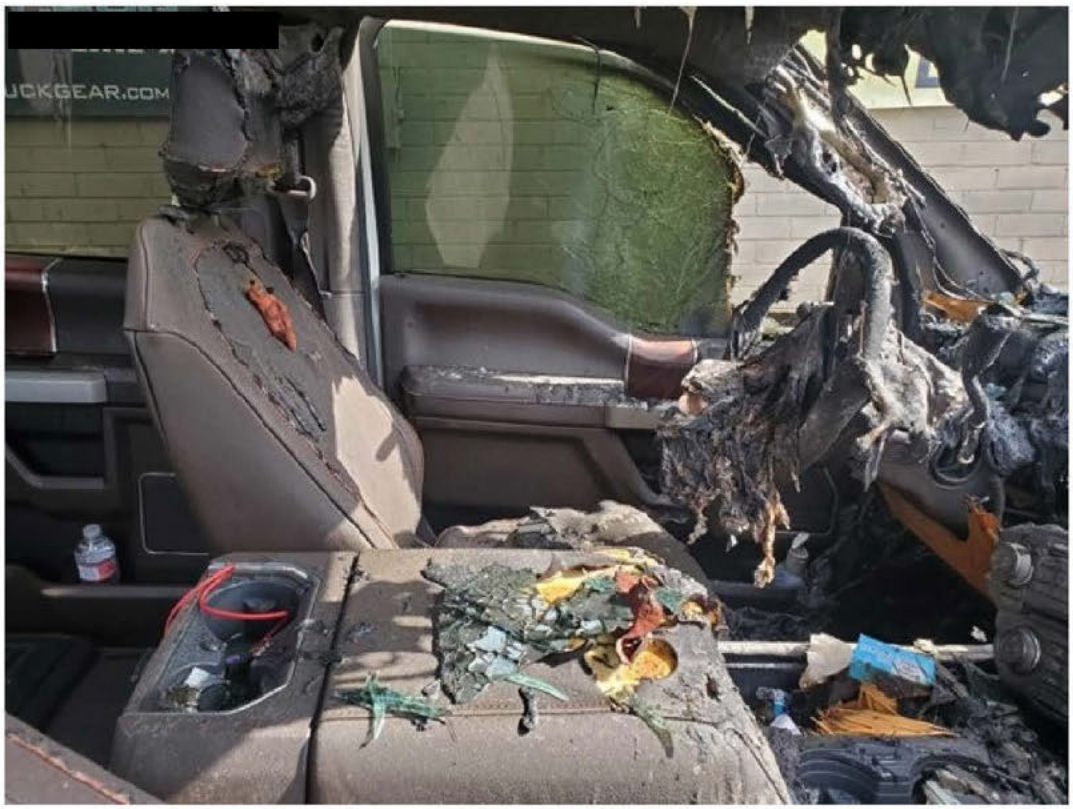

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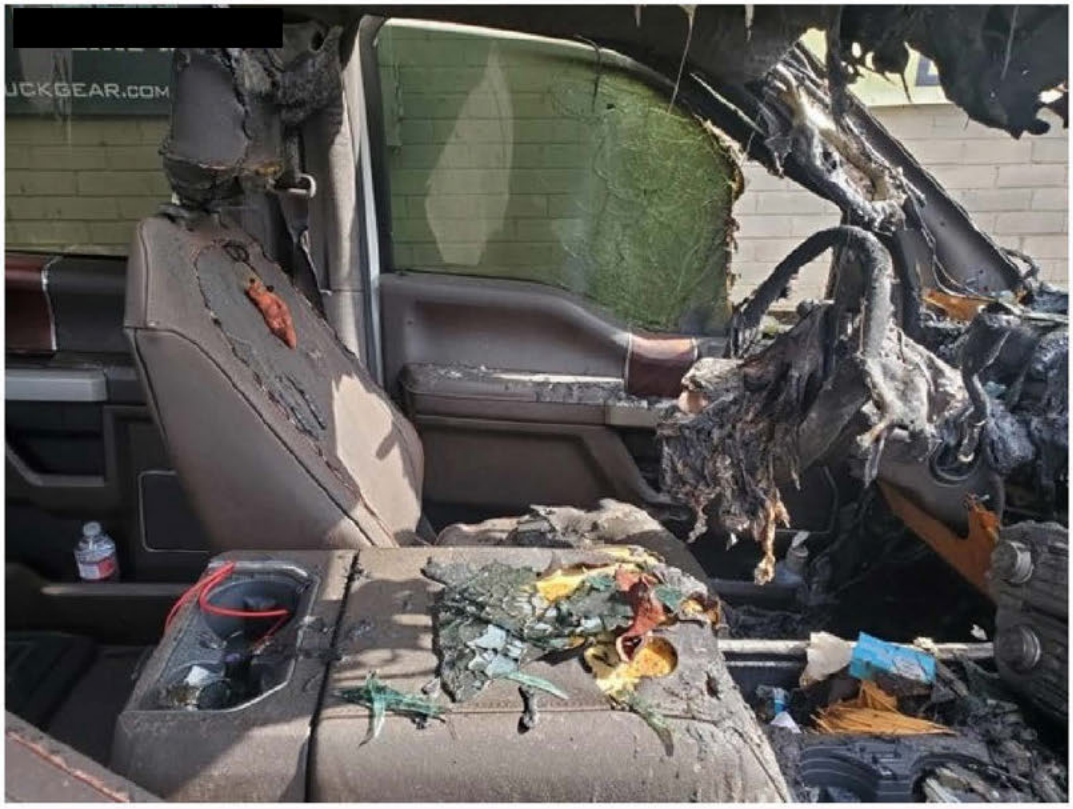
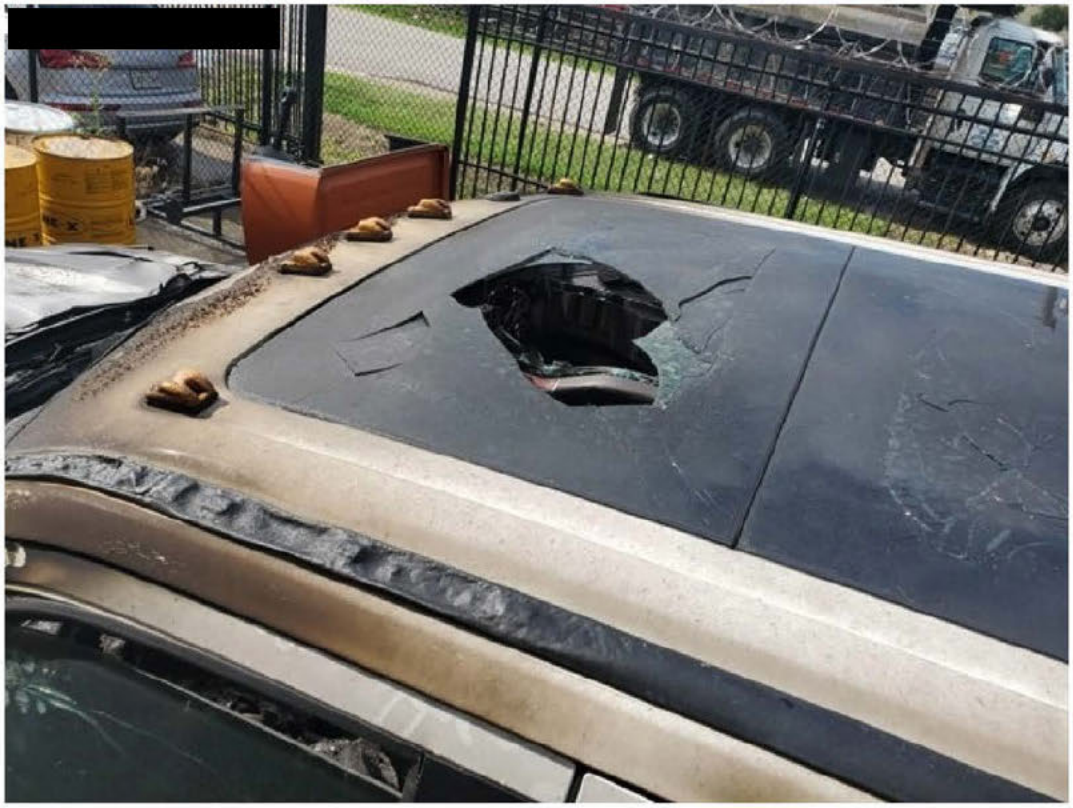


Document Name: Door.jpg
Remarks:

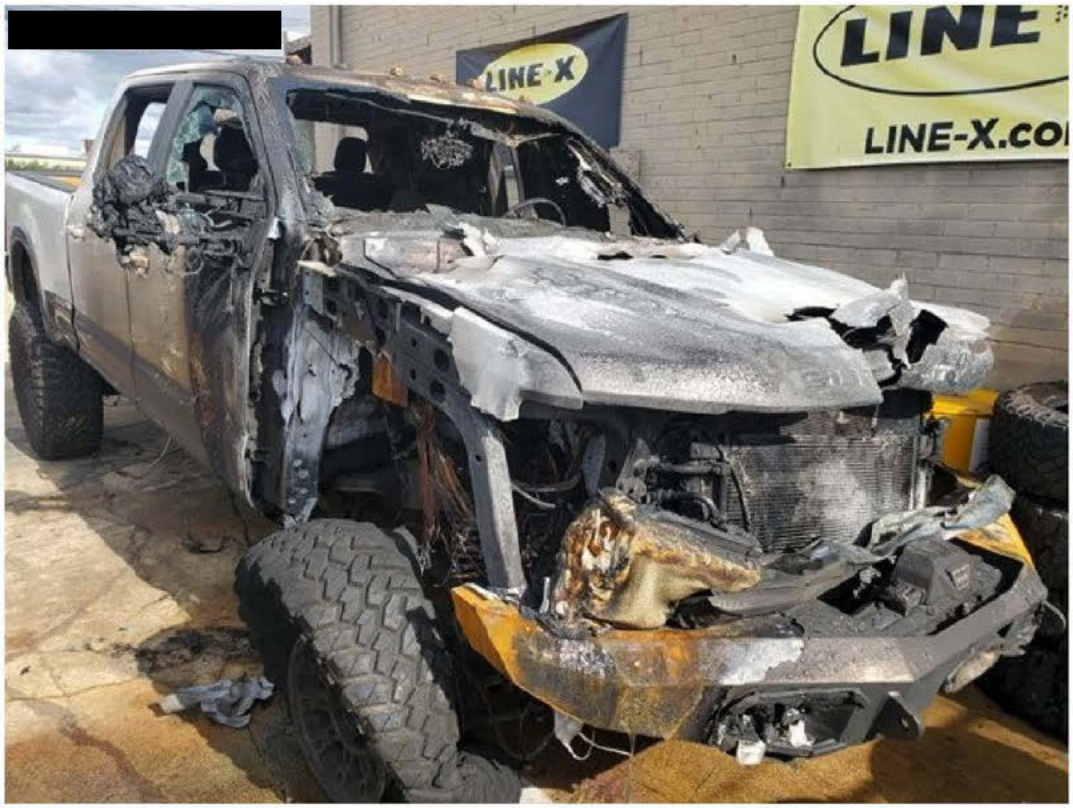
Document Name: Seat.jpg
Remarks:



Document Name: Roof.jpg
Remarks:

Document Name: LEFTFRONT.jpg
Remarks:

Document Name: Hood.jpg
Remarks:



Document Name: RIGHTFRONT.jpg
Remarks:

Document Name: RIGHTREAR.jpg
Remarks:

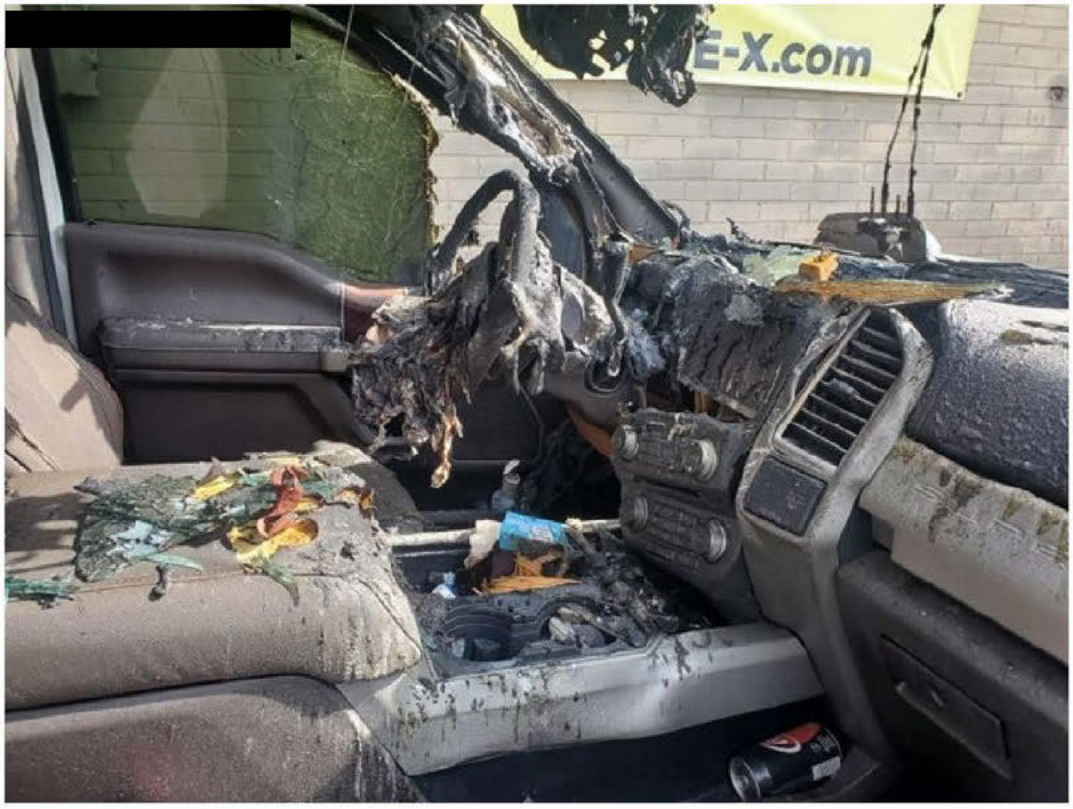
Document Name: LICENSE.jpg
Remarks:

[redacted]

Document Name: Trunk.jpg
Remarks:

Document Name: LEFTREAR.jpg
Remarks:

[redacted]



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Remarks:

Document Name: LF Tire Gauge.jpg
Remarks:

Document Name: LR Tire Gauge.jpg
Remarks:

Document Name: RR Tire Gauge.jpg
Remarks:

Document Name: RF Tire Gauge.jpg
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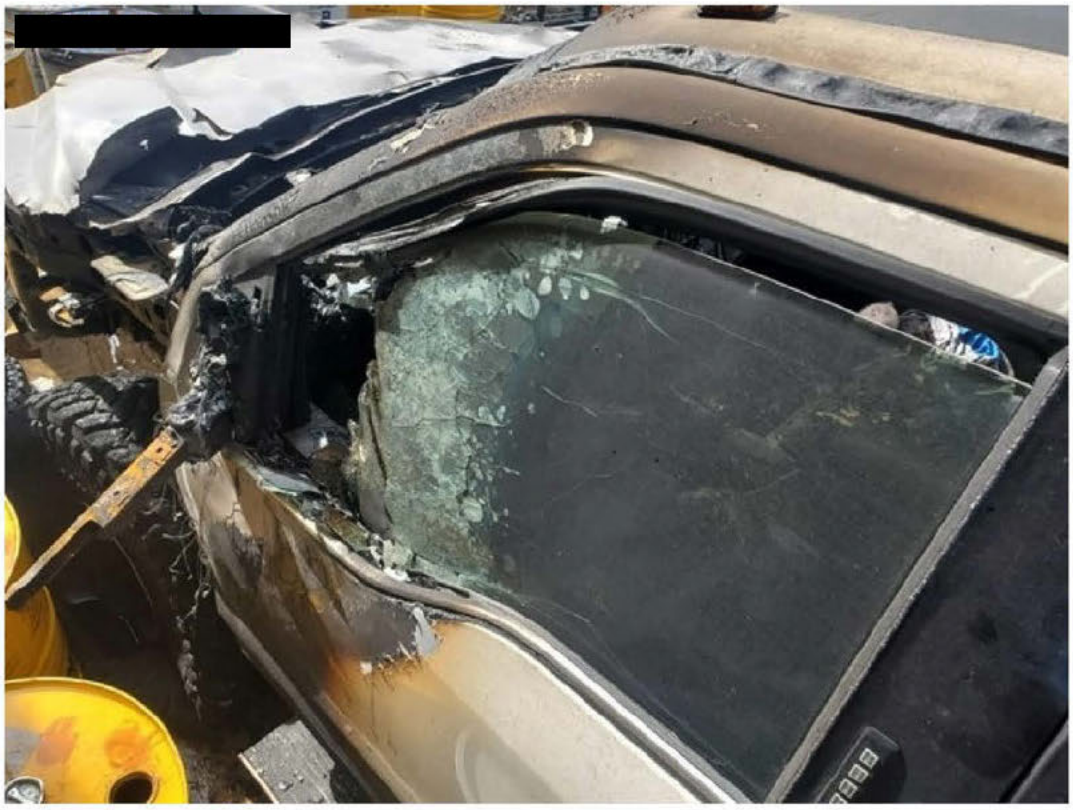

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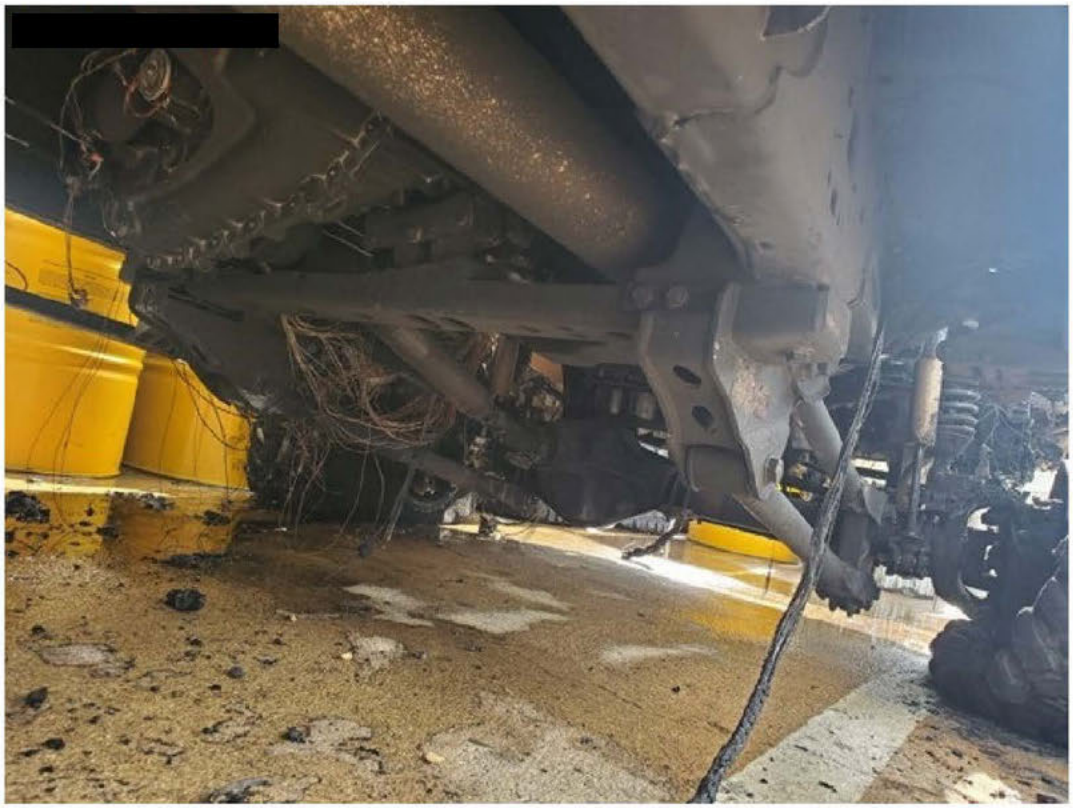

Document Name: UNDERNEATH - 2.jpg
Remarks:

Document Name: FRONT.jpg

Remarks:

Dat[redacted] PM
Estimate I[redacted]
Estimate Versio[redacted]
Committe[redacted]
Profile I[redacted]
Quote ID[redacted]

Property Damage Appraisers (PDA Dallas)

P.O. Box 852206, Mesquite, TX 75185
(214) 388-4875
Fax: (214) 388-3302
Email: pdadallas@pdaorg.net

Not An Authorization For repair
Read disclaimers following appraisal calculations.

Damage Assessed By: [redacted]
Classification:

Appraised For [redacted]

Type of Loss: Fire
Date of Loss: [redacted]
Contact Date:
Deductible: 3,000.00
File Number: [redacted]
Claim Number:

Insured: [redacted]
Owner:
Address:
Telephone:

Description: 2017 Ford Super Duty F-350 King Ranch
Body Style: 4D PkupCrw 7' Bed 160" WB
VIN: [redacted]
OEM/ALT:
Parts Profile: Dallas
Color: WHITE

Vehicle Production Date: 1/17
Drive Train: 6.7L Turbo Inj 8 Cyl Dsl 4WD
License: [redacted]
Parts Profile Version: 2

Options: PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING
REAR WINDOW DEFOGGER, AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN
AM/FM STEREO, DRIVER AIRBAG, HEATED EXTERIOR MIRROR, REAR (DUAL-ZONE) AC
LEATHER SEAT, POWER PASSENGER SEAT, FRONT SIDE AIRBAG WITH HEAD PROTECTION
PREMIUM SOUND SYSTEM, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, RUNNING BOARDS
FOG LIGHTS, PICKUP TRUCK BED LINER, ALUM/ALLOY WHEELS, REARVIEW CAMERA
REMOTE IGNITION, ADJUSTABLE FOOT PEDALS, TIRE INFLATION/PRESSURE MONITOR
MEMORY SEAT, ANTI-THEFT SYSTEM, NAVIGATION SYSTEM, AUXILIARY INPUT
BLUETOOTH WIRELESS CONNECTIVITY, HD RADIO, LEATHER STEERING WHEEL
SATELLITE RADIO, CD PLAYER, TOW HITCH RECEIVER, POWER ADJUSTABLE EXTERIOR MIRROR
PRIVACY GLASS, GENUINE WOOD TRIM, AUTO AIR CONDITION, TRIP COMPUTER
FIRST ROW BUCKET SEAT, TELEMATIC SYSTEMS, UNIVERSAL GARAGE DOOR OPENER
4 WHEEL DRIVE, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION
INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR, DUAL SUNROOF
POWER RUNNING BOARD, MP3 PLAYER, HEATED STEERING WHEEL, DAYTIME RUNNING LIGHTS
DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC PARKING AID
ELECTRONIC STABILITY CONTROL, EXTERIOR MEMORY MIRRORS, FRONT COOLED SEATS
FRONT HEATED SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT, KEYLESS ENTRY SYSTEM
POWER FOLDING EXTERIOR MIRRORS, RAIN SENSING WIPERS, REAR BENCH SEAT
SMART KEY SYSTEM, STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	AUTO	BDY	OVERHAUL	Frt Bumper Assy			3.7
2	101865	BDY	REMOVE/REPLACE	Frt Bumper Face Bar	** QUAL REPL PART	825.00	INC
3	AUTO	REF	REFINISH	Frt Face Bar			C 2.0
4	101634	BDY	REMOVE/REPLACE	Frt Bumper Valance Panel	** QUAL REPL PART	149.00	INC

ESTIMATE RECALL NU[redacted]
Mitchell Data Version:

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Software Version: 7.1.238

Date: [redacted] PM
Estimate ID: [redacted]
Estimate Version:
Committed
Profile ID:
Quote ID:

5	102637	BDY	REMOVE/REPLACE	Grille		** QUAL REPL PART	1,011.00	INC #
6	102616	BDY	REMOVE/REPLACE	Grille Emblem		HC3Z 8213 B	82.57	INC #
7	102619	BDY	REMOVE/REPLACE	Upr Grille Air Deflector		HC3Z 19E525 F	103.55	INC
8	100039	BDY	REMOVE/REPLACE	Grille Bracket		** QUAL REPL PART	231.00	1.6 #
9	AUTO	BDY	REMOVE/INSTALL	R Front Combination Lamp				INC #
10	AUTO	BDY	REMOVE/INSTALL	L Front Combination Lamp				INC #
11	100056	BDY	REMOVE/REPLACE	R Frt Combination Lamp		Remanufactured	1,066.00	1.0 #
12	AUTO	BDY	CHECK/ADJUST	Headlamps				0.4
13	100057	BDY	REMOVE/REPLACE	L Frt Combination Lamp		Remanufactured	1,055.00	0.4 #
14	100058	BDY	REMOVE/REPLACE	R Frt Combination Lamp Moulding		HC3Z 13A137 A	21.93	
15	100059	BDY	REMOVE/REPLACE	L Frt Combination Lamp Moulding		HC3Z 13A137 B	35.04	
16	100065	BDY	REMOVE/REPLACE	R Frt Fog Lamp		** QUAL REPL PART	253.00	INC #
17	AUTO	BDY	CHECK/ADJUST	Fog Lamps				0.4
18	AUTO	BDY	REMOVE/INSTALL	Frt Bumper Assy				INC
19	100066	BDY	REMOVE/REPLACE	L Frt Fog Lamp		** QUAL REPL PART	236.00	INC #
20	100069	BDY	REMOVE/REPLACE	Hood Panel		** QUAL REPL PART	673.00	2.3
21	AUTO	REF	REFINISH	Hood Outside				C 3.1
22	AUTO	REF	REFINISH	Add For Hood Underside				C 1.6
23	100076	BDY	REMOVE/REPLACE	Hood Insulator		HC3Z 16738 A	137.29	INC
24	102582	BDY	REMOVE/REPLACE	Cooling Radiator		** QUAL REPL PART	879.00	4.2
25	AUTO	BDY	REMOVE/REPLACE	Vacuum-Fill & Bleed Cooling System				0.6
26	100354	MCH	REMOVE/REPLACE	Trans Oil Cooler	-M	HC3Z 7A095 B	132.03	1.8
27	101291	MCH	REMOVE/REPLACE	A/C Condenser	-M	** QUAL REPL PART	183.00	1.7
28	AUTO	MCH	REMOVE/REPLACE	Evacuate & Recharge A/C	-M			1.4
29	101112	BDY	REMOVE/REPLACE	R Fender Panel		** QRP Certified	283.00	2.3 #
30	AUTO	REF	REFINISH	R Fender Outside				C 1.8
31	AUTO	REF	REFINISH	R Add To Edge Fender				C 0.5
32	101113	BDY	REMOVE/REPLACE	L Fender Panel		** QRP Certified	299.00	2.3 #
33	AUTO	REF	REFINISH	L Fender Outside				C 1.8
34	AUTO	REF	REFINISH	L Add To Edge Fender				C 0.5
35	101098	BDY	REMOVE/REPLACE	R Rear Fender Insulator		HC3Z 16E132 B	34.93	
36	101094	BDY	REMOVE/REPLACE	L Rear Fender Insulator		HC3Z 16E133 A	55.47	
37	101097	BDY	REMOVE/REPLACE	R Fender Liner		** QUAL REPL PART	67.00	INC
38	101099	BDY	REMOVE/REPLACE	L Fender Liner		** QUAL REPL PART	66.00	INC
39	101232	GLS	REMOVE/REPLACE	W/Shield Glass		JL3Z 1503100 C	378.67	INC #
40	AUTO	BDY	REMOVE/INSTALL	Cowl Top Grille				INC #
41	104135	MCH	REMOVE/REPLACE	Inst Panel	-M	HC3Z 2504320 CA	3,425.66	8.6
42	104139	BDY	REMOVE/REPLACE	R Inst Panel Trim Panel		HC3Z 25044F58 BA	432.28	0.3*
43	104140	BDY	REMOVE/REPLACE	L Inst Panel Trim Panel		HC3Z 25044D70 BA	531.03	0.3*
44	104126	BDY	REMOVE/REPLACE	Inst Panel Seal		HC3Z 25044N32 A	22.00	0.1*
45	104098	BDY	REMOVE/REPLACE	Inst Panel Cluster Bezel		HL3Z 15044D70 BB	233.52	0.3*
46	103108	BDY	REMOVE/REPLACE	Inst Panel Cluster		JC3Z 10849 TB	729.80	1.0*
47	103865	BDY	REMOVE/REPLACE	Lwr Inst Panel Trim Panel		HC3Z 2504459 DE	144.62	0.2*
48	103870	BDY	REMOVE/REPLACE	Inst Panel Compartment Door		HC3Z 2506010 AA	215.72	0.2*
49	104130	BDY	REMOVE/REPLACE	Inst Panel Glove Box Door		HC3Z 25060T10 BH	223.07	0.2*
50	104131	BDY	REMOVE/REPLACE	Inst Panel Control Panel		ORDER FROM DEALER	1,456.75	* 1.0*
51	104132	BDY	REMOVE/REPLACE	Inst Panel Display		ORDER FROM DEALER	755.15	* 1.0*
52	103891	BDY	REMOVE/REPLACE	Lwr Inst Panel Compartment		FL3Z 1504338 AJ	148.76	0.3*
53	103894	BDY	REMOVE/REPLACE	Inst Panel Wiring Harness		ORDER FROM DEALER	403.12	4.0*
54	100616	REF	REFINISH	R Cab Door Opening Complete				C 6.5
55	100617	REF	REFINISH	L Cab Door Opening Complete				C 6.5
56	100491	BDY	REMOVE/REPLACE	R Cab Cowl Top Grille		HC3Z 25022A68 AA	115.02	0.2 #
57	100492	BDY	REMOVE/REPLACE	L Cab Cowl Top Grille		HC3Z 25022A69 AA	121.46	INC #
58	102246	BDY	REPAIR	R Cab Door Opening Panel		Existing		6.0*#
59	102248	BDY	REPAIR	L Cab Door Opening Panel		Existing		6.0*#
60	101157	BDY	REMOVE/REPLACE	Cab Roof Panel		HC3Z 2650202 A	1,348.47	19.3 #
61	AUTO	REF	REFINISH	Cab Roof Panel				C 2.3
62	101149	BDY	REMOVE/REPLACE	R Cab Retainer		HC3Z 26537A48 A	55.66	
63	101155	BDY	REMOVE/REPLACE	L Cab Retainer		HC3Z 26537A49 A	55.66	
64	101159	BDY	REPAIR	Cab Back Panel		Existing		6.0*#
65	AUTO	REF	REFINISH	Cab Back Panel Outside				C 1.8
66	101231	BDY	REMOVE/REPLACE	Cab Headliner		HC3Z 2651944 GF	3,182.50	INC #
67	102715	BDY	REMOVE/REPLACE	R Cab Running Board		FL3Z 16490 D	530.75	0.5
68	102728	BDY	REMOVE/REPLACE	L Cab Running Board		FL3Z 16490 D	530.75	0.5

ESTIMATE RECALL NUMBER [redacted]
Mitchell Data Version: OEM:

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Software Version: 7.1.238

[redacted]

Date: [redacted]
Estimate ID:
Estimate Version:
Committed
Profile ID:
Quote ID:

69	103610	BDY	REMOVE/REPLACE	Pass Side Seat Cushion Cover	GL3Z 1662900 BF	605.73	1.0*	
70	103684	BDY	REMOVE/REPLACE	Pass Side Seat Back Cover	GL3Z 1664416 BE	1,254.34	1.2 #	
71	103660	BDY	REMOVE/REPLACE	Driver Side Seat Cushion Cover	GL3Z 1662901 BB	656.98	1.0*	
72	103464	BDY	REMOVE/REPLACE	Driver Side Seat Back Cover	FL3Z 1664417 BF	1,255.36	1.2 #	
73	103297	BDY	REMOVE/REPLACE	R Rear Seat Cushion Cover	FL3Z 1663804 GC	566.47		
74	103332	BDY	REMOVE/REPLACE	L Rear Seat Cushion Cover	FL3Z 1663805 GC	903.76		
75	104353	BDY	REMOVE/REPLACE	R Rear Seat Back Cover	FL3Z 1666600 GB	611.76		
76	104432	BDY	REMOVE/REPLACE	L Rear Seat Back Cover	FL3Z 1666601 GE	968.64		
77	100845	BDY	REMOVE/REPLACE	R Frt Door Shell	Qual Recycled Part	897.00	* 5.2 #r	
78	AUTO	REF	REFINISH	R Frt Door Outside			C 2.0	
79	AUTO	REF	REFINISH	R Frt Add For Jambs & Interior			C 1.0	
80				Line Markup %25.00		224.25		
81	100851	BDY	REMOVE/REPLACE	L Frt Door Shell	Qual Recycled Part	1,031.00	* 5.2 #r	
82	AUTO	REF	REFINISH	L Frt Door Outside			C 2.0	
83	AUTO	REF	REFINISH	L Frt Add For Jambs & Interior			C 1.0	
84				Line Markup %25.00		257.75		
85	101584	BDY	REMOVE/REPLACE	R Frt Door Trim Panel Assy	HC3Z 2823942 KA	933.97	0.2	
86	101585	BDY	REMOVE/REPLACE	L Frt Door Trim Panel Assy	HC3Z 2823943 KA	952.18	0.2	
87	100172	GLS	REMOVE/REPLACE	Back Window Sliding Window Assy	HC3Z 2542006 D	798.52	INC #	
88	101486	BDY	REMOVE/INSTALL	Bed Assembly			2.5 #	
89	102790	BDY	REPAIR	Pickup Bed Front Panel	Existing		6.0*#	
90	AUTO	REF	REFINISH	Front Bed Panel Complete			C 3.0	
91	AUTO	REF	ADD'L OPR	Clear Coat			7.9*	
92	AUTO		ADD'L COST	Paint/Materials		2,083.80	*	

* - Judgment Item
\# - Labor Note Applies
** QRP Certified - Quality Replacement Parts - Certified
** QUAL REPL PART - Quality Replacement Parts
C - Included in Clear Coat Calc
r - CEG R&R Time Used For This Labor Operation

UCC/NEW WORLD-DFW
1720 E. HWY 356
(214)352-1191 EXT. 232
IRVING
TX 75060
(214) 352-1191

24	** FO3010358		879.00

KEYSTONE KEYSIQ
4003 GREAT LAKES WY.
GRAND PRAIRIE
TX 75050
(972) 764-2272 (214) 348-3788

4	** FO1095271		149.00
11	** FO2503362R		1,066.00
13	** FO2502362R		1,055.00
37	** FO1249174		67.00
38	** FO1248174		66.00

KEYSTONE-INS QUALITY PRT
4003 GREAT LAKES WY.
GRAND PRAIRIE
TX 75050
(972) 764-2272 (214) 348-3788

2	** FO1002442		825.00
20	** FO1230323		673.00

1-800 RAD SOUTH DALLAS
624 E. CENTRE PARK BLVD.
Locally Owned & Operated
DESOTO
TX 75115
(800) 723-4286 (972) 224-8835

27	** 300349		183.00

KEYSTONE KEYSIQ
13681 SYDNEY RD.
WHITEHOUSE
TX 75791
(866) 837-0051 (903) 592-7455

5	** FO1200602		1,011.00
8	** FO1223127C		231.00
16	** FO2593245C		253.00
19	** FO2592245C		236.00
29	** FO1241313C		283.00
32	** FO1240313C		299.00

ESTIMATE RECALL NUM [redacted]
Mitchell Data Version: C

Software Version: 7.1.238

All Rights Reserved

[redacted]

Date: [redacted]
Estimate ID:
Estimate Version:
Committed
Profile ID:
Quote ID:

Recycler Information Section:

Dakota Auto Parts, Inc.
3930 E. Jefferson
Grand Prairie TX 75051
972-237-0405;469-660-0008

77 2017 Ford	FORD F350SD PICKUP	R.		VA	897.00
Part Number: 7230					
81 2017 Ford	FORD F350SD PICKUP	L.		VA	1031.00
Part Number: 7230					

Disclaimer: Recycled part pricing may represent either actual pricing (the price at which the recycler is willing to sell the part for in its existing condition) or undamaged pricing (the price at which the recycler would sell the part if it was in undamaged condition).
If you are unsure, please contact the automotive recycler.

Estimate Totals

I. Labor Subtotals

	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	
Body	90.3	56.00	0.00	0.00	5,056.80	T
Refinish	45.3	56.00	0.00	0.00	2,536.80	T
Mechanical	13.5	125.00	0.00	0.00	1,687.50	T
Taxable Labor					9,281.10	
Labor Summary	149.1				9,281.10	

II. Part Replacement Summary

			Amount
Taxable Parts			34,354.94
Parts Adjustments			482.00
Sales Tax	@	8.250%	2,874.05
Total Replacement Parts Amount			37,710.99

III. Additional Costs

			Amount
Taxable Costs			2,083.80
Sales Tax	@	8.250%	171.91
Total Additional Costs			2,255.71

Paint Material Method: Rates
Init Rate = 46.00 , Init Max Hours = 99.9, Addl Rate = 0.00

IV. Adjustments

	Amount
Insurance Deductible	3,000.00-
Customer Responsibility	3,000.00-

I.	Total Labor:	9,281.10
II.	Total Replacement Parts:	37,710.99
III.	Total Additional Costs:	2,255.71
	Gross Total:	49,247.80
IV.	Total Adjustments:	3,000.00-
	Net Total:	46,247.80
		TOTAL LOSS

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THESE PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

Point(s) of Impact

15 Total Loss (P)
ESTIMATE RECALL NUM[redacted]
Mitchell Data Version: C

Software Version: 7.1.238 All Rights Reserved

[redacted]

Date: [redacted]
Estimate ID:
Estimate Version:
Committed
Profile ID:
Quote ID:

Insurance Co: FRANKENMUTH MUTUAL

Inspection Site: SHOP
Address: 1860 W MOCKINGBIRD LN
DALLAS, TX
Inspection Date: 5/26/2020

Body Shop: CUSTOM TRUCKS UNLIMITED 33U
Address: 1860 W MOCKINGBIRD LN
DALLAS, TX 75235
Telephone: (256) 458-8281

**********Notice**********
This is not an authorization for repair. All costs of repairs are the sole responsibility of the vehicle owner, who must authorize all repairs. Failure to deliver a copy of this appraisal to the repair shop by the vehicle owner may result in out of pocket expense to the vehicle owner. Providing a copy of this appraisal is not an acceptance of coverage or liability and all issues of coverage or liability are to be determined by the insurance carrier.
**********Notice**********
Deductibles may or may not be addressed or included in this appraisal. If applicable, the repairer should collect the deductible from the vehicle owner prior to the release of the repaired vehicle.
**********Supplement Procedure Notice**********
It is the repairer's responsibility to send notification of the supplement via fax or email to PDA, including a statement whether the repairs have been halted on the vehicle. PDA will respond to your request within 24 hours. Please allow 48 hours to complete supplement processing from the date of request to ensure timely release of the vehicle.

**********Notice**********
This appraisal is subject to the complete review and approval by the assigning insurance company to assure accuracy, cost effectiveness, and that accepted industry repair standards are met. The insurance company listed has the right to accept or reject any part or all of this appraisal or make any changes they feel necessary.
**********Notice**********
Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of
a crime and may be subject to fines and confinement in state prison.

Review Results: Failures (1), Warnings (15)

Owne[redacted]

Vehicle: 2017 Ford, Super Duty F-350

Profile: 1 PDA Standard Version: 31

Estimate lines

Line	Severity	Description	Actual	Guideline	Override	Notes
		Estimate line exceptions exist but overridden				

Profile (rates, taxes, amounts)

Line	Severity	Description	Actual	Guideline	Override	Notes
		Profile items Passed				

Administrative Information

Line	Severity	Description	Actual	Guideline	Override	Notes
		Admin exceptions exist but overridden				

Compliance Utility Version 4.7.0.0

[redacted]

RECORDED STATEMENT

[redacted]

Claim Number: [redacted]

(As a reminder, [redacted]'s call is being recorded.)

This is [redacted] conducting a recorded interview with [redacted], um, on [redacted]nd, concerning the incident, which took place on May 19th, 2020.

[redacted], do you understand this interview is being recorded?

I do.

And can you please confirm that I have your permission to record it?

You do.

Awesome. Okay, so I just need to verify, this is the best phone number to reach you at?

Yes, ma'am.

Okay, and how do you spell your last name?

[redacted].

All right, and I understand you were driving the [redacted] [redacted] [redacted]?

Yes, ma'am.

Do you know how many miles are on that by chance?

Um, shoot, I'd say maybe [redacted] or [redacted].

[redacted]

[redacted]

Okay.

I could be wrong. Uh, it's, it's my business partner's truck, and I just drive it occasionally, so…

Okay. Who's your business partner?

[redacted].

All right, so can you kind of walk me through what happened?

Yes, ma'am. So I was going down the road, and probably a minute or less, before I pulled over, I smelled a little bit of diesel fuel. Well, I had just pumped diesel fuel, so I thought that it was probably just from my hands, 'cause diesel's pretty messy. So, um, continue going down the road. I noticed that, even though I had just filled up with fuel, the fuel gauge had dropped significantly, so I was pulling over into a parking lot, to see what was going on. And as I pulled over into the parking lot, the, there was a little bit of smoke come from under the hood, and so I got into the parking lot as quick as I could. By the time I got out and peeked under the fender, because I, when I got out, I saw more smoke coming out from under the fender area on the driver front side. Um, I peeked under there, saw a [redacted] of [redacted], so I backed up and I knew the building where I pulled over, because it's where our Building Inspectors are.

Okay.

And so they were, there was a [redacted] standing out there, and, uh, so I turned around to look at them, grabbed my phone out of my truck, um, and started walking over to them, to see if they had a fire extinguisher, or anything like that. By the time I was probably [redacted] to [redacted] away from the truck, there was [redacted] hitting the ground,

rolling out from under the hood. So I mean it, it happened within a matter of just a [redacted].

Do you know the address of the parking lot that you pulled into by chance?

Yeah, let me look it up real quick.

Okay.

'Cause it's, it's, literally, only like [redacted] from our store, where the truck was. So I had just left there. Let's see, [redacted].

Okay. Are you okay? Uh, you're not, you're not…

No, I…

…injured, or anything?

I'm good.

Okay.

Here's the thing, I thought, I've owned diesel trucks all my life, I thought, hey, it, it's not going to just go up in flames, because it's diesel. It doesn't really, it's not like gasoline.

Yeah.

And so they, [redacted] of the Building Inspectors was saying, "Get away from it. It's going to start popping." And I thought, "No, it's not." Well, I started walking towards them anyway, to see if they had a fire extinguisher, or anything, and the thing started exploding. I was like, "Oh, man." I'm glad I didn't keep, I was ignorant enough I

probably would have hung around and tried to get more stuff out of the truck.

[redacted]: Right.

[redacted]: Um, but I'm glad that I didn't.

[redacted]: I am glad that you didn't either. And I'm very glad that you are okay though, because that's actually very scary and terrifying.

[redacted]: Yeah, it is.

[redacted]: Okay, so, uh, do you know by chance, like have you guys, um, I know that you said that you only drive it occasionally. Um, do you know like, I mean, have you personally ever had any like mechanical work done on it, or do you know of any mechanical work that has ever been done on it?

[redacted]: No, the only stuff that, you know, the dealership serviced it, um, but that, none of that's been recently, uh, other than standard oil changes, and things like that, you know, I, I don't have any knowledge of it. [redacted] usually has that truck in [redacted]. He drove it out here. We'd had a store that's a little slow, so we're going to set it out in front of it, kind of advertising.

[redacted]: Yeah.

[redacted]: And so he set, set it out here, and so we just, literally, drive it, you know, [redacted] every [redacted] just to keep it running and good. And so, you know, as far as the history on everything, I, I don't think there's anything…

[redacted]: Okay.

[redacted]

…major that has ever been done to it mechanically, but answering the best that I can.

That's okay. No, I appreciate it. Okay, so where had you come from when, um, before the fire started?

So I left the [redacted] store, and I went up, I'm trying to think what road, so I went straight up [redacted] and stopped at a dealership that we do some work for. Then went around a block, came back around. I was, basically, just taking the long way home to go back to the store…

Yeah.

…all within a [redacted] radius. And so I was, I don't know, there's a road called [redacted]. I came down [redacted], and turned on [redacted], and between [redacted] and [redacted] is when it, the fuel gauge, I noticed it was dropping.

Okay.

And so off of [redacted], I turned into the parking lot. So it's the back parking lot, which is that, it's actually the address that I gave you on [redacted].

Yeah.

The, the back side of the building is on, uh, [redacted]. The front side is on [redacted].

Okay.

And so that's where I pulled over. It's maybe a [redacted] to a [redacted] from our store.

Okay. Has anybody smoked in the vehicle recently?

Oh, Lord, no.

[redacted]

Okay.

I don't think anybody has ever been in it that's a smoker.

There was nobody with you; is that correct?

Correct.

Okay.

Thank God.

Okay, and then what day, I know that you said that [redacted] drove it down to, um, [redacted], um, for, to meet you; what day do you know, did he get down there on the [redacted]en, or had he been there for awhile?

No, it's, it's been here for, I don't even know what, what, so I'm usually at the [redacted] store.

Yeah.

And so that truck was at the [redacted] store, and so I'm not sure what day. [redacted]'s in and out, in and out of [redacted]. Sometimes they fly, sometimes they drive.

Right.

So I couldn't, I couldn't tell you honestly at what point they brought it in.

Okay, but you, but you've had it for a little while though?

Yeah, I've been in it, I've driven it [redacted] to [redacted] probably…

Okay.

…in the [redacted], [redacted], so…

All right, do you know by chance, I know that you, um, you don't drive it a lot, but I know that you have [redacted] of [redacted], um, for it. Do you know, by chance, if there's any other set of [redacted] for it?

I have no clue.

Okay.

I have one.

Okay, and then do you guys kind of just trade them off, like when you guys, um, switch, or when [redacted] comes, does he just give you the [redacted] for it then, and you just give them back to him?

Yeah, he leaves the [redacted] at…

Okay.

…leaves the [redacted] at the store. If a vehicle's…

Okay.

…left at a store, we make sure that the [redacted] are on the counter.

Okay. Do you know, has there been any other like fires, or anything with that vehicle? Probably not…

(Overlapping conversation).

…because it's newer, but still, which…

Yeah, no, no, the…

Okay.

…the vehicle was in absolutely meticulously perfect shape.

All right. Did you file a Police report?

The Police, so I called [redacted].

Okay.

The [redacted] came out. The [redacted] would not come out, because I pulled into a parking lot.

Okay, which [redacted] responded?

[redacted].

Did they give you a report number, by chance?

They did not.

Okay. All right, so where is the vehicle at now; is it still at the, um, [redacted], or did you guys move it?

No, actually, the building, I guess owner or maintenance guy, uh, he beat the [redacted] there, and was asking me what I was gonna do with the vehicle. I was like, "Man, I don't know. It's still burning. Let me get, let me get it out, you know, get the fire out of it [redacted]…

Right.

…real quick, and I'll let you know." But, so he called a tow truck that they use at the building.

Okay.

And I didn't know where else to send it because, you know, normally, like, if you have a wreck, the Police send it

wherever they want to send it. So I just carried it back to our [redacted] store, and put it in the parking lot.

Okay, what is the address of where it's at right now?

Let me look real quick. I think it [redacted].

Can you spell the street name?

Yeah, let me look real quick.

Okay.

[redacted].

Okay, and I'm so sorry. Did you say [redacted] or [redacted]?

[redacted].

Okay. All right, I'm gonna get somebody out to look at the vehicle, obviously, um…

Correct.

…because we, we need something to look at, so I'm gonna go ahead and get a hold of somebody, and have our, um, have an Appraiser go and look at it. I have already been in touch with [redacted], um, so I talked to her right before I called you, so I'm working with her as well. What is your email address?

[redacted]

Okay.

…[redacted]. And the vehicle is locked up in a fence, so…

Okay.

[redacted]

…it's open during our business hours, which is [redacted] to [redacted].

Okay. All right, um, before I turn off the recording, is there anything else that you wanted to add?

I'm glad I'm safe.

I am glad you're safe, too. (Laughter).

(Laughter). That's about it.

(The recording has ended.)

END OF STATEMENT

RECORDED STATEMENT

[redacted]

Claim Number: [redacted]

(As a reminder, [redacted]'s call is being recorded.)

This is [redacted] conducting a recorded interview with [redacted] Canter on [redacted]nd, 2020, concerning an incident, which [redacted]k place on [redacted]

[redacted], do you understand this interview is being recorded?

Yes.

And can you please confirm that I have your permission to do it?

Yes.

All right, so I have the vehicle. I just need you to verify, it's a [redacted]?

Correct.

Okay, do you know, by chance, has there been any work on the vehicle recently?

Not to my knowledge.

Okay. Has there been any accidents on it within the last [redacted]?

Not to my knowledge.

All right, and then who's the titled owner of the vehicle?

The titled owner is [redacted].

[redacted]

[redacted]

Okay, and then when did you guys, um, I guess, when did you guys start leasing the vehicle from them?

I believe that would have been [redacted].

Okay. And can I just verify, it looks like [redacted], is it [redacted] was the one that was driving…

[redacted]…

…when it happened?

Yes, [redacted], [redacted].

Okay. Okay, and I have this, this as happening in [redacted]; is that correct?

That is correct.

Okay. All right, how many sets of keys do you guys have to that vehicle?

That I do not know.

Okay, that's okay.

Uh-huh.

Okay, so with the company vehicles, are specific people assigned to the vehicles, um, that they always drive, or do they kind of switch it up?

Um, it depends on…

Okay.

…which vehicle it is.

Okay.

That vehicle had been driven by, uh, [redacted].

Okay.

And, um, he, [redacted] had driven it to [redacted], and his business partner, [redacted], actually was in possession of the truck, um, in [redacted], which is why he, he was temporarily driving it. And I'll just kind of explain, so, um, [redacted] and his brother, [redacted], are the ones that own [redacted]. They also have, um, and [redacted] is, basically, [redacted] Unlimited. So they also have stores in [redacted]…

Okay.

…and, um, I believe they had the truck in [redacted], um, like for, uh, I, I guess marketing, for lack of a better way to explain it.

Okay.

Um, with the parts and everything, the, the lift kits and all that, and I know I work for them, but I don't really truck, talk truck…

(Laughter) that's okay.

…very well, but at any rate, um, that, that's why the vehicle was, was in [redacted].

Got you, okay.

Yeah.

So…

And, and they, and that's, so, and [redacted] is their, is their business partner.

[redacted]: Okay.

[redacted]: So, in general, we do have automobiles on that policy that aren't necessarily assigned to a specific driver, but that one was assigned to [redacted]…

[redacted]: Okay.

[redacted]: …who on legal documents is [redacted].

[redacted]: Got it. All right, have you guys had any, um, fires or anything in the past…

[redacted]: No.

[redacted]: …on any vehicles?

[redacted]: No.

[redacted]: Okay.

[redacted]: No, not to my knowledge. This is the [redacted] I've heard of this.

[redacted]: Okay.

[redacted]: Yeah.

[redacted]: And then do you know, by chance, so I don't know if you can tell me this, was [redacted] actually driving the vehicle, when it caught on fire, or did he just have possession of it, like it was parked?

[redacted]: No, I, he was driving it.

[redacted]: Okay.

[redacted]: Um, or that's, that is my understanding that he was driving the truck, and the cab started filling with smoke. I, I

[redacted]

don't know whether he saw flames, or just the cab started, um, filling with smoke. Anyway, and he very quickly pulled over into a parking lot.

Okay.

And, obviously, got out. That's kind of scary.

That is actually very scary. I'm glad he, he's okay, right? He's okay?

He's, yes, he's good…

Okay.

…he's good.

Okay.

But, I mean, you see, you see the picture of the vehicle afterwards, and you think, I hope somebody's not dead.

Right.

I mean, that was, that was bad (laughter).

Oh, no. I am…

So, yeah, he's okay.

I am glad he's okay.

So he's…

Yeah.

…he's good.

[redacted]

Okay. All right, so I think, um, everything else I can ask the driver, and…

Okay.

…so I'm going to go ahead and return off, turn off the recording, [redacted]. Do you have anything that you wanted to add though, before I turn it off?

No, that's, that's, you pretty much asked, um, just about everything I know about it.

Okay (laughter). All right, hold on just a [redacted].

Okay.

(The recording has ended).

END OF STATEMENT

[redacted]

[redacted] &

[redacted]

OGC Lit
Product Claims

EMC INSURANCE

May 1, 2019

MAY - 3 2019

Ford Motor Company
PO Box 70
Dearborn, MI 48121

RE: **Claim Number:** [redacted]
Insured:
Date of Loss:
Vehicle:
VIN:

To Whom it May Concern,

Please be advised that this letter is to put Ford Motor Company on notice of a potential subrogation claim for the total loss of the above-mentioned vehicle due to a vehicle fire that occurred on [redacted] in Fayetteville, AR.

On [redacted] our insured was driving the 2017 Ford F-350. As he was turning into a parking lot he heard a large "pop" come from his vehicle. After parking his vehicle, he exited and looked under the vehicle and saw flames.

Our insured attempted to put the fire out with a fire extinguisher until the Fayetteville, AR Fire Department was able arrive and proceeded to extinguish the fire.

Due to the severe amount of damage the vehicle was deemed a total loss. EMC Insurance has hired a Mechanical Engineer to further inspect the vehicle to determine the cause of the fire.

Due to the potential of subrogation, it is requested that a Ford Representative be present during this inspection. Currently the inspection is to take place on May 8, 2019 at Copart located at [redacted]

I am including the contact information for our Cause & Origin Expert that was retained to inspect the vehicle as well as the Mechanical Engineer Expert.

Along with this letter you will also find photographs of the vehicle as well as the Fire Report.

EMC INSURANCE

I ask that you please contact me immediately to confirm you have received this letter.

[redacted]

[redacted]

EMC INSURANCE

Cause & Origin Expert:

Point of Contact: [redacted]

Gallaher Investigations, Inc.
P.O. Box 9777
Fayetteville, AR 72703

Direction Phone: [redacted]
Cellular Phone:
Fax:
Email:

Mechanical Engineer Expert:

Point of Contact: [redacted]

Schaefer Engineering, Inc.
6 Quality Court
Wentzville, MO 63385

Phone: [redacted]
Fax:

[redacted]

A [redacted] ☐ Delete ☐ Change

NFIRS - 1 BASIC

B Location Type ☆

☒ Street address
☐ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions
☐ US National Grid

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B, "Alternative Location Specification." Use only for wildland fires.

Census Tract

Number [redacted] DR (Street Type) (Suffix)

Apt./Suite/Room | FAYETTEVILLE (City) | AR (State) | [redacted]

Cross Street, Directions or National Grid, as applicable

C IncidentType ☆

131 | 131 Passenger vehicle fi
Incident Type

D Aid Given or Received ☆ ☒ None

1 ☐ Mutual aid received
2 ☐ Auto. aid received
3 ☐ Mutual aid given
4 ☐ Auto. aid given
5 ☐ Other aid given

Their FDID | Their State
Their Incident Number

E1 Dates and Times

Midnight is 0000

Check boxes if dates are the same as Alarm Date.

Month Day Year Hour/Min

Alarm [redacted]

☒ Arrival
☒ Contro
☒ Last U
Cleare

E2 Shifts and Alarms

Local option

Shift or Platoon | 1 (Alarms) | FQ71 (District)

E3 Special Studies

Local option

Special Study ID# | Special Study Value

F Actions Taken ☆

11 | Extinguishment by fire p
Primary Action Taken (1)

81 | Incident command
Additional Action Taken (2)

Additional Action Taken (3)

G1 Resources ☆

☒ Check this box and skip this block if an Apparatus or Personnel Module is used.

	Apparatus	Personnel
Suppression	1	3
EMS	0	0
Other	0	0

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses and Values

Required for all fires if known. Optional for non-fires.

LOSSES:			None
Property	$	50,000	☐
Contents	$	100	☐
PRE-INCIDENT VALUE: Optional			
Property	$	50,000	☐
Contents	$	1,000	☐

Completed Modules

☒ Fire-2
☐ Structure Fire-3
☐ Civilian Fire Cas.-4
☐ Fire Service Cas.-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

H1 Casualties ☆ ☒ None

	Deaths	Injuries
Fire Service	0	0
Civilian	0	0

H2 Detector

Required for confined fires

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release ☒ None

1 ☐ Natural gas: slow leak, no evacuation or HazMat actions
2 ☐ Propane gas: < 21 - lb tank (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable storage
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < 55 gallons
0 ☐ Other: special HazMat action required or spill > 55 gal (Please complete the HazMat form.)

I Mixed Use Property ☒ Not mixed

10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Business & residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use

J Property Use ☆ ☐ None

Structures

131 ☐ Church, place of worship
161 ☒ Restaurant or cafeteria
162 ☐ Bar/tavern or nightclub
213 ☐ Elementary school, kindergarten
215 ☐ High school, junior high
241 ☐ College, adult education
311 ☐ Nursing home
331 ☐ Hospital
341 ☐ Clinic, clinic-type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multifamily dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods, sales, repairs
571 ☐ Gas or service station
579 ☐ Motor vehicle/boat sales/repairs
599 ☐ Business office
615 ☐ Electric-generation plant
629 ☐ Laboratory/science laboratory
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (timberland)
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
936 ☐ Vacant lot
938 ☐ Graded/cared for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right-of-way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☐ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Look up and enter a Property Use code and description only if you have NOT checked a Property Use box.

⇨ Property Use (Code)

Property Use Description

[redacted] LC SV

[redacted]

K1 Person/Entity Involved

Local Option

Business Name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident Location (Section B), then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City: PRAIRIE GROVE

State: AR | ZIP Code: [redacted]

K2 Owner

Local Option

☒ Same as person involved? Then check this box and skip the rest of this block.

Business Name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident Location (Section B), then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | ZIP Code

M Authorization

Check box if same as Officer in charge.

Officer In ch[redacted]gnature | Brian Fenton | FD - Captain | FD - Fire Cap | Month | Day | Year

⇨ ☒ Member ma[redacted]gnature | Brian Fenton | FD - Captain | FD - Fire Cap | Month | Day | Year

[redacted]

A [redacted] NFIRS - 1 BASIC

L **Remarks**
Local Option

Engine 2 responded to [redacted] n [redacted] or a vehicle fire call f[redacted]. Upon our arrival we found a Ford Dually truck with the engine compartment on fire. We had exposures of a natural gas meter about 6 feet in-front-of the truck and another vehicle about 10 feet away on the passenger's side. We stretched a 100' pre connected hose line and began extinguishing the fire. Tools were used to force the hood open to gain better access to the engine bay. Once the fire was knocked down and under control we opened the doors to the passenger compartment and found lots of smoke. Some smoke was emitting from the center of the dash where a large hole was burned. We applied water to the dash until we believed the fire was out. I then reported Fire Out. The vehicle belonged to a Cattle Company and the driver had the owner and a tow truck enroute. The driver said he heard a large pop noise just before it began smoking. He pulled into the parking lot and flames were visible. He used a fire extinguisher before our arrival to attempt to put it out. The owner arrived and we left the scene with the owner. I returned Engine 2 to service with half a tank of water.

Officer in Charge: Fenton
Member making report: Fenton

We used 250 gallons.

[redacted] Delete Change NFIRS - 1S SUPPLEMENTAL

K1 **Person/Entity Involved**
Local Option

Business Name (if applicable)

[redacted]

Check this box if same address as Incident Location (Section B). then skip the three duplicate address lines.

Mr., Ms., Mrs. | [redacted] | Suffix

Number | [redacted] | DR | Street Type | Suffix

Post Office Box | [redacted] Apt./Suite/Room | FAYETTEVILLE City

AR State | [redacted] ZIP Code

[redacted]

A [redacted] **NFIRS - 2 FIRE**

B Property Details

B1 0 ☒ Not Residential
Estimated number of residential living units in building of origin whether or not all units became involved

B2 0 ☒ Buildings not involved
Number of buildings involved

B3 ☒ None ☐ Less than one acre
Acres burned (outside fires)

C On-Site Materials or Products

☐ None Complete if there were any significant amounts of commercial, industrial, energy, or agricultural products or materials on the property, whether or not they became involved

Enter up to three codes. Check one box for each code entered.

	On-Site Materials Storage Use
On-site material (1)	1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service U ☐ Undetermined
On-site material (2)	1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service U ☐ Undetermined
On-site material (3)	1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service U ☐ Undetermined

D Ignition

D1 UU Other
Area of fire origin

D2 10 Heat from powered equipme
Heat source

D3 UU Undetermined
Item first ignited — 1 ☐ Check box if fire spread was confined to object of origin.

D4 UU Undetermined
Type of material first ignited — Required only if item first ignited code is 00 or <70

E1 Cause of Ignition

☐ Check box if this is an exposure report. ⇨ Skip to Section G

1 ☐ Intentional
2 ☒ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing to Ignition

☐ None

UU Undetermined
Factor contributing to ignition (1)

Factor contributing to ignition (2)

E3 Human Factors Contributing to Ignition

Check all applicable boxes ☒ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved
1 ☐ Male 2 ☐ Female

F1 Equipment Involved in Ignition

☒ None ⇨ If equipment was not involved, skip to Section G

Equipment involved
Brand
Model
Serial #
Year

F2 Equipment Power Source

Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one or two persons, is designed to be used in multiple locations, and requires no tools to install.

G Fire Suppression Factors

☒ None
Enter up to three codes.

Fire suppression factor (1)
Fire suppression factor (2)
Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type and Make

10 Passenger road vehicle, o
Mobile property type

FO Ford
Mobile property make

F-350 FX4 — Mobile property model

2018 — Year

[redacted] — AR — State — [redacted] — VIN

Structure fire? Please be sure to complete the Structure Fire form (NFIRS-3).

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other agencies:

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

[redacted]

A [redacted] Delete Change

NFIRS - 9 APPARATUS OR RESOURCES

B Apparatus or Resources (Use codes listed below)	Dates and Times (Midnight is 0000; Check if same date as Alarm date on the Basic Module (Block E1))	Sent	Number of People	Apparatus Use (Check ONE box for each apparatus to indicate its main use at this incident)	Actions Taken (List up to 4 actions for each apparatus)
1 ID: E2 ☆ Type: 11	[redacted]	☒	03	☒ Suppression ☐ EMS ☐ Other	11 81
2 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
3 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
4 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
5 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
6 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
7 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
8 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
9 ID: ☆ Type:	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	

Apparatus or Resource Type

Ground Fire Suppression
- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker and pumper combination
- 16 Brush truck
- 17 ARFF (aircraft rescue and firefighting)
- 10 Ground fire suppression, other

Heavy Ground Equipment
- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 20 Heavy ground equipment, other

Aircraft
- 41 Aircraft: fixed-wing tanker
- 42 Helitanker
- 43 Helicopter
- 40 Aircraft, other

Marine Equipment
- 51 Fire boat with pump
- 52 Boat, no pump
- 53 Marine equipment, other

Support Equipment
- 61 Breathing apparatus support
- 62 Light and air unit
- 60 Support apparatus, other

Medical and Rescue
- 71 Rescue unit
- 72 Urban search and rescue unit
- 73 High-angle rescue unit
- 75 BLS unit
- 76 ALS unit
- 70 Medical and rescue unit, other

Other
- 91 Mobile command post
- 92 Chief officer car
- 93 HazMat unit
- 94 Type 1 hand crew
- 95 Type II hand crew
- 99 Privately owned vehicle
- 00 Other apparatus / resources

More Apparatus? Use additional

NN None
UU Undetermined

[redacted]

[redacted] RS - 10
RSONNEL

B Apparatus or Resources Use codes listed below	Dates and Times Midnight is 0000 Check if same date as Alarm date on the Basic Module (Block E1) Month Day Year Hour / Min	Sent	Number of People ☆	Apparatus Use ☆ Check ONE box for each apparatus to indicate its main use at this incident	Actions Taken List up to 4 actions for each apparatus
[redacted]		☒	03	☒ Suppression ☐ EMS ☐ Other	11 81

Personnel ☆	Name	Rank or Grade	Attend ☒	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]		FD - Firef	☒				
		FD - Drive	☒				
		FD - Fire	☒				

[redacted]

CAD Narrative

04/19/2019 : 07:30:01 acummings Narrative: E2/FIRE OUT
04/19/2019 : 07:26:35 acummings Narrative: F304340
04/19/2019 : 07:25:02 acummings Narrative: E2/FIRE KNOCKED DOWN
04/19/2019 : 07:22:56 acummings Narrative: E2/FORD DUALLY TRUCK, FRONT END ON FIRE, CLOSE TO A GAS METER
04/19/2019 : 07:20:34 hgilbert Narrative: ONE MALE IS ATTEMPTING TO PUT THE FIRE OUT WITH A FIRE EXTINGUISHER
04/19/2019 : 07:19:34 ahernandez Narrative: OTHER VEH ARE TRYING TO MOVE THEIR VEH, I ADVISED THEM TO NOT GET TO IT TO MOVE IT
04/19/2019 : 07:19:24 hjackson Narrative: ADV THAT IT WAS A DECENT WAYS AWAY FROM THE BUILDING.
04/19/2019 : 07:19:09 hjackson Narrative: DIESEL PK ON FIRE.
04/19/2019 : 07:18:53 ahernandez Narrative: 4 CAR LINKS AWAY FROM THE VEH, NO ONE IS IN THE VEH
04/19/2019 : 07:18:43 hgilbert Narrative: POSB CLOSE TO MURPHY GAS STATION
04/19/2019 : 07:18:34 hjackson Narrative: BLUE PK.
04/19/2019 : 07:18:30 hgilbert Narrative: NO INJURIES
04/19/2019 : 07:18:28 hjackson Narrative: NO ONE IN THE VEHICLE.
04/19/2019 : 07:18:26 hjackson Narrative: IN THE PLOT.
04/19/2019 : 07:18:22 hgilbert Narrative: TRUCK ON FIRE

[redacted]

From: Claims
Sent: [redacted]
To: [redacted]
Cc: [redacted]
Subject: [redacted]
Attachments: [redacted]

Hello,

Please find attached the [redacted] Law Acknowledgement letter for your claim. [redacted] will be the case handler. Please contact Mr. [redacted] with and questions or documentation regarding this claim. via email [redacted] or direct dial [redacted]

Thank you

ERSKINELAW

[redacted]
[redacted]
[redacted] Office
[redacted] Fax
[redacted]

[redacted]

ERSKINELAW

MICHIGAN

342 S. Main Street
Rochester, MI 48307

P: 248.601.4499
F: 248.601.4497

[redacted]

Ms. [redacted]
[redacted] Insurance

Via email [redacted]

Re: Your Claim No.: [redacted]
Your Insured: [redacted]
DOL: [redacted]

Dear Ms. [redacted],

Please be advised that [redacted] has retained our office to handle your recently submitted subrogation notice regarding the above-referenced customer. **In order to properly consider inspection of the vehicle, we request that you provide us with the following information. Please be advised that [redacted] objects to any destruction or alteration of the evidence prior to timely submission and review by [redacted] of this loss information.** This review may take [redacted].

1. Your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.
2. The police and/or fire department report.
3. Clear color photographs of all [redacted] of the vehicle, the vehicle damage, and **the alleged defective parts** from several different angles.
4. Color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
5. Color photographs of the accident/fire scene from several different angles and any video of the incident.
6. What was the city and state of occurrence?
7. What is the current location of the vehicle?
8. The [redacted] vehicle identification number (VIN).
9. What was the mileage at the time of the occurrence?
10. Were the keys in the ignition at the time?
[redacted]. Was the engine running at the time?
[redacted]. Was this vehicle purchased new or used?

    If purchased used, provide the date of purchase, mileage at time of purchase, and identify whom the vehicle was purchased from.
13. List all after-market additions or modifications that were made to the vehicle.
14. Does the insured's vehicle have any type of sensors or driver monitoring/tracking device from the vehicle insurer? If yes, please provide a copy of any data/report recorded from the loss.

[redacted] LC SV

Should you decide to pursue this matter further, we also require the following to evaluate a claim:

15. What is the alleged defect?
16. Your expert's report and the expert's color pictures.
17. The complete service history for the subject vehicle, including any tune-ups or oil changes.
18. The repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments.
19. A complete damage listing and proofs.
20. Copy of the auto insurance policy for the insured.
21. Assignment of rights from the insured.

Once you have compiled the requested information regarding this matter, please email it to me, [redacted]. When we receive the requested information, we will review it thoroughly and notify you of our decision. Should you not send all of the requested information and materials within [redacted], we will assume that you are not interested in pursuing a claim and we will close our file.

Please be advised that all necessary steps should be taken to ensure that the incident scene, the subject vehicle, and all of its components are maintained and preserved. [redacted] has the right to inspect the scene and the vehicle, remove and test any vehicle component part that you claim to be defective, and to be presented with the vehicle and subject component part(s) at the time of trial, should litigation ensue.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after [redacted] has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, [redacted] will insist that all components claimed to be defective are maintained and preserved for trial.

Thank you for your attention to these matters. Should you have any questions, please feel free to contact me at your convenience: [redacted] or [redacted]. We look forward to working with you on this matter.

Sincerely,

[redacted]

[redacted]

CARFAX® Vehicle History Report™

An independent company established in 1986

Vehicle Information:
[redacted]
VIN: [redacted]
CREW PICKUP
[redacted]
DIESEL
REAR WHEEL DRIVE W/ 4X4
Standard Equipment | Safety Options

- Accident reported: minor damage
- **2** Previous owners
- [redacted]
- **7** Service history records
- Personal vehicle
- [redacted] Last reported odometer reading

This [redacted] Vehicle History Report is based only on information supplied to [redacted] and available as of [redacted] (CDT). Other information about this vehicle, including problems, may not have been reported to [redacted] Use this report as [redacted] along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Ownership History

The number of owners is estimated

	Owner 1	Owner 2
Year purchased	[redacted]	[redacted]
Type of owner	Personal	Personal
Estimated length of ownership	[redacted]	
Owned in the following states/provinces	[redacted]	
Estimated miles driven per year	---	---
Last reported odometer reading	[redacted]	

CARFAX Title History

[redacted] guarantees the information in this section

	Owner 1	Owner 2
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem

BUYBACK CARFAX GUARANTEE

GUARANTEED - None of these major title problems were reported by a state [redacted]. If you find that any of these title problems were reported by a [redacted] and not included in this report, [redacted] will buy this vehicle back. Register | View Terms

CARFAX Additional History

Not all accidents / issues are reported to [redacted]

	Owner 1	Owner 2
Total Loss No total loss reported to [redacted].	✓ No Issues Reported	✓ No Issues Reported
Structural Damage No structural damage reported to [redacted]	✓ No Issues Reported	✓ No Issues Reported
Airbag Deployment No airbag deployment reported to [redacted].	✓ No Issues Reported	✓ No Issues Reported

[redacted]

Odometer Check No indication of an odometer rollback.	☑ No Issues Indicated	☑ No Issues Indicated
Accident / Damage Accident reported on [redacted]	**Minor Damage**	No New Issues Reported
Manufacturer Recall [redacted] requires service. Locate an authorized [redacted] or Lincoln Mercury dealer or call [redacted] to obtain more information about this recall.	☑ No Recalls Reported	**Recall Reported**

CARFAX Detailed History

Glossary

Owner 1
Purchased:
[redacted]
Type:
Personal
Where:
[redacted]
Est. length owned:
[redacted] -
[redacted]
([redacted])

Date:

Mileage:

Source:

Comments:

[redacted]

[redacted]

Vehicle manufactured
and shipped to original dealer

[redacted]

4

[redacted]

4.1

[redacted] Verified Reviews

Pre-delivery inspection completed
Fluids checked

[redacted]

[redacted]

[redacted]

4.1

[redacted] Verified Reviews

Vehicle sold

[redacted]

[redacted]

Vehicle purchase reported
Titled or registered as
personal vehicle

[redacted]

[redacted]

[redacted] Lincoln
[redacted]
4.1
[redacted] Verified Reviews
Bug shield installed

[redacted]

[redacted] issued or updated
Registration issued or renewed
[redacted] reported
Loan or lien reported

[redacted]

Damage Report
Accident reported
Involving front or side impact
Damage to front
Damage to right front
Minor damage reported
Slight damage reported
Airbags did not deploy

Damage Severity Scale
[redacted]
MINOR
MODERATE

[redacted]

Interstate [redacted]
[redacted]
[redacted] Verified Reviews
[redacted] alignment performed
Alignment performed

[redacted]

[redacted]
[redacted] Verified Reviews
Vehicle offered for sale

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted] Verified Reviews

Vehicle washed/detailed

[redacted]

[redacted]

Auto Auction

[redacted]

Listed as a dealer vehicle

Vehicle sold at auction

[redacted]

[redacted]

[redacted] Verified Reviews

Vehicle sold

[redacted]

Auto Auction

[redacted]

Vehicle offered for sale

[redacted]

Auto Auction

[redacted]

Vehicle sold at auction

Owner 2

Purchased:

[redacted]

Type:

Personal

Where:

[redacted]

Est. length owned:

[redacted]

present

([redacted].)

Date:

Mileage:

Source:

Comments:

[redacted]

[redacted]

[redacted] purchase reported

[redacted]

[redacted]

4.9

[redacted]

[redacted] Verified Reviews

Maintenance inspection completed
Battery/charging system checked
Brakes checked
Oil and filter changed
Tire condition and pressure checked

[redacted]

[redacted] issued or updated
New owner reported

[redacted]

[redacted]

4.5

30 Verified Reviews

Vehicle serviced

[redacted]

[redacted]

3.7

6 Verified Reviews

Tire(s) replaced

[redacted]

[redacted]

Manufacturer Customer [redacted] Program issued
Program [redacted] DOOR LATCH FREEZING CONCERNS

Locate an authorized [redacted] or [redacted] dealer or call [redacted] to obtain more information

[redacted]

[redacted]

Manufacturer Safety recall issued
[redacted]
Recall [redacted] BLOCK HEATER WIRE ASSEMBLY -
WATER INTRUSION OR CORROSION
Status: Remedy Available

Locate an authorized [redacted] or [redacted] dealer or call [redacted] to obtain more information

+ Learn more about this recall

Have Questions? Please visit our Help Center at [redacted].

CARFAX Glossary

View Full Glossary

Accident Indicator
[redacted] receives information about accidents in all [redacted] the [redacted] and [redacted]

Not every accident is reported to [redacted] As details about the accident become available, those additional details are added to the [redacted] Vehicle History Report. [redacted] recommends that you have this vehicle inspected by a qualified mechanic.

- According to the [redacted] Injury Facts, [redacted] edition, 8% of the [redacted] in the [redacted] were involved in an accident in [redacted] [redacted] of these were considered minor or moderate.

[redacted]

- This [redacted] Vehicle History Report is based only on information supplied to [redacted] and available as of [redacted] at [redacted] (CDT). Other information about this vehicle, including problems, may not have been reported to [redacted]. Use this report as [redacted] along with a vehicle inspection and test drive, to make a better decision about your next used car.

[redacted] Damage Reports:

- Provide an estimate of the extent of damage in its accident reports for the following:
  - MINOR / SLIGHT: The accident damage does not affect the operation of the vehicle and should not compromise vehicle safety. Examples include dented bumpers, fenders, grills and body panels.
  - MODERATE: The accident damage is moderate and may affect the operation of the vehicle and/or its parts. Examples include broken windows, trunk lids, doors, bumpers and tires.
  - SEVERE: The vehicle cannot be driven from the accident scene due to severe body or mechanical damage.

[redacted] Owner
When the [redacted](s) obtains a title from a [redacted] as proof of ownership.

[redacted] or [redacted] Recall
The [redacted] provides [redacted] with Field Service Action and recall information regarding safety, compliance and emissions programs announced since [redacted] for a specific vehicle. For complete information regarding programs or concerns about this vehicle, please contact a local [redacted] or [redacted] Dealer.

Manufacturer Recall
Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

New Owner Reported
When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a [redacted].

Ownership History
[redacted] defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, [redacted] proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after [redacted] and titled solely in the [redacted] Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: [redacted] and [redacted] Please consider this as you review a vehicle's estimated ownership history.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. [redacted] has a unique number. [redacted] or registration record on a [redacted] report does not necessarily indicate a change in ownership. In [redacted] a registration and bill of sale are used as proof of ownership.

Follow Us: [redacted] @[redacted]Reports

[redacted] DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY [redacted] OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. [redacted] FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. [redacted]®
© [redacted], a unit of [redacted]. All rights reserved.
Covered by [redacted] Nos. [redacted]; [redacted]; [redacted].
[redacted] (CDT)

EMC INSURANCE

==========

Transfer Fees / Tag Fees + $ 10.00

Gross Settlement = $ 62,789.05

*** This vehicle will be sold to a salvage buyer who may sell parts off of the

is your responsibility to remove all personal and business items or decals/wraps from the vehicle without causing further damage.

Vehicle Owner Retains Salvage

Please contact your insurance agent for guidance on all owner retained salvage vehicle coverage.

Salvage Location:
Reference #:

*** This settlement is void if it is discovered anything is removed from the vehicle/unit or the vehicle/unit has a branded/prior salvage title.

*** By agreeing to this settlement you guarantee the vehicle/unit is free of any liens and encumbrances.

[redacted]

From: [redacted]
Sent: [redacted]
To: [redacted]
Subject: RE: Claim Number [redacted]
Attachments: [redacted]

Found lic plate #

From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted]
Subject: Claim Number [redacted]

[redacted]

Attached is the Fire Affidavit. Once you have finished it please send it back to me and we can start the total loss process. Let me know if you have any questions.

[redacted]
Claims Adjuster I

[redacted]
[redacted] | [redacted]
[redacted] | [redacted]
[redacted] | Fax: [redacted]
[redacted] | [redacted]

EMC INSURANCE

NOTICE: This message (including any attachments) is intended for a specific individual and may contain information that is either confidential or legally protected. If you believe that it has been sent to you in error, please reply to the sender that you have received the message in error, then delete it. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Thank you. [redacted]

[redacted]

EMC INSURANCE

AFFIDAVIT OF VEHICLE FIRE

ALL QUESTIONS MUST BE ANSWERED

Name of Insured [redacted] Claim N[redacted]

Address [redacted] Home P[redacted] Number

Social S[redacted] Drivers

Occupa[redacted] Name a[redacted]

Business Phone [redacted]

Date of Birth [redacted] Marital Status Married Number of Dependents 3

Time ☒ AM ☐ PM Was vehicle locked? ☐ Yes ☒ No Were windows rolled up? ☒ Yes ☐ No

Specific location where vehicle burned: I Hop Parking lot Fayetteville AR

Reason vehicle was left at this location: It is when I pulled in off Road

Name and address of person who left auto at this location [redacted]

Grove, AR [redacted]

Their Driver's License Number [redacted]

When was fire discovered? Date [redacted] Time 8 ☒ AM ☐ PM

By whom [redacted]

When was fire reported to fire department? Date [redacted] Time 8 ☒ AM ☐ PM

By whom [redacted]

Location of fire station Fayetteville

Describe fire (where, color of smoke, cause) Motor Fire

Was vehicle being driven? ☒ Yes ☐ No Describe exactly what occurred prior to noticing smoke or fire (electrical or mechanical malfunction) Hop + I pulled over

Have you had similar problems prior to fire? ☐ Yes ☒ No If yes, describe:

Were you carrying a container of flammable liquid in the vehicle at the time of fire? ☐ Yes ☒ No

If yes, please answer the following: Type of liquid _____ Amount _____

Size and type of container _____ Where was container at time of fire? _____

Did you smell smoke or see flames first? NO

Make of Vehicle Ford Year 2017 Model F350 Body Type _____

Color Black No. of cylinders 8 H.P. or Cubic/In. _____ Odometer Reading _____

Vehicle Identification No [redacted] State AR

Certificate of Title Numb[redacted]

Has vehicle been damaged during past three years? ☐ Yes ☒ No

If yes, describe (location, type, amount, date) _____

Were repairs completed? ☐ Yes ☒ No ☐ Partial By whom? _____

Name and address of Insurance which paid damage claims, if any: _____

Vehicle equipment at time of theft (check (X) included equipment)

Power:

- ☐ Steering
- ☐ Brakes
- ☐ Windows
- ☐ Door locks
- ☐ Seats
- ☐ Air Conditioning
- ☐ Cruise Control
- ☐ Tilt Steering
- ☐ Air Bags
- ☐ Bucket Seats

Radio:

- ☐ AM Only
- ☐ AM — FM Stereo
- ☐ AM — FM Stereo Tape
- ☐ CD Player
- ☐ Factory Installed CB

Transmission:

- ☐ Automatic
- ☐ Manual ☐ 4 spd ☐ 5 spd
- ☐ 4 Wheel Drive

- ☐ Mag Wheels
- ☐ Sun Roof
- ☐ T-Top
- ☐ Vinyl Top
- ☐ Tinted Glass
- ☐ Rear Defroster

Employers Mutual Casualty Company

[redacted]

Other Equipment _____

Type _____ Cost _____

Date Installed _____ Purchased From _____

Vehicle Condition

Paint ☐ Fair ☐ Good ☒ Excellent Transmission ☐ Fair ☐ Good ☒ Excellent Engine ☐ Fair ☐ Good ☒ Excellent

Body ☐ Fair ☐ Good ☒ Excellent

Other distinguishing features, (dents, decals, trailer hitch, interior, etc.) _____

Name and address of service station/garage who performs routine maintenance service ~~[redacted]~~ Lewis Ford

Date last service I think 2-10-19

Name and address of service station/garage who performs State MV inspection None

Date last service _____

Date purchased 3-24-18 ☐ New ☒ Used Purchase Price $ 69,000 Trade-in Vehicle — Trade-in allowance $ —

Seller Dealer/Individual (name, address, city, state) Transwest

How did you learn vehicle was for sale? I traded a truck here before How was it paid for? ☐ Cash ☒ Check

If financed, name and address of finance company N.A

Account # NA Balance Due NA Loan terms NA Month @ NA

Date of last loan payment made NA Is account past due? ☐ Yes ☐ No How long? NA

Are keys in your possession? ☒ Yes ☐ No Ignition Key Number _____ Trunk Key Number _____

Do you have any other vehicle insurance? ☐ Yes ☒ No Policy Number _____

Name of Insurance Company _____

Was this a rebuilt wreck? ☐ Yes ☒ No If yes, name of rebuilder _____

Was this a recovered theft? ☐ Yes ☒ No If yes, date of theft _____

Any other claims in last 3 years on this or any other vehicle? ☐ Yes ☒ No

Any other vehicles in your household? ☒ Yes ☐ No

Name of insurance company and agent on other vehicles Farm Bureau

Your prior insurance company and agent _____

Any homeowners claims, within past 6 months None

Other Company _____

Pursuant to NRS 686A.291, any person who knowingly and willfully files a statement of claim that contains any false, incomplete or misleading information concerning a material fact is guilty of felony.

This is to certify under penalty of perjury that the above described loss or damage did not originate by any act, design or procurement of the undersigned directly or indirectly, nor on the part of anyone having any interest in the property insured by the policy. Nothing has been done to violate the conditions of the policy or to render it void and no attempt has been made to deceive the company as to the cause, extent or particulars of the loss. This certification is being made with the full understanding that any misrepresentations or untruths regarding this claim could result in civil and / or criminal liability on the

[redacted]

LINSAY WALKER NOTARY PUBLIC ARKANSAS WASHINGTON COUNTY 12347330 EXPIRES 4-15-2026

Subscribed and sworn to before me, a notary public in and for Washington County,

State of Arkansas, this 19th day of April 20 19.

[redacted]

Notary Public

My Commission expires 4-15-2026

[redacted]

1065 3C (12-15)

Ac [redacted] EMCC-IA XM

At [redacted]

EMC INSURANCE

Customer Service:

Metro Reporting Customer Support 1-800-245-6686 or help@metroreporting.com

Metropolitan Reporting Bureau
BOX 926, William Penn Annex
Philadelphia, PA 19105-0926
FAX (800) 343-9047

Type of Report: AUTO FIRE

INSURED :	[redacted]
CLAIM NUMBER:	
POLICY NUM. :	
DATE OF LOSS:	
LOSS STREET :	
LOSS CITY :	Fayetteville AR
POLICE DEPT.:	FAYETTEVILLE FD
REPORT NUM. :	
INS. DRIVER :	[redacted]
OTHER DRIVER:	
PCT./DIST. :	FAYETTEVIL
DESC.OF OTHER:	IV caught fire on the way to jobsite. Cause of fir

THANK YOU FOR THE ORDER!

Any questions or problems please feel free to contact us.

PH. (800) 245-6686 or Help@metroreporting.com

[redacted]

A [redacted] MM DD YYYY ☐ Delete ☐ Change

NFIRS - 1 BASIC

B Location Type ☆

☒ Street address
☐ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions
☐ US National Grid

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B, "Alternative Location Specification." Use only for wildland fires.

Census Tract

Number [redacted] | DR (Street Type) | Suffix

Apt./Suite/Room | FAYETTEVILLE (City) | AR (State) | [redacted] -

Cross Street, Directions or National Grid, as applicable

C IncidentType ☆

131 | 131 Passenger vehicle fi
Incident Type

D Aid Given or Received ☆ ☒ None

1 ☐ Mutual aid received
2 ☐ Auto. aid received
3 ☐ Mutual aid given
4 ☐ Auto. aid given
5 ☐ Other aid given

Their FDID | Their State
Their Incident Number

E1 Dates and Times

Midnight is 0000

Month Day Year Hour/Min

Check boxes if dates are the same as Alarm Date.

[redacted]

E2 Shifts and Alarms

Local option

Shift or Platoon | 1 (Alarms) | FQ71 (District)

E3 Special Studies

Local option

Special Study ID# | Special Study Value

F Actions Taken ☆

11 | Extinguishment by fire p
Primary Action Taken (1)

81 | Incident command
Additional Action Taken (2)

Additional Action Taken (3)

G1 Resources ☆

☒ Check this box and skip this block if an Apparatus or Personnel Module is used.

	Apparatus	Personnel
Suppression	1	3
EMS	0	0
Other	0	0

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses and Values

LOSSES: Required for all fires if known. Optional for non-fires.			None
Property	$	50,000	☐
Contents	$	100	☐
PRE-INCIDENT VALUE: Optional			
Property	$	50,000	☐
Contents	$	1,000	☐

Completed Modules

☒ Fire-2
☐ Structure Fire-3
☐ Civilian Fire Cas.-4
☐ Fire Service Cas.-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

H1 Casualties ☆ ☒ None

	Deaths	Injuries
Fire Service	0	0
Civilian	0	0

H2 Detector

Required for confined fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release ☒ None

1 ☐ Natural gas: slow leak, no evacuation or HazMat actions
2 ☐ Propane gas: < 21 - lb tank (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable storage
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < 55 gallons
0 ☐ Other: special HazMat action required or spill > 56 gal (Please complete the HazMat form.)

I Mixed Use Property ☒ Not mixed

10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Business & residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use

J Property Use ☆ ☐ None

Structures

131 ☐ Church, place of worship
161 ☒ Restaurant or cafeteria
162 ☐ Bar/tavern or nightclub
213 ☐ Elementary school, kindergarten
215 ☐ High school, junior high
241 ☐ College, adult education
311 ☐ Nursing home
331 ☐ Hospital
341 ☐ Clinic, clinic-type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multifamily dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods, sales, repairs
571 ☐ Gas or service station
579 ☐ Motor vehicle/boat sales/repairs
599 ☐ Business office
615 ☐ Electric-generation plant
629 ☐ Laboratory/science laboratory
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (timberland)
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
936 ☐ Vacant lot
938 ☐ Graded/cared for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right-of-way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☐ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Look up and enter a Property Use code and description only if you have NOT checked a Property Use box.

⇨ Property Use Code

Property Use Description

[redacted]

A [redacted] NFIRS - 1 BASIC

K1 Person/Entity Involved

Local Option

Business Name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident Location (Section B), then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

[redacted]

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

PRAIRIE GROVE

State | ZIP Code

AR [redacted]

K2 Owner

Local Option

☒ Same as person involved? Then check this box and skip the rest of this block.

Business Name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident Location (Section B), then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | ZIP Code

M Authorization

Check box if same as Officer in charge.

Officer in cha[redacted] Signature | Brian Fenton | FD - Captain | FD - Fire Cap | Month | Day | Year

⇨ ☒ Member maki[redacted] Signature | Brian Fenton | FD - Captain | FD - Fire Cap | Month | Day | Year

A [redacted] MM DD YYYY ☐ Delete ☐ Change **NFIRS - 1 BASIC**

L Remarks
Local Option

Engine 2 responded to [redacted] at 7:18 AM for a vehicle fire call for service.
Upon our arrival we found a Ford Dually truck with the engine compartment on fire. We had exposures of a natural gas meter about 6 feet in-front-of the truck and another vehicle about 10 feet away on the passenger's side. We stretched a 100' pre connected hose line and began extinguishing the fire. Tools were used to force the hood open to gain better access to the engine bay. Once the fire was knocked down and under control we opened the doors to the passenger compartment and found lots of smoke. Some smoke was emitting from the center of the dash where a large hole was burned. We applied water to the dash until we believed the fire was out. I then reported Fire Out. The vehicle belonged to a Cattle Company and the driver had the owner and a tow truck enroute. The driver said he heard a large pop noise just before it began smoking. He pulled into the parking lot and flames were visible. He used a fire extinguisher before our arrival to attempt to put it out. The owner arrived and we left the scene with the owner. I returned Engine 2 to service with half a tank of water.

Officer in Charge: Fenton
Member making report: Fenton

We used 250 gallons.

A [redacted] MM DD YYYY ☐ Delete ☐ Change **NFIRS - 1S SUPPLEMENTAL**
PDID State Incident Date Station Incident Number Exposure

K1 Person/Entity Involved
Local Option

Business Name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as Incident Location (Section B), then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

DR

Post Office Box | Apt./Suite/Room | City

FAYETTEVILLE

AR

State | ZIP Code

A [redacted] MM DD YYYY — FDID ☆ State ☆ Incident Date ☆ Station Incident Number ☆ Exposure ☆ — **NFIRS - 2 FIRE** ☐ Delete ☐ Change

B Property Details

B1 0 ☒ Not Residential
Estimated number of residential living units in building of origin whether or not all units became involved

B2 0 ☒ Buildings not involved
Number of buildings involved

B3 ☒ None ☐ Less than one acre
Acres burned (outside fires)

C On-Site Materials or Products

☐ None — Complete if there were any significant amounts of commercial, industrial, energy, or agricultural products or materials on the property, whether or not they became involved

Enter up to three codes. Check one box for each code entered.

On-site material (1)
On-site material (2)
On-site material (3)

On-Site Materials Storage Use
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service
U ☐ Undetermined

D Ignition

D1 UU Other
Area of fire origin ☆

D2 10 Heat from powered equipme
Heat source ☆

D3 UU Undetermined
Item first ignited ☆ 1 ☐ Check box if fire spread was confined to object of origin.

D4 UU Undetermined
Type of material first ignited — Required only if item first ignited code is 00 or <70

E1 Cause of Ignition ☆

⇨ Skip to Section G

☐ Check box if this is an exposure report.

1 ☐ Intentional
2 ☒ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing to Ignition ☆

☐ None

UU Undetermined
Factor contributing to ignition (1)
Factor contributing to ignition (2)

E3 Human Factors Contributing to Ignition

Check all applicable boxes ☆ ☒ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved
1 ☐ Male 2 ☐ Female

F1 Equipment Involved in Ignition

☒ None ⇨ If equipment was not involved, skip to Section G

Equipment involved
Brand
Model
Serial #
Year

F2 Equipment Power Source

Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one or two persons, is designed to be used in multiple locations, and requires no tools to install.

G Fire Suppression Factors

☒ None — Enter up to three codes.

Fire suppression factor (1)
Fire suppression factor (2)
Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type and Make

10 Passenger road vehicle, o
Mobile property type

FO Ford
Mobile property make

F-350 FX4
Mobile property model

2018
Year

[redacted]
License Plate Number

AR
State

[redacted]

Structure fire? Please be sure to complete the Structure Fire form (NFIRS-3).

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other agencies:

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

[redacted]

A [redacted] US RCES

B Apparatus or Resources (Use codes listed below)	Dates and Times (Midnight is 0000; Check if same date as Alarm date on the Basic Module (Block E1))	Sent	Number of People ☆	Apparatus Use ☆ (Check ONE box for each apparatus to indicate its main use at this incident)	Actions Taken (List up to 4 actions for each apparatus)
1 ID E2 ☆ Type 11	Dis[redacted] Ar Cl	☒	03	☒ Suppression ☐ EMS ☐ Other	11 81
2 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
3 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
4 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
5 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
6 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
7 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
8 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	
9 ID ☆ Type	Dispatch ☐ Arrival ☐ Clear ☐	☒		☐ Suppression ☐ EMS ☐ Other	

Apparatus or Resource Type

Ground Fire Suppression
- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker and pumper combination
- 16 Brush truck
- 17 ARFF (aircraft rescue and firefighting)
- 10 Ground fire suppression, other

Heavy Ground Equipment
- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 20 Heavy ground equipment, other

Aircraft
- 41 Aircraft: fixed-wing tanker
- 42 Helitanker
- 43 Helicopter
- 40 Aircraft, other

Marine Equipment
- 51 Fire boat with pump
- 52 Boat, no pump
- 53 Marine equipment, other

Support Equipment
- 61 Breathing apparatus support
- 62 Light and air unit
- 60 Support apparatus, other

Medical and Rescue
- 71 Rescue unit
- 72 Urban search and rescue unit
- 73 High-angle rescue unit
- 75 BLS unit
- 76 ALS unit
- 70 Medical and rescue unit, other

Other
- 91 Mobile command post
- 92 Chief officer car
- 93 HazMat unit
- 94 Type I hand crew
- 95 Type II hand crew
- 99 Privately owned vehicle
- 00 Other apparatus / resources

More Apparatus? Use additional

NN None
UU Undetermined

[redacted] ☐ Delete ☐ Change

NFIRS - 10 PERSONNEL

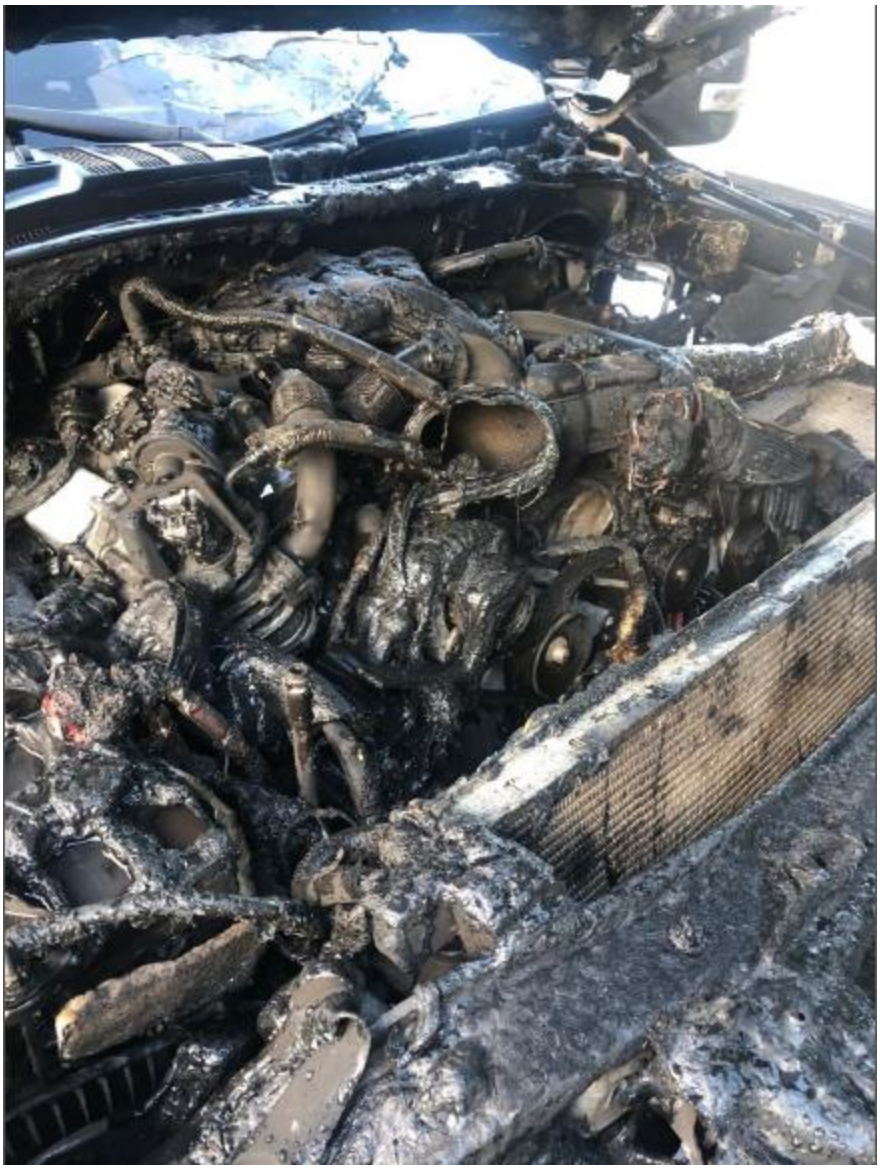
FDID ☆ State ☆ Incident Date ☆ Station Incident Number ☆ Exposure ☆

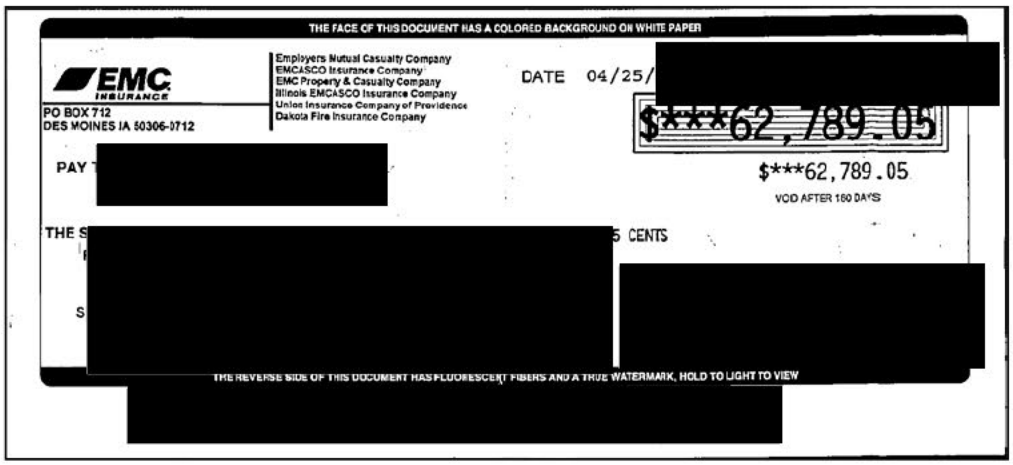
B Apparatus or Resources Use codes listed below	Dates and Times Midnight is 0000 Check if same date as Alarm date on the Basic Module (Block E1) Month Day Year Hour / Min	Sent	Number of People ☆	Apparatus Use ☆ Check ONE box for each apparatus to indicate its main use at this incident	Actions Taken List up to 4 actions for each apparatus
1 ID E2 ☆ Type 11	[redacted]	☒	03	☒ Suppression ☐ EMS ☐ Other	11 81

Personnel ID ☆	Name	Rank or Grade	Attend ☒	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]		FD - Firef	☒				
		FD - Drive	☒				
		FD - Fire	☒				

CAD Narrative

04/19/2019 : 07:30:01 acummings Narrative: E2/FIRE OUT
04/19/2019 : 07:26:35 acummings Narrative: F304340
04/19/2019 : 07:25:02 acummings Narrative: E2/FIRE KNOCKED DOWN
04/19/2019 : 07:22:56 acummings Narrative: E2/FORD DUALLY TRUCK, FRONT END ON FIRE, CLOSE TO A GAS METER
04/19/2019 : 07:20:34 hgilbert Narrative: ONE MALE IS ATTEMPTING TO PUT THE FIRE OUT WITH A FIRE EXTINGUISHER
04/19/2019 : 07:19:34 ahernandez Narrative: OTHER VEH ARE TRYING TO MOVE THEIR VEH, I ADVISED THEM TO NOT GET TO IT TO MOVE IT
04/19/2019 : 07:19:24 hjackson Narrative: ADV THAT IT WAS A DECENT WAYS AWAY FROM THE BUILDING.
04/19/2019 : 07:19:09 hjackson Narrative: DIESEL PK ON FIRE.
04/19/2019 : 07:18:53 ahernandez Narrative: 4 CAR LINKS AWAY FROM THE VEH, NO ONE IS IN THE VEH
04/19/2019 : 07:18:43 hgilbert Narrative: POSB CLOSE TO MURPHY GAS STATION
04/19/2019 : 07:18:34 hjackson Narrative: BLUE PK.
04/19/2019 : 07:18:30 hgilbert Narrative: NO INJURIES
04/19/2019 : 07:18:28 hjackson Narrative: NO ONE IN THE VEHICLE.
04/19/2019 : 07:18:26 hjackson Narrative: IN THE PLOT.
04/19/2019 : 07:18:22 hgilbert Narrative: TRUCK ON FIRE




THE FACE OF THIS DOCUMENT HAS A COLORED BACKGROUND ON WHITE PAPER

EMC INSURANCE

Employers Mutual Casualty Company
EMCASCO Insurance Company
EMC Property & Casualty Company
Illinois EMCASCO Insurance Company
Union Insurance Company of Providence
Dakota Fire Insurance Company

PO BOX 712
DES MOINES IA 50306-0712

DATE 04/25/[redacted]

$***62,789.05

$***62,789.05

VOID AFTER 180 DAYS

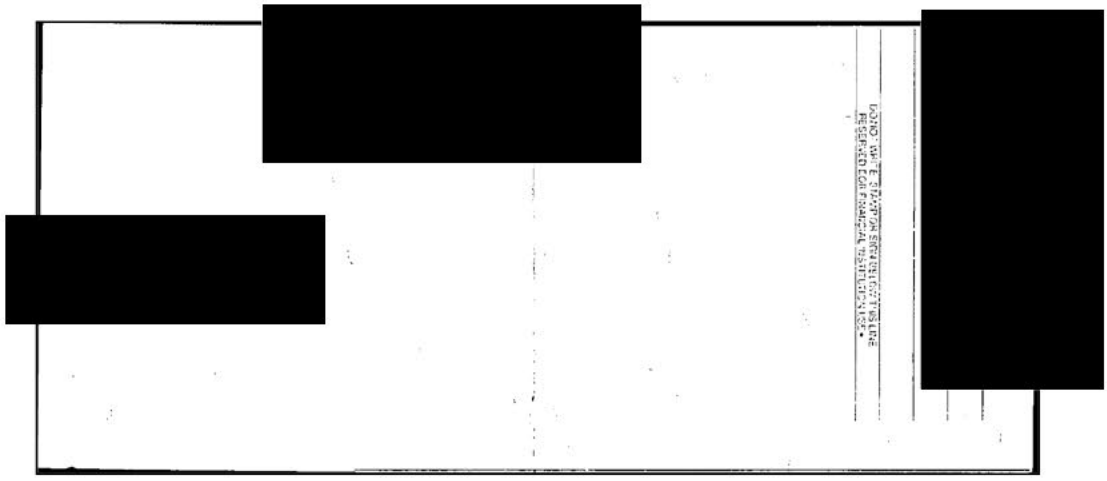
PAY T[redacted]

THE S[redacted] CENTS

S[redacted]

THE REVERSE SIDE OF THIS DOCUMENT HAS FLUORESCENT FIBERS AND A TRUE WATERMARK, HOLD TO LIGHT TO VIEW

[redacted]


[redacted]

Check Information

Check Number: [redacted]
Account Number: [redacted]
Amount: [redacted]
Post Date: [redacted]
R/T: [redacted]
DIN: [redacted]

Return Reason: N/A

UMB

[redacted]

[redacted]

From: [redacted]
Sent: [redacted]
To: [redacted]
Subject: RE: [redacted] Claim Number [redacted]

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted] <[redacted]>
Cc: [redacted] <[redacted]>; [redacted]; [redacted] <[redacted]>
Subject: [redacted]; Claim Number [redacted]

Mr. [redacted]

I have received your letter dated [redacted], in response to our subrogation notice. I have responded to the questions in the order you have asked. I have CC'd our Cause and Origin expert, [redacted], who is the Mechanical Engineer we have retained and [redacted] who is the Total loss adjuster. I am having difficulties uploading the photos of the vehicle but have included the ones that I do have. Please let me know if you have any questions.

1. My insured, [redacted], was traveling to [redacted] in [redacted] on [redacted] in his [redacted] F-350 to meet with individuals for a meeting. As he was turning into the [redacted] parking lot he heard a loud "pop" noise. Mr. [redacted] parked his vehicle and exited. He then looked under the vehicle to see if he could figure out where the noise came from. When he looked under the vehicle he noticed flames and immediately ran into the [redacted] for a fire extinguisher. When he lifted the hood of the vehicle flames erupted and Mr. [redacted] attempted to put the fire out. The [redacted] arrived on scene and were able to put the fire out.
2. [redacted] Report is attached to this Email.
3. Attached
4. None available
5. None available
6. [redacted]
7. Copart- [redacted]
8. [redacted]
9. [redacted]
10. When the "pop" noise occurred, the vehicle was being driven. The insured removed them once he parked.
11. When the "pop" noise occurred, the vehicle was running, when it was parked it was not running
12. The vehicle was purchased used on [redacted]. It had [redacted] at the time of purchase. The insured purchased the vehicle from [redacted] in [redacted].
13. The only aftermarket items on the truck were the [redacted] and Wheels and they were on the vehicle at the time of purchase.
14. No sensor or tracking device.
15. The defect is to be determined
16. Report not available
17. CarFax attached
18. Total Loss Write Up Attached
19. Fire Affidavit Attached
20. Not available at this time.
21. Suit has not been filed no need

[redacted] SV

[redacted]
Claims Adjuster I

[redacted] | [redacted]
[redacted] | [redacted]
[redacted] | Fax: [redacted]
[redacted] | [redacted]

NOTICE: This message (including any attachments) is intended for a specific individual and may contain information that is either confidential or legally protected. If you believe that it has been sent to you in error, please reply to the sender that you have received the message in error, then delete it. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Thank you. [redacted]

[redacted]

[redacted],

[redacted]

RATHBONE GROUP

1250 E Granger Rd
Cleveland, OH 44131-1234
Telephone: 800-870-5521
Fax: 216-298-4495
www.RathboneGroup.com

February 21, 2023

Attorneys Licensed in
AK, AL, AR, AZ, CA, CO, CT, DC, FL, HI, ID, IL, IN, IA, KS, KY, MA, MD, ME, MN, MS, MT, NC, NE, NH, OH, OR, SC, TN, TX, UT, VA, WA, WV, WY

Ford Motor Company
Attn: Tiffany
PO Box 70
Dearborn, MI 48121

Re: RG Account Number [redacted]
RG Client: [redacted]
RG Client's Insured: [redacted]
Claim Amount: $54,955.62
Property Damage: $53,955.62
Medical Damage: $ .00
Deductible: $1,000.00
Your Insured Name: Ford Motor Company
Your Policy Number:
Your Claim Number:
Date of Loss: [redacted]
Loss Location: On the Highway in Alabama.

To Whom It May Concern:
We are writing on behalf of the above client concerning the tort claim stated above, which was placed with this office for purposes of investigating your Insured's potential liability. It is our understanding that your company provides insurance coverage for this claim.
Please contact us to discuss the claim and a possible resolution at **855-869-4042 or by email at rgi@rathbonegroup.com** and reference the RG Account Number above.
All future correspondence concerning this claim should be directed to this office at the address listed above. And any payments must be made in USD, payable to United Services Automobile Association and mailed to this office.
On behalf of our client, we thank you for your cooperation and look forward to hearing from you.

Sincerely,
Rathbone Group, LLC

Rathbone Group, LLC
1250 Granger Road
Brooklyn Hts., OH 44131

FORD MOTOR COMPANY

FEB 28 REC'D

OFFICE OF THE GENERAL COUNSEL

48121$0070 B001

[redacted]

Please visit us [redacted]

Phone: [redacted]

Claim #: [redacted]
Workfile ID: [redacted]

Estimate of Record

Written By: [redacted], License Number: [redacted]

Insured:	[redacted]	Owner Policy #:	[redacted]	Claim #:	[redacted]
Type of Loss:	Comprehensive	Date of Loss:	[redacted]	Days to Repair:	1
Point of Impact:	[redacted] Total Loss	Deductible:	[redacted]		

Owner (Insured):

[redacted]
[redacted] Evening
[redacted] Cellular
[redacted]

Inspection Location:

Virtual

Appraiser Information:

For supplements follow instructions at beginning of estimate body

Repair Facility:

total loss

VEHICLE

[redacted]/Single Rear Wheels Lariat Crew Cab [redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

VIN:	[redacted]	Production Date:	[redacted]	Interior Color:	Medium Camel/Light Camel
License:	[redacted]	Odometer:	[redacted]	Exterior Color:	Black
State:	AL	Condition:			

TRANSMISSION
Automatic Transmission
[redacted] Drive

POWER
Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat
Power Passenger Seat
Memory Package
Power Adjustable Pedals

DECOR
Dual Mirrors
Privacy Glass

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Message Center
Steering Wheel Touch Controls
Telescopic Wheel
Heated Steering Wheel
Climate Control
Navigation System
Backup Camera
Parking Sensors
Remote Starter
Home Link

Search/Seek
CD Player
Auxiliary Audio Connection
Premium Radio
Satellite Radio

SAFETY
Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
[redacted] Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Rear Side Impact Air Bags
Hands Free Device
Xenon or L.E.D. Headlamps

Skyview Roof

SEATS
Bucket Seats
Reclining/Lounge Seats
Leather Seats
Heated Seats
Rear Heated Seats
Ventilated Seats

WHEELS
20" Or Larger Wheels

PAINT
Clear Coat Paint

OTHER
Fog Lamps
Signal Integrated Mirrors
[redacted] Emissions

TRUCK

Estimate of Record

[redacted]/Single Rear Wheels Lariat Crew Cab [redacted] Box [redacted] SHORT [redacted] Turbocharged Diesel Diesel Direct Injection Black

Console/Storage	**RADIO**	Positraction	Rear Step Bumper
Overhead Console	AM Radio	Blind Spot Detection	Power Rear Window
Wood Interior Trim	FM Radio	**ROOF**	Trailer Hitch
CONVENIENCE	Stereo	Electric Glass Sunroof	Running Boards/Side Steps

Estimate of Record

[redacted] Cab [redacted] w/6.75' Box [redacted] SHORT [redacted] Turbocharged Diesel Diesel Direct Injection Black

Line		Oper	Description	Part Number	Qty	Extended Price $	Labor	Paint
1	**FRONT BUMPER**							
2			O/H front bumper			[redacted]		
3	**	[redacted]	A/M CAPA Bumper w/fog lamps	[redacted]	1	[redacted]	Incl.	
4			Add for fog lamps			[redacted]		
5	**GRILLE**							
6	**	[redacted]	A/M CAPA Grille [redacted]	[redacted]			Incl.	
7	**FRONT LAMPS**							
8	**	[redacted]	Opt OEM LT Headlamp [redacted]	[redacted]	1	[redacted]		
			NOTE: recycled showing not correct light					
9			Aim headlamps			[redacted]		
10		[redacted]	LT Trim molding	[redacted]	1	[redacted]		
11		[redacted]	RT Trim molding	[redacted]	1	[redacted]		
12		[redacted]	LT Ballast	[redacted]	1	[redacted]	Incl.	
13	**RADIATOR SUPPORT**							
14		[redacted]	Sight shield [redacted]	[redacted]	1	[redacted]	Incl.	
15		[redacted]	Mount panel	[redacted]	1	[redacted]		
16		[redacted]	Upper tie bar (ALU)	[redacted]	1	[redacted]		1.1
17	**	[redacted]	A/M CAPA Lower tie bar (ALU)	[redacted]	1	[redacted]		
18			Overlap Minor Panel		0	0.00	[redacted]	-0.2
19		[redacted]	Air shield [redacted] plant build 6.7 L, w/o DRW w/o adaptive cruise	[redacted]	1	53.48	0.4	
20		[redacted]	Lower deflector [redacted]	[redacted]	1	[redacted]	Incl.	
21	**COOLING**							
22		[redacted]	Upper hose	[redacted]	1	[redacted]		
23		[redacted]	Lower hose	[redacted]	1	[redacted]		
24		[redacted]	Upper seal	[redacted]	1	18.40	[redacted]	
25	**	[redacted]	A/M Radiator	[redacted]		[redacted]		
[redacted]			Deduct for Overlap			[redacted]		
27			Deduct for Overlap			[redacted]		
[redacted]		[redacted]	Reservoir	[redacted]	1	[redacted]	Incl.	
29		[redacted]	Hose	[redacted]	1	[redacted]		
30		[redacted]	Fan blade	[redacted]	1	[redacted]	Incl.	
31		[redacted]	Fan clutch	[redacted]	1	418.18 m	0.6 M	
32		[redacted]	Serpentine belt	[redacted]	1	75.98 m	0.8 M	
33		[redacted]	Belt tensioner	[redacted]	1	88.76 m	0.3 M	
34	**AIR CONDITIONER & HEATER**							
35	**	[redacted]	A/M Suction line	[redacted]		[redacted]		
[redacted]	**	[redacted]	A/M Condenser	[redacted]		[redacted]		
[redacted]			Service evacuate & recharge			[redacted]		
[redacted]			Service refrigerant recovery			[redacted]		
[redacted]			Deduct for Overlap			[redacted]		

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Claim #: [redacted]
Workfile ID: [redacted]

Estimate of Record

[redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

40		**HOOD**						
41		[redacted]	Hood (ALU)	[redacted]	[redacted]		2.2	3.2
42			Add for Clear Coat		[redacted]		0.0	1.3
43			Add for Underside(Complete)		[redacted]		0.0	1.6
44			Add for Clear Coat		[redacted]		0.0	0.3
45		[redacted]	Insulator	[redacted]	1	[redacted]	Incl.	0.0
46		**FENDER**						
47	*	[redacted]	[redacted] LT fender [redacted]; w/o wheel opng mldg	~[redacted]	[redacted]		2.4	2.6
48			Overlap Major Adj. Panel		[redacted]			
49			Add for Clear Coat		[redacted]			
50			Refn edges		[redacted]		0.0	0.5
51		[redacted]	LT Fender liner	[redacted]	1	[redacted]		0.0
52		[redacted]	LT Rear insulator	[redacted]	1	[redacted]	0.0	0.0
53		[redacted]	LT Filler	[redacted]	1	[redacted]	Incl.	0.0
54		[redacted]	LT Nameplate "[redacted]"	[redacted]	1	[redacted]		0.0
55		**ELECTRICAL**						
56	*	[redacted]	Wire harness instrument panel w/o dual AC	[redacted]	1	[redacted]		0.0
57	*	[redacted]	Engine harness [redacted]	[redacted]	1	[redacted]		
[redacted]		[redacted]	LT Battery cover	[redacted]	1	[redacted]		
[redacted]	*	[redacted]	Battery cable	[redacted]	1	[redacted]		
[redacted]		[redacted]	Horn	[redacted]	1	[redacted]	Incl.	[redacted]
[redacted]		[redacted]	ABS control unit [redacted], [redacted] from [redacted]	[redacted]	1	1,050.00 m	2.4 M	0.0
62		[redacted]	ECM	[redacted]	1	[redacted]		
[redacted]		[redacted]	Lower cover	[redacted]	1	[redacted]	0.0	0.0
[redacted]		[redacted]	Converter	[redacted]	1	[redacted]		
[redacted]		[redacted]	Module interface	[redacted]	1	[redacted]		
[redacted]		[redacted]	Module halogen headlamp	[redacted]		[redacted]		
[redacted]		[redacted]	LT Blind spot radar to [redacted]	[redacted]		[redacted]		
[redacted]	[redacted]							
69	*	[redacted]	[redacted] cleaner [redacted] [redacted]				Incl.	[redacted]
[redacted]		[redacted]	Inlet tube	[redacted]	1	[redacted]	Incl.	0.0
71		[redacted]	Air inlet tube	[redacted]		[redacted]		
[redacted]	*	[redacted]	LT Valve cover	[redacted]		[redacted]		0.0
[redacted]	*	[redacted]	Intake manifold upper	[redacted]	1	[redacted]		
[redacted]		[redacted]	Intake manifold lower	[redacted]	1	[redacted]		
[redacted]		[redacted]	R&I engine/trans [redacted]			[redacted]		
[redacted]			Add for [redacted] drive			[redacted]		
[redacted]		**FRONT SUSPENSION**						
[redacted]		[redacted]	LT ABS sensor	[redacted]		[redacted]		
[redacted]		[redacted]	LT Brake hose	[redacted]		[redacted]		
[redacted]			Bleed brake system			[redacted]		0.0

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[redacted]

Estimate of Record

[redacted] Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

[redacted]		[redacted]	LT Upper bracket mount plate	[redacted]	1	[redacted]		
[redacted]		[redacted]	LT Shock w/o dual rear wheels [redacted]	[redacted]	1	112.55 m	0.7 M	[redacted]
83		[redacted]	LT Upper bracket insulator	[redacted]	1	[redacted]	[redacted]	[redacted]
[redacted]	**	[redacted]	A/M LT Stabilizer link	[redacted]	1	[redacted]		[redacted]
[redacted]	**STEERING WHEEL**							
[redacted]		[redacted]	Steering wheel w/o SYNC w/speed control	[redacted]	1	[redacted]		[redacted]
[redacted]	**WINDSHIELD**							
88	**	Subl	A/M Windshield, w/o rain sensor XLT, [redacted], [redacted] plus kit	[redacted]	1	[redacted] T	[redacted]	[redacted]
89	*	Subl	Windshield, w/o rain sensor XLT, [redacted], [redacted] Labor		1	[redacted] X	[redacted]	[redacted]
[redacted]	**CAB**							
91		[redacted]	Headliner w/electrochromatic mirror camel	[redacted]	1	[redacted]		[redacted]
92		[redacted]	LT Sunvisor w/illuminated mirror, w/garage opener camel	[redacted]	1	[redacted]	Incl.	[redacted]
[redacted]	**INSTRUMENT PANEL**							
[redacted]		[redacted]	Instrument panel [redacted]	[redacted]	1	[redacted]		
[redacted]		[redacted]	Cluster bezel obsisian metallic	[redacted]		[redacted]	Incl.	[redacted]
[redacted]		[redacted]	Closure panel w/adjustable pedals camel	[redacted]	1	[redacted]	Incl.	[redacted]
97		[redacted]	Cluster assy info display pkg 3 [redacted]	[redacted]	1	[redacted]	Incl.	[redacted]
98	*	[redacted]	Radio bezel w/SYNC w/camera system	[redacted]	1	[redacted]	Incl.	[redacted]
99		[redacted]	LT End panel ebony [redacted]	[redacted]		[redacted]	Incl.	[redacted]
[redacted]		[redacted]	Speaker grille	[redacted]	1	[redacted]	Incl.	[redacted]
101		[redacted]	Panel cover w/10 speaker audio	[redacted]	1	[redacted]	Incl.	[redacted]
[redacted]		[redacted]	LT Side cover [redacted], KING RANCH	[redacted]	1	[redacted]	Incl.	[redacted]
103		[redacted]	Molding	[redacted]	1	[redacted]	[redacted]	[redacted]
104		[redacted]	Cluster bezel ebony	[redacted]	1	[redacted]	Incl.	[redacted]
105		[redacted]	Reinf beam w/o active steering	[redacted]	1	[redacted]		[redacted]
106		[redacted]	Headlamp switch w/fog lamps	[redacted]	1	[redacted]	Incl.	[redacted]
107		[redacted]	Tail gate switch	[redacted]	1	[redacted]	Incl.	[redacted]
[redacted]		[redacted]	Pedal adj switch	[redacted]	1	[redacted]	Incl.	[redacted]
[redacted]	**	[redacted]	A/M Start button	[redacted]	1	[redacted]	Incl.	[redacted]
110		[redacted]	Switch	[redacted]	1	[redacted]	Incl.	[redacted]
111		[redacted]	Hazard switch	[redacted]	1	[redacted]	Incl.	[redacted]
112		[redacted]	Power outlet	[redacted]	1	[redacted]	[redacted]	[redacted]
113		[redacted]	Heater control	[redacted]	1	[redacted]	Incl.	[redacted]
114	**CONSOLE**							
115		[redacted]	Floor console	[redacted]	1	[redacted]		[redacted]

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Claim #: [redacted]
Workfile ID: [redacted]

Estimate of Record

[redacted] Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

116			**RESTRAINT SYSTEMS**						
117		Repl	LT Ft seat air bag	[redacted]	1	[redacted]			
[redacted]		Repl	LT Side impact sens	[redacted]	1	14.22	m	0.2 M	[redacted]
119		Repl	Control module	[redacted]	1	[redacted]			
[redacted]		**SEATS & TRACKS**							
121		Repl	LT Seat back cover leather camel	[redacted]	1	[redacted]		1.1	[redacted]
122		R&I	LT R&I front seat bucket seat		[redacted]			0.6	[redacted]
[redacted]		**FRONT DOOR**							
124	*	Rpr	LT Outer panel (ALU)	[redacted]	[redacted]			2.0	2.6
125			Overlap Major Adj. Panel		[redacted]				
126			Add for Clear Coat		[redacted]				
127		R&I	LT Belt molding black	[redacted]	[redacted]				[redacted]
128		R&I	RT R&I mirror	[redacted]	[redacted]				[redacted]
129		Repl	LT Door trim panel	[redacted]	[redacted]			0.7	[redacted]
130	*	R&I	LT Handle, outside	NOT USED	[redacted]				[redacted]
131			**VEHICLE DIAGNOSTICS**						
132	*	Subl	Pre-repair scan		[redacted]	X	[redacted]		
133	*	Rpr	Pre-repair scan		[redacted]				[redacted]
134	*	Subl	Post-repair scan		[redacted]	X	[redacted]		
135	*	Rpr	Post-repair scan		[redacted]				[redacted]
136	#	R&I	Interior		[redacted]				[redacted]
			NOTE: to clean						
137			**MISCELLANEOUS OPERATIONS**						
138	*	Repl	Cover car/bag		[redacted]				[redacted]
139	#	Repl	Freon		[redacted]			[redacted]	[redacted]
140	**	Repl	A/M Antifreeze		[redacted]				[redacted]
141	#	Repl	Corrosion Protection		[redacted]			[redacted]	[redacted]
142	#	Subl	Four Wheel Alignment		[redacted]	X		[redacted]	[redacted]
143	#	Subl	Detail interior		[redacted]	X		[redacted]	[redacted]
144			**OTHER CHARGES**						
145	#		E.P.C.		[redacted]				
					SUBTOTALS	[redacted]			

NOTES

Estimate Notes:
********** VEHICLE IS A TOTAL LOSS **********
original assigned date ([redacted])
estimate completed on site; (N)

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Claim #: [redacted]
Workfile ID: [redacted]

Estimate of Record

[redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

ESTIMATE TOTALS

Category	Basis		Rate	Cost $
Parts				[redacted]
Body Labor	[redacted]	@	[redacted]	
Paint Labor	[redacted]	@	[redacted]	
Mechanical Labor	[redacted]	@	[redacted]	
Paint Supplies	[redacted]	@	[redacted]	
Miscellaneous				[redacted]
Other Charges				[redacted]
Subtotal				[redacted]
Sales Tax	[redacted]	@	[redacted]	
Total Cost of Repairs				[redacted]
Deductible				[redacted]
Total Adjustments				[redacted]
Net Cost of Repairs				[redacted]

MyPriceLink Estimate ID / Quote ID:
[redacted]

Shops: avoid delays by getting claim and payment information in just a few clicks! visit [redacted]

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice
*[redacted] Subsidiaries include: [redacted]([redacted]), [redacted]([redacted]), [redacted]([redacted]) [redacted]([redacted]) and [redacted]. [redacted], a subsidiary of [redacted], is authorized to use the [redacted] logo, a registered trademark of [redacted].

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A [redacted] appraiser must authorize any supplement to this estimate. Repairs to this vehicle may require specific welding equipment as recommended by the manufacturer.
If alternative quality replacement parts have been included in this appraisal, the source for these parts has also been disclosed. If alternative quality replacement parts as listed on the appraisal are ultimately used in the repair of your vehicle, the warranty on such parts will be equal to, or greater than, the parts being replaced, as stated in [redacted]'s limited parts warranty. [redacted] warrants that the parts used on your vehicle will be of like kind and quality, function, fit, safety and corrosion protection as the part or parts they replace. [redacted] identifies certified and validated parts for sheet metal replacement parts.

Please visit us [redacted] or [redacted]

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. THE AFTERMARKET CRASH PARTS USED IN THE PREPARATION OF THIS ESTIMATE ARE WARRANTED BY THE MANUFACTURER OR DISTRIBUTOR OF SUCH PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

Estimate of Record

[redacted] Cab [redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

The glass part price, kit and labor has been calculated by [redacted] based on market pricing for your area. Please call [redacted]'s glass administrator, [redacted] at [redacted] to arrange for the work to be completed for the cost listed on this estimate.

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR2ME17, [redacted] Data Date [redacted], and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for [redacted] distribution. OEM parts are available at [redacted]/Vehicle dealerships or the specified supplier. [redacted] OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. [redacted] (*) or [redacted] (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or [redacted]. Used parts are described as [redacted], [redacted], or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. [redacted] Part Numbers and Benchmark Prices are provided by [redacted] Specifications. Labor operation times listed on the line with the [redacted] information are MOTOR suggested labor operation times. [redacted] labor operation times are not included. Pound sign (#) items indicate manual entries.

Some [redacted] vehicles contain minor changes from the previous [redacted]. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous [redacted] may be used. The [redacted] estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:
m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:
D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:
Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=[redacted]. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=[redacted] Steel[redacted].=Included. [redacted]=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. [redacted]=[redacted] Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

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Estimate of Record

[redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

[redacted] Estimating - A product of [redacted]

The following is a list of abbreviations that may be used in [redacted] Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:
BAR=[redacted]. [redacted]=[redacted]. [redacted]= [redacted]
[redacted]. [redacted]=Paintless Dent Repair. VIN=Vehicle Identification Number.

Estimate of Record

[redacted] Crew Cab [redacted] Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

*Limited Parts Warranty

Curb the High Cost of Vehicle Repairs With [redacted] Program

The following information summarizes [redacted] program.

Rising repair costs impact auto insurance rates. To manage these costs, [redacted] offers the [redacted] program. Using the [redacted] program helps keep vehicle repairs competitive in terms of price while maintaining quality.

The [redacted] program includes parts for a repair when they are of like kind and quality and readily available. These parts may include new or recycled non-Original Equipment Manufacturer (OEM), recycled OEM, rebuilt and remanufactured parts. [redacted] parts are generally offered on vehicles [redacted] from the date of production and are clearly identified on the damage report. If an owner requests, we will include [redacted] parts on vehicles produced within the [redacted]. [redacted] complies with all applicable state laws in the application of its [redacted] program.

When damaged in a covered loss, if your vehicle has glass that is not branded for or by your vehicle manufacturer, we may include the same type of glass whenever replacement is necessary. However, if your vehicle glass is branded for or by your vehicle manufacturer, you have the choice to replace the glass with the same branded glass when replaced within [redacted] from the vehicle's date of production. All replacement glass and lighting included in a damage report will meet the [redacted] ([redacted]) federal safety standards.

We are confident you will receive a quality repair with these parts and would like you to feel the same. Therefore, we offer a limited warranty.

[redacted] warrants [redacted] parts identified in our damage report and installed during vehicle repairs. These parts will be like kind and quality to the function, fit, finish and corrosion protection of the damaged parts they replace, or the parts will be repaired or replaced at no cost to you. Our warranty on sheet metal and plastic replacement body parts is valid for the period of time equal to the remainder of the original manufacturer's warranty or [redacted] from the date of the repair, whichever is greater. Our warranty on mechanical parts will be equal to the warranty period provided by an authorized original manufacturer for those parts when provided through your manufacturer's distributor as replacement parts. The [redacted] warranty on replacement parts automatically transfers with ownership of the vehicle.

Excluded from this warranty is normal wear and tear and damage caused by accident, abuse, unreasonable use or improper maintenance of the vehicle.

Any express warranty not provided herein is hereby excluded and disclaimed. Any implied warranties of merchantability and fitness for any particular purpose which may exist are expressly limited to the period of time equal to the remainder of the original manufacturer's warranty for like kind, quality, function, fit, finish and corrosion protection or [redacted] from the date of repair, whichever is greater. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

[redacted] shall not be liable to any person for any special, incidental or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise. Some states do not allow the exclusion or limitation of special, incidental or consequential

Estimate of Record

[redacted] Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

damages, so the above limitation may not apply to you.

*[redacted] Claims Philosophy

It is the policy of [redacted] to handle all claims with fairness and integrity, exercising the highest standards of ethical and professional conduct while transacting claims business. We will provide timely and responsive service, with full recognition of our obligations to the insureds and the public.

Estimate of Record

[redacted] Cab [redacted] w/6.75' Box [redacted] SHORT [redacted] Turbocharged Diesel Diesel Direct Injection Black

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
3	[redacted]	[redacted]	[redacted]
	[redacted]	CAPA Bumper w/fog lamps	
	[redacted]	Quote: [redacted]	
	[redacted]	Expires: [redacted]	
6	[redacted]	[redacted]	[redacted]
	[redacted]	CAPA Grille assy chrome	
	[redacted]	Quote: [redacted]	
	[redacted]	Expires: [redacted]	
8	[redacted] Discounted	[redacted]	[redacted]
	[redacted] E [redacted] DR	[redacted] OEM LT [redacted]	
	[redacted]	Quote: [redacted]	
	[redacted]	Expires: [redacted]	
17	[redacted]	[redacted]	[redacted]
	[redacted]	CAPA [redacted] (ALU)	
	[redacted]	Quote: [redacted]	
	[redacted]	Expires: [redacted]	
25	[redacted]	#RAD13676	[redacted]
	[redacted]		
	[redacted]	Quote: [redacted]	
	[redacted]	Expires: [redacted]	
[redacted]	[redacted]	[redacted]	[redacted]
	[redacted]	[redacted] Suction line	
	[redacted]		
	[redacted]		
	[redacted]		
[redacted]	Performance Radiator [redacted]	[redacted]	[redacted]
	[redacted]	Quote: [redacted]	
	[redacted]	Expires: [redacted]	
[redacted]	[redacted] [redacted]	#~[redacted]	[redacted]
	[redacted]	w/o wheel opng mldg	
	[redacted]	Fender XLT,4DR L, FRONT; W/WHEEL [redacted], L - LESS MOULDING,S#[redacted] - FRONT, W/O WHEEL [redacted]; L.	
	[redacted]	Quote: [redacted]	
		Expires: [redacted]	

Estimate of Record

[redacted] w/6.75' [redacted] Turbocharged Diesel Diesel Direct Injection Black

[redacted]	[redacted] Auto Parts [redacted]	[redacted] [redacted] Air [redacted] assy [redacted] AIR CLEANER-PERFECT , [redacted] (DIESEL)	[redacted]
[redacted]	[redacted] [redacted] Stabilizer link	[redacted]	[redacted]
[redacted]	[redacted] [redacted] Start button	[redacted]	[redacted]

Estimate of Record

[redacted] Crew Cab [redacted] w/6.75' [redacted] Turbocharged Diesel Diesel Direct Injection Black

ALTERNATE PARTS USAGE

[redacted] Crew Cab [redacted] w/6.75' [redacted] Turbocharged Diesel Diesel Direct Injection Black

VIN:	[redacted]	Production Date:	[redacted]	Interior Color:	Medium Camel/Light Camel
License:	[redacted]	Odometer:	[redacted]	Exterior Color:	Black
State:	AL	Condition:			

Alternate Part Type	# Of Available Parts	# Of Parts Selected
Aftermarket	22	10
Optional OEM	1	1
Reconditioned	0	0
Recycled	175	2

Claim #: [redacted]
Workfile ID: [redacted]

Estimate of Record

[redacted] Crew Cab [redacted] w/6.75' [redacted] Turbocharged Diesel Diesel Direct Injection Black

RECALL INFO

[redacted] Crew Cab [redacted] w/6.75' [redacted] Turbocharged Diesel Diesel Direct Injection Black

VIN:	[redacted]	Production Date:	[redacted]	Interior Color:	Medium Camel/Light Camel
License:	[redacted]	Odometer:	[redacted]	Exterior Color:	Black
State:	[redacted]	Condition:			

The [redacted] ([redacted]) has issued [redacted](s) that may apply to the selected vehicle.

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

STEERING [redacted] ([redacted]) is recalling all [redacted] [redacted] with part number [redacted]. The kits were sold as an accessory for certain [redacted] [redacted] [redacted] and [redacted] pickup trucks. The foam ring inside the stabilizer "through shaft" may block the piston ports, possibly causing the steering to lock up. If the steering locks, it can increase the risk of a crash. [redacted] will notify owners, and dealers will install a new shock assembly with a revised foam ring and steel support disc, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

STRUCTURE:BODY; [redacted] [redacted] ([redacted]) is recalling certain [redacted] [redacted], [redacted], [redacted], and [redacted] [redacted] vehicles with carpet flooring. If a front seat belt pretensioner deploys as the result of a crash, the sparks may ignite materials such as carpeting or insulation within the B-pillar area. A vehicle fire could result if materials ignite inside the vehicle. [redacted] will notify owners, and dealers will apply heat resistant tape to the carpet and its insulation, and modify the [redacted] insulation as necessary, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

LATCHES/LOCKS/LINKAGES:TAILGATE:LATCH [redacted] ([redacted]) is recalling certain [redacted] [redacted] [redacted], [redacted], and [redacted] trucks equipped with an electric tailgate latch release switch mounted in the tailgate handle. Water may enter the electrical wiring system and cause a short circuit, activating the switch and releasing the tailgate latches. Unintended tailgate opening may allow unrestrained cargo to fall out of the truck bed and become a road hazard, increasing the risk of a crash. [redacted] will notify owners, and dealers will modify the tailgate/frame wiring harnesses by adding jumper pigtails to isolate the tailgate release control circuits and will install a new tailgate handle release switch, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

EQUIPMENT:ELECTRICAL [redacted] ([redacted]) is recalling certain [redacted] [redacted] [redacted] and [redacted] [redacted] [redacted], [redacted], [redacted], and [redacted] pick-up trucks equipped with an engine block heater and previously remedied under recall [redacted]. During the previous repair, the block heater cable"s splice connector may have been damaged. A damaged cable could cause a resistive short, increasing the risk of overheated or melted wiring, increasing the risk of a fire. [redacted] will notify owners, and dealers will disable the engine block heater from being used. When replacement cables become available, a [redacted] will be mailed and dealers will replace the engine block heater cord, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

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[redacted]

Estimate of Record

[redacted]/Single Rear Wheels Lariat Crew Cab [redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

[redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pick-up trucks equipped with an engine block heater. Water and contaminants may get into the block heater cable"s splice connector causing corrosion and damage. When the heater is plugged in, prolonged corrosion could cause a resistive short, increasing the risk of overheated or melted wiring which can increase the risk of a fire. [redacted] will notify owners, and dealers will disable the block heater cable, free of charge. Once parts are available, Dealers will replace the engine block heater cable, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

LATCHES/LOCKS/LINKAGES:DOORS:LATCH [redacted] ([redacted]) is recalling certain [redacted], and [redacted], [redacted], [redacted], [redacted], and [redacted] trucks. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed. A door that opens while driving can increase the risk of injury. [redacted] will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

SEAT BELTS:FRONT:ANCHORAGE [redacted] ([redacted]) is recalling certain [redacted], [redacted], and [redacted] trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages," and [redacted], "Seating Systems." The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury. [redacted] will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

SEAT BELTS:REAR/OTHER [redacted] ([redacted]) is recalling certain [redacted], and [redacted] and [redacted] trucks equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages." If the left rear inflatable seat belt buckle separates from it"s mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury. [redacted] will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed [redacted]. Owners will receive a [redacted] when the remedy becomes available. Owners may contact [redacted] Customer Service at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

SEATS [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted], and [redacted] vehicles equipped with a manual driver"s seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of [redacted] ([redacted]) numbers [redacted], "Head Restraints" and [redacted], "Seating Systems." If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury. [redacted] will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on [redacted]. Owners may contact [redacted] at [redacted]. [redacted]"s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

STRUCTURE:BODY:DOOR [redacted] ([redacted]) is recalling certain [redacted], and [redacted], [redacted], [redacted], and [redacted] vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a [redacted] dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Door Locks and Door Retention Components." If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury. [redacted] will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began [redacted]. Owners may contact [redacted] at [redacted]. [redacted]"s number for the recall is [redacted].

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Estimate of Record

[redacted]/Single Rear Wheels Lariat Crew Cab [redacted] w/6.75' Box [redacted] Turbocharged Diesel Diesel Direct Injection Black

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

POWER TRAIN:AUTOMATIC TRANSMISSION [redacted] ([redacted]) is recalling certain [redacted] trucks equipped with [redacted] engines and [redacted]. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to "Park." As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and number [redacted], "Theft Protection." Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash. [redacted] will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING [redacted] ([redacted]) is recalling certain [redacted] and [redacted] Super Duty trucks manufactured [redacted] to [redacted]. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame. A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire. [redacted] will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted] [redacted]'s number for this recall is [redacted].

[redacted] ID: [redacted] **Issued:** [redacted] **Number of Vehicles:** [redacted]

FUEL SYSTEM, DIESEL [redacted] ([redacted]) is recalling certain model year [redacted], [redacted], [redacted], and [redacted] trucks manufactured [redacted], to [redacted]. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged. If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash. [redacted] will notify owners, and dealers will replace the protective shield, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

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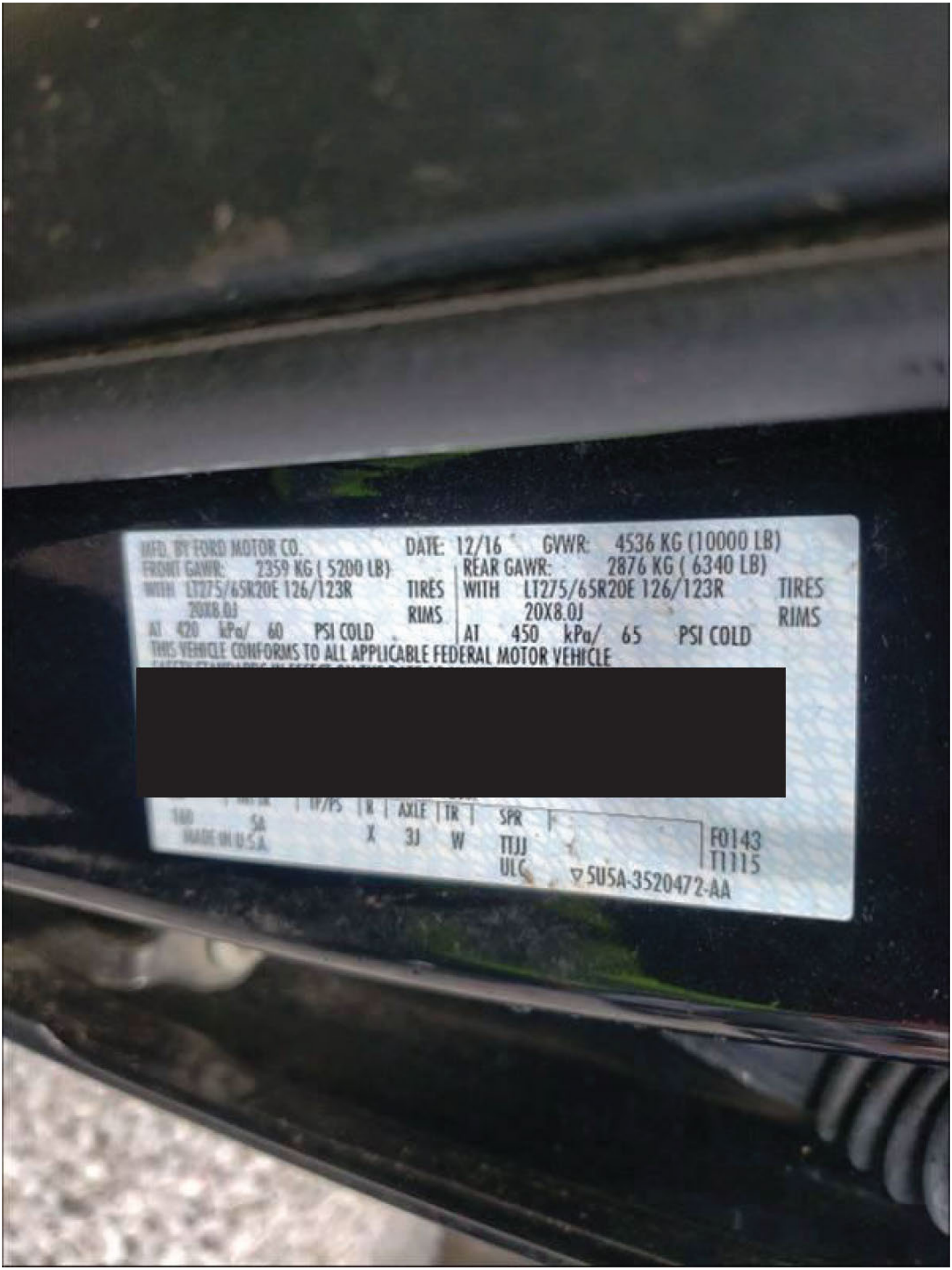
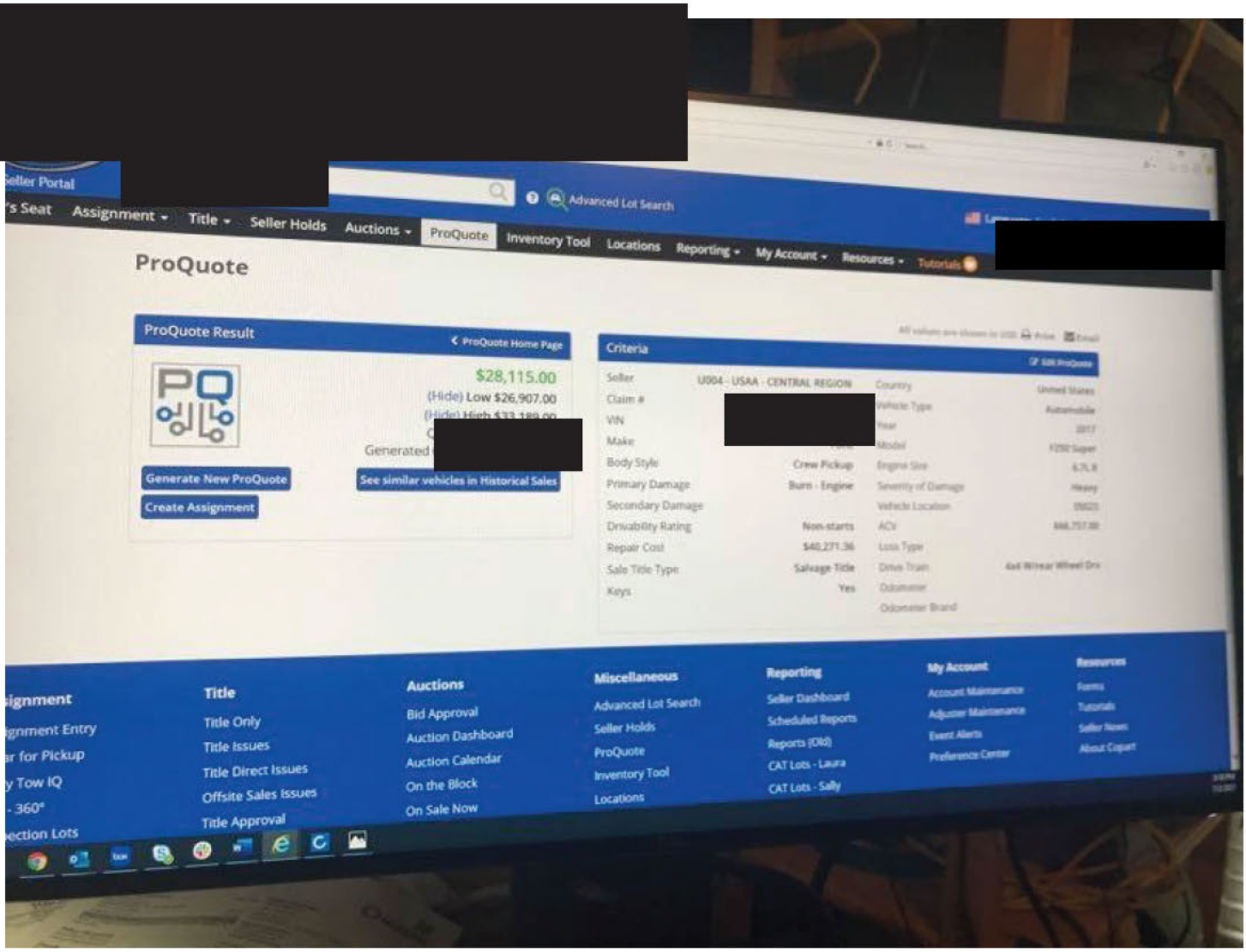
FX4

FX4


MFD. BY FORD MOTOR CO.
DATE: 12/16
GVWR: 4536 KG (10000 LB)
FRONT GAWR: 2359 KG (5200 LB)
REAR GAWR: 2876 KG (6340 LB)
WITH LT275/65R20E 126/123R
TIRES
20X8.0J
RIMS
AT 420 kPa/ 60 PSI COLD
WITH LT275/65R20E 126/123R
TIRES
20X8.0J
RIMS
AT 450 kPa/ 65 PSI COLD
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE
[redacted]
AXLE
TIR
SPR
X
3J
W
TTJJ
ULC
F0143
T1115
MADE IN U.S.A.
5U5A-3520472-AA

[redacted]



[redacted]

RPM x 1000
MPH

CCC ONE MARKET VALUATION REPORT

Prepared for [redacted]

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted] Vestavia Hls, AL [redacted]
Loss Vehicle	[redacted] Super Duty F-250 w/Single Rear Wheels [redacted] w/6.75' Box
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	[redacted]
Odometer	[redacted]
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	[redacted]
Adjusted Vehicle Value	[redacted]
Vehicular Tax ([redacted]) Tax reflects applicable state, county and municipal taxes.	+ [redacted]
Total	[redacted]

The total may not represent the total of the settlement as other factors (i.e. other applicable fees) may need to be taken into account.

The [redacted]® Market Valuation Report reflects [redacted]'s opinion as to the value of the loss vehicle, based on information provided to [redacted] by UNITED SERVICES AUTOMOBILE ASSOCIATION.

Loss vehicle has 41% fewer than average mileage of [redacted].

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Any applicable title, registration and other fees owed to the claimant are calculated separately by [redacted] and may not be reflected here.

Inside the Report

Valuation Methodology 3
Vehicle Information 4

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REPORT SUMMARY

Vehicle Condition....8
Taxes and Fees....9
Comparable Vehicles....10
Valuation Notes....19
Supplemental Information....20

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VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

[redacted] has provided [redacted] with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

[redacted] maintains an extensive database of vehicles that currently are or recently were available for sale in the [redacted] This database includes vehicles that [redacted] employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the straight average of the adjusted values of the comparable vehicles.

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VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	[redacted]
Year	[redacted]
Make	[redacted]
Model	[redacted]/Single Rear Wheels
Trim	Lariat
Body Style	Crew Cab [redacted] w/6.75' Box
Body Type	Shortbed Pickup
Engine -	
Cylinders	8
Displacement	[redacted]
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission [redacted] Drive
Curb Weight	[redacted]

VEHICLE HISTORY SUMMARY

CCC VINguard®	5 Vehicle Market History Information	[redacted]
[redacted] AutoCheck	No Title Problem Found	
National Highway Traffic Safety Administration	[redacted] Recalls	

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Odometer	[redacted]	
Transmission	Automatic Transmission	✓
	[redacted] Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	✓
	Power Passenger Seat	✓
	Power Adjustable Pedals	✓
Decor/Convenience	Air Conditioning	✓
	Climate Control	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Memory Package	📋
	Navigation System	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Heated Steering Wheel	📋
	Message Center	✓
	Home Link	📋
	Remote Starter	📋
	Wood Interior Trim	✓
Seating	Bucket Seats	✓
	Reclining/Lounge Seats	✓
	Leather Seats	✓
	Heated Seats	📋

To the left is the equipment of the loss vehicle that [redacted] provided to [redacted].

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📋 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Rear Heated Seats	☐
	Ventilated Seats	☐
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Premium Radio	✓
	Satellite Radio	✓
Wheels	20" Or Larger Wheels	☐
Roof	Electric Glass Roof	☐
	Skyview Roof	☐
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	[redacted] Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Positraction	☐
	Backup Camera	✓
	Parking Sensors	✓
	Rear Side Impact Air Bags	☐
	Hands Free	✓
	Xenon Or L.E.D. Headlamps	☐
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
	Blind Spot Detection	☐
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Fog Lamps	✓
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Running Boards/Side Steps	📋
	Power Rear Window	✓
	[redacted] Emissions	✓

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
Mechanical	GOOD	engine damaged from fire/ assume good	$ 0
Tires	GOOD		$ 0
Paint	GOOD	few small [redacted] on bedisde	$ 0
Body	GOOD	appears good	$ 0
Glass	GOOD	no visible cracks	$ 0
Interior	GOOD	appears clean	$ 0
Total Condition Adjustments			**$ 0**

UNITED SERVICES AUTOMOBILE [redacted] uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

[redacted] makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Good condition. These dollar adjustments are based upon interviews with dealerships across the [redacted].

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TITLE, REGISTRATION AND OTHER FEES

VEHICLE FEES

Any applicable title, registration and other fees owed to the claimant are calculated separately by [redacted] and are not reflected here.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
Odometer	[redacted]			
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Trunk/Liftgate	✗	✗	✗	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Memory Package	✓	✓	✗	✓
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Heated Steering Wheel	✓	✗	✗	✗
Message Center	✓	✓	✓	✓
Home Link	✓	✗	✗	✗
Remote Starter	✓	✗	✗	✓
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✓	✗	✓
Rear Heated Seats	✓	✓	✗	✗
Ventilated Seats	✓	✓	✗	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted] Crew
[redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Contact [redacted]
Telephone [redacted]
Source Inspected Inventory
Stock # [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Lariat Crew
[redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Lariat Crew
[redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership Exclusive Auto Wholesale
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✗	✓	✓	✓
20" Or Larger Wheels	✓	✗	✗	✗
Electric Glass Roof	✓	✓	✗	✓
Skyview Roof	✓	✓	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✓	✗	✗	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗	✗
Hands Free	✓	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗	✗
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✗	✗	✗
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Trailering Package	✗	✓	✗	✗
Rear Sliding Window	✗	✓	✗	✗
Running Boards/Side Steps	✓	✓	✗	✗
Power Rear Window	✓	✗	✓	✓
Bedliner	✗	✓	✗	✗
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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[redacted]

CCCONE MARKET VALUATION REPORT

Owner: [redacted]
Claim: [redacted]

COMPARABLE VEHICLES

Take Price	[redacted]		
Adjustments:			
Options	+ [redacted]	+ [redacted]	+ [redacted]
Mileage	+ [redacted]	- [redacted]	+ [redacted]
Condition[1]	- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted]arable Value	[redacted]		

Options	**Loss Vehicle**	**[redacted] 4**	**[redacted]**	**[redacted] 6**
Odometer	[redacted]			
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Memory Package	✓	✓	✗	✗
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Heated Steering Wheel	✓	✗	✗	✗
Message Center	✓	✓	✓	✓
Home Link	✓	✗	✗	✗
Remote Starter	✓	✗	✗	✗
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✓	✗	✗

[redacted] 4 Updated Date: [redacted]
[redacted] Crew Cab [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Crew Cab [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] 6 Updated Date: [redacted]
[redacted] Crew Cab [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] Lincoln [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted]**arable vehicles** used in the determination of the Base Vehicle Value are not intended to be replacement

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted] 6
Rear Heated Seats	✓	✗	✗	✗
Ventilated Seats	✓	✗	✗	✗
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✗	✗	✓	✓
20" Or Larger Wheels	✓	✓	✗	✗
Electric Glass Roof	✓	✗	✗	✗
Skyview Roof	✓	✗	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✓	✗	✗	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗	✗
Hands Free	✓	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗	✗
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✓	✗	✗
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✗	✗

vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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CCCONE MARKET VALUATION REPORT

Owner: [redacted]
Claim: [redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
Power Rear Window	✓	✓	✓	✓
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		
Adjustments:				
Options		+ [redacted]	+ [redacted]	+ [redacted]
Mileage		+ [redacted]	+ [redacted]	+ [redacted]
Condition[1]		- [redacted]	- [redacted]	- [redacted]
Adjusted Comparable Value		[redacted]		

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
Odometer		[redacted]		
Automatic Transmission	✓	✓	✓	✓
[redacted] Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Memory Package	✓	✗	✗	✗
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Heated Steering Wheel	✓	✗	✗	✗
Message Center	✓	✓	✓	✓
Home Link	✓	✗	✗	✗
Remote Starter	✓	✗	✗	✗

[redacted] Updated Date: [redacted]
[redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership [redacted] Lincoln Hoover
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
single Rear [redacted] **Lariat Crew** [redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
single Rear [redacted] **Lariat Crew** [redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership Hometown Auto Sales Llc
Telephone [redacted]
Source [redacted]
Stock [redacted]

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[redacted] LC SV

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 7	[redacted]	[redacted] 9
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✗	✗	✓
Rear Heated Seats	✓	✗	✗	✗
Ventilated Seats	✓	✗	✗	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✗	✓	✓	✓
20" Or Larger Wheels	✓	✗	✗	✗
Electric Glass Roof	✓	✗	✗	✗
Skyview Roof	✓	✗	✗	✓
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✓	✗	✗	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗	✗
Hands Free	✓	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗	✗
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✗	✗	✗
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓

Distance from [redacted] - [redacted]

[redacted]**arable vehicles** used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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CCCONE MARKET VALUATION REPORT

Owner: [redacted]
Claim: [redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 7	[redacted]	[redacted] 9
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✓	✗
Power Rear Window	✓	✓	✓	✓
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		
Adjustments:				
Options		+ [redacted]	+ [redacted]	+ [redacted]
Mileage		+ [redacted]	+ [redacted]	+ [redacted]
Condition[1]		- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted]arable Value		[redacted]		

Options	Loss Vehicle	[redacted]	[redacted]
Odometer		[redacted]	
Automatic Transmission	✓	✓	✓
[redacted] Drive	✓	✓	✓
Power Steering	✓	✓	✓
Power Brakes	✓	✓	✓
Power Windows	✓	✓	✓
Power Locks	✓	✓	✓
Power Mirrors	✓	✓	✓
Power Driver Seat	✓	✓	✓
Power Passenger Seat	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓
Air Conditioning	✓	✓	✓
Climate Control	✓	✓	✓
Tilt Wheel	✓	✓	✓
Cruise Control	✓	✓	✓
Rear Defogger	✓	✓	✓
Intermittent Wipers	✓	✓	✓
Console/Storage	✓	✓	✓
Overhead Console	✓	✓	✓
Memory Package	✓	✗	✓
Navigation System	✓	✓	✓
Keyless Entry	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership Baugh [redacted]
Telephone [redacted]
Source Autotrader
Stock [redacted]
Distance from [redacted]
41 [redacted] - [redacted]
[redacted] Updated Date: [redacted]
[redacted] **Cab 4wd W/8'** [redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source Autotrader
Stock [redacted]
Distance from [redacted]

[redacted]**arable vehicles** used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted] 11
Telescopic Wheel	✓	✓	✓
Heated Steering Wheel	✓	✗	✓
Message Center	✓	✓	✓
Home Link	✓	✗	✓
Remote Starter	✓	✗	✓
Wood Interior Trim	✓	✓	✓
Bucket Seats	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓
Leather Seats	✓	✓	✓
Heated Seats	✓	✗	✓
Rear Heated Seats	✓	✗	✗
Ventilated Seats	✓	✗	✓
AM Radio	✓	✓	✓
FM Radio	✓	✓	✓
Stereo	✓	✓	✓
Search/Seek	✓	✓	✓
CD Player	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓
Premium Radio	✓	✓	✓
Satellite Radio	✓	✓	✓
Aluminum/Alloy Wheels	✗	✓	✓
20" Or Larger Wheels	✓	✗	✗
Electric Glass Roof	✓	✗	✓
Skyview Roof	✓	✗	✗
Drivers Side Air Bag	✓	✓	✓
Passenger Air Bag	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓
Positraction	✓	✗	✗
Backup Camera	✓	✓	✓
Parking Sensors	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗
Hands Free	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗
Alarm	✓	✓	✓
Traction Control	✓	✓	✓
Stability Control	✓	✓	✓

value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted] 11
Blind Spot Detection	✓	✗	✗
Dual Mirrors	✓	✓	✓
Heated Mirrors	✓	✓	✓
Privacy Glass	✓	✓	✓
Fog Lamps	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓
Clearcoat Paint	✓	✓	✓
Rear Step Bumper	✓	✓	✓
Trailer Hitch	✓	✓	✓
Running Boards/Side Steps	✓	✗	✓
Power Rear Window	✓	✓	✓
[redacted] Emissions	✓	✓	✓
List Price		[redacted]	
Adjustments:			
Options		+ [redacted]	+ [redacted]
Mileage		+ [redacted]	+ [redacted]
Condition[1]		- [redacted]	- [redacted]
Adjusted [redacted]arable Value		[redacted]	

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VALUATION NOTES

This Market Valuation Report has been prepared exclusively for use by UNITED SERVICES AUTOMOBILE ASSOCIATION, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] source of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include [redacted].

"[redacted] has included a standard license plate transfer fee or replacement license plate fee in the valuation per its application of state requirements. If any other license plate fee is applicable, please contact [redacted] for potential reimbursement."

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SUPPLEMENTAL INFORMATION

VEHICLE HISTORY INFORMATION

[redacted]®

[redacted]® Message: [redacted] has decoded this VIN without any errors

Vehicle Market History Information:

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: [redacted] in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: [redacted] in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: [redacted] in [redacted]

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SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK		RESULTS FOUND
Abandoned	✓	No Abandoned Record Found
Damaged	✓	No Damaged Record Found
Fire Damage	✓	No Fire Damage Record Found
Grey Market	✓	No Grey Market Record Found
Hail Damage	✓	No Hail Damage Record Found
Insurance Loss	✓	No Insurance Loss Record Found
Junk	✓	No Junk Record Found
Rebuilt	✓	No Rebuilt Record Found
Salvage	✓	No Salvage Record Found

EVENT CHECK		RESULTS FOUND
[redacted] Crash Test Vehicle	✓	No [redacted] Crash Test Vehicle Record Found
Frame Damage	✓	No Frame Damage Record Found
Major Damage Incident	✓	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓	No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓	No Odometer Problem Record Found
Recycled	✓	No Recycled Record Found
Water Damage	✓	No Water Damage Record Found
Salvage Auction	✓	No Salvage Auction Record Found

VEHICLE INFORMATION		RESULTS FOUND
Accident	✓	No Accident Record Found
Corrected Title	✓	No Corrected Title Record Found
Driver Education	✓	No Driver Education Record Found
Fire Damage Incident	✓	No Fire Damage Incident Record Found
Lease	✓	No Lease Record Found
Lien	✓	No Lien Record Found
Livery Use	✓	No Livery Use Record Found
Government Use	✓	No Government Use Record Found
Police Use	✓	No Police Use Record Found
Fleet	✓	No Fleet Record Found
Rental	✓	No Rental Record Found
Fleet and/or Rental	✓	No Fleet and/or Rental Record Found
Repossessed	✓	No Repossessed Record Found
Taxi use	✓	No Taxi use Record Found
Theft	✓	No Theft Record Found
Fleet and/or Lease	✓	No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓	No Emissions Safety Inspection Record Found
Duplicate Title	✓	No Duplicate Title Record Found

[redacted] provides UNITED SERVICES AUTOMOBILE ASSOCIATION information reported by [redacted] regarding the [redacted] ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, [redacted] does not adjust the value of the loss vehicle based upon this information.

LEGEND :

✓ No Event Found
⛔ Event Found
Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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[redacted]

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[redacted]

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: [redacted]

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
[redacted]	[redacted]		Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]			Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]	[redacted], [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]	[redacted], [redacted]	[redacted]	[redacted]	TITLE (Lien Reported)
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]	EQUALITY, [redacted]	[redacted]	[redacted]	TITLE (Lien Reported)
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]			Manufacturer	MANUFACTURER RECALL

AUTOCHECK TERMS AND CONDITIONS:

[redacted]'s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to [redacted] by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

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SUPPLEMENTAL INFORMATION

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

[redacted] shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of [redacted], including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and [redacted] shall be governed by the laws of the State of [redacted] without regard to its conflict of law provisions. You and [redacted] agree to submit to the personal and exclusive jurisdiction of the courts located within the county of [redacted].

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SUPPLEMENTAL INFORMATION

[redacted] VEHICLE RECALL

The National Highway Traffic Safety Administration has issued 13 safety related recall notices that may apply to the above valued vehicle.

[redacted] Campaign ID : [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, DIESEL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain model year [redacted] SD, [redacted], [redacted], and [redacted] trucks manufactured [redacted], to [redacted]. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

Consequence : If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will replace the protective shield, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] Campaign ID : [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted] trucks manufactured [redacted], to [redacted]. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame.

Consequence : A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] Campaign ID : [redacted]

Mfg's Report Date : [redacted]

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

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SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] equipped with [redacted] engines and [redacted]. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to 'Park.' As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) [redacted], "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and [redacted], "Theft Protection."

Consequence : Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : [redacted]

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted], [redacted] and [redacted] vehicles equipped with a manual driver's seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of [redacted] ([redacted]) [redacted]s [redacted], "Head Restraints" and [redacted], "Seating Systems."

Consequence : If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on [redacted]. Owners may contact [redacted] at [redacted]. [redacted]'s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Component : STRUCTURE:BODY:DOOR

Potential Number Of Units Affected : [redacted]

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SUPPLEMENTAL INFORMATION

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted], and [redacted] vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a [redacted] dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Door Locks and Door Retention Components."

Consequence : If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began [redacted]. Owners may contact [redacted] at [redacted]. [redacted]'s number for the recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 504

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted], and [redacted] trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages," and [redacted], "Seating Systems."

Consequence : The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury.

Remedy : [redacted] will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted], and [redacted] trucks. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed.

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SUPPLEMENTAL INFORMATION

Consequence : A door that opens while driving can increase the risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : ENGINE

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pick-up trucks equipped with an engine block heater. Water and contaminants may get into the block heater cable's splice connector causing corrosion and damage.

Consequence : When the heater is plugged in, prolonged corrosion could cause a resistive short, increasing the risk of overheated or melted wiring which can increase the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will disable the block heater cable, free of charge. Once parts are available, Dealers will replace the engine block heater cable, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : EQUIPMENT:ELECTRICAL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pick-up trucks equipped with an engine block heater and previously remedied under recall [redacted]. During the previous repair, the block heater cable's splice connector may have been damaged.

Consequence : A damaged cable could cause a resistive short, increasing the risk of overheated or melted wiring, increasing the risk of a fire.

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SUPPLEMENTAL INFORMATION

Remedy : [redacted] will notify owners, and dealers will disable the engine block heater from being used. When replacement cables become available, a [redacted] will be mailed and dealers will replace the engine block heater cord, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:TAILGATE:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] [redacted], [redacted], and [redacted] trucks equipped with an electric tailgate latch release switch mounted in the tailgate handle. Water may enter the electrical wiring system and cause a short circuit, activating the switch and releasing the tailgate latches.

Consequence : Unintended tailgate opening may allow unrestrained cargo to fall out of the truck bed and become a road hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will modify the tailgate/frame wiring harnesses by adding jumper pigtails to isolate the tailgate release control circuits and will install a new tailgate handle release switch, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : STRUCTURE:BODY:ROOF AND PILLARS

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] [redacted] [redacted], [redacted], [redacted], and [redacted] vehicles with carpet flooring. If a front seat belt pretensioner deploys as the result of a crash, the sparks may ignite materials such as carpeting or insulation within the B-pillar area.

Consequence : A vehicle fire could result if materials ignite inside the vehicle.

Remedy : [redacted] will notify owners, and dealers will apply heat resistant tape to the carpet and its insulation, and modify the B-Pillar insulation as necessary, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] [redacted]

Manufacturer Recall No. : [redacted]

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SUPPLEMENTAL INFORMATION

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : STEERING

Potential Number Of Units Affected : 102

Summary : [redacted] ([redacted]) is recalling all [redacted] with part number [redacted]. The kits were sold as an accessory for certain [redacted] and [redacted] pickup [redacted]. The foam ring inside the stabilizer "through shaft" may block the piston ports, possibly causing the steering to lock up.

Consequence : If the steering locks, it can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will install a new shock assembly with a revised foam ring and steel support disc, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted].

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:REAR/OTHER

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted] and [redacted] equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages."

Consequence : If the left rear inflatable seat belt buckle separates from it's mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed [redacted]. Owners will receive a [redacted] when the remedy becomes available. Owners may contact [redacted] Customer Service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

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CCC ONE MARKET VALUATION REPORT

Prepared for [redacted]

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted] Vestavia Hls, AL [redacted]
Loss Vehicle	[redacted] Super Duty F-250 w/Single Rear Wheels [redacted] w/6.75' Box
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	[redacted]
Odometer	[redacted]
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	[redacted]
Adjusted Vehicle Value	[redacted]
Vehicular Tax ([redacted]) Tax reflects applicable state, county and municipal taxes.	+ [redacted]
Total	[redacted]

The total may not represent the total of the settlement as other factors (i.e. other applicable fees) may need to be taken into account.

The [redacted]® Market Valuation Report reflects [redacted]'s opinion as to the value of the loss vehicle, based on information provided to [redacted] by UNITED SERVICES AUTOMOBILE ASSOCIATION.

Loss vehicle has 41% fewer than average mileage of [redacted].

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Any applicable title, registration and other fees owed to the claimant are calculated separately by [redacted] and may not be reflected here.

Inside the Report

Valuation Methodology 3
Vehicle Information 4

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REPORT SUMMARY

Vehicle Condition....8
Taxes and Fees....9
Comparable Vehicles....10
Valuation Notes....19
Supplemental Information....20

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VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

[redacted] has provided [redacted] with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

[redacted] maintains an extensive database of vehicles that currently are or recently were available for sale in the [redacted] This database includes vehicles that [redacted] employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the straight average of the adjusted values of the comparable vehicles.

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VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	[redacted]
Year	[redacted]
Make	[redacted]
Model	[redacted]/Single Rear Wheels
Trim	Lariat
Body Style	Crew Cab [redacted] w/6.75' Box
Body Type	Shortbed Pickup
Engine -	
Cylinders	8
Displacement	[redacted]
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission [redacted] Drive
Curb Weight	[redacted]

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE HISTORY SUMMARY

CCC VINguard®	5 Vehicle Market History Information	[redacted]
[redacted] AutoCheck	No Title Problem Found	
National Highway Traffic Safety Administration	[redacted] Recalls	

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Package 1:	[redacted] Ultimate	
Package 2:	[redacted]	
Odometer	[redacted]	
Transmission	Automatic Transmission	✓
	[redacted] Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	✓
	Power Passenger Seat	✓
	Power Adjustable Pedals	✓
Decor/Convenience	Air Conditioning	✓
	Climate Control	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Memory Package	📋
	Navigation System	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Heated Steering Wheel	📋
	Message Center	✓
	Home Link	📋
	Remote Starter	📋
	Wood Interior Trim	✓
Seating	Bucket Seats	✓
	Reclining/Lounge Seats	✓

To the left is the equipment of the loss vehicle that [redacted] provided to [redacted].

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📋 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Leather Seats	✓
	Heated Seats	📋
	Rear Heated Seats	📋
	Ventilated Seats	📋
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Premium Radio	✓
	Satellite Radio	✓
Wheels	20" Or Larger Wheels	📋
Roof	Electric Glass Roof	📋
	Skyview Roof	📋
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	[redacted] Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Positraction	📋
	Backup Camera	✓
	Parking Sensors	✓
	Rear Side Impact Air Bags	📋
	Hands Free	✓
	Xenon Or L.E.D. Headlamps	📋
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
	Blind Spot Detection	📋
Exterior/Paint/Glass	Dual Mirrors	✓

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	✓
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Running Boards/Side Steps	📋
	Power Rear Window	✓
	[redacted] Emissions	✓

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
Mechanical	GOOD	engine damaged from fire/ assume good	$ 0
Tires	GOOD		$ 0
Paint	GOOD	few small [redacted] on bedisde	$ 0
Body	GOOD	appears good	$ 0
Glass	GOOD	no visible cracks	$ 0
Interior	GOOD	appears clean	$ 0
Total Condition Adjustments			**$ 0**

UNITED SERVICES AUTOMOBILE [redacted] uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

[redacted] makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Good condition. These dollar adjustments are based upon interviews with dealerships across the [redacted].

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TITLE, REGISTRATION AND OTHER FEES

VEHICLE FEES

Any applicable title, registration and other fees owed to the claimant are calculated separately by [redacted] and are not reflected here.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
Fx4	✓	✗	✗	✗
[redacted] Ultimate	✓	✗	✗	✗
Odometer	[redacted]	[redacted]	[redacted]	
Automatic Transmission	✓	✓	✓	✓
[redacted] Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Trunk/Liftgate	✗	✗	✗	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Memory Package	✓	✓	✗	✓
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Heated Steering Wheel	✓	✗	✗	✗
Message Center	✓	✓	✓	✓
Home Link	✓	✗	✗	✗
Remote Starter	✓	✗	✗	✓
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✓	✗	✓
Rear Heated Seats	✓	✓	✗	✗
Ventilated Seats	✓	✓	✗	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted] Crew
[redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Contact [redacted]
Telephone [redacted]
Source Inspected Inventory
Stock # [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Crew
[redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Crew
[redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership Exclusive Auto Wholesale
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted] 3
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✗	✓	✓	✓
20" Or Larger Wheels	✓	✗	✗	✗
Electric Glass Roof	✓	✓	✗	✓
Skyview Roof	✓	✓	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✓	✗	✗	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗	✗
Hands Free	✓	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗	✗
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✗	✗	✗
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Trailering Package	✗	✓	✗	✗
Rear Sliding Window	✗	✓	✗	✗
Running Boards/Side Steps	✓	✓	✗	✗
Power Rear Window	✓	✗	✓	✓
Bedliner	✗	✓	✗	✗
[redacted] Emissions	✓	✓	✓	✓

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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CCCONE MARKET VALUATION REPORT

Owner: [redacted]
Claim: [redacted]

COMPARABLE VEHICLES

List Price	[redacted]		
Take Price	[redacted]		
Adjustments:			
Package	+ [redacted]	+ [redacted]	+ [redacted]
Options	+ [redacted]	+ [redacted]	+ [redacted]
Mileage	+ [redacted]	- [redacted]	+ [redacted]
Condition[1]	- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted] arable Value	[redacted]		

Options	**Loss Vehicle**	**[redacted] 4**	**[redacted]**	**[redacted] 6**
Fx4	✓	✗	✗	✗
Lariat Ultimate	✓	✗	✗	✗
Odometer	[redacted]			
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Memory Package	✓	✓	✗	✗
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Heated Steering Wheel	✓	✗	✗	✗
Message Center	✓	✓	✓	✓
Home Link	✓	✗	✗	✗
Remote Starter	✓	✗	✗	✗

[redacted] 4 Updated Date: [redacted]
[redacted] Box [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] Nissan Of [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]
[redacted] - [redacted]

[redacted] Updated Date: [redacted]
[redacted] Box [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] -
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]
[redacted] - [redacted]

[redacted] 6 Updated Date: [redacted]
[redacted] Box [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] Lincoln [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]
[redacted] -

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 4	[redacted]	[redacted] 6
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✓	✗	✗
Rear Heated Seats	✓	✗	✗	✗
Ventilated Seats	✓	✗	✗	✗
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✗	✗	✓	✓
20" Or Larger Wheels	✓	✓	✗	✗
Electric Glass Roof	✓	✗	✗	✗
Skyview Roof	✓	✗	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✓	✗	✗	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗	✗
Hands Free	✓	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗	✗
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✓	✗	✗
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓

[redacted]**arable vehicles** used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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[redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 4	[redacted]	[redacted] 6
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✗	✗
Power Rear Window	✓	✓	✓	✓
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		
Adjustments:				
Package		+ [redacted]	+ [redacted]	+ [redacted]
Options		+ [redacted]	+ [redacted]	+ [redacted]
Mileage		+ [redacted]	+ [redacted]	+ [redacted]
Condition[1]		- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted]arable Value		[redacted]		

Options	Loss Vehicle	[redacted]	[redacted]	[redacted] 9
Fx4	✓	✗	✗	✗
Lariat Ultimate	✓	✗	✗	✗
Odometer	[redacted]			
Automatic Transmission	✓	✓	✓	✓
[redacted] Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted] Box [redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Hoover
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]
[redacted] - [redacted]
[redacted] Updated Date: [redacted]
[redacted] Crew
[redacted] Box [redacted] Diesel
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Sto[redacted]
Distance from [redacted]
[redacted] 9 Updated Date: [redacted]
[redacted] Crew

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 7	[redacted]	[redacted] 9
Memory Package	✓	✗	✗	✗
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Heated Steering Wheel	✓	✗	✗	✗
Message Center	✓	✓	✓	✓
Home Link	✓	✗	✗	✗
Remote Starter	✓	✗	✗	✗
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✗	✗	✓
Rear Heated Seats	✓	✗	✗	✗
Ventilated Seats	✓	✗	✗	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✗	✓	✓	✓
20" Or Larger Wheels	✓	✗	✗	✗
Electric Glass Roof	✓	✗	✗	✗
Skyview Roof	✓	✗	✗	✓
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✓	✗	✗	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗	✗
Hands Free	✓	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗	✗

Cab [redacted] **W/6.75' Box** [redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source Autotrader
Stock # [redacted]
Distance from [redacted]

[redacted]**arable vehicles** used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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CCCONE MARKET VALUATION REPORT

Owner: [redacted]
Claim: [redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 7	[redacted]	[redacted] 9
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✗	✗	✗
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✓	✗
Power Rear Window	✓	✓	✓	✓
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		
Adjustments:				
Package		+ [redacted]	+ [redacted]	+ [redacted]
Options		+ [redacted]	+ [redacted]	+ [redacted]
Mileage		+ [redacted]	+ [redacted]	+ [redacted]
Condition[1]		- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted]arable Value		[redacted]		

Options	Loss Vehicle	[redacted]	[redacted]
Fx4	✓	✗	✗
Lariat Ultimate	✓	✗	✗
Odometer	[redacted]		
Automatic Transmission	✓	✓	✓
[redacted] Drive	✓	✓	✓
Power Steering	✓	✓	✓
Power Brakes	✓	✓	✓
Power Windows	✓	✓	✓
Power Locks	✓	✓	✓
Power Mirrors	✓	✓	✓
Power Driver Seat	✓	✓	✓
Power Passenger Seat	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted] **Super Duty F-250 W/ single Rear Wheels Lariat Crew** [redacted]**' Box** [redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]
Dealership Baugh [redacted]
Telephone [redacted]
Source Autotrader
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] **Super Duty F-250 W/single Rear Wheels Lariat Crew Cab 4wd W/8' Box** [redacted] **Diesel Turbocharged Diesel Direct Injection**
VIN [redacted]

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[redacted] LC SV

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]
Air Conditioning	✓	✓	✓
Climate Control	✓	✓	✓
Tilt Wheel	✓	✓	✓
Cruise Control	✓	✓	✓
Rear Defogger	✓	✓	✓
Intermittent Wipers	✓	✓	✓
Console/Storage	✓	✓	✓
Overhead Console	✓	✓	✓
Memory Package	✓	✗	✓
Navigation System	✓	✓	✓
Keyless Entry	✓	✓	✓
Telescopic Wheel	✓	✓	✓
Heated Steering Wheel	✓	✗	✓
Message Center	✓	✓	✓
Home Link	✓	✗	✓
Remote Starter	✓	✗	✓
Wood Interior Trim	✓	✓	✓
Bucket Seats	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓
Leather Seats	✓	✓	✓
Heated Seats	✓	✗	✓
Rear Heated Seats	✓	✗	✗
Ventilated Seats	✓	✗	✓
AM Radio	✓	✓	✓
FM Radio	✓	✓	✓
Stereo	✓	✓	✓
Search/Seek	✓	✓	✓
CD Player	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓
Premium Radio	✓	✓	✓
Satellite Radio	✓	✓	✓
Aluminum/Alloy Wheels	✗	✓	✓
20" Or Larger Wheels	✓	✗	✗
Electric Glass Roof	✓	✗	✓
Skyview Roof	✓	✗	✗
Drivers Side Air Bag	✓	✓	✓
Passenger Air Bag	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓

Dealership [redacted]
Telephone [redacted]
Source Autotrader
Stock # [redacted]
Distance from [redacted]
[redacted] - [redacted]

[redacted]**arable vehicles** used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]
Front Side Impact Air Bags	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓
Positraction	✓	✗	✗
Backup Camera	✓	✓	✓
Parking Sensors	✓	✓	✓
Rear Side Impact Air Bags	✓	✗	✗
Hands Free	✓	✓	✓
Xenon Or L.E.D. Headlamps	✓	✗	✗
Alarm	✓	✓	✓
Traction Control	✓	✓	✓
Stability Control	✓	✓	✓
Blind Spot Detection	✓	✗	✗
Dual Mirrors	✓	✓	✓
Heated Mirrors	✓	✓	✓
Privacy Glass	✓	✓	✓
Fog Lamps	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓
Clearcoat Paint	✓	✓	✓
Rear Step Bumper	✓	✓	✓
Trailer Hitch	✓	✓	✓
Running Boards/Side Steps	✓	✗	✓
Power Rear Window	✓	✓	✓
[redacted] Emissions	✓	✓	✓
List Price		[redacted]	
Adjustments:			
Package		+ [redacted]	+ [redacted]
Options		+ [redacted]	+ [redacted]
Mileage		+ [redacted]	+ [redacted]
Condition[1]		- [redacted]	- [redacted]
Adjusted [redacted]arable Value		[redacted]	

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VALUATION NOTES

[redacted] - Post Valuation Adjustment entered for:

[redacted] - Packages added : [redacted] [redacted], FX4

[redacted] - [redacted] CONFIGURATION CHANGE

[redacted] - PVADJ CHANGE REQUESTED BY: [redacted]([redacted])

This Market Valuation Report has been prepared exclusively for use by UNITED SERVICES AUTOMOBILE ASSOCIATION, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] source of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include [redacted].

"[redacted] has included a standard license plate transfer fee or replacement license plate fee in the valuation per its application of state requirements. If any other license plate fee is applicable, please contact [redacted] for potential reimbursement."

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SUPPLEMENTAL INFORMATION

VEHICLE HISTORY INFORMATION

[redacted]®

[redacted]® Message: [redacted] has decoded this VIN without any errors

Vehicle Market History Information:

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: [redacted] in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: [redacted] in [redacted]

This vehicle was reported to [redacted] on [redacted] Mileage: [redacted]
Location: [redacted] in [redacted]

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SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK		RESULTS FOUND
Abandoned	✓	No Abandoned Record Found
Damaged	✓	No Damaged Record Found
Fire Damage	✓	No Fire Damage Record Found
Grey Market	✓	No Grey Market Record Found
Hail Damage	✓	No Hail Damage Record Found
Insurance Loss	✓	No Insurance Loss Record Found
Junk	✓	No Junk Record Found
Rebuilt	✓	No Rebuilt Record Found
Salvage	✓	No Salvage Record Found

EVENT CHECK		RESULTS FOUND
[redacted] Crash Test Vehicle	✓	No [redacted] Crash Test Vehicle Record Found
Frame Damage	✓	No Frame Damage Record Found
Major Damage Incident	✓	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓	No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓	No Odometer Problem Record Found
Recycled	✓	No Recycled Record Found
Water Damage	✓	No Water Damage Record Found
Salvage Auction	✓	No Salvage Auction Record Found

VEHICLE INFORMATION		RESULTS FOUND
Accident	✓	No Accident Record Found
Corrected Title	✓	No Corrected Title Record Found
Driver Education	✓	No Driver Education Record Found
Fire Damage Incident	✓	No Fire Damage Incident Record Found
Lease	✓	No Lease Record Found
Lien	✓	No Lien Record Found
Livery Use	✓	No Livery Use Record Found
Government Use	✓	No Government Use Record Found
Police Use	✓	No Police Use Record Found
Fleet	✓	No Fleet Record Found
Rental	✓	No Rental Record Found
Fleet and/or Rental	✓	No Fleet and/or Rental Record Found
Repossessed	✓	No Repossessed Record Found
Taxi use	✓	No Taxi use Record Found
Theft	✓	No Theft Record Found
Fleet and/or Lease	✓	No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓	No Emissions Safety Inspection Record Found
Duplicate Title	✓	No Duplicate Title Record Found

[redacted] provides UNITED SERVICES AUTOMOBILE ASSOCIATION information reported by [redacted] regarding the [redacted] ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, [redacted] does not adjust the value of the loss vehicle based upon this information.

LEGEND :

✓ No Event Found
⛔ Event Found
Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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[redacted]

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[redacted]

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: [redacted]

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
[redacted]	[redacted]		Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]			Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]	[redacted], [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]	[redacted], [redacted]	[redacted]	[redacted]	TITLE (Lien Reported)
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]	EQUALITY, [redacted]	[redacted]	[redacted]	TITLE (Lien Reported)
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	EQUALITY, [redacted]			REGISTRATION EVENT/ [redacted]
[redacted]			Manufacturer	MANUFACTURER RECALL

AUTOCHECK TERMS AND CONDITIONS:

[redacted]'s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to [redacted] by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

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SUPPLEMENTAL INFORMATION

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

[redacted] shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of [redacted], including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and [redacted] shall be governed by the laws of the State of [redacted] without regard to its conflict of law provisions. You and [redacted] agree to submit to the personal and exclusive jurisdiction of the courts located within the county of [redacted].

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SUPPLEMENTAL INFORMATION

[redacted] VEHICLE RECALL

The National Highway Traffic Safety Administration has issued 13 safety related recall notices that may apply to the above valued vehicle.

[redacted] Campaign ID : [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, DIESEL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain model year [redacted] SD, [redacted], [redacted], and [redacted] trucks manufactured [redacted], to [redacted]. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

Consequence : If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will replace the protective shield, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] Campaign ID : [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted] trucks manufactured [redacted], to [redacted]. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame.

Consequence : A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] Campaign ID : [redacted]

Mfg's Report Date : [redacted]

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

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SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] equipped with [redacted] engines and [redacted]. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to 'Park.' As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) [redacted], "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and [redacted], "Theft Protection."

Consequence : Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : [redacted]

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted], [redacted], [redacted] and [redacted] vehicles equipped with a manual driver's seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of [redacted] ([redacted]) [redacted]s [redacted], "Head Restraints" and [redacted], "Seating Systems."

Consequence : If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on [redacted]. Owners may contact [redacted] at [redacted]. [redacted]'s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Component : STRUCTURE:BODY:DOOR

Potential Number Of Units Affected : [redacted]

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SUPPLEMENTAL INFORMATION

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted], and [redacted] vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a [redacted] dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Door Locks and Door Retention Components."

Consequence : If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began [redacted]. Owners may contact [redacted] at [redacted]. [redacted]'s number for the recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 504

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], and [redacted] trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages," and [redacted], "Seating Systems."

Consequence : The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury.

Remedy : [redacted] will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted], and [redacted] trucks. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed.

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SUPPLEMENTAL INFORMATION

Consequence : A door that opens while driving can increase the risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : ENGINE

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pick-up trucks equipped with an engine block heater. Water and contaminants may get into the block heater cable's splice connector causing corrosion and damage.

Consequence : When the heater is plugged in, prolonged corrosion could cause a resistive short, increasing the risk of overheated or melted wiring which can increase the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will disable the block heater cable, free of charge. Once parts are available, Dealers will replace the engine block heater cable, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : EQUIPMENT:ELECTRICAL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pick-up trucks equipped with an engine block heater and previously remedied under recall [redacted]. During the previous repair, the block heater cable's splice connector may have been damaged.

Consequence : A damaged cable could cause a resistive short, increasing the risk of overheated or melted wiring, increasing the risk of a fire.

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SUPPLEMENTAL INFORMATION

Remedy : [redacted] will notify owners, and dealers will disable the engine block heater from being used. When replacement cables become available, a [redacted] will be mailed and dealers will replace the engine block heater cord, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:TAILGATE:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] [redacted], [redacted], and [redacted] trucks equipped with an electric tailgate latch release switch mounted in the tailgate handle. Water may enter the electrical wiring system and cause a short circuit, activating the switch and releasing the tailgate latches.

Consequence : Unintended tailgate opening may allow unrestrained cargo to fall out of the truck bed and become a road hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will modify the tailgate/frame wiring harnesses by adding jumper pigtails to isolate the tailgate release control circuits and will install a new tailgate handle release switch, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : STRUCTURE:BODY:ROOF AND PILLARS

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] [redacted] [redacted], [redacted], [redacted], and [redacted] vehicles with carpet flooring. If a front seat belt pretensioner deploys as the result of a crash, the sparks may ignite materials such as carpeting or insulation within the B-pillar area.

Consequence : A vehicle fire could result if materials ignite inside the vehicle.

Remedy : [redacted] will notify owners, and dealers will apply heat resistant tape to the carpet and its insulation, and modify the B-Pillar insulation as necessary, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] [redacted]

Manufacturer Recall No. : [redacted]

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SUPPLEMENTAL INFORMATION

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : STEERING

Potential Number Of Units Affected : 102

Summary : [redacted] ([redacted]) is recalling all [redacted] with part number [redacted]. The kits were sold as an accessory for certain [redacted] and [redacted] pickup [redacted]. The foam ring inside the stabilizer "through shaft" may block the piston ports, possibly causing the steering to lock up.

Consequence : If the steering locks, it can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will install a new shock assembly with a revised foam ring and steel support disc, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted].

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:REAR/OTHER

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted] and [redacted] equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages."

Consequence : If the left rear inflatable seat belt buckle separates from it's mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed [redacted]. Owners will receive a [redacted] when the remedy becomes available. Owners may contact [redacted] Customer Service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

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[redacted]

Loss Details

Name	Role	Statement
[redacted]	Insured Vehicle Owner, Member, Insured Reporting person	[redacted]07:31 PM CST Taken by: [redacted]00001 Had driven without problems 100 miles and almost home. Smoke from under hood then loud bang then fire under hood. [redacted]08:00 PM CST Taken by: [redacted]00001 Coverage for Your 2017 FORD F-250 SPRCR 4X4 CRW: COMP $1000 deductible [redacted]08:05 PM CST Hide Details [redacted]00001 What would you like to do?: Have USAA pay for my repairs Select phone number where we can contact yo[redacted] Other [redacted]4:20 PM CST Hide Details Taken by: R7026 Fire: What happened?: NI STATED THAT HE WAS DRIVING THE IV FOR ABOUT 100 MILES WHILE STOPPED AT A STOP LIGHT HE SAW SMOKE UNDER THE HOOD HE THOUGHT POSS WATER HOSE HE ACCELERATED TO GET OUT OF THE WAY FROM TRAFFIC HE HEARD A LOUD BANG COMING FROM THE DRIVERS SIDE WHEEL WELL NO SIGNALS OR GUAGES WERE ELEVATED AFTER HE PULLED OVER ON TO THE SIDE OF THE ROAD THE NI HAD TO GET HIS DOGS OUT OF THE CAR A PASSERBY CALLED THE POLICE DEPT AND FIRE DEPT THE FIRE HAD EXT INTO THE CAB AND THE ENGINE THE DASH AND TOWARDS THE STEERING WHEEL WAS MELTED NO UPP NO INJ THE TRUCK WAS NOT DRIVABLE Vehicle info: Year: 2017 Make: FORD Model: F-250 Color: BLACK Mileage: 40000 Aftermarket Equipment: RANCH HAND PROTECTOR ACROSS THE GRILL SPECIAL SEAT COVERS Wiring - aftermarket/trailer: NONE Vehicle Maintenance History: Mechanical or electrical problems: NONE Services Performed: IV WAS JUST SERVICED AT 31179 MILES Vehicle ever in accident: NO Fluid leaks prior to fire: NO FLUIDS LEAKING Operability Problems: NOT ABLE TO ACCELERATE Accessories all working: YES How often do you get oil changed: EVERY 5-7K MILES Purchase Info: Date: 10/26/2017 Location: New/Used: USED PAID CASH FOR THE TRUCK Names on Title: [redacted] Warranty on IV: NOT OTHER THAN STANDARD WARRANTY Any warranty work done: NONE Known Recalls: 1 WITH THE TAILGATE SMOKE WAS GREY FIRE GOT BLACK WHEN THE FIRE ERUPTED SMOKE WAS PRETTY THICK FROM THE BEGINING Fire Dept Called: How long to respond: 5 MINUTES Fire Report Information: SHELBY FD/PD Did fire/police state how fire may have occurred?: NONE Do you have any idea how fire occurred: CHECKED ON THE INTERNET AND HE SAID THAT THERE IS AN ISSUE WITH THE FUEL FILTERS ON THIS TRUCK Did anyone photograph/video scene: TOOK A COUPLE BUT IT WAS RAINING

[redacted]

[redacted]

Have any fire investigators contacted you: NONE

Personal Property damaged from the fire: NO UPP CLAIMING

IV Current Location:
CHELSEA WRECKER SERVICE

Refresh Exit

To Top

[redacted]

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[redacted]

Salvage Recovery

Vehicle Details

Exposure	Exposure Status	Salvage Status	Vehicle Disposition Method	Stock Number
Comprehensive	Closed	Closed	Sold by Pool/Facility	[redacted]

Salvage Details

Gross Recovery	Total Advanced Charges	Total Salvage Charges	Refund	Net Recovery
14,800.00	(495.00)	(212.57)	0.00	$ 14,092.43

Salvage Transactions

Description	Status	Process Date	Remitter	Net Transaction Amount
Invoice	Posted	02/10/2023	COPART SALVAGE AUTO AUCTIONS	$14,092.43

Reason	Amount
Salvage expense	(212.57)
Initial storage	(120.00)
Initial tow	(375.00)
Gross salvage recovery	14,800.00

Refresh Exit

[redacted]

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PoliceRecords.support@lexisnexisrisk.com

Accurint for Insurance
866-277-8407
Accurint.support@lexisnexisrisk.com

For tips on ordering visit:
statetips.lexisnexisrisk.com

PAGE COUNT: 4

CLIENT: USAA
DIVISION: SO11
ADJUSTER [redacted]
CLAIM:

TRANSACTION [redacted]
DATE:

DATE OF LOSS [redacted] TIME OF LOSS: 0000
STREET:
CITY: UNKNOWN
COUNTY: SHELBY
STATE: AL

INVESTIGATING AGENCY: SHELBY CO SO
REPORT NUMBER: [redacted]
REPORT TYPE: FIRECAR
PARTY1: [redacted]
PARTY2:
PARTY3:

CAR: MAKE: YEAR:
TAG: [redacted]

ADDITIONAL INFO:

NOTE:

THANK YOU FOR YOUR ORDER!

INCIDENT / INVESTIGATION REPORT

INCIDENT DATA

Agency Name	*Shelby County Sheriff's Office*
ORI	[redacted]
OCA	[redacted]
Date / Time Reported	[redacted]

#1	Crime Incident: *FIRE INVESTIGATION*	UCR: 999	Local Statute: 0	☐ Att ☑ Com
#2	Crime Incident	UCR:	Local Statute:	☐ Att ☐ Com
#3	Crime Incident	UCR:	Local Statute:	☐ Att ☐ Com

Location of Incid[redacted] | Premise Type: *Highway / Road / Alley* | Offense Tract: *E*

MO

How Attacked or Committed

Weapon / Tools: *None* | Forcible Entry ☐ Yes ☐ No ☑ N/A

VICTIM

# Victims	Type	Injury	Residency Status
1	Individual	None	Unknown

Victim Business Name (Last, First, Middle)	Victim of Crime #	Age / DOB	Race	Sex
V[redacted]	*1*	[redacted]		

Relationship to Offenders: [redacted]

[redacted] *Vestavia Hills, AL* [redacted]

Employer Name/Address: *Retired* | Business Phone

VYR	Make	Model	Style	Color
2017	*FORD / FORD...*	*F250*		*BLK* [redacted]

OTHERS INVOLVED

CODES: V- Victim (Denote V2, V3) O = Owner (if other than victim) R = Reporting Person (if other than victim) I = Other Involved

Code	Name (Last, First, Middle)	Victim of Crime #	Age / DOB	Race	Sex

Home Address | Home Phone

Employer Name/Address | Business Phone

Code	Name (Last, First, Middle)	Victim of Crime #	Age / DOB	Race	Sex

Home Address | Home Phone

Employer Name/Address | Business Phone

PROPERTY

Status Codes L = Lost S = Stolen R = Recovered D = Damaged Z = Seized B = Burned C = Counterfeit / Forged F = Found U = Unknown
(Check "OJ" column if recovered for other jurisdiction)

Victim #	UCR	Status - Date	Value	OJ	QTY	Property Description	Make/Model	Serial Number
	[redacted]		*$47,000.00*		*1.00*	*2017 F250*		

Number of Vehicles Stolen: *0* | Number Vehicles Recovered: *0*

ID

Officer	Officer Signature	Supervisor Signature
(0640) HARDY, SAMUEL FREEMAN		

Complainant Signature	Case Status: *Inactive* *June 27, 2021*	Case Disposition:

Printed at: 3/1/2023 16:26

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Incident / Investigation Report

Shelby County Sheriff's Office

[redacted]

Status Codes L = Lost S = Stolen R = Recovered D = Damaged Z = Seized B = Burned C = Counterfeit / Forged F = Found U = Unknown

DRUGS

Status	Quantity	Type Measure	Suspected Drug Type	

OFFNDR

Offender(s) Suspected of Using
☐ Drugs ☑ N/A
☐ Alcohol
☐ Computer

Offender 1	Offender 2	Offender 3	Primary Offender Resident Status
Age: Race: Sex:	Age: Race: Sex:	Age: Race: Sex:	Resident
Offender 4	**Offender 5**	**Offender 6**	Non-Resident
Age: Race: Sex:	Age: Race: Sex:	Age: Race: Sex:	Unknown

SUSPECT

Name (L, F M) AKA					Home Address		Home Phone
Occupation			Business Address				Business Phone
DOB / Age	Race	Sex	Hgt	Wgt	Build	Hair Color	Eye Color
					Hair Style	Hair Length	Glasses

Scars, Marks, Tattoos, or other distinguishing features (i.e. limp, foreign accent, voice characteristics)

Hat	Shirt/Blouse	Coat/Suit	Socks
Jacket	Tie/Scarf	Pants/Dress/Skirt	Shoes

Was Suspect Armed?	Type of Weapon	Direction of Travel	Mode of Travel

VYR	Make	Model	Style/Doors	Color	Lic/Lis	Vin

Suspect Hate / Bias Motivated: ☐ Yes ☑ No Type:

WITNESS

Name (Last, First, Middle)	D.O.B.	Age	Race	Sex

Home Address	Home Phone	Employer	Phone

NARRTIVE

On [redacted] at approximately 1740 hours, I responded to [redacted] to a report of a vehicle fire. Once on scene I spoke to [redacted] who stated that he was driving westbound on US 280 when he heard a loud bang noise, and his truck caught on fire. To his knowledge there were no mechanical issues with the vehicle. Chelsea Fire Ladder 31 responded and put the fire out. The fire resulted in the engine compartment and part of the cab being burned. Chelsea Wrecker responded and removed the vehicle from the roadway. Wells provided me with proof of USAA insurance P[redacted]

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[redacted]

[redacted],

[redacted]

From: [redacted]
To: [redacted]
Subject: Fwd: Your Case Number: [redacted] Our File Numbers: [redacted] and [redacted]
Date: [redacted]
Attachments: [redacted]

Subro Package Property [redacted]
Subro Package Pro[redacted].pdf

Good Morning [redacted]:
Attached are the demands and supporting documents regarding these claims.
Please review and advise accordingly.
Thank you!
Regards,

VS
VENTURE
SUBROGATION

[redacted]
Fax: [redacted]
Websi[redacted]
"Reviewin[redacted] Present, Changing the Future"

-------- Forwarded Message --------
Subject:RE: Your Case Number: [redacted] Our File Numbers: [redacted] and [redacted]
Date: [redacted] +0000
From: [redacted] <[redacted]>
To: [redacted] <[redacted]>

Hi [redacted],

Please send the docs to [redacted] - [redacted]

Thanks

[redacted]

PRIVILEGED AND CONFIDENTIAL
This e-mail may contain privileged communications. If you have received it in error, please delete it

immediately and notify the sender.

From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted] <[redacted]>
Subject: Re: Your Case Number: [redacted] Our File Numbers: [redacted] and [redacted]

WARNING: This message originated outside of [redacted]. Use caution when opening attachments, clicking links, or responding.

Good Morning [redacted]:
Please provide a status update regarding this claim which was escalated to your office for handling.
Thank you!
Regards,

VS
VENTURE
SUBROGATION

[redacted]
Fax:
Websi
"[redacted]"

Good Morning [redacted]:
Please provide a status update regarding this claim which was escalated to your office for handling.
Thank you!
Regards,

VS
VENTURE
SUBROGATION

--
[redacted]
Fax:
Websi
"[redacted]"

[redacted]

AUTOMOBILE LOSS NOTICE

DATE (MM/DD/YYYY) [redacted]

AGENCY
Sweetwater Insurance Agency, Inc
[redacted]

[redacted] LOCATION CODE

DATE OF LOSS AND TIME [redacted] AM [ ] PM [X]

CARRIER [redacted]

NAIC CODE [redacted]

POLICY NUMBER [redacted]

LINE OF BUSINESS [redacted]

CONTACT NAME:

PHONE (A/C, No, Ext): [redacted]

FAX (A/C, No): [redacted]

E-MAIL ADDRESS: [redacted]

CODE: SUBCODE:

AGENCY CUSTOMER ID: [redacted]

[redacted]

NAME OF [redacted] Middle, Last)
[redacted]

DATE OF BIRTH | FEIN (if applicable) | MARITAL STATUS / CIVIL UNION (if applicable)

[redacted] ☐ HOME ☐ BUS ☑ CELL

[redacted] S MAILING ADDRESS
[redacted]

PRIMARY E-MAIL ADDRESS:

[redacted] E-MAIL ADDRESS:

CONTACT [X] CONTACT [redacted]

NAME OF CONTACT ([redacted], Middle, Last)
[redacted] ☐ HOME ☐ BUS ☐ CELL

CONTACT'S MAILING ADDRESS

WHEN TO CONTACT

PRIMARY E-MAIL ADDRESS:

[redacted] E-MAIL ADDRESS:

LOSS

LOCATION OF LOSS
STREET: [redacted]

CITY, [redacted], ZIP: Madisonville [redacted]

COUNTRY:

POLICE OR FIRE DEPARTMENT CONTACTED [redacted]

REPORT NUMBER

DESCRIBE LOCATION OF LOSS IF NOT AT SPECIFIC STREET ADDRESS:

DESCRIPTION OF ACCIDENT ([redacted], Additional Remarks Schedule, may be attached if more space is required)

Insured vehicle caught fire

[redacted] VEHICLE

VEH # | YEAR [redacted] | MAKE: [redacted] | MODEL: [redacted] | BODY TYPE: PU | V.I.N.: [redacted] | PLATE NUMBER [redacted]

OWNER'S NAME AND ADDRESS [X] (Check if same as insured)

[redacted] ☐ HOME ☐ BUS ☐ CELL

PRIMARY E-MAIL ADDRESS:

[redacted] E-MAIL ADDRESS:

DRIVER'S NAME AND ADDRESS [ ] (Check if same as owner)

[redacted] ☐ HOME ☐ BUS ☐ CELL

PRIMARY E-MAIL ADDRESS:

[redacted] E-MAIL ADDRESS:

RELATION TO [redacted] (Employee, fa) | DATE OF BIRTH | DRIVER'S LICENSE NUMBER | [redacted] | PURPOSE OF USE | USED WITH PERMISSION? (Y/N)

DESCRIBE DAMAGE

VEHICLE BURNED

1. WAS A STANDARD CHILD PASSENGER RESTRAINT SYSTEM (CHILD SEAT) INSTALLED IN THE VEHICLE AT THE TIME OF THE ACCIDENT?		Y / N
2. WAS THE CHILD PASSENGER RESTRAINT SYSTEM (CHILD SEAT) IN USE BY A CHILD DURING THE TIME OF THE ACCIDENT?		Y / N
3. DID THE CHILD PASSENGER RESTRAINT SYSTEM (CHILD SEAT) SUSTAIN A LOSS AT THE TIME OF THE ACCIDENT?		Y / N

ESTIMATE AMOUNT: | WHERE CAN VEHICLE BE SEEN?: | WHEN CAN VEHICLE BE SEEN?:

OTHER INSURANCE ON VEHICLE - CARRIER: | POLICY NUMBER:

© [redacted] All rights reserved.
The [redacted] name and logo are registered marks of [redacted]

[redacted] SV

OTHER VEHICLE / PROPERTY DAMAGED **NON - VEHICLE?** ☐ **AGENCY CUSTOMER ID:** [redacted]

VEH #	YEAR	MAKE:	BODY TYPE:	PLATE NUMBER	STATE
		MODEL:	V.I.N.:		

DESCRIBE PROPERTY (Other Than Vehicle) — OTHER VEH/PROP INS? (Y/N) ☐

CARRIER OR AGENCY NAME — [redacted] NUMBER

OWNER'S NAME AND ADDRESS — PRIMARY PHONE # ☐ HOME ☐ BUS ☐ CELL — SECONDARY PHONE # ☐ HOME ☐ BUS ☐ CELL

PRIMARY E-MAIL ADDRESS:

SECONDARY E-MAIL ADDRESS:

DRIVER'S NAME AND ADDRESS ☐ (Check if same as owner) — PRIMARY PHONE # ☐ HOME ☐ BUS ☐ CELL — SECONDARY PHONE # ☐ HOME ☐ BUS ☐ CELL

PRIMARY E-MAIL ADDRESS:

SECONDARY E-MAIL ADDRESS:

DESCRIBE DAMAGE

ESTIMATE AMOUNT	WHERE CAN DAMAGE BE SEEN?	

INJURED

NAME & ADDRESS	PHONE (A/C, No)	PED	INS	OTH	AGE	EXTENT OF INJURY
		☐	☐	☐		
		☐	☐	☐		
		☐	☐	☐		
		☐	☐	☐		

WITNESSES OR PASSENGERS

NAME & ADDRESS	PHONE (A/C, No)	INS	OTH	OTHER (Specify)
		☐	☐	
		☐	☐	
		☐	☐	

REPORTED BY	REPORTED TO
[redacted]	AGENT

REMARKS [redacted] Additional Remarks Schedule, may be attached if more space is required)

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

Applicable in [redacted]: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

Applicable in [redacted]: For your protection [redacted] law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Applicable in [redacted]: For your protection [redacted] law requires the following to appear on this form. Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Applicable in [redacted]: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable for insurance proceeds shall be reported to the [redacted] within the [redacted].

Applicable in [redacted]: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

Applicable in the [redacted]: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Applicable in [redacted]: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony of the [redacted].

Applicable in [redacted]: Any person who intentionally or knowingly misrepresents or conceals material facts, opinions, intention, or law to obtain or attempt to obtain coverage, benefits, recovery, or compensation commits the offense of insurance fraud which is a crime punishable by fines or imprisonment or [redacted].

Applicable in [redacted]: Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement containing any false, incomplete or misleading information is guilty of a felony.

Applicable in [redacted]: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

Applicable in [redacted]: Any person who, knowingly and with intent to defraud, presents, causes to be presented or prepares with knowledge or belief that it will be presented to or by an insurer, purported insurer, broker or any agent thereof, any written, electronic, electronic impulse, facsimile, magnetic, oral, or telephonic communication or statement as part of, or in support of, an application for the issuance of, or the rating of an insurance policy for personal or commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which such person knows to contain materially false information concerning any fact material thereto; or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act.

Applicable in [redacted] Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Applicable in [redacted]: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or denial of insurance benefits.

Applicable in [redacted]: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Applicable in [redacted]: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

Applicable in [redacted]: Pursuant to [redacted], any person who knowingly and willfully files a statement of claim that contains any false, incomplete or misleading information concerning a material fact is guilty of a category D felony.

Applicable in [redacted]: Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud as provided in [redacted].

Applicable in [redacted] Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

Applicable in [redacted]: Any person who knowingly makes or knowingly assists, abets, solicits or conspires with another to make a false report of the theft, destruction, damage or conversion of any motor vehicle to a law enforcement agency, the department of motor vehicles or an insurance company, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed [redacted] and the value of the subject motor vehicle or stated claim for [redacted].

Applicable in [redacted]: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Applicable in [redacted]: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Applicable in [redacted]: Any person who knowingly and with intent to defraud or solicit another to defraud the insurer by submitting an application containing a false statement as to any material fact may be violating state law.

Applicable in [redacted]: Any person who knowingly and with intent to injure or defraud any insurer files an application or claim containing any false, incomplete or misleading information shall, upon conviction, be subject to imprisonment for [redacted] and the payment of a fine of [redacted].

Applicable in [redacted]: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents [redacted] for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for [redacted] by a fine of [redacted]) and [redacted]), or a fixed term of imprisonment for [redacted], or [redacted]. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of [redacted], if extenuating circumstances are present, it may be reduced to a minimum of [redacted].

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Applicable in [redacted]: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Applicable in [redacted]: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Applicable in [redacted]: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

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Dutchmen

WHITE HAWK

Dutchmen

WHITE HAWK

Recorded Statement of [redacted]

[redacted] Hi Mr. [redacted], this is [redacted] with [redacted] and I just want to advise we'll be conducting a recorded interview by telephone with [redacted] on…[redacted] is [redacted] [redacted] [redacted] And this is concerning the incident that took place [redacted] [redacted], um, at [redacted]

[redacted]: Yes, Ma'am.

[redacted] Mr. [redacted], do you understand this conversation is being recorded?

[redacted]: Yes, Ma'am.

[redacted] Is it being recorded with your permission?

[redacted]: Yes, Ma'am.

[redacted] Okay, for identification purposes, would you please state your full name and spell your last name?

[redacted]: [redacted].

[redacted] What's your date of birth?

[redacted]: [redacted].

[redacted] And what's your Social Security number?

[redacted]: [redacted].

[redacted] Your home address?

[redacted]: [redacted].

[redacted] And what are your, um, home, work and/or cell phone numbers? I do understand that your cell phone was in the vehicle at the time so the number that…

[redacted]: Yes, Ma'am, (*inaudible*) temporary number.

[redacted] Okay.

[redacted]: Right, this is a temporary number.

[redacted] Okay, that's fine.

[redacted]: I don't have a home but my primary number will be the [redacted] once that ports over. They take [redacted] so…

[redacted]: Okay, and your temporary number right now that I just got you on is [redacted]. I don't even know if you know that number by heart.

[redacted]: No, Ma'am.

[redacted]: Okay, that's fine. And what is your marital status?

[redacted]: Married.

[redacted]: And what is your wife's name?

[redacted]: [redacted]…

[redacted]: What's her last name?

[redacted]: [redacted]

[redacted]: Okay, are you currently employed?

[redacted]: Yes, Ma'am.

[redacted]: Where do you work?

[redacted]: [redacted] Foundry.

[redacted]: Who is your direct supervisor?

[redacted]: It'd be [redacted].

[redacted]: And how long…

[redacted]: [redacted]L.

[redacted]: Thank you. How long have you worked there?

[redacted]: [redacted] or so.

[redacted]: Wow. What is the nature of your job?

[redacted]: I'm a supervisor.

[redacted]: Okay, do you have your driver's license number with you?

[redacted]: No, but I think I know it.

[redacted]: Okay.

[redacted]: I think it's [redacted].

[redacted]: Okay, do you have any restrictions on your license?

[redacted]: No, Ma'am.

[redacted]: It's my understanding this incident happened [redacted] Is that correct?

[redacted]: Correct.

[redacted]: Okay, what, about what time was the fire?

[redacted]: It's probably [redacted] or so.

[redacted]: A.M. or P.M.?

[redacted]: P.M.

[redacted]: What was, what were the weather conditions like at that time?

[redacted]: Sunny, hot.

[redacted]: Okay, exactly where did the fire occur?

[redacted]: It occurred as I was pulling into the driveway. So I heard an explosion as I was approaching. I've been parking in the yard because I've got a travel trailer in the driveway and I'm in the process of getting a, uh, a carport, garage built for the travel trailer so I've been having to park this truck in my yard. So I was pulling up to where I normally park and I heard the explosion and I had my [redacted] in the back seat. I didn't know what was going on so I just stopped the vehicle, got them out and saw the fire.

[redacted]: Okay, when you say you heard the explosion…

[redacted]: Yeah.

[redacted]: …do you, where did you hear it from?

[redacted]: Under the hood.

[redacted]: Okay, did you feel anything, any vibration or anything?

[redacted]: No, not before it done it.

[redacted]: Okay, so you just heard it and that's what your [redacted], that's what [redacted] alerted you to the fire?

[redacted]: Yes, Ma'am.

[redacted]: Okay, um, and how long had you been driving the vehicle before this incident?

[redacted]: Like [redacted]. We had left and we were going to football practice. I did smell diesel [redacted] down the road so I turned, I stopped, popped the hood, didn't see anything. This is my [redacted] and I probably only drove it [redacted] to [redacted] since I bought it. I popped the hood, didn't see anything, you know. I was like, uh, I don't know.

[redacted]: Okay.

[redacted]: So I turned around to check it out better at my house since I was so close and then, like I said, I heard the explosion.

[redacted]: Okay, um, did…

[redacted]: And I'm pretty sure it was on fire before we…And right as, I'm assuming it caught fire when I heard the explosion 'cause it was on fire once we got to stop and I got the boys out.

[redacted]: Okay, how old are your kids?

[redacted]: I've got [redacted] that's [redacted].

[redacted]: Was the [redacted] in a car seat?

[redacted]: Yes, Ma'am.

[redacted]: Okay, um, did you remove the whole car seat or just him?

[redacted]: Just him. He's in a, uh, just a booster back seat now.

[redacted]: Okay, okay.

[redacted]: So a booster back with a, uh, the shoulder harness.

[redacted]: Okay, yeah, okay.

[redacted]: I mean, it was scary.

[redacted]: Oh, I can imagine, absolutely. I can understand. When you, you said, I know you said you hadn't driven the truck very often.

[redacted]: No.

[redacted]: When was the last time you drove it prior to this?

[redacted]: That morning. Me and my son went and had lunch at [redacted] I think we ate at [redacted] and then headed back home.

[redacted]: Okay, um, and we'll come back to the fire part in just a moment. What kind of vehicle is this?

[redacted]: It's a [redacted]

[redacted]: And are you the titled owner of the vehicle?

[redacted]: Yeah, I think. I mean (*unintelligible words*).

[redacted]: Right, okay. Where did you purchase the vehicle?

[redacted]: [redacted] in [redacted].

[redacted]: [redacted]?

[redacted]: Although I think they might…Yeah, [redacted], [redacted].

[redacted]: Okay, and did you…

[redacted]: Smaller dealership.

[redacted]: Okay, do you know about when you purchased it?

[redacted]: Oh, I want to say now [redacted]. I don't know the exact date. If I had my other phone I could tell you.

[redacted]: Oh, that's fine.

[redacted]: 'Cause I purchased it right after a camping trip because I bought the camper and my [redacted] just hardly wasn't enough to pull the camper with so the day…

[redacted]: My stepdad had the same issue.

[redacted]: Yeah, the day after we got back, I purchased the [redacted]. I found it online and went and looked at it. Seemed like a pretty good deal, went to purchase it.

[redacted]: He purchased the [redacted], same exact situation though. The [redacted] just didn't, wasn't able to pull like he needed.

[redacted]: Yeah.

[redacted]: He's a [redacted] person. My dad is a [redacted] person so…

[redacted]: Right. (*Unintelligible words*) I like them all.

[redacted]: I agree completely.

[redacted]: I like [redacted] but [redacted] don't make a diesel unfortunately.

[redacted]: Right. I completely understand. And, um, so you were the last person prior to this to drive the vehicle, correct?

[redacted]: Yes, Ma'am. Yeah, I'm the only was driving. My wife never…

[redacted]: Okay.

[redacted]: …had never sat in the seat.

[redacted]: Okay, and do you know about how much you paid for it, what the purchase price was?

[redacted]: I want to say it was [redacted] and I had a [redacted], somewhere right around in there. I had a [redacted] I traded in.

[redacted]: Okay.

[redacted]: I had it, I had it paid off so I swapped it in.

[redacted]: Mm hmm.

[redacted]: And then financed this one as my down payment on it.

[redacted]: Okay, and are you current…

[redacted]: (*Unintelligible words: speaking at the same time*.)

[redacted]: …on your payments?

[redacted]: Oh yes, Ma'am.

[redacted]: Okay, and who is your…

[redacted]: [redacted] or, I'm sorry, that's the camper. It's through [redacted].

[redacted]: Okay, sorry, I didn't mean to cut you off. There's a [redacted] delay on the phone so anytime I talk over you I'm sorry.

[redacted]: Oh, you're fine.

[redacted]: And…

[redacted]: I think I'd only paid like [redacted] on it.

[redacted]: Okay.

[redacted]: I think the [redacted] was due [redacted] and I've already got set up for automatic payments.

[redacted]: Okay, were there, are there any flammable materials or liquids that were in your vehicle, other than of course the diesel fuel?

[redacted]: No, Ma'am.

[redacted]: And the diesel was only…

[redacted]: There was a handgun in the center console.

[redacted]: I'm sorry, will you say that [redacted] more time?

[redacted]: There was a handgun in the center console. Other than that, no liquids.

[redacted]: Okay, and the diesel fuel was only what was in the tank, correct? Did you have any cans of gas…

[redacted]: Yes.

[redacted]: …just sitting?

[redacted]: No, no, no, no.

[redacted]: Okay, and I realize you've only had this a [redacted] so this may not apply but have you had any maintenance done on your vehicle?

[redacted]: Just an oil change.

[redacted]: Okay, when did you have the oil change?

[redacted]: I'm not sure. It was after I bought it.

[redacted]: Okay, do you know…

[redacted]: (*Inaudible.*)

[redacted]: I'm sorry, will you repeat that?

[redacted]: Probably like [redacted] or so after I bought it.

[redacted]: Okay, and do you, was it a company, a business or did you do it yourself?

[redacted]: Yeah, it was a, it was a business.

[redacted] What was the name of the place that did the oil change?

[redacted]: [redacted], I think it's [redacted], something like that in [redacted].

[redacted] Okay, are you aware of any mechanical defects with the vehicle?

[redacted]: No, Ma'am.

[redacted] Okay, do you know approximately how many miles were on the vehicle?

[redacted]: I had [redacted].

[redacted] Okay.

[redacted]: Give or take. But I, I used it [redacted] to pull that camper and then drove it pretty much just around [redacted] on my days off 'cause I've got a [redacted] I drive. That's my daily driver.

[redacted] Okay.

[redacted]: Or [redacted].

[redacted]: Okay, and I know you said that you have been parking the vehicle in your yard.

[redacted]: Yes, Ma'am.

[redacted] Where was it parked at this time when you pulled in? Was it in the yard still or did you leave it in the driveway?

[redacted]: When it caught fire it was in the yard.

[redacted] It was in the yard, okay.

[redacted]: Yeah, I pulled it back 'cause my wife, uh, the [redacted] was in the driveway and my [redacted].

[redacted] Okay.

[redacted]: So since I don't drive it much, I've got a detached garage that doesn't have a driveway to yet.

[redacted] Mm hmm.

[redacted]: So I've been pulling the, uh, [redacted] over in front of the detached garage.

[redacted]: Okay, was there anything else damaged other than your vehicle?

[redacted]: Yes, Ma'am.

[redacted]: What else is damaged?

[redacted]: A [redacted], my camper I was telling you about.

[redacted]: Oh.

[redacted]: It was about estimated [redacted]. I don't know, I'm not going to say. It was, it wasn't really, really close to it. It was my normal parking spot. I mean, obviously I didn't know it was on fire when it stopped. I heard the explosion but, uh, I tried to keep it cool. I stood there really in harm's way with a water hose trying to…That cop come up and tried to get me back. I told him, you know, keep everybody else back 'cause the handgun was in there.

[redacted]: Right.

[redacted]: So I stood there kind of in harm's way trying to protect the camper and it still, uh, done some damage to the left hand right side. It'd be the passenger's side.

[redacted]: Okay.

[redacted]: Or I'm sorry, the driver's side on the camper.

[redacted]: Okay, and do you have the camper insured?

[redacted]: Yes, Ma'am, it is insured through [redacted].

[redacted]: Okay.

[redacted]: Because when I bought it, it was a weekend.

[redacted]: Mm hmm.

[redacted]: And I wasn't really sure if you all done, uh, travel trailers or not and I had to get insurance before they would let me pull it off the lot.

[redacted]: Okay.

[redacted]: So I called, I got, I think I got it online with [redacted].

[redacted]: Okay.

[redacted]: And I have contacted them already.

[redacted]: Okay, so who, when you, I understand you got the boys out of the truck and then did you call the police or the fire department?

[redacted]: My wife.

[redacted]: Did you…

[redacted]: I got the water hose. Immediately after I got them to safety, I got the water hose and my wife called [redacted].

[redacted]: Okay, who came out? Was it the fire department and police?

[redacted]: It was [redacted] and a police.

[redacted]: Okay.

[redacted]: And there were neighbors of mine.

[redacted]: Of course, right, right. Did the investigator give you any indication as to what started the fire?

[redacted]: No, they said it looked like it started under the hood, I mean.

[redacted]: Okay, and how badly is your vehicle burned?

[redacted]: I wasn't concerned with that. It's completely gone. I've never, I mean, the whole cab is completely gone. There's nothing left. I mean, pretty much it got so hot so quick I knew the truck was unsaveable. But I hit it for like [redacted] with a water hose and it was doing absolutely nothing and my neighbor was trying to find a fire extinguisher. And at that point I told him…He found one. I told him just stay back because the handgun was in there. And I had, I pretty much started spraying the side of the travel trailer just trying to keep it cool.

[redacted]: Mm hmm.

[redacted]: And I was successful but it took probably, I don't know, it seemed like forever for the fire department to get there. I'm going to say [redacted] to [redacted]. The cop got there probably within [redacted] and it took them probably, I mean, they were, it seemed like [redacted] to [redacted]. And right probably [redacted] to [redacted] before they got there I could see the side of the travel trailer starting to like warp and I knew that…

[redacted]: Okay.

[redacted]: …you know, it was getting really hot. And I was hoping it wouldn't catch on fire. 'Cause I think if it would have went, it would have took the house too 'cause it's backed up pretty close to my house.

[redacted]: Right. Was there damage…

[redacted]: So I stood there spraying water on it.

[redacted]: …to your house?

[redacted]: Yes, Ma'am, it probably done, it probably got [redacted] or [redacted] of siding, nothing major.

[redacted]: Okay.

[redacted]: I'm not even worried about it.

[redacted]: Okay, I do think there is a claim open on your home as well and that's going to be handled by a different adjuster.

[redacted]: Okay.

[redacted]: And they'll reach out to you for that (*unintelligible words*).

[redacted]: Really, I mean, really I'm just thankful that me and the kids got out, I mean.

[redacted]: Absolutely.

[redacted]: Yeah, the truck gone, the camper gone, I mean, they can be replaced.

[redacted]: Right. Were any, were you or the kids injured at all?

[redacted]: No, Ma'am.

[redacted]: Okay, where is your vehicle at now?

[redacted]: It's same place. I didn't know you all were close and I figured just leave it where it's at.

[redacted]: Yeah, that's fine. I'll schedule to get it picked up. I'll put in a request to get someone to come out and pick it up. They'll call you [redacted] to schedule that. Do you have any photos?

[redacted]: I lost my phone in the fire so I've only got [redacted] my wife sent me a [redacted] [redacted] 'cause I had to go back into work. I took the morning off to…

[redacted]: Okay.

[redacted]: …you know, get a phone and stuff. I've got [redacted] she sent me.

[redacted]: Is your wife home?

[redacted]: No, she's at work.

[redacted]: Okay, tonight, um, can [redacted] or [redacted] of you take photos of the truck and of the area like how close it's parked to your house…

[redacted]: Okay.

[redacted]: …of the whole area before we get it moved?

[redacted]: Yes, Ma'am, I'll, uh…

[redacted]: Okay.

[redacted]: I can measure too if you need me to.

[redacted]: If you, if you don't mind, that would be fine.

[redacted]: Yeah.

[redacted]: If you don't get to do that, that's okay as well. But if you could, that would be great.

[redacted]: Okay, I'll measure and see. Like I said, it's kind of a normal parking spot. Obviously if I knew it was going to burn to the ground I would have…I don't know, like I said, I was mainly worried about getting the kids out.

[redacted]: Of course.

[redacted]: But I know…

[redacted]: Is there anything you would like to add regarding this incident?

[redacted]: I think we've covered it all, you know. I'm just thankful…

[redacted]: Have you understood all of the questions that I've asked?

[redacted]: Yes, Ma'am.

[redacted]: Is there, um, is all the information that you've given us true to the best of your knowledge?

[redacted]: Yes, Ma'am.

[redacted]: And do you understand that this interview was recorded?

[redacted]: Yes, Ma'am.

[redacted]: And did we have your permission to do so?

[redacted]: Yes, Ma'am.

[redacted]: Okay, hold on. I'm going to turn this off.

Certificate of Accuracy

This is to state that I, [redacted]*, transcribed the foregoing recorded statement and completed it on* [redacted] *and have herein rendered a complete and accurate transcription of the auditory contents of the recorded statement to the best of my ability. All proper names not spelled in the recording are typed as they sound.*

CCC ONE MARKET VALUATION REPORT

Prepared for [redacted]

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted] Madisonville, TN[redacted]
Loss Vehicle	[redacted] Super Duty F-250 w/Single Rear Wheels Lariat Crew Cab 4WD w/8' Box
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	[redacted]
Odometer	[redacted]
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	[redacted]
Adjusted Vehicle Value	[redacted]
Vehicular Tax ([redacted] Tax reflects applicable state, county and municipal taxes.	+ [redacted]
[redacted] FEE*	+ [redacted]
ARTICLE TAX AND LOCAL TAX*	+ [redacted]
Value before Deductible	[redacted]
Deductible*	- [redacted]
Total	[redacted]

Adjustments indicated with an Asterisk (*) have been determined by KENTUCKY NATIONAL INSURANCE COMPANY and have been added here for convenience.

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The [redacted]® Market Valuation Report reflects [redacted]'s opinion as to the value of the loss vehicle, based on information provided to [redacted] by KENTUCKY NATIONAL INSURANCE COMPANY.

Loss vehicle has [redacted] greater than average mileage of [redacted].

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology 2
Vehicle Information 3
Vehicle Condition 6
Comparable Vehicles 7
Valuation Notes 13
Supplemental Information 14

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[redacted]

VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

[redacted] has provided [redacted] with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

[redacted] maintains an extensive database of vehicles that currently are or recently were available for sale in the [redacted] This database includes vehicles that [redacted] employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information

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VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	[redacted]
Year	[redacted]
Make	[redacted]
Model	[redacted] Single Rear Wheels
Trim	Lariat
Body Style	Crew Cab [redacted] w/8' Box
Body Type	Longbed Pickup
Engine -	
Cylinders	8
Displacement	[redacted]
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission [redacted] Drive
Curb Weight	[redacted]

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Odometer	[redacted]	
Transmission	Automatic Transmission	✓
	[redacted] Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	✓
	Power Passenger Seat	✓
	Power Adjustable Pedals	✓
Decor/Convenience	Air Conditioning	✓
	Climate Control	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Navigation System	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
	Wood Interior Trim	✓
Seating	Bucket Seats	✓
	Reclining/Lounge Seats	✓
	Leather Seats	✓
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓

To the left is the equipment of the loss vehicle that [redacted] provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

Additional Equipment that is not Standard but was noted to be on the loss vehicle.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Premium Radio	✓
	Satellite Radio	✓
Wheels	Aluminum/Alloy Wheels	✓
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	[redacted] Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Backup Camera	✓
	Parking Sensors	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	✓
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Power Rear Window	✓
	[redacted] Emissions	✓

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
Mechanical	NORMAL		$ 0
Body/Glass	NORMAL		$ 0
Paint	NORMAL		$ 0
Interior	NORMAL		$ 0
Tires	NORMAL		$ 0
Total Condition Adjustments			**$ 0**

KENTUCKY NATIONAL INSURANCE COMPANY uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

[redacted] makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Normal condition. These dollar adjustments are based upon interviews with dealerships across the [redacted].

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
Odometer	[redacted]			
Automatic Transmission	✓	✓	✓	✓
Overdrive	✗	✓	✗	✗
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Passenger Seat	✓	✓	✓	✓
Power Adjustable Pedals	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Navigation System	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Home Link	✗	✗	✓	✗
Remote Starter	✗	✗	✓	✗
Wood Interior Trim	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy [redacted]	✓	✓	✗	✓

[redacted] Updated Date: [redacted]
[redacted] Crew Cab [redacted] Box [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted]
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Crew Cab [redacted] Box [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership R&b Car Company
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

[redacted] Updated Date: [redacted]
[redacted] Crew Cab [redacted] Box [redacted] Diesel Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership Lara Trucks Duluth
Telephone [redacted]
Source [redacted]
Stock [redacted]
Distance from [redacted]

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 1	[redacted]	[redacted] 3
Chrome Wheels	✗	✗	✓	✗
Locking Wheels	✗	✗	✓	✗
Electric Glass Roof	✗	✗	✓	✗
Skyview Roof	✗	✗	✓	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Positraction	✗	✓	✓	✗
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Communications System	✗	✓	✓	✗
Hands Free	✓	✓	✓	✓
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Metallic Paint	✗	✓	✗	✗
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Trailering Package	✗	✓	✗	✗
Running Boards/Side Steps	✗	✗	✓	✗
Power Rear Window	✓	✓	✓	✓
Bedliner	✗	✗	✓	✗
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		
Adjustments:				
Options		- [redacted]	- [redacted]	
Mileage		- [redacted]	- [redacted]	- [redacted]
Condition[1]		- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted] arable Value		[redacted]		

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Normal condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source	Vehicle	Price	Adjusted Comparable Value
Comp 4 Source: [redacted] City Auto - Murfreesboro Murfreesboro, TN [redacted] From Madisonville, TN	[redacted] **Rear** [redacted] **Crew Cab** [redacted] **Diesel Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (List)	[redacted]
Comp 5 Source: [redacted] [redacted] Columbia [redacted] From Madisonville, TN	[redacted] **Rear** [redacted] **Crew Cab** [redacted] **Diesel Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (List)	[redacted]
Comp 6 Source: [redacted] [redacted] Columbia [redacted] From Madisonville, TN	[redacted] **Rear** [redacted] **Crew Cab** [redacted] **Diesel Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (List)	[redacted]
Comp 7			

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

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COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source: [redacted]
[redacted] Taylor Auto Sales
[redacted]
[redacted]
[redacted] From Madisonville, TN

[redacted] [redacted] [redacted] [redacted] [redacted] [redacted] Rear [redacted] (List)
[redacted]
[redacted] Box [redacted]
Diesel Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 8

Source: [redacted]
[redacted] Columbia
[redacted]
[redacted] From Madisonville, TN

[redacted] [redacted] [redacted] [redacted] [redacted] [redacted] Rear [redacted] (List)
[redacted]
[redacted] Box [redacted]
Diesel Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 9

Source: [redacted]
Chillicothe Truck
[redacted]
[redacted] From Madisonville, TN

[redacted] [redacted] [redacted] [redacted] [redacted] [redacted] Rear [redacted] (List)
[redacted]
[redacted] Box [redacted]
Diesel Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 10

Source: [redacted]
[redacted] [redacted] Jeep
[redacted]
[redacted] From Madisonville, TN

[redacted] [redacted] [redacted] [redacted] [redacted] [redacted] Rear [redacted] (List)
[redacted]
[redacted] Box [redacted]
Diesel Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

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COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Comp 11

Source: [redacted] Madisonville, TN

[redacted] **Rear** [redacted] **Crew** [redacted] **Diesel Turbocharged Diesel Direct Injection**

(List)

Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 12

Source: [redacted] Lincoln [redacted] From Madisonville, TN

[redacted] **Rear** [redacted] **Crew** [redacted] **Diesel Turbocharged Diesel Direct Injection**

(List)

Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 13

Source: [redacted] Of [redacted] From Madisonville, TN

[redacted] **Rear** [redacted] **Crew** [redacted] **Diesel Turbocharged Diesel Direct Injection**

(List)

Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp [redacted]

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COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source: [redacted]trader R21 Motorsports [redacted] [redacted] [redacted] Madisonville, TN	[redacted] **Rear** [redacted] [redacted]**' Box** [redacted] **Diesel Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (List)	[redacted]
Comp 15 Source: [redacted]trader Triple B [redacted]s [redacted] [redacted] [redacted] From Madisonville, TN	[redacted] **Rear** [redacted] [redacted]**' Box** [redacted] **Diesel Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (List)	[redacted]
Comp 16 Source: Truecar Orlando [redacted] - Fl [redacted] [redacted] [redacted] From Madisonville, TN	[redacted] **Rear** [redacted] [redacted]**' Box** [redacted] **Diesel Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (List)	[redacted]

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VALUATION NOTES

This Market Valuation Report has been prepared exclusively for use by [redacted] and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] of vehicle valuations, and there are other valuation sources available.

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SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✓ No Abandoned Record Found
Damaged	✓ No Damaged Record Found
Fire Damage	✓ No Fire Damage Record Found
Grey Market	✓ No Grey Market Record Found
Hail Damage	✓ No Hail Damage Record Found
Insurance Loss	✓ No Insurance Loss Record Found
Junk	✓ No Junk Record Found
Rebuilt	✓ No Rebuilt Record Found
Salvage	✓ No Salvage Record Found

EVENT CHECK	RESULTS FOUND
[redacted] Crash Test Vehicle	✓ No [redacted] Crash Test Vehicle Record Found
Frame Damage	✓ No Frame Damage Record Found
Major Damage Incident	✓ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓ No Odometer Problem Record Found
Recycled	✓ No Recycled Record Found
Water Damage	✓ No Water Damage Record Found
Salvage Auction	✓ No Salvage Auction Record Found

VEHICLE INFORMATION	RESULTS FOUND
Accident	✓ No Accident Record Found
Corrected Title	✓ No Corrected Title Record Found
Driver Education	✓ No Driver Education Record Found
Fire Damage Incident	✓ No Fire Damage Incident Record Found
Lease	✓ No Lease Record Found
Lien	✓ No Lien Record Found
Livery Use	✓ No Livery Use Record Found
Government Use	✓ No Government Use Record Found
Police Use	✓ No Police Use Record Found
Fleet	✓ No Fleet Record Found
Rental	✓ No Rental Record Found
Fleet and/or Rental	✓ No Fleet and/or Rental Record Found
Repossessed	✓ No Repossessed Record Found
Taxi use	✓ No Taxi use Record Found
Theft	✓ No Theft Record Found
Fleet and/or Lease	✓ No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓ No Emissions Safety Inspection Record Found
Duplicate Title	✓ No Duplicate Title Record Found

[redacted] provides [redacted] NATIONAL INSURANCE COMPANY information reported by [redacted] regarding the [redacted] ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, [redacted] does not adjust the value of the loss vehicle based upon this information.

LEGEND :

- ✓ No Event Found
- ⛔ Event Found
- 📋 Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: [redacted]

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
[redacted]			Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL (Lease Reported)
[redacted]	[redacted]	[redacted]	[redacted]	TITLE (Lien Reported) (Lease Reported)
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL (Lease Reported)
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL (Lease Reported)
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	[redacted]			TITLE (Lease Reported)
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL (Lease Reported)
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	[redacted]		Auto Auction	REPORTED AT AUTO AUCTION
[redacted]	[redacted]		Auto Auction	REPORTED AT AUTO AUCTION AS DEALER VEHICLE
[redacted]	[redacted]	[redacted]	[redacted]	TITLE (Lien Reported)
[redacted]	[redacted]		[redacted]	REGISTRATION EVENT/ RENEWAL

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[redacted]'s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

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SUPPLEMENTAL INFORMATION

[redacted] VEHICLE RECALL

The National Highway Traffic Safety Administration has issued [redacted] notices that may apply to the above valued vehicle.

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, DIESEL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain model year [redacted] SD, [redacted], [redacted] and [redacted] trucks manufactured [redacted], to [redacted]. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

Consequence : If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will replace the protective shield, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted] [redacted]s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted] and [redacted] Super [redacted] trucks manufactured [redacted], to [redacted]. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame.

Consequence : A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

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SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted] equipped with [redacted] engines and [redacted]. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to 'Park.' As such, these vehicles fail to comply with the requirements of [redacted] "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and [redacted], "Theft Protection."

Consequence : Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted] s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEATS

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted], [redacted], [redacted], [redacted] and [redacted] vehicles equipped with a manual driver's seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of [redacted] s [redacted], "Head Restraints" and [redacted], "Seating Systems."

Consequence : If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on [redacted] Owners may contact [redacted] at [redacted]. [redacted] s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Component : STRUCTURE:BODY:DOOR

Potential Number Of Units Affected : [redacted]

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Summary : [redacted] is recalling certain [redacted] and [redacted], and [redacted] vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a [redacted] dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of [redacted]) number [redacted], "Door Locks and Door Retention Components."

Consequence : If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began [redacted] Owners may contact [redacted] at [redacted] s number for the recall is [redacted]

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:REAR

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted] and [redacted] and [redacted] trucks equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of [redacted]) number [redacted], "Seat Belt Assembly Anchorages."

Consequence : If the left rear inflatable seat belt buckle separates from it's mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed [redacted] Owners will receive a [redacted] when the remedy becomes available. Owners may contact [redacted] Customer Service at [redacted] s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : [redacted]

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SUPPLEMENTAL INFORMATION

Summary : [redacted] is recalling certain [redacted], [redacted], and [redacted] trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of [redacted] number [redacted] "Seat Belt Assembly Anchorages," and [redacted], "Seating Systems."

Consequence : The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury.

Remedy : [redacted] will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted] s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted] and [redacted], [redacted], and [redacted]. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed.

Consequence : A door that opens while driving can increase the risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. The recall began [redacted] Owners may contact [redacted] customer service at [redacted] s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : [redacted]

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted] and [redacted], and [redacted] pick-up trucks equipped with an engine block heater. Water and contaminants may get into the block heater cable's splice connector causing corrosion and damage.

Consequence : When the heater is plugged in, prolonged corrosion could cause a resistive short, increasing the risk of overheated or melted wiring which can increase the risk of a fire.

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SUPPLEMENTAL INFORMATION

Remedy : [redacted] will notify owners, and dealers will disable the block heater cable, free of charge. Once parts are available, Dealers will replace the engine block heater cable, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted] [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : EQUIPMENT:ELECTRICAL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] [redacted] is recalling certain [redacted] [redacted] [redacted] and [redacted] [redacted] [redacted] [redacted] [redacted], and [redacted] [redacted] pick-up trucks equipped with an engine block heater and previously remedied under recall [redacted] During the previous repair, the block heater cable's splice connector may have been damaged.

Consequence : A damaged cable could cause a resistive short, increasing the risk of overheated or melted wiring, increasing the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will disable the engine block heater from being used. When replacement cables become available, a [redacted] will be mailed and dealers will replace the engine block heater cord, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:TAILGATE:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] [redacted] is recalling certain [redacted] [redacted] [redacted], and [redacted] trucks equipped with an electric tailgate latch release switch mounted in the tailgate handle. Water may enter the electrical wiring system and cause a short circuit, activating the switch and releasing the tailgate latches.

Consequence : Unintended tailgate opening may allow unrestrained cargo to fall out of the truck bed and become a road hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will modify the tailgate/frame wiring harnesses by adding jumper pigtails to isolate the tailgate release control circuits and will install a new tailgate handle release switch, free of charge. The recall is expected to begin [redacted] Owners may contact [redacted] customer service at [redacted] [redacted]'s number for this recall is [redacted]

Dates Of Manufacture : [redacted]

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SUPPLEMENTAL INFORMATION

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : STRUCTURE:BODY:ROOF AND PILLARS

Potential Number Of Units Affected : [redacted]

Summary : [redacted] is recalling certain [redacted] [redacted] [redacted], [redacted], [redacted] and [redacted] vehicles with carpet flooring. If a front seat belt pretensioner deploys as the result of a crash, the sparks may ignite materials such as carpeting or insulation within the B-pillar area.

Consequence : A vehicle fire could result if materials ignite inside the vehicle.

Remedy : [redacted] will notify owners, and dealers will apply heat resistant tape to the carpet and its insulation, and modify the B-Pillar insulation as necessary, free of charge. The recall is expected to begin [redacted] Owners may contact [redacted] customer service at [redacted] [redacted] s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

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Recorded Statement of [redacted]

[redacted]: Hi Mr. [redacted], this is [redacted] with [redacted] and I just want to advise we'll be conducting a recorded interview by telephone with [redacted] on…[redacted] is [redacted] [redacted] [redacted] And this is concerning the incident that took place [redacted] [redacted], um, at [redacted]

[redacted]: Yes, Ma'am.

[redacted]: Mr. [redacted], do you understand this conversation is being recorded?

[redacted]: Yes, Ma'am.

[redacted]: Is it being recorded with your permission?

[redacted]: Yes, Ma'am.

[redacted]: Okay, for identification purposes, would you please state your full name and spell your last name?

[redacted]: [redacted].

[redacted]: What's your date of birth?

[redacted]: [redacted].

[redacted]: And what's your Social Security number?

[redacted]: [redacted].

[redacted]: Your home address?

[redacted]: [redacted].

[redacted]: And what are your, um, home, work and/or cell phone numbers? I do understand that your cell phone was in the vehicle at the time so the number that…

[redacted]: Yes, Ma'am, (*inaudible*) temporary number.

[redacted]: Okay.

[redacted]: Right, this is a temporary number.

[redacted]: Okay, that's fine.

[redacted]: I don't have a home but my primary number will be the [redacted] once that ports over. They take [redacted] so…

[redacted]: Okay, and your temporary number right now that I just got you on is [redacted]. I don't even know if you know that number by heart.

[redacted]: No, Ma'am.

[redacted]: Okay, that's fine. And what is your marital status?

[redacted]: Married.

[redacted]: And what is your wife's name?

[redacted]: [redacted]…

[redacted]: What's her last name?

[redacted]: [redacted]

[redacted]: Okay, are you currently employed?

[redacted]: Yes, Ma'am.

[redacted]: Where do you work?

[redacted]: [redacted] Foundry.

[redacted]: Who is your direct supervisor?

[redacted]: It'd be [redacted].

[redacted]: And how long…

[redacted]: [redacted]L.

[redacted]: Thank you. How long have you worked there?

[redacted]: [redacted] or so.

[redacted]: Wow. What is the nature of your job?

[redacted]: I'm a supervisor.

[redacted]: Okay, do you have your driver's license number with you?

[redacted]: No, but I think I know it.

[redacted]: Okay.

[redacted]: I think it's [redacted].

[redacted]: Okay, do you have any restrictions on your license?

[redacted]: No, Ma'am.

[redacted]: It's my understanding this incident happened [redacted] Is that correct?

[redacted]: Correct.

[redacted]: Okay, what, about what time was the fire?

[redacted]: It's probably [redacted] or so.

[redacted]: A.M. or P.M.?

[redacted]: P.M.

[redacted]: What was, what were the weather conditions like at that time?

[redacted]: Sunny, hot.

[redacted]: Okay, exactly where did the fire occur?

[redacted]: It occurred as I was pulling into the driveway. So I heard an explosion as I was approaching. I've been parking in the yard because I've got a travel trailer in the driveway and I'm in the process of getting a, uh, a carport, garage built for the travel trailer so I've been having to park this truck in my yard. So I was pulling up to where I normally park and I heard the explosion and I had my [redacted] in the back seat. I didn't know what was going on so I just stopped the vehicle, got them out and saw the fire.

[redacted]: Okay, when you say you heard the explosion…

[redacted]: Yeah.

[redacted]: …do you, where did you hear it from?

[redacted]: Under the hood.

[redacted]: Okay, did you feel anything, any vibration or anything?

[redacted]: No, not before it done it.

[redacted]: Okay, so you just heard it and that's what your [redacted], that's what [redacted] alerted you to the fire?

[redacted]: Yes, Ma'am.

[redacted]: Okay, um, and how long had you been driving the vehicle before this incident?

[redacted]: Like [redacted]. We had left and we were going to football practice. I did smell diesel [redacted] down the road so I turned, I stopped, popped the hood, didn't see anything. This is my [redacted] and I probably only drove it [redacted] to [redacted] since I bought it. I popped the hood, didn't see anything, you know. I was like, uh, I don't know.

[redacted]: Okay.

[redacted]: So I turned around to check it out better at my house since I was so close and then, like I said, I heard the explosion.

[redacted]: Okay, um, did…

[redacted]: And I'm pretty sure it was on fire before we…And right as, I'm assuming it caught fire when I heard the explosion 'cause it was on fire once we got to stop and I got the boys out.

[redacted]: Okay, how old are your kids?

[redacted]: I've got [redacted] that's [redacted].

[redacted]: Was the [redacted] in a car seat?

[redacted]: Yes, Ma'am.

[redacted]: Okay, um, did you remove the whole car seat or just him?

[redacted]: Just him. He's in a, uh, just a booster back seat now.

[redacted]: Okay, okay.

[redacted]: So a booster back with a, uh, the shoulder harness.

[redacted]: Okay, yeah, okay.

[redacted]: I mean, it was scary.

[redacted]: Oh, I can imagine, absolutely. I can understand. When you, you said, I know you said you hadn't driven the truck very often.

[redacted]: No.

[redacted]: When was the last time you drove it prior to this?

[redacted]: That morning. Me and my son went and had lunch at [redacted] I think we ate at [redacted] and then headed back home.

[redacted]: Okay, um, and we'll come back to the fire part in just a moment. What kind of vehicle is this?

[redacted]: It's a [redacted]

[redacted]: And are you the titled owner of the vehicle?

[redacted]: Yeah, I think. I mean (*unintelligible words*).

[redacted]: Right, okay. Where did you purchase the vehicle?

[redacted]: [redacted] in [redacted].

[redacted]: [redacted]?

[redacted]: Although I think they might…Yeah, [redacted], [redacted].

[redacted]: Okay, and did you…

[redacted]: Smaller dealership.

[redacted]: Okay, do you know about when you purchased it?

[redacted]: Oh, I want to say now [redacted]. I don't know the exact date. If I had my other phone I could tell you.

[redacted]: Oh, that's fine.

[redacted]: 'Cause I purchased it right after a camping trip because I bought the camper and my [redacted] just hardly wasn't enough to pull the camper with so the day…

[redacted]: My stepdad had the same issue.

[redacted]: Yeah, the day after we got back, I purchased the [redacted]. I found it online and went and looked at it. Seemed like a pretty good deal, went to purchase it.

[redacted]: He purchased the [redacted], same exact situation though. The [redacted] just didn't, wasn't able to pull like he needed.

[redacted]: Yeah.

[redacted]: He's a [redacted] person. My dad is a [redacted] person so…

[redacted]: Right. (*Unintelligible words*) I like them all.

[redacted]: I agree completely.

[redacted]: I like [redacted] but [redacted] don't make a diesel unfortunately.

[redacted]: Right. I completely understand. And, um, so you were the last person prior to this to drive the vehicle, correct?

[redacted]: Yes, Ma'am. Yeah, I'm the only was driving. My wife never…

[redacted]: Okay.

[redacted]: …had never sat in the seat.

[redacted]: Okay, and do you know about how much you paid for it, what the purchase price was?

[redacted]: I want to say it was [redacted] and I had a [redacted], somewhere right around in there. I had a [redacted] [redacted] I traded in.

[redacted]: Okay.

[redacted]: I had it, I had it paid off so I swapped it in.

[redacted]: Mm hmm.

[redacted]: And then financed this one as my down payment on it.

[redacted]: Okay, and are you current…

[redacted]: (*Unintelligible words: speaking at the same time*.)

[redacted]: …on your payments?

[redacted]: Oh yes, Ma'am.

[redacted]: Okay, and who is your…

[redacted]: [redacted] or, I'm sorry, that's the camper. It's through [redacted] [redacted].

[redacted]: Okay, sorry, I didn't mean to cut you off. There's a [redacted] delay on the phone so anytime I talk over you I'm sorry.

[redacted]: Oh, you're fine.

[redacted]: And…

[redacted]: I think I'd only paid like [redacted] on it.

[redacted]: Okay.

[redacted]: I think the [redacted] was due [redacted] and I've already got set up for automatic payments.

[redacted]: Okay, were there, are there any flammable materials or liquids that were in your vehicle, other than of course the diesel fuel?

[redacted]: No, Ma'am.

[redacted]: And the diesel was only…

[redacted]: There was a handgun in the center console.

[redacted]: I'm sorry, will you say that [redacted] more time?

[redacted]: There was a handgun in the center console. Other than that, no liquids.

[redacted]: Okay, and the diesel fuel was only what was in the tank, correct? Did you have any cans of gas…

[redacted]: Yes.

[redacted]: …just sitting?

[redacted]: No, no, no, no.

[redacted]: Okay, and I realize you've only had this a [redacted] so this may not apply but have you had any maintenance done on your vehicle?

[redacted]: Just an oil change.

[redacted]: Okay, when did you have the oil change?

[redacted]: I'm not sure. It was after I bought it.

[redacted]: Okay, do you know…

[redacted]: (*Inaudible.*)

[redacted]: I'm sorry, will you repeat that?

[redacted]: Probably like [redacted] or so after I bought it.

[redacted]: Okay, and do you, was it a company, a business or did you do it yourself?

[redacted]: Yeah, it was a, it was a business.

[redacted] What was the name of the place that did the oil change?

[redacted]: [redacted], I think it's [redacted], something like that in [redacted].

[redacted] Okay, are you aware of any mechanical defects with the vehicle?

[redacted]: No, Ma'am.

[redacted] Okay, do you know approximately how many miles were on the vehicle?

[redacted]: I had [redacted].

[redacted] Okay.

[redacted]: Give or take. But I, I used it [redacted] to pull that camper and then drove it pretty much just around [redacted] on my days off 'cause I've got a [redacted] I drive. That's my daily driver.

[redacted] Okay.

[redacted]: Or [redacted].

[redacted] Okay, and I know you said that you have been parking the vehicle in your yard.

[redacted]: Yes, Ma'am.

[redacted] Where was it parked at this time when you pulled in? Was it in the yard still or did you leave it in the driveway?

[redacted]: When it caught fire it was in the yard.

[redacted] It was in the yard, okay.

[redacted]: Yeah, I pulled it back 'cause my wife, uh, the [redacted] was in the driveway and my [redacted].

[redacted] Okay.

[redacted]: So since I don't drive it much, I've got a detached garage that doesn't have a driveway to yet.

[redacted] Mm hmm.

[redacted]: So I've been pulling the, uh, [redacted] over in front of the detached garage.

[redacted]: Okay, was there anything else damaged other than your vehicle?

[redacted]: Yes, Ma'am.

[redacted]: What else is damaged?

[redacted]: A [redacted], my camper I was telling you about.

[redacted]: Oh.

[redacted]: It was about estimated [redacted]. I don't know, I'm not going to say. It was, it wasn't really, really close to it. It was my normal parking spot. I mean, obviously I didn't know it was on fire when it stopped. I heard the explosion but, uh, I tried to keep it cool. I stood there really in harm's way with a water hose trying to…That cop come up and tried to get me back. I told him, you know, keep everybody else back 'cause the handgun was in there.

[redacted]: Right.

[redacted]: So I stood there kind of in harm's way trying to protect the camper and it still, uh, done some damage to the left hand right side. It'd be the passenger's side.

[redacted]: Okay.

[redacted]: Or I'm sorry, the driver's side on the camper.

[redacted]: Okay, and do you have the camper insured?

[redacted]: Yes, Ma'am, it is insured through [redacted].

[redacted]: Okay.

[redacted]: Because when I bought it, it was a weekend.

[redacted]: Mm hmm.

[redacted]: And I wasn't really sure if you all done, uh, travel trailers or not and I had to get insurance before they would let me pull it off the lot.

[redacted]: Okay.

[redacted]: So I called, I got, I think I got it online with [redacted].

[redacted]: Okay.

[redacted]: And I have contacted them already.

[redacted]: Okay, so who, when you, I understand you got the boys out of the truck and then did you call the police or the fire department?

[redacted]: My wife.

[redacted]: Did you…

[redacted]: I got the water hose. Immediately after I got them to safety, I got the water hose and my wife called [redacted].

[redacted]: Okay, who came out? Was it the fire department and police?

[redacted]: It was [redacted] and a police.

[redacted]: Okay.

[redacted]: And there were neighbors of mine.

[redacted]: Of course, right, right. Did the investigator give you any indication as to what started the fire?

[redacted]: No, they said it looked like it started under the hood, I mean.

[redacted]: Okay, and how badly is your vehicle burned?

[redacted]: I wasn't concerned with that. It's completely gone. I've never, I mean, the whole cab is completely gone. There's nothing left. I mean, pretty much it got so hot so quick I knew the truck was unsaveable. But I hit it for like [redacted] with a water hose and it was doing absolutely nothing and my neighbor was trying to find a fire extinguisher. And at that point I told him…He found one. I told him just stay back because the handgun was in there. And I had, I pretty much started spraying the side of the travel trailer just trying to keep it cool.

[redacted]: Mm hmm.

[redacted]: And I was successful but it took probably, I don't know, it seemed like forever for the fire department to get there. I'm going to say [redacted] to [redacted]. The cop got there probably within [redacted] and it took them probably, I mean, they were, it seemed like [redacted] to [redacted]. And right probably [redacted] to [redacted] before they got there I could see the side of the travel trailer starting to like warp and I knew that…

[redacted]: Okay.

[redacted]: …you know, it was getting really hot. And I was hoping it wouldn't catch on fire. 'Cause I think if it would have went, it would have took the house too 'cause it's backed up pretty close to my house.

[redacted]: Right. Was there damage…

[redacted]: So I stood there spraying water on it.

[redacted]: …to your house?

[redacted]: Yes, Ma'am, it probably done, it probably got [redacted] or [redacted] of siding, nothing major.

[redacted]: Okay.

[redacted]: I'm not even worried about it.

[redacted]: Okay, I do think there is a claim open on your home as well and that's going to be handled by a different adjuster.

[redacted]: Okay.

[redacted]: And they'll reach out to you for that (*unintelligible words*).

[redacted]: Really, I mean, really I'm just thankful that me and the kids got out, I mean.

[redacted]: Absolutely.

[redacted]: Yeah, the truck gone, the camper gone, I mean, they can be replaced.

[redacted]: Right. Were any, were you or the kids injured at all?

[redacted]: No, Ma'am.

[redacted]: Okay, where is your vehicle at now?

[redacted]: It's same place. I didn't know you all were close and I figured just leave it where it's at.

[redacted]: Yeah, that's fine. I'll schedule to get it picked up. I'll put in a request to get someone to come out and pick it up. They'll call you [redacted] to schedule that. Do you have any photos?

[redacted]: I lost my phone in the fire so I've only got [redacted] my wife sent me a [redacted] [redacted] 'cause I had to go back into work. I took the morning off to…

[redacted]: Okay.

[redacted]: …you know, get a phone and stuff. I've got [redacted] she sent me.

[redacted]: Is your wife home?

[redacted]: No, she's at work.

[redacted]: Okay, tonight, um, can [redacted] or [redacted] of you take photos of the truck and of the area like how close it's parked to your house…

[redacted]: Okay.

[redacted]: …of the whole area before we get it moved?

[redacted]: Yes, Ma'am, I'll, uh…

[redacted]: Okay.

[redacted]: I can measure too if you need me to.

[redacted]: If you, if you don't mind, that would be fine.

[redacted]: Yeah.

[redacted]: If you don't get to do that, that's okay as well. But if you could, that would be great.

[redacted]: Okay, I'll measure and see. Like I said, it's kind of a normal parking spot. Obviously if I knew it was going to burn to the ground I would have…I don't know, like I said, I was mainly worried about getting the kids out.

[redacted]: Of course.

[redacted]: But I know…

[redacted]: Is there anything you would like to add regarding this incident?

[redacted]: I think we've covered it all, you know. I'm just thankful…

[redacted]: Have you understood all of the questions that I've asked?

[redacted]: Yes, Ma'am.

[redacted]: Is there, um, is all the information that you've given us true to the best of your knowledge?

[redacted]: Yes, Ma'am.

[redacted]: And do you understand that this interview was recorded?

[redacted]: Yes, Ma'am.

[redacted]: And did we have your permission to do so?

[redacted]: Yes, Ma'am.

[redacted]: Okay, hold on. I'm going to turn this off.

Certificate of Accuracy

This is to state that I, [redacted]*, transcribed the foregoing recorded statement and completed it on* [redacted] *and have herein rendered a complete and accurate transcription of the auditory contents of the recorded statement to the best of my ability. All proper names not spelled in the recording are typed as they sound.*

VS
VENTURE
SUBROGATION

[redacted]

[redacted]
Via Facsimile: [redacted]

Our Client: [redacted]
Account: [redacted]
Our Claim: [redacted]
Our Insured: [redacted]
Your Claim: [redacted]
Date of Loss: [redacted]
Amount of Claim: [redacted]
Loss Description: vehicle fire totalled vehicle & damaged residence
Vehicle: [redacted]

Notice of Subrogation

[redacted] has assigned our company the handling of property damage subrogation for the above mentioned loss on their behalf. Records indicate that on this date of loss your insured was liable, and reimbursement is requested. Attached you will find our supporting documents.

Checks are to be made payable to [redacted] **and mailed to:**
[redacted]

Thank you and if further information is needed, please contact me at the number below.

Regards,

[redacted]
Phone: [redacted]
Fax: [redacted]
[redacted]

[redacted]

VS
VENTURE
SUBROGATION

[redacted]

[redacted]
Attention: Products Claims Division
Via Facsimile: [redacted]

Our Client: [redacted]
Account: [redacted]
Our Claim: [redacted]
Our Insured: [redacted]
Your Claim: [redacted]
Date of Loss: [redacted]
Amount of Claim: [redacted]
Loss Description: vehicle fire caused damage to residence
Vehicle: [redacted]

Notice of Subrogation

[redacted] has assigned our company the handling of property damage subrogation for the above mentioned loss on their behalf. Records indicate that on this date of loss your insured was liable, and reimbursement is requested. Attached you will find our supporting documents.

Checks are to be made payable to [redacted] **and mailed to:**
[redacted]

Thank you and if further information is needed, please contact me at the number below.

Regards,

[redacted] **Inc**
[redacted]
Phone: [redacted]
Fax: [redacted]
[redacted]

[redacted] SV

[redacted] [redacted]

[redacted] SV

[redacted]

FAX
TRANSMITTAL

Auto-Owners INSURANCE

LIFE • HOME • CAR • BUSINESS

Pensacola Claims Office
4900 Bayou Blvd. Suite 100
Pensacola, FL 32503
(850) 478-0205 FAX (850) 476-3106
Toll Free (800) 437-2240
Pensacola.clm@aoins.com

Date: Tuesday, December 7, 2021	**# Pages:** 04
To: ATTN OFFICE OF GENERA LCOUNSEL	**From:**
Company:	**Location/Dept:**
Fax #: 866-265-9528	**Fax #:**
Phone #:	[redacted]
Regarding:	
Message:	

The information contained in this facsimile message is intended only for the personal and confidential use of the designated recipient(s) named above. This message may be an attorney-client or work product communication and is privileged and confidential. If you have received this communication in error, please notify us immediately by telephone and return the original message to us by mail, Attention CIMARC, Home Office Legal Department, Auto-Owners Insurance, PO Box 30660, Lansing, MI 48909-8160. An y review, dissemination, distribution or copying of this message by any person other than the intended recipient or their authorized agents is strictly prohibited. Thank you.

[redacted]

PENSACOLA CLAIMS BRANCH
PO BOX 2640
PENSACOLA FL 32513-2640

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 48121-0070

(FOLD HERE)

[redacted]

Auto-Owners
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[redacted]

Auto-Owners INSURANCE

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PENSACOLA CLAIMS BRANCH
PO BOX 2640
PENSACOLA, FL 32513-2640
p. 850.478.0205 | f. 850.476.3106
pensacola.clm@aoins.com

December 7, 2021

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 48121-0070

RE: Claim Number:
Insured:
Date of Loss:
Insurer:
Policy Number:

[redacted]

Dear Ford Motor Company Office of General Counsel:

In this claim, our insured [redacted] was driving toward Starke, Florida when his 2017 Ford F350 Super Duty Platinum Edition caught on fire. It essentially burned down to the frame of the vehicle. We sent a fire analyst with NEFCO, [redacted] to determine cause and origin of the fire. After his initial inspection, he requesed to do a joint analysis with Ford to look at the details of what happened.

Please contac[redacted] to confirm a date and coordinate the joint inspection. He is currently holding January 24, 2022 as a possible inspection date. His phone number is [redacted] nd his email address is [redacted] The vehicle is located at Miracle Towing & Recovery in Macclenny, Florida. It is a total loss.

Sincerely,

[redacted]

End of Document Package

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Pensacola Claims Office
4900 Bayou Blvd. Suite 100
Pensacola, FL 32503
(850) 478-0205 FAX (850) 476-3106
Toll Free (800) 437-2240
Pensacola.clm@aoins.com

Date: Tuesday, February 22, 2022	**# Pages:** 04
To: ATTN[redacted]	**From:**
Company:	**Location/Dept:**
Fax #: 8662659528	**Fax #:**
Phone #:	**Phon**[redacted]
Regarding:	
Message:	

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PENSACOLA CLAIMS BRANCH
PO BOX 2640
PENSACOLA FL 32513-2640

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 48121-0070

(FOLD HERE)

Claim 300-0582737-2021

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[redacted]

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PO BOX 2640
PENSACOLA, FL 32513-2640
p. 850.478.0205 | f. 850.476.3106
pensacola.clm@aoins.com

February 22, 2022

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 48121-0070

RE: Claim Number: [redacted]
Insured:
Date of Loss:
Insurer:
Policy Number:

Dear Ford Motor Company:

We have requested Ford to inspect the loss vehicle in this claim multiple times via our fire inspector, Pat Dugan, as well as our own attempts. The responses have been few and far between.

The loss vehicle is a 2017 Ford F250 that caught on fire and burned substantially. We are requesting Ford to inspect the vehicle for the cause of the fire. The vehicle is located at Copart, 10200 Alton Box Road, Jacksonville, FL 32218. Please send a representative to inspect the vehicle.

Additionally, please contact the owner of the vehicle, [redacted] Florida, to discuss details of what was lost in the fire. His phone number is [redacted]

Sincerely,

[redacted]

[redacted] LC [redacted]

End of Document Package

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PENSACOLA CLAIMS BRANCH
PO BOX 2640
PENSACOLA, FL 32513-2640
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February 22, 2022

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 48121-0070

FORD MOTOR COMPANY
MAR 01 REC'D
OFFICE OF THE GENERAL COUNSEL

RE: Claim Number: [redacted]
Insured:
Date of Loss:
Insurer:
Policy Number:

Dear Ford Motor Company:

We have requested Ford to inspect the loss vehicle in this claim multiple times via our fire inspecto[redacted] as well as our own attempts. The responses have been few and far between.

The loss vehicle is a 2017 Ford F250 that caught on fire and burned substantially. We are requesting Ford to inspect the vehicle for the cause of the fire. The vehicle is located at Copart, 10200 Alton Box Road, Jacksonville, FL 32218. Please send a representative to inspect the vehicle.

Additionally, please contact the owner of the vehicle, [redacted] Florida, to discuss details of what was lost in the fire. His phone number is [redacted]

Sincerely,

[redacted]

[redacted] LC [redacted]

60129 (01-17)

Auto-Owners
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PENSACOLA FL 32513-2640

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48121-007070

NEFCO
FIRE INVESTIGATIONS
89 Pickering Road • PO Box 7399
Rochester, NH 03839
[redacted] • [redacted]

[redacted] #[redacted]

[redacted]

Company:	[redacted]	**Loss Location:**	[redacted]
[redacted]		**Date of Loss:**	[redacted]
Attention:	Ms. [redacted]		
Policy #:	[redacted]	**Insured:**	[redacted]
Claim #:	[redacted]		

VEHICLE ANALYSIS

The joint analysis commenced on [redacted]. The vehicle was now located at the [redacted] auto facility on [redacted] representatives did not show up for the analysis. I attended the analysis on behalf of [redacted] along with Mr. [redacted] and Mr. [redacted] forensic experts from [redacted]

Conditions affecting the analysis include the firefighting and overhaul operations conducted by the [redacted]. The vehicle was retrieved from the highway by Miracle Towing & Recovery in [redacted] This was where I viewed the vehicle for the [redacted] on [redacted]. The vehicle was then taken to the [redacted] facility in [redacted], where the joint analysis was conducted. The risk was a white diesel-powered [redacted] extended cab with vehicle identification number [redacted].

I conducted the examination using a systematic approach, proceeding from the least damage to the greatest damage, as required by [redacted] and [redacted]. In doing so, I concluded that the entire vehicle was severely affected by fire damage with the worst damage at the left side, beginning at the engine compartment and spreading down the left side.

There was a [redacted] in the bed of the truck at the time of the fire. It was identified as a [redacted]. The [redacted] was bought used by the insured [redacted]. During the course of the analysis, it was determined that the [redacted] had been removed from the bed during the extinguishment. It had originally been driven onto the bed facing forward and was loaded facing the rear at the time of the joint examination. The burn patterns observed on the right side of the [redacted] occurred after the vehicle had been driven onto the bed of the truck, and the right side of the [redacted] would have been at the right side of the bed of the truck at that time. The [redacted] was seriously fire damaged.

THE ENCLOSED REPORT IS PROVIDED AS PRIVILEGED AND CONFIDENTIAL TO THE ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN, OR INDIVIDUAL IS SOLELY THE RESPONSIBILITY OF THE ADDRESSEE.

The examination began with the 360° walk around the vehicle. This revealed severe fire damage with major portions of the vehicle consumed at the left side, spreading into the interior. There was slightly less severe fire damage at the right side, where the panels had not been consumed quite as completely as on the left side.

The analysis continued at the front of the vehicle, revealing that the radiator and the condenser for the air-conditioning system had been consumed. There was extensive fire damage at the front of the vehicle. The hood had been consumed. The left fender had been consumed. The right fender had been partially consumed. The suspension on the left side was more damaged than on the right side. The burn patterns in the engine compartment were directional to the left side, toward the rear of the compartment. The windshield had been consumed. Looking through the windshield revealed that the dashboard had totally collapsed and that the left side of the interior was much more damaged than the right side.

The exterior analysis continued to the right, or passenger's, side of the vehicle, revealing partial consumption of the right fender, the right-front door, and the right-rear door. All of the glass was gone. The roof was gone. The lower portions of the doors remained. Continuing to the right side of the bed of the truck revealed that the front portion of the right side of the bed was intact, but a major portion over the right-rear wheels had been totally consumed. A small portion remained behind the wheels and axle. On the bed of the truck, there was a [redacted] that displayed heavy fire damage. The [redacted] was originally driven onto the bed of the truck and was most likely removed during overhaul operations, then placed back on the truck facing the rear.

Examination of the rear revealed that the tailgate was down. There was thermal damage and fire exposure damage to the inside portion of the tailgate.

The exterior examination continued to the left, or driver's, side, revealing severe fire damage. Most of the panels along the side had been consumed. The left floor behind the driver's seat had been consumed. Looking toward the front of the truck and viewing the remains of the dashboard revealed severe oxidation, partial consumption, and distortion. The steering wheel had been consumed, and the steering column had dropped down to the floor. None of the electronics or anything consumable remained. The left-front fender had been consumed. The left-front tire had been consumed, and the wheel was severely damaged. The suspension on the left side had collapsed. When viewing the left side of the engine compartment area, I determined that the fire originated in this area toward the rear of the engine compartment.

The examination continued to the engine compartment. The radiator and condenser had been consumed, as had the belts, hoses, and any sheathing to the wiring. The burn patterns were directional to the left side. [redacted] had either been consumed or were missing. There was severe fire damage where the batteries would have been located, [redacted] on the left side and [redacted] on the right side. The left alternator was missing, and the right alternator had thermal damage that was directional to the left side of the engine compartment. The fuel filter, which was located at the left rear of the engine, had been consumed, as had the reservoir for the master cylinder. The antilock brake system module had been consumed. Therefore, diesel fuel and brake fluid were dumped into the fire, adding to its intensity. The most severe burn to the engine compartment was at the left rear of the engine compartment.

Representatives from [redacted] did not attend the joint analysis. As such, nothing destructive was done to the vehicle, and the vehicle was re-placarded by this investigator at the

[redacted] [redacted]

conclusion of this examination.

INTERVIEWS

I conducted a telephone interview with Mr. [redacted], the owner of the vehicle. He advised that he was operating the vehicle at the time of the fire. Mr. [redacted] stated that the loss occurred at approximately [redacted] [redacted]. He reported that he was driving on [redacted] near or in [redacted], in the area known as the [redacted] Mr. [redacted] stated that he started to smell diesel fuel. He reported that he pulled over and saw what he thought was steam coming from under the hood. Mr. [redacted] stated that he opened the door and slipped as he attempted to step out onto the running board because it was coated with diesel fuel. He advised that he attempted to open the hood and got to the [redacted]. Mr. [redacted] reported that black smoke was coming out, and there was fire coming out around the hood at the fenders. He stated that he did not open the hood any further. Mr. [redacted] reported that he stepped back and called [redacted].

Mr. [redacted] stated that there was [redacted] on the vehicle at the time of the fire. He advised that in [redacted], [redacted] in [redacted] replaced his fuel filter because it was spraying fuel. He stated that he purchased the truck new in [redacted] as a leftover [redacted] model from [redacted] of [redacted]. Mr. [redacted] reported that it was a platinum edition vehicle. Mr. [redacted] stated that he had the turbo boost toes replaced under warranty on [redacted].

CONCLUSION

This fire originated in the engine compartment at the left rear, in the area of the fuel filter. The filter had been completely consumed. Close by in this area was a reservoir for the master cylinder. The battery was more toward the front of the left side. These particular vehicles have [redacted] to the left and [redacted] to the right, and [redacted] at the left and [redacted] at the right. The [redacted] at the left was missing, and the [redacted] at the right had fire and thermal damage directional back to the left. This fire was most probably the result of a fuel leak that was ignited by either a spark or hot surface ignition. Much of the componentry was missing, and the only analysis that could be made was with fire patterns and information gained through interview with the owner.

This report reflects the findings of this investigation as conducted to date. This investigator reserves the right to alter or amend the report should new information become available and, as always, would be pleased to conduct additional analyses upon your request.

[redacted]

[redacted]
Fire Analyst

Enclosures: (1) Photographs

[redacted] [redacted]

[redacted] FIRE INVESTIGATIONS
PHOTOGRAPHS

1. A view of the front of the vehicle

2. A view of the right side

[redacted]

[redacted] FIRE INVESTIGATIONS
PHOTOGRAPHS

3. A view of the right side of the box

4. A view of the rear of the truck with the [redacted] backed onto the truck

[redacted]

5. A view of the right-rear tires and wheels of the truck

6. A view of the left side of the truck

7. A view of the left-front tire and wheel

8. A view of the left frame rail of the truck over the rear axle

9. A view of the left side of the diesel engine of the truck

10. A view of the left front of the engine

11. A view of the left side of the engine

12. A view of the front of the engine

13. A view of the left side at the firewall and driver's area

14. A view of the interior portion of the remains of the dashboard from the left

15. A view of the rear seats looking toward the rear

16. A view of the suspension at the left front

[redacted]. A view of the left side of the engine

[redacted]. A view of the left side of the engine

19. A view of the left side of the engine

20. A view of the left side of the interior at the dashboard

[redacted]. A view of the top of the toolbox in the bed of the truck behind the [redacted]

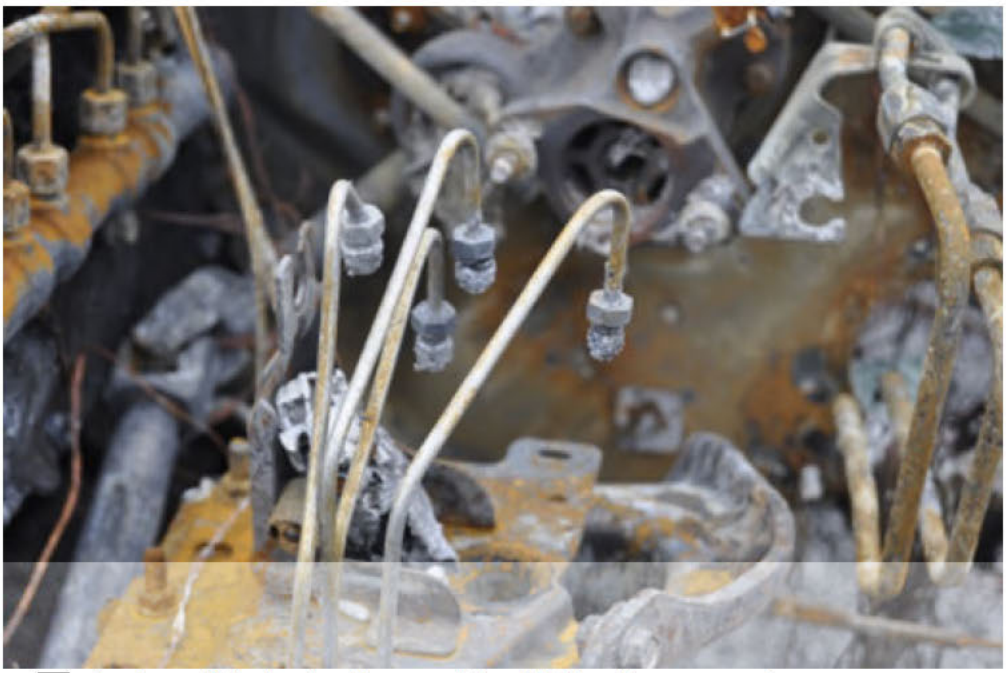
22. A view of the B+ terminal end at the left

23. A view of the B+ cable at the left

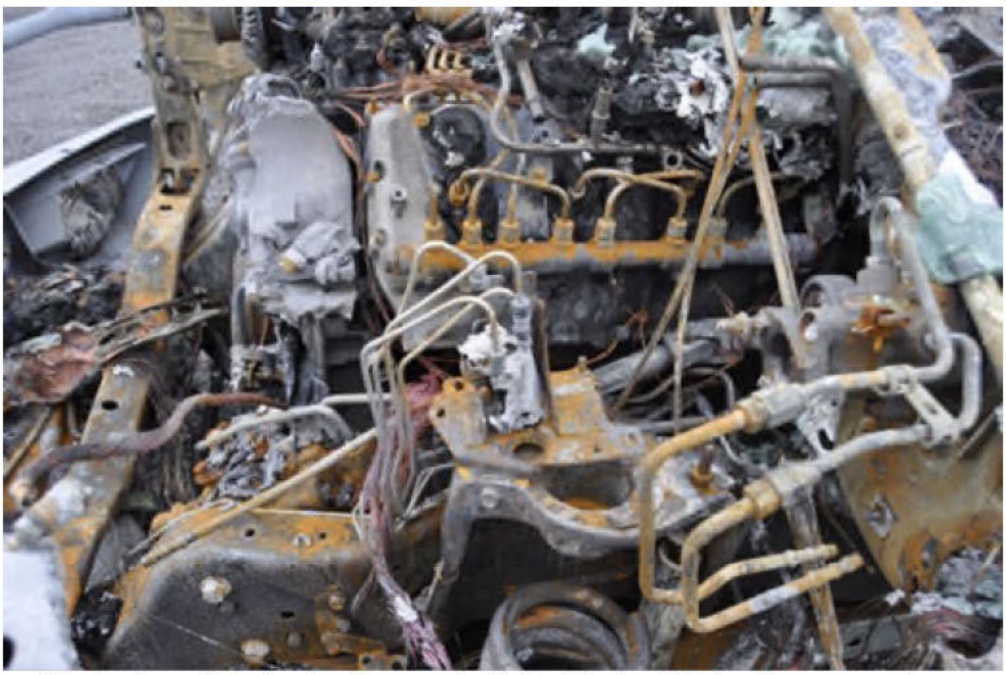
24. A view of the B+ table at the left

[redacted]. A view of the severed B+ cable to the alternator

26. A view of the interior from the left front, noting that the floor area behind the driver's seat has been consumed



[redacted]. A view of the brake lines and the ABS unit consumed



28. A view of the brake lines at the left with the ABS unit consumed

[redacted]. A view of the battery cables from the right side

30. A view of the right-rear firewall, showing the [redacted] area

[redacted] FIRE INVESTIGATIONS
PHOTOGRAPHS

[redacted]. A view of the right-rear firewall at the [redacted] area

[redacted]. A view of the collapsed top-left frame rail at the dashboard

[redacted] FIRE INVESTIGATIONS
PHOTOGRAPHS

[redacted]. A view of the right side of the truck placarded

[redacted]

F-350
6.7L POWER STROKE

BCFR
90

[redacted]

2017 Ford F350 Platinum Dually Tricoat white, little less than 44,000 miles.

1	Ext warranty 10yr 150k miles	4966.00
2	5th wheel prep package	1001.70
3	Weigh Safe 180 3" shaft hitch	309.00
4	Linx bedliner	768.50
5	Ceramic window tint	519.40
6	Nav-tv COD_F53 camera enabler	499.99
7	WeatherGuard toolbox	809.00
8	FabFours front bumper	2269.99
9	Custom paint and install of Fabfours bumper	600.00
10	Fab fours ACC relocation bracket	97.23
11	Rigid led lights	366.68
12	Rigid led light brackets	52.80
13	D ring shackles, backup camera, fog light harness	107.26
14	Ready lift 2.5" leveling kit	241.20
15	PMF Adjustable track bar	449.00
16	Custom wheels and tires	4175.60
17	Install of lift, trackbar, mount, balance wheels tires	1100.00
18	Spiked wheel nuts	68.50
19	Powerstop brakes	100.55
20	Truxmat custom floormats	198.90
21	Gooseneck hitch ball set	189.96
	TOTAL	**18,891.26**
	Items inside the truck / Tool box	
30	Cash in hidden compartment in center console	700.00
31	HP pavilion x360 convertible laptop	604.19
32	Craftsman socket tool set	159.00
33	Ryobi cordless drill and ¼ impact	199.00
34	Ryobi cordless ½ in impact	159.00
35	Carseat for daughter	45.00
36	Backseat seat cover	45.00
37	Misc tools, rachet straps, material	100.00
38	Smith & Wesson M&P Bodyguard Magazine .380 ACP 6rds	24.97
39	Phone chargers	30.00
40	Oakley flak 2.0 prism polarized	184.00
41	Tri fold aluminum atv ramp	278.99
	TOTAL	**2,529.15**
	FOUR-WHEELER	
45	ATV 2016 Can am Outlander 1000 XMR	8000.00
46	Rebuilt engine with 1040 big bore kit	2984.40
47	Stm 3P clutches	1626.12
48	Parts from partzilla bearings	292.57
49	Wheel spacers	76.38

50	Handle bar risers	82.89
51	HMF full exhaust	657.86
52	34" assassinator tires	999.80
53	Pro moly tie rods	159.95
54	Stereo amplifer NVX 600w	245.62
55	Led lighting	196.78
56	Dual battery isolator	69.50
57	Canam parts guy rear ring and pinion	488.99
58	Cobra HD axle	249.99
59	Partzilla – side body panels	165.23
60	Front aussie torq locker	444.08
61	Canam outland forward A-arm kit	723.12
62	Rmstator – stator and rectifier	227.80
63	Racedriven Mud rat rotors	122.71
64	Highlifter rear trailing arm kit	418.61
65	Lucky 7 custom floorboards	505.00
66	Wild boar SYA snorkel kit	245.03
67	Partzilla bumpers	300.95
68	Partzilla fuel injectors, front fenders	646.17
69	Partzilla CVT cover	210.11
70	Partzilla rear fenders	315.13
71	Stereo 6.5 speakers	256.78
72	SuperATV	212.95
73	DS18 led Bluetooth controller	58.95
74	Hifonics preamp Bluetooth stereo controller	39.99
75	Gforce redline CVT belt	149.96
76	WKP can am solid motor mounts	67.40
77	Custom RJB colored lighting	54.89
	TOTAL	**21,295.71**

LONG-LEWIS™

Long-Lewis Ford of the River Region
2091 Fairview Avenue • Prattville, AL 36066
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7:00 a.m. to 6:00 p.m.
Monday - Friday
Closed Saturday & Sunday

[redacted] [redacted]

Pre-Invoice

Mileage In	Mileage Out
41811	41811

Service Advisor - Tag #: Blake Dunn/1842

[redacted]

Work Phone:

Home Phone: [redacted]

Vehicle Identification Number: [redacted]

Year	Make	Model	Body	Color	License Number
2017	FORD	SUPER DUTY F-	PLATINUM 4WD CREW		

DESCRIPTION	AMOUNT
Email [redacted]	
#1 - Q99PX: INSPECTION Tech: JACOBY K THOMAS (592) Sub Total: .00	
#2 - DRIVE: DRIVABILITY C/S TRUCK LOST BOOST Caused by blown cac pipe. Tech: JACOBY K THOMAS (592)	Warranty
Installed HC3Z 6F073 B :TUBE - OUTLET Qty: 1	Warranty
road tested truck found loud hissing noise under hood and no power. preformed visual inspection and found cac pipe from turbo to intercooler blown out at rubber gromment , replaced hose with new, cleared codes, road tested with no more issues at this time. stars id [redacted]	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X [redacted]

[redacted] LC [redacted]

© 2016 DEALERTRACK TECHNOLOGIES - Dealership Application Group

DATE 0[redacted]

CUST-NO: [redacted]

CAPITAL FORD OF CHARLOTTE

5411 North Tryon Street • Charlotte, NC 28213 • Tel. (704) 598-2599

BUYER'S ORDER

SALESPERSON(S) GERALD EUGENE RIGGLE JR [redacted]

STOCK # [redacted]

☒ NEW ☐ USED ☐ DEMO

YEAR	MAKE	MODEL OR SERIES	COLOR	MILES
2017	FORD	F350 PICKUP	UG	198

[redacted]

DRIV. LIC. #2

ZIP

TRADE #1	ALLOWANCE	TRADE #2	ALLOWANCE
	N/A		
YEAR	PAYOFF	YEAR	PAYOFF
	N/A		
MAKE	MODEL	MAKE	MODEL
COLOR	MILES	COLOR	MILES

VIN #1

VIN #2

You will be allowed a credit of $ N/A on the above described trade-in LESS NET PAYOFF OF ALL LIENS AGAINST it, which you represent to be $ N/A, payable to _____. If the payoff figure differs, the allowance will be adjusted. Using your figures the:

1. NET ALLOWANCE ON TRADE IN IS				N/A
2. PARTIAL PAYMENT				N/A
3. CASH DOWN PAYMENT				55000.00
4. TOTAL REBATE				5500.00
DEAL_REBATE_1	13224		1000.00	
DEAL_REBATE_2	13244		1500.00	
DEAL_REBATE_3	13246		2000.00	
		TOTAL CASH DOWN PAYMENT		
		TOTAL CREDIT		60500.00

LIEN INFORMATION

WHAT NAME(S) ARE ON TITLE?

1._____ 2._____

Customer acknowledges that the lien information is accurate to the best of his/her knowledge and that he/she is responsible for any shortages in the payoff listed below concerning the vehicle being traded. Likewise, any overages will be reimbursed to the customer.

Purchaser Initial X _____ Co-Purchaser Initial X _____

BALANCE OWED TO: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE #: _____ TALKED TO: _____

ACCOUNT #: _____

PAYOFF AMT.: N/A GOOD THRU: _____

DOES SECOND LIEN EXIST?

MSRP			80305.00
SALE PRICE			72163.84
DEALER INSTALLED OPTIONS:			N/A
NITROFILL			N/A
			N/A
			N/A
			N/A
			N/A
			N/A
			N/A
			N/A
TOTAL SELLING PRICE		+	72163.84
HIGHWAY USE TAX		+	2185.89
		+	N/A
TITLE AND LICENSE		+	300.00
		+	N/A
		+	N/A
DEALER ADMINISTRATION FEE		+	699.00
TOTAL CASH PRICE DELIVERED		=	75348.73
CASH DOWN PAYMENT	DEPOSIT ON ORDER	–	N/A
	CASH ON DELIVERY / REBATE		60500.00
TRADE IN		–	N/A
LESS BALANCE OWING		–	N/A
TOTAL DOWN PAYMENTS (CREDITS)		–	60500.00
SUB-TOTAL		=	14848.73
		+	N/A
EXT SERVICE PLAN		+	4966.00
		+	N/A
		+	N/A
		+	N/A
		+	N/A
		+	N/A
		+	N/A
SUBTOTAL		=	4966.00
BALANCE DUE			19814.73
AMOUNT FINANCED			[redacted]

Purchaser Initial X _____ Co-Purchaser Init[redacted]

AGREEMENT TO ARBITRATE DISPUTES

This Agreement to Arbitrate Disputes can significantly affect your rights as the customer ("you" or "Customer") in any dispute with us. Please read it carefully before indicating your agreement to arbitrate disputes.

In consideration of our mutual promises, the sufficiency of which is hereby recognized, we agree as follows:

1. **EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.**
2. **IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR A CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.**
3. **DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.**

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Agreement, and the arbitrability of the claim or dispute), between you and us or our employees or agents which arises out of or relates to your credit application, purchase or condition of the a vehicle, any paperwork memorializing the sale or lease, your trade, or any resulting transaction or relationship shall, at your or our election, be resolved by neutral, binding arbitra[redacted]LC

Accessory Order Confirmation Ord[redacted]

noreply@fordaccessories.com <noreply@fordaccessories.com>

Thu 7/5/2018 12:35 PM

[redacted]

Ford Store

Accessory Order **Confirmation**

Thank you for your order from the official Ford Accessories website. Once your item has shipped or is ready for pickup/installation we will send an additional email with further updates. You can check the status of your order at any time by logging in to Your Account and viewing Order History.

If you have any questions about your order please contact Hub City Ford, Inc at (850) 682-2721 or sonic@hubcitysupercenter.com

Your C[redacted] **View Order**

Billing Address	Shipping Address	Shipping Method	Payment Method
[redacted]		Pickup - Dealer Pickup	PayPal

Hitch Prep Package - 5th Wheel / Gooseneck, Includes Inner and Outer Level Frame Brackets	**Hitch Prep Package - 5th Wheel / Gooseneck, Includes Inner and Outer Level Frame Brackets** Part no: HC3Z-5F057-B	Your Price Installed: $945.00	Qty: **1**	Subtotal: $945.00

Part Subtotal	$695.00
Installation Subtotal	$250.00
Tax	$56.70
Grand Total:	$1,001.70

Thank you for your order from the official Ford Accessories Website.

[redacted] LC [redacted]

Weigh Safe!
MEASURES TONGUE WEIGHT

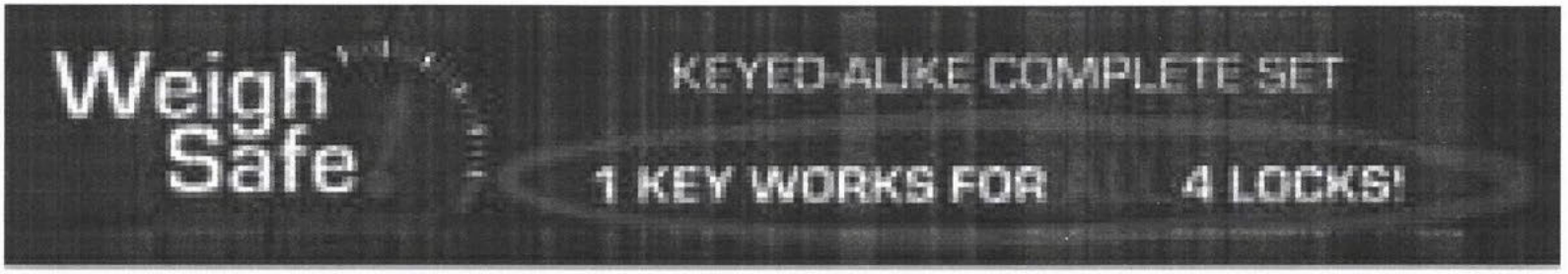
1

1 SHOPPING CART > 2 CHECKOUT DETAILS > 3 ORDER COMPLETE

PRODUCT	PRICE	QUANTITY	SUBTOTAL
Weigh Safe 180° Hitch DROP LENGTH: 8" SHAFT SIZE: 3" BALL SIZE: 2" X 2-5/16" COMBO BALL: CHROME-PLATED STEEL	$309.00	- 1 +	$309.00

← CONTINUE SHOPPING

You may be interested in...



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Do not sell my personal information.

Cookie Settings Accept

[redacted] LC [redacted]

NO. [redacted]

DATE [redacted]

PAY TO THE ORDER OF Dan's Tint

$ 519.40

Five hundred nineteen and 40/100* * * *

NO [redacted]

DATE [redacted]

PAY TO THE ORDER OF Dominant

$ 768.50

Seven hundred sixty-eight and 50/100********** DOLLARS

ADDRESS

Dominant

CLEARED

MEMO Line x bedliner F350

[redacted]

LC [redacted]

NAV-TV
INTERFACING THE FUTURE

Invoice

3950 NW 120th Avenue
Coral Springs, FL 33065
tel. (954) 323-1010 fax. (954) 323-1011
www.navtv.com info@navtv.com

Date	Invoice #
[redacted]	[redacted]

PAID
09/18/2019

Bill To	Ship To
[redacted]	[redacted]
Phone: [redacted]	

P.O. Number	Terms	Sales Rep	Tracking #	Ship Via	Shipping Type
[redacted]	PAYPAL	BHM	[redacted]	FedEx	Ground NC

Item Code	Description	Quantity	Price Each	Amount
NTV-KIT910	COD-F53 Five Camera Enabler for Ford Superduty trucks with the 5 camera OEM trailer package & 3 auxiliary video inputs 196224	1	499.00	499.00
Discount on Sale	Discount: PROMO CODE TTB93		-149.70	-149.70
Sales Tax	Sales Tax FL	1	20.96	20.96
Shipping & Handli...	Shipping & Handling GROUND NC	1	0.00	0.00
[redacted]				

By purchasing our products you agree that we cannot be held liable for any tickets or accidents, caused by the driver's lack of attention. Our products are intended for off-road use and passenger entertainment only. RETURN OF ANY PRODUCT WILL NOT BE ACCEPTED UNLESS A RETURN MATERIAL AUTHORIZATION # IS IDENTIFIED ON THE RETURN PACKAGE. All refused packages at time of delivery will be charged a 20% restocking fee, as well as a $15 refusal fee, and return shipping charges.

Unless specified otherwise, all products carry a 1 year warranty.

All unused items returned for a refund must be complete and undamaged, and are subject to a 20% restocking fee.

Total	$370.26
Payments/Credits	-$370.26
Balance Due	$0.00

[redacted]

Tractor Supply App
Find it in the App Store

My TSC Store:Ft. Walton Beach FL

What can we help you find?

New! **Weather Guard** ▸ Model 127-52-03 Saddle Box, Aluminum, Full Standard, Textured Matte Black, 10.5 cu. ft., 127-52-03

0.0 (0) SKU: 168387699 | Reviews | Questions & Answers | Product Details | Specifications | Documents

+13

$809.00

No Interest If Paid In Full Within 12 Months Learn More

As a Neighbor, you are eligible to earn 1 point per dollar on this purchase. Join Now

Free standard delivery to your local TSC store. Some exclusions apply..... Learn More

Protect Your Purchase
We'll fix it, replace it, or reimburse you for it.
Learn More

- ○ 1 Year Service Plan $ 139.99
- ○ 2 Year Service Plan $ 239.99
- ○ No Protection plan

Online Only
Item is available to purchase online only.

○ **Ship To Store**
Fort Walton Beach FL Change Store
Oversize Items Shipped to Store may incur freight charge.
Check availability at nearby stores

This site uses cookies to enhance your website experience. By continuing to browse, you are agreeing to our use of cookies. Click here for more information.

[redacted] LC [redacted]

Bumper Superstore .com

0

Fab Fours ord or part #...

Search

Fab Fours FS17-X4160-1 Matrix Front Bumper with Full Grill Guard for Ford F250/F350 2017-2021

SKU: **FS17-X4160-1**

Brand: Fab Fours
Part Number: FS17-X4160-1
Product Type: Front Bumper
Vehicle Fitment: Ford F250/F350 2017-2021
Condition: New

Free Shipping!

REVIEWS

~~WAS: $2837.49~~

SALE: $2269.99

SAVE: 20%

Starting at $206/mo with affirm. Learn More

Customize Your Item

Add on 30" LED Light Bar
Please Select

- Please Select -

Add on Cube Lights. Lights are sold in pairs and come with a wiring harness and wiring kit.
Please Select

- Please Select -

Add on a 2nd pair of Cube lights.
Please Select

- Please Select -

GET $25 OFF

[redacted] LC [redacted]

Receipt for Your Payment to BumperSuperstore.com

[redacted]

paypal

[redacted]

Hello Headway of Northwest Florida,

You sent a payment of $1,885.99 USD to BumperSuperstore.com (customerservice@Bumpersuperstore.com)

It may take a few moments for this transaction to appear in your account.

Merchant

BumperSuperstore.com
customerservice@Bumpersuperstore.com
720-895-1744

Instructions to merchant

You haven't entered any instructions.

Shipping address - confirmed

[redacted]

Shipping details

The seller hasn't provided any shipping details yet.

Description	Unit price	Qty	Amount
Fab Fours FS17-X4150-1 Matrix Front Bumper with Full Guard Ford F250/F350 2017-2019 Item# FS17-X4150-1	$1,985.99 USD	1	$1,985.99 USD
Promotion Discount	-$100.00 USD	1	-$100.00 USD

Subtotal	$1,885.99 USD
Total	$1,885.99 USD
Payment	$1,885.99 USD

Charge will appear on your credit card statement as "PAYPAL *BUMPERSUPER"

[redacted]

[redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Health & Household Shop kids' gifts

Your Account › Your Orders › Order Details

Order Details

Ordered on October 16, 2019 [redacted]

View or Print invoice

Shipping Address

[redacted]

Order Summary

Item(s) Subtotal:	$91.30
Shipping & Handling:	$0.00
Total before tax:	$91.30
Estimated tax to be collected:	$5.93
Grand Total:	**$97.23**

Transactions

Order method Business

Fab Fours 17 Raptor Acc RELO BCKT
Sold by: Amazon.com Services LLC
Return window closed on Nov 21, 2019
$91.30
Condition: New
Buy it again

Write a product review

Explore more items

Page 1 of 3

[redacted]

amazon.com

[redacted]

Final Details for Order [redacted]

Print this page for your records.

Order Placed: November 14, 2019
Amazon.com order numbe [redacted]
Order Total: $366.68

Shipped on November 14, 2019

Items Ordered	Price
1 of: *Rigid Industries 50481 D-Series SAE Fog Light Set* Sold by: JBTools (seller profile) Condition: New	$204.83
1 of: *Rigid Industries 202213 LED Light (D-Series Pro, 3 Inch, Spot Beam, Pair, Universal), 2 Pack* Sold by: Amazon.com Services LLC Condition: New	$151.97

Shipping Address:
[redacted]

Shipping Speed:
FREE Prime Delivery

Payment information

Payment Method:
Visa | Last digits: [redacted]

Billing address
[redacted]

Item(s) Subtotal:	$356.80
Shipping & Handling:	$0.00
Total before tax:	$356.80
Estimated tax to be collected:	$9.88
Grand Total:	**$366.68**

Credit Card transactions

Visa ending i[redacted]November 14, 2019: $366.68

To view the status of your order, return to Order Summary.

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[redacted] LC [redacted]

amazon.com

Final Details for Or[redacted]

Print this page for your records.

Order Placed: November 16, 2019
Amazon.com order numbe[redacted]
Order Total: $52.80

Shipped on November 18, 2019

Items Ordered	Price
2 of: *Rigid Industries 46537 3" Extended D-Series Universal Bracket* Sold by: Amazon.com Services LLC Condition: New	$24.79

[redacted]

Shipping Speed:
FREE Prime Delivery

Payment information

Payment Method:
Visa | Last digits [redacted]

[redacted]

Item(s) Subtotal:	$49.58
Shipping & Handling:	$0.00
Total before tax:	$49.58
Estimated tax to be collected:	$3.22
Grand Total:	**$52.80**

Visa ending i[redacted] November 18, 2019: $52.80

To view the status of your order, return to Order Summary.

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[redacted] LC [redacted]

[redacted] [redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Health & Household Shop s-s-scary low prices

Your Account › Your Orders › Order Details

Order Details

Ordered on November 13, 2019 Orc [redacted] View or Print invoice

Shipping Address

[redacted]

Payment Method

VISA *** [redacted]

Order Summary

Item(s) Subtotal:	$104.93
Shipping & Handling:	$0.00
Your Coupon Savings:	-$1.95
Total before tax:	$102.98
Estimated tax to be collected:	$4.28
Grand Total:	**$107.26**

Transactions

Order method Business

2 Shipments

GearAmerica Mega Duty D Ring Shackles Red (2PK) | 68000 lbs (34 Ton) Tested Strength | 3/4" Shackle + 7/8 Pin + Washers| Securely Connect Tow Strap or Winch Rope to your Jeep for Off-Road 4x4 Recovery

Sold by: GA GearAmerica

Return window closed on Dec 15, 2019

$40.95

Business Price

Condition: New

Buy it again

Write a product review

YANEES Backup Camera Night Vision - HD Car Rear View Camera - Parking GuideLines ON Off - Wide View Angel - Waterproof Reverse Auto Back Up Car Backing Camera - High Definition - Fits All Vehicles

Sold by: Yanees

Return window closed on Dec 15, 2019

$38.99

Condition: New

Buy it again

Starkey Products Fog Light Wiring Adapters H10 to Deutsch Set

Sold by: Starkey Products, Inc.

Return and product support eligibility

$24.99

Condition: New

Buy it again

Write a product review

[redacted] All

[redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Deals for you, gifts for them

Your Account › Your Orders › Order Details

Order Details

Ordered on October 25, 2019 [redacted]

View or Print invoice

Shipping Address

[redacted]

Payment Method

VISA [redacted]

Order Summary

Item(s) Subtotal:	$249.95
Shipping & Handling:	$0.00
Your Coupon Savings:	-$25.00
Total before tax:	$224.95
Estimated tax to be collected:	$16.25
Grand Total:	**$241.20**

Transactions

Order method Business

ReadyLift 66-2725 2.5" Front Leveling Kit
Sold by: Amazon.com Services LLC
Return window closed on Nov 27, 2019
$249.95
Condition: New
Buy it again

Write a product review

More items to explore

www.cjcoffroad.com Order Confirmation

sales@cjcoffroad.com <sales@cjcoffroad.com>

[redacted]

[redacted]

Thank you for your order. Your order number [redacted] placed 10/25/2019 at 08:24AM.

Bill To:

[redacted]

Ship To:

[redacted]

Payment Info:

PayPal Express

Shipping Method:

Free Shipping (1-5 Days From Ship Date)

Order Details:

Code	Item	Qty	Price	Grand Total
PMF-FRD-5004	PMF 2017 Ford F-250/350 Direct Replacement Adjustable Trackbar	1	$449.00	$449.00

Subtotal: $449.00
Tax: $0.00
Shipping Cost: $0.00
Grand Total: $449.00

Thank you for shopping at www.cjcoffroad.com!
Please make sure you have received your entire order and that all contents are correct BEFORE starting any work on your vehicle or scheduling any installation appointments. CJC Off Road is not responsible for any down time or any other loss incurred from failure to ensure your order is correct before proceeding. If your address is not compatible with your selected shipping method or if you refuse a shipment, you will be charged all shipping and handling costs incurred by CJC Off Road for both the original shipping and the return trip, plus up to a 15% restocking fee.

[redacted] All

[redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Shop Holiday Gift Guides now

Your Account › Your Orders › Order Details

Order Details

[redacted]

View or Print invoice

[redacted]

Payment Method

[redacted]

Order Summary

Item(s) Subtotal:	$3,302.88
Shipping & Handling:	$0.00
Total before tax:	$3,302.88
Estimated tax to be collected:	$280.74
Grand Total:	**$3,583.62**

See tax and seller information

Transactions

Order method Business

4 packages via FedEx

More actions

	Nitto Terra Grappler G2 All- Terrain Radial Tire-35x12.50R20LT F 125R $319.93 Qty: 2 Sold by: 4Wheel Online	$639.86	Buy it again
	TIS 544C CHROME Wheel (0 x 9. inches /8 x 170 mm, 18 mm Offset) $339.37 Qty: 2 Sold by: 4Wheel Online	$678.74	Buy it again
	TIS 544C CHROME Wheel (0 x 8.25 inches /8 x 200 mm, -198 mm Offset) $418.28 Qty: 2 Sold by: 4Wheel Online	$836.56	Buy it again
	Nitto Terra Grappler G2 All Season Radial Tire-35x11.50R20LT E 124R $286.93 Qty: 4 Sold by: 4Wheel Online	$1,147.72	Buy it again

Explore more from across the store

Page 1 of 3

[redacted] LC [redacted]

[redacted] [redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Deals for you, gifts for them

Your Account › Your Orders › Order Details

Order Details

Ordered on November 26, 2019 [redacted] View or Print invoice

[redacted]

Payment Method

VISA [redacted]

Order Summary

Item(s) Subtotal:	$591.98
Shipping & Handling:	$0.00
Total before tax:	$591.98
Estimated tax to be collected:	$0.00
Grand Total:	**$591.98**
See tax and seller information	
Refund Total:	**$591.98**

Transactions

Order method Business

TIS 544BM Dually Inner 20x8.25 8x200 +127mm Black Wheel Rim 20" Inch

Sold by: Custom Wheel Outlet

Return window closed on Jan 2, 2020

$295.99

Condition: New

Buy it again

Problem with order

Write a product review

Explore more from across the store

[redacted] All

He[redacted] Ac[redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Shop Holiday Gift Guides now

Order Details

Ordered on December 2, 2019 [redacted]

View or Print invoice

Shipping Address

[redacted]

Payment Method

VISA [redacted]

Order Summary

Item(s) Subtotal:	$118.49
Shipping & Handling:	$0.00
Total before tax:	$118.49
Estimated tax to be collected:	$3.25
Grand Total:	**$121.74**

Transactions

Order method Business

2 Shipments

MIKKUPPA M14x1.5 Wheel Spike Lug Nuts, 32 PCS Chrome Spiked Lug Nuts 14mmx1.5 Solid 4.4" Tall Acorn Lug Nut with 1 Socket Key for Chevy Silverado 1500 2500 3500, F-150 F-250 F-350

Sold by: MIKKUPPA

Return window closed on Jan 3, 2020

$68.50

Condition: New

Buy it again

Get help

Write a product review

Slopper Stopper Dripless Dog Water Bowl - Mammoth Breed Dogs 131-200+ Lbs

Sold by: Slopper Stopper Dripless Water Bowls Product question? Ask Seller

Return window closed on Jan 4, 2020

$49.99

Condition: New

Buy it again

Get help

Write a product review

More items to explore

[redacted] All [redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Health & Household Shop small businesses

Your Account › Your Orders › Order Details

Order Details

[redacted]

View or Print invoice

Shipping Address
[redacted]

Payment Method
VISA ****[redacted]

Order Summary

Item(s) Subtotal:	$93.97
Shipping & Handling:	$0.00
Total before tax:	$93.97
Estimated tax to be collected:	$6.58
Grand Total:	**$100.55**

Transactions

Power Stop Z36-1691 Rear Z36 Truck and Tow Brake Pads
Sold by: Amazon.com Services LLC
Return window closed on Mar 24, 2021
$52.70
Condition: New
Buy it again

Get product support
Write a product review
Archive order

Power Stop Z36-1680 Front Z36 Truck and Tow Brake Pads
Sold by: Amazon.com Services LLC
Return window closed on Mar 24, 2021
$41.27
Condition: New
Buy it again

Buy it again

[redacted] LC [redacted]

[redacted] [redacted] 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Deals for you, gifts for them

Your Account › Your Orders › Order Details

Order Details

Ordered on August 10, 2021 [redacted]

View or Print invoice

Shipping Address

[redacted]

Order Summary

Item(s) Subtotal:	$392.40
Shipping & Handling:	$0.00
Total before tax:	$392.40
Estimated tax to be collected:	$27.47
Grand Total:	**$419.87**

See tax and seller information

Transactions

Delivered Aug 16, 2021

Sign[redacted]

TuxMat Custom Car Floor Mats for GMC Sierra 1500 Crew Cab 2019-2022 Models - Laser Measured, Largest Coverage, Waterproof, All Weather. The Best GMC Sierra 1500 Accessory (Full Set - Black)

Sold by: TuxMat Inc.

Return window closed on Sep 15, 2021

$193.50

Condition: New

Buy it again

Problem with order

Leave seller feedback

Write a product review

Archive order

TuxMat Custom Floor Mats for Ford F250 SuperCrew 2017-2022 Models - Max Coverage, All Weather, Laser Measured - Full Set Includes Front & Rear Rows

Sold by: TuxMat Inc.

Return window closed on Sep 15, 2021

$198.90

Condition: New

Buy it again

Explore more items

Page 1 of 3

[redacted]

our Shopping Cart Contents

Product Detail	Qty	Total
Curt Ball and Safety Chain Loop Kit for GM/Chevy/Ford/Nissan Underbed Gooseneck Trailer Hitch - 30K - C60692 Remove	1 Update	$189.96
	Total:	**$189.96**

Your order **ships for free**. Additional items you add ship for free!

Based on your cart, the estimated delivery date for zip cod [redacted]

CHECKOUT
Secure Checkout
PayPal

ontinue Shopping?
iew Shipping Options
Zip/Postal Code

CALCULATE SHIPPING

[redacted]

[redacted]

PAY TO THE ORDER OF Office Depot $ 604.19

Six hundred four and 19/100********** DOLLARS

ADDRESS

Office Depot

CLEARED

MEMO Hp laptop

[redacted]

LC [redacted]

[redacted] fold atv ramp [redacted] Returns & Orders

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Health & Household Coupons Beauty & Personal Care Shop kids' gift

prime Prime members get select meds starting at $1/month Learn more ›

‹ Back to results

Roll over image to zoom in

Rage Powersports Black Widow TF-8046 Aluminum 6' 8" Tri-Fold Folding ATV Ramp

Visit the Rage Powersports Store

16 ratings

Price: $278.99

Get 5% back ($13.94 in rewards) on the amount charged to your Amazon Prime Rewards Visa Signature Card.

Enhance your purchase

Monthly payments

From $23.25/mo (12 mo) with 0% APR

Brand	Rage Powersports
Material	Aluminum
Color	Metallic
Item Weight	36 Pounds
Item Dimensions LxWxH	80 x 44.75 x 1.75 inches

About this item

- Tri-fold folding loading ramp system for loading or unloading ATVs and off-road vehicles into pickup truck beds or trailers
- Measures 6' 8" L x 46" W; folds to 15" W x 5.25" H for compact storage; maximum 1,250 lb weight capacity
- Folds down to one-third its size for easy transport and storage
- Rubber-coated finger-style attachment points provide sturdy grip without scratching your truck bed or trailer; 2 included safety straps secure the ramp to your vehicle
- High-strength, lightweight aluminum construction

› See more product details

Compare with similar items

alexa Pay for Gas

Alexa Pay for Gas

Use the Alexa app on your phone, an Echo Auto, or Alexa-enabled device in your car for a safe and simple way to fill up your tank. Say, pay, and be on your way. Try saying, "Alexa, pay for gas" the next time you're at an Exxon or Mobil station. Discover How

$278.99

FREE delivery **November 2 - 5.** Details

Deliver to david - Destin 32541

In Stock.

Qty: 1

Add to Cart

Buy Now

Secure transaction

Ships from Discount Ramps

Sold by Discount Ramps

Add a Protection Plan:

☐ 4-Year Auto Accessory Protection Plan for $39.99

☐ 3-Year Auto Accessory Protection Plan for $32.49

1-Click ordering is not available for this item.

Add to List

Share

Have one to sell?

Sell on Amazon

29

Sponsored

Buy it with

[redacted] LC [redacted]

You sent a payment

service@paypal.com <service@paypal.com>

Fri 11/16/2018 3:21 PM

[redacted]

[redacted]

PayPal

You sent [redacted]

[redacted]

Transaction Details

[redacted]

Money sent **$2,900.00 USD**

Fee

[redacted] LC [redacted]

$84.40 USD

PAID WITH

VISA 2244 $2,984.40 USD

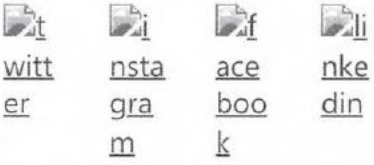
You paid **$2,984.40 USD**

james kubach will receive $2,900.00 USD

Please note it may take a little while for this payment to appear in the Activity section of your account.

Get the Details

Help & Contact | Security | Apps



PayPal is committed to preventing fraudulent emails. Emails from PayPal will always contain your full name. Learn to identify phishing

[redacted] LC [redacted]

You sent a payment

service@paypal.com <service@paypal.com>

Sat 11/24/2018 10:44 AM

[redacted]

He[redacted]

PayPal

[redacted]

Transaction Details

Transa[redacted]

Money sent

$1,580.00 USD

Fee

$46.12 USD

[redacted]

[redacted] $1,626.12 USD

You paid [redacted] **$1,626.12 USD**

$1,580.00 USD

Please note it may take a little while for this payment to appear in the Activity section of your account.

Get the Details

PayPal

Help & Contact | Security | Apps

twitter instagram facebook linkedin

PayPal is committed to preventing fraudulent emails. Emails from PayPal will always contain your full name. Learn to identify phishing

Please don't reply to this email. To get in touch with us, click **Help & Contact**.

[redacted] LC [redacted]

[redacted]

Your Partzilla.com Orde[redacted]

customerservice=partzilla.com@support.partzilla.com
<customerservice=partzilla.com@support.partzilla.com>
on behalf of
customerservice@partzilla.com <customerservice@partzilla.com>

[redacted]

Partzilla.com

[redacted]

Thank you for your recent order at Partzilla.com! Your order summary is below.

Your order has shipped.

Shipments:
Shipped Thursday, February 18, 2021
Shipped Monday, February 22, 2021

[redacted]

[redacted]

[redacted]

Order Details	Ordered	Shipped	Ext. Price
[redacted]OIL SEAL $15.30 Shipped Thursday, February 18, 2021	2	2	$30.60
[redacted] O-RING $3.33 Shipped Thursday, February 18, 2021	1	1	$3.33
[redacted]BEARING NEEDLE $13. Shipped Thursday, February 18, 2021	3	3	$39.00
[redacted]BEARING_BALL $16.63 Shipped Thursday, February 18, 2021	1	1	$16.63
[redacted]BALL BEARING $27.50 Shipped Thursday, February 18, 2021	3	3	$82.50
[redacted]BEARING_BALL $25.33 Shipped Thursday, February 18, 2021	1	1	$25.33
[redacted]OIL SEAL $15.30 Shipped Thursday, February 18, 2021	1	1	$15.30
[redacted] Shipped Thursday, February 18, 2021	3	3	$15.27

[redacted]

[redacted] [redacted]

[redacted] JOINT ETANCHE *OIL SEAL $10.70 Shipped Thursday, February 18, 2021 [redacted]	2	2	$21.40
[redacted] OIL SEAL $10.70 Shipped Thursday, February 18, 2021 [redacted]	2	2	$21.40
[redacted] UPPER ENGINE BRACKET $7.97 Shipped Monday, February 22, 2021 [redacted]	1	1	$7.97

Subtotal:	$278.73
Shipping:	$13.94
Tax:	$0.00
Order Total:	$292.67

Thank you for ordering from Partzilla.com, part of Outdoor Network Distribution, LLC. We are committed to providing you with excellent customer service. Please contact us if you need assistance.

US: 229-584-0046
International: +1-229-584-0046
customerservice@partzilla.com

Hours of Operation:
Monday - Friday 8AM-7PM EST
Saturday 8AM-4PM EST

Outdoor Network Distribution, LLC
1113 Seminole Ln
Albany, GA 31707

www.partzilla.com

[redacted]

[redacted]

Order information

Buyer [redacted]

Seller [redacted]

Placed on Oct 29, 2019

Payment method PayPal

Paid on Oct 29, 2019

Shipping address

[redacted]

United States

Order total

2 items	$76.38
Shipping	Free
Order total	$76.38

Items bought from [redacted]

Order numbe[redacted]

Qty	Item name	Shipping service	Item price
2	2 QTY 1" 4x137 to 4x156 ATV Wheel Spacer Adapters Center Bore 110mm, Stud 12x1.[redacted]	USPS Priority Mail	$76.38

[redacted]

[redacted] LC [redacted]

Order information

Buyer [redacted]

Seller [redacted]

Placed on Apr 28, 2020

Payment method PayPal

Paid on Apr 28, 2020

Shipping address

[redacted]

Order total

1 item	$82.89
Shipping	Free
Order total	$82.89

Items bought from [redacted]

Order number [redacted]

Qty	Item name	Shipping service	Item price
1	SILVER ROX SPEED FX CAN AM RENEGADE 2 INCH PIVOTING RISER 1-1/8 BAR 1-1/8 STEM [redacted]	USPS First Class Package	$82.89

[redacted]

[redacted] LC [redacted]

Order information

Buyer [redacted]

Seller [redacted]

Placed on May 29, 2020

Payment method PayPal

Paid on May 29, 2020

Shipping address

[redacted]

United States

Order total

1 item	$657.86
Shipping	Free
Order total	$657.86

Items bought from [redacted]

Order number [redacted]

Qty	Item name	Shipping service	Item price
1	HMF Titan Series Full Exhaust Systen [redacted]	FedEx Ground or FedEx Home Delivery	$657.86

[redacted]

[redacted] LC [redacted]

Order information

Buyer [redacted]

Seller [redacted]

Placed on Jun 11, 2020

Payment method PayPal

Paid on Jun 11, 2020

Shipping address

[redacted]

United States

Order total

1 item	$999.80
Shipping	Free
Coupon	-$5.00
Order total	$994.80

Items bought from [redacted]

Order numbe[redacted]

Qty	Item name	Shipping service	Item price
1	A Set of (4) 34x8R14 Assassinator 6-ply ATV/UTV Mud Tire by Super ATV [redacted]	UPS Ground	$999.80

[redacted]

Order information

Buyer	[redacted]
Seller	[redacted]
Placed on	Sep 9, 2020
Payment method	PayPal
Paid on	Sep 9, 2020

Order total

1 item	$159.95
Shipping	Free
Amount paid	$159.95
Total refunded	-$159.95
Order total	$0.00

Items bought from [redacted]

Order number: [redacted]

Qty	Item name	Shipping service	Item price
1	American Star 4130 "PRO-MOLY" Tie Rods For 2013-2017 Can-Am Outlander 1000 XMR [redacted]	USPS Priority Mail	$159.95

[redacted]

[redacted] LC [redacted]

Order Details

[redacted]

View or Print invoice

Shipping Address

[redacted]

Payment Method

Rewa [redacted]

Order Summary

Item(s) Subtotal:	$229.95
Shipping & Handling:	$0.00
Total before tax:	$229.95
Estimated tax to be collected:	$16.10
Gift Card Amount:	-$45.62
Rewards Points:	-$120.23
Grand Total:	**$80.20**

See tax and seller information

Earned 5% Back with your Amazon Prime Rewards Visa Signature card.
See terms and conditions.

Transactions

[redacted]

Track package

NVX MVPA2 600W Total RMS 2-Channel Bridgeable Marine-V Series Micro Class D Compact Marine/Powersports/Motorcycle Amplifier
Sold by: NVX®, Victor Fitness®, Belva® Official
Return window closed on Oct 15, 2021
$229.95
Condition: New

Buy it again

Leave seller feedback

Write a product review

Archive order

More items to explore

Page 1 of 3

Order Details

Ordered on July 12, 2021 Order

View or Print Invoice

Shipping Address

Order Summary

Item(s) Subtotal:	$196.34
Shipping & Handling:	$0.00
Your Coupon Savings:	-$10.00
Your Coupon Savings:	-$1.35
Total before tax:	$184.99
Estimated tax to be collected:	$12.94
Gift Card Amount:	-$1.15
Grand Total:	**$196.78**

Earned 5% Back with your Amazon Prime Rewards Visa Signature card.
See terms and conditions.

Transactions

2 Shipments

Delivered Jul 14, 2021

MICTUNING C2 Curved RGBW LED Rock Lights - 8 Pods Underglow Multicolor Neon Light with Wiring Switch Kit, Bluetooth Controller, Music Mode
Sold by: MICTUNING® Direct
Return window closed on Aug 13, 2021
$159.90
Condition: New
Buy it again

Get product support
Write a product review
Archive order

Single Row Slim LED Light Bar 10 inch IP68 Waterproof Off-Road Spot Flood Combo LED Small Light Super Bright Truck Driving Fog Lamp Compatible with Jeep Wrangler F-ord F150 Polaris RZR ATV UTV
Sold by: MGLLIGHT
Return window closed on Aug 13, 2021
$26.99
Condition: New
Buy it again

Delivered Jul 14, 2021

Off-Road ATV UTV Light Bar Mounts Mounting Bracket Mini Bar Clamp Kits [0.75"/1"/1.25" Inch] [Vertical Bar] [Aluminium] [2 Unit] Bull Bar UTV Roll Bar Clamp Tube Roll Cage Clamps Mount for ATV UTV
Sold by: OnlineLEDStore Product question? Ask Seller
Return window closed on Aug 13, 2021
$9.45
Condition: New
Buy it again

Get help
Write a product review
Archive order

[redacted] Returns & Orders 0

All Buy Again Amazon Business Whole Foods Audible Shopper Toolkit Livestreams Health & Household Shop tech gifts

Your Account › Your Orders › Order Details

Order Details

[redacted] View or Print invoice

Shipping Address
[redacted]
United States

Payment Method
[redacted]

Order Summary

Item(s) Subtotal:	$64.95
Shipping & Handling:	$0.00
Total before tax:	$64.95
Estimated tax to be collected:	$4.55
Grand Total:	**$69.50**

See tax and seller information

Transactions

[redacted]

True UTV-SBI-18 Smart Isolator for UTVs
Sold by: A DFNA dot info
Return window closed on Sep 15, 2021
$64.95
Condition: New - NO RETURNS ACCEPTED
Buy it again

Problem with order
Leave seller feedback
Write a product review
Archive order

Explore more items

Page 1 of 3

[redacted] [redacted]

Receipt for Your Payment to [redacted]

service@paypal.com <service@paypal.com>

Thu 2/18/2021 6:06 PM

[redacted]

Hello, [redacted]

PayPal

You sent a payment of $488.99 USD to [redacted]

It may take a few moments for this transaction to appear in your account.

Transaction ID

[redacted]

Transaction date

Feb 18, 2021 13:12:42 PST

Merchant

[redacted]

Instructions to merchant

You haven't entered any instructions.

Invoice ID

[redacted]

Shipping address - confirmed

[redacted]

United States

Shipping details

The seller hasn't provided any shipping details yet.

[redacted]

[redacted] [redacted]

Description	Unit price	Qty	Amount
NEW OEM XMR Pinion Housing Nut Socket Tool It[redacted]	$73.99 USD	1	$73.99 USD
800/850/1000 XMR Ring and Pinion Gear Rebuild Kit With Bearings and Seals It[redacted]	$415.00 USD	1	$415.00 USD

Subtotal	$488.99 USD
Total	$488.99 USD
Payment	$488.99 USD

Charge will appear on your credit card statement as "PAYPAL[redacted]

Payment se[redacted]

Payment sent[redacted]

Funding Sources Used (Total)

[redacted] $488.99 USD

Issues with this transaction?

You have 180 days from the date of the transaction to open a dispute in the Resolution Center.

PayPal

Help & Contact | Security | Apps

Twitter Instagram Facebook LinkedIn

PayPal is committed to preventing fraudulent emails. Emails from PayPal will always contain your full

[redacted]

Cobra Atv Axles LLC
1501 College Ave
S. Houston, TX 77587
(832)788-8237
[redacted]

INVOICE

BILL TO
[redacted]

INVOICE [redacted]
DAT
DUE DAT
TERM

SHIP DATE
[redacted]

SHIP VIA
fedex

TRACKING NO.
[redacted]

DATE	ACTIVITY	QTY	RATE	AMOUNT
	Services 2016 can am outlander 1000 front right hd cobra axle	1	249.99	249.99

BALANCE DUE **$249.99**

[redacted] LC [redacted]

Your Partzilla.com Orde[redacted]

customerservice=partzilla.com@support.partzilla.com
<customerservice=partzilla.com@support.partzilla.com>
on behalf of
customerservice@partzilla.com <customerservice@partzilla.com>
Sat 10/3/2020 2:52 AM

[redacted]

Partzilla.com

D[redacted]

Thank you for your recent order at Partzilla.com! Your order summary is below.

The manufacturer has updated ETA dates on one or more of your items.

Shipments:

Shipped Friday, September 25, 2020 [redacted]

[redacted]

[redacted]

Order Details	Ordered	Shipped	Ext. Price
[redacted]PLUG-DRAIN (Polaris) $3.12 Shipped Friday, September 25, 2020 [redacted]	1	1	$3.12
[redacted]SS BY - 74-420430127 - JOINT ETANCHE * GASKET $26.78 Shipped Friday, September 25, 2020 [redacted]	1	1	$26.78
[redacted]DECAL MOTEUR *ENGINE DECAL $7.97 Available Monday, October 05, 2020	1	0	$7.97
[redacted]RH EXTENSION PANEL $18.08 Shipped Friday, September 25, 2020 [redacted]	1	1	$18.08
[redacted]QUARRY GRAY LH LATERAL PANEL $38.61 Available Monday, October 05, 2020	1	0	$38.61
[redacted]QUARRY GRAY RH LATERAL PANEL $37.92 Available Monday, October 05, 2020	1	0	$37.92
[redacted]LH EXTENSION PANEL $18.81 In Stock	1	0	$18.81

Subtotal:	$151.29
Shipping:	$13.94
Tax:	$0.00
Order Total:	$165.23

[redacted] LC [redacted]

Transaction details

[redacted]

Payment sent to Torq-Masters Industries Inc.

Payment Status: Completed

Payment Type: Mobile Payment

Gross amount

-$444.08 USD

Shipping address

[redacted]

Order details	Quantity	Price	Subtotal
Orde[redacted]t Aussie Locker By Torq Masters Product count: 1	1	$444.08 USD	$444.08 USD
		Purchase Total	$444.08 USD

Your Payment

Purchase Total	-$444.08 USD
Sales Tax	$0.00 USD
Shipping Amount	$0.00 USD
Handling Amount	$0.00 USD
Insurance Amount	$0.00 USD
Gross Amount	-$444.08 USD
PayPal Fee	$0.00 USD
Net Amount	-$444.08 USD

Invoice ID [redacted]

Contact info

Torq-Masters Industries Inc.
The receiver of this payment is **Verified**
http://www.aussielocker.com
[redacted]

Funding details

Funding Type[redacted]
Funding Source: -$444.08 USD - VISA ending i[redacted]
This transaction will appear on your bill as PAYPAL [redacted]

Need help?

Go to the **Resolution Center** for help with this transaction, to settle a dispute or to open a claim.

[redacted] LC [redacted]

Transaction details

May 23, 2020 at 12:25:23 PM PDT | Transaction [redacted]

Payment sent to [redacted]

Payment Status: Completed

Payment Type: Mobile Payment

Gross amount

-$723.12 USD

Shipping address

[redacted]

Confirmed

Order details		Quantity	Price	Subtotal
	Can-Am Outlander/ Renegade Gen 2 Forward A-Arm Kit (2012-2018) (2019)	1	$689.99 USD	$723.12 USD
			Purchase Total	$689.99 USD

Your Payment

Purchase Total	-$689.99 USD
Sales Tax	$0.00 USD
Shipping Amount	-$33.13 USD
Handling Amount	$0.00 USD
Insurance Amount	$0.00 USD
Gross Amount	-$723.12 USD
PayPal Fee	$0.00 USD
Net Amount	-$723.12 USD

Invoice ID [redacted]

Contact info

Performance ATV Parts
The receiver of this payment is **Verified**
http://performanceatvparts.com
[redacted]

Funding details

Funding Type [redacted]
Funding Source: -$723.12 USD - VISA ending i[redacted]
This transaction will appear on your bill as PAYPAL [redacted]

Need help?

Go to the **Resolution Center** for help with this transaction, to settle a dispute or to open a claim.

[redacted] LC [redacted]

RMSTATOR™

541, Main Ouest
Coaticook, Quebec J1A 1R2
1-877-898-1399
www.rmstator.com

[redacted]

June 12, 2020

Bill to

[redacted]

Ship to

[redacted]

Payment Method

Shipping Method

Free Shipping - Free Shipping (1-3 Days | 2-Day Delivery To Continental USA)

(Total Shipping Charges US$0.00)

SKU	Products	Qty	Price	Total
RM01399	Generator Stator for Can-Am Commander Maverick Outlander Renegade Defender Traxter Max 2010-2019	1	US$139.00	US$139.00
RM30322	Mosfet Voltage Regulator Rectifier for Can-Am Commander Maverick Outlander Renegade Defender 500 - 1000 cc 2010-2018	1	US$129.00	US$129.00

ORDER INFORMATION

Thank you for your purchase from RMSTATOR! If you have questions about your order please visit us at http://support.rmstator.com or email us at support@rmstator.com

Subtotal:	US$268.00
Discount (15% D iscount when bu ying 2 parts & more):	-US$40.20
Grand Total:	US$227.80

[redacted] LC [redacted]

Your RaceDriven Order Confirmation [redacted]

RaceDriven <info@race-driven.com>

[redacted]

[redacted]

Thanks for Your Order

Your order ID [redacted] summary of your order is shown below. To view the status of your order click here.

Shipping Address

[redacted]

Billing Address

[redacted]

Your Order Contains...

Cart Items	SKU	Qty	Item Price	Item Total
MudRat Brake Rotors & Brake Pads Can-Am Outlander 1000 XMR 2015-18 Front & Rear	A-80815	1	$122.71 USD	$122.71 USD

Subtotal:	$122.71 USD
Shipping:	$0.00 USD
Grand Total:	$122.71 USD
Payment Method:	Braintree (PayPal)

facebook twitter

Home My Account Conta[redacted]

© 2018 Race-Driven.com

[redacted] LC [redacted]

Order Confirmation for Order Numbe[redacted]

High Lifter Products, Inc. <info@highlifter.com>

Tue 12/11/2018 7:47 PM

[redacted]

Order Confirmation

High Lifter Products, Inc.

Thanks for your order, [redacted]

You can view your orders online anytime by signing in to Your Account.

Order Information

Your order number [redacted] The order was placed on 12/11/2018 8:42:56 PM EST

Billing Information	**Shipping Information**
[redacted]	[redacted]

Order Summary

/ Class	**Shipping Method**
/ Standard	UPS Ground

Payment Method: PayPal

Comments:

Qty	Description	Unit Price	**/ Standard** Price
1	**Trailing Arm Kit Can-Am Outlander/Renegade 500-1000 - Black** SKU: PSTA-C1OL-B	$399.96	$399.96
		Subtotal	$399.96
Questions about your order? Contact customer service.		Shipping	$18.65
		Total	**$418.61**

[redacted]

Re: Outlander floor boards

[redacted]
Mon 12/10/2018 5:29 PM
[redacted]
I just gave you a call and left a message. I can take your order over the phone. Thanks again
[redacted]

On Mon, Dec 10, 2018 at 1:55 PM [redacted]:

> I would like to go ahead and order these, do you think you might have them ready to pickup Sat morning?
> How would you like me to pay? Order online?
> Just to confirm- black floorboards for 2016 outty 1000 xmr with the L7 changed to the punisher skull with canam red backing and a blank side cover.
>
> Thanks
> [redacted]
>
> -------- Original message --------
> From [redacted]
> Date
> To: D
> Subj
>
> 5-7 days on a custom set
>
> On Mon, Dec 10, 2018 at 11:26 AM [redacted]
>
> > What kind of lead time?
> >
> > [redacted]
> >
> > -------- Original message --------
> > From: [redacted]
> > Date: 12/10/18 8:35 AM (GMT-06:00)
> > To [redacted]
> > Subject: Re: Outlander floor boards
> >
> > 505 for a set let us know if you'd like to order

[redacted] LC [redacted]

On Mon, Dec 10, 2018 at 8:09 AM [redacted]te:

> Ok so what would it be for a set of black floorboards for 2016 outty 1000 xmr with the L7 changed to the punisher skull with canam red backing and a blank side cover. I can come pick them up I'm local so no shipping.
>
> Thanks
>
> [redacted]
>
> -------- Original message --------
> From: [redacted]
> Date:
> T
> Subject:
>
> Yes we can make custom designs we charge 50 extra for custom designs and the side plate with color name tags can be added also we have lots of color options on our website
> https://lucky-7-motorsports.com
> Let us know if we can help if you'd like to contact us we are open m-f 9-6 central
> [redacted]

Wild Boar ATV Parts [redacted]

Wild Boar ATV Parts <sales@wildboaratvparts.com>

Sun 12/2/2018 12:17 PM

[redacted]

Wild Boar ATV Parts

Thank you for your interest in Wild Boar ATV Parts products. Your order has been received and will be processed once payment has been confirmed.

To view your order click on the link below:

[redacted]

Order Details	
Order ID [redacted] **Date Ad** **Payment Method:** PayPal **Shipping Method:** Free Ground Shipping - 2-5 Business Days ($0.00)	**Ema** [redacted] **Tele** **IP A**

Payment Address	Shipping Address
[redacted]	[redacted]

Product	Model	Quantity	Price	Total
SYA Warrior Riser Snorkel kit for Can-Am Outlander G2 XMR 2013 - 2018	0025	1	$229.00	$229.00
			Sub-Total:	$229.00
			Free Ground Shipping - 2-5 Business Days ($0.00):	$0.00
			Florida Sales Tax:	$16.03
			Total:	$245.03

Please reply to this email if you have any questions.

Powered By OpenCart.

[redacted] LC [redacted]

Your Partzilla.com Orde[redacted]

orders@support.partzilla.com <orders@support.partzilla.com>

Sat 12/1/2018 5:47 PM

[redacted]

Partzilla.com

[redacted]

Thank you for your recent order at Partzilla.com! Your order summary is below.

[redacted]

Order Details

	Ordered	Ext. Price
HEX. FLANGED ELASTIC NUT M8 $1.43	2	$2.86
TORX SCREW M8 X 55 $2.16	4	$8.64
HEX. DISTANCE SCREW M6 X 30.5 $5.81	2	$11.62
PARE-CHOCS *FRONT BUMPER $145.18	1	$145.18
PAINT CAN-AM RED REAR BUMPER $130.66	1	$130.66
	Subtotal:	$298.96
	Shipping:	$1.99
	Tax:	$0.00
	Order Total:	$300.95

Thank you for ordering from Partzilla.com, part of Outdoor Network Distribution, LLC. We are committed to providing you with excellent customer service. Please contact us if you need assistance.

Toll Free: 877-473-4595
International: +1-229-584-0046
orders@support.partzilla.com

Hours of Operation:
Monday - Friday 8AM-7PM EST
Saturday 8AM-4PM EST

Outdoor Network Distribution, LLC
1113 Seminole Ln
Albany, GA 31707

www.partzilla.com

[redacted] LC [redacted]

Your Partzilla.com Order [redacted]

customerservice=partzilla.com@support.partzilla.com
<customerservice=partzilla.com@support.partzilla.com>
on behalf of
customerservice@partzilla.com <customerservice@partzilla.com>

[redacted]

Partzilla.com

[redacted]

Thank you for your recent order at Partzilla.com! Your order summary is below.

[redacted]

Shipping To:
[redacted]

Order Details		Ordered	Ext. Price
[redacted]	SPARK PLUG CONNECTOR $23.15	2	$46.30
	SPARK PLUG CABLE, 365 MM, MAG SIDE $46.34	1	$46.34
	INJECTION VALVE ASS Y $109.17	2	$218.34
	BLACK RH FRONT FENDER KIT $146.46	1	$146.46
	BLACK LH FRONT FENDER KIT $146.46	1	$146.46
		Subtotal:	$603.90
		Shipping:	$0.00
		Tax:	$42.27
		Order Total:	$646.17

Thank you for ordering from Partzilla.com, part of Outdoor Network Distribution, LLC. We are committed to providing you with excellent customer service. Please contact us if you need assistance.

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customerservice@partzilla.com

Hours of Operation:
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Outdoor Network Distribution, LLC
1113 Seminole Ln
Albany, GA 31707

www.partzilla.com

[redacted] LC [redacted]

Your Partzilla.com Order [redacted]

noreply=partzilla.com@support.partzilla.com <noreply=partzilla.com@support.partzilla.com>
on behalf of
noreply@partzilla.com <noreply@partzilla.com>
Tue 9/22/2020 6:10 AM
To [redacted]

Partzilla.com

[redacted]

Thank you for your recent order at Partzilla.com! Your order summary is below.

Your order has shipped.

Shipments:

Shipped Monday, September 21, 2020 [redacted]

[redacted]

[redacted]

Order Details

	Ordered	Shipped	Ext. Price
[redacted]O-RING $4.99 Shipped Monday, September 21, 2020	1	1	$4.99
[redacted]CVT AIR GUIDE $89.93 Shipped Monday, September 21, 2020	1	1	$89.93
[redacted]/ARIATOR COVER $104. Shipped Monday, September 21, 2020	1	1	$104.21
[redacted]O-RING $4.99 Shipped Monday, September 21, 2020	1	1	$4.99

Subtotal:	$204.12
Shipping:	$5.99
Tax:	$0.00
Order Total:	$210.11

Thank you for ordering from Partzilla.com, part of Outdoor Network Distribution, LLC. We are committed to providing you with excellent customer service. Please contact us if you need assistance.

US: 229-584-0046
International: +1-229-584-0046
customerservice@partzilla.com

Hours of Operation:
Monday - Friday 8AM-7PM EST
Saturday 8AM-4PM EST

Outdoor Network Distribution, LLC
1113 Seminole Ln
Albany, GA 31707

www.partzilla.com

[redacted]LC[redacted]

Order Details

Return Items [redacted]

Your order details are below.

Order # [redacted]
Order Status: Shipped
Date Ordered: 03/25/2021
Payment Method: PayPal

Shipping Address

[redacted]

Order Items

[redacted]

	Ordered	Total Price
Screw Plug (/	1	$6.13
O-Ring (/prod	1	$4.99
CVT Air Guide	1	$89.93
O-Ring (/prod	1	$4.99
Black LH Rea	1	$115.31
Black RH Rea	1	$87.79

Subtotal:	$309.14
Shipping & Handling:	$5.99
Tax:	$0.00
Discount:	($0.00)
Total:	$315.13

CHAT NOW

Why Partzilla?

Fast Shipping

[redacted] LC [redacted]

Order Details

[redacted]

View or Print invoice

[redacted]

Order Summary

Item(s) Subtotal:	$239.98
Shipping & Handling:	$0.00
Total before tax:	$239.98
Estimated tax to be collected:	$16.80
Grand Total:	**$256.78**

See tax and seller information

Earned 5% Back with your Amazon Prime Rewards Visa Signature card.
See terms and conditions.

Transactions

Delivered Jul 14, 2021
Signed b[redacted]

Skar Audio SK65MB 6.5" 2-Way Marine Full Range 320 Watt Coaxial Speakers, Pair (Black)
Sold by: SKAR AUDIO
Return window closed on Aug 14, 2021
2 $119.99
Condition: New
Buy it again

Problem with order
Write a product review
Archive order

More items to explore

Transaction details

July 15, 2020 at 7:12:42 AM PDT | Transactio [redacted]

Payment se [redacted]

Payment Status: Completed

Gross amount

-$212.95 USD

Shipping address

[redacted]

Transaction Activity		Gross amount	Fee amount	Net amount
Jul 15, 2020	Authorization to superatv	-$212.95 USD	$0.00 USD	-$212.95 USD

Order details	Quantity	Price	Subtotal
	1	$212.95 USD	$212.95 USD
		Purchase Total	$212.95 USD

Your Payment

Purchase Total	-$212.95 USD
Sales Tax	$0.00 USD
Shipping Amount	$0.00 USD
Handling Amount	$0.00 USD
Insurance Amount	$0.00 USD
Gross Amount	-$212.95 USD
PayPal Fee	$0.00 USD
Net Amount	-$212.95 USD

Invoice ID [redacted]

Reason **Subscription**

Contact info

superatv
The receiver of this payment is **Verified**
http://superatv.com
[redacted]

Funding details

Funding Typ [redacted]
Funding Source: -$212.95 USD - VISA end [redacted]
This transaction will appear on your bill as PAYPAL *SUPERATV

Need help?

Go to the **Resolution Center** for help with this transaction, to settle a dispute or to open a claim.

View Billing Agreement Terms & Conditions

[redacted] LC [redacted]

[redacted]

Order information

Buyer [redacted]

Seller [redacted]

Placed on Sep 16, 2020

Payment method PayPal

Paid on Sep 16, 2020

Shipping address

[redacted]

Order total

1 item	$58.95
Shipping	Free
Tax	$4.02
Order total	$62.97

Items bought from [redacted]

Order numbe[redacted]

Qty	Item name	Shipping service	Item price
1	DS18 RGB LED Bluetooth 4.0 Controller Light iOS Android iPhone LED-BTC IP65 Ne[redacted]	USPS First Class	$58.95

[redacted]

[redacted] LC [redacted]

[redacted]

Order information

Buyer [redacted]
Placed on Sep 10, 2020
Payment method PayPal
Paid on Sep 10, 2020

Shipping address

[redacted]

Order total

3 items	$78.46
Shipping	Free
Tax	$2.60
Order total	$81.06

Items bought from [redacted]

Order number: [redacted]

Qty	Item name	Shipping service	Item price
1	SPP6 SUPCO POW-R-PAK Starter Solid State Relay And Hard Start Capacitor [redacted]	USPS First Class	$13.52

Items bought from spreetail

Order number [redacted]

Qty	Item name	Shipping service	Item price
1	Hifonics Waterproof Marine Pre Amp Bluetooth Controller Source Unit TPS-BT1 [redacted]	Expedited Shipping	$39.99

Items bought from [redacted]

Order number [redacted]

Qty	Item name	Shipping service	Item price
1	Coleman 1499-5761 1499-576 Heavy-Duty 60 mfd Run Capacitor, RV Air Conditione[redacted]	USPS First Class	$24.95

[redacted]

[redacted]

Order information

Buyer [redacted]

Seller

Placed on Jul 16, 2020

Payment method PayPal

Paid on Jul 16, 2020

Shipping address

[redacted]

United States

Order total

1 item	$149.96
Shipping	Free
Order total	$149.96

Items bought from [redacted]

Order number: [redacted]

Qty	Item name	Shipping service	Item price
1	GATES G-FORCE REDLINE CVT BELT 30R3750 Can-am ATV Commander OG Maverick [redacted]	FedEx SmartPost	$149.96

[redacted]

[redacted]

Orc [redacted] onfirmed

Warranty Killer Performance <sales@warrantykillerperformance.com>

Sat 11/24/2018 9:44 PM

T [redacted]

Warranty Killer Performance

[redacted]

Thank you for your purchase!

[redacted] we're getting your order ready to be shipped. We will notify you when it has been sent. You can always check the status of your order here.

View your order

or view Invoice, Packing Slip, Gift Receipt and Return Form

Order summary

	WKP Can Am Solid Motor Mounts × 1	$69.99

Discount (BLACK)	**$-10.49**
Subtotal	**$59.50**
Shipping	**$7.90**
Total	**$67.40 USD**

Customer information

[redacted] LC [redacted]

Order Details

Ordered [redacted]

View or Print Invoice

[redacted]

Order Summary

Item(s) Subtotal:	$109.96
Shipping & Handling:	$0.00
Your Coupon Savings:	-$6.10
Total before tax:	$103.86
Estimated tax to be collected:	$0.00
Grand Total:	**$103.86**
Refund Total	**$54.89**

Transactions

Order method Business

2 Shipments

YINTATECH 2PCS Universal 21-LEDs 12V Waterproof Daytime Running DRL Light Car Truck Boat Super Bright LED COB Light Strips (Red)
Sold by: yintatech
$8.99
Condition: New
Buy it again

Write a product review

Geeon LED Strip Lights Waterproof 12V Red (620-630nm) for Auto Car Truck Motorcycle Boat Interior Lighting UL Listed 30CM/12" 3528 SMD Pack of 4
Sold by: BroadChain
$14.99
Business Price
Condition: New
Buy it again

Return complete

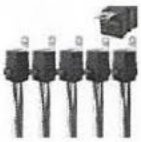
Your return is complete. Your refund has been issued. When will I get my refund?

Refund for this return $54.89

ROCCS 8Pcs RGB LED Rock Light Multicolor Neon LED Light Kit with Bluetooth Wireless Remote Control for Jeep Off Road Car Truck Underbody Vehicle Tail Glow Lamp
Sold by: blueauto
$60.99
Condition: New
Buy it again

View return/refund status

Write a product review



5 PACK 40/30 AMP 12 V DC Waterproof Relay and Harness - Heavy Duty 12 AWG Tinned Copper Wires, 5-PIN SPDT Bosch Style Automotive Relay
Sold by: IRHAPSODY® Direct Product question? Ask Seller
$24.99
Condition: New

Write a product review

USA

SAVE1ONLINEONLY
USECODE | OCT [redacted]

Will this part fit my vehicle? ddVehicleUsingLicensePlate ddVehicleUsingV

... | | | | | dd

[redacted]

[redacted]

★★★★★ [redacted] | [redacted]

[redacted] RPLTFDFTV

[redacted]

View [redacted]

Feedback

[redacted]

[redacted] Claim [redacted]

[redacted] white, little [redacted].

1	Ext warranty [redacted]	
2	5[redacted] wheel prep package	[redacted]
3	Weigh Safe 180 3" shaft hitch	[redacted]
4	[redacted] bedliner	[redacted]
5	Ceramic window tint	[redacted]
6	Nav-tv [redacted] camera enabler	[redacted]
7	WeatherGuard toolbox	[redacted]
8	[redacted] front bumper	2269.99
9	Custom paint and install of [redacted] bumper	[redacted]
10	[redacted] ACC relocation bracket	[redacted]
11	Rigid led lights	[redacted]
12	Rigid led light brackets	[redacted]
13	D ring shackles, backup camera, fog light harness	[redacted]
14	Ready lift 2.5" leveling kit	[redacted]
[redacted]	Adjustable track bar	[redacted]
16	Custom wheels and tires	[redacted]
17	Install of lift, trackbar, mount, balance wheels tires	1[redacted]
18	Spiked wheel nuts	[redacted]
19	Powerstop brakes	[redacted]
20	[redacted] custom floormats	[redacted]
21	[redacted] hitch ball set	[redacted]
	TOTAL	**18,891.26**
	Items insid [redacted] truck / Tool box	
30	Cash in hidden compartment in center console	700.00
31	[redacted] convertible laptop	[redacted]
32	[redacted] socket tool set	159.00
33	[redacted] cordless drill and ¼ impact	[redacted]
34	[redacted] cordless ½ in impact	159.00
35	Carseat for daughter	45.00
36	Backseat seat cover	45.00
37	Misc tools, rachet straps, material	[redacted]
38	Smith & Wesson M&P Bodyguard Magazine .380 [redacted]	24.97
39	Phone chargers	30.00
40	[redacted] prism polarized	[redacted]
41	Tri fold aluminum atv ramp	[redacted]
	TOTAL	**2,529.1[redacted]**
[redacted]		
[redacted]		
[redacted]		
45	ATV [redacted]	8000.00
46	Rebuilt engine with [redacted] kit	2984.40
[redacted]	[redacted] 3P clutches	[redacted]
48	Parts from partzilla bearings	[redacted]
49	Wheel spacers	[redacted]

[redacted] LC SV

50	Handle bar risers	[redacted]
51	HMF full exhaust	[redacted]
52	34” assassinator tires	[redacted]
53	Pro moly tie rods	[redacted]
54	Stereo amplifer NVX [redacted]	[redacted]
55	Led lighting	[redacted]
56	[redacted] battery isolator	[redacted]
57	Canam parts guy rear ring and pinion	[redacted]
58	[redacted] axle	[redacted]
59	Partzilla – side body panels	[redacted]
60	Front aussie torq locker	[redacted]
61	Canam outland forward A-arm kit	[redacted]
62	Rmstator – stator and rectifier	[redacted]
63	Racedriven Mud rat rotors	[redacted]
64	Highlifter rear trailing arm kit	[redacted]
65	[redacted]	[redacted]
66	Wild [redacted] snorkel kit	[redacted]
[redacted]	Partzilla bumpers	[redacted]
[redacted]	Partzilla fuel injectors, front fenders	[redacted]
69	Partzilla [redacted] cover	[redacted]
[redacted]	Partzilla rear fenders	[redacted]
71	Stereo [redacted]	[redacted]
[redacted]	[redacted]	[redacted]
73	[redacted] led Bluetooth controller	[redacted]
74	Hifonics preamp Bluetooth stereo controller	[redacted]
75	[redacted]	[redacted]
76	WKP can am solid motor mounts	[redacted]
77	Custom RJB colored lighting	[redacted]
	TOTAL	[redacted]
[redacted]		
[redacted]	TRUCK RENTAL	
	[redacted] truck rental [redacted]	
	TOTAL	**8,800.00**
	[redacted] **Total**	[redacted]

[redacted]

FORD CRESTVIEW
4060 S Ferdon Blvd
Crestview, FL 32536
Phone: (850) 682-2721

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m. Mon, Wed, Fri
7:30 a.m. to 7:00 p.m. Tues and Thurs
8:00 a.m. to 2:00 p.m. Saturday

MV _____

[redacted] | [redacted] | Status: Reprint

Mileage In	Mileage Out
32057	32057

Service Advisor / Tag #: JACOB SIMMONS/4012

[redacted]

Work Phone	
[redacted]	[redacted]

Year	Make	Model	Body	Color	License Number
2017	FORD	SUPER DUTY F-			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
[redacted]	
#1 - MR CSL: CUSTOMER STATES CUSTOMER STATES HE WAS DRIVING VEHICLE YESTERDAY AND FUEL STARTED COMING OUT FROM UNDER THE HOOD Tech: BRUCE OWENS(105) Sub Total: Labor: .00 Parts: .00 Total: .00 see line 5 fuel filters leaking	
#2 - MR CSL: CUSTOMER STATES Ordered HC3Z 19G490 U :CAMERA ASY Qty: 1 CUSTOMER STATES THAT THE PASSENGER MIRROR CAMERA IS INOP parts ordered	Warranty
#3 - MR CSL: CUSTOMER STATES CUSTOMER STATES THAT THE SUNROOF IS INOP AND WONT OPEN AT ALL Tech: BRUCE OWENS(105) Tech: BRUCE OWENS(105) customer going on a trip will check more in detail when customer comes back for camera did not want to get sunroof stuck or something and cause an issue with his trip	Warranty Warranty
#4 - MR LOFD: DIESEL OIL AND FILTER SERVICE (6.0 LITER ENGINE AD CUSTOMER REQUEST ROTELA T6 OIL FOR TRUCK Tech: BRUCE OWENS(105)	23.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

ALL RETURNS MUST BE MADE WITHIN 10 DAYS AND SUBJECT TO 20% HANDLING CHARGE.
NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS.
ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

All parts installed are new/salvaged or reconditioned parts.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

X [redacted]

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FORD CRESTVIEW

4060 S Ferdon Blvd
Crestview, FL 32536
Phone: (850) 682-2721

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m. Mon, Wed, Fri
7:30 a.m. to 7:00 p.m. Tues and Thurs
8:00 a.m. to 2:00 p.m. Saturday

MV _____

R/O Open Date	R/O Number
[redacted]	[redacted]
	Status: Reprint
Mileage In: 32057	Mileage Out: 32057
Service Advisor / Tag #: JACOB SIMMONS/4012	

[redacted]

Work Phone	
Home Phone: [redacted]	Delivery Date: [redacted]

Year	Make	Model	Body	Color	License Number
2017	FORD	SUPER DUTY F-			

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
Kit: WRKD 2051 10W30:		93.12
Installed BC3Z 6731 B :KIT - ELEMENT & GASKET - OI		Included
Installed XO 10W30 BSD :MOTORCRAFT SAE 10W-30 WSS-		Included
Sub Total: Labor: 23.00 Parts: 93.12 Total: 116.12		
did oil and filter and serviced		
#5 - MR RDFF: REPLACE DIESEL ENGINE FUEL FILTERS.		120.00
Tech: BRUCE OWENS(105)		
Installed 96735 :FUEL FILTER KIT	1@97.36	97.36
replaced both fuel filters secondary filter was		
leaking this fixed customer concern from line 1		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

ALL RETURNS MUST BE MADE WITHIN 10 DAYS AND SUBJECT TO 20% HANDLING CHARGE.
NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS.
ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

All parts installed are new/salvaged or reconditioned parts.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	143.00
PARTS	190.48
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	33.35
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	23.85
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	390.68
OTHER [redacted]	390.68

[redacted] LC [redacted]

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NEFCO
FIRE INVESTIGATIONS
89 Pickering Road • PO Box 7399
Rochester, NH 03839
[redacted] • [redacted]

[redacted] #[redacted]
[redacted]

Company:	[redacted]	**Loss Location:**	[redacted]
	[redacted]	**Date of Loss:**	[redacted]
Attention:	Ms. [redacted]		
Policy #:	[redacted]	**Insured:**	[redacted]
Claim #:	[redacted]		

CASE STATUS UPDATE

The investigation was conducted on [redacted], and the vehicle was left placarded at the conclusion of the analysis. The original information stated that the vehicle was located at [redacted] in [redacted] After driving to the yard in [redacted], I was informed that the vehicle was located at Miracle Towing & Recovery in [redacted] I then drove to [redacted] to conduct an analysis of the vehicle. Conditions affecting the vehicle analysis include the firefighting and overhaul operations conducted by the [redacted]. A further factor was that the vehicle had been removed from the roadside fire scene to the towing facility in [redacted]

The risk was a [redacted] diesel-powered deluxe platinum edition pickup truck. The vehicle identification number (VIN) was [redacted]. At the time of the fire, the bed contained a [redacted] Can-Am gasoline-powered [redacted] It was backed onto the bed of the truck and rested partially on the tailgate. It was still present at the time of my examination.

I conducted the examination using a systematic approach, proceeding from the least damage to the greatest damage as required by [redacted] and [redacted]. In doing so, I concluded that the entire truck and the [redacted] in the bed of the truck were severely fire damaged. The most severe damage was at the left, or driver's, side of the truck, toward the front, encompassing the engine compartment and the left-front portion of the passenger compartment.

The scene examination began with a 360° walk around the truck, revealing that the entire truck was damaged by fire. The detailed analysis of the exterior began at the front, revealing a large steel brush guard at the front of the truck that remained intact but was severely damaged by fire and thermal exposure. A portion of a coating was left at the right front. The front grille, the air-conditioning condensing unit, and the radiator had been totally consumed. The front cradle that would hold the condensing unit and the radiator was severely damaged and partially detached at the left side. The cradle connected to the top-left frame rail, which in turn connected to the dashboard mount and the left A

THE ENCLOSED REPORT IS PROVIDED AS PRIVILEGED AND CONFIDENTIAL TO THE ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN, OR INDIVIDUAL IS SOLELY THE RESPONSIBILITY OF THE ADDRESSEE.

[redacted] [redacted] [redacted]

pillar. The frame was discontinuous at that point and had sagged down to ground level. The windshield frame had been consumed with the exception of a very small portion of the right A pillar. The hood had been totally consumed, and the damage to the hinges was more severe at the left side than the right side.

The detailed exterior analysis continued to the right, or passenger's, side. The right-front tire was flat, and the bead was broken. There was fire damage to the tire, but most of it was in place. The wheel had thermal damage. [redacted] of the right-front fender was in place where it abutted the right-front door. The right-front door had fire damage toward the top. The window, the window frame, and the rail around it had been consumed. The right-rear door was in place and had fire damage. The window had been consumed, but the window framework was in place. The right-front portion of the bed was intact, but the section over the rear axle had been totally consumed, as had the fender extension that would cover the dual rear tires and wheels. The tires and wheels were intact. The [redacted] on the bed of the truck had severe fire damage but was recognizable. It was backed onto the bed of the truck with the front tires and wheels sitting on the tailgate. The tailgate had more severe fire damage at the left side.

The detailed exterior analysis continued to the rear, revealing that the front portion of the [redacted] was severely fire damaged but recognizable. It had heavy-duty off-road tires that were recognizable but had fire damage and were partially separated from the rims. The inside portion of the tailgate, which was in the down position, displayed fire damage that was much more severe at the left side than the right side. The left side of the tailgate had been partially consumed.

The detailed exterior analysis continued to the left side, revealing that the left-rear tires and wheels had much more severe damage than those on right side. There was heavy oxidation to the frame rail in this area. All of the body panels on the left side had been consumed. There was nothing left of the box or the cab. The left-front fender had been totally consumed. The top left-front frame rail was discontinuous where it fastened to the dashboard and the left A pillar. The left-front wheel had been almost totally consumed, and the tire had been consumed. There was severe damage to the left side of the engine compartment. Most of the accessory brackets were melted directional to the left. The ABS unit located at the left side had been consumed, leaving the steel brake lines disconnected. A portion of the left floor, just behind the driver's seat and in front of the left-rear seat, had been consumed. The left A pillar had been totally consumed. The roof had been totally consumed.

The analysis continued to the interior, revealing that all of the combustibles on the interior had been consumed. The dashboard had been consumed and torn loose from any mountings.

The analysis continued to the bed area, revealing that the tailgate was down, and there was a [redacted] Can-Am [redacted] backed into the bed of the truck. It displayed severe fire damage but was recognizable.

The analysis continued to the engine compartment, revealing severe damage at the left side with partial melting and consumption of the aluminum accessory brackets. There was extreme damage to the master cylinder and brake system with severe oxidation to the cowl area. There was nothing left of the windshield. The front cradle, which would normally support the HVAC condensing unit and the radiator, was heavily damaged, warped, and disconnected from the frame rail. Battery cables from the battery at the left side were severely damaged, and the battery had been consumed. At the right rear of the engine compartment at the firewall, where the [redacted] was located, there was heavy fire

damage. It was not as severe as the damage to the left side, but the right battery was mostly destroyed, and the cables were severely damaged.

At this point in the analysis, I placarded the vehicle and explained to the owner of the towing service that I would possibly be back with representatives from [redacted] to do a joint examination. Nothing invasive or destructive was done during my analysis.

INTERVIEWS

On [redacted] and [redacted], I conducted telephone interviews with the insured and owner of the vehicle, Mr. [redacted]. He advised that truck was registered to his business, [redacted] Mr. [redacted] stated that he was driving in [redacted] at approximately [redacted] on [redacted], when he started to smell diesel fuel. He advised that he pulled over and opened his door, at which point he saw what he thought was steam coming from under the hood. Mr. [redacted] stated that he stepped out onto the running board and slipped because the running board was coated with diesel fuel. He advised that he opened the hood to the [redacted] and saw black smoke and then fire at the left and right sides of the hood and [redacted]. Mr. [redacted] stated that when he saw the fire, it was under the hood and coming out at the tops of the fenders. He stated that he was in an area known as th [redacted] which was on [redacted] near [redacted] He stated that the [redacted] responded to the scene.

Mr. [redacted] stated that the truck had [redacted] on it at the time of the fire. He stated that he bought the truck new in [redacted] as a leftover [redacted] model at [redacted] of [redacted]. Mr. [redacted] reported that it was a platinum edition vehicle. He stated that there was no lien on the vehicle, and it was paid for. He stated that in [redacted], [redacted], which was a [redacted] dealer i [redacted], replaced the fuel filter because it was spraying fuel. Mr. [redacted] stated that he took the truck to another [redacted] dealer in [redacted] for a boost hose on the turbocharger. He reported that the truck had suffered body damage [redacted] and neither of the incidents was his fault. Mr. [redacted] stated that [redacted] located in [redacted] repaired [redacted] of the truck for sideswipe damage approximately [redacted]. He stated that no one smoked in the vehicle and that he did not smoke.

Mr. [redacted] advised that the [redacted] in the back of the truck was a [redacted] [redacted] that he bought used [redacted]. He advised that he has had no trouble with the [redacted]

CASE STATUS

This case remains open pending a possible joint analysis that would involve [redacted]. I left the vehicle placarded in the secure tow yard of Miracle Towing & Recovery in [redacted]

RECOMMENDATIONS

It is my recommendation a joint analysis be scheduled with [redacted]. Feel free to give them my cell phone number and email address, and I will gladly schedule the joint analysis. I also

[redacted] [redacted] [redacted]

recommend that I bring [redacted]'s Mechanical/Electrical Engineer with me to participate in the joint analysis.

This case status update reflects the findings of this investigation as conducted to date. This investigator reserves the right to alter or amend the case status and/or prepare a report should new information become available and, as always, would be pleased to conduct additional analyses upon your request.

[redacted]

[redacted]
Fire Analyst

PBD/abl

Enclosures: (1) Photographs

[redacted] **FIRE INVESTIGATIONS**
PHOTOGRAPHS

1. A view of the front of the vehicle

2. A view of the right side

[redacted] **FIRE INVESTIGATIONS**
PHOTOGRAPHS

3. A view of the right side of the box

4. A view of the rear of the truck with the [redacted] Can[redacted] four wheeler backed onto the truck

5. A view of the right-rear tires and wheels of the truck

6. A view of the left side of the truck

7. A view of the left-front tire and wheel

8. A view of the left frame rail of the truck over the rear axle

9. A view of the left side of the diesel engine of the truck

10. A view of the left front of the engine

11. A view of the left side of the engine

12. A view of the front of the engine

13. A view of the left side at the firewall and the driver's area

14. A view of the interior portion of the remains of the dashboard from the left

[redacted]. A view of the rear seats, looking toward the rear

16. A view of the suspension at the left front

[redacted] **FIRE INVESTIGATIONS**
PHOTOGRAPHS

[redacted]. A view of the left side of the engine

18. A view of the left side of the engine

[redacted]. A view of the left side of the engine

20. A view of the left side of the interior at the dashboard

[redacted] **INVESTIGATIONS**
PHOTOGRAPHS

[redacted]. A view of the top of the toolbox in the bed of the truck behind the four wheeler

22. A view of the B+ terminal end at the left

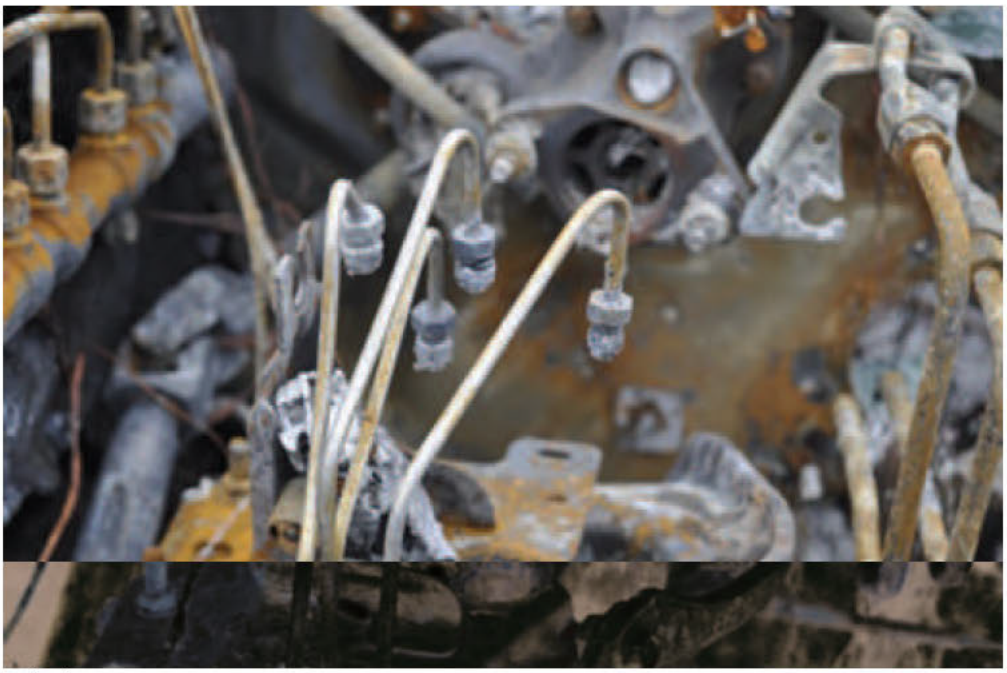
23. A view of the B+ cable at the left

24. A view of the B+ cable at the left

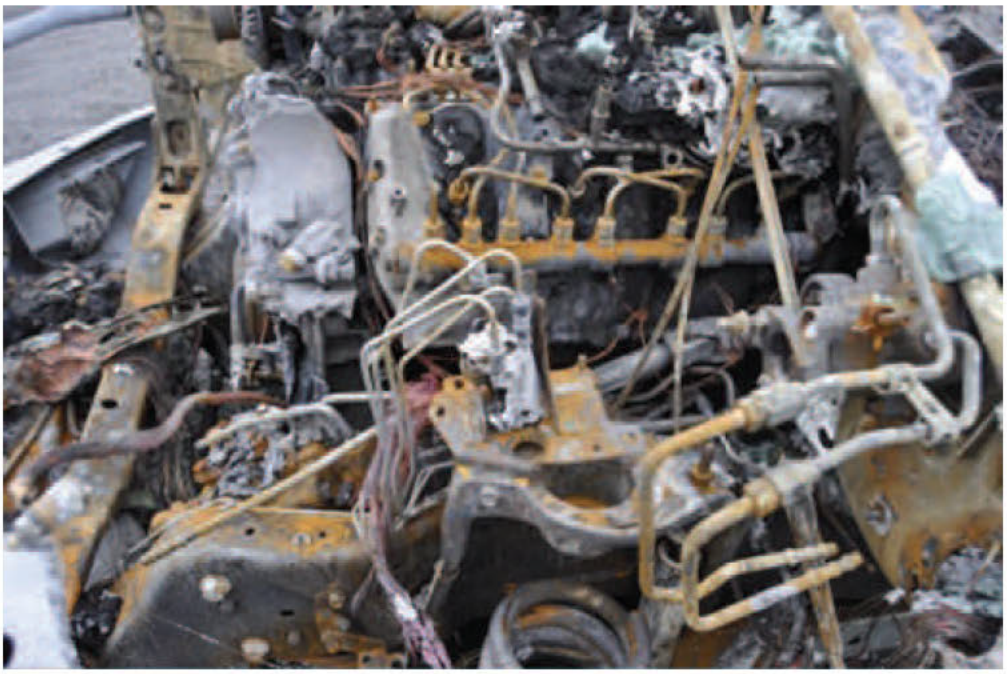
[redacted]. A view of the severed B+ cable to the alternator

26. A view of the interior from the left front, noting that the floor area behind the driver's seat is consumed

[redacted] **FIRE INVESTIGATIONS**
PHOTOGRAPHS



[redacted]. A view of the brake lines with the ABS unit consumed



28. A view of the brake lines at the left with the ABS unit consumed

29. A view of the battery cables from the right side

30. A view of the right-rear firewall and the [redacted] area

[redacted] **FIRE INVESTIGATIONS**
PHOTOGRAPHS

[redacted]. A view of the right-rear firewall and the [redacted] area

[redacted]. A view of the collapsed top-left frame rail at the dashboard

[redacted] **FIRE INVESTIGATIONS**
PHOTOGRAPHS

[redacted]. A view of the right side of the truck placarded

[redacted]

A

[redacted] * | State * | MM Incident Date | DD * | YYYY | Station | Incident Number * | Exposure * | ☐ Delete ☐ Change ☐ No Activity | [redacted] Basic

B Location *

☐ Check this box to Indicate that the address for this incident is provided on the [redacted] Fire Module In [redacted] "Alternative Location Specification". Use only for [redacted] fires.

Census Tract 402 –

☒ Street address
☐ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions

Number/Milepost | Prefix | Street or Highway | Street Type | Suffix

Apt./Suite/Room | City | State | Zip Code

Cross street or directions, as applicable

C Incident Type *

[redacted] Passenger vehicle fire
Incident Type

D Aid Given or Received *

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

Their [redacted] | Their State
Their Incident Number

E1 Date & Times

Midnight is [redacted]

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hr Min Sec
Alarm * (ALARM always required)	[redacted]	[redacted]	[redacted]	[redacted]
☒ Arrival * (ARRIVAL required, unless canceled or did not arrive)	[redacted]	[redacted]	[redacted]	[redacted]
☒ Controlled (CONTROLLED Optional, Except for wildland fires)	[redacted]	[redacted]	[redacted]	[redacted]
☒ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)	[redacted]	[redacted]	[redacted]	[redacted]

E2 Shift & Alarms

Local Option

Shift or Platoon | Alarms | [redacted] District

E3 Special Studies

Local Option

Special Study ID# | Special Study Value

F Actions Taken *

11 Extinguishment by fire
Primary Action Taken (1)

12 Salvage & overhaul
Additional Action Taken (2)

[redacted] Investigate
Additional Action Taken (3)

G1 Resources *

☐ Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	[redacted]	
EMS		
Other		

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires.

Property $ [redacted] ☐ None
Contents $ [redacted] ☐

PRE-INCIDENT VALUE: Optional

Property $ [redacted] ☐
Contents $ [redacted] ☐

Completed Modules

☒ Fire-2
☐ Structure-3
☐ Civil Fire Cas.-4
☐ Fire Serv[redacted]-5
☐ EMS-6
☐ [redacted] 7
☐ [redacted] Fire-8
☒ Apparatus-9
☒ Personnel [redacted]
☐ Arson-11

H1 * Casualties ☒ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector

Required for Confined Fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release

N ☐ None
1 ☐ Natural Gas: slow leak, no evauation or [redacted] actions
2 ☐ Propane gas: < [redacted] tank (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < [redacted]
0 ☐ Other: Special [redacted] actions required or spill > [redacted], Please complete the [redacted] form

I Mixed Use Property

NN ☐ Not Mixed
[redacted] ☐ Assembly use
☐ Education use
[redacted] ☐ Medical use
☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Bus. & Residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use

J Property Use *

Structures

[redacted] ☐ Church, place of worship
[redacted] ☐ Restaurant or cafeteria
[redacted] ☐ Bar/Tavern or nightclub
☐ Elementary school or kindergarten
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic,clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or [redacted] dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods,sales,repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
[redacted] ☐ Business office
[redacted] ☐ Electric generating plant
[redacted] ☐ Laboratory/science lab
[redacted] ☐ Manufacturing plant
819 ☐ Livestock/poultry storage(barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest ([redacted])
[redacted] ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
[redacted] ☐ Vacant lot
938 ☐ Graded/care for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
[redacted] ☒ Highway/divided highway
962 ☐ Residential street/driveway
[redacted] ☐ Construction site
[redacted] ☐ Industrial plant yard

Lookup and enter a Property Use code only if you have NOT checked a Property Use box:

Property Use [redacted]

[redacted] or divided highway

NFIRS-1 Revision [redacted]

[redacted] EMS

[redacted] SV

K1 Person/Entity Involved

Local Option

Business name (if applicable) | Area Code | Phone Number

☐ Check This Box if same address as incident location. Then skip the [redacted] address lines.

Mr.,Ms., Mrs. | First Name | [redacted] | Last Name | Suffix

Number | Prefix | Street or [redacted] | Street Type | Suffix

Post Office Box | [redacted] | City

State | Zip Code

☐ More people involved? Check this box and attach [redacted]) as necessary

K2 Owner

☐ Same as person involved? Then check this box and skip The rest of this section.

Local Option

Business name (if Applicable) | Area Code | Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr.,Ms., Mrs. | First Name | [redacted] | Last Name | Suffix

Number | Prefix | Street or [redacted] | Street Type | Suffix

Post Office Box | [redacted] | City

State | Zip Code

L Remarks

Local Option

On [redacted] dispatched To [redacted]. The location is a [redacted] or divided highway. The incident was determined to be a(n) Passenger vehicle fire.

[redacted] arrived on scene.
The following actions were performed on scene:
Extinguishment by fire service personnel
Salvage & overhaul
Investigate

Units responding were:
[redacted] responded.
[redacted] responded.
[redacted] responded.
[redacted] responded.

Dispatched to a report of a vehicle fire. Upon arrival found a [redacted] with a [redacted] in the back fully involded. Pulled [redacted] attack line with foam and attacked the fire and got it knocked down. Condusted overhaul of all the hotspots. Talked with driver who stated" He was driving when the engine check light came on and he smell diesel and pulled over

and found the driver side running board cover in diesel and open the hood and the engine compartment was on fire." Due to the amount of damage was unable to determine the cause but believe from the driver statement it's belived the fuel filter may have caused the fire.

L Authorization

[redacted] | [redacted] | FRC | | [redacted]

Officer in charge ID | Signature | Position or rank | Assignment | Month Day Year

Check Box if same as Officer in charge. ☐ [redacted] | [redacted] | [redacted] | | [redacted]

Member making report ID | Signature | Position or rank | Assignment

Scene

Baker [redacted]

[redacted] LC SV

[redacted]

[redacted] * | FL State * | MM [redacted] DD [redacted] YYYY Incident Date * | SC Station | [redacted] Incident Number * | 000 Exposure * | Complete Narrative

Narrative:

On [redacted] dispatched To [redacted]. The location is a Highway or divided highway. The incident was determined to be a(n) Passenger vehicle fire.

[redacted] arrived on scene.
The following actions were performed on scene:
Extinguishment by fire service personnel
Salvage & overhaul
Investigate

[redacted]s responding were:
[redacted] responded.
[redacted] responded.
[redacted] responded.
[redacted] responded.

Dispatched to a report of a vehicle fire. Upon arrival found a [redacted] with a [redacted] in the back fully involded. Pulled [redacted] attack line with foam and attacked the fire and got it knocked down. Condusted overhaul of all the hotspots. Talked with driver who stated" He was driving when the engine check light came on and he smell diesel and pulled over
and found the driver side running board cover in diesel and open the hood and the engine compartment was on fire." Due to the amount of damage was unable to determine the cause but believe from the driver statement it's belived the fuel filter may have caused the fire. Scene
was turned over to the owner and wrecker company. WRP.

[redacted] all units back in service.

[redacted] - [redacted] - [redacted]

A [redacted] * State [redacted] * MM DD YYYY Incident Date * SC Station [redacted] Incident Number * 000 Exposure * ☐ Delete ☐ Change ☐ No Activity

[redacted] -2 Fire

B Property Details

B1 [ ] ☒ Not Residential
Estimated Number of residential living units in building of origin whether or not all units became involved

B2 [ ] ☒ Buildings not involved
Number of buildings involved

B3 [ ] ☐ None
Acres burned (outside fires) ☒ [redacted]

C On-Site Materials or Products ☐ None

Complete if there were any significant amounts of commercial,industrial, energy or agricultural products or materials on the Property, whether or not they became involved

Enter [redacted]. Check one or more boxes for [redacted] entered.

On-site material (1) [ ] [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (2) [ ] [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (3) [ ] [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 83 Engine area, running
Area of fire origin *

D2 12 Radiated, conducted
Heat source *

D3 62 Flammable liquid/gas -
Item [redacted] ignited * 1 ☐ Check Box if fire spread was confined to object of origin

D4 25 [redacted], [redacted] and 2
Type of material [redacted] ignited
Required only if item [redacted] ignited code is 00 or <70

E1 Cause of Ignition

☐ Check box if this is an exposure report. Skip to [redacted]

1 ☐ Intentional
2 ☐ Unintentional
3 ☒ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition

☐ None

23 Leak or break
Factor Contributing To Ignition (1)

[ ] [ ]
Factor Contributing To Ignition (2)

E3 Human Factors Contributing To Ignition

Check all applicable boxes

1 ☐ Asleep ☒ None
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mental disabled
5 ☐ Physically Disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person envolved [ ]

1 ☐ Male 2 ☐ Female

F1 Equipment Involved In Ignition

☐ None If Equipment was not involved,Skip to Section G

[ ] [ ]
Equipment Involved

Brand
Model
Serial #
Year

F2 Equipment Power

[ ] [ ]
Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by [redacted], is designed to be use in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter [redacted]. ☒ None

NNN None
Fire suppression factor (1)

[ ] [ ]
Fire suppression factor (2)

[ ] [ ]
Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type & Make

22 Pickup truck, hauling
Mobile property type

FO [redacted]
Mobile property make

[redacted] Crew Cab Pickup
Moblie property model

[redacted] Year

[redacted] License Plate Number [redacted] State VIN Number

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other Agencies

☐ [redacted] report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

[redacted] -2 [redacted] [redacted]

[redacted] [redacted]

[redacted]

[redacted]

FAX

To: FORD MOTOR COMPANY
Company:
Fax: 8662659528
Phone:

From: [redacted]
Fax:
Phone:
E-mail:

NOTES:

Date and time of transmission: Friday, October 5, 2018 1:18:40 PM
Number of pages including this cover sheet: 29

Allstate
You're in good hands.
Roanoke National Subrogation Claim Cntr
P.O. BOX 21169
ROANOKE VA 24018

Fax Cover Sheet

To:	FORD MOTOR COMPANY
Fax Number:	866-265-9528
From:	[redacted]
Contact Number:	[redacted]
Contact Fax Number:	866-361-9742
Attention:	FORD MOTOR COMPANY
Notes:	NEW FIRE SUBROGATION CLAIM. PLEASE CONTACT ME TO ARRANGE A JOINT INSPECTION OF THE VEHICLE

The information contained in this transmission is confidential and intended only for the individual or company named on this cover page. If you are not the intended recipient, please note that disclosure, copying, distribution or use of the contents of this transmission is strictly prohibited. If you received this transmission in error, please notify us by telephone at the phone number listed on this cover page.

[redacted]

Allstate.
You're in good hands.

Roanoke National Subrogation Claim Cntr
P.O. BOX 21169
ROANOKE VA 24018

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 481210070

[redacted]

[redacted] LC [redacted]

Allstate.
You're in good hands.
Roanoke National Subrogation Claim Cntr
P.O. BOX 21169
ROANOKE VA 24018

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 481210070

October 05, 2018

INSURED [redacted]
DATE OF [redacted]
CLAIM N [redacted]

PHONE NUMBER: [redacted]
FAX NUMBER: 866-361-9742
OFFICE HOURS: Mon - Fri 7:30 am - 6:00 pm

Dear FORD MOTOR COMPANY,

The above noted subrogation claim has been identified as a product liability loss. We paid our insured for their loss and are looking to you for reimbursement. Should you or your carrier need more information, please call or write me. Please remit payment to Allstate Payment Processing Center, P.O. Box 650271, Dallas, TX 75265. Please include our claim number.

Complete description of the incident: VEHICLE FIRE. THE VEHICLE IS CURRENTLY LOCATED IN TX AND WE WANT TO SET UP A JOINT INSPECTION.

Our statement of defect: Strict Liability
Manufacturer: 2017 FORD F250

VIN: [redacted]
Loss Amount: $ 47700.31

The following information is attached:

Fire Report
Estimate and Proof of Payments

If you require information not listed above, please advise me promptly. If a tender is made to another manufacturer, please notify me of the name and address of the manufacturer or distributor, as well as the contact person. Otherwise, please acknowledge receipt of this claim and your position regarding payment of our damages within 30 days.

Sincerely,

[redacted]
Allstate Fire and Casualty Insurance Company

GENI001 [redacted]

[redacted]

Report Date: 10/05/2018

Payment Ledger

Policy Holder:	[redacted]	Total Amount Paid	$47,200.31
Participant:		Medical Deductible:	$0.00
Date of Loss:		Co-payment Amount	$0.00
Claim Number:			

Payment/Credit Date	Payee/Payor	Check#	Amount
[redacted]			

CCC ONE MARKET VALUATION REPORT

Prepared for ALLSTATE

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
Loss Vehicle	2017 Ford Super Duty F-250 w/Single Rear Wheels XLT Crew Cab 4WD w/8' Box
Loss Incident Date	08/14/2018
Claim Reported	08/21/2018

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	
Adjuster	
Odometer	43,629
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	**$ 43,122.00**
Condition Adjustment	+ $ 1,198.00
ADJUSTMENT TO SETTLE: TIRES	+ $ 541.00
Adjusted Vehicle Value	**$ 44,861.00**
Vehicular Tax (6.25%)	+ $ 2,803.81
Tax reflects applicable state, county and municipal taxes.	
DMV FEE	+ $ 35.50
Value before Deductible	**$ 47,700.31**
Deductible	- $ 500.00
Total	**$ 47,200.31**

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The CCC ONE® Market Valuation Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by ALLSTATE.

Loss vehicle has 65% greater than average mileage of 23,600.

BASE VEHICLE VALUE

This is derived per our valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as: refurbishments and after factory equipment.

Inside this Report

Valuation Methodology 2
Vehicle Information 3
Vehicle Condition 6
Comparable Vehicles 7
Valuation Notes 12
Supplemental Information 13

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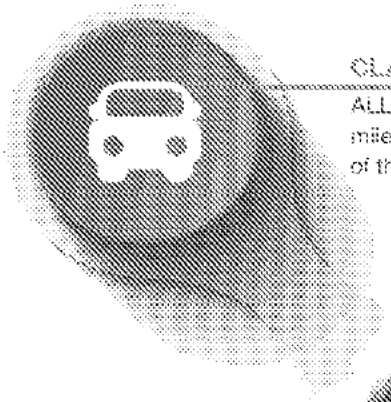
[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT [redacted]

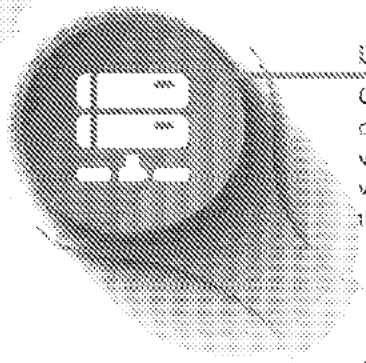
VALUATION METHODOLOGY

How was the valuation determined?



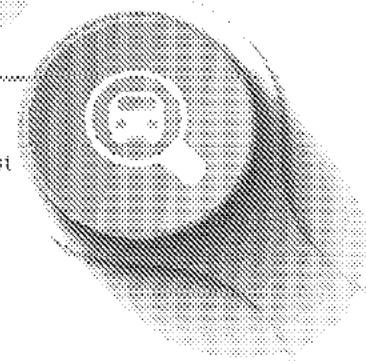
CLAIM INSPECTION

ALLSTATE has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.



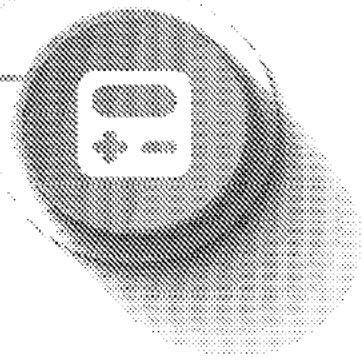
DATABASE REVIEW

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles that CCC employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.



SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.



CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors.

- Source of the data (such as inspected versus advertised)
- Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information

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CCC ONE MARKET VALUATION REPORT

Owne[redacted]
Claim[redacted]

VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	
Year	2017
Make	Ford
Model	Super Duty F-250 w/Single Rear Wheels
Trim	XLT
Body Style	Crew Cab 4WD w/8' Box
Body Type	Longbed Pickup
Engine -	
Cylinders	8
Displacement	6.7L
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission 4 Wheel Drive
Curb Weight	6478 lbs

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE ALLOWANCES

Fx4 Off-road Package		+ 333
Odometer	43,629	- 3,768
Options		
Power Driver Seat	Reported*	+ 300
Power Passenger Seat	Reported*	+ 100
Power Adjustable Pedals	Reported*	+ 300
Electric Glass Roof	Reported*	+ 600
Fog Lamps	Reported*	- 75
Running Boards/Side Steps	Reported*	+ 150
Auxiliary Fuel Tank	Reported*	+ 100

Reported* Option(s) added after initial valuation

Allowances are factors influencing the value of the loss vehicle when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard equipment. These allowances are displayed for illustrative purposes only.

The Base Vehicle Value is calculated from the comparable vehicles with adjustments to reflect the loss vehicle configuration.

VEHICLE HISTORY SUMMARY

Experian AutoCheck	No Title Problem Found
National Highway Traffic Safety Administration	8 Recalls

Using the VIN for this vehicle, VINguard® detected discrepancies or prior history requiring additional research.

See Supplemental Information section for additional details.

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[redacted]

CCC ONE MARKET VALUATION REPORT

Owne
Claim [redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Fx4 Off-road Package

Odometer	43,629	
Transmission	Automatic Transmission	✓
	4 Wheel Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	☐
	Power Passenger Seat	☐
	Power Adjustable Pedals	☐
Decor/Convenience	Air Conditioning	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Intermittent Wipers	✓
	Console/Storage	☐
	Overhead Console	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
Seating	Cloth Seats	✓
	Reclining/Lounge Seats	✓
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Satellite Radio	✓
Wheels	Aluminum/Alloy Wheels	✓

To the left is the equipment of the loss vehicle that ALLSTATE provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

☐ **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owner
Claim: [redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Roof	Electric Glass Roof	⊟
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	4-wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Backup Camera W/ Parking Sensors	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	⊟
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Trailering Package	✓
	Running Boards/Side Steps	⊟
	Auxiliary Fuel Tank	⊟
	California Emissions	✓

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CCC ONE MARKET VALUATION REPORT

Owner
Claim: [redacted]

VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
INTERIOR			
Seats	PRIVATE OWNER	No Comments	$ 0
Carpets	PRIVATE OWNER	No Comments	$ 0
Dashboard	PRIVATE OWNER	No Comments	$ 0
Headliner	PRIVATE OWNER	No Comments	$ 0
EXTERIOR			
Sheet Metal	DEALER	no rust, no dents	$ 399
Trim	DEALER	no dents	$ 488
Paint	DEALER	no fading or discoloration	$ 222
Glass	DEALER	no cracked glass	$ 69
MECHANICAL			
Engine	PRIVATE OWNER	No Comments	$ 0
Transmission	PRIVATE OWNER	No Comments	$ 0
TIRES			
Front Tires	PRIVATE OWNER	No Comments	$ 0
Rear Tires	PRIVATE OWNER	No Comments	$ 0
Total Condition Adjustments			$ 1,178

ALLSTATE uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Private Owner condition. These dollar adjustments are based upon interviews with dealerships across the United States.

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owne
Claim

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Fx4 Off-road Package	✓	✗	✗	✗
Odometer	43,629	41,465	39,674	42,055
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✗	✗
Power Passenger Seat	✓	✗	✗	✗
Power Adjustable Pedals	✓	✗	✗	✗
Air Conditioning	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✗	✗	✗
Overhead Console	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Cloth Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓
Electric Glass Roof	✓	✗	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
4wheel Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓

Comp 1 Updated Date: 08/13/2018
2017 Ford Super Duty F-250 W/ single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
VIN
Dea
Tele
Sou
Sto
Distance from Spring, TX
15 Miles - Humble, TX

Comp 2 Updated Date: 07/26/2018
2017 Ford Super Duty F-250 W/ single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
VIN
Dea
Tele
Sou
Sto
Distance from Spring, TX
09 Miles - Baytown, TX

Comp 3 Updated Date: 08/06/2018
2017 Ford Super Duty F-250 W/ single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
VIN
Dea
Tele
Sou
Sto
Distance from Spring, TX
06 Miles - Pinkdale, TX

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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CCC ONE MARKET VALUATION REPORT

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COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Backup Camera W/ Parking Sensors	✓	✓	✓	✓
Hands Free	✓	✓	✓	✓
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✗	✗	✗
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Trailering Package	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✗	✗
Power Rear Window	✗	✓	✗	✗
Auxiliary Fuel Tank	✓	✗	✗	✗
California Emissions	✓	✓	✓	✓
List Price		$ 45,999	$ 44,900	$ 43,332
Adjustments:				
Package		+ $ 333	+ $ 333	+ $ 333
Options		+ $ 975	+ $ 1,225	+ $ 1,225
Mileage		$ 327	- $ 611	$ 237
Condition*		- $ 2,174	- $ 2,174	- $ 2,174

Distance is based upon a straight line between loss and comparable vehicle locations.

*The **Condition Adjustment** sets that comparable vehicle to Private Owner condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owne
Claim [redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source	Vehicle	Price	Adjusted Comparable Value
Comp 4			
Source: Inspected Inventory Covert Ford Austin, TX (512) 345-4343 135 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 39,488 VIN [redacted] Sto [redacted] Updated Date: 07/21/2018	$ 43,956 (Take)	$ 42,448
Comp 5			
Source: Inspected Inventory Jordan Ford San Antonio, TX (210) 858-9888 175 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 44,080 VIN [redacted] Sto [redacted] Updated Date: 07/24/2018	$ 44,971 (Take)	$ 43,921
Comp 6			
Source: Inspected Inventory Jim Taylor Pre-owned Ruston, LA (318) 255-2590 238 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 36,426 VIN: [redacted] Stock [redacted] Updated Date: 06/19/2018	$ 44,997 (Take)	$ 42,638
Comp 7			

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

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[redacted]

CCC ONE MARKET VALUATION REPORT

Owner: [redacted]
Claim:

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source: Dealer Ad Riata Ford Manor, TX (866) 425-5936 121 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 41,425 VIN: [redacted] Stock Updated Date: 07/16/2018	$ 43,000 (List)	$ 42,052
Comp 8 Source: Dealer Ad Bill Morse Ford Jacksonville, TX (888) 733-0699 126 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 43,184 VIN: [redacted] Stock Updated Date: 07/05/2018	$ 45,702 (List)	$ 43,395
Comp 9 Source: Dealer Ad Ancira Ford Floresville, TX (833) 518-7612 173 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 42,103 VIN: [redacted] Stock Updated Date: 07/21/2018	$ 46,984 (List)	$ 45,139
Comp 10 Source: Dealer Ad Ancira Ford-mercury Floresville, TX (850) 216-4040 173 Miles From Spring, TX	2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection Odometer: 36,219 VIN: [redacted] Stock Updated Date: 06/09/2018	$ 44,799 (List)	$ 42,989

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owne
Claim [redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Comp 11

Source: Dealer Ad
Sames Ford
Corpus Christi, TX
(361) 851-7600
201 Miles From Spring, TX

2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 6.7l Diesel Turbocharged Diesel Direct Injection
Odometer: 41,961
VIN [redacted]
Stoc
Updated Date: 07/09/2018

$ 43,700 (List)

$ 42,508

Comp 12

Source: Autotrader
Jennings Anderson Ford
Boerne, TX
(210) 698-3456
192 Miles From Spring, TX

2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 6.7l Diesel Turbocharged Diesel Direct Injection
Odometer: 41,787
VIN: [redacted]
Stoc
Updated Date: 05/26/2018

$ 44,842 (List)

$ 42,898

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CCC ONE MARKET VALUATION REPORT

Own[redacted]
Clai[redacted]

VALUATION NOTES

09/05/2018 14:59 - Pre/Post Tax data modified after Valuation

09/05/2018 14:59 - PVADJ CHANGE REQUESTED BY: [redacted]

08/31/2018 15:04 - POADJ CHANGE REQUESTED BY [redacted]

08/31/2018 15:04 - Refurbishments changed after request Disposed

08/31/2018 15:04 - Refurbishment New Tires Changed. Purchase Price Old: NIL Purchase Price New: $1,081.00 Mileage Old: NIL Mileage New: 0 Number of Tires Old: NIL Number of Tires New: 4 Type Old: NIL Type New: 4 Tires

08/31/2018 15:04 - Condition Comments changed after Valuation

08/31/2018 15:04 - Condition Ratings changed after Valuation

08/28/2018 17:55 - POADJ CHANGE REQUESTED BY: BANKS,BRITTANY

08/28/2018 17:55 - Pre/Post Tax data modified after Valuation

08/28/2018 17:55 - Options added :[Power Adjustable Pedals,Electric Glass Roof,Auxiliary Fuel Tank,Running Boards/Side Steps,Fog Lamps,Power Driver Seat,Console/ Storage,Power Passenger Seat]

08/28/2018 17:55 - Post Valuation Adjustment entered for:

08/28/2018 17:55 - Packages added . FX4 OFF-ROAD PACKAGE

08/28/2018 17:55 - Mileage changed to 45829 from 40000

08/28/2018 17:55 - ADJR Z03 CONFIGURATION CHANGE

08/28/2018 17:55 - User has changed one or more of the below mentioned items: Appraiser, Insured, Owner, Loss Type, Coverage, Lease, Third Party

08/28/2018 17:55 - LossCategoryCode changed, Old : COLLISION with New : COMPREHENSIVE

08/28/2018 17:55 - SecondaryCompanyCustomer changed, Old : N/A with New : ALLSTATE

08/21/2018 10:06 - Brittany ok to expand

This Market Valuation Report has been prepared exclusively for use by ALLSTATE, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owne
Claim [redacted]

SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✓ No Abandoned Record Found
Damaged	✓ No Damaged Record Found
Fire Damage	✓ No Fire Damage Record Found
Grey Market	✓ No Grey Market Record Found
Hail Damage	✓ No Hail Damage Record Found
Insurance Loss	✓ No Insurance Loss Record Found
Junk	✓ No Junk Record Found
Rebuilt	✓ No Rebuilt Record Found
Salvage	✓ No Salvage Record Found

EVENT CHECK	RESULTS FOUND
NHTSA Crash Test Vehicle	✓ No NHTSA Crash Test Vehicle Record Found
Frame Damage	✓ No Frame Damage Record Found
Major Damage Incident	✓ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓ No Odometer Problem Record Found
Recycled	✓ No Recycled Record Found
Water Damage	✓ No Water Damage Record Found
Salvage Auction	✓ No Salvage Auction Record Found

VEHICLE INFORMATION	RESULTS FOUND
Accident	✓ No Accident Record Found
Corrected Title	✓ No Corrected Title Record Found
Driver Education	✓ No Driver Education Record Found
Fire Damage Incident	✓ No Fire Damage Incident Record Found
Lease	✓ No Lease Record Found
Lien	✓ No Lien Record Found
Livery Use	✓ No Livery Use Record Found
Government Use	✓ No Government Use Record Found
Police Use	✓ No Police Use Record Found
Fleet	✓ No Fleet Record Found
Rental	✓ No Rental Record Found
Fleet and/or Rental	✓ No Fleet and/or Rental Record Found
Repossessed	✓ No Repossessed Record Found
Taxi use	✓ No Taxi use Record Found
Theft	✓ No Theft Record Found
Fleet and/or Lease	✓ No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓ No Emissions Safety Inspection Record Found
Duplicate Title	✓ No Duplicate Title Record Found

CCC provides ALLSTATE information reported by Experian regarding the 2017 Ford Super Duty F-250 w/Single Rear Wheels [redacted] data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

LEGEND :

✓ No Event Found

Event Found

Information Needed

TITLE CHECK

AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

AutoCheck's result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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CCC ONE MARKET VALUATION REPORT | Owne [redacted] Claim

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: 09/05/2018

No records were found for this vehicle in the AutoCheck database.

AUTOCHECK TERMS AND CONDITIONS:

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

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CCC ONE MARKET VALUATION REPORT

Owner
Claim: [redacted]

SUPPLEMENTAL INFORMATION

NHTSA VEHICLE RECALL

The National Highway Traffic Safety Administration has issued 8 safety related recall notices that may apply to the above valued vehicle.

NHTSA Campaign ID : 16V778000

Mfg's Report Date : OCT 25, 2016

Component : FUEL SYSTEM, DIESEL

Potential Number Of Units Affected : 170

Summary : Ford Motor Company (Ford) is recalling certain model year 2017 Ford F-250 SD, F-350 SD, F-450 SD, and F-550 SD trucks manufactured March 21, 2016, to August 28, 2016. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

Consequence : If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

Remedy : Ford will notify owners, and dealers will replace the protective shield, free of charge. The recall began November 11, 2016. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S39.

Dates Of Manufacture : MAR 20, 2016 to AUG 27, 2016

Manufacturer Recall No. : 16S39

NHTSA Campaign ID : 16V945000

Mfg's Report Date : DEC 28, 2016

Component : FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Potential Number Of Units Affected : 7105

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford F-250 and F-350 Super Duty trucks manufactured August 10, 2016, to September 17, 2016. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame.

Consequence : A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire.

Remedy : Ford will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on February 7, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S45.

Dates Of Manufacture : AUG 09, 2016 to SEP 16, 2016

Manufacturer Recall No. : 16S45

NHTSA Campaign ID : 17V225000

Mfg's Report Date : MAR 30, 2017

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

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CCC ONE MARKET VALUATION REPORT

Owner [redacted]
Claim: [redacted]

SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : 48443

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford F-250 Super Duty trucks equipped with 6.2L engines and six-speed automatic transmissions. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to "Park." As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and number 114, "Theft Protection."

Consequence : Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash.

Remedy : Ford will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on June 1, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C06.

Dates Of Manufacture : OCT 08, 2015 to MAR 29, 2017

Manufacturer Recall No. : 17C06

NHTSA Campaign ID : 17V332000

Mfg's Report Date : MAY 21, 2017

Component : SEATS

Potential Number Of Units Affected : 2204

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford Explorer, F-150, F-250, F-350, F-450 and F-550 vehicles equipped with a manual driver's seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 202a, "Head Restraints" and 207, "Seating Systems."

Consequence : If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury.

Remedy : Ford will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on June 7, 2017. Owners may contact Ford at 1-866-436-7332. Ford's number for this recall is 17C08.

Dates Of Manufacture : DEC 18, 2016 to JAN 18, 2017

Manufacturer Recall No. : 17C06

NHTSA Campaign ID : 17V331000

Component : STRUCTURE:BODY:DOOR

Potential Number Of Units Affected : 14410

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owne [redacted]
Claim

SUPPLEMENTAL INFORMATION

Summary : Ford Motor Company (Ford) is recalling certain 2015-2017 F-150, and 2017 F-250, F-350, F-450, and F-550 vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a Ford dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 206, "Door Locks and Door Retention Components."

Consequence : If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

Remedy : Ford will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began July 13, 2017. Owners may contact Ford at 1-866-436-7332. Ford's number for the recall is 17C09.

Dates Of Manufacture : OCT 07, 2015 to MAR 31, 2017

Manufacturer Recall No. : 17C09

NHTSA Campaign ID : 17V526000

Mfg's Report Date : AUG 27, 2017

Component : SEAT BELTS:REAR

Potential Number Of Units Affected : 117423

Summary : Ford Motor Company (Ford) is recalling certain 2015-2017 F-150, and 2017 F-250 and F-350 trucks equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 210, "Seat Belt Assembly Anchorages."

Consequence : If the left rear inflatable seat belt buckle separates from it's mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury.

Remedy : Ford will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed October 18, 2017. Owners will receive a second notice when the remedy becomes available. Owners may contact Ford Customer Service at 1-866-436-7332. Ford's number for this recall is 17C12.

Dates Of Manufacture : OCT 19, 2015 to JUN 15, 2017

Manufacturer Recall No. : 17C12

NHTSA Campaign ID : 17V599000

Mfg's Report Date : SEP 24, 2017

Component : SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 504

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[redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Owne[redacted]
Claim[redacted]

SUPPLEMENTAL INFORMATION

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford F-150, F-250, F-350, F-450, and F-550 trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 210, "Seat Belt Assembly Anchorages," and 207, "Seating Systems."

Consequence : The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury.

Remedy : Ford will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin November 6, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C17.

Dates Of Manufacture : NOV 01, 2016 to NOV 06, 2016

Manufacturer Recall No. : 17C17

NHTSA Campaign ID : 17V652000

Mfg's Report Date : OCT 15, 2017

Component : LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : 1101107

Summary : Ford Motor Company (Ford) is recalling certain 2015-2017 Ford F-150, and 2017 F-250, F-350, F-450, and F-550 Super Duty trucks. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed.

Consequence : A door that opens while driving can increase the risk of injury.

Remedy : Ford will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. Ford issued an interim notification to owners on November 9, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17S33.

Dates Of Manufacture : OCT 07, 2015 to AUG 31, 2016

Manufacturer Recall No. : 17S33

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[redacted] LC [redacted]

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Orderpoint.support@lexisnexis.com

Accurint for Insurance
866-277-8407
Accurint.support@lexisnexis.com

Lexis.com
Law Firm accounts
800-543-6862

PAGE COUNT: 6

CLIENT : [redacted]
DIVISION :
ADJUSTER :
CLAIM :

TRANSACTION # : [redacted]
DATE :

DATE OF LOSS : [redacted] TIME OF LOSS : 07:30 AM
STREET :
CITY :
COUNTY : KENEDY
STATE : TX

INVESTIGATING AGENCY : [redacted]
REPORT NUMBER :
REPORT TYPE :
PARTY 1 :
PARTY 2 :
PARTY 3 :

CAR : F250 4WD MAKE : FORD YEAR : 2017
TAG :

DRIVER LICENSE :
ADDITIONAL INFO :

POLICY #:
POLICY STATE:
LOSS KIND:

NOTE :

THANK YOU FOR YOUR ORDER!

KENEDY COUNTY SHERIFF'S OFFICE
SHERIFF RAMON SALINAS, III
175 CUELLAR AVENUE
P.O. BOX 10
SARITA, TX 78385
361 294 5205 OFFICE PHONE
361 294 5209 FAX

Event Info

Date Reported	Time Reported	Time Dispatched	Time Arrived	Time Completed
[redacted]	[redacted]			

Addr. of Occ.	State	County	City	Zipcode	District
[redacted]	TX	KENEDY COUNTY	SARITA	[redacted]	KENEDY COUNTY

Grid	How Reported	Dispatch Disposition
SARITA BORDER PATROL CHECKPOINT	PHONE	RPT

Classification Completed

Class	Subclass
FIRE	Vehicle Fire

Driver

Name Type	Name	Address	City	State	Zip
Driver	[redacted]	[redacted]	SPRING	TX	[redacted]

Sex	Race	EQ	Height	Weight	Hair	Eyes
M	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Vehicle

Record Type	Date Reported	Status	Year	Make	Model
DAMAGED	[redacted]	PRIVATE TOW	2017	FORD	F250

Style	Color	Vehicle Classification	Vehicle Owner
PICKUP TRUCK	BLK	FIRE - Vehicle Fire	[redacted]

Narrative

Written By	Date Written
RAMIREZ, EDUARDO	[redacted]

On the time and date listed above I, Deputy Eduardo Ramirez, was dispatched to the Sarita Checkpoint in reference to a vehicle fire they had. Dispatch advised that fire department had already been contacted.

I arrived at the checkpoint and noticed a gray Ford pick-up [redacted] parked near the inspection lane with fire coming from beneath the hood.

I then made contact with the driver [redacted] and asked him what had happened. Mr. [redacted] advised me that he was traveling northbound when the lights on his vehicle dash board came on. He advised his vehicle began to slow down. He advised me that he then saw several Border Patrol Agents come out of the checkpoint telling him to stop due to his vehicle being on fire. I asked [redacted] if he was traveling alone and he advised me that he had two girls with him. I asked him if they needed any medical attention and he advised me that they were all fine.

The Kenedy County Fire Department then arrived on location and put out the fire to the vehicle. I advised dispatch to contact the next wrecker on rotation and have them come out. Dispatch advised me that J&L Wrecker service had been called and would be enroute.

I then asked Assistant Fire Chief Ruben Hernandez if he could give [redacted] and the two female juveniles a ride to the Enterprise Rental Service in Kingsville, Tx. He advised me that he would.

J&L Wrecker service then arrived on location and loaded up the vehicle. The vehicle was taken to their impound yard.

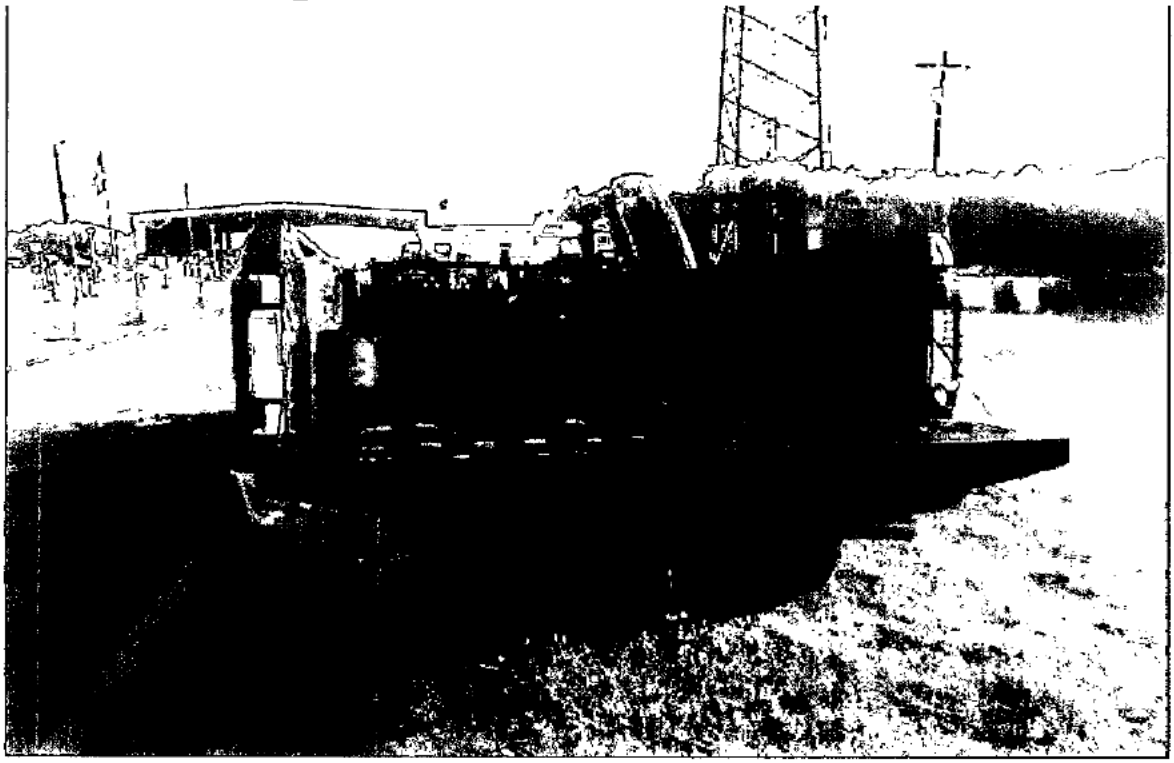
No further action taken by this deputy.

Case Management

Initial Investigator	Current Investigator	Report Status	Approved By	Date Approved
RAMIREZ, EDUARDO	RAMIREZ, EDUARDO	Approved	GUZMAN, JUAN	[redacted]

100_0842.JPG

100_0843.JPG



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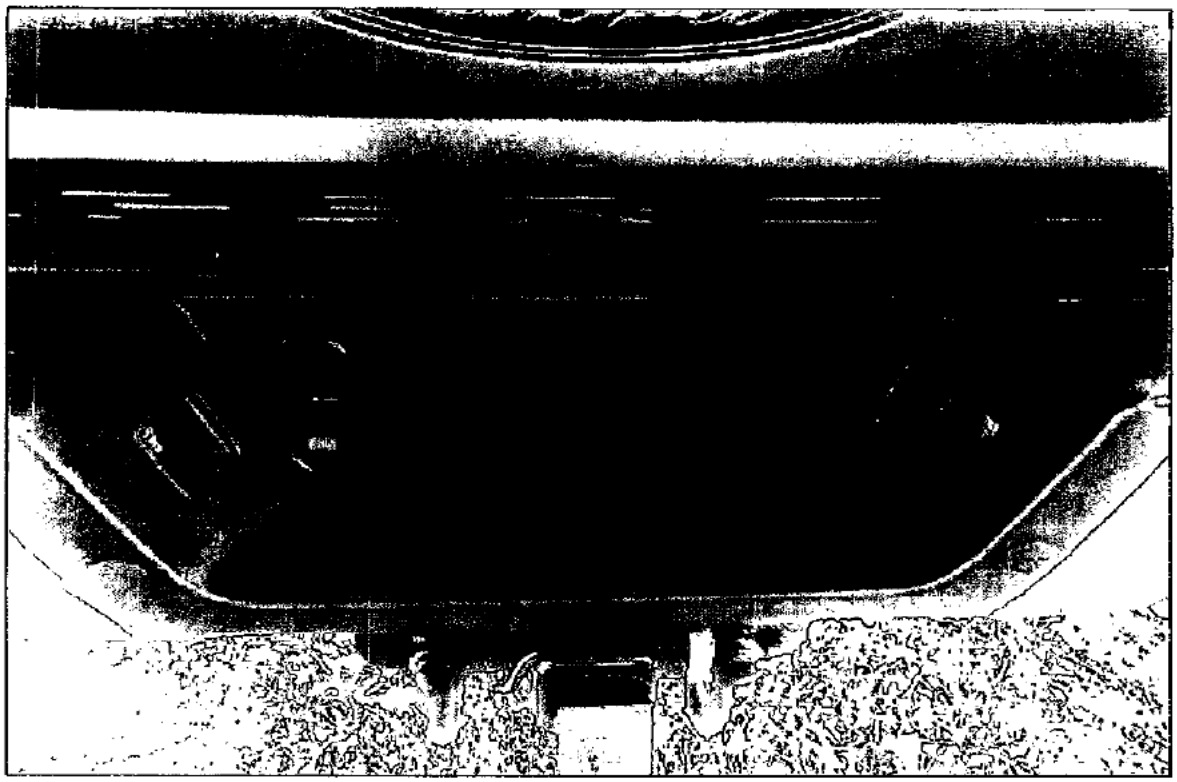

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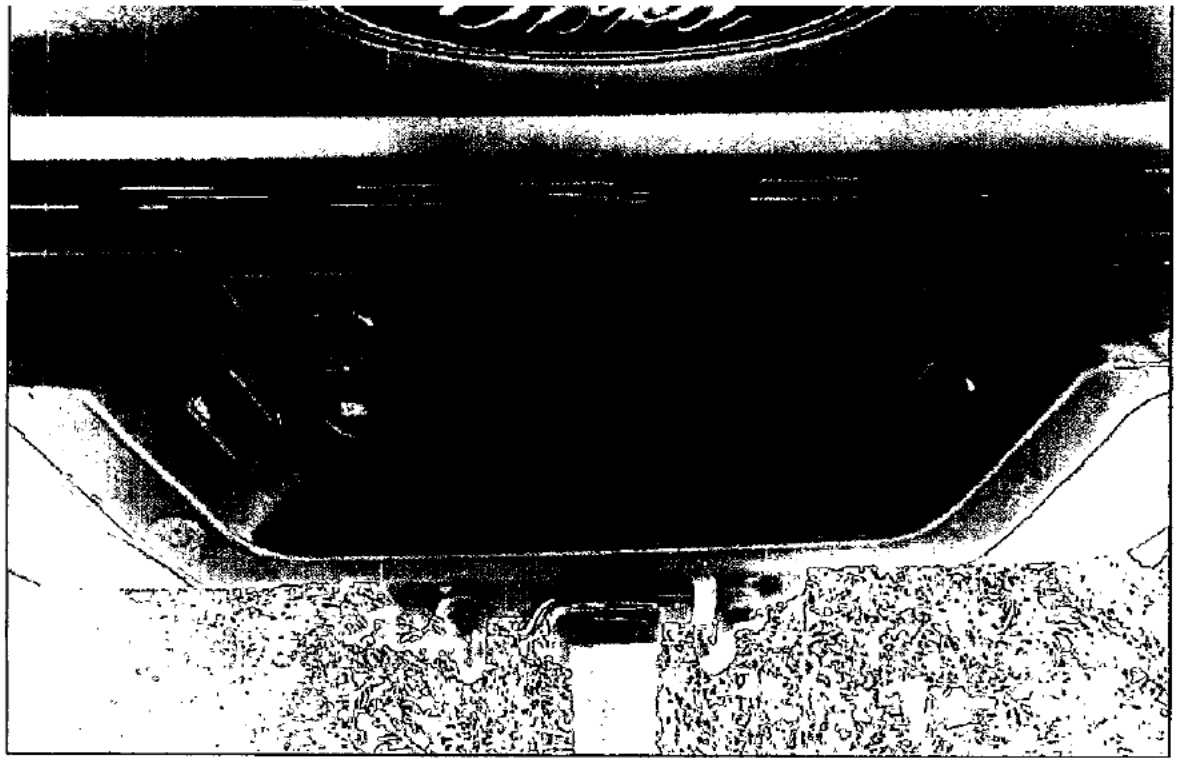

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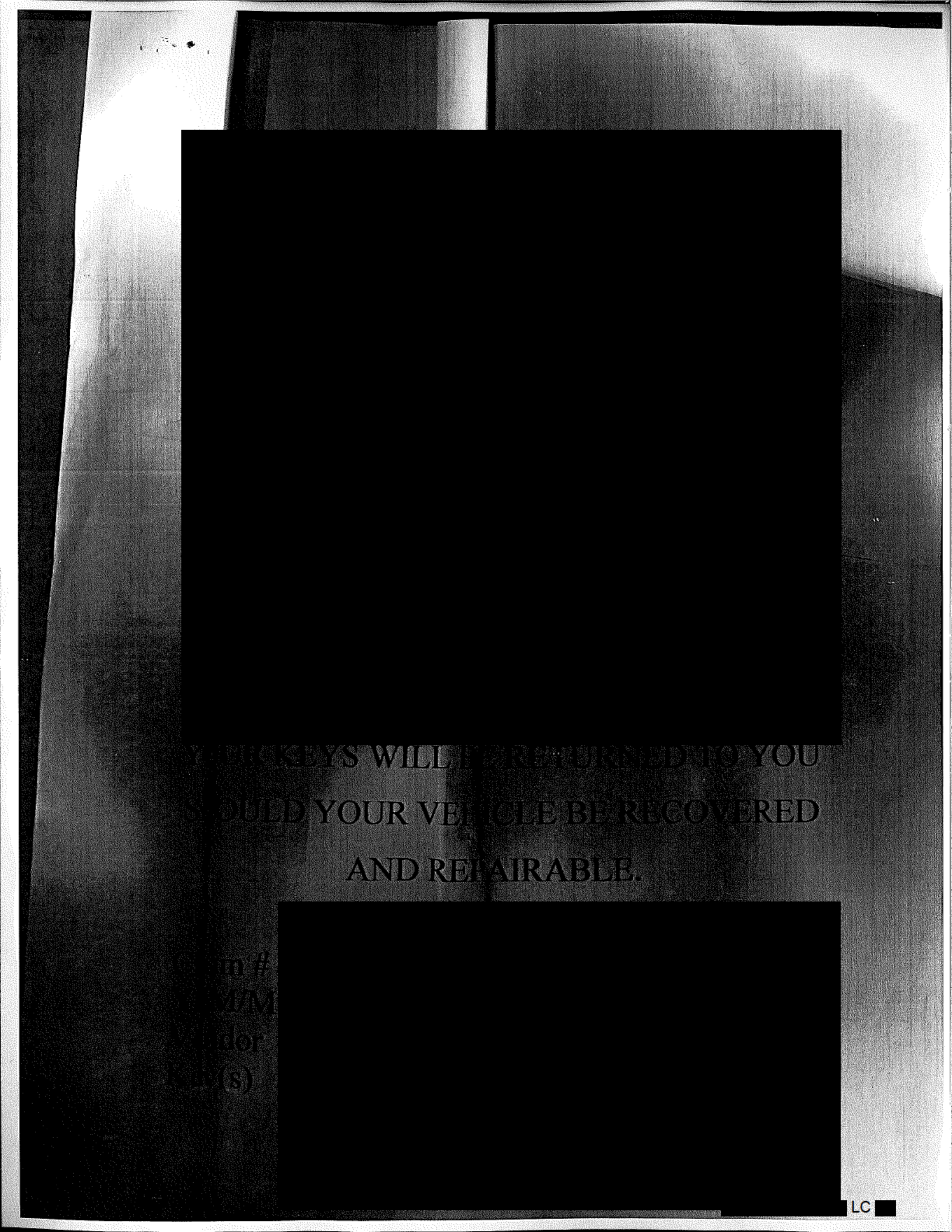
[redacted]
[redacted]
YOUR KEYS WILL [illegible] RETURNED TO YOU
SHOULD YOUR VEHICLE BE RECOVERED
AND REPAIRABLE.
[redacted]
[redacted]
LC [redacted]

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STAPLES

STATE OF TEXAS

POWER OF ATTORNEY FOR TRANSFER OF OWNERSHIP TO A MOTOR VEHICLE

(SEE REVERSE SIDE FOR INSTRUCTIONS)

THIS FORM MAY BE USED ONLY WHEN TITLE IS HELD BY LIENHOLDER OR IS LOST.

[redacted] erson exercising powers of attorney. Failure to do so may result in fines and/or imprisonment.

VEHICLE DESCRIPTION

2017	Ford	PK	F250
Year Model	Make of Vehicle	Body Style	Model

PART A. A POWER OF ATTORNEY TO TRANSFER OWNERSHIP AND TO DISCLOSE MILEAGE

[redacted] r of ownership. Providing a false statement may result in fines and/or imprisonment.

[redacted], appoint Allstate Insurance / Copart
(Buyer's Firm Name, Print)

[redacted] to transfer my interest in the above described vehicle and to disclose the mileage on the title for the vehicle described above exactly as stated in my following disclosure.

I stat[redacted] actual
mile[redacted]

☐ [redacted]

☐ [redacted]

[redacted]

[redacted]

[redacted]

(Signature of Buyer/Agent) (Printed Name of Individual Signing as Buyer/Agent)

(Firm's Name, Street Address, City, State, Zip Code - Print or Type) Dealer Number

PART B. POWER OF ATTORNEY TO REVIEW TITLE DOCUMENTS AND ACKNOWLEDGE DISCLOSURE. (PART B IS INVALID UNLESS PART A HAS BEEN COMPLETED.)

I, _____, appoint _____
(Buyer's Name, Print) (Dealership's Name, Print)

as my attorney-in-fact, to sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below.

_____
(Signature of Buyer/Agent) (Printed Name)

_____
(Print or Type Firm Name, If Applicable)

_____
(Buyer's Street Address, City, State, Zip Code)

Federal and State law requires that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and/or imprisonment.

I, _____, state that the odometer now reads _____ (NO TENTHS)
(Seller's Name, Print)

miles and to the best of my knowledge that it reflects the actual mileage unless one of the following statements is checked.

☐ (1) I hereby certify that to the best of my knowledge the odometer reading reflects the mileage in excess of its mechanical limits.

☐ (2) I hereby certify that the odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY.

_____
(Signature of Seller/Agent) (Print Name) (Date of Statement)

_____
(Dealership's Name, Street Address, City, State, Zip Code) Dealer Number

PART C. CERTIFICATION (TO BE COMPLETED WHEN PARTS A AND B HAVE BEEN USED)

I, _____, hereby certify that the mileage I have disclosed on
(Person Exercising Above Powers of Attorney, Print)

the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment documents. This certification is not intended to create, nor does it create any new or additional liability under Federal or State law.

_____
(Signature) (Printed Name) (Date of Certification)

_____ LC [redacted]
(Street Address, City, State, Zip Code)

DISCOUNT TIRE

[redacted]

[redacted]

2017 FORD
F-250
18"OPT XLT

Miles: 42,141
Torque Specs: 165

TXH 68
6510 FM 2920 RD
SPRING, TX 77379
281.320.2770

Reprint Inv# [redacted]

Salesperson 936
TRISTEN M MCKINZIE

Article	Qty	Description	FET	Price	Amount
15949	4	LT275 /70 R18 125S E1 OWL	1.32	195.00	785.28
NRM		COP DISCOVERER ATP			
		TIRE MILEAGE WARRANTY: 55000			
BOLT PATTERN: 8-170					
INFLATION F:60 R:65					
80017	4	CERTIFICATES FOR		35.00	140.00
NRM		REPLACEMENT			
		For tire certificate details, see			
		www.discounttire.com/customer-service/certificates			
80224	4	WASTE TIRE		2.50	10.00
NRM		DISPOSAL FEE			
80219	4	INSTALLATION &		20.00	80.00
NRM		LIFE OF TIRE MAINTENANCE			
		Terms and Conditions can be found at			
		www.discounttire.com/customer-service/invoice-terms			

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.
Further information is available from your Discount Tire salesperson.

Plan Code:	209
Promotion Type:	DEFERRED/NO INT IF PD IN FULL
Promotion Duration:	09 MONTHS
Promotion APR:	26.99%
Purchase APR:	26.99%

No Interest Charges will be assessed if the promotional purchase balance is paid in full within the Promotional Period stated above. If the promotional purchase balance is not paid in full by the end of the Promotional Period, interest will be imposed from the date of purchase at the Purchase Annual Percentage Rate (APR) stated above. Minimum monthly payments are required. Regular account terms apply to non-promotional purchases and, after promotion ends, to promotional purchase.

For any questions regarding your account contact Synchrony Financial at 866.396.8254. Payments can be made online for free at www.mysynchrony.com or remit payment directly to Synchrony Financial, P.O. Box 960061, Orlando, FL 32896-0061.

Payments cannot be made at a store location.

I understand by my signature below: The personal and vehicle information I have voluntarily provided is correct. I agree to purchase the products, pay the fees, and authorize the service and [redacted] the [redacted] costs specifically listed in this electronic invoice. This invoice, if and as necessary under the law, is an estimate of repair and service costs as detailed herein. Terms and Conditions for this transaction are found at www.discounttire.com/customer-service/invoice-terms

Sub Total: 1,015.28

[redacted]

[redacted]

TIME SENSITIVE!

PLEASE READ CAREFULLY AS THIS WILL FULLY EXPLAIN HOW TO COMPLETE THE ENCLOSED PAPERWORK.

Please place check in box once item is completed:

☑ **AFFIDAVIT OF VEHICLE FIRE**– Please complete the following 2 pages and have it **SIGNED & NOTARIZED**. You will need to answer **all of the questions** to the best of your ability even if your answer is unknown. The **AFFIDAVIT OF VEHICLE FIRE** also includes a **vehicle options list** for you to complete. Please **complete this form in its entirety as this information will assist us in determining the value of your vehicle.** To help us process your claim, we also will need the following additional items from you:

- Any **receipts** for **services or repair work** done on the vehicle (originals preferred)
- Original **receipts** for any **aftermarket** or **non-original** added equipment
- The vehicle **purchase invoice/contract** or window sticker that lists all of the **vehicle's options**
- Any recent **pictures of the vehicle** you may have.
- Lien holder information (if any) – including name, address, phone and account number.

☑ **KEYS** - Please tape **ALL** of the **Keys & Remotes** to the vehicle on the sheet provided.

☑ **POWER OF ATTORNEY FOR TRANSFER OF OWNERSHIP TO A MOTOR VEHICLE**- Please **SIGN,DATE & INPUT MILEAGE ONLY. DO NOT check any boxes.** In the event that your vehicle is non-repairable, this document is required Texas DMV to transfer the title and by Allstate to pay your claim.

☑ **DRIVER'S LICENSE** - Vehicle Owner(s) **MUST** include a **clear photo copy** of their current Driver's License. You may cross out **your address only**. All other information must be visible per Texas Department of Motor Vehicles.

☑ **TITLE** – Please include the **ORIGINAL Certificate of Title** for the vehicle if paid in full. **DO NOT sign the title.** If there is no lien on your vehicle, you should have the original certificate of title. If you have lost your title, please apply for a duplicate at this time and advise your Allstate Representative. You may want to contact the Texas Department of Transportation at (800) 558-9368 or http://www.dot.state.tx.us/ to find out what is required to obtain a duplicate copy. [redacted] . CERTIFICATE BURNED UP IN TRUCK. TITLE IS WITH CREDIT UNION

RETURNING THIS PACKET

Please return the entire packet in the enclosed FedEx return address envelope by going to fedex.com to find the nearest drop off location. Allstate will cover the shipping fee. Please make a copy of the entire packet for your records prior to sending to Allstate. Your cooperation will expedite the claim process. Thank you for allowing us the opportunity to assist you with this claim. We sincerely hope that you will be "*completely satisfied*" with our claim handling. Let us know if you have any questions or need additional assistance.

Sincerely,
Allstate Insurance Co.
4920 Westway Park Blvd #220
Houston, TX 77041
Office # : (866) 852-3791

[redacted] LC [redacted]

AFFIDAVIT OF VEHICLE FIRE

(ALL QUESTIONS MUST BE ANSWERED OR THIS AFFIDAVIT MAY BE REJECTED)

CLAIM N[redacted] POLICY NO: [redacted]

I. PO[redacted]

Nam[redacted] Spouse _____

Addr[redacted] Address _____

City[redacted] City / State / Zip _____

Phon[redacted] Phone No (HM) _____ (WK) _____

Driv[redacted] Drivers Lic No./ State _____ / _____

Date[redacted] Date of Birth __/__/____

N/A

II LOSS FACTS

Date of [redacted] Time 8 (AM)/PM Was vehicle locked? YES/(NO) Were keys in vehicle? (YES)/NO

Specific[redacted]me of fire SHOULDER OF HWY. Reason vehicle left at this location VEHICLE WAS ON FIRE

Name & Address of person leaving vehicle at this location MYSELF

Name(s) & Address (es) of all others present DAUGHTER & FRIEND

Personal items in vehicle at time of fire ALL ITEMS REMOVED

Principal use of vehicle? PERSONAL TRANSPORTATION Principal User MYSELF

When was the fire discovered? D[redacted]/PM By Whom? BORDER CHECKPOINT OFFICERS

Action taken after vehicle was discovered burning EVACUATED TRUCK

Which Agency was the vehicle fire reported to? Border Patrol Date 8/14/18 Time 8 (AM)/PM

By Whom? EDUARDO RAMIREZ Agency Case [redacted] How Reported? (911) Border Guards called Fire Dept.

Location of Vehicle (Name/ Address/ Phone No) Border CHECKPOINT, SARITA, TX. KENNEDY, CO. SHERIFF

Have the police made any arrests or have any suspects? YES/(NO) Do you suspect anyone? YES/(NO) Who, give details? _____

Have you ever had a vehicle fire before? YES/(NO) If yes, give details. _____

III VEHICLE DESCRIPTION

Year 17 Make FORD Model F250 TURBO DIESEL Body Type Pickup Long Bed

Color Gray [redacted] [redacted] [redacted] State TX Year 2017

Vehicle Identification N[redacted] Titled Owner(s) [redacted]

Odometer Reading [redacted] Date of Purchase? 3/25/17 (NEW)/USED Purchase Price $ 76,916 At time of purchase was vehicle damaged? YES/(NO)

SELLER: TOMBALL FORD (Name/Address/Phone) [redacted]

How was vehicle paid for? FINANCED

Account N[redacted] Balance Due $ 55,829 Loan term (months) 72 MOS Monthly payment $ 893.72

Is account past due? YES/(NO) Has vehicle been for sale? YES/(NO) Any offers? YES/(NO) Who? _____

How many sets of keys are there? 2 Are all sets in your possession? (YES)/NO Any other insurance on this vehicle? (YES)/NO

If yes, Name of company and policy no APEX PROTECTION PLATINUM PLAN

TRANSMISSION (AT) ✓

OPTIONAL (OD) ✓

POWER OPTIONS

PS	Power Steering	☑	PC	Pwr Passenger Seat	☑
PB	Power Brakes	☑	PA	Power Antenna	☐
PW	Power Windows	☑	PM	Power Mirror(s)	☑
PL	Power Locks	☑	PT	Power Trunk Release	☑
SP	Pwr Drivers Seat	☑	WP	Rear Window Wiper	☐
AB	Anti-Lock Brakes	☑			

ENGINE Size: HP or Cubic In _____ Cylinders: (3) _____

(Turbo)

DECOR / CONVENIENCE

AC	Air Conditioning	☑
RD	Rear Defogger	☑

RADIO

AM	AM	☑
FM	FM	☑

ROOF OPTIONS

VR	Vinyl Roof	☐
ES	Electric Steel-Sun	☐

WHEEL OPTIONS

AW	Aluminum Wheels	☑
AY	Alloy Wheels	☑

[redacted] LC [redacted]

TW	Tilt Wheel	☑	ST Stereo	☑	EG	Electric Glass-Sun	☑	LC	Locking Wire Wheels	☑
CC	Cruise Control	☑	CA Cassette	☐	MG	Manual Glass-Sun	☐	SY	Wire Wheels	☐
CS	Cloth Seats	☑	SE Seek/Scan	☑	MS	Manual Steel-Sun	☐	WW	Wire Wheels	☐
LS	Leather Seats	☐	EQ Equalizer	☑	FR	Flip Roof	☐	WC	Wire Wheel Covers	☐
TG	Tinted Glass	☑	CD CD Player	☑	TT	T-tops	☐	RW	Wire Wheel Covers	☐
IW	Intermittent Wipers	☑					☐			☐
RL	Reclining Seats	☑					☐			☐
AG	Air Bag	☑					☐			☐
RG	Passenger Air Bag	☑					☐			☐

TRUCK / VAN OPTIONS

SB Step Bumper ☑ SW Sliding Rear Window ☐ XT Auxiliary Fuel Tank ☑ FL Fog Lights ☑ BL Bed liner ☐ AR Chrome Bed rails ☐ RB Roll bar ☐ TP Trailering Package ☑ BD Running Boards ☑ DA Dual Air Conditioning ☑ WD Dual Rear Wheels ☑
TR Permanent Tool Box ☑ LB Long bed ☑ SB Short Bed ☐ SS Swivel Cpt Chairs # _____ CT Camper top: Fiberglass/_____ Brand _____ Age _____ Cost $ _____
TRUCK BED: 8' Package(i.e. XL), Scotsdale, Silverado, Mark III Van etc.) XLT
Other: (i.e. Bugshield, Grill guard, Winch etc.) _____

REFURBISHMENT

TRANSMISSION: Mileage at time of work _____ ENGINE: Mileage at time of work N/A
Who performed work(Name/Address/Phone) N/A Who performed work(Name/Address/Phone) N/A
Date completed N/A Cost $ N/A Receipt? YES/NO Date completed N/A Cost $ N/A Receipt? YES/NO

TIRES: Brand & Size Cooper LT275/70R18
Place purchased Name DISCOUNT TIRE
Address 6510 FM 2920 Rd. SPRING, TX. 77379
Date purchased [redacted] age 42,141 Cost $ 1,080.89

PAINT: _____
Who performed work Name N/A
Address _____
Phone _____
Date completed __/__/__ Cost $ _____ Receipt? YES/NO

INTERIOR: VINYL N/A ☐ OTHER ☐ _____
Who performed work Name N/A
Address _____
Phone _____
Date completed __/__/__ Cost $ N/A Receipt? YES/NO

STEREO: Components _____
Who performed work Name N/A
Address _____
Phone _____
Date Completed N/A Cost $ N/A Receipt? YES/NO

VEHICLE CONDITION: N/A → EXCELLENT
Who performed regular maintenance service Name MR. Detail
Address _____
Phone _____
Date last serviced May 2017 What was done? ROUTINE oil change MAINT. every 3-5K mileage

IV If any informatio[redacted]is for a denial of your claim. This affidavit must be signed, notarized and returned by mail to [redacted] tions must be answered or this affidavit may be rejected. I certify that I have read this entire[redacted]orrect to your best knowledge and belief? YES NO

PO[redacted]
Ad[redacted]
Su[redacted]
My Commission Ex[redacted]

Any person who knowingly and with intent to defraud any insurance company or other person files an application for commercial insurance or a statement of claim for information, or conceals for the purpose of misleading, information concerning any fact material thereto, and any person who, in connection with such application or claim, knowingly makes or knowingly assists, abets, solicits or conspires with another to make a false report of the theft, destruction, damage or conversion of any motor vehicle to a law enforcement agency, the department of motor vehicles or an insurance company, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the value of the subject motor vehicle or stated claim for each violation.

AUT F 009

NOTARY PUBLIC STATE OF TEXAS
DENISE M. BALOW
Notary Public, State of Tx
Comm. Expires 02-05-20[redacted]
Notary ID 1241[redacted]

[redacted] LC [redacted]

[redacted] LC [redacted]

[redacted] LC [redacted]

[redacted]
LC [redacted]

[redacted]
LC
[redacted]

[redacted]
[redacted] LC [redacted]

FX4

nterprise

[redacted]

MO 7:30 AM - 6:00 PM TU 7:30 AM - 6:00 PM WE 7:30 AM - 6:00 PM
TH 7:30 AM - 6:00 PM FR 7:30 AM - 6:00 PM SA 9:00 AM - 12:00 PM
SU CLOSED

OF VEHICLE EAN HOLDINGS, LLC
H ADDRESS 1055 S HWY 77 BYP, KINGSVILLE, TX, 78363 (361) 592-7626

RENTAL AGREEMENT NO: [redacted]

RENTAL TYPE RETAIL SOURCE # NATRES

DATE OUT [redacted]

2018 9:26 AM
ARGES IF DIFFERENT

DAY = 24 HOUR PERIOD

EHICLE $18.33/HOUR
$54.99/DAY

ORIGINAL VEHICLE

OLOR [redacted]

ODEL

OUT 21792

COMPANY

TO N

ATTN: PHONE EXT.

REFERENCE NUMBER:

NO CHARGE MILEAGE

ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL.
I REQUEST OWNER'S PERMISSION TO ALLOW NO OTHER DRIVERS PERMITTED

[redacted]

WH E FOR ME AND ON MY BEHALF. I AM
RE D FOR FULFILLING TERMS AND CONDITIONS
OF BY AN UNAUTHORIZED DRIVER WILL AFFECT
MY
RE

PER F RENTAL AND THE FOLLOWING STATE(S):

OPE IABILITY A T.

NO DAMAGE

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

No Gasoline Refunds

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

E: YOUR RENTAL AGREE-
OFFERS, FOR AN ADDITION-
ARGE, AN OPTIONAL WAIV-
COVER ALL OR A PART OF
RESPONSIBILITY FOR DAM-
OR LOSS OF THE VEHICLE.
E DECIDING WHETHER TO
ASE THE WAIVER, YOU MAY
TO DETERMINE WHETHER
OWN AUTOMOBILE INSUR-
OR CREDIT CARD AGREE-
PROVIDES YOU COVERAGE
RENTAL VEHICLE DAMAGE
SS AND DETERMINE THE
NT OF THE DEDUCTIBLE
YOUR OWN INSURANCE
AGE. THE PURCHASE OF
AIVER IS NOT MANDATORY.
AIVER IS NOT INSURANCE.

RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PARAGRAPH 7.

RENTER: [redacted]

RENTER ACCEPTS OPTIONAL DAMAGE (DW) AT FEE SHOWN IN COLUMN TO RIG SEE NOTICE TO LEFT AND PARAGRAPH DAMAGE WAIVER IS NOT INSURANCE.

/DW OR CDW $24.99/DAY

RENTER DEC ACCIDENT IN COVERAGE (ND 11.

RENTER ACCEPTS OPTIONAL PERSONA ACCIDENT INSURANCE/PERSONAL EFF COVERAGE (PAI/PEC) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 19.

RENTER: X

/PAI/PEC $6.00/DAY

RENTER: [redacted]

RENTER DEC LIABILITY PR AL PH 8.

RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRA

RENTER: X

/SLP $13.99/DAY

RENTER: [redacted]

RENTER DEC ASSISTANCE PARAGRAPH

RENTER ACCEPTS OPTIONAL ROAD ASSISTANCE PROTECTION (RAP) A IN COLUMN TO RIGHT. SEE OPTIONA NOTICE TO LEFT AND PARAGRAPH

/RAP $4.99/DAY

RENTER: X

ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CO

I, THE "RENTER" SIGNING BELOW, HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 [redacted]
AM AUTHORIZING OWNER TO CHARGE TO THE CREDIT CARD(S) AND/OR DEBIT CARD(S) THAT I HAVE PROVIDED TO OWNER ALL AMOUNTS OWED BY ME UNDER THIS AGREEMENT FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND ANY OTHER AMOUNTS OWED BY ME, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I ALSO AUTHORIZE OWNER TO RE-INITIATE ANY CHARGE TO MY CARD(S) THAT IS DISHONORED FOR ANY REASON. I CERTIFY THAT THE DRIVER'S LICENSE(S) I PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED. BY MY SIGNATURE

PF $2.50/GALLON
EF $4.00/GALLON
E WAY $101.60

MVR TAX 10.00%/RENTAL
F REC $1.95/DAY

EPLACEMENT VEHICLE

DATE OUT

OLOR LICENSE NO.

ODEL ECAR#

IN

OUT

RIVEN

ON AND FUEL X
EL AGREED TO RENTER

OF KEYS:

NO DAMAGE

X= DENT /= SCRATCH O= MISSING

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

NOTI
COVERAGE FOR YOUR LIABILITY WHILE OPERATING A RENTAL VEHICLE. THE PURCHASE OF SLP IS NOT REQUIRED AS A CONDITION OF RENTING AN AUTOMOBILE. THIS INSURANCE DOES NOT APPLY TO ANY BODILY INJURY OR PROPERTY DAMAGE ARISING OUT OF THE USE OF A RENTAL VEHICLE BY ANY DRIVER WHILE UNDER THE INFLUENCE OF DRUGS OR ALCOHOL IN VIOLATION OF THE LAW. THE RENTAL CAR COMPANY'S EMPLOYEES, AGENTS OR ENDORSEES ARE NOT QUALIFIED TO EVALUATE THE ADEQUACY OF THE RENTER'S EXISTING COVERAGE.

ADDITIONAL INFORMATION

TOTAL CHARGES

DEPOSITS

REFUNDS

AMOUNT DUE

CLOSED BY			
PAID BY	CASH	CHECK	CHARGE
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED BY

S AN AFFILIATE OF ENTERPRISE HOLDINGS INC., WHICH OWNS ALL RIGHTS TO ENTERPRISE NAMES AND MARKS.

© EAN Holdings, LLC, 2014

[redacted] LC [redacted]

(WITH ARBITRATION PROVISION)

[redacted] Dealer Number _____ Contract Number _____

[redacted]

SELLER/CREDITOR TOMBALL FORD INC
ADDRESS 22702 SH 249
CITY TOMBALL STATE TX ZIP 77375
PHONE 281-351-3000

CO-BUYER N/A
ADDRESS N/A
CITY N/A STATE N/ ZIP N/A
PHONE N/A

The Buyer is referred to as "you" or "your." The Seller is referred to as "we" or "us." This contract may be transferred by the Seller.

PROMISE TO PAY: The credit price is shown below as the "Total Sales Price." The "Cash Price" is also shown below. By signing this contract, you choose to purchase the vehicle on credit according to the terms of this contract. You agree to pay us the Amount Financed, Finance Charge, and any other charges in this contract. You agree to make payments in U.S. funds according to the Payment Schedule in this contract. If more than one person signs as a buyer, you agree to keep all the promises in this agreement even if the others do not.

You have thoroughly inspected, accepted, and approved the vehicle in all respects.

VEHICLE IDENTIFICATION

YEAR	MAKE	MODEL	VEHICLE IDENTIFICATION NUMBER	
2017	FORD	F250 PICKUP	[redacted]	☐ NEW ☐ DEMONSTRATOR ☐ FACTORY OFFICIAL/EXECUTIVE ☐ USED

USE FOR WHICH PURCHASED

PERSONAL, FAMILY, OR HOUSEHOLD, UNLESS OTHERWISE INDICATED BELOW

If either of the boxes below is checked, Chapter 353 of the Texas Finance Code applies to this Contract.

☐ BUSINESS OR COMMERCIAL
☐ AGRICULTURAL ☐ N/A

Trade-in: Make [redacted] Model F150 PICKUP
Year 2013 V[redacted] License No. N/A

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of $ 0.00
3.57 %	$ 3946.15	$ 67970.13	$ 76916.28	$ 76916.28

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
84	915.62	Monthly beginning 04/24/2017
N/A	N/A	N/A

Or as follows N/A

Late Charge: If we do not receive your entire payment within 15 days after it is due (10 days if you are buying a heavy commercial vehicle), you will pay a late charge of 5% of the scheduled payment.

Prepayment. If you pay early, you will not have to pay a penalty.

Security Interest. We will have a security interest in the vehicle being purchased.

Additional Information: See this document for more information about nonpayment, default, security interests, and any required repayment in full before the scheduled date.

PROPERTY INSURANCE. You must keep the collateral insured against damage or loss in the amount you owe. You must keep this insurance until you have paid all that you owe under this contract. You may obtain property insurance from anyone you want or provide proof of insurance you already have. The insurer must be authorized to do business in Texas. You agree to give us proof of property insurance. You must name us as the person to be paid under the policy in the event of damage or loss.

If any insurance is checked below, policies or certificates from the insurance companies will describe the terms, conditions, and deductibles.

Optional Credit Life and Credit Disability Insurance

Credit life insurance and credit disability insurance are not required to obtain credit. They will not be provided unless you sign and agree to pay the extra cost. Your decision to buy or not buy these insurance coverages will not be a factor in the credit approval process.

☐ Credit Life, one buyer $ N/A Term N/A
☐ Credit Life, both buyers $ N/A Term N/A
☐ Credit Disability, one buyer $ N/A Term N/A
☐ Credit Disability, both buyers $ N/A Term N/A

N/A

Allstate
You're in good hands.
Roanoke National Subrogation Claim Cntr
P.O. BOX 21169
ROANOKE VA 24018

OGC Lit
Product Claims

FORD MOTOR COMPANY
PO BOX 70
DEARBORN MI 481210070

OCT 17 2018

October 05, 2018

INSURE[redacted]
DATE O[redacted]
CLAIM N[redacted]

PHONE NUMBER: 800-776-2615
FAX NUMBER: 866-361-9742
OFFICE HOURS: Mon - Fri 7:30 am - 6:00 pm

Dear FORD MOTOR COMPANY,

The above noted subrogation claim has been identified as a product liability loss. We paid our insured for their loss and are looking to you for reimbursement. Should you or your carrier need more information, please call or write me. Please remit payment to Allstate Payment Processing Center, P.O. Box 650271, Dallas, TX 75265. Please include our claim number.

Complete description of the incident: VEHICLE FIRE. THE VEHICLE IS CURRENTLY LOCATED IN TX AND WE WANT TO SET UP A JOINT INSPECTION.

Our statement of defect: Strict Liability
Manufacturer: 2017 FORD F250

VIN[redacted]
Loss Amount: $ 47700.31

The following information is attached:

Fire Report
Estimate and Proof of Payments

If you require information not listed above, please advise me promptly. If a tender is made to another manufacturer, please notify me of the name and address of the manufacturer or distributor, as well as the contact person. Otherwise, please acknowledge receipt of this claim and your position regarding payment of our damages within 30 days.

Sincerely,

NANCY DAVELDEK

[redacted]
Allstate Fire and Casualty Insurance Company

Product [redacted]

GENI001 [redacted]

[redacted]

Report Dat[redacted]

Payment Ledger

Policy Holder:	[redacted]	Total Amount Paid	$47,200.31
Participant:		Medical Deductible:	$0.00
Date of Loss:		Co-payment Amount	$0.00
Claim Number:			

Payment/Credit Date	Payee/Payor	Check#	Amount
[redacted]	[redacted]	[redacted]	$ 47,200.31

[redacted]

CCC ONE MARKET VALUATION REPORT

Prepared for ALLSTATE

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
Loss Vehicle	2017 Ford Super Duty F-250 w/Single Rear Wheels XLT Crew Cab 4WD w/8' Box
Loss Incident Date	[redacted]
Claim Reported	

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	
Adjuster	
Odometer	43,629
Last Updated	09/05/2018 02:59 PM

VALUATION SUMMARY

Base Vehicle Value	**$ 43,122.00**
Condition Adjustment	+ $ 1,198.00
ADJUSTMENT TO SETTLE: TIRES	+ $ 541.00
Adjusted Vehicle Value	**$ 44,861.00**
Vehicular Tax (6.25%)	+ $ 2,803.81
Tax reflects applicable state, county and municipal taxes.	
DMV FEE	+ $ 35.50
Value before Deductible	**$ 47,700.31**
Deductible	- $ 500.00
Total	**$ 47,200.31**

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The CCC ONE® Market Valuation Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by ALLSTATE.

Loss vehicle has 85% greater than average mileage of 23,000.

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology.....2
Vehicle Information.....3
Vehicle Condition.....6
Comparable Vehicles.....7
Valuation Notes.....12
Supplemental Information.....13

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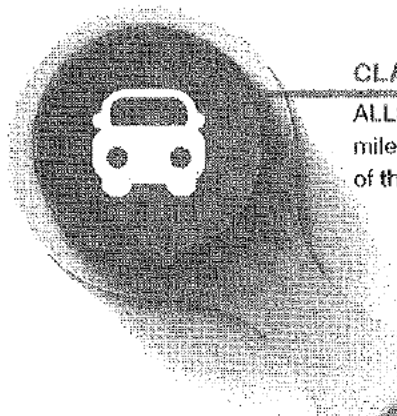
[redacted]

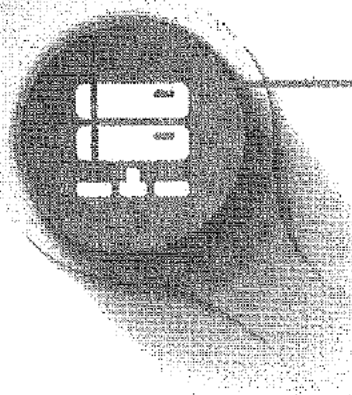
VALUATION METHODOLOGY

How was the valuation determined?



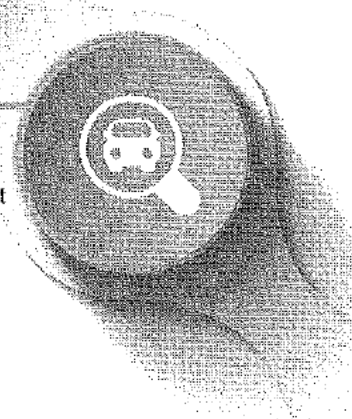
CLAIM INSPECTION

ALLSTATE has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.



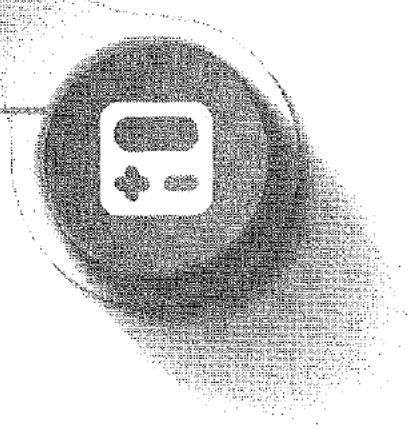
DATABASE REVIEW

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles that CCC employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.



SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.



CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information

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[redacted] LC [redacted]

VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	
Year	2017
Make	Ford
Model	Super Duty F-250 w/Single Rear Wheels
Trim	XLT
Body Style	Crew Cab 4WD w/8' Box
Body Type	Longbed Pickup
Engine -	
Cylinders	8
Displacement	6.7L
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission 4 Wheel Drive
Curb Weight	6478 lbs

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE ALLOWANCES

Fx4 Off-road Package		+ 333
Odometer	43,629	- 3,768

Options

Power Driver Seat	Reported*	+ 100
Power Passenger Seat	Reported*	+ 100
Power Adjustable Pedals	Reported*	+ 100
Electric Glass Roof	Reported*	+ 600
Fog Lamps	Reported*	+ 75
Running Boards/Side Steps	Reported*	+ 150
Auxiliary Fuel Tank	Reported*	+ 100

Reported* Option(s) added after initial valuation

Allowances are factors influencing the value of the loss vehicle when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard equipment. These allowances are displayed for illustrative purposes only.

The Base Vehicle Value is calculated from the comparable vehicles with adjustments to reflect the loss vehicle configuration.

VEHICLE HISTORY SUMMARY

Experian AutoCheck	No Title Problem Found
National Highway Traffic Safety Administration	8 Recalls

Using the VIN for this vehicle, VINguard® detected discrepancies or prior history requiring additional research.

See Supplemental Information section for additional details.

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[redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Fx4 Off-road Package		
Odometer	43,629	
Transmission	Automatic Transmission	✓
	4 Wheel Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	☐
	Power Passenger Seat	☐
	Power Adjustable Pedals	☐
Decor/Convenience	Air Conditioning	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Intermittent Wipers	✓
	Console/Storage	☐
	Overhead Console	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
Seating	Cloth Seats	✓
	Reclining/Lounge Seats	✓
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Satellite Radio	✓
Wheels	Aluminum/Alloy Wheels	✓

To the left is the equipment of the loss vehicle that ALLSTATE provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

☐ **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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[redacted]

Own
Clai

[redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Roof	Electric Glass Roof	
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	4 wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Backup Camera W/ Parking Sensors	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Trailering Package	✓
	Running Boards/Side Steps	
	Auxiliary Fuel Tank	
	California Emissions	✓

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[redacted]

VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
INTERIOR			
Seats	PRIVATE OWNER	No Comments	$ 0
Carpets	PRIVATE OWNER	No Comments	$ 0
Dashboard	PRIVATE OWNER	No Comments	$ 0
Headliner	PRIVATE OWNER	No Comments	$ 0
EXTERIOR			
Sheet Metal	DEALER	no rust, no dents	$ 399
Trim	DEALER	no dents	$ 488
Paint	DEALER	no fading or discoloration	$ 222
Glass	DEALER	no cracked glass	$ 89
MECHANICAL			
Engine	PRIVATE OWNER	No Comments	$ 0
Transmission	PRIVATE OWNER	No Comments	$ 0
TIRES			
Front Tires	PRIVATE OWNER	No Comments	$ 0
Rear Tires	PRIVATE OWNER	No Comments	$ 0
Total Condition Adjustments			$ 1,198

ALLSTATE uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Private Owner condition. These dollar adjustments are based upon interviews with dealerships across the United States.

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[redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Fx4 Off-road Package	✓	✗	✗	✗
Odometer	43,629	41,465	39,674	42,055
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✗	✗
Power Passenger Seat	✓	✗	✗	✗
Power Adjustable Pedals	✓	✗	✗	✗
Air Conditioning	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✗	✗	✗
Overhead Console	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Cloth Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓
Electric Glass Roof	✓	✗	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
4-wheel Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓

Comp 1 Updated Date: 06/19/2018
2017 Ford Super Duty F-250 W/ single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
[redacted]
Distance from Spring, TX
15 Miles - Humble, TX

Comp 2 Updated Date: 07/26/2018
2017 Ford Super Duty F-250 W/ single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel
[redacted]
Distance from Spring, TX
39 Miles - Baytown, TX

Comp 3 Updated Date: 06/06/2018
2017 Ford Super Duty F-250 W/ single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
[redacted]
Distance from Spring, TX
96 Miles - Rockdale, TX

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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[redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Backup Camera W/ Parking Sensors	✓	✓	✓	✓
Hands Free	✓	✓	✓	✓
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✗	✗	✗
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Tradering Package	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✗	✗
Power Rear Window	✗	✓	✗	✗
Auxiliary Fuel Tank	✓	✗	✗	✗
California Emissions	✓	✓	✓	✓
List Price		$ 45,999	$ 44,900	$ 43,332
Adjustments:				
Package		+ $ 333	+ $ 333	+ $ 333
Options		+ $ 975	+ $ 1,225	+ $ 1,225
Mileage		- $ 327	- $ 611	- $ 237
Condition[1]		- $ 2,174	- $ 2,174	- $ 2,174
Adjusted Comparable Value		$ 44,806	$ 43,573	$ 42,479

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Private Owner condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source	Vehicle	Price	Adjusted Comparable Value
Comp 4 Source: Inspected Inventory Covert Ford Austin, TX (512) 345-4343 135 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** [redacted]	$ 43,956 (Take)	$ 42,448
Comp 5 Source: Inspected Inventory Jordan Ford San Antonio, TX (210) 653-3888 175 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** [redacted] Updated Date: 07/24/2018	$ 44,971 (Take)	$ 43,921
Comp 6 Source: Inspected Inventory Jim Taylor Pre-owned Ruston, LA (318) 255-2590 238 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** Odometer: 36,426 [redacted] Updated Date: 06/19/2018	$ 44,987 (Take)	$ 42,638
Comp 7			

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

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[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source: Dealer Ad Riata Ford Manor, TX (866) 425-5935 121 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** Odometer: 41,435 VI [redacted] St Updated Date: 07/16/2018	$ 43,000 (List)	$ 42,052
Comp 8 Source: Dealer Ad Bill Mcrae Ford Jacksonville, TX (888) 733-0699 128 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** Odometer: 43,184 VIN [redacted] Sto Updated Date: 07/05/2018	$ 45,702 (List)	$ 43,395
Comp 9 Source: Dealer Ad Ancira Ford Floresville, TX (833) 518-7612 173 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** Odometer: 42,103 VI [redacted] St Updated Date: 07/21/2018	$ 43,984 (List)	$ 43,139
Comp 10 Source: Dealer Ad Ancira Ford-mercury Floresville, TX (830) 216-4040 173 Miles From Spring, TX	**2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection** Odometer: 36,219 VIN: [redacted] Stoc Updated Date: 06/08/2018	$ 44,799 (List)	$ 42,989

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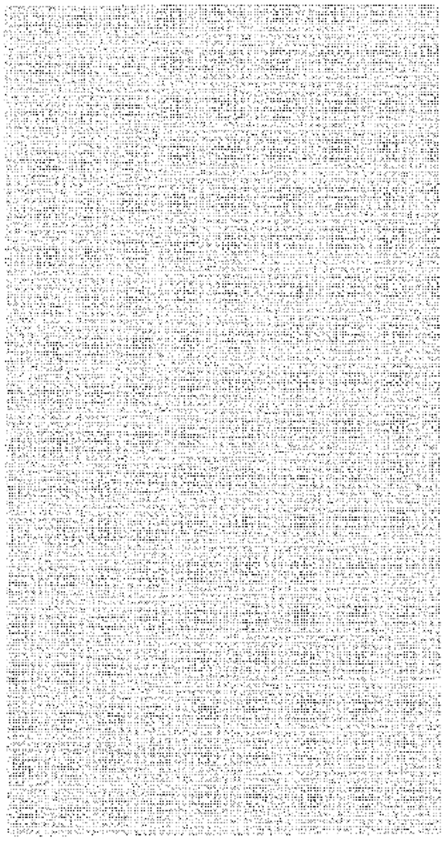
[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES



Comp 11

Source: Dealer Ad
Sames Ford
Corpus Christi, TX
(361) 851-7600
201 Miles From Spring, TX

2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
Odometer: 41,961
VIN[redacted]
Sto[redacted]
Updated Date: 07/09/2018

$ 43,700 (List)

$ 42,508

Comp 12

Source: Autotrader
Jennings Anderson Ford
Boerne, TX
(210) 698-3456
192 Miles From Spring, TX

2017 Ford Super Duty F-250 W/single Rear Wheels Xlt Crew Cab 4wd W/6.75' Box 8 6.7l Diesel Turbocharged Diesel Direct Injection
Odometer: 41,787
VIN[redacted]
Sto[redacted]
Updated Date: 05/26/2018

$ 44,842 (List)

$ 42,898

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[redacted] LC [redacted]

VALUATION NOTES

09/05/2018 14:59 - Pre/Post Tax data modified after Valuation

09/05/2018 14:59 - PVADJ CHANGE REQUESTED BY: BANKS,BRITTANY(BBANK)

08/31/2018 15:04 - POADJ CHANGE REQUESTED BY: BANKS,BRITTANY

08/31/2018 15:04 - Refurbishments changed after request Disposed

08/31/2018 15:04 - Refurbishment New Tires Changed: Purchase Price Old: NIL Purchase Price New: $1,081.00 Mileage Old: NIL Mileage New: 0 Number of Tires Old: NIL Number of Tires New: 4 Type Old: NIL Type New: 4 Tires

08/31/2018 15:04 - Condition Comments changed after Valuation

08/31/2018 15:04 - Condition Ratings changed after Valuation

08/28/2018 17:55 - POADJ CHANGE REQUESTED BY: BANKS,BRITTANY

08/28/2018 17:55 - Pre/Post Tax data modified after Valuation

08/28/2018 17:55 - Options added :[Power Adjustable Pedals,Electric Glass Roof,Auxiliary Fuel Tank,Running Boards/Side Steps,Fog Lamps,Power Driver Seat,Console/ Storage,Power Passenger Seat]

08/28/2018 17:55 - Post Valuation Adjustment entered for:

08/28/2018 17:55 - Packages added : FX4 OFF-ROAD PACKAGE

08/28/2018 17:55 - Mileage changed to 43629 from 40000

08/28/2018 17:55 - ADJR Z03 CONFIGURATION CHANGE

08/28/2018 17:55 - User has changed one or more of the below mentioned items: Appraiser, Insured, Owner, Loss Type, Coverage, Lease, Third Party

08/28/2018 17:55 - LossCategoryCode changed, Old : COLLISION with New : COMPREHENSIVE

08/28/2018 17:55 - SecondaryCompanyCustomer changed, Old : N/A with New : ALLSTATE

08/21/2018 10:06 - Brittany ok to expand

This Market Valuation Report has been prepared exclusively for use by ALLSTATE, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.

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[redacted] LC [redacted]

SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✓ No Abandoned Record Found
Damaged	✓ No Damaged Record Found
Fire Damage	✓ No Fire Damage Record Found
Grey Market	✓ No Grey Market Record Found
Hail Damage	✓ No Hail Damage Record Found
Insurance Loss	✓ No Insurance Loss Record Found
Junk	✓ No Junk Record Found
Rebuilt	✓ No Rebuilt Record Found
Salvage	✓ No Salvage Record Found

EVENT CHECK	RESULTS FOUND
NHTSA Crash Test Vehicle	✓ No NHTSA Crash Test Vehicle Record Found
Frame Damage	✓ No Frame Damage Record Found
Major Damage Incident	✓ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓ No Odometer Problem Record Found
Recycled	✓ No Recycled Record Found
Water Damage	✓ No Water Damage Record Found
Salvage Auction	✓ No Salvage Auction Record Found

VEHICLE INFORMATION	RESULTS FOUND
Accident	✓ No Accident Record Found
Corrected Title	✓ No Corrected Title Record Found
Driver Education	✓ No Driver Education Record Found
Fire Damage Incident	✓ No Fire Damage Incident Record Found
Lease	✓ No Lease Record Found
Lien	✓ No Lien Record Found
Livery Use	✓ No Livery Use Record Found
Government Use	✓ No Government Use Record Found
Police Use	✓ No Police Use Record Found
Fleet	✓ No Fleet Record Found
Rental	✓ No Rental Record Found
Fleet and/or Rental	✓ No Fleet and/or Rental Record Found
Repossessed	✓ No Repossessed Record Found
Taxi use	✓ No Taxi use Record Found
Theft	✓ No Theft Record Found
Fleet and/or Lease	✓ No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓ No Emissions Safety Inspection Record Found
Duplicate Title	✓ No Duplicate Title Record Found

CCC provides ALLSTATE information reported by Experian regarding the 2017 Ford S[redacted]ear, Wheels[redacted]his data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

LEGEND:
✓ No Event Found
Event Found
Information Needed

TITLE CHECK
THIS VEHICLE CHECKS OUT
AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK
THIS VEHICLE CHECKS OUT
AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION
THIS VEHICLE CHECKS OUT
AutoCheck's result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK
THIS VEHICLE CHECKS OUT
AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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[redacted]

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE [redacted]

No records were found for this vehicle in the AutoCheck database.

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Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches date from additional sources where possible, but all discrepancies may not be reflected on the Report.

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[redacted]

SUPPLEMENTAL INFORMATION

NHTSA VEHICLE RECALL

The National Highway Traffic Safety Administration has issued 8 safety related recall notices that may apply to the above valued vehicle.

NHTSA Campaign ID : 16V778000

Mfg's Report Date : OCT 25, 2016

Component : FUEL SYSTEM, DIESEL

Potential Number Of Units Affected : 170

Summary : Ford Motor Company (Ford) is recalling certain model year 2017 Ford F-250 SD, F-350 SD, F-450 SD, and F-550 SD trucks manufactured March 21, 2016, to August 28, 2016. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

Consequence : If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

Remedy : Ford will notify owners, and dealers will replace the protective shield, free of charge. The recall began November 11, 2016. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S39.

Dates Of Manufacture : MAR 20, 2016 to AUG 27, 2016

Manufacturer Recall No. : 16S39

NHTSA Campaign ID : 16V945000

Mfg's Report Date : DEC 28, 2016

Component : FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Potential Number Of Units Affected : 7105

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford F-250 and F-350 Super Duty trucks manufactured August 10, 2016, to September 17, 2016. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame.

Consequence : A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire.

Remedy : Ford will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on February 7, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S45.

Dates Of Manufacture : AUG 09, 2016 to SEP 16, 2016

Manufacturer Recall No. : 16S45

NHTSA Campaign ID : 17V225000

Mfg's Report Date : MAR 30, 2017

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

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[redacted]

SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : 48443

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford F-250 Super Duty trucks equipped with 6.2L engines and six-speed automatic transmissions. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to 'Park.' As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and number 114, "Theft Protection."

Consequence : Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash.

Remedy : Ford will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on June 1, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C06.

Dates Of Manufacture : OCT 08, 2015 to MAR 29, 2017

Manufacturer Recall No. : 17C06

NHTSA Campaign ID : 17V332000

Mfg's Report Date : MAY 21, 2017

Component : SEATS

Potential Number Of Units Affected : 2204

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford Explorer, F-150, F-250, F-350, F-450 and F-550 vehicles equipped with a manual driver's seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 202a, "Head Restraints" and 207, "Seating Systems."

Consequence : If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury.

Remedy : Ford will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on June 7, 2017. Owners may contact Ford at 1-866-436-7332. Ford's number for this recall is 17C08.

Dates Of Manufacture : DEC 18, 2016 to JAN 18, 2017

Manufacturer Recall No. : 17C08

NHTSA Campaign ID : 17V331000

Component : STRUCTURE:BODY:DOOR

Potential Number Of Units Affected : 14410

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[redacted]

SUPPLEMENTAL INFORMATION

Summary : Ford Motor Company (Ford) is recalling certain 2015-2017 F-150, and 2017 F-250, F-350, F-450, and F-550 vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a Ford dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 206, "Door Locks and Door Retention Components."

Consequence : If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

Remedy : Ford will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began July 13, 2017. Owners may contact Ford at 1-866-436-7332. Ford's number for the recall is 17C09.

Dates Of Manufacture : OCT 07, 2015 to MAR 31, 2017

Manufacturer Recall No. : 17C09

NHTSA Campaign ID : 17V526000

Mfg's Report Date : AUG 27, 2017

Component : SEAT BELTS:REAR

Potential Number Of Units Affected : 117423

Summary : Ford Motor Company (Ford) is recalling certain 2015-2017 F-150, and 2017 F-250 and F-350 trucks equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 210, "Seat Belt Assembly Anchorages."

Consequence : If the left rear inflatable seat belt buckle separates from it's mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury.

Remedy : Ford will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed October 18, 2017. Owners will receive a second notice when the remedy becomes available. Owners may contact Ford Customer Service at 1-866-436-7332. Ford's number for this recall is 17C12.

Dates Of Manufacture : OCT 19, 2015 to JUN 15, 2017

Manufacturer Recall No. : 17C12

NHTSA Campaign ID : 17V599000

Mfg's Report Date : SEP 24, 2017

Component : SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 504

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[redacted]

SUPPLEMENTAL INFORMATION

Summary : Ford Motor Company (Ford) is recalling certain 2017 Ford F-150, F-250, F-350, F-450, and F-550 trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 210, "Seat Belt Assembly Anchorages," and 207, "Seating Systems."

Consequence : The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury.

Remedy : Ford will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin November 6, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C17.

Dates Of Manufacture : NOV 01, 2016 to NOV 06, 2016

Manufacturer Recall No. : 17C17

NHTSA Campaign ID : 17V652000

Mfg's Report Date : OCT 16, 2017

Component : LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : 1101107

Summary : Ford Motor Company (Ford) is recalling certain 2015-2017 Ford F-150, and 2017 F-250, F-350, F-450, and F-550 Super Duty trucks. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed.

Consequence : A door that opens while driving can increase the risk of injury.

Remedy : Ford will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. Ford issued an interim notification to owners on November 9, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17S33.

Dates Of Manufacture : OCT 07, 2015 to AUG 31, 2016

Manufacturer Recall No. : 17S33

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LexisNexis®

For Customer Support refer to the appropriate platform below:

OrderPoint
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Orderpoint.support@lexisnexis.com

Accurint for Insurance
866-277-8407
Accurint.support@lexisnexis.com

Lexis.com
Law Firm accounts
800-543-6862

PAGE COUNT: 6

CLIENT : [redacted]
DIVISION :
ADJUSTER :
CLAIM :

TRANSACTION # :
DATE :

DATE OF LOSS : [redacted] TIME OF LOSS : 07:30 AM
STREET :
CITY : SARITA
COUNTY : KENEDY
STATE : TX

INVESTIGATING AGENCY : [redacted]
REPORT NUMBER :
REPORT TYPE :
PARTY 1 :
PARTY 2 :
PARTY 3 :

CAR : F250 4WD MAKE : FORD YEAR : 2017
TAG :

DRIVER LICENSE :
ADDITIONAL INFO :

POLICY #:
POLICY STATE:
LOSS KIND:

NOTE :

THANK YOU FOR YOUR ORDER!

[redacted] LC[redacted]

Incident Report [redacted]

KENEDY COUNTY SHERIFF'S OFFICE
SHERIFF RAMON SALINAS, III
175 CUELLAR AVENUE
P.O. BOX 10
SARITA, TX 78385
361 294 5205 OFFICE PHONE
361 294 5209 FAX

Event Info

Date Reported	Time Reported	Time Dispatched	Time Arrived	Time Completed
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Addr. of Occ.	State	County	City	Zipcode	District
[redacted]	TX	KENEDY COUNTY	SARITA	[redacted]	KENEDY COUNTY

Grid	How Reported	Dispatch Disposition
SARITA BORDER PATROL CHECKPOINT	PHONE	RPT

Classification Completed

Class	Subclass
FIRE	Vehicle Fire

Driver

Name Type	Name	Address	City	State	Zip
Driver	[redacted]	[redacted]	SPRING	TX	[redacted]

Sex	Race	EO	Height	Weight	Hair	Eyes
[redacted]						

Vehicle

Record Type	Date Reported	Status	Year	Make	Model
DAMAGED	[redacted]	PRIVATE TOW	2017	FORD	F250

Style	Color	Vehicle Classification	Vehicle Owner
PICKUP TRUCK	BLK	FIRE - Vehicle Fire	[redacted]

Narrative

Written By	Date Written
RAMIREZ, EDUARDO	08/22/2018

On the time and date listed above I, Deputy Eduardo Ramirez, was dispatched to the Sarita Checkpoint in reference to a vehicle fire they had. Dispatch advised that fire department had already been contacted.

I arrived at the checkpoint and noticed a gray Ford pick-up [redacted] parked near the inspection lane with fire coming from beneath the hood.

I then made contact with the driver [redacted] and asked him what had happened. Mr. [redacted] advised me that he was traveling northbound when the lights on his vehicle dash board came on. He advised his vehicle began to slow down. He advised me that he then saw several Border Patrol Agents come out of the checkpoint telling him to stop due to his vehicle being on fire. I asked [redacted] he was traveling alone and he advised me that he had two girls with him. I asked him if they needed any medical attention and he advised me that they were all fine.

The Kenedy County Fire Department then arrived on location and put out the fire to the vehicle. I advised dispatch to contact the next wrecker on rotation and have them come out. Dispatch advised me that J&L Wrecker service had been called and would be enroute.

I then asked Assistant Fire Chief Ruben Hernandez if he could give [redacted] and the two female juveniles a ride to the Enterprise Rental Service in Kingsville, Tx. He advised me that he would.

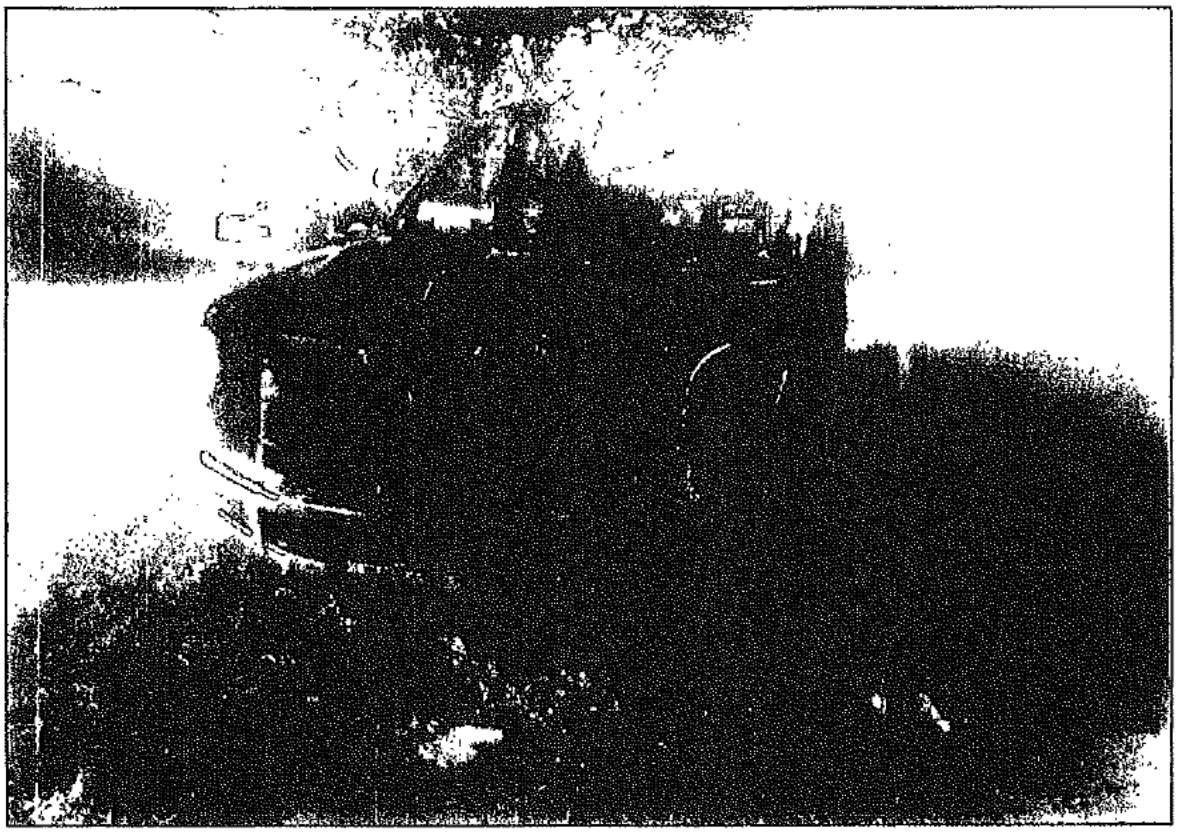
J&L Wrecker service then arrived on location and loaded up the vehicle. The vehicle was taken to their impound yard.

No further action taken by this deputy.

Case Management

Initial Investigator	Current Investigator	Report Status	Approved By	Date Approved
RAMIREZ, EDUARDO	RAMIREZ, EDUARDO	Approved	GUZMAN, JUAN	[redacted]

[redacted] LC [redacted]



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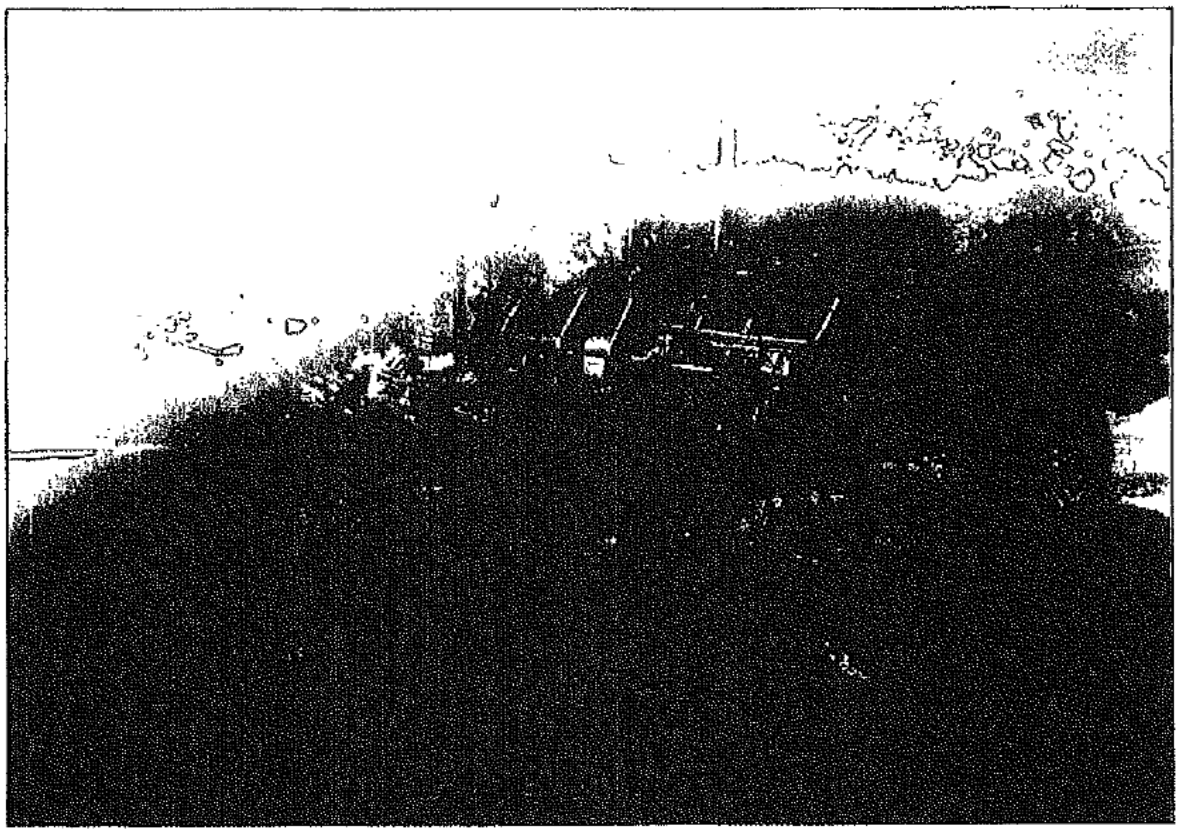

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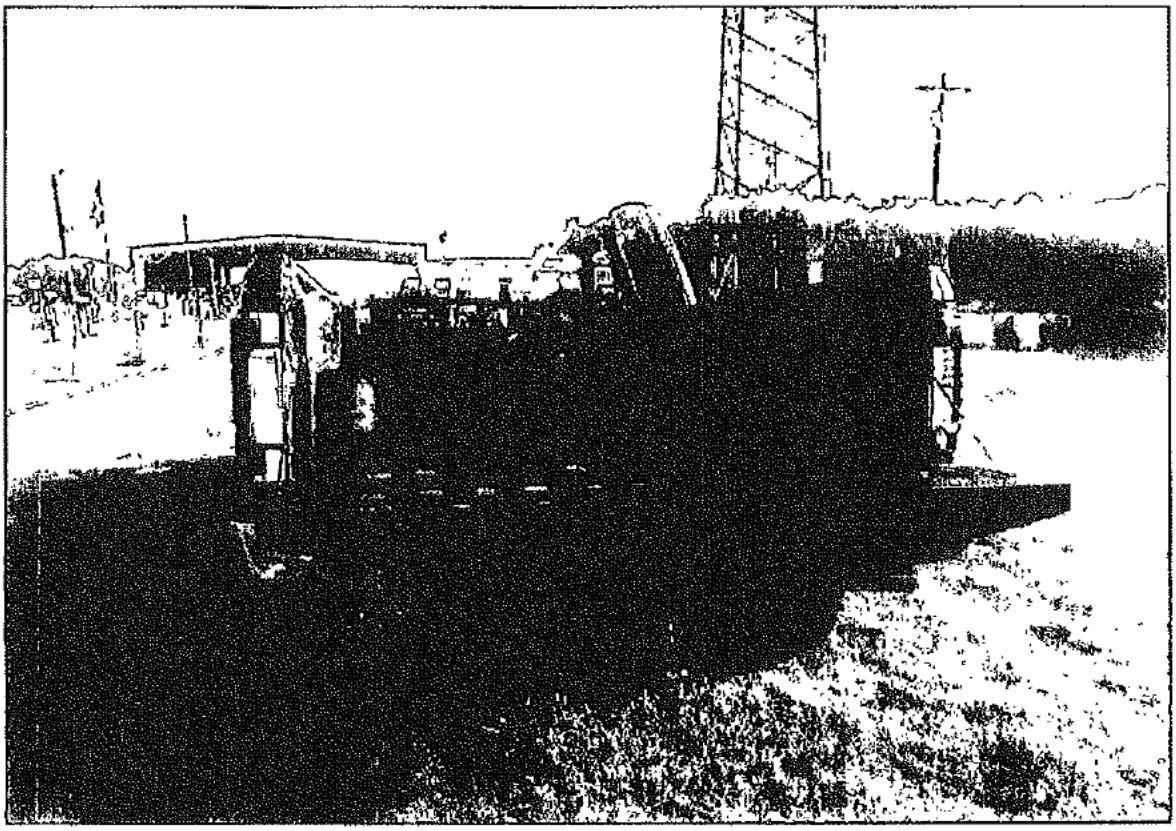
[redacted]



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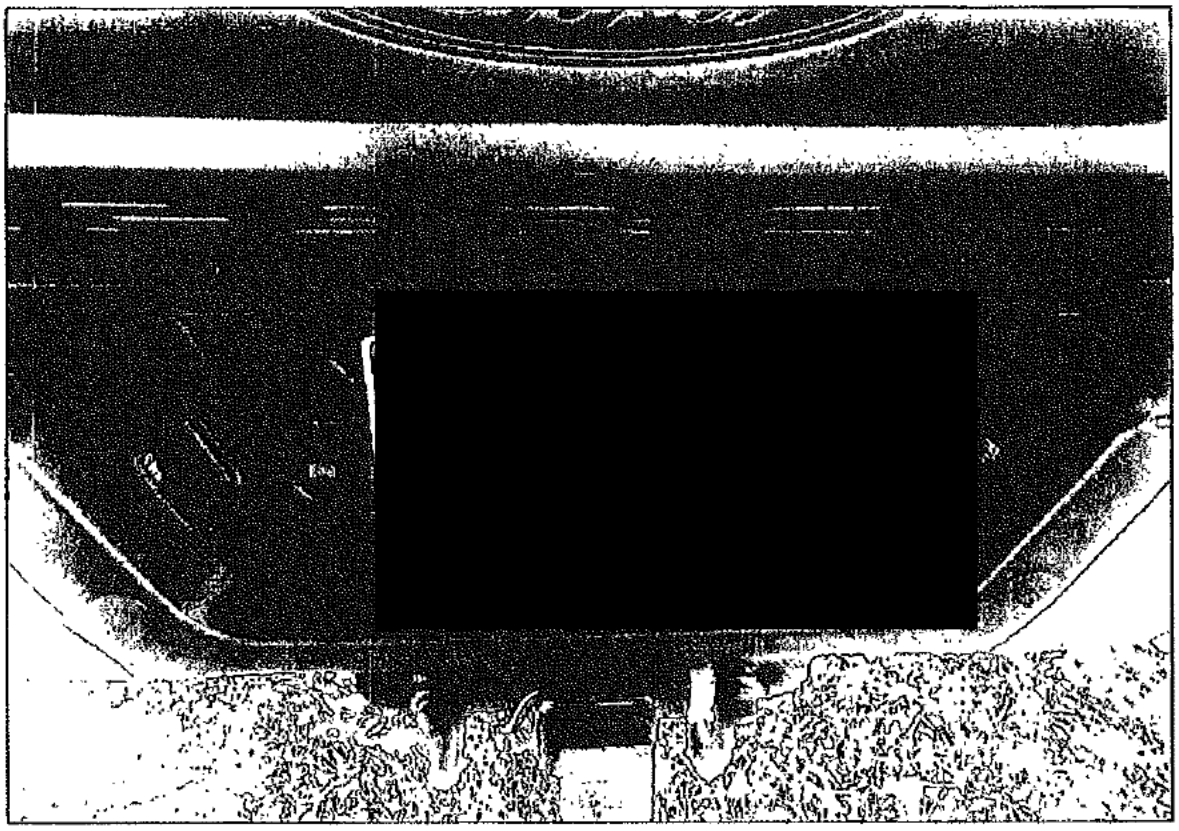

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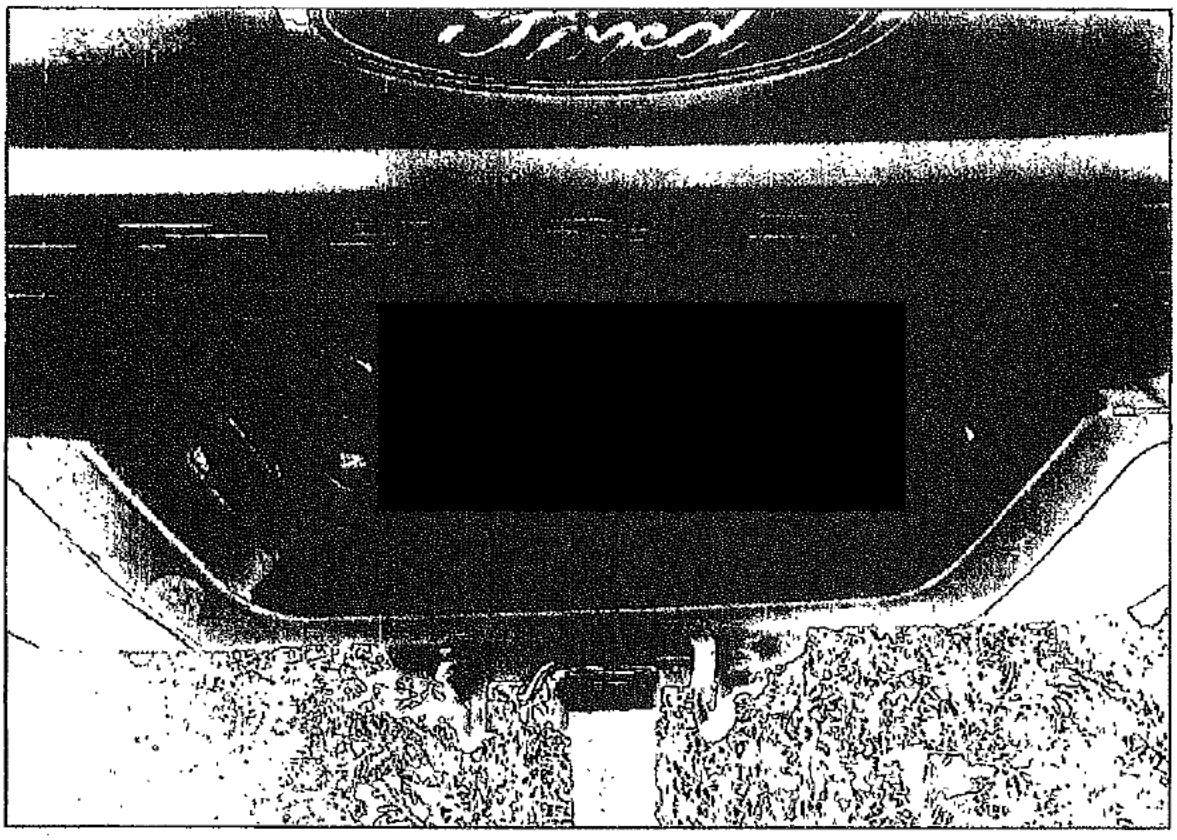

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[redacted] National Subrogation Claim Cntr
[redacted]
[redacted]

[redacted]
[redacted]
[redacted]
[redacted]

[redacted]
[redacted]

[redacted]

[redacted]

Allstate.
You're in good hands.

[redacted] Subrogation Claim Cntr

[redacted]

[redacted]

INSURED: [redacted]
DATE OF LOSS: [redacted]
CLAIM NUMBER: [redacted]

PHONE NUMBER: [redacted]
FAX NUMBER: [redacted]
OFFICE HOURS: [redacted]

Dear [redacted],

The above noted subrogation claim has been identified as a product liability loss. We paid our insured for their loss and are looking to you for reimbursement. Should you or your carrier need more information, please call or write me. Please remit payment to [redacted]. Please include our claim number.

Complete description of the incident: VEHICLE FIRE. THE VEHICLE IS CURRENTLY LOCATED IN [redacted] AND WE WANT TO SET UP A JOINT INSPECTION.

Our statement of defect: Strict Liability
Manufacturer: [redacted]

VIN: [redacted]
Loss Amount: [redacted]

The following information is attached:

Fire Report
Estimate and Proof of Payments

If you require information not listed above, please advise me promptly. If a tender is made to another manufacturer, please notify me of the name and address of the manufacturer or distributor, as well as the contact person. Otherwise, please acknowledge receipt of this claim and your position regarding payment of our damages within [redacted]

Sincerely,

[redacted]

[redacted]
[redacted] Ext. [redacted]
[redacted]

[redacted] [redacted]

[redacted]

Report Date: [redacted]

Payment Ledger

Policy Holder:	[redacted]	Total Amount Paid	[redacted]
Participant:	[redacted]	Medical Deductible:	[redacted]
Date of Loss:	[redacted]	Co-payment Amount	[redacted]
Claim Number:	[redacted]		

Payment/Credit Date	Payee/Payor	Check#	Amount
[redacted]	[redacted]	[redacted]	[redacted]

[redacted]

CCC ONE MARKET VALUATION REPORT

Prepared for [redacted]

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
Loss Vehicle	[redacted] Super Duty F-250 w/Single Rear Wheels XLT Crew Cab 4WD w/8' Box
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	Banks, [redacted]
[redacted]	[redacted]
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	[redacted]
Condition Adjustment	+ [redacted]
ADJUSTMENT TO SETTLE: TIRES	[redacted]
Adjusted Vehicle Value	[redacted]
Vehicular Tax ([redacted])	+ [redacted]
Tax reflects applicable state, county and municipal taxes.	
DMV FEE	+ [redacted]
Value before Deductible	[redacted]
Deductible	- [redacted]
Total	[redacted]

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The [redacted]® Market Valuation Report reflects [redacted]'s opinion as to the value of the loss vehicle, based on information provided to [redacted] by [redacted].

Loss vehicle has 85% greater than average mileage of [redacted].

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology 2
Vehicle Information 3
Vehicle Condition 6
Comparable Vehicles 7
Valuation Notes 12
Supplemental Information 13

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[redacted]

VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

ALLSTATE has provided [redacted] with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

[redacted] maintains an extensive database of vehicles that currently are or recently were available for sale in the [redacted] This database includes vehicles that [redacted] employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information

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[redacted]

VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	[redacted]
Year	[redacted]
Make	[redacted]
Model	[redacted]/Single Rear Wheels
Trim	XLT
Body Style	Crew Cab [redacted] w/8' Box
Body Type	Longbed Pickup
Engine -	
Cylinders	8
Displacement	[redacted]
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission [redacted] Drive
Curb Weight	[redacted]

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE ALLOWANCES

[redacted] Off-road Package		[redacted]
Odometer	[redacted]	[redacted]
Options		
Power Driver Seat	Reported*	[redacted]
Power Passenger Seat	Reported*	[redacted]
Power Adjustable Pedals	Reported*	[redacted]
Electric Glass Roof	Reported*	+ [redacted]
Fog Lamps	Reported*	[redacted]
Running Boards/Side Steps	Reported*	[redacted]
Auxiliary Fuel Tank	Reported*	[redacted]

Reported* Option(s) added after initial valuation

Allowances are factors influencing the value of the loss vehicle when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard equipment. These allowances are displayed for illustrative purposes only.

The Base Vehicle Value is calculated from the comparable vehicles with adjustments to reflect the loss vehicle configuration

VEHICLE HISTORY SUMMARY

[redacted] AutoCheck	No Title Problem Found
National Highway Traffic Safety Administration	[redacted]

Using the VIN for this vehicle, VINguard® detected discrepancies or prior history requiring additional research.

See [redacted] section for additional details.

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[redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

[redacted] Off-road Package

Odometer	[redacted]	
Transmission	Automatic Transmission	✓
	[redacted] Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	📋
	Power Passenger Seat	📋
	Power Adjustable Pedals	📋
Decor/Convenience	Air Conditioning	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Intermittent Wipers	✓
	Console/Storage	📋
	Overhead Console	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
Seating	Cloth Seats	✓
	Reclining/Lounge Seats	✓
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Satellite Radio	✓
Wheels	Aluminum/Alloy Wheels	✓

To the left is the equipment of the loss vehicle that [redacted] provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📋 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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[redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Roof	Electric Glass Roof	
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	[redacted] Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Backup Camera W/ Parking Sensors	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Trailering Package	✓
	Running Boards/Side Steps	
	Auxiliary Fuel Tank	
	[redacted] Emissions	✓

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[redacted]

VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
INTERIOR			
Seats	PRIVATE OWNER	No Comments	$ 0
Carpets	PRIVATE OWNER	No Comments	$ 0
Dashboard	PRIVATE OWNER	No Comments	$ 0
Headliner	PRIVATE OWNER	No Comments	$ 0
EXTERIOR			
Sheet Metal	DEALER	no rust, no dents	[redacted]
Trim	DEALER	no dents	[redacted]
Paint	DEALER	no fading or discoloration	[redacted]
Glass	DEALER	no cracked glass	[redacted]
MECHANICAL			
Engine	PRIVATE OWNER	No Comments	$ 0
Transmission	PRIVATE OWNER	No Comments	$ 0
TIRES			
Front Tires	PRIVATE OWNER	No Comments	$ 0
Rear Tires	PRIVATE OWNER	No Comments	$ 0
Total Condition Adjustments			[redacted]

[redacted] uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

[redacted] makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Private Owner condition. These dollar adjustments are based upon interviews with dealerships across the [redacted].

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted]	[redacted]	[redacted]
[redacted] Off-road Package	✓	✗	✗	✗
Odometer	[redacted]		[redacted]	
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✗	✗
Power Passenger Seat	✓	✗	✗	✗
Power Adjustable Pedals	✓	✗	✗	✗
Air Conditioning	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✗	✗	✗
Overhead Console	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Cloth Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓
Electric Glass Roof	✓	✗	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
[redacted] Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted] [redacted] [redacted]/
[redacted]
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] [redacted]
Telephone [redacted]
Source Dealer Ad
Stock [redacted]
Distance from [redacted]
[redacted]

[redacted] Updated Date: [redacted]
[redacted] [redacted] [redacted]/
[redacted]
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] [redacted]
Telephone [redacted]
Source Dealer Ad
Stock [redacted]
Distance from [redacted]
[redacted]

[redacted] Updated Date: [redacted]
[redacted] [redacted] [redacted]/
[redacted]
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
VIN [redacted]
Dealership [redacted] [redacted]
Telephone [redacted]
Source Dealer Ad
Stock [redacted]
Distance from [redacted]
[redacted]

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

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COMPARABLE VEHICLES

Options	Loss Vehicle	[redacted] 1	[redacted]	[redacted] 3
Backup Camera W/ Parking Sensors	✓	✓	✓	✓
Hands Free	✓	✓	✓	✓
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✗	✗	✗
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Rear Step Bumper	✓	✓	✓	✓
Trailer Hitch	✓	✓	✓	✓
Trailering Package	✓	✓	✓	✓
Running Boards/Side Steps	✓	✗	✗	✗
Power Rear Window	✗	✓	✗	✗
Auxiliary Fuel Tank	✓	✗	✗	✗
[redacted] Emissions	✓	✓	✓	✓
List Price		[redacted]		
Adjustments:				
Package		+ [redacted]	+ [redacted]	+ [redacted]
Options		+ [redacted]	+ [redacted]	+ [redacted]
Mileage		- [redacted]	- [redacted]	- [redacted]
Condition[1]		- [redacted]	- [redacted]	- [redacted]
Adjusted [redacted] arable Value		[redacted]		

Distance is based upon a straight line between loss and comparable vehicle locations.

[1]The **Condition Adjustment** sets that comparable vehicle to Private Owner condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source	Vehicle	Price	Adjusted Comparable Value
Comp 4 Source: [redacted] Covert [redacted] [redacted] [redacted] [redacted] From [redacted]	[redacted] **F-250 W/single Rear** [redacted] [redacted] **Diesel** **Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (Take)	[redacted]
Comp 5 Source: [redacted] [redacted] [redacted] [redacted] [redacted] From [redacted]	[redacted] **F-250 W/single Rear** [redacted] [redacted] **Diesel** **Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (Take)	[redacted]
Comp 6 Source: [redacted] [redacted] Pre-owned [redacted] [redacted] [redacted] From [redacted]	[redacted] **F-250 W/single Rear** [redacted] [redacted] **Diesel** **Turbocharged Diesel Direct Injection** Odometer: [redacted] VIN: [redacted] Stock #: [redacted] Updated Date: [redacted]	[redacted] (Take)	[redacted]
Comp 7			

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

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[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source: Dealer Ad
[redacted]
[redacted]
[redacted]
[redacted] From [redacted]

[redacted] [redacted] [redacted] [redacted] [redacted]
[redacted] **Rear** (List)
[redacted] **Crew Cab 4wd**
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 8

Source: Dealer Ad
[redacted]
[redacted]
[redacted]
[redacted] From [redacted]

[redacted] [redacted] [redacted] [redacted] [redacted]
[redacted] **Rear** (List)
[redacted] **Crew Cab 4wd**
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 9

Source: Dealer Ad
[redacted]
[redacted]
[redacted]
[redacted] From [redacted]

[redacted] [redacted] [redacted] [redacted] [redacted]
[redacted] **Rear** (List)
[redacted] **Crew Cab 4wd**
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 10

Source: Dealer Ad
[redacted]
[redacted]
[redacted]
[redacted] From [redacted]

[redacted] [redacted] [redacted] [redacted] [redacted]
[redacted] **Rear** (List)
[redacted] **Crew Cab 4wd**
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

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[redacted]

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Comp 11

Source: Dealer Ad

[redacted]
[redacted]
[redacted]
[redacted] From [redacted]

[redacted] [redacted] [redacted] [redacted] [redacted]
[redacted]/[redacted] **Rear** (List)
[redacted] **XLT Crew Cab 4wd**
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

Comp 12

Source: Autotrader

[redacted]
[redacted]
[redacted]
[redacted] From [redacted]

[redacted] [redacted] [redacted] [redacted] [redacted]
[redacted]/[redacted] **Rear** (List)
[redacted] **XLT Crew Cab 4wd**
[redacted] [redacted] **Diesel**
Turbocharged Diesel Direct Injection
Odometer: [redacted]
VIN: [redacted]
Stock #: [redacted]
Updated Date: [redacted]

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[redacted]

VALUATION NOTES

[redacted] - Pre/Post Tax data modified after Valuation

[redacted] - PVADJ CHANGE REQUESTED BY: [redacted]([redacted])

[redacted] - POADJ CHANGE REQUESTED BY: [redacted]

[redacted] - Refurbishments changed after request Disposed

[redacted] - Refurbishment New Tires Changed: Purchase Price Old: NIL Purchase Price New: [redacted] Mileage Old: NIL Mileage New: 0 Number of Tires Old: NIL Number of Tires New: 4 Type Old: NIL Type New: [redacted]

[redacted] - Condition Comments changed after Valuation

[redacted] - Condition Ratings changed after Valuation

[redacted] - POADJ CHANGE REQUESTED BY: [redacted]

[redacted] - Pre/Post Tax data modified after Valuation

[redacted] - Options added :[Power Adjustable Pedals,Electric Glass Roof,Auxiliary Fuel Tank,Running Boards/Side Steps,Fog Lamps,Power Driver Seat,Console/ Storage,Power Passenger Seat]

[redacted] - Post Valuation Adjustment entered for:

[redacted] - Packages added : [redacted] OFF-ROAD PACKAGE

[redacted] - Mileage changed to [redacted] from [redacted]

[redacted] - [redacted] [redacted] CONFIGURATION CHANGE

[redacted] - User has changed [redacted] or more of the below mentioned items: Appraiser, Insured, Owner, Loss Type, Coverage, Lease, Third Party

[redacted] - LossCategoryCode changed, Old : COLLISION with New : COMPREHENSIVE

[redacted] - SecondaryCompanyCustomer changed, Old : N/A with New : [redacted]

[redacted] - [redacted] ok to expand

This Market Valuation Report has been prepared exclusively for use by [redacted], and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] of vehicle valuations, and there are other valuation sources available.

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[redacted]

SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	No Abandoned Record Found
Damaged	No Damaged Record Found
Fire Damage	No Fire Damage Record Found
Grey Market	No Grey Market Record Found
Hail Damage	No Hail Damage Record Found
Insurance Loss	No Insurance Loss Record Found
Junk	No Junk Record Found
Rebuilt	No Rebuilt Record Found
Salvage	No Salvage Record Found

EVENT CHECK	RESULTS FOUND
[redacted] Crash Test Vehicle	No [redacted] Crash Test Vehicle Record Found
Frame Damage	No Frame Damage Record Found
Major Damage Incident	No Major Damage Incident Record Found
Manufacturer Buyback/[redacted]	No Manufacturer Buyback/[redacted] Record Found
Odometer Problem	No Odometer Problem Record Found
Recycled	No Recycled Record Found
Water Damage	No Water Damage Record Found
Salvage Auction	No Salvage Auction Record Found

VEHICLE INFORMATION	RESULTS FOUND
Accident	No Accident Record Found
Corrected Title	No Corrected Title Record Found
Driver Education	No Driver Education Record Found
Fire Damage Incident	No Fire Damage Incident Record Found
Lease	No Lease Record Found
Lien	No Lien Record Found
Livery Use	No Livery Use Record Found
Government Use	No Government Use Record Found
Police Use	No Police Use Record Found
Fleet	No Fleet Record Found
Rental	No Rental Record Found
Fleet and/or Rental	No Fleet and/or Rental Record Found
Repossessed	No Repossessed Record Found
Taxi use	No Taxi use Record Found
Theft	No Theft Record Found
Fleet and/or Lease	No Fleet and/or Lease Record Found
Emissions Safety Inspection	No Emissions Safety Inspection Record Found
Duplicate Title	No Duplicate Title Record Found

[redacted] provides ALLSTATE information reported by [redacted] regarding the [redacted] **Super Duty F-250 w/Single Rear Wheels** ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, [redacted] does not adjust the value of the loss vehicle based upon this information.

LEGEND :

- No Event Found
- Event Found
- Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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[redacted]

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: [redacted]

No records were found for this vehicle in the AutoCheck database.

AUTOCHECK TERMS AND CONDITIONS:

[redacted]'s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to [redacted] by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

[redacted] shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of [redacted], including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and [redacted] shall be governed by the laws of the State of [redacted] without regard to its conflict of law provisions. You and [redacted] agree to submit to the personal and exclusive jurisdiction of the courts located within the county of [redacted].

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SUPPLEMENTAL INFORMATION

[redacted] VEHICLE RECALL

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, DIESEL

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain model year [redacted], [redacted], and [redacted] trucks manufactured [redacted], to [redacted]. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

Consequence : If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will replace the protective shield, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted] Super [redacted] trucks manufactured [redacted], to [redacted]. The frame reinforcement bracket may not have been attached to the front fuel tank strap, allowing the fuel tank strap to separate from the frame.

Consequence : A fuel tank strap that separates and allows the fuel tank to contact the ground may cause a fuel leak, increasing the risk of a fire.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, install the reinforcement bracket, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

The National Highway Traffic Safety Administration has issued [redacted] related recall [redacted] that may apply to the above valued vehicle.

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[redacted]

SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] equipped with [redacted] engines and [redacted]. These transmissions may have a damaged park rod actuating plate that can result in unexpected vehicle movement even though the transmission has been shifted to 'Park.' As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) [redacted], "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect", and [redacted], "Theft Protection."

Consequence : Unexpected vehicle movement such as a vehicle rollaway can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will inspect the park rod actuating plate and replace it, if necessary, free of charge. The recall began on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEATS

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted], [redacted], [redacted] and [redacted] vehicles equipped with a manual driver's seat back recliner mechanism. In the event of a crash, the seat back frame may not restrain the occupant due to having inadequate welds. As such, these vehicles may not meet the requirements of [redacted] ([redacted]) [redacted]s [redacted], "Head Restraints" and [redacted], "Seating Systems."

Consequence : If the occupant is not adequately restrained in the event of a crash, they have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect and, if necessary, replace the seat back frame, free of charge. The recall began on [redacted]. Owners may contact [redacted] at [redacted]. [redacted]'s [redacted] for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Component : STRUCTURE:BODY:DOOR

Potential Number Of Units Affected : [redacted]

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[redacted]

SUPPLEMENTAL INFORMATION

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted], and [redacted] vehicles originally produced with black or body colored exterior door handles that may have been subsequently equipped with a chrome exterior door handle cover accessory kit purchased from a [redacted] dealer. These accessory door handle covers may cause the doors to unlatch in a side impact collision. As such, these vehicles may fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Door Locks and Door Retention Components."

Consequence : If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

Remedy : [redacted] will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall began [redacted]. Owners may contact [redacted] at [redacted]. [redacted]'s number for the recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:REAR

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted] and [redacted] trucks equipped with a crew cab. The left rear inflatable seat belt buckle assembly may be inadequately attached to its mounting bracket. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) number [redacted], "Seat Belt Assembly Anchorages."

Consequence : If the left rear inflatable seat belt buckle separates from it's mounting bracket, the seat occupant may not be adequately restrained, increasing their risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the seat belt assembly, replacing the attaching rivet as necessary, free of charge. Interim notices informing owners of the safety risk were mailed [redacted]. Owners will receive a [redacted] when the remedy becomes available. Owners may contact [redacted] Customer Service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : [redacted]

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[redacted]

SUPPLEMENTAL INFORMATION

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted] trucks with manually-adjusted front passenger seats. The seat belt anchor may not be adequately welded to the seat cushion frame. As such, these vehicles fail to comply with the requirements of [redacted] number [redacted], "Seat Belt Assembly Anchorages," and [redacted], "Seating Systems."

Consequence : The seat belt buckle weld may fail, preventing the occupants from being properly restrained in the event of a crash, increasing the risk of injury.

Remedy : [redacted] will notify owners, and dealers will replace the front passenger manual seat track, free of charge. The recall is expected to begin [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], and [redacted]. The doors on these vehicles may have a bent or kinked actuation cable or the door latches may freeze after water gets into the latch. Either condition can result in the doors opening while driving although they appear to be closed.

Consequence : A door that opens while driving can increase the risk of injury.

Remedy : [redacted] will notify owners, and dealers will inspect the door latch actuation cables and repair if necessary, and install water shields over the door latches, free of charge. [redacted] issued an interim notification to owners on [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

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[redacted]

For Customer Support refer to the appropriate platform below:

OrderPoint
800-934-9698
Orderpoint.support@lexisnexis.com

Accurint for Insurance
866-277-8407
Accurint.support@lexisnexis.com

Lexis.com
Law Firm accounts
800-543-6862

PAGE COUNT: 6

CLIENT : [redacted]
DIVISION :
ADJUSTER :
CLAIM :

TRANSACTION # : [redacted]
DATE :

DATE OF LOSS : [redacted] TIME OF LOSS : 07:30 AM
STREET :
CITY : SARITA
COUNTY : KENEDY
STATE : TX

INVESTIGATING AGENCY : [redacted]
REPORT NUMBER :
REPORT TYPE :
PARTY 1 :
PARTY 2 :
PARTY 3 :

CAR : F250 4WD MAKE : FORD YEAR : 2017
TAG :

DRIVER LICENSE :
ADDITIONAL INFO :

POLICY #:
POLICY STATE:
LOSS KIND:

NOTE :

THANK YOU FOR YOUR ORDER!

Incident Report [redacted]

KENEDY COUNTY SHERIFF'S OFFICE
SHERIFF RAMON SALINAS, III
175 CUELLAR AVENUE
P.O. BOX 10
SARITA, TX 78385
361 294 5205 OFFICE PHONE
361 294 5209 FAX

Event Info

Date Reported	Time Reported	Time Dispatched	Time Arrived	Time Completed
[redacted]				

Addr. of Occ.	State	County	City	Zipcode	District
[redacted]	TX	KENEDY COUNTY	SARITA	[redacted]	KENEDY COUNTY

Grid	How Reported	Dispatch Disposition
SARITA BORDER PATROL CHECKPOINT	PHONE	RPT

Classification Completed

Class	Subclass
FIRE	Vehicle Fire

Driver

Name Type	Name	Address	City	State	Zip
Driver	[redacted]				

Sex	Race	DO	Height	Weight	Hair	Eyes
[redacted]						

Vehicle

Record Type	Date Reported	Status	Year	Make	Model
DAMAGED	08/14/2018	PRIVATE TOW	2017	FORD	F250

Style	Color	Vehicle Classification	Vehicle Owner
PICKUP TRUCK	BLK	FIRE - Vehicle Fire	WRIGHT, MICHAEL JR (DRIVER)

Narrative

Written By	Date Written
RAMIREZ, EDUARDO	08/22/2018

On the time and date listed above I, Deputy Eduardo Ramirez, was dispatched to the Sarita Checkpoint in reference to a vehicle fire they had. Dispatch advised that fire department had already been contacted.

I arrived at the checkpoint and noticed a gray Ford pick-up [redacted] parked near the inspection lane with fire coming from beneath the hood.

I then made contact with the driver [redacted] and asked him what had happened. Mr. [redacted] advised me that he was traveling northbound when the lights on his vehicle dash board came on. He advised his vehicle began to slow down. He advised me that he then saw several Border Patrol Agents come out of the checkpoint telling him to stop due to his vehicle being on fire. I asked [redacted] if he was traveling alone and he advised me that he had two girls with him. I asked him if they needed any medical attention and he advised me that they were all fine.

The Kenedy County Fire Department then arrived on location and put out the fire to the vehicle. I advised dispatch to contact the next wrecker on rotation and have them come out. Dispatch advised me that J&L Wrecker service had been called and would be enroute.

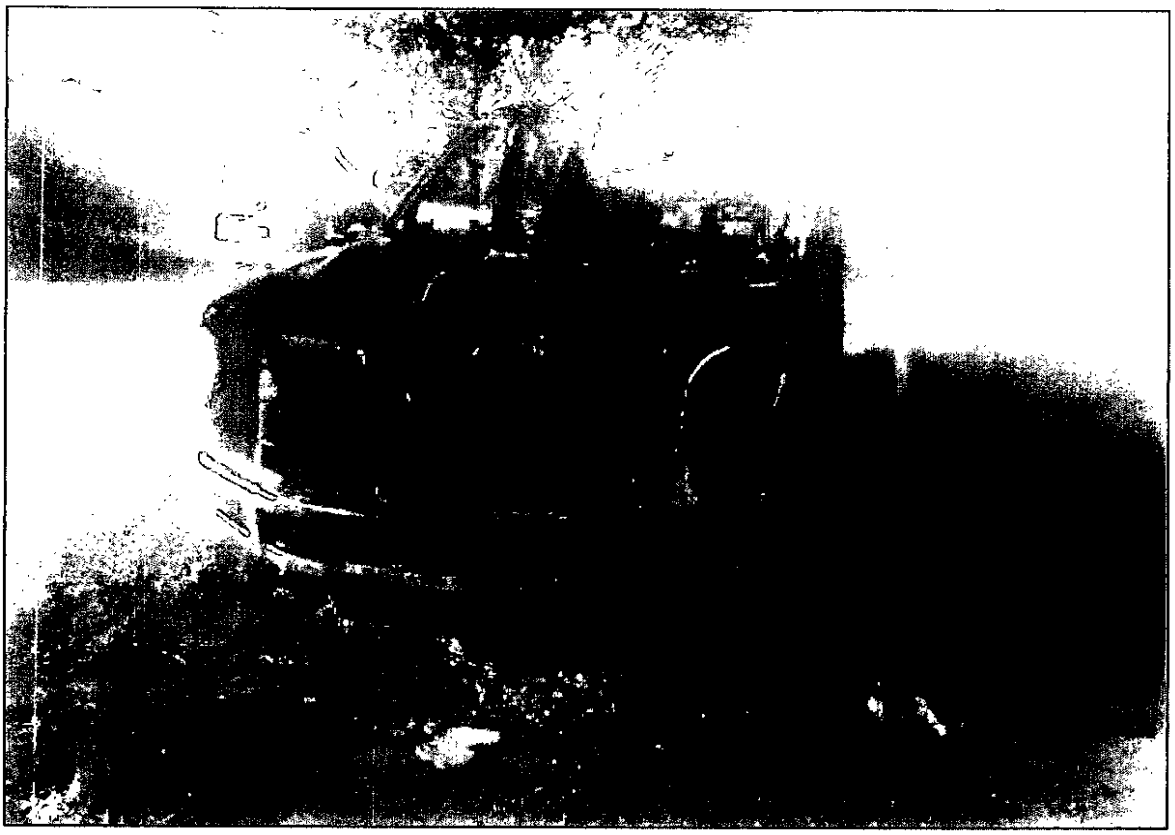
I then asked Assistant Fire Chief Ruben Hernandez if he could give [redacted] and the two female juveniles a ride to the Enterprise Rental Service in Kingsville, Tx. He advised me that he would.

J&L Wrecker service then arrived on location and loaded up the vehicle. The vehicle was taken to their impound yard.

No further action taken by this deputy.

Case Management

Initial Investigator	Current Investigator	Report Status	Approved By	Date Approved
RAMIREZ, EDUARDO	RAMIREZ, EDUARDO	Approved	GUZMAN, JUAN	[redacted]



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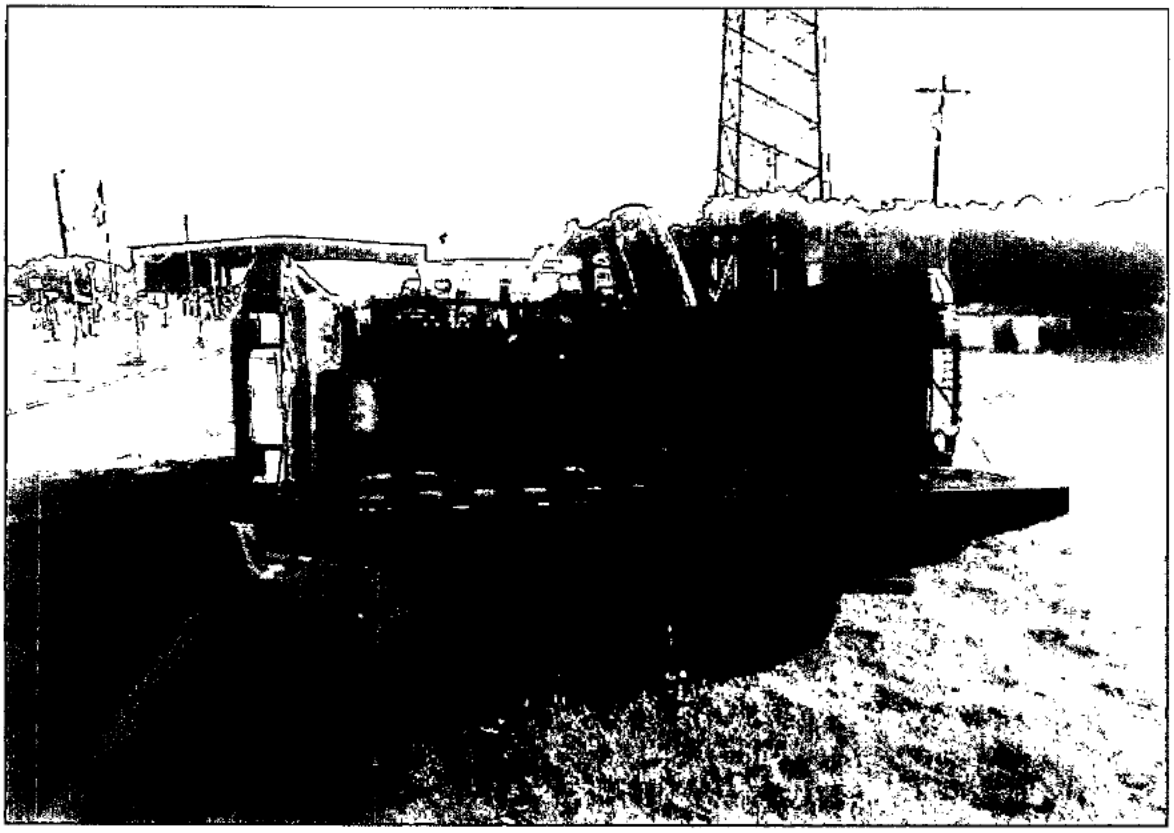

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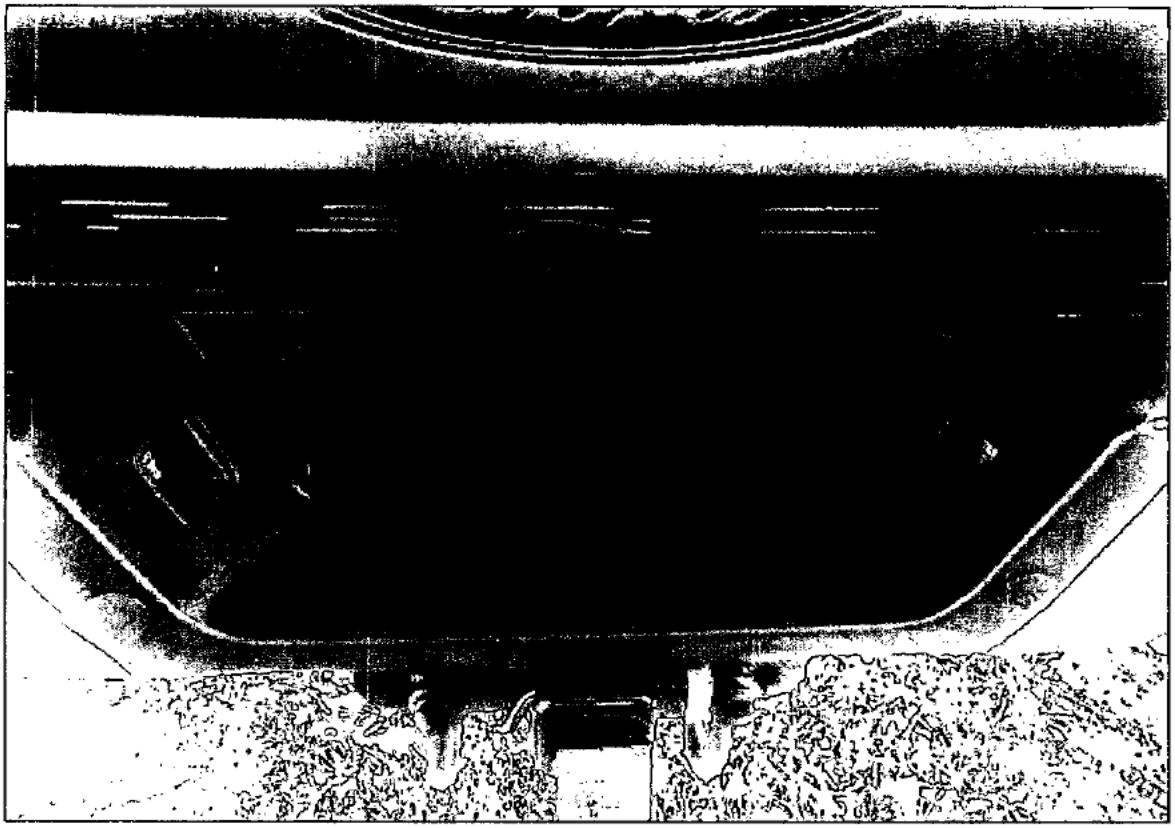

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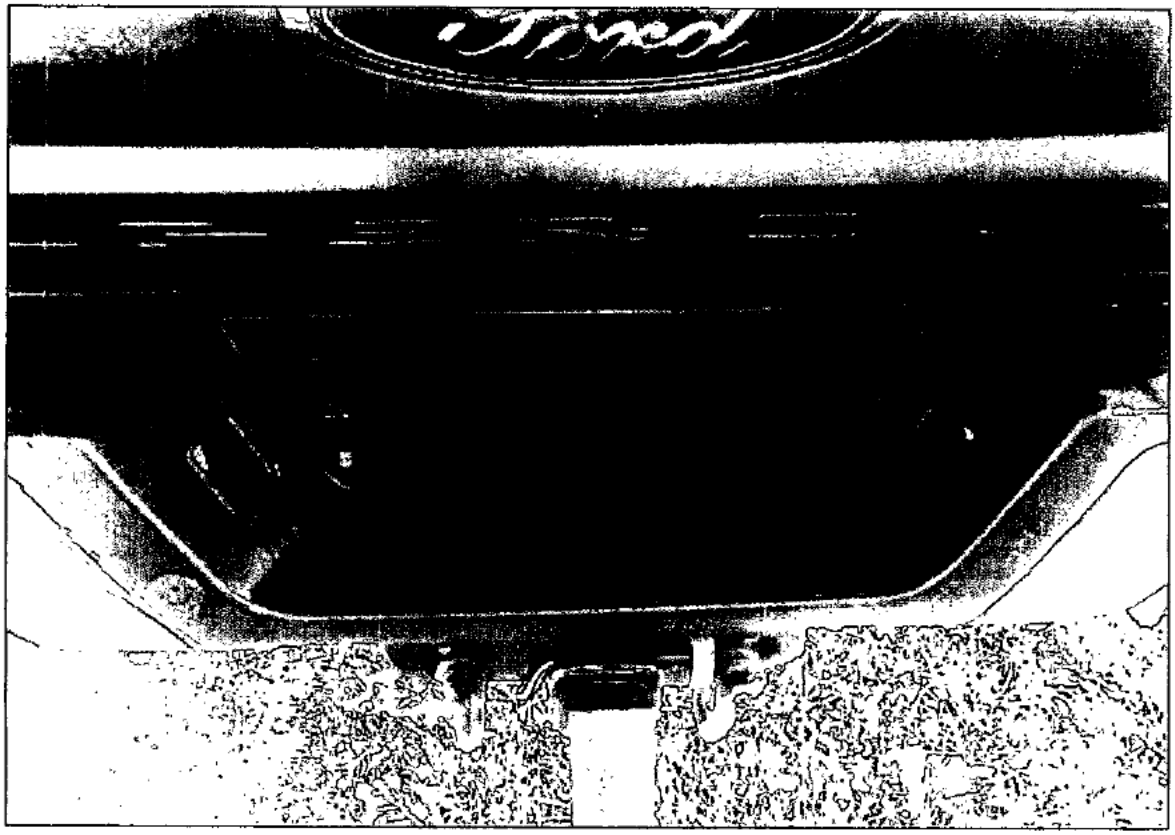

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LexisNexis®

For Customer Support refer to the appropriate platform below:

OrderPoint
800-934-9698
Orderpoint.support@lexisnexis.com

Accurint for Insurance
866-277-8407
Accurint.support@lexisnexis.com

Lexis.com
Law Firm accounts
800-543-6862

PAGE COUNT: 6

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ADJUSTER :
CLAIM :

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POLICY #:
POLICY STATE:
LOSS KIND:

NOTE :

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SHERIFF RAMON SALINAS, III
175 CUELLAR AVENUE
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SARITA, TX 78385
361 294 5205 OFFICE PHONE
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[redacted]				

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FIRE	Vehicle Fire

Driver

Name Type	Name	Address	City	State	Zip
[redacted]					

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Record Type	Date Reported	Status	Year	Make	Model
DAMAGED	[redacted]	PRIVATE TOW	2017	FORD	F250

Style	Color	Vehicle Classification	Vehicle Owner
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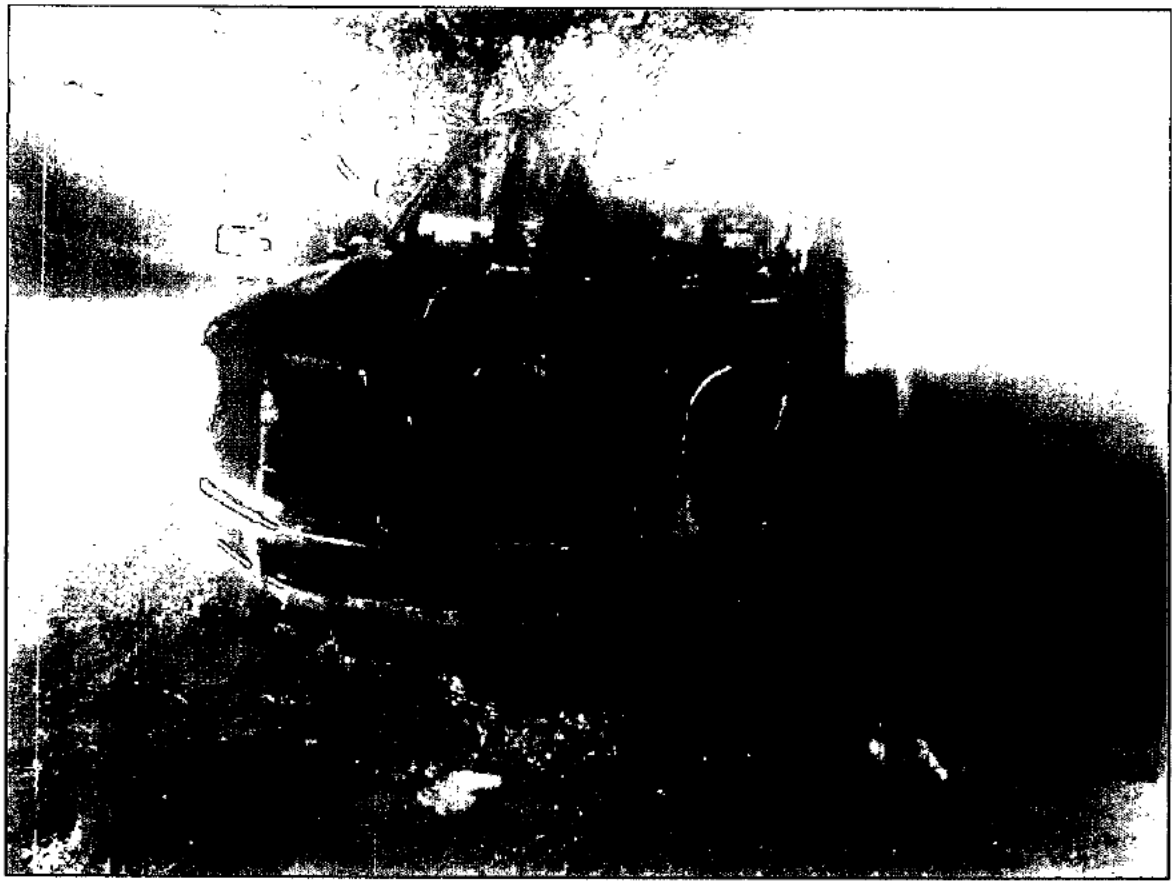

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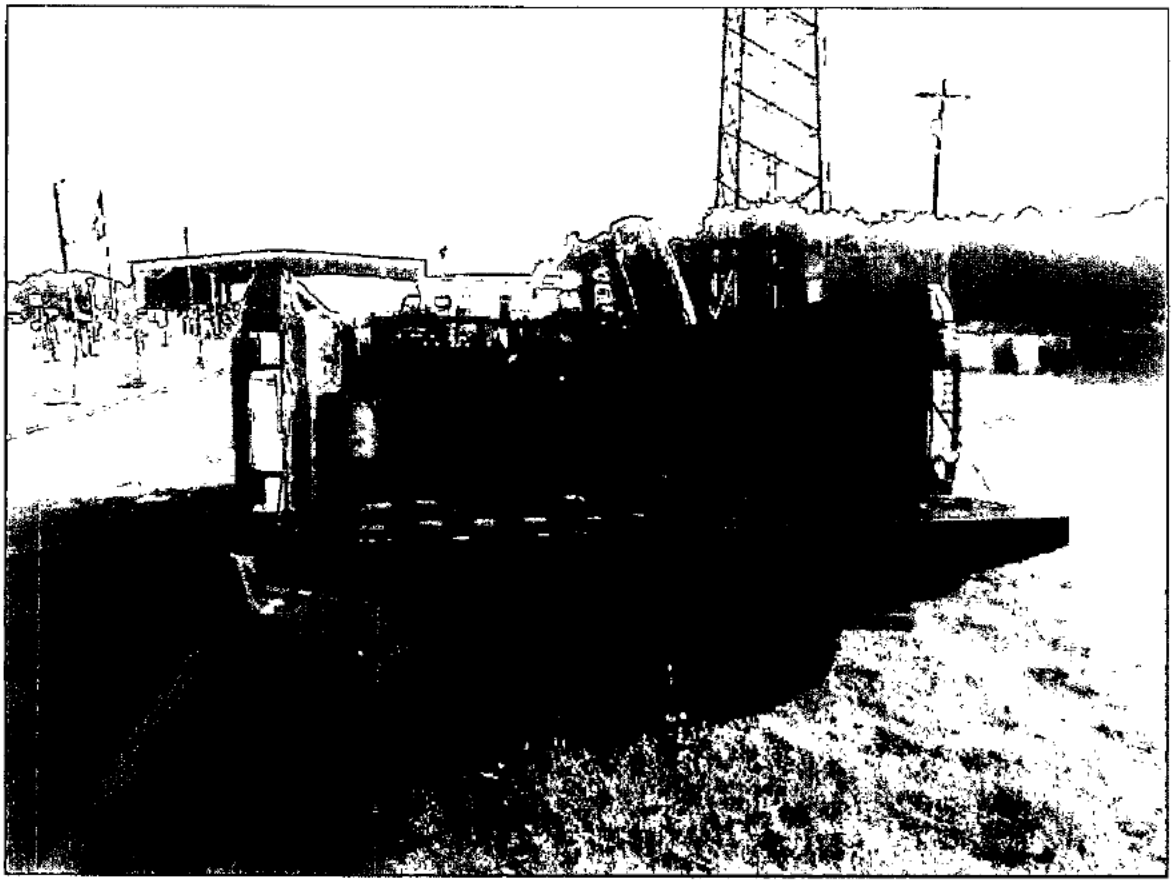

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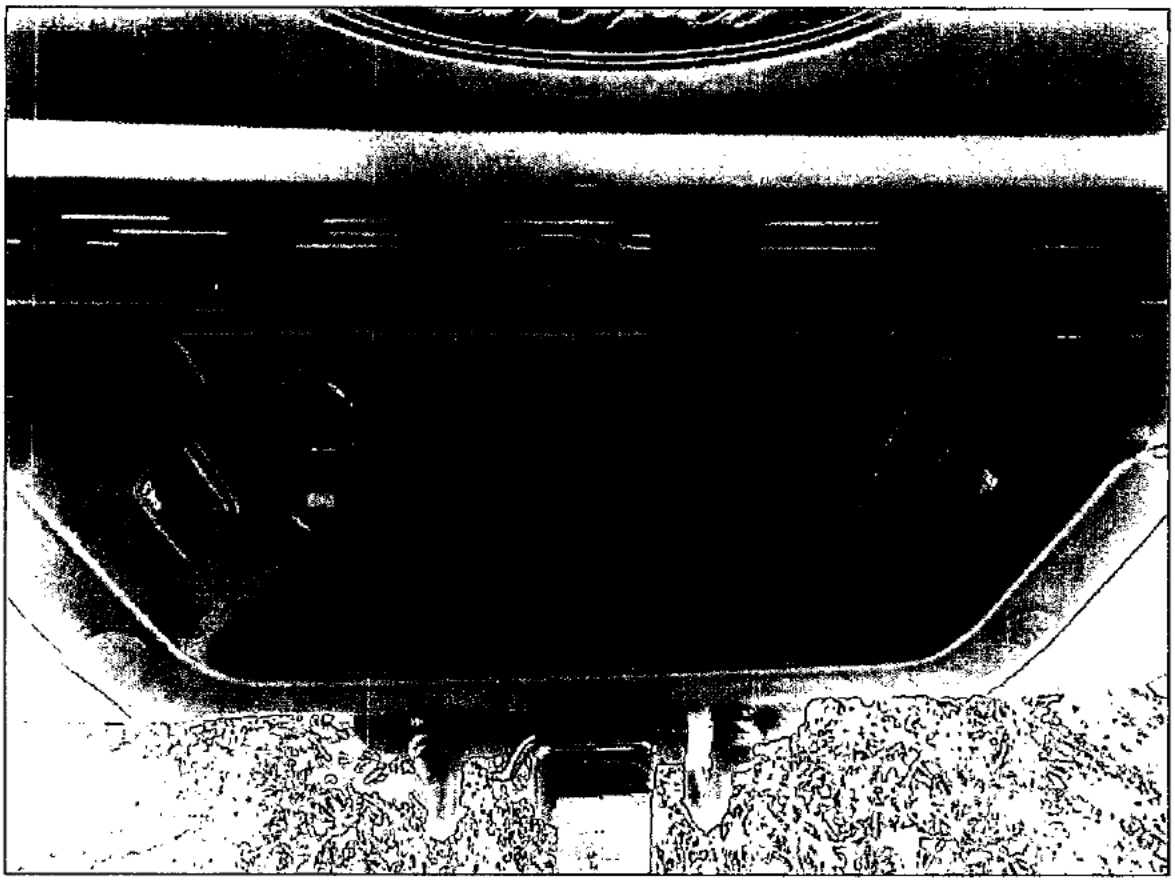

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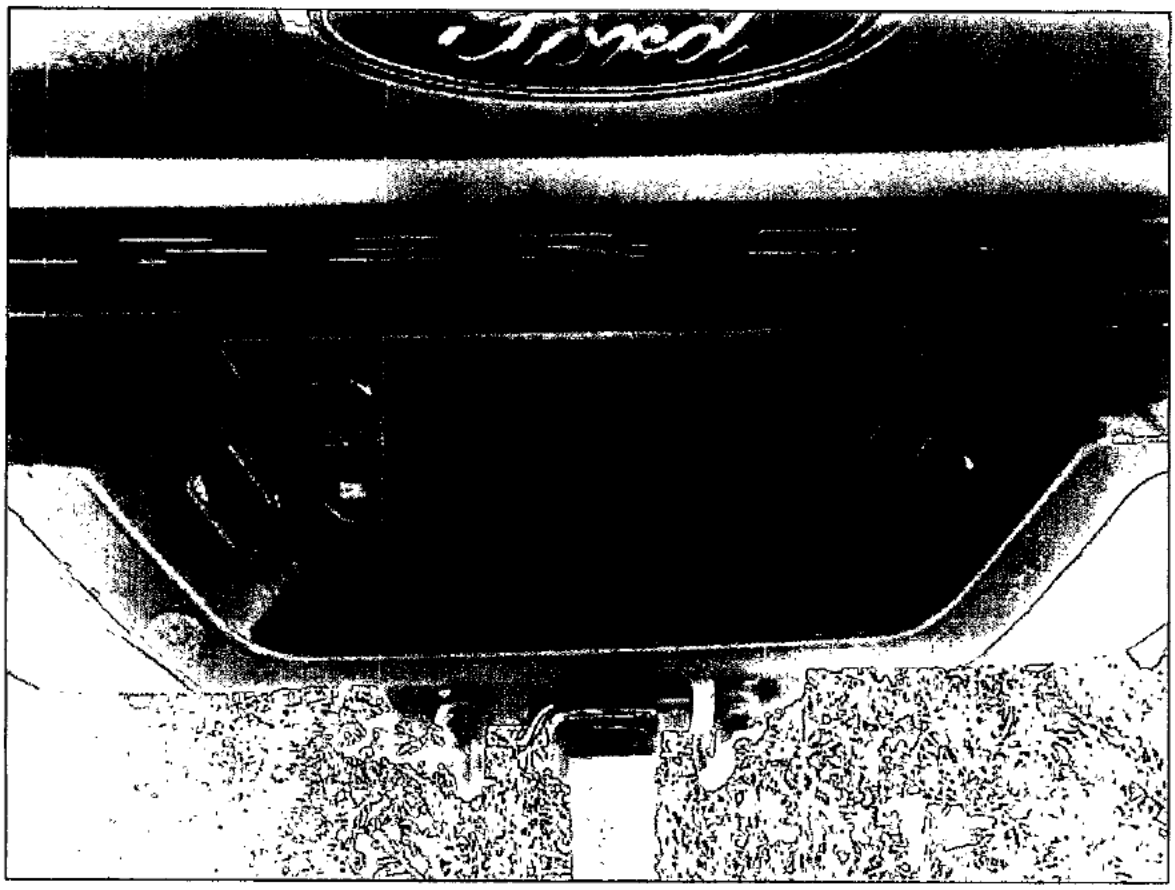

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[redacted] LC [redacted]

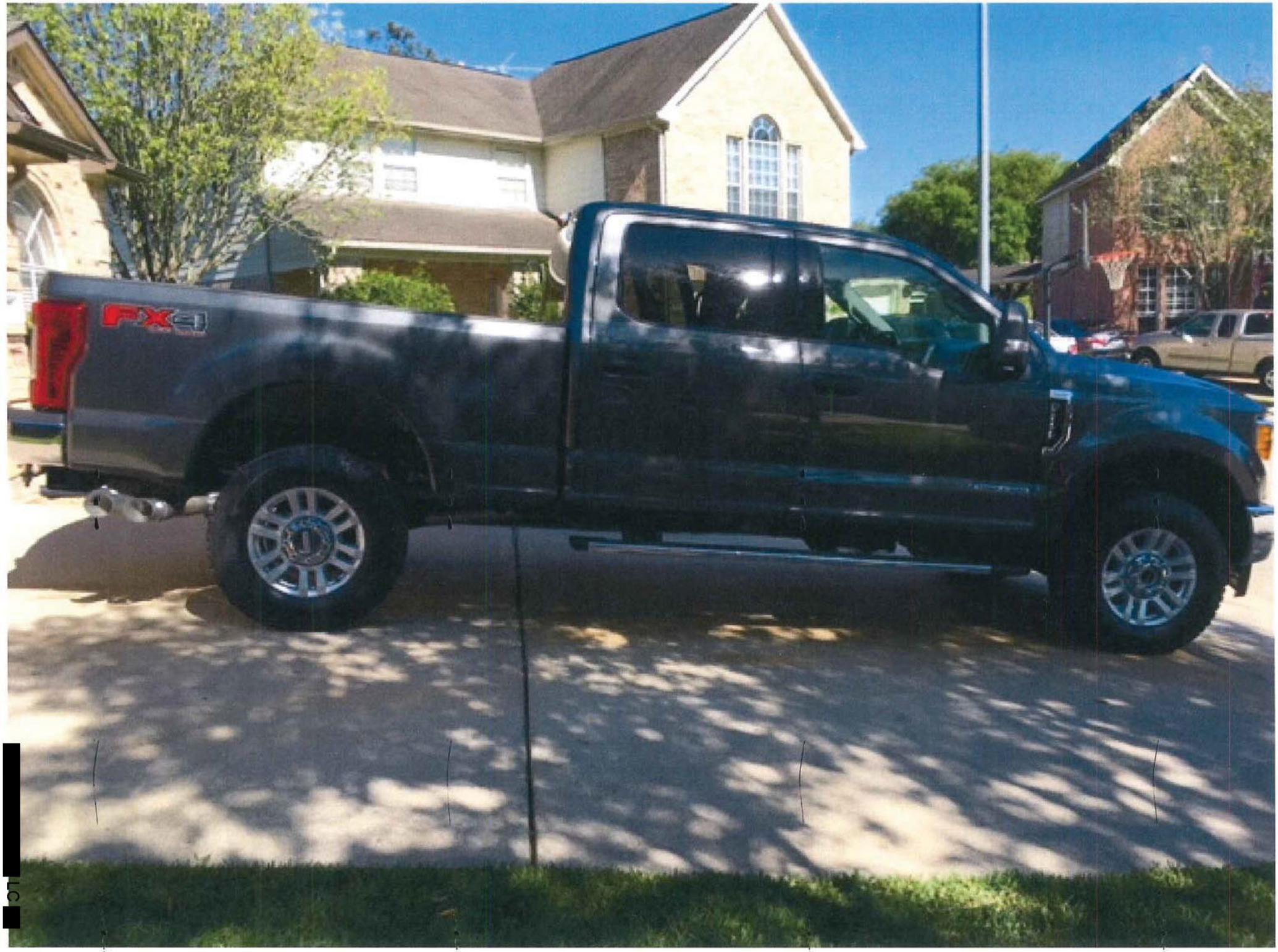
[redacted] LC [redacted]

[redacted]

[redacted] LC [redacted]

[redacted]

[redacted] LC [redacted]


FX4

From: [redacted]
Sent: [redacted]
To: [redacted]
Subject: RE: [redacted] - [redacted] Claim No [redacted]

From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted] [redacted]>
Cc: [redacted] <[redacted]>; [redacted] <[redacted]>; [redacted] <[redacted]>; [redacted] <[redacted]>
Subject: [redacted] - [redacted] Claim No [redacted]

[redacted]

Here is the [redacted] truck fire claim I am handling for [redacted]. Attached please find:

1) Incident Report
2) Notice/Demand letter to [redacted] with damage documentation
3) Photos of truck before, during and post-fire

The vehicle is at [redacted] in [redacted], but we might bring it up to [redacted] for the joint destructive inspection, like we did on the [redacted] case. Just let me know when your expert might be available for another [redacted] trip and we will plan to get it moved up.

DOYEN SEBESTA
ATTORNEYS AT LAW

[redacted]
Partner
[redacted]
Direct: [redacted]
Mailing Address: 450 Gears Road • Suite 350 • [redacted] **TX 77067**
[redacted] Office: [redacted]
[redacted] Office: [redacted]; Facsimile: [redacted]
Email: [redacted]; Website: [redacted]

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[redacted],

[redacted]

ATTORNEYS

[redacted]

OFFICE MANAGER/PARALEGAL

[redacted]

THE [redacted]

[redacted]

FAX [redacted]

*ADDITIONAL OFFICES IN
[redacted], TEXAS
SAN ANTONIO, TEXAS

[redacted]

PARALEGALS

[redacted]

ACCOUNTING

[redacted]

Via Email: [redacted]

Office of the General [redacted]

Re: [redacted]'s Insured: [redacted]
[redacted]'s Claim #: [redacted]
Date of [redacted]:
[redacted] City, State:
Responsible Party/Parties: [redacted] and [redacted]
VIN #:
Reserves:

Dear [redacted]

We have been retained by [redacted] ([redacted]") to pursue a subrogation claim arising from a vehicle fire. The subject vehicle is a [redacted] with VIN [redacted]. Our investigation indicates that [redacted] serviced the subject vehicle on [redacted], including replacement of the fuel filters. Please accept this as notice of the fire, loss, and potential warranty claim. I am inviting you (or your expert or representative) to attend a vehicle inspection. This inspection will likely be scheduled for sometime within the [redacted]. This inspection will involve the securing, and taking into custody, evidence from the subject vehicle. If you have insurance to cover this loss, immediately forward this letter to your insurance carrier and have them contact me at [redacted].

Also, you are instructed to preserve any and all evidence, documents, or electronic data related to the vehicle, including service logs, or other documents relating to the vehicle and further are instructed not to destroy, disable, erase, alter, or otherwise make unavailable any such evidence, documents, or data.

Please contact me as soon as possible to let me know your (or your expert or representative's) availability. As time is of the essence, I ask for your prompt reply. You may contact me at the above number, [redacted] or by email to [redacted].

I look forward to hearing from you soon.

Sincerely,

/s/ [redacted]

[redacted]

/mrc

[redacted]

Our File: [redacted]

Fwd#:

[redacted]

TEXAS FARM BUREAU INSURANCE COMPANIES [redacted]

TOTAL LOSS

Estimate ID [redacted]
Original
Claim Number [redacted]

This is an estimate only, and is the basis for determining the Actual Cash Value of the damage. This is not an authorization to repair. By law, you have the right to select where your vehicle is repaired as well as the parts used to repair it. However, TEXAS FARM BUREAU INSURANCE COMPANIES is not required to pay more than a reasonable amount for the damages. You may be required to pay the difference.

Any additional damages found will have to be inspected, or approved for reimbursement by a representative of TEXAS FARM BUREAU INSURANCE COMPANIES.

PLEASE EMAIL ALL SUPPLEMENTS TO THE APPRAISER LISTED BELOW. FOR ALL OTHER INQUIRIES OR QUESTIONS, PLEASE CONTACT HANDLING ADJUSTER

Owner
[redacted]
(Mobile)
(Home)

Insured
[redacted]

Appraiser
[redacted] (Appr)
(Work)

Classification
None

[redacted]

Loss Type
Comprehensive

Claim Number
[redacted]

Policy Number
[redacted]

Adjuster
[redacted]
(Work)
(Mobile)

Deductible
[redacted] - Not Waived

Reported Date
[redacted]

Loss Date
[redacted]

Inspection Site
IAA
[redacted]
(Home)

Inspection Date
[redacted]

[redacted] Crew Cab [redacted] Diesel Injected Turbocharged [redacted]

Exterior Color
WHITE

License
[redacted]

VIN
[redacted]

Drivable
No

Odometer
[redacted]

[redacted] Service Code

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Primary Point of Impact
Non-Collision [redacted])

Options

[redacted] Drive	Air Conditioning	Alum/Alloy Wheels	AM-FM Stereo	Anti-Lock Brake Sys. (ABS)
Auto Air Condition	Automatic Headlights	Auxiliary Input	Bluetooth Wireless Connectivity	Cruise Control
Daytime Running Lights	Driver Seat With Power Lumbar Support	Driver-Front Air Bag	Dual A/C	Electric Defogger
Electronic Parking Aid	Electronic Stability Control	[redacted] Bucket Seat	Fog Lights	Front Seats With Power Lumbar Support
Genuine Wood Trim	Heated Mirror	Interior Automatic Day/Night Or Electrochromatic Mirror	Keyless Entry System	Leather Seats
Leather Steering Wheel	Left-Curtain Air Bag	MP3 Player	Passenger-Front Air Bag	Power Door Locks
Power Driver Seat	Power Folding Exterior Mirrors	Power Passenger Seat	Power Remote Mirror	Power Steering
Power Windows	Power-Adjustable Pedals	Premium Sound Sys.	Privacy Glass	Rear Bench Seat
Rearview Camera	Remote Vehicle Starter System	Satellite Radio	[redacted] Side Airbag With Head Protection	Side Airbags
Steering Wheel Mounted Audio Control	Telematic Systems	Theft Deterrent Sys.	Tilt Steering Wheel	Tire Pressure Monitoring System
Traction Control/Electronic	Trailer Hitch	Trip Computer		

[redacted] 2019 Ford F-350 Super Duty Lariat

Parts Profile [redacted]

Parts Profile Version [redacted]

			LABOR		PART			
Line #	Description	Operation	Type	Total Units	Type	Number	Qty	Total Price	Tax
Special / Manual Entry									
[redacted]	TOTAL LOSS--BURNED	Repair	Body*	[redacted]*	Sublet			[redacted]*	

* Judgment Item
T Included in [redacted] Calculation
Labor Note Applies
d Discontinued by Manufacturer
C Included in Clear Coat Calculation
A Included in Clear Coat and [redacted] Calculation
r CEG R&R Time Used for this Labor Operation
[ ] Verify the part number and price before ordering

Estimate Totals

Labor	Units	Rate	Sublet Add'l Amount		Totals
Body Labor	0.0	$52.00	$0.00		$0.00
Total Labor	0.0				$0.00
				Taxable	$0.00
				Tax 0.0000%	$0.00
				Non-Taxable	$0.00
				Labor Total	$0.00

Parts	Amount		
Taxable Parts	$0.00		$0.00
		Parts Adjustments	$0.00
		Tax 8.2500%	$0.00
		Non-Taxable	$0.00
		Parts Total	$0.00

Costs	Amount	
Other Additional Costs	$0.00	$0.00

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[redacted]

Estimate Totals

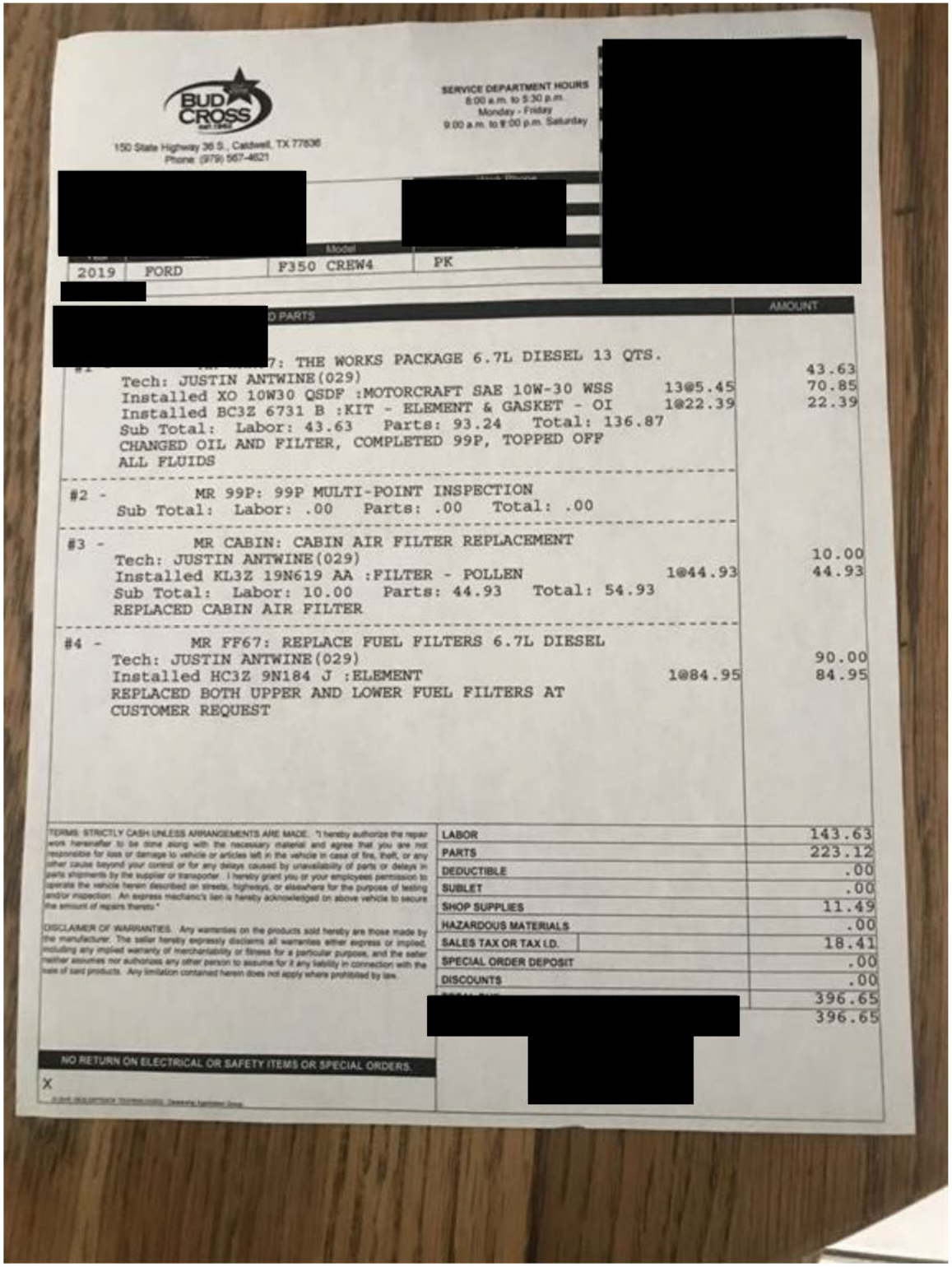
Paint Materials	$0.00		$0.00
		Taxable	$0.00
		Tax 8.2500%	$0.00
		Non-Taxable	$0.00
		Costs Total	$0.00
Gross Totals	**Amount**		
Gross Total	$0.00		$0.00
		Taxable	$0.00
		Tax	$0.00
		Non-Taxable	$0.00
		Gross Total	$0.00
Adjustments	**Amount**		
Deductible	-$50.00		-$50.00
Subtotal Of Adjustment Exceeds Gross Total			
Total Customer Responsibility			$0.00
		Net Estimate Total	**$0.00**

This estimate may include parts supplied by a source other than the manufacturer of your motor vehicle. The parts labeled as Quality Replacement Parts (Aftermarket parts) and parts labeled Quality Recycled Parts (LKQ Parts) used in the preparation of this estimate are warranted for fit and performance for as long as you own the vehicle. For powertrain/drivetrain or other wearable components, the warranty is limited to the original equipment manufacturer warranty for the new replacement part, or your remaining factory warranty, whichever is longer.

Disclaimer: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Copyright [redacted] Cloud Estimating™
All Rights Reserved

[redacted]



BUD CROSS

150 State Highway 36 S., Caldwell, TX 77836
Phone: (979) 567-4621

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:30 p.m.
Monday - Friday
9:00 a.m. to 2:00 p.m. Saturday

[redacted]

Year	Make	Model	
2019	FORD	F350 CREW4	PK

[redacted]

[redacted] D PARTS — AMOUNT

[redacted]7: THE WORKS PACKAGE 6.7L DIESEL 13 QTS. — 43.63
Tech: JUSTIN ANTWINE(029)
Installed XO 10W30 QSDF :MOTORCRAFT SAE 10W-30 WSS 13@5.45 — 70.85
Installed BC3Z 6731 B :KIT - ELEMENT & GASKET - OI 1@22.39 — 22.39
Sub Total: Labor: 43.63 Parts: 93.24 Total: 136.87
CHANGED OIL AND FILTER, COMPLETED 99P, TOPPED OFF ALL FLUIDS

#2 - MR 99P: 99P MULTI-POINT INSPECTION
Sub Total: Labor: .00 Parts: .00 Total: .00

#3 - MR CABIN: CABIN AIR FILTER REPLACEMENT — 10.00
Tech: JUSTIN ANTWINE(029)
Installed KL3Z 19N619 AA :FILTER - POLLEN 1@44.93 — 44.93
Sub Total: Labor: 10.00 Parts: 44.93 Total: 54.93
REPLACED CABIN AIR FILTER

#4 - MR FF67: REPLACE FUEL FILTERS 6.7L DIESEL — 90.00
Tech: JUSTIN ANTWINE(029)
Installed HC3Z 9N184 J :ELEMENT 1@84.95 — 84.95
REPLACED BOTH UPPER AND LOWER FUEL FILTERS AT CUSTOMER REQUEST

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	143.63
PARTS	223.12
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	11.49
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	18.41
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
	396.65
	396.65

[redacted]

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

[redacted]

[redacted]

[redacted]

[redacted]

[redacted] LC [redacted]

[redacted]

[redacted]

[redacted]

[redacted] LC SV

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted] LC [redacted]

[redacted]

[redacted]

[redacted] LC [redacted]

[redacted]

[redacted]

INSTRUCTIONS: Please fill out this questionnaire and gather the requested documents. Once you have done so, please send the materials to [redacted]).

CLAIM, VEHICLE, AND INCIDENT INFORMATION

1. What is the insured's name?

[redacted]

2. What is the insured's current mailing address?

c/o the [redacted]

3. What is your claim number?

[redacted]

4. What is the name of the insured's insurance company?

[redacted]

5. What is the vehicle's year, make and model?

[redacted]

6. What is the vehicle's [redacted] VIN?

[redacted]

7. Was the vehicle purchased new, used, or certified pre-owned (CPO)?

New – from [redacted]

8. If the vehicle was purchased used or CPO, where was the vehicle purchased, what was the date of purchase, and what was the mileage at purchase?

Click or tap here to enter text.

9. What aftermarket additions or modifications have been made to the vehicle?

Spray in bed-liner / trailer hitch

10. What are the alleged defects pertaining to the vehicle, if any? Include recall numbers if applicable.

Likely involves fuel filter housing or fuel lines

11. In what city and state did the incident take place?

[redacted] milse from [redacted]

[redacted]. Please describe what happened before, during, and after the incident:

[redacted] prio had maintenance done at [redacted], including changing the fuel filter. Driven [redacted]. On highway at [redacted] when truck engine light came on (engine power deregulated) – lost power. Pulled over to the side of the road and tried to

open hood but too hot, then truck was engulfed in flames. Tried to put out fire with fire extinguisher. [redacted] and [redacted] showed up. Fire was eventually put out.

13. What was the mileage of the vehicle at the time of the incident?

[redacted]

14. Has the vehicle or the allegedly defective parts been repaired or replaced?

Mr. [redacted] purchased a new truck. Subject truck is being held as evidence at [redacted] N [redacted]

15. What is the current location of the vehicle and the allegedly defective parts?

[redacted]

DOCUMENTS

1. ☒ Full-page color photographs of the following items from several different angles: (1) all sides of the vehicle; (2) the damage to the vehicle; (3) any allegedly defective parts; (4) the inside of the vehicle – including the steering wheel, dashboard, and roof areas; and (5) the scene of the incident.

2. ☐ The insured's statement with a complete description of the incident.

3. ☐ The police department report and fire department report.

4. ☐ Any expert reports, written findings, and photographs.

5. ☐ Any videos of the incident.

6. ☐ Any data/reports from any recording sensors or driver monitoring devices.

7. ☐ The complete service records for the vehicle, including any [redacted] reports, regular maintenance records, and oil change records.

8. ☐ Any loss worksheets, repair estimates, repair orders (including the repair orders generated from the incident), and draft payments for any alleged damages.

9. ☒ A full itemization of damage and their accompanying proofs.

10. ☐ Any applicable insurance policies for the insured, including any assignment of rights.

INJURY INFORMATION

If you are not alleging any injuries, skip this section.

If you are alleging any injuries, [redacted] is required to provide certain information to Medicare. As such, to properly consider your claim, [redacted] will need to collect the following information about the injured individuals:

1. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

2. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

INJURY DOCUMENTS

If you are not alleging any injuries, skip this section.

1. ☐ All medical records related to the diagnosis or treatment of any alleged injuries.
2. ☐ All medical bills for any diagnoses or treatments undergone as a result of any alleged injuries.

OTHER NOTES AND INFORMATION

Please put any additional notes or information you would like to share in the box below

Click or tap here to enter text.

[redacted],

[redacted]

Case

[redacted]

General Info

Overview

Case Number	[redacted]	**Status**	Resolved
Priority	None	**Owner**	[redacted]
Input Channel	Phone	**Status Reason**	Resolved
Originating Team	[redacted]		

Case Closure Details

Resolution Type	Resolved / Problem Solved	**Case Disposition Team**	[redacted]
Cancellation Type		**Case Disposition Type**	Satisfied; No Further Action Needed
Closed By	[redacted]	**Closed Date**	[redacted]
Closure Comments			

Case Reopen Details

Reopened By		**Reopened On**	

Customer Info

Customer Info

Customer Name	[redacted]	**Best Contact Method**	Phone
Best Daytime Phone	Home Phone	**Home Phone**	[redacted]

[redacted]

Business Phone		**Mobile Phone**	
Email	[redacted]		

Delegate Info

Customer Delegate		**Customer Delegate Relationship**	
Customer Delegate Phone			

Customer Scores

LTV Score	[redacted]	**All Marketing Scores**	
Loyalty Score		[redacted] **Score**	
Defector Score		**Dissat Score**	
Likelihood To Service	No	**Service Segments**	
In-Market			

Dealer Info

Dealer Info

Dealer Name		**P&A Code**	
Dealer Service Manager	[redacted]	**Dealer Phone Number**	
More Than [redacted] **Service Manager**	No	**Dealer Contact**	[redacted]

Vehicle Info

Vehicle Info

VIN	[redacted]	**Mileage**	

[redacted]

Warranty Start Date	[redacted]	**Mileage Units**	Miles
Hours In Service		**Converted Mileage**	

Vehicle Classification

Vehicle Classification Full Path	[redacted] > [redacted] > [redacted] > [redacted] [redacted]

Model Year	[redacted]	**Engine Specification**	[redacted] [redacted] T/C DSL
Make	[redacted]	**Transmission Specification**	[redacted] [redacted] DSL
Model/Vehicle Line	[redacted]		
Body Style	[redacted] [redacted]		

Equipment & Software

SYNC Version		**Modem/TCU?**	Yes
Installed SYNC Version		**Installed Date**	
WIFI Capable	No	**WIFI Enabled**	No
Data Usage		**Date Retrieved**	

Case Classification

Case Classification

Case Classification Team	[redacted] [redacted] NA CRC
Case Classification Full Path	Legal > Alleged Accident/Property Damage or Fire (Visible flames) due to Product Defect > Customer not willing to work with insurance company > Requests Financial Assistance

[redacted]

[redacted] Legal

[redacted] Alleged Accident/Property Damage or Fire (Visible flames) due to Product Defect

[redacted] Customer not willing to work with insurance company

[redacted] Requests Financial Assistance

Symptom Code

Symptom Classification

Symptom Classification Full Path

[redacted]

[redacted]

[redacted]

[redacted]

[redacted] **Than** [redacted] **Codes?** No

Additional Symptom Codes

[redacted]	[redacted]	[redacted]	[redacted]

Activities

Activities

Subject	Activity Type	Status	Created On	Created By
Case Assignment - [redacted] - [redacted]	Case Assignment	Completed	[redacted]	[redacted]

Scheduled Follow-up: For Case CAS- [redacted]	Appointment	Canceled	[redacted]	[redacted]
Case No. CAS- [redacted] CRM [redacted]	Email	Canceled	[redacted]	[redacted]
Resolution for Case: CA [redacted]- [redacted]	Case Resolution	Completed	[redacted]	[redacted]

Notes & Attachments

Title	Note	File Name
Created On [redacted] By: [redacted] Graham Primary Team: [redacted] Truck [redacted]	[redacted] Customer called in because his vehicle caught on fire and he wants [redacted] to replace his vehicle because he said its their fault. He does not want to file a claim through his insurance agency because he said that its not his fault and he shouldn't have to involve them and that [redacted] needs to replace his vehicle. I did try to get the customer to file a insurance claim but he was very adamant about not filing [redacted], so I completed the Fire template and told the customer he will hear from the General Counsel Office. [redacted]® [redacted] Case Manager – Truck Team [redacted] [redacted] | [redacted] office: [redacted] ext. Hours of Operation: [redacted] [redacted] [redacted]	
Created On [redacted] By: [redacted] Graham Primary Team: [redacted] [redacted] [redacted] [redacted]	FIRE TEMPLATE: If a claim has been filed with their insurance company, what is the status of the claim? NO CLAIM FILED, CUSTOMER REFUSING TO DO ONE When did the vehicle catch fire? [redacted] AROUND [redacted] Where did the fire originate in the vehicle? UNDER THE HOOD Where is the vehicle currently located? [redacted] COMPANY HAS THE REMAINING PARTS OF THE VEHICLE- COMPANY NAME [redacted] [redacted] [redacted] [redacted]	

	PHONE: [redacted] Was a fire report filed with the fire department (Yes or No)? SO BELIEVES THE FIRE DEPARTMENT FILED PUT A FIRE REPORT, BUT NOT SURE BECAUSE NO COPY WAS GIVEN TO HIM If a fire report was filed, what were the findings? NO FINDINGS, GOT NO REPORT FROM FIRE DEPARTMENT What is the fire report number and in what city and county was the report filed? NOT SURE ABOUT REPORT BECAUSE HE WASN'T GIVEN ONE, [redacted] What was the city and state where the fire occurred? [redacted] Were any injuries sustained? If yes, provide the [redacted] and last name of all injured parties. NOBODY WAS INJURED Is the vehicle repairable? NO What are you seeking from [redacted] A NEW CAR, COST OF LOSS OF PERSONAL ITEMS IN THE CAR Other than the vehicle, were there any other damages? JUST PERSONAL ITEMS AND TOWING BILL What is the name and address of the customer's attorney (ask this question only if the customer mentions they have sought/retained an attorney)? NOT YET Was the vehicle running when the fire started? RUNNING- DRIVING THE VEHICLE What mailing address would you like our [redacted] General Counsel to send your written response to (document the full address) [redacted]	

[redacted]

	What email address would you like our Office of General Counsel to send communication to? [redacted] PERFER EMAIL.	
Created On [redacted] By: [redacted] Primary Team: [redacted]	Kb said close case after putting in notes	
Created On [redacted] By: [redacted] Primary Team: [redacted]		[redacted]

Email

Direction	Date	From	To	Subject	Body
Outgoing	[redacted]	[redacted]	[redacted]	Case No. CAS-[redacted] CRM [redacted]	

Additional Info

Admin Info

Archived Case? No

Caller Authorization Code [redacted]

Source System ID

Source System Name

Created On [redacted]

Created B [redacted]

Modified O [redacted]

Modified B [redacted]

Financial Assistance Provided? N/A

Case Age (Hours) [redacted]

[redacted]

FARMERS INSURANCE

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 217-1389

[redacted]

[redacted]
Attn: [redacted]

Our Insured: [redacted]
Our Claim #: [redacted]
Date of Loss: [redacted]
Your Claim #: VIN: [redacted]
Deductible Amount: [redacted]
Total Amount Owed: [redacted]

Dear [redacted],

Our initial investigation has established that the above loss may have been caused by the malfunction of your product.

Our insured's [redacted] was damaged after catching on fire while being driven. Our driver states that the low fuel pressure warning light came on just prior to the fire which suggests a manufacturing or design defect caused our damages.

We are in the process of making payment to our insured for their damages. By virtue of our subrogation rights we shall seek reimbursement from you for the amount of the damages.

Please be aware that no payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without an express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or stopped due to partial payment by you or someone acting on your behalf.

We can discuss this matter with your representative. Please supply the name, phone number and file number of your representative contact.

Sincerely,

[redacted]

Litigation Claims Representative
[redacted]

[redacted]

[redacted]

[redacted] Call or Text
[redacted]

[redacted]

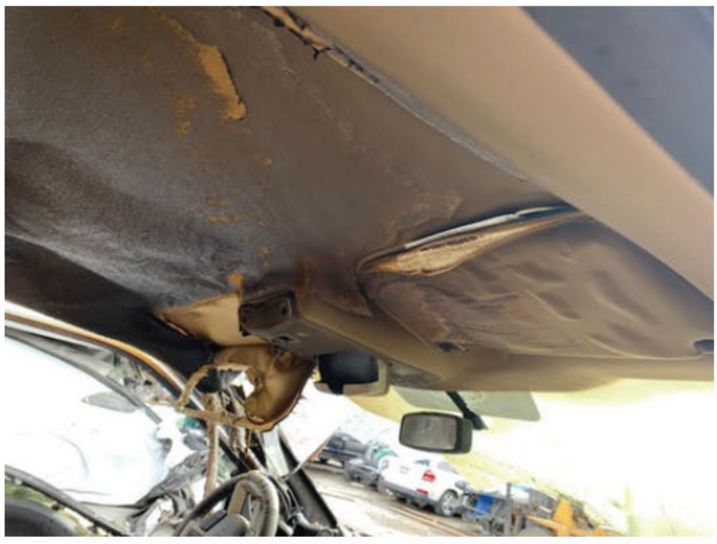
[redacted]

Pix from salvage yard

PDF Created o[redacted]

Cl[redacted]

FX4
200364

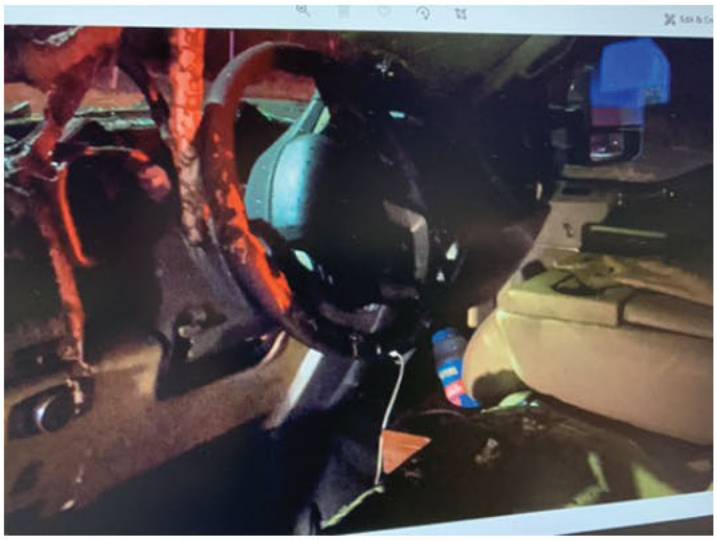


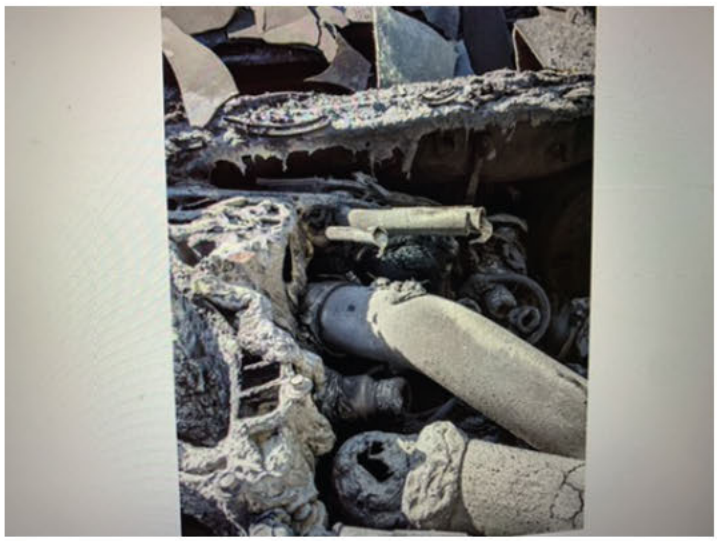
FX4
OFF ROAD

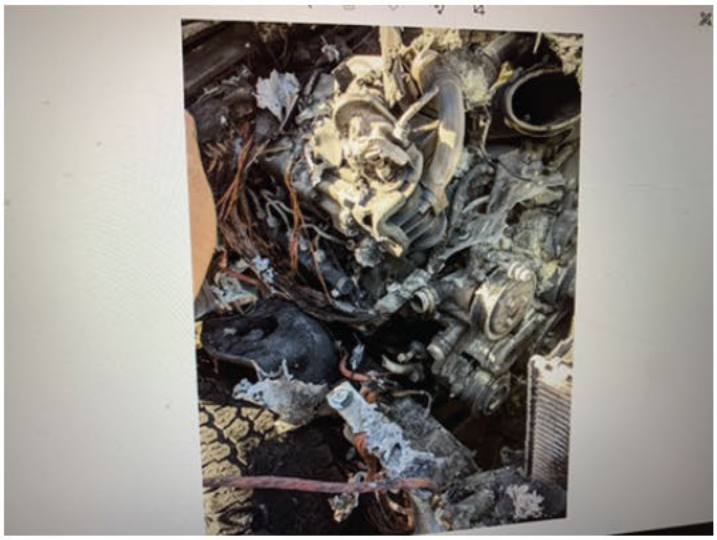
IV pix

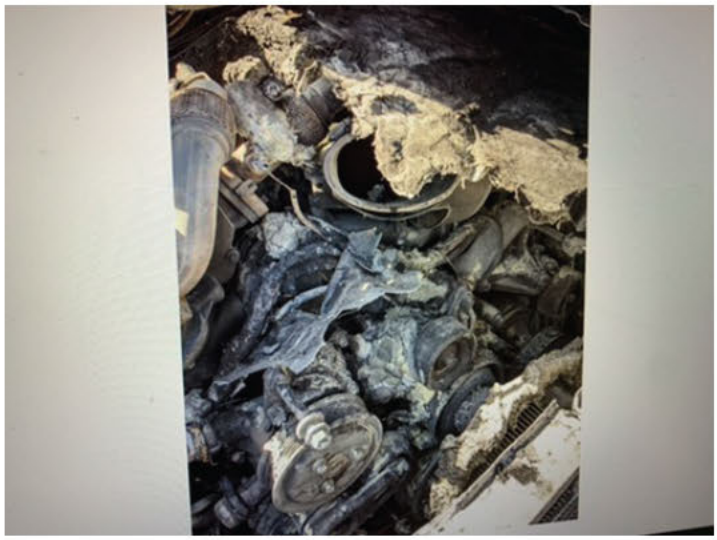
PDF Created on [redacted]

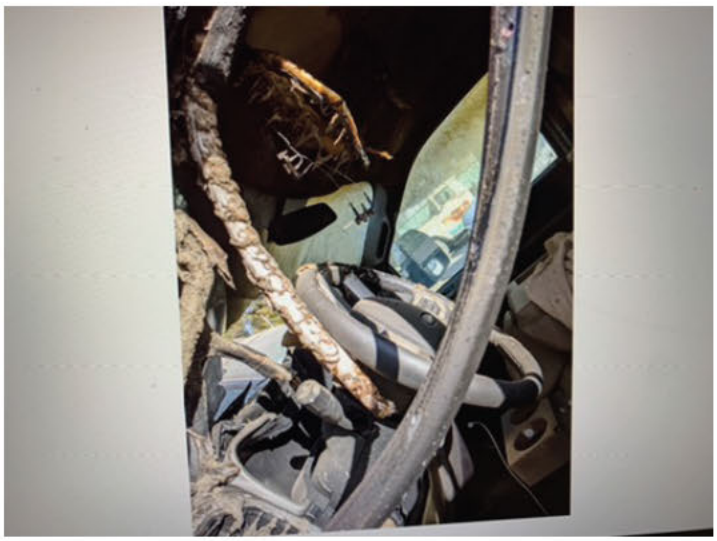
Cl

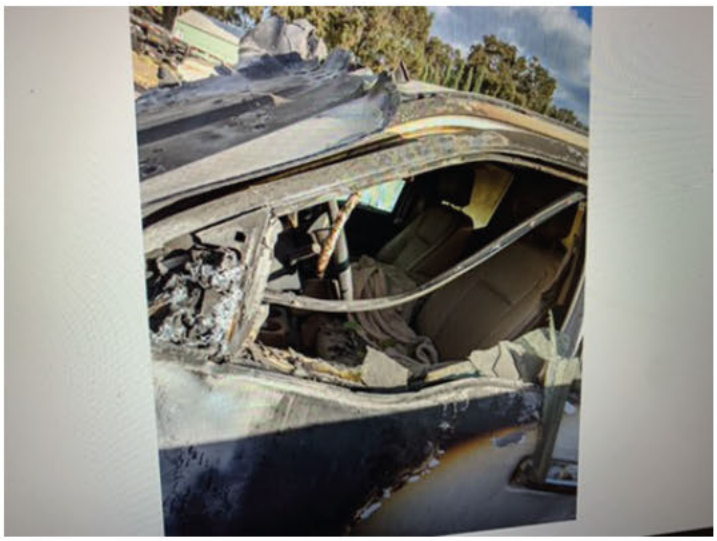












DEALER 72C 201 [redacted]

		Suggested Retail Price		Dealer Invoice	
	F25H 4X4 SUPERCAB PICKUP/164	49530	00	47054	00
	2019 MODEL YEAR				
Z1	OXFORD WHITE				
6A	CAMEL LEATHER				
	PREFERRED EQUIPMENT PKG.608A				
	.LARIAT TRIM				
	.TRAILER TOWING PACKAGE				
	.B&O SOUND SYSTEM				
76R	.REVERSE VEHICLE AID SENSOR				
99T	6.7L POWER STROKE V8 DIESEL	9120	00	8300	00
44W	6-SPEED AUTO TRANS		NC		NC
TDU	LT275/70R18E OWL ALL TERRAIN	290	00	264	00
X3J	3.55 ELECTRONIC-LOCKING AXLE	390	00	355	00
	JOB #1 ORDER				
15L	5TH WHEEL HITCH ASSEMBLY-18K	1095	00	997	00
16S	ALL WEATHER FLOOR MATS	135	00	123	00
17C	CHROME PACKAGE	1125	00	1024	00
	.6" ANGULAR CHROME STEP BAR				
	.CHROME PVD ALUMINUM WHEELS-18				
17X	FX4 OFF-ROAD PACKAGE	400	00	364	00
	.SKID PLATES				
	10000# GVWR PACKAGE				
425	50 STATE EMISSIONS		NC		NC
471	CAMPER PACKAGE	160	00	146	00
53W	5TH WHEEL HITCH PREP PACKAGE	500	00	455	00
60B	BLIS (BLIND SPOT INFO SYSTEM)	540	00	491	00
	JACK				
61N	WHEEL WELL LINERS FRONT & REAR	325	00	296	00
65B	CSTMR TRL CAM *CSTMR INST ACCY	375	00	341	00
67D	EXTRA HEAVY DUTY ALTERNATOR		NC		NC
85G	TAILGATE STEP	375	00	341	00
85S	TOUGH BED SPRAY IN BEDLINER	595	00	542	00
874	ULTIMATE TRAILER TOW CAMERA	710	00	646	00
96L	LARIAT VALUE PACKAGE	710	00	646	00
	.LED BOX LIGHTING				
	.REMOTE START SYSTEM				
	.10-WAY PWR FRT SEATS W/DRV ME				
	.HEATED/COOLED FRONT SEATS				
	TOTAL OPTIONS/OTHER	16845	00	15331	00
	TOTAL VEHICLE & OPTIONS/OTHER	66375	00	62385	00
	DESTINATION & DELIVERY	1595	00	1595	00
	TOTAL FOR VEHICLE	67970	00		
	FUEL CHARGE			100	98
	SHIPPING WEIGHT 7034 LBS.				
	TOTAL	67970	00	64080	98

ST
1 ONS

This invoice may not reflect the final cost of the vehicle in view of the possibility of future rebates, allowances, discounts and incentive awards from Ford Motor Company to the dealer.

Sold to
Downtown Ford Sales
525 North 16th St
Sacramento CA [redacted]

Ship to (if other than above)
Downtown Ford Sales 72201
525 North 16th Street
Sacramento CA

Ship Through [redacted]

Invoice & [redacted]

Final Assembly Point
KENTUCKY

Finance Company and/or Bank
BANK OF AMERICA [redacted]

HB	Invoice Total	A & Z Plan	D Plan	X Plan	FPA	AA
1992	64080.98	61533.98	61633.98	64099.66	743.00	996.00

This invoice to be used for the billing of vehicles [redacted] of [redacted]

Dealer's [redacted] LC [redacted]

Downtown Ford Sales (916) 442-6931 ext. DEALER 72C 201

[redacted]

NEW ONE

		Suggested Retail Price		Dealer Amount	
	F25P 4X4 SUPERCAB PICKUP/164	50600	00	48070	00
	2021 MODEL YEAR				
Z1	OXFORD WHITE				
6A	CAMEL LEATHER				
	PREFERRED EQUIPMENT PKG.608A				
	.LARIAT TRIM				
	.B&O SOUND SYSTEM				
76R	.REVERSE VEHICLE AID SENSOR				
99T	6.7L POWER STROKE V8 DIESEL	10495	00	9551	00
44G	10-SPEED AUTOMATIC		NC		NC
TDU	LT275/70R18E OWL ALL TERRAIN	290	00	264	00
X3J	3.55 ELECTRONIC-LOCKING AXLE	390	00	355	00
	JOE #1 ORDER				
15L	5TH WHEEL HITCH ASSEMBLY-19K	1095	00	997	00
153	FRONT LICENSE PLATE BRACKET		NC		NC
16T	ALL WEATHER MATS W/O CARPT MAT	130	00	119	00
17C	CHROME PACKAGE	1125	00	1024	00
	.6" ANGULAR CHROME STEP BAR				
	.CHROME PVD ALUMINUM WHEELS-18				
17X	FX4 OFF-ROAD PACKAGE	400	00	364	00
	.SKID PLATES				
	10800# GVWR PACKAGE				
425	50 STATE EMISSIONS		NC		NC
471	CAMPER PACKAGE	160	00	145	00
53Q	HIGH CAP TRLER TOW PCKG PTBA	2785	00	2535	00
53W	5TH WHEEL HITCH PREP PACKAGE	500	00	455	00
	JACK				
61N	WHEEL WELL LINERS FRONT & REAR	325	00	296	00
65B	CSTMR TRL CAM *CSTMR INST ACCY	375	00	342	00
66L	LED BOX LIGHTING	60	00	54	00
67B	397 AMP ALTERNATOR	115	00	104	00
76S	REMOTE START SYSTEM	250	00	228	00
85G	TAILGATE STEP	375	00	342	00
85S	TOUGH BED SPRAY IN BEDLINER	595	00	542	00
	TOTAL OPTIONS/OTHER	19465	00	17717	00
	TOTAL VEHICLE & OPTIONS/OTHER	70065	00	65787	00
	DESTINATION & DELIVERY	1695	00	1695	00
	TOTAL FOR VEHICLE	71760	00		
	FUEL CHARGE			86	02
	SHIPPING WEIGHT 7171 LBS.				
	TOTAL	71760	00	67568	02

This invoice may not reflect the final cost of the vehicle in view of the possibility of future rebates, allowances, discounts and incentive awards from Ford Motor Company to the dealer.

Sold to
Downtown Ford Sales 72C201
525 North 16th St
Sacramento CA 95811

[redacted]

Ship to (if other than above)
Downtown Ford Sales 72201
525 North 16th Street
Sacramento CA

Ship Through [redacted]

Invoice [redacted] Final Assembly Point KENTUCKY

Finance Company and/or Bank BANK OF AMERICA [redacted]

HB	Invoice Total	A & Z Plan	D Plan	X Plan	FPA	AA
1404	67568.02	64863.02	64963.02	67572.75	759.00	1052.00

This invoice to be used for the billing of vehicles [redacted] of [redacted]

Dealer's [redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Prepared for [redacted]

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
Loss Vehicle	[redacted] Super Duty F-250 w/Single Rear Wheels Lariat Supercab 4WD w/8' Box
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	[redacted]
Odometer	New
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	[redacted]
FUEL TANK SYSTEM *	[redacted]
Adjusted Vehicle Value	[redacted]
Total	[redacted]

Adjustments indicated with an Asterisk (*) have been determined by [redacted] and have been added here for convenience.

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

Replacement Policy Valuation

The [redacted]® Market Valuation Report reflects [redacted]'s opinion as to the value of the loss vehicle, based on information provided to [redacted] by [redacted].

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology 2
Vehicle Information 3
Vehicle Condition 7
Comparable Vehicles 9
Valuation Notes 12
Supplemental Information 13

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[redacted] of [redacted]

[redacted]

VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

FARMERS has provided [redacted] with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

[redacted] maintains an extensive database of vehicles that currently are or recently were available for sale in the [redacted] This database includes vehicles advertised for sale by dealerships or private parties. [redacted] also obtains vehicle sales prices from a database of [redacted] Department of Motor Vehicles vehicle registration sold transactions. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. On current year vehicles, new vehicles for sale at the time of the valuation may be used. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the straight average of the adjusted values of the comparable vehicles.

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VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	[redacted]
Year	[redacted]
Make	[redacted]
[redacted]/Single Rear Wheels	
Trim	Lariat
Body Style	Supercab 4WD w/8' Box
Body Type	Longbed Pickup
Engine -	
Cylinders	8
Displacement	[redacted]
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission [redacted] Drive
Curb Weight	[redacted]

VEHICLE HISTORY SUMMARY

[redacted] AutoCheck	Title Check
[redacted] Organization/ [redacted] [redacted]	1 Record Found
National Highway Traffic Safety Administration	4 Recalls

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Package 1:	[redacted] Off Road	
Odometer	New	
Transmission	Automatic Transmission	✓
	[redacted] Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	✓
	Power Passenger Seat	✓
	Power Adjustable Pedals	✓
Decor/Convenience	Air Conditioning	✓
	Climate Control	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Memory Package	📋
	Navigation System	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
	Remote Starter	✓
	Wood Interior Trim	✓
Seating	Bucket Seats	✓
	Reclining/Lounge Seats	✓
	Leather Seats	✓
	Heated Seats	📋
	Ventilated Seats	📋

To the left is the equipment of the loss vehicle that FARMERS provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📋 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Premium Radio	✓
	Satellite Radio	✓
Wheels	Chrome Wheels	📋
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	4-wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Positraction	📋
	Backup Camera	✓
	Parking Sensors	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
	Lane Departure Warning	✓
	Blind Spot Detection	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	✓
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Running Boards/Side Steps	📋

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Power Rear Window	✓
Bedliner (spray On)	
[redacted] Emissions	✓

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Typical Vehicle Description	Value Impact
INTERIOR			
Seats	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Clean to very clean with no significant tears, holes or burn marks. Light to no wear. No bare spots.	$ 0
Carpets	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Clean to very clean with no significant tears, holes or burn marks. Light to no wear. No bare spots.	$ 0
Dashboard	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** A few small and/or insignificant scratches or gouges. Minimal to no damage to firmly intact and functional components. Light wear.	$ 0
Headliner	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Clean to very clean with no significant holes or burn marks. Light to no significant scuffing.	$ 0
EXTERIOR			
Sheet Metal	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Few to no dings. No dents. All panels intact and properly aligned.	$ 0
Trim	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** No broken and/or missing components. No dents. Few to no dings.	$ 0
Paint	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Minimal surface chipping and/or a few small scratches. No peeling and/or flaking. Minor to no swirl marks. Light to no fading.	$ 0

FARMERS uses condition inspection guidelines to rate the condition of key components of the loss vehicle on a [redacted] scale. A rating of average condition results in a valuation of that component that is consistent with typical vehicles for that year, make and model of vehicle. If a component is rated in exceptional condition, then a positive monetary adjustment is made to reflect the impact of that condition level on the value of the loss vehicle. Similarly, if a component is rated in below average condition, then a negative monetary adjustment is made to reflect the impact of that condition level on the value of the loss vehicle. Inspection Notes, if any, reflect additional observations from the appraiser regarding the loss vehicle's condition. Monetary adjustments are based upon market research consisting of data gathered from dealerships in [redacted].

[redacted] makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Average condition. These dollar adjustments are based upon interviews with dealerships across the [redacted].

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Typical Vehicle Description	Value Impact
Glass	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Light to no surface scratches. Light to no pitting.	$ 0
MECHANICAL			
Engine	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Minor to no seepage. Belts and hoses firm, and may show minimal wear. Minimal to [redacted] dirt and grease in engine compartment.	$ 0
Transmission	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Fluid slightly discolored. A few areas to no seepage.	$ 0
TIRES			
Front Tires	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** 41% to 90% of new. Example: Typical new car tires are [redacted], loss measures at [redacted] = 46% ([redacted])	$ 0
Rear Tires	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** 41% to 90% of new. Example: Typical new car tires are [redacted], loss measures at [redacted] = 46% ([redacted])	$ 0
Total Condition Adjustments			**$ 0**

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COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1
[redacted] Off Road	✓	✗
Odometer	NEW	NEW
Automatic Transmission	✓	✓
[redacted] Drive	✓	✓
Power Steering	✓	✓
Power Brakes	✓	✓
Power Windows	✓	✓
Power Locks	✓	✓
Power Mirrors	✓	✓
Power Driver Seat	✓	✓
Power Passenger Seat	✓	✓
Power Adjustable Pedals	✓	✓
Air Conditioning	✓	✓
Climate Control	✓	✓
Tilt Wheel	✓	✓
Cruise Control	✓	✓
Rear Defogger	✓	✓
Intermittent Wipers	✓	✓
Console/Storage	✓	✓
Overhead Console	✓	✓
Memory Package	✓	✗
Navigation System	✓	✓
Keyless Entry	✓	✓
Telescopic Wheel	✓	✓
Message Center	✓	✓
Remote Starter	✓	✓
Wood Interior Trim	✓	✓
Bucket Seats	✓	✓
Reclining/Lounge Seats	✓	✓
Leather Seats	✓	✓
Heated Seats	✓	✗
Ventilated Seats	✓	✗
AM Radio	✓	✓
FM Radio	✓	✓
Stereo	✓	✓
Search/Seek	✓	✓
Steering Wheel Touch Controls	✓	✓
Auxiliary Audio Connection	✓	✓
Premium Radio	✓	✓
Satellite Radio	✓	✓

Comp 1 Updated Date: [redacted]
[redacted] **Supercab 4wd**
[redacted] **Box** [redacted] **Diesel Turbocharged**
Diesel Direct Injection
VIN UNKNOWN
Dealership [redacted] Sales
Telephone [redacted]
Source Dealer Ad
Stock # LOCATE
Distance from [redacted]

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

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COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1
Aluminum/Alloy Wheels	✗	✓
Chrome Wheels	✓	✗
Drivers Side Air Bag	✓	✓
Passenger Air Bag	✓	✓
Anti-lock Brakes (4)	✓	✓
[redacted] Disc Brakes	✓	✓
Front Side Impact Air Bags	✓	✓
Head/Curtain Air Bags	✓	✓
Positraction	✓	✗
Backup Camera	✓	✓
Parking Sensors	✓	✓
Hands Free	✓	✓
Alarm	✓	✓
Traction Control	✓	✓
Stability Control	✓	✓
Lane Departure Warning	✓	✓
Blind Spot Detection	✓	✓
Dual Mirrors	✓	✓
Heated Mirrors	✓	✓
Privacy Glass	✓	✓
Fog Lamps	✓	✓
Signal Integrated Mirrors	✓	✓
Clearcoat Paint	✓	✓
Rear Step Bumper	✓	✓
Trailer Hitch	✓	✓
Running Boards/Side Steps	✓	✗
Power Rear Window	✓	✓
Bedliner (spray On)	✓	✗
[redacted] Emissions	✓	✓

List Price	[redacted]
Adjustments:	
Package	+ [redacted]
Make/Model/Trim	+ [redacted]
Options	+ [redacted]
Adjusted Comparable Value	[redacted]

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COMPARABLE VEHICLES

COMPARABLE VEHICLE SUMMARY

	Source	Comparable Vehicle	Price	Adjusted Comp Value
1	NEW	[redacted] [redacted] Super Duty F-250 W/[redacted] Rear Wheels Lariat Supercab [redacted] W/8' Box [redacted] Diesel Turbocharged Diesel Direct Injection	[redacted] (List)	[redacted]
		Base Vehicle Value	[redacted]	

The following comparable vehicle(s) were used to determine this Base Vehicle Value by computing the arithmetic average of the adjusted values of the comparable vehicles. Details on these comparable vehicles are in the Comparable Vehicles section.

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VALUATION NOTES

[redacted] - [redacted] MODEL ADJUSTMENT FOR TIRES [redacted], CAMPER PACKAGE [redacted], GOOSENECK HITCH [redacted] HITCH KIT [redacted], FRONT & REAR WHEEL WELL LINERS [redacted], ALL-WEATHER FLOOR MATS [redacted] & CUSTOMER-PLACED TRAILER CAMERA [redacted] ON COMPARABLE.

[redacted] - NO REBATE

This Market Valuation Report has been prepared exclusively for use by FARMERS, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include California Code of Regulations 10 CA ADC 2695.

Any person who knowingly presents a false or fraudulent insurance claim for the payment of a loss may be guilty of a crime and may be subject to fines and confinement in state prison

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SUPPLEMENTAL INFORMATION

VEHICLE HISTORY INFORMATION

[redacted]®

[redacted]® Message: [redacted] has decoded this VIN without any errors

[redacted] Vehicle History:

Number of times reported to [redacted]:	1
[redacted]'s file number:	[redacted]
Loss date:	[redacted]
Phone:	[redacted]
Claim ref:	[redacted]

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SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK		RESULTS FOUND
Abandoned	✓	No Abandoned Record Found
Damaged	✓	No Damaged Record Found
Fire Damage	✓	No Fire Damage Record Found
Grey Market	✓	No Grey Market Record Found
Hail Damage	✓	No Hail Damage Record Found
Insurance Loss	⛔	Insurance Loss Record Found
Junk	✓	No Junk Record Found
Rebuilt	✓	No Rebuilt Record Found
Salvage	✓	No Salvage Record Found

EVENT CHECK		RESULTS FOUND
[redacted] Crash Test Vehicle	✓	No [redacted] Crash Test Vehicle Record Found
Frame Damage	✓	No Frame Damage Record Found
Major Damage Incident	⛔	Major Damage Incident Record Found
Manufacturer Buyback/[redacted]	✓	No Manufacturer Buyback/[redacted] Record Found
Odometer Problem	✓	No Odometer Problem Record Found
Recycled	✓	No Recycled Record Found
Water Damage	✓	No Water Damage Record Found
Salvage Auction	✓	No Salvage Auction Record Found

VEHICLE INFORMATION		RESULTS FOUND
Accident	✓	No Accident Record Found
Corrected Title	✓	No Corrected Title Record Found
Driver Education	✓	No Driver Education Record Found
Fire Damage Incident	✓	No Fire Damage Incident Record Found
Lease	✓	No Lease Record Found
Lien	✓	No Lien Record Found
Livery Use	✓	No Livery Use Record Found
Government Use	✓	No Government Use Record Found
Police Use	✓	No Police Use Record Found
Fleet	✓	No Fleet Record Found
Rental	✓	No Rental Record Found
Fleet and/or Rental	✓	No Fleet and/or Rental Record Found
Repossessed	✓	No Repossessed Record Found
Taxi use	✓	No Taxi use Record Found
Theft	✓	No Theft Record Found
Fleet and/or Lease	✓	No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓	No Emissions Safety Inspection Record Found
Duplicate Title	✓	No Duplicate Title Record Found

[redacted] provides FARMERS information reported by [redacted] regarding the [redacted] **Super Duty F-250 w/Single Rear Wheels** ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, [redacted] does not adjust the value of the loss vehicle based upon this information.

LEGEND :

✓ No Event Found

⛔ Event Found

Information Needed

TITLE CHECK

EVENT FOUND

[redacted]'s database for this loss vehicle found historical events that might indicate a significant automotive problem. These problems can indicate past automotive damage or warnings associated with the vehicle title.

EVENT CHECK

EVENT FOUND

[redacted]'s database for this loss vehicle found historical events that might indicate a significant automotive problem. These problems can indicate past automotive damage or warnings associated with the vehicle title."

VEHICLE INFORMATION

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: [redacted]

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
			Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL
[redacted]	MT	5	[redacted] Vehicle Dept.	TITLE
[redacted]	[redacted]			TITLE
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL
[redacted]	[redacted]		Auto Insurance Source	VEHICLE REPORTED AS TOTAL LOSS
[redacted]			Auto Insurance Source	VEHICLE HAD COMPREHENSIVE COVERAGE CLAIM

AUTOCHECK TERMS AND CONDITIONS:

[redacted]'s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to [redacted] by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

[redacted] shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of [redacted], including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and [redacted] shall be governed by the laws of the State of [redacted] without regard to its conflict of law provisions. You and [redacted] agree to submit to the personal and exclusive jurisdiction of the courts located within the county of [redacted].

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SUPPLEMENTAL INFORMATION

[redacted] VEHICLE RECALL

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEATS:FRONT ASSEMBLY:RECLINER

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pickup [redacted], and [redacted], [redacted], and [redacted] vehicles equipped with driver and/or passenger's manual front seat back recliner mechanisms. Also included are certain [redacted] and [redacted] vehicles equipped with rear outboard seats and manual seat back recliner mechanisms. The recliner mechanisms may be missing the [redacted] required for seat back strength, resulting in a loose seat back. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) numbers [redacted], "Head Restraints" and [redacted], "Seating Systems."

Consequence : A seat back with an improperly assembled recliner mechanism may have reduced strength and may not adequately restrain an occupant in a crash, increasing the risk of injury.

Remedy : [redacted] will notify owners, and [redacted] and [redacted] dealers will inspect the seat structure and replace them, as necessary, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] [redacted], [redacted], and [redacted] diesel pickups. The transmission torque converter damper plate was not tempered, resulting in a brittle damper plate that may fracture and cause the engine to stall or require increased brake pedal effort in order to stop the vehicle.

Consequence : An engine stall or requiring additional braking effort to stop the vehicle can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will replace the transmission assembly, free of charge. This recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

The National Highway Traffic Safety Administration has issued 4 safety related recall notices that may apply to the above valued vehicle.

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SUPPLEMENTAL INFORMATION

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : VISIBILITY:REARVIEW MIRRORS/DEVICES

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted],

FARMERS INSURANCE

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 217-1389

[redacted]

[redacted]
Attn: Consumer Affairs
[redacted]

Our Insured: [redacted]
Our Claim #:
Date of Loss:
Your Insured:
Your Claim #: VIN: [redacted]

Dear Consumer Affairs:

Please be advised that due to this accident, our insured incurred out of pocket expenses related to property damage in the amount of [redacted] Our support for the additional amount is attached.

Please contact our insured directly to discuss the amount owed for these expenses. If you need any additional details regarding the claim in order to offer settlement for these expenses please contact me to discuss them.

Sincerely,

[redacted]
Litigation Claims Representative
[redacted]
[redacted] Call or Text
[redacted]

[redacted]

[redacted]

[redacted]

Mr. [redacted]
Warranty Claims Department
[redacted]

Please find the list of items that were not covered by [redacted] Insurance on the [redacted] that spontaneously combusted as I was driving down the road. In your last correspondence you suggested some help with the items not covered by my insurance. Please see the following:

Personal items	[redacted]
Original highway tow/storage prior to you suggesting that [redacted] would not inspect the truck	[redacted]
[redacted] of truck rental	[redacted]
Dealer destination and delivery	[redacted]
[redacted] key and reprograming	[redacted]
Deductible	[redacted]
Total	[redacted]

My [redacted] policy had new car replacement but not rental car and the policy oddly didn't cover destination and delivery.

Thank you,
[redacted]

[redacted]

[redacted] LC SV

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted]
Cc: '[redacted]
Subject: Warranty claim

Mr. [redacted]

Please see the attached back up to the following

1) Dog bed Cleaned up
2) Pendleton pull [redacted] + [redacted]
3) Towels Cleaned up
4) Hold down straps [redacted]
5) [redacted] [redacted] (2) pair [redacted] + [redacted]
6) [redacted] Flask (lid only) flask washed up [redacted]
7) [redacted]' [redacted] tape measure [redacted]
8) [redacted] battery [redacted]
9) [redacted] battery and light [redacted]
10) Battery vacuume [redacted]
11) Vice grips Cleaned up
12) Vice grips Cleaned up
13) Leather gloves [redacted]
14) Leather gloves [redacted]
15) Band aid antiseptic [redacted]
16) Band aids [redacted]

*Total for [redacted] below [redacted] sales [redacted])

Contents total [redacted]

Nor-[redacted] Towing and Transport
Emergency road side and storage [redacted]

Re order of my original [redacted] [redacted]

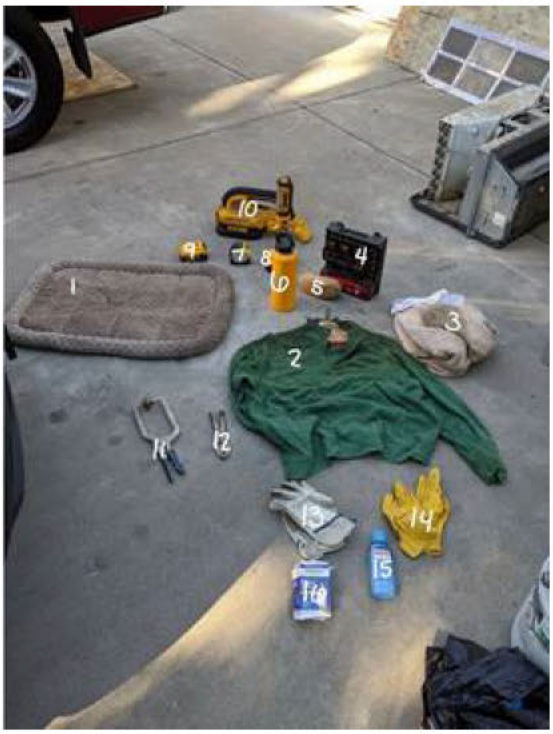
[redacted] LC SV

To-date truck rental of [redacted] (delivery expected before [redacted]

Thank you,
[redacted]

[redacted]
Platinum Construction

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted] (M.)
Cc: [redacted]
Subject: Warranty claim



[redacted]

Sorry for the [redacted] the original would not send.
[redacted]
[redacted]

[redacted]

Office of the General Counsel

Ford Motor Company
Product Claims Department
P.O. Box 70
Dearborn, Michigan 48121-0070

December 3, 2020

[redacted]

We are writing to update you on the status of your claim. At this point, you have not successfully substantiated your claim of a manufacturer's defect as the source of the incident in this matter. The subject vehicle was reviewed by our engineering team and it has been concluded that the origin of the fire in the subject vehicle is undetermined. Because it is undetermined, Ford Motor Company is unable to assist you in this matter at this time.

A claim with your insurance company will provide maximum relief to you for this incident. Farmers Insurance may file a claim to subrogate against Ford Motor Company, which may include the reimbursement of your deductible.

If there are items not covered or reimbursed under your insurance claim related to this incident, please contact us and we will review any documentation related to said items.

Thank you for allowing us to review this matter.

Sincerely,

[redacted]

Marquis Morris
Legal Analyst- OGC Product Claims
Email: mmorri20@ford.com
Fax: 866-380-3583

[redacted] LC [redacted]

[redacted],

[redacted]

FARMERS INSURANCE

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 217-1389

[redacted]

[redacted]
Attn: [redacted]

Our Insured: [redacted]
Our Claim #: [redacted]
Date of Loss:
Your Claim #: VIN: [redacted]
Deductible Amount:
Total Amount Owed:

Dear [redacted],

Our initial investigation has established that the above loss may have been caused by the malfunction of your product.

Our insured's [redacted] was damaged after catching on fire while being driven. Our driver states that the low fuel pressure warning light came on just prior to the fire which suggests a manufacturing or design defect caused our damages.

We are in the process of making payment to our insured for their damages. By virtue of our subrogation rights we shall seek reimbursement from you for the amount of the damages.

Please be aware that no payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without an express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or stopped due to partial payment by you or someone acting on your behalf.

We can discuss this matter with your representative. Please supply the name, phone number and file number of your representative contact.

Sincerely,

[redacted]

Litigation Claims Representative
[redacted]

[redacted]

[redacted]

[redacted] Call or Text
[redacted]

[redacted]

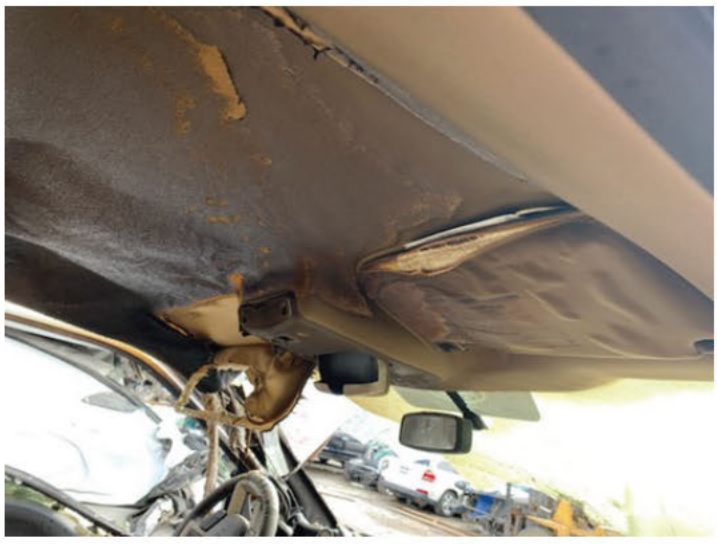
[redacted]

Pix from salvage yard

PDF Created o[redacted]

Cl

FX4
200364



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OFF ROAD

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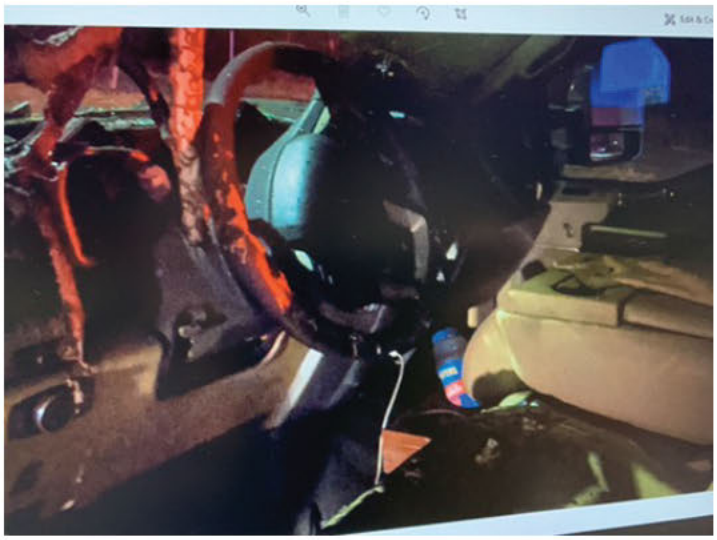

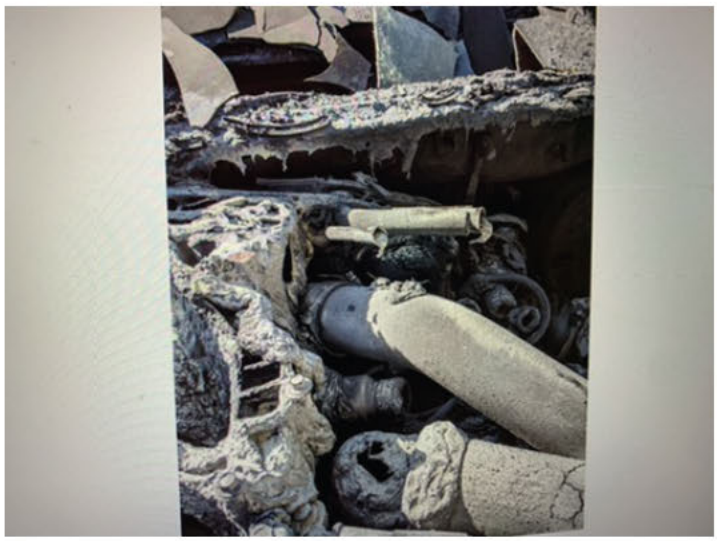

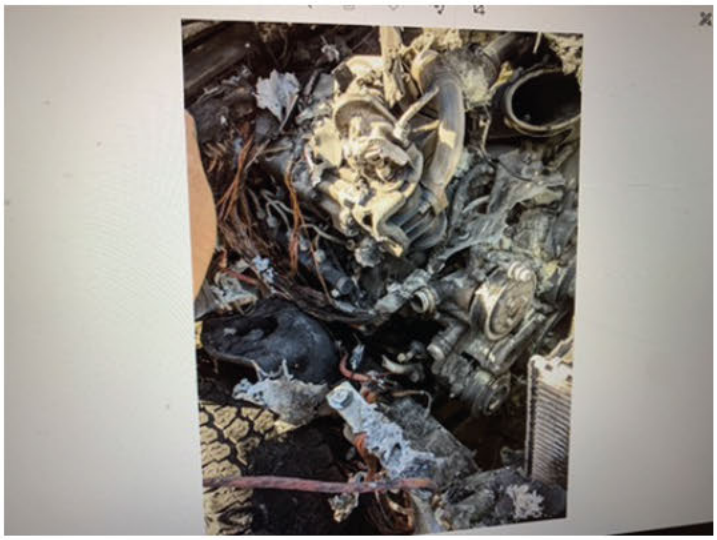

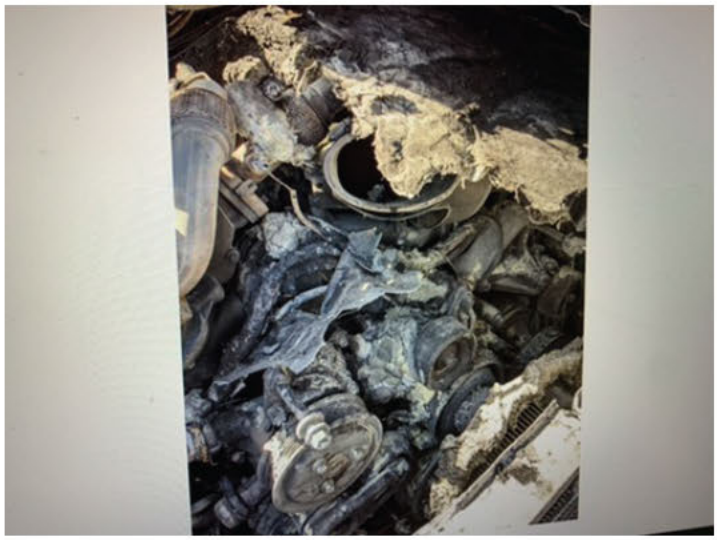

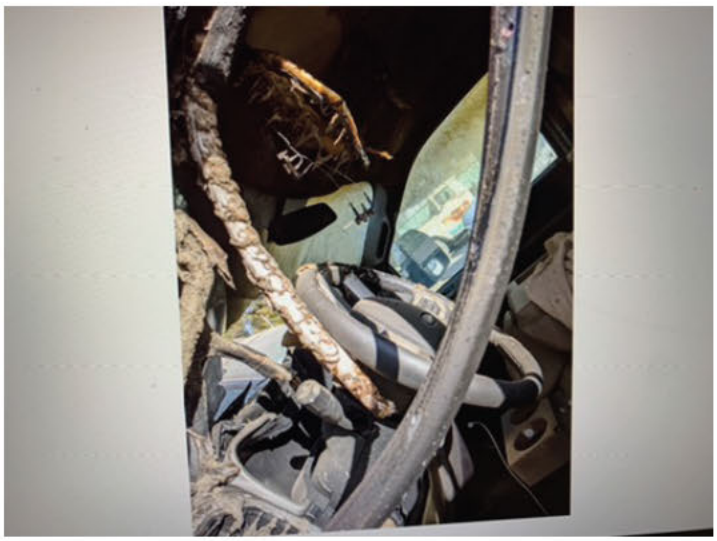

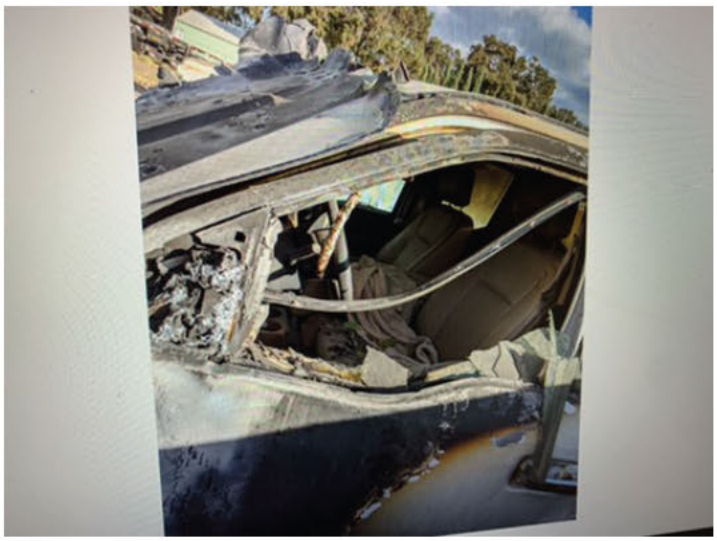

DEALER 72C 201 [redacted]

		Suggested Retail Price		Dealer Invoice	
	F25H 4X4 SUPERCAB PICKUP/164	49530	00	47054	00
	2019 MODEL YEAR				
Z1	OXFORD WHITE				
6A	CAMEL LEATHER				
	PREFERRED EQUIPMENT PKG.608A				
	.LARIAT TRIM				
	.TRAILER TOWING PACKAGE				
	.B&O SOUND SYSTEM				
76R	.REVERSE VEHICLE AID SENSOR				
99T	6.7L POWER STROKE V8 DIESEL	9120	00	8300	00
44W	6-SPEED AUTO TRANS		NC		NC
TDU	LT275/70R18E OWL ALL TERRAIN	290	00	264	00
X3J	3.55 ELECTRONIC-LOCKING AXLE	390	00	355	00
	JOB #1 ORDER				
15L	5TH WHEEL HITCH ASSEMBLY-18K	1095	00	997	00
16S	ALL WEATHER FLOOR MATS	135	00	123	00
17C	CHROME PACKAGE	1125	00	1024	00
	.6" ANGULAR CHROME STEP BAR				
	.CHROME PVD ALUMINUM WHEELS-18				
17X	FX4 OFF-ROAD PACKAGE	400	00	364	00
	.SKID PLATES				
	10000# GVWR PACKAGE				
425	50 STATE EMISSIONS		NC		NC
471	CAMPER PACKAGE	160	00	146	00
53W	5TH WHEEL HITCH PREP PACKAGE	500	00	455	00
60B	BLIS (BLIND SPOT INFO SYSTEM)	540	00	491	00
	JACK				
61N	WHEEL WELL LINERS FRONT & REAR	325	00	296	00
65B	CSTMR TRL CAM *CSTMR INST ACCY	375	00	341	00
67D	EXTRA HEAVY DUTY ALTERNATOR		NC		NC
85G	TAILGATE STEP	375	00	341	00
85S	TOUGH BED SPRAY IN BEDLINER	595	00	542	00
874	ULTIMATE TRAILER TOW CAMERA	710	00	646	00
96L	LARIAT VALUE PACKAGE	710	00	646	00
	.LED BOX LIGHTING				
	.REMOTE START SYSTEM				
	.10-WAY PWR FRT SEATS W/DRV ME				
	.HEATED/COOLED FRONT SEATS				
	TOTAL OPTIONS/OTHER	16845	00	15331	00
	TOTAL VEHICLE & OPTIONS/OTHER	66375	00	62385	00
	DESTINATION & DELIVERY	1595	00	1595	00
	TOTAL FOR VEHICLE	67970	00		
	FUEL CHARGE			100	98
	SHIPPING WEIGHT 7034 LBS.				
	TOTAL	67970	00	64080	98

ST ONS / [redacted]

This invoice may not reflect the final cost of the vehicle in view of the possibility of future rebates, allowances, discounts and incentive awards from Ford Motor Company to the dealer.

Sold to
Downtown Ford Sales [redacted]
525 North 16th St
Sacramento CA 95811

Ship to (if other than above)
Downtown Ford Sales 72201
525 North 16th Street
Sacramento CA

Ship Through [redacted]

Invoice & [redacted]

Final Assembly Point
KENTUCKY

Finance Company and/or Bank
BANK OF AMERICA [redacted]

HB	Invoice Total	A & Z Plan	D Plan	X Plan	FPA	AA
1992	64080.98	61533.98	61633.98	64099.66	743.00	996.00

This invoice to be used for the billing of vehicles [redacted] of [redacted]

Dealer's [redacted] LC [redacted]

Downtown Ford Sales (916) 442-6931 ext. DEALER 72C 201 [redacted]

NEW ONE

		Suggested Retail Price		Invoice Amount	
	F25P 4X4 SUPERCAB PICKUP/164	50600	00	48070	00
	2021 MODEL YEAR				
Z1	OXFORD WHITE				
6A	CAMEL LEATHER				
	PREFERRED EQUIPMENT PKG.608A				
	.LARIAT TRIM				
	.B&O SOUND SYSTEM				
76R	.REVERSE VEHICLE AID SENSOR				
99T	6.7L POWER STROKE V8 DIESEL	10495	00	9551	00
44G	10-SPEED AUTOMATIC		NC		NC
TDU	LT275/70R18E OWL ALL TERRAIN	290	00	264	00
X3J	3.55 ELECTRONIC-LOCKING AXLE	390	00	355	00
	JOB #1 ORDER				
15L	5TH WHEEL HITCH ASSEMBLY-19K	1095	00	997	00
153	FRONT LICENSE PLATE BRACKET		NC		NC
16T	ALL WEATHER MATS W/O CARPT MAT	130	00	119	00
17C	CHROME PACKAGE	1125	00	1024	00
	.6" ANGULAR CHROME STEP BAR				
	.CHROME PVD ALUMINUM WHEELS-18				
17X	FX4 OFF-ROAD PACKAGE	400	00	364	00
	.SKID PLATES				
	10800# GVWR PACKAGE				
425	50 STATE EMISSIONS		NC		NC
471	CAMPER PACKAGE	160	00	145	00
53Q	HIGH CAP TRLER TOW PCKG PTBA	2785	00	2535	00
53W	5TH WHEEL HITCH PREP PACKAGE	500	00	455	00
	JACK				
61N	WHEEL WELL LINERS FRONT & REAR	325	00	296	00
65B	CSTMR TRL CAM *CSTMR INST ACCY	375	00	342	00
66L	LED BOX LIGHTING	60	00	54	00
67B	397 AMP ALTERNATOR	115	00	104	00
76S	REMOTE START SYSTEM	250	00	228	00
85G	TAILGATE STEP	375	00	342	00
85S	TOUGH BED SPRAY IN BEDLINER	595	00	542	00
	TOTAL OPTIONS/OTHER	19465	00	17717	00
	TOTAL VEHICLE & OPTIONS/OTHER	70065	00	65787	00
	DESTINATION & DELIVERY	1695	00	1695	00
	TOTAL FOR VEHICLE	71760	00		
	FUEL CHARGE			86	02
	SHIPPING WEIGHT 7171 LBS.				
	TOTAL	71760	00	67568	02

This invoice may not reflect the final cost of the vehicle in view of the possibility of future rebates, allowances, discounts and incentive awards from Ford Motor Company to the dealer.

Sold to
Downtown Ford Sales 72C201
525 North 16th St
Sacramento CA 95811

[redacted]

Ship to (if other than above)
Downtown Ford Sales 72201
525 North 16th Street
Sacramento CA

Ship Through [redacted]

Invoice [redacted] Final Assembly Point KENTUCKY

Finance Company and/or Bank BANK OF AMERICA [redacted]

HB	Invoice Total	A & Z Plan	D Plan	X Plan	FPA	AA
1404	67568.02	64863.02	64963.02	67572.75	759.00	1052.00

This invoice to be used for the billing of vehicles [redacted] of [redacted]

Dealer's [redacted] LC [redacted]

CCC ONE MARKET VALUATION REPORT

Prepared for [redacted]

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
Loss Vehicle	[redacted] Super Duty F-250 w/Single Rear Wheels Lariat Supercab 4WD w/8' Box
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	[redacted]
Odometer	New
Last Updated	[redacted]

VALUATION SUMMARY

Base Vehicle Value	[redacted]
FUEL TANK SYSTEM *	[redacted]
Adjusted Vehicle Value	[redacted]
Total	[redacted]

Adjustments indicated with an Asterisk (*) have been determined by [redacted] and have been added here for convenience.

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

Replacement Policy Valuation

The [redacted]® Market Valuation Report reflects [redacted]'s opinion as to the value of the loss vehicle, based on information provided to [redacted] by [redacted].

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology 2
Vehicle Information 3
Vehicle Condition 7
Comparable Vehicles 9
Valuation Notes 12
Supplemental Information 13

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VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

FARMERS has provided [redacted] with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

[redacted] maintains an extensive database of vehicles that currently are or recently were available for sale in the [redacted] This database includes vehicles advertised for sale by dealerships or private parties. [redacted] also obtains vehicle sales prices from a database of [redacted] Department of Motor Vehicles vehicle registration sold transactions. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. On current year vehicles, new vehicles for sale at the time of the valuation may be used. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the straight average of the adjusted values of the comparable vehicles.

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VEHICLE INFORMATION

VEHICLE DETAILS

Location	[redacted]
VIN	[redacted]
Year	[redacted]
Make	[redacted]
[redacted]/Single Rear Wheels	
Trim	Lariat
Body Style	Supercab 4WD w/8' Box
Body Type	Longbed Pickup
Engine -	
Cylinders	8
Displacement	[redacted]
Induction	Turbocharged
Fuel Type	Diesel
Carburation	Diesel Direct Injection
Transmission	Automatic Transmission [redacted] Drive
Curb Weight	[redacted]

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE HISTORY SUMMARY

[redacted] AutoCheck	Title Check
[redacted] Organization/ [redacted] [redacted]	1 Record Found
National Highway Traffic Safety Administration	4 Recalls

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Package 1:	[redacted] Off Road	
Odometer	New	
Transmission	Automatic Transmission	✓
	[redacted] Drive	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	✓
	Power Passenger Seat	✓
	Power Adjustable Pedals	✓
Decor/Convenience	Air Conditioning	✓
	Climate Control	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Memory Package	📋
	Navigation System	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
	Remote Starter	✓
	Wood Interior Trim	✓
Seating	Bucket Seats	✓
	Reclining/Lounge Seats	✓
	Leather Seats	✓
	Heated Seats	📋
	Ventilated Seats	📋

To the left is the equipment of the loss vehicle that FARMERS provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📋 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Premium Radio	✓
	Satellite Radio	✓
Wheels	Chrome Wheels	📋
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	4-wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Positraction	📋
	Backup Camera	✓
	Parking Sensors	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
	Lane Departure Warning	✓
	Blind Spot Detection	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	✓
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓
Other - Trucks	Rear Step Bumper	✓
	Trailer Hitch	✓
	Running Boards/Side Steps	📋

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VEHICLE INFORMATION

VEHICLE EQUIPMENT

Power Rear Window	✓
Bedliner (spray On)	
[redacted] Emissions	✓

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Typical Vehicle Description	Value Impact
INTERIOR			
Seats	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Clean to very clean with no significant tears, holes or burn marks. Light to no wear. No bare spots.	$ 0
Carpets	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Clean to very clean with no significant tears, holes or burn marks. Light to no wear. No bare spots.	$ 0
Dashboard	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** A few small and/or insignificant scratches or gouges. Minimal to no damage to firmly intact and functional components. Light wear.	$ 0
Headliner	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Clean to very clean with no significant holes or burn marks. Light to no significant scuffing.	$ 0
EXTERIOR			
Sheet Metal	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Few to no dings. No dents. All panels intact and properly aligned.	$ 0
Trim	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** No broken and/or missing components. No dents. Few to no dings.	$ 0
Paint	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Minimal surface chipping and/or a few small scratches. No peeling and/or flaking. Minor to no swirl marks. Light to no fading.	$ 0

FARMERS uses condition inspection guidelines to rate the condition of key components of the loss vehicle on a [redacted] scale. A rating of average condition results in a valuation of that component that is consistent with typical vehicles for that year, make and model of vehicle. If a component is rated in exceptional condition, then a positive monetary adjustment is made to reflect the impact of that condition level on the value of the loss vehicle. Similarly, if a component is rated in below average condition, then a negative monetary adjustment is made to reflect the impact of that condition level on the value of the loss vehicle. Inspection Notes, if any, reflect additional observations from the appraiser regarding the loss vehicle's condition. Monetary adjustments are based upon market research consisting of data gathered from dealerships in [redacted].

[redacted] makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Average condition. These dollar adjustments are based upon interviews with dealerships across the [redacted].

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VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Typical Vehicle Description	Value Impact
Glass	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Light to no surface scratches. Light to no pitting.	$ 0
MECHANICAL			
Engine	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Minor to no seepage. Belts and hoses firm, and may show minimal wear. Minimal to [redacted] dirt and grease in engine compartment.	$ 0
Transmission	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** Fluid slightly discolored. A few areas to no seepage.	$ 0
TIRES			
Front Tires	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** 41% to 90% of new. Example: Typical new car tires are [redacted], loss measures at [redacted] = 46% ([redacted])	$ 0
Rear Tires	AVERAGE	**Notes:** No Comments **Typical Vehicle Desc:** 41% to 90% of new. Example: Typical new car tires are [redacted], loss measures at [redacted] = 46% ([redacted])	$ 0
Total Condition Adjustments			**$ 0**

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COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1
[redacted] Off Road	✓	✗
Odometer	NEW	NEW
Automatic Transmission	✓	✓
[redacted] Drive	✓	✓
Power Steering	✓	✓
Power Brakes	✓	✓
Power Windows	✓	✓
Power Locks	✓	✓
Power Mirrors	✓	✓
Power Driver Seat	✓	✓
Power Passenger Seat	✓	✓
Power Adjustable Pedals	✓	✓
Air Conditioning	✓	✓
Climate Control	✓	✓
Tilt Wheel	✓	✓
Cruise Control	✓	✓
Rear Defogger	✓	✓
Intermittent Wipers	✓	✓
Console/Storage	✓	✓
Overhead Console	✓	✓
Memory Package	✓	✗
Navigation System	✓	✓
Keyless Entry	✓	✓
Telescopic Wheel	✓	✓
Message Center	✓	✓
Remote Starter	✓	✓
Wood Interior Trim	✓	✓
Bucket Seats	✓	✓
Reclining/Lounge Seats	✓	✓
Leather Seats	✓	✓
Heated Seats	✓	✗
Ventilated Seats	✓	✗
AM Radio	✓	✓
FM Radio	✓	✓
Stereo	✓	✓
Search/Seek	✓	✓
Steering Wheel Touch Controls	✓	✓
Auxiliary Audio Connection	✓	✓
Premium Radio	✓	✓
Satellite Radio	✓	✓

Comp 1 Updated Date: [redacted]
[redacted] **Supercab 4wd**
[redacted] **Box** [redacted] **Diesel Turbocharged**
Diesel Direct Injection
VIN UNKNOWN
Dealership [redacted] Sales
Telephone [redacted]
Source Dealer Ad
Stock # LOCATE
Distance from [redacted]

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

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COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1
Aluminum/Alloy Wheels	✗	✓
Chrome Wheels	✓	✗
Drivers Side Air Bag	✓	✓
Passenger Air Bag	✓	✓
Anti-lock Brakes (4)	✓	✓
[redacted] Disc Brakes	✓	✓
Front Side Impact Air Bags	✓	✓
Head/Curtain Air Bags	✓	✓
Positraction	✓	✗
Backup Camera	✓	✓
Parking Sensors	✓	✓
Hands Free	✓	✓
Alarm	✓	✓
Traction Control	✓	✓
Stability Control	✓	✓
Lane Departure Warning	✓	✓
Blind Spot Detection	✓	✓
Dual Mirrors	✓	✓
Heated Mirrors	✓	✓
Privacy Glass	✓	✓
Fog Lamps	✓	✓
Signal Integrated Mirrors	✓	✓
Clearcoat Paint	✓	✓
Rear Step Bumper	✓	✓
Trailer Hitch	✓	✓
Running Boards/Side Steps	✓	✗
Power Rear Window	✓	✓
Bedliner (spray On)	✓	✗
[redacted] Emissions	✓	✓

List Price	[redacted]
Adjustments:	
Package	+ [redacted]
Make/Model/Trim	+ [redacted]
Options	+ [redacted]
Adjusted Comparable Value	[redacted]

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COMPARABLE VEHICLES

COMPARABLE VEHICLE SUMMARY

	Source	Comparable Vehicle	Price	Adjusted Comp Value
1	NEW	[redacted] [redacted] Super Duty F-250 W/[redacted] Rear Wheels Lariat Supercab [redacted] W/8' Box [redacted] Diesel Turbocharged Diesel Direct Injection	[redacted] (List)	[redacted]
		Base Vehicle Value	[redacted]	

The following comparable vehicle(s) were used to determine this Base Vehicle Value by computing the arithmetic average of the adjusted values of the comparable vehicles. Details on these comparable vehicles are in the Comparable Vehicles section.

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VALUATION NOTES

[redacted] - [redacted] MODEL ADJUSTMENT FOR TIRES [redacted], CAMPER PACKAGE [redacted], GOOSENECK HITCH [redacted] HITCH KIT [redacted], FRONT & REAR WHEEL WELL LINERS [redacted], ALL-WEATHER FLOOR MATS [redacted] & CUSTOMER-PLACED TRAILER CAMERA [redacted] ON COMPARABLE.

[redacted] - NO REBATE

This Market Valuation Report has been prepared exclusively for use by FARMERS, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include California Code of Regulations 10 CA ADC 2695.

Any person who knowingly presents a false or fraudulent insurance claim for the payment of a loss may be guilty of a crime and may be subject to fines and confinement in state prison

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SUPPLEMENTAL INFORMATION

VEHICLE HISTORY INFORMATION

[redacted]®

[redacted]® Message: [redacted] has decoded this VIN without any errors

[redacted] Vehicle History:

Number of times reported to [redacted]:	1
[redacted]'s file number:	[redacted]
Loss date:	[redacted]
Phone:	[redacted]
Claim ref:	[redacted]

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SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✓ No Abandoned Record Found
Damaged	✓ No Damaged Record Found
Fire Damage	✓ No Fire Damage Record Found
Grey Market	✓ No Grey Market Record Found
Hail Damage	✓ No Hail Damage Record Found
Insurance Loss	⛔ Insurance Loss Record Found
Junk	✓ No Junk Record Found
Rebuilt	✓ No Rebuilt Record Found
Salvage	✓ No Salvage Record Found

EVENT CHECK	RESULTS FOUND
[redacted] Crash Test Vehicle	✓ No [redacted] Crash Test Vehicle Record Found
Frame Damage	✓ No Frame Damage Record Found
Major Damage Incident	⛔ Major Damage Incident Record Found
Manufacturer Buyback/[redacted]	✓ No Manufacturer Buyback/[redacted] Record Found
Odometer Problem	✓ No Odometer Problem Record Found
Recycled	✓ No Recycled Record Found
Water Damage	✓ No Water Damage Record Found
Salvage Auction	✓ No Salvage Auction Record Found

VEHICLE INFORMATION	RESULTS FOUND
Accident	✓ No Accident Record Found
Corrected Title	✓ No Corrected Title Record Found
Driver Education	✓ No Driver Education Record Found
Fire Damage Incident	✓ No Fire Damage Incident Record Found
Lease	✓ No Lease Record Found
Lien	✓ No Lien Record Found
Livery Use	✓ No Livery Use Record Found
Government Use	✓ No Government Use Record Found
Police Use	✓ No Police Use Record Found
Fleet	✓ No Fleet Record Found
Rental	✓ No Rental Record Found
Fleet and/or Rental	✓ No Fleet and/or Rental Record Found
Repossessed	✓ No Repossessed Record Found
Taxi use	✓ No Taxi use Record Found
Theft	✓ No Theft Record Found
Fleet and/or Lease	✓ No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓ No Emissions Safety Inspection Record Found
Duplicate Title	✓ No Duplicate Title Record Found

[redacted] provides FARMERS information reported by [redacted] regarding the [redacted] **Super Duty F-250 w/Single Rear Wheels** ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, [redacted] does not adjust the value of the loss vehicle based upon this information.

LEGEND :

✓ No Event Found

⛔ Event Found

Information Needed

TITLE CHECK

EVENT FOUND

[redacted]'s database for this loss vehicle found historical events that might indicate a significant automotive problem. These problems can indicate past automotive damage or warnings associated with the vehicle title.

EVENT CHECK

EVENT FOUND

[redacted]'s database for this loss vehicle found historical events that might indicate a significant automotive problem. These problems can indicate past automotive damage or warnings associated with the vehicle title."

VEHICLE INFORMATION

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

[redacted]'s result for this loss vehicle show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: [redacted]

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
			Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL
[redacted]	MT	5	[redacted] Vehicle Dept.	TITLE
[redacted]	[redacted]			TITLE
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]			Manufacturer	MANUFACTURER RECALL
[redacted]	[redacted]			REGISTRATION EVENT/ RENEWAL
[redacted]	[redacted]		Auto Insurance Source	VEHICLE REPORTED AS TOTAL LOSS
[redacted]			Auto Insurance Source	VEHICLE HAD COMPREHENSIVE COVERAGE CLAIM

AUTOCHECK TERMS AND CONDITIONS:

[redacted]'s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to [redacted] by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

[redacted] shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of [redacted], including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and [redacted] shall be governed by the laws of the State of [redacted] without regard to its conflict of law provisions. You and [redacted] agree to submit to the personal and exclusive jurisdiction of the courts located within the county of [redacted].

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SUPPLEMENTAL INFORMATION

[redacted] VEHICLE RECALL

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : SEATS:FRONT ASSEMBLY:RECLINER

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] and [redacted], [redacted], [redacted], and [redacted] pickup [redacted], and [redacted], [redacted], and [redacted] vehicles equipped with driver and/or passenger's manual front seat back recliner mechanisms. Also included are certain [redacted] and [redacted] vehicles equipped with rear outboard seats and manual seat back recliner mechanisms. The recliner mechanisms may be missing the [redacted] required for seat back strength, resulting in a loose seat back. As such, these vehicles fail to comply with the requirements of [redacted] ([redacted]) numbers [redacted], "Head Restraints" and [redacted], "Seating Systems."

Consequence : A seat back with an improperly assembled recliner mechanism may have reduced strength and may not adequately restrain an occupant in a crash, increasing the risk of injury.

Remedy : [redacted] will notify owners, and [redacted] and [redacted] dealers will inspect the seat structure and replace them, as necessary, free of charge. The recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted] to [redacted]

Manufacturer Recall No. : [redacted]

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted] [redacted], [redacted], and [redacted] diesel pickups. The transmission torque converter damper plate was not tempered, resulting in a brittle damper plate that may fracture and cause the engine to stall or require increased brake pedal effort in order to stop the vehicle.

Consequence : An engine stall or requiring additional braking effort to stop the vehicle can increase the risk of a crash.

Remedy : [redacted] will notify owners, and dealers will replace the transmission assembly, free of charge. This recall began [redacted]. Owners may contact [redacted] customer service at [redacted]. [redacted]'s number for this recall is [redacted].

Dates Of Manufacture : [redacted]

Manufacturer Recall No. : [redacted]

The National Highway Traffic Safety Administration has issued 4 safety related recall notices that may apply to the above valued vehicle.

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SUPPLEMENTAL INFORMATION

[redacted] **Campaign ID :** [redacted]

Mfg's Report Date : [redacted]

Component : VISIBILITY:REARVIEW MIRRORS/DEVICES

Potential Number Of Units Affected : [redacted]

Summary : [redacted] ([redacted]) is recalling certain [redacted], [redacted], [redacted],

[redacted]

NOR-CAL TOWING & TRANSPORT, INC.

MasterCard VISA

1241 Blumenfeld
Sacramento, CA 95815
Ph. (916) 992-5447

[redacted]

1449 Sacramento Avenue
Broderick, CA 95605
Ph. (916) 371-1100. Fax (916)371-1104

17e Arboretum Drive
Davis, CA 95616
Ph. (530) 753-8697. Fax (916) 371-1104

Truck No. 16	Driver [redacted]
Type of Call	
PR [redacted]	
Na [redacted]	
Ad [redacted]	
City [redacted]	State CA Zip [redacted]

Year 19	Make Ford	Model F250	Lic. No. N/A

[redacted]

[redacted]

We Appreciate Your Business!	Winching	
	Adv. Chgs. to	
	Storage Days 30@$5	$150
	TOTAL CHGES. / BAL. DUE	$[redacted]

[redacted] would like to

share their cart with you

View Cart

[redacted]'s Cart

Item	In Store	Qty	Item Total
[redacted] x [redacted] Tape Measure Model #DWHT36107S	Aisle 12 Bay 002	1	[redacted]
[redacted] Premium Lithium-Ion (2) [redacted] Battery Model #DCB205-2	Aisle Bay		[redacted]
[redacted] Lithium-Ion Cordless LED Hand Held Area Light (Tool-Only) Model #DCL050	Aisle 10 Bay 002	1	[redacted]
[redacted] Lithium-Ion [redacted]	Aisle Bay	1	[redacted]

[redacted]

Wet/Dry Portable Vac Kit
Model [redacted]

[redacted] X-Large Water Resistant Leather Work Glove
Model #HK86006-XL

Aisle 13
Bay 011

1

[redacted]

[redacted] **GRIP** X-Large Full Grain Deer [redacted]
Model #5138-06

Aisle 13
Bay 011

1

[redacted]

[redacted] [redacted] Ratchet Tie Down with S-Hook [redacted])
Model #FH0836E

Aisle 14
Bay 013

1

[redacted]

Subtotal	[redacted]
Shipping	[redacted]
Sales Tax	[redacted]
Est. Total	[redacted]

View Cart

[redacted] SV

Scenario # 1

DOWNTOWN FORD SALES

Retail Worksheet

Send To F&I

Deal

Deal #	
Deal Date	12/01/2020
Deal Type	Retail
Financial Inst.	CASH
Program	Normal
Deal Status	Status

Vehicle

Detach

( ) New ( ) Used ( ) Demo [ ] Cert.

Stock #	
Year	
Make	
Model	
Style	
Odometer	

Buyer

Customer #	[redacted]
Last	
First	
Company	
Reg State	
County	

Sales Price

MSRP	71,760.00
Discount	0.00
Selling Price	71,760.00
Aftermarkets	4,890.00
Doc Fee	85.00
VSI Premium	0.00
ESC Premium	0.00
Maintenance	0.00
GAP Premium	0.00
Prior Lease Bal	0.00
License Fee	988.00
Dealer Fees	0.00
Total Fees	1,018.00
Total Taxes	6,714.31
Total Price	84,467.31
Trade Difference	76,650.00

Down Payment

Cash Down	0.00
Deposit	0.00
Total Rebates	0.00
Total Trade Allow	0.00
Total Trade Payoff	0.00
Total Net Trade	0.00
Total Def Down	0.00
Total Down Payment	0.00

Payment

Term	1
Sell Rate	0
# Days 1st Payment	45
Payments Per Year	12
1st Payment Date	01/15/2021
Prepaid Fin Charge	0.00
APR	
Amount Financed	84,467.31
Finance Charge	0.00
Total of Payments	84,467.31
Total Sales Price	84,467.31

Payment 84,467.31

[redacted]

Preview Orde [redacted] **X2B 4x4 Super Cab SRW:** Order Summary Time of Preview: 12/01/2020 16:49:27

Dealership Name: Downtown Ford Sales **Sales Code** [redacted]

Dealer Rep.	[redacted]	**Type**	Retail	**Vehicle Line**	Superduty	**Order Cod**	[redacted]
Customer Name		**Priority Code**	19	**Model Year**	2021	**Price Level**	115

DESCRIPTION	MSRP	DESCRIPTION	MSRP
F250 4X4 SUPERCAB PICKUP/164	$50600	.CHROME PVD ALUMINUM WHEELS-18"	$0
164 INCH WHEELBASE	$0	FX4 OFF-ROAD PACKAGE	$400
OXFORD WHITE	$0	.SKID PLATES	$0
LEATHER 40/20/40 SEAT	$0	10800# GVWR PACKAGE	$0
MEDIUM LIGHT CAMEL	$0	50 STATE EMISSIONS	$0
PREFERRED EQUIPMENT PKG.608A	$0	CAMPER PACKAGE	$160
.LARIAT TRIM	$0	HIGH CAP TRLER TOW PCKG PTBA	$2785
.B&O SOUND SYSTEM	$0	5TH WHEEL HITCH PREP PACKAGE	$500
.REVERSE VEHICLE AID SENSOR	$0	JACK	$0
6.7L POWER STROKE V8 DIESEL	$10495	WHEEL WELL LINERS FRONT & REAR	$325
10-SPEED AUTOMATIC	$0	CSTMR TRL CAM *CSTMR INST ACCY	$375
LT275/70R18E OWL ALL TERRAIN	$290	LED BOX LIGHTING	$60
3.55 ELECTRONIC-LOCKING AXLE	$390	397 AMP ALTERNATOR	$115
JOB #1 ORDER	$0	REMOTE START SYSTEM	$250
5TH WHEEL HITCH ASSEMBLY-19K	$1095	TAILGATE STEP	$375
FRONT LICENSE PLATE BRACKET	$0	TOUGH BED SPRAY IN BEDLINER	$595
ALL WEATHER MATS W/O CARPT MAT	$130	FUEL CHARGE	$0
CHROME PACKAGE	$1125	PRICED DORA	$0
.6" ANGULAR CHROME STEP BAR	$0	DESTINATION & DELIVERY	$1695

	MSRP
TOTAL BASE AND OPTIONS	$71760
DISCOUNTS	NA
TOTAL	$71760

SHIP TO [redacted]

60 GALLON TANK $ 2995
Power Running Boards $ 1895

Customer Name:
Customer Address:

Customer Email:
Customer Phone:

INSTRUCTIONS: Please fill out this questionnaire and gather the requested documents. Once you have done so, please send the materials to [redacted]).

CLAIM, VEHICLE, AND INCIDENT INFORMATION

1. What is the insured's name?

[redacted]

2. What is the insured's current mailing address?

[redacted]

3. What is your claim number?

[redacted]

4. What is the name of the insured's insurance company?

[redacted]

5. What is the vehicle's year, make and model?

[redacted]

6. What is the vehicle's [redacted] VIN?

[redacted]

7. Was the vehicle purchased new, used, or certified pre-owned (CPO)?

[redacted]

8. If the vehicle was purchased used or CPO, where was the vehicle purchased, what was the date of purchase, and what was the mileage at purchase?

[redacted]

9. What aftermarket additions or modifications have been made to the vehicle?

[redacted]

10. What are the alleged defects pertaining to the vehicle, if any? Include recall numbers if applicable.

Our driver states that the low fuel pressure warning light came on just prior to the fire which suggests a manufacturing or design defect caused the fire.

11. In what city and state did the incident take place?

[redacted]

12. Please describe what happened before, during, and after the incident:

Vehicle caught fire while being driven.

13. What was the mileage of the vehicle at the time of the incident?

Unk

14. Has the vehicle or the allegedly defective parts been repaired or replaced?

No

15. What is the current location of the vehicle and the allegedly defective parts?

[redacted]

DOCUMENTS

1. ☐ Full-page color photographs of the following items from several different angles: (1) all sides of the vehicle; (2) the damage to the vehicle; (3) any allegedly defective parts; (4) the inside of the vehicle – including the steering wheel, dashboard, and roof areas; and (5) the scene of the incident.

2. ☐ The insured's statement with a complete description of the incident.

3. ☐ The police department report and fire department report.

4. ☐ Any expert reports, written findings, and photographs.

5. ☐ Any videos of the incident.

6. ☐ Any data/reports from any recording sensors or driver monitoring devices.

7. ☐ The complete service records for the vehicle, including any CARFAX reports, regular maintenance records, and oil change records.

8. ☐ Any loss worksheets, repair estimates, repair orders (including the repair orders generated from the incident), and draft payments for any alleged damages.

9. ☐ A full itemization of damage and their accompanying proofs.

10. ☐ Any applicable insurance policies for the insured, including any assignment of rights.

INJURY INFORMATION

If you are not alleging any injuries, skip this section.

If you are alleging any injuries, [redacted] is required to provide certain information to Medicare. As such, to properly consider your claim, [redacted] will need to collect the following information about the injured individuals:

1. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

2. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

INJURY DOCUMENTS

If you are not alleging any injuries, skip this section.

1. ☐ All medical records related to the diagnosis or treatment of any alleged injuries.
2. ☐ All medical bills for any diagnoses or treatments undergone as a result of any alleged injuries.

OTHER NOTES AND INFORMATION

Please put any additional notes or information you would like to share in the box below

Click or tap here to enter text.

FARMERS INSURANCE

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 217-1389

[redacted]

[redacted]
Attn: Consumer Affairs
[redacted]

Our Insured: [redacted]
Our Claim #: [redacted]
Date of Loss:
Your Insured:
Your Claim #: VIN: [redacted]

Dear Consumer Affairs:

Please be advised that due to this accident, our insured incurred out of pocket expenses related to property damage in the amount of [redacted] Our support for the additional amount is attached.

Please contact our insured directly to discuss the amount owed for these expenses. If you need any additional details regarding the claim in order to offer settlement for these expenses please contact me to discuss them.

Sincerely

[redacted]
Litigation Claims Representative
[redacted]
[redacted] Call or Text
[redacted]

[redacted]

[redacted]

[redacted]

Mr. [redacted]
Warranty Claims Department
[redacted]

Please find the list of items that were not covered by [redacted] Insurance on the [redacted] that spontaneously combusted as I was driving down the road. In your last correspondence you suggested some help with the items not covered by my insurance. Please see the following:

Personal items	[redacted]
Original highway tow/storage prior to you suggesting that [redacted] would not inspect the truck	[redacted]
[redacted] of truck rental	[redacted]
Dealer destination and delivery	[redacted]
[redacted] key and reprograming	[redacted]
Deductible	[redacted]
Total	[redacted]

My [redacted] policy had new car replacement but not rental car and the policy oddly didn't cover destination and delivery.

Thank you,
[redacted]

[redacted]

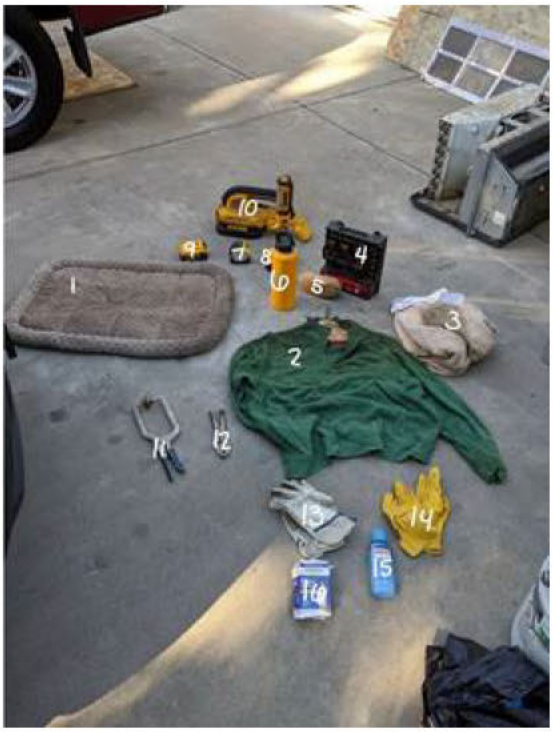
[redacted] LC [redacted]

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted]
Subject: FW: Warranty claim

[This message is from an external source, be cautious of the content]

Personal items photo

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted]' <[redacted]>
Cc: [redacted]' <[redacted]>
Subject: Warranty claim



[redacted]

Sorry for the [redacted] the original would not send.

[redacted]

[redacted]

[redacted] SV

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted]
Subject: FW: Warranty claim

[This message is from an external source, be cautious of the content]

Itemized breakdown

From: [redacted] <[redacted]
Sent: [redacted]
To: [redacted]' <[redacted]>
Cc: [redacted]' <[redacted]>
Subject: Warranty claim

Mr. [redacted]

Please see the attached back up to the following

1) Dog bed — Cleaned up
2) Pendleton pull [redacted] + [redacted]
3) Towels — Cleaned up
4) Hold down straps — [redacted]
5) [redacted] Sunglasses (2) pair [redacted] + [redacted]
6) [redacted] Flask (lid only) flask washed up — 5.45
7) [redacted]' [redacted] tape measure — [redacted]
8) [redacted] battery — [redacted]
9) [redacted] battery and light — [redacted]
10) Battery vacuume — [redacted]
11) Vice grips — Cleaned up
12) Vice grips — Cleaned up
13) Leather gloves — [redacted]
14) Leather gloves — [redacted]
15) Band aid antiseptic — [redacted]
16) Band aids — [redacted]

*Total for [redacted] below — [redacted] sales tax)

Contents total [redacted]

[redacted] LC SV

[redacted]

Emergency road side and storage [redacted]

Re order of my original [redacted] [redacted]

To-date truck rental of [redacted] (delivery expected before the [redacted] [redacted]

Thank you,

[redacted]

[redacted]

Platinum Construction

[redacted]

Mr. [redacted]
Warranty Claims Department
[redacted]

Please find the list of items that were not covered by [redacted] Insurance on the [redacted] that spontaneously combusted as I was driving down the road. In your last correspondence you suggested some help with the items not covered by my insurance. Please see the following:

Personal items	[redacted]
Original highway tow/storage prior to you suggesting that [redacted] would not inspect the truck	[redacted]
[redacted] of truck rental	[redacted]
Dealer destination and delivery	[redacted]
[redacted] key and reprograming	[redacted]
Deductible	[redacted]
Total	[redacted]

My [redacted] policy had new car replacement but not rental car and the policy oddly didn't cover destination and delivery.

Thank you,
[redacted]

HAVE ICE

Read Reviews

$329.99

ADD TO

REVIEWS

53 Ratings

Quality of product: 4.8 /

89%

2%

6%

[redacted] LC [redacted]

Value of product: 4.7 / 5

WESTSIDE

$349.99

[redacted] LC [redacted]

DOWNTOWN FORD SALES
525 N16th Street, Sacramento, CA. 95811
916-442-6931 fax 916-491-3138

Invoice No. [redacted]

INVOICE

C[redacted]
Name
Addres
City
Phone

Qty	Description	Unit Price	TOTAL
	RENTAL VEHICLE FROM DOWNTOWN FORD		
OPTIONS			
101	DAILY RENTAL	$75.00	$7,575.00
-101	DISCOUNT FOR DAILY RENTAL	$40.00	($4,040.00)
	BASED ON REGISTRATION ADDRESS		

SubTotal	$3,535.00
DELIVERY	$0.00
SALES TAX	$0.00
CA Tire Tax	$0.00
TOTAL	$3,535.00

Payment Details

- ○ Cash
- ◉ Check
- ○ Credit Card

Name _____
CC # _____
Expires _____

Office Use Only

*SIGNATURE*_____ *DATE*_____