INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[redacted]

[redacted]

[redacted]

PROGRESSIVE

[redacted] Lit
Product Claims

Payment Address
[redacted]-Subro
[redacted]

Document Address
[redacted]

Phone: [redacted]
Fax: [redacted]

JUL 25 2018

[redacted]

Type of Loss: Vehicle Fire
VIN\DOT Number: [redacted]
Year: [redacted]
Make: [redacted]
Model: [redacted]
Your Claim No: N/A
Our Insured: [redacted]
Address: [redacted]
Our Claim No: [redacted]
Date of Loss: [redacted]
Damages: [redacted]

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of [redacted] damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of [redacted] to my attention, payable to "[redacted], as subrogee of [redacted]", and remit to the following address:

[redacted]-Subro
[redacted]

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

[redacted]
Subrogation Representative
Phone: [redacted]
Fax: [redacted]
[redacted]
Enclosure

[redacted]

PROGRESSIVE

Payment Address
Progressive-Subro
[redacted]

Document Address
[redacted]

Phone [redacted]
Fax: [redacted]

Subrogation [redacted] **ET** [redacted]
Authored By: [redacted]
NEW PRODUCT LIABILTY DEMAND REFERRAL
LOSS STATE: FL
VEHICLE ON HOLD: YES
TIRE KEPT: NA
STATUTE: [redacted]
DAMAGES: $ [redacted]
LIAB/FACTS OF LOSS: IV CAUGHT FIRE.
ASSIGNED TO: [redacted]
--
EXPERT HIRED: YES RIMKUS. O&C DONE - ENGINE COMPARTMENT FIRE.
EVIDENCE IN OUR FAVOR: NEW VEHICLE. WARRANTY. ENGINE FIRE.
SUMMARY OF EVENTS/LIABILITY DECISION:
- HE WAS TRAVING ON US [redacted] BACK TOWARDS THE TURNPIKE. THE IV LOST POWER AROUND [redacted] WHILE DRIVING. THE NI THEN PULLED OVER.
- ONCE ON SIDE OF ROAD, NI NOTICED SMOKE COMING FROM UNDER THE HOOD.
- THE NI THEN POPPED THE HOOD & A FLAME SHOT OUT.
- THE NI THEN RAN AND GRABBED AS [redacted] FROM INISDE HE COULD
- ONCE HE DID THIS THE ENTIRE TRUCK BEGAN TO CATCH
- HE CONTACTED [redacted] & THEY CAME OUT AND PUT OTU FIRE
- THE FIRE BURNT ENTIRE TRUCK & SPREAD TO TRAILER

[redacted]

[redacted]

OPID: [redacted] CLAIM PAYMENT INQUIRY TERMID: ?[redacted]
INSD: [redacted] LL POL: [redacted]
DOL : [redacted] CLM: [redacted] ACTIVE REP: [redacted]

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: [redacted]

LINE 1: [redacted]
LINE 2:
LINE 3:

ADDRESS: [redacted]

CITY: [redacted]* [redacted] ZIP/CPC: [redacted]* [redacted]

IN PAYMENT OF: Progressive Invoice Number: [redacted]

[redacted] FEDERAL TAX ID: LAST UPDT REP: [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: [redacted]
BANK CODE* 1CD ISSUE DATE : [redacted] APPROVED BY:
STATE * [redacted] AREA * [redacted] REVIEW DATE: [redacted]
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

(&h) &f - PASSPORT&b&D, &T July 17, [redacted]

[redacted] [redacted] [redacted] 18 - 14:06
OPID: [redacted] CLAIM PAYMENT INQUIRY TERMID: [redacted]
INSD: [redacted] LL POL: [redacted]
DOL : [redacted] CLM: [redacted] ACTIVE REP: [redacted]

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: [redacted]

[redacted] 1: [redacted]
[redacted] 2:
[redacted] 3:

ADDRESS: [redacted]
UNDEFINED
CITY: [redacted] ZIP/CPC: [redacted]

IN PAYMENT OF: Progressive Invoice Number: [redacted]

[redacted] FEDERAL TAX ID: LAST UPDT REP: [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: [redacted]
[redacted] CODE* 1CD ISSUE DATE : [redacted] APPROVED BY:
STATE * [redacted] AREA * [redacted] REVIEW DATE: [redacted]
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

[redacted] LC SV

(&h) &f - PASSPORT&b&D, [redacted]

[redacted] [redacted] [redacted]

OPID: [redacted] CLAIM PAYMENT INQUIRY TERMID: ? [redacted]

INSD: [redacted] LL POL: [redacted]

DOL : [redacted] CLM: [redacted] ACTIVE REP: J UDELL

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: [redacted]

LINE 1: SUNSTATE
LINE 2:
LINE 3:

ADDRESS: [redacted]

[redacted] ZIP/CPC: [redacted]

IN PAYMENT OF: Progressive Invoice Number: [redacted]

[redacted] FEDERAL TAX ID: LAST UPDT REP: [redacted]

[redacted] CODE * EFT TRACE #: [redacted] ISSUING REP: A [redacted]

BANK CODE* 1CD ISSUE DATE : [redacted] APPROVED BY:

STATE * [redacted] AREA * REVIEW DATE: [redacted]

STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

Date: [redacted]
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: STL ALL PART TYPES

[redacted]

Damage Assessed By: [redacted] Claim Rep: [redacted]

Classification:

* Product Type Auto
* Date of Loss: [redacted]
* Deductible: [redacted]
* Claim Number: [redacted]

Insured: [redacted] LL
Address: [redacted]
Telephone: Work Phone: [redacted]

[redacted] Service: [redacted]

Description: [redacted]
Body Style: 4D PkupCrw 8' [redacted] 172" WB
VIN: [redacted]
Mileage: [redacted]
OEM/ALT: A

Drive Train: [redacted] Turbo Inj [redacted] Dsl [redacted]
License: [redacted]
Search Code: PORTSTLUC1

Options: PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING
REAR WINDOW DEFOGGER, AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN
AM/FM STEREO, DRIVER AIRBAG, HEATED EXTERIOR MIRROR, REAR (DUAL-ZONE) AC
LEATHER SEAT, POWER PASSENGER SEAT, FRONT SIDE AIRBAG WITH HEAD PROTECTION
PREMIUM SOUND SYSTEM, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS
ALUM/ALLOY WHEELS, REARVIEW CAMERA, ADJUSTABLE FOOT PEDALS
TIRE INFLATION/PRESSURE MONITOR, ANTI-THEFT SYSTEM, AUXILIARY INPUT
BLUETOOTH WIRELESS CONNECTIVITY, LEATHER STEERING WHEEL, SATELLITE RADIO
CD PLAYER, TOW HITCH RECEIVER, POWER ADJUSTABLE EXTERIOR MIRROR, PRIVACY GLASS
AUTO AIR CONDITION, TRIP COMPUTER, [redacted] BUCKET SEAT, [redacted] DRIVE
SIDE AIRBAGS, AUTOMATIC HEADLIGHTS, [redacted] SIDE AIRBAG WITH HEAD PROTECTION
INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR, MP3 PLAYER
DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC PARKING AID
ELECTRONIC STABILITY CONTROL, FRONT SEATS WITH POWER LUMBAR SUPPORT
KEYLESS ENTRY SYSTEM, POWER FOLDING EXTERIOR MIRRORS, REAR BENCH SEAT
STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
				Special/Manual Entry			
1	900500	[redacted]*	REPAIR	OTL - EXCESSIVE DAMAGE	Existing		0.0*

* - Judgment Item

ESTIMATE RECALL NUMBER: [redacted]
[redacted] Data Version: OEM: FEB_18_V0412
MAPP: [redacted] Copyright (C) [redacted]
Software Version: [redacted] All Rights Reserved

[redacted] LC SV

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Labor Summary	[redacted]				

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	[redacted]

III. Additional Costs	Amount
Total Additional Costs	[redacted]

IV. Adjustments	Amount
[redacted] Deductible	[redacted]
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	[redacted]

I.	Total Labor:	[redacted]
II.	Total Replacement Parts:	
III.	Total Additional Costs:	
	Gross Total:	
IV.	Total Adjustments:	[redacted]
	Net Total:	

Alt. Location: PROGRESSIVE

Inspection Site: [redacted]
Address: [redacted]

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This is a damage assessment only - Not an authorization to repair-based on damage visible or certain at the time it was written.

If frame or unibody repair is included on this estimate, the amount shown includes time or allowance for measuring before, during and after those repairs.

The owner of the vehicle may select the repair facility of his/her choice.

To ensure proper and prompt payment for additional damage discovered during the course of repairs, contact [redacted] for supplement handling procedures.

[redacted] honors the prevailing labor market rate in your area for your property. If you choose a shop that charges in excess of the prevailing labor market rates, you will be responsible for the difference.

Lifetime guarantee for sheet metal and plastic body parts

If the vehicle is a total loss, payment will not be based on this estimate or cost of repairs, in order to determine the appropriate title for sale of salvage, this estimate may be audited and revised.

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, [redacted] will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call [redacted] at [redacted]. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

This guarantee does not cover normal wear and tear or damage caused by improper maintenance, neglect, abuse or subsequent accident. This guarantee is limited to arranging for the selection of repair parts that will return your vehicle to its pre-loss condition. Accordingly, [redacted] will not be liable for any indirect, incidental or consequential damages that result from the installation or use of these parts.

Part Type Terms and Abbreviations
NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.
[redacted] Certified: This refers to a new, certified non-original equipment manufacturer replacement part.
[redacted]: This refers to a new, non-original equipment manufacturer

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[redacted] LC SV

replacement part.
Recycled: This refers to a used OEM part.
Remanufactured and Recond. and Recore: These refer to recycled OEM parts that have been rebuilt or refurbished.
OEM Surplus Part: This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.
Recovered OE - This refers to parts removed from a new vehicle for various reasons.

The following notice applies to third party claims only: failure to use the insurance proceeds in accordance with the security agreement, if any, could be a violation of [redacted]. If you have any questions contact your lending institution.

Please be advised that in the event the Progressive entity listed at the top of this estimate and the shop are not able to reach an agreed price for the amount of the loss, then the Progressive entity immediately places the shop on notice that it will invoke its right to appraisal as set forth in the applicable policy.

Repair shop's authorized representative's signature indicating agreement on cost to return the vehicle to pre-loss condition including tow/storage charges:

Shop Signature: _____ Est. completion Date:_____

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[redacted] LC SV

Vehicle Valuation Report

Prepared For Progressive Group of Insurance Companies (800) 321-9843

mitchell

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted] BLVD S UNDEFINED [redacted]

Loss [redacted]	Date [redacted]	Valuation Report ID [redacted]
[redacted]	[redacted]	1

Vehicle Information

Year	Make	Model	Location	Mileage
[redacted]	[redacted]	[redacted] Crew Cab [redacted] Diesel Turbocharged A 4WD	[redacted]	[redacted]

Ext Color	License	VIN	Title History
Ingot Silver Metallic	[redacted]	[redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Base Value =	[redacted]
Condition	[redacted]
Prior Damage	[redacted]
Aftermarket Parts	[redacted]
Refurbishment	[redacted]
Market Value =	[redacted]

Settlement Value:

$54,954.45

Settlement Adjustments

Adjustments specific to your policy

Deductible -	[redacted]
Settlement Value =	[redacted]

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Loss Vehicle Detail

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A

Standard Equipment

Exterior

Black Power Heated Side Mirrors w/Convex Spotter, Power Folding and Turn Signal Indicator	Black Side Windows Trim and Black Front Windshield Trim
Body-colored door handles	Cargo Lamp Integrated w/High Mount Stop Light
Chrome Front Bumper w/2 Tow Hooks	Chrome grille
Chrome rear step bumper	Clearcoat paint
Deep tinted glass	Front fog lamps
Front license plate bracket	Full-Size Spare Tire Stored Underbody w/Crankdown
Fully Automatic Aero-Composite Halogen Headlamps w/Delay-Off	Fully Galvanized Steel Panels
Manual Tailgate/Rear Door Lock	Perimeter/Approach Lights
Power Extendable Trailer Style Mirrors	Power Rear Window w/Defroster
Regular Box Style	Steel spare wheel
Tailgate Rear Cargo Access	Tires: [redacted] BSW A/S
Variable intermittent wipers	Wheels: 18" Bright Machined Cast Aluminum -inc: bright hub covers/center ornaments

Interior

2 Seatback Storage Pockets	[redacted] DC Power Outlets
[redacted] DC Power Outlets and [redacted] Power Outlets	[redacted] Seating Capacity
[redacted] Folding Split-Bench Front Facing FlexFold Flip Forward Cushion/Seatback Rear Seat	[redacted] Power Driver Seat -inc: Power Recline, Height Adjustment, Fore/Aft Movement, Cushion Tilt and Power [redacted] Support
[redacted] Power Passenger Seat -inc: Power Recline, Height Adjustment, Fore/Aft Movement, Cushion Tilt and Power [redacted] Support	Analog Display
Cruise control w/steering wheel controls	Day-Night Auto-Dimming Rearview Mirror
Delayed Accessory Power	Driver And Passenger Visor Vanity Mirrors w/Driver And Passenger Illumination
Dual Zone Front Automatic Air Conditioning	Fade-to-off interior lighting
Fixed antenna	Front And Rear Map Lights
Front Cupholder	Front Seats w/Power [redacted] Driver Lumbar
Full Carpet Floor Covering -inc: Carpet Front And Rear Floor Mats	Full cloth headliner
Full Floor Console w/Locking Storage, Full Overhead Console w/Storage, [redacted] DC Power Outlets and [redacted] Power Outlets	Glove box
HVAC -inc: Underseat Ducts and Console Ducts	Instrument Panel Bin, Covered Dashboard Storage, Driver / Passenger And Rear Door Bins and Locking [redacted] Underseat Storage
Interior Trim -inc: Chrome And Metal-Look Interior Accents	Keypad
Leather steering wheel	Manual Adjustable Rear Head Restraints
Manual tilt/telescoping steering column	Outside temp gauge
Perimeter alarm	Power [redacted] Windows w/Driver And Passenger [redacted] Up/Down
Power Adjustable Pedals	Power Door Locks w/Autolock Feature

[redacted]

Power Rear [redacted]

Premium Leather Seating Surfaces 40/Console/[redacted] -inc: [redacted] power driver and passenger seating, [redacted] passenger headrests, matching 60/[redacted] rear bench w/partitioned locking under-seat storage and [redacted] powerpoint and flow-through console w/1 [redacted] inverter outlet in rear

Radio w/Speed Compensated Volume Control

Radio: Premium [redacted] Audio w/[redacted] -CD/MP3 -inc: [redacted], subwoofer and rear amplifier

Rear center armrest

Rear cupholder

Regular Amplifier

Remote Keyless Entry w/Integrated Key Transmitter, Illuminated Entry and Panic Button

SiriusXM Satellite Radio -inc: [redacted], satellite service is available in the 48 contiguous [redacted] and [redacted]

[redacted] Speakers

[redacted] w/MyFord [redacted] & [redacted] s -inc: 911 assist, vehicle health report (VHR), traffic, directions and information services, [redacted] port, AppLink, integrated [redacted] touch-screen in center stack, IP mounted inverter (110/150w) upper closable media hub w/2 USB ports, audio/video input jacks, SD card reader, [redacted] powerpoint and [redacted]" LCD productivity screen w/compass and menus for gauge setup, trip computer, fuel economy and towing/off-road applications ([redacted] message control on steering wheel), [redacted] include traffic, turn-by-turn directions, business search, send to [redacted] from [redacted] news, sports, weather and horoscopes, NOTE: [redacted] receives a complimentary [redacted] prepaid subscription and [redacted] sessions

Systems Monitor

Trip computer

Underhood And Pickup Cargo Box Lights

Urethane Gear Shift Knob

Mechanical

[redacted] ratio

[redacted] Fuel Tank

[redacted] Maximum Payload

[redacted] Disc Brakes w/[redacted] ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control

[redacted] Maintenance-Free Battery w/Run Down Protection

Auto locking hubs

Class V Towing w/Harness, Hitch, Brake Controller and Trailer Sway Control

Electronic transfer case

Extra Heavy Duty [redacted] Alternator

Firm suspension

Front Anti-Roll Bar

Front Suspension w/Coil Springs

GVWR: [redacted] Payload Package

HD shock absorbers

Hydraulic Power-Assist Steering

Leaf Rear Suspension w/Leaf Springs

Part-Time [redacted] Drive

[redacted] stainless steel exhaust

Safety

ABS And Driveline Traction Control

Advancetrac w/Roll Stability Control Electronic Stability Control (ESC) And Roll Stability Control (RSC)

Back-up camera

Curtain [redacted] And [redacted] Airbags

Dual Stage Driver And Passenger Front Airbags

Dual Stage Driver And Passenger Seat-Mounted Side Airbags

Low Tire Pressure Warning

Mykey System -inc: Top Speed Limiter, Audio Volume Limiter, Early Low Fuel Warning, Programmable Sound Chimes and Beltminder w/Audio Mute

Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center [redacted] and Height Adjusters

Rear parking sensors

Side impact beams

Packages

[redacted] HITCH PREP PACKAGE

-inc: [redacted] attachment points w/plugs, [redacted] under-bed cross member and [redacted] on driver's side pickup bed wall, [redacted] compatibility; the [redacted] Prep [redacted] ([redacted]) is compatible w/the factory orderable [redacted] ([redacted]) and dealer-installed [redacted] custom accessories [redacted] by [redacted] - part [redacted] ([redacted] box only). The prep package is also compatible w/ [redacted] updated w/a new Leg Service Kit - part [redacted] ([redacted] box only). The [redacted] ([redacted]), [redacted] ([redacted]) and dealer-installed [redacted] custom accessories [redacted] by [redacted] - part [redacted] released to the short box ([redacted]). NOTE: the short pickup box provides less clearance between the cab and 5th wheel trailer compared to long box pickups. The receiver centerline o

[redacted] OFF-ROAD PACKAGE

-inc: unique [redacted] Off-Road box decal, Colored Front & Rear Rancho Branded Shocks, Hill Descent Control, Transfer Case & Fuel Tank Skid Plates

LARIAT ULTIMATE PACKAGE

-inc: Memory PowerScope Trailer Tow Mirrors, Remote Start System, Power Heated/Cooled Passenger Seat, Tailgate Step & Handle, Memory Power Heated/Cooled Driver's Seat, easy-entry/exit memory driver's seat feature, Power Moonroof, map lights and moonroof switches, Voice-Activated Navigation, HD and satellite broadcast, Memory Power Adjustable Pedals

Optional Equipment

5" CHROME TUBULAR STEP BARS	ELECTRONIC LOCKING W/3.55 AXLE RATIO
POWER MOONROOF	REMOTE START SYSTEM
TRANSFER CASE & FUEL TANK SKID PLATES	UNIVERSAL GARAGE DOOR OPENER
VOICE-ACTIVATED NAVIGATION	WHEELS: 20" CHROME CLAD CAST ALUMINUM

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Base Value

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged

Comparable Vehicle Information

Search Radius used for this valuation: [redacted] from loss vehicle zip/postal code.
Typical Mileage for this vehicle: [redacted]

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$51,712.00 Sold Price	[redacted]
2	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$52,740.00 List Price	[redacted]
3	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$48,995.00 List Price	[redacted]
4	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$53,495.00 List Price	[redacted]
5	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	22,555	34471	59 miles	$51,983.00 List Price	[redacted]
6	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$49,535.00 List Price	[redacted]
					Base Value:	[redacted]

Loss Vehicle Adjustments

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged
A 4WD

Condition Adjustments

Condition Adjustment: [redacted] Overall Condition: [redacted]-Good Typical Vehicle Condition: [redacted]

Category	Condition	Comments
Interior		
[redacted]	3 Good	unable to assess due to fire damage
CARPET	3 Good	unable to assess due to fire damage
DASH/CONSOLE	3 Good	unable to assess due to fire damage
DOORS/INTERIOR PANELS	3 Good	unable to assess due to fire damage
GLASS	3 Good	unable to assess due to fire damage
HEADLINER	3 Good	unable to assess due to fire damage
Exterior		
PAINT	3 Good	unable to assess due to fire damage
BODY	3 Good	unable to assess due to fire damage
TRIM	3 Good	unable to assess due to fire damage
VINYL/CONVERTIBLE TOP	Typical	
Mechanical		
TRANSMISSION	3 Good	unable to assess due to fire damage
[redacted]	3 Good	unable to assess due to fire damage
Tire	3 Good	unable to assess due to fire damage

Typical Vehicle Condition reflects a condition similar to the same year, make and model. Amount of wear and tear/ damage consistent with its age.

Comments:

Comparable Vehicles

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A 4WD

[redacted] TURBO DIESEL [redacted] **Sold Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal [redacted]	Loss Vehicle
[redacted]		[redacted]	[redacted]	[redacted]

Source

FRANCHISE SALE - [redacted]
AND [redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Mileage	[redacted]		
Equipment			
[redacted] GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
VOICE-ACTIVATED NAVIGATION	LARIAT ULTIMATE PACKAGE Yes		[redacted]
[redacted] CHROME TUBULAR STEP BARS	Yes	No	[redacted]
ELECTRONIC LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
W/HEELS: [redacted] CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]
		Total Adjustments:	[redacted]
		Adjusted Price:	[redacted]

Comparable Vehicle Option Details:

VOICE-ACTIVATED NAVIGATION

[redacted] F 350 SRW [redacted] CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	[redacted]	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

[redacted]

DEALER WEB LISTING - [redacted]
GREENWAY [redacted]
[redacted] E COLONIAL DR
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			[redacted]
Mileage	19,195	13,130	-$856.01
Equipment			
[redacted] HITCH PREP PACKAGE	Yes	No	$314.55
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
[redacted] ULTIMATE PACKAGE	Yes	No	[redacted]
ELECTRONIC LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: [redacted] CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]
[redacted]	No	Yes	[redacted]
		Total Adjustments:	[redacted]
		Adjusted Price:	[redacted]

Cost [redacted] Details

[redacted] CHROME TUBULAR STEP BARS, [redacted]

[redacted] CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal [redacted]	Distance from Loss Vehicle
[redacted]		[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted]

[redacted]

ORLANDO FL [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-[redacted]
Mileage	19,195	[redacted]	$[redacted]
Equipment			
[redacted] GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: [redacted] CLAD CAST ALUMINUM	Yes	No	[redacted]
		Total Adjustments:	[redacted]
		Adjusted Price:	[redacted]

Comparable Vehicle Option Details

5" CHROME TUBULAR STEP BARS

2016 [redacted] DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted] WORLD

[redacted]

[redacted] Amount

Projected Sold Adjustment			[redacted]
Mileage	19,195	30,177	$1,945.79
Equipment			
[redacted] GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
[redacted] ULTIMATE PACKAGE	Yes	No	[redacted]
ELECTRONIC LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
[redacted] S: [redacted] CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

Comparable Vehicle Option Details

[redacted] CHROME TUBULAR STEP BARS

[redacted] TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

DELUCA TOYOTA

[redacted] RD

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-[redacted]
Mileage	19,195	22,555	[redacted]
Equipment			
[redacted] PREP PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
[redacted] ULTIMATE PACKAGE	Yes	No	[redacted]
[redacted] CHROME TUBULAR STEP BARS	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: [redacted] CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

Claim # [redacted] | © [redacted] All Rights Reserved. | [redacted]

[redacted] LARIAT CREW CA [redacted] TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

THUNDER CHRYSLER JEEP DODGE RAM

[redacted] MAIN ST

BARTOW FL [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			[redacted]
Mileage	[redacted]	30,295	[redacted]
Equipment			
[redacted] GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
[redacted] CHROME TUBULAR STEP BARS	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: [redacted] CLAD CAST ALUMINUM	Yes	No	[redacted]
		Total Adjustments:	[redacted]
		Adjusted Price:	[redacted]

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
[redacted] Super Duty F-350 SRW Lariat	[redacted] Crew Cab [redacted] Diesel Turbocharged 4WD	[redacted]

Claim # [redacted] | © [redacted] Rights Reserved. | [redacted]

[redacted]

Vehicle Valuation Methodology Explanation

[redacted] Total Loss was designed and built in conjunction with [redacted], experts in data analysis and vehicle pricing and a highly trusted name among consumers. With [redacted] of experience in vehicle pricing, [redacted] a credible, third-party expert whose name provides consumer recognition and confidence. [redacted] provides a consistent methodology across all vehicles and it includes valid comparable vehicles that most closely resemble the totaled vehicle and are similar to the vehicles a consumer would find in their own research.

[redacted] Total Loss produces accurate and easy-to-understand vehicle valuations via this [redacted] process:

[redacted]1 - Locate Comparable Vehicles

Locate vehicles that are the closest match to the loss vehicle in the same market area. [redacted] Total Loss utilizes consumer-based vehicle sources along with inventory directly from Dealerships. When available [redacted] also provides sold vehicle records from sources such as [redacted].

[redacted]2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

[redacted] - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

[redacted]4 - Calculate Loss Vehicle Adjustments

There are [redacted] of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.

- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.

- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.

- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

[redacted] - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

Claim [redacted] | © [redacted] All Rights Reserved. | [redacted]

[redacted]

Settlement Summary

Claim Information

Claim Number: [redacted]
Policy Number:
Owner : [redacted]

Coverage Type of Loss: Comprehensive
Loss Date: [redacted]
Reported Date: [redacted]
Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: [redacted] 4 Door Crew Cab [redacted] Diesel Turbocharged A 4WD
VIN: [redacted]
Mileage: [redacted]
Title History: No

Location: [redacted]
Exterior Color: Ingot Silver Metallic
License Plate: [redacted]
Title History Comments:

Loan Information

Lien Holder Payoff: [redacted]
Loan/Lease Payoff Coverage: [redacted]

Payment Information

Holder Payment(s): [redacted]
to Owner: [redacted]

Settlement

Stated Amount:	[redacted]
Actual Cash Value:	[redacted]
Base Value:	[redacted]
Title History Adjustment:	[redacted]
Refurbishment Adjustments:	[redacted]
After Market Parts Adjustment:	[redacted]
Condition Adjustment:	[redacted]
Prior Damage Adjustment:	[redacted]
Market Value:	[redacted]
Settlement Adjustment(Pre-Tax):	[redacted]
Fees:	[redacted]
Taxes:	[redacted]
Company Obtains:	[redacted]
Net Settlement:	[redacted]
Settlement Adjustment(Post-Tax):	[redacted]
Deductible:	[redacted]
Other Adjustments:	[redacted]
Total Settlement:	[redacted]

Adjuster License #:
Comments:

[redacted]







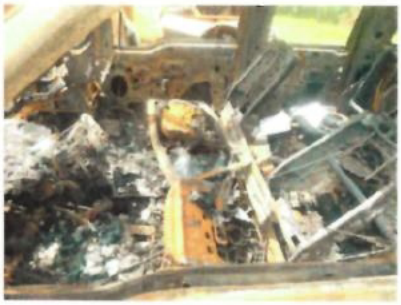







[redacted] LC SV











[redacted] LC SV









[redacted]

[redacted]

Phone: [redacted]
Fax: [redacted]

[redacted]

Our Claim#: [redacted]

[redacted] SV

ERSKINELAW

MICHIGAN
342 S. Main Street
Rochester, MI 48307
P: 248.601.4499
F: 248.601.4497

[redacted]

Mr. [redacted] Via email
Progressive Insurance [redacted]

Re: Your Claim No.: [redacted]
Your Insured/[redacted] Law File Reference: [redacted]
DOL: [redacted]

Dear Mr. [redacted],

Please be advised that [redacted] has retained our office to handle your recently submitted subrogation claim regarding the above-referenced customer. In order to efficiently process and consider your claim, we request that you provide us with the following information: (Please note that the information requested is in regard to the [redacted] manufactured vehicle.)

1. Your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss. INCLUDED
2. Police and/or fire department report. N/A
3. Clear color photographs of all sides of the vehicle, the vehicle damage, and **the alleged defective parts**, from several different angles. INCLUDED
4. Color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas. INCLUDED
5. Color photographs of the accident/fire scene from several different angles. N/A
6. Your expert's report and the expert's color photographs. INCLUDED
7. Repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments. INCLUDED
8. Complete service history for the subject vehicle, including any tune-ups or oil changes. N/A
9. Complete damage listing and proofs. INCLUDED

Please answer the following below or on a separate document/email:

10. What was the city and state of occurrence? OKEECHOBBEE, FL
11. The 17 digit vehicle identification number (VIN): [redacted]
12. What was the mileage at the time of occurrence? [redacted]
13. What is the alleged defect? WARRANTY
14. Has the alleged defective part been repaired or replaced? NO
15. What is the current location of the vehicle, and the alleged defective part(s)? [redacted]
16. List all after-market additions or modifications that were made to the vehicle: N/A

[redacted]

17. Were the keys in the ignition? YES

18. Was the engine running? YES

19. Was this vehicle purchased new or used? N/A

20. If purchased used, provide the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased: N/A

21. Does the insured's vehicle have any type of sensors or driver monitoring/tracking device from the vehicle insurer? _____ If yes, please provide a copy of any data/report recorded from the loss. N/A

Once you have compiled the requested information regarding this matter, please email it to [redacted]. When we receive the requested information, we will thoroughly review it and notify you of our decision concerning your claim. Should you not send all the requested information and materials within [redacted], we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Please be advised that all necessary steps should be taken to ensure that the incident scene, the subject vehicle, and all of its components are maintained and preserved. [redacted] has the right to inspect the scene and the vehicle, remove and test any vehicle component part that you claim to be defective, and to be presented with the vehicle and subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after [redacted] has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, [redacted] will insist that all components claimed to be defective are maintained and preserved for trial.

Thank you for your attention to these matters. Should you have any questions, please feel free to contact the case handler [redacted] at your convenience: [redacted] or [redacted]. We look forward to working with you on this matter.

Very truly yours,

[redacted]

[redacted]

Phone: [redacted]
Fax: [redacted]

[redacted]

Our Claim#: [redacted]

[redacted] SV

[redacted]

Payment Address [redacted] Document Address [redacted]

Phone [redacted]
Fax: [redacted]

[redacted]

[redacted]

Type of Loss: Vehicle Fire
VIN [redacted]
Year: [redacted]
Make: [redacted]
Model: [redacted]
Your Claim No: N/A
Our Insured: [redacted]
Address: [redacted]
Our Claim No: [redacted]
Date of Loss: [redacted]
Damages: $ [redacted]

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of [redacted] damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of [redacted] to my attention, payable to "[redacted] as subrogee of [redacted]", and remit to the following address:

[redacted]

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

[redacted]

Phone: [redacted]
Fax: [redacted]

Enclosure

[redacted] SV

PROGRESSIVE

Payment Address
Progressive-Subro
[redacted] Network
[redacted]

Document Address
[redacted]

Phone [redacted]
Fax: [redacted]

Subrogation [redacted] **ET** [redacted]
Authored By: [redacted]
NEW PRODUCT LIABILTY DEMAND REFERRAL
LOSS STATE: FL
VEHICLE ON HOLD: YES
TIRE KEPT: [redacted]
STATUTE: [redacted]
DAMAGES: [redacted]
LIAB/FACTS OF LOSS: IV CAUGHT FIRE.
ASSIGNED TO: [redacted]
--
EXPERT HIRED: YES [redacted]. O&C DONE - [redacted] COMPARTMENT FIRE.
EVIDENCE IN OUR FAVOR: NEW VEHICLE. WARRANTY. [redacted] FIRE.
SUMMARY OF EVENTS/LIABILITY DECISION:
- HE WAS TRAVING ON US [redacted] BACK TOWARDS THE TURNPIKE. THE IV LOST POWER AROUND [redacted] WHILE DRIVING. THE [redacted] THEN PULLED OVER.
- ONCE ON SIDE OF ROAD, [redacted] NOTICED SMOKE COMING FROM UNDER THE HOOD.
- THE [redacted] THEN POPPED THE HOOD & A FLAME SHOT OUT.
- THE [redacted] THEN RAN AND GRABBED AS [redacted] FROM [redacted] HE COULD
- ONCE HE DID THIS THE ENTIRE TRUCK BEGAN TO CATCH
- HE CONTACTED [redacted] & THEY CAME OUT AND PUT [redacted] FIRE
- THE FIRE BURNT ENTIRE TRUCK & SPREAD TO TRAILER

[redacted]

[redacted]

OPID: [redacted] CLAIM PAYMENT INQUIRY TERMID: ?008
INSD: [redacted] LL POL: [redacted]
DOL : [redacted] CLM: [redacted] ACTIVE REP: [redacted]

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: [redacted]

[redacted] 1: [redacted]
[redacted] 2:
[redacted] 3:

ADDRESS: [redacted]

CITY: [redacted] ZIP [redacted]

IN PAYMENT OF: Progressive Invoice Number: [redacted]

1099 ? N FEDERAL TAX ID: LAST UPDT REP: [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: [redacted]
BANK CODE* 1CD ISSUE DATE : [redacted] APPROVED BY:
STATE * [redacted] AREA * 046 REVIEW DATE: 00 00
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

[redacted] / [redacted] [redacted] [redacted]
OPID: [redacted] CLAIM PAYMENT INQUIRY TERMID: ?008
INSD: SKYL[redacted] LL [redacted] [redacted]
DOL : APR [redacted] FL-[redacted] CLM: [redacted] ACTIVE REP: J UDELL

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: [redacted],651.72

LINE 1: [redacted]
LINE 2:
LINE 3:

ADDRESS: [redacted] S
UNDEFINED
CITY: CASS[redacted]R* [redacted] ZIP/CPC: [redacted] [redacted]* [redacted]

IN PAYMENT OF: Progressive Invoice Number: [redacted]

1099 ? N FEDERAL TAX ID: LAST UPDT REP: [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: J UDELL
BANK CODE* 1CD ISSUE DATE : [redacted] APPROVED BY:
STATE * [redacted] AREA * [redacted] REVIEW DATE: 00 00
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

[redacted] [redacted] [redacted]

OPID: [redacted] CLAIM PAYMENT INQUIRY TERMID: ? [redacted]
INSD: [redacted] LL POL: [redacted]
DOL : [redacted] CLM: [redacted] ACTIVE REP: J UDELL

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: 10.75

[redacted] 1: [redacted]
[redacted] 2:
[redacted] 3:

ADDRESS: [redacted]

[redacted]: [redacted] ZIP/CPC: [redacted] CNTRY* [redacted]

IN PAYMENT OF: Progressive Invoice Number: [redacted]

[redacted] N FEDERAL TAX ID: LAST UPDT REP: [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: A RADOS
BANK CODE* 1CD ISSUE DATE : [redacted] APPROVED BY:
STATE * FL AREA * REVIEW DATE: 00 00
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

Date: [redacted]
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: STL ALL PART TYPES

[redacted]

Damage Assessed By: [redacted] Claim Rep: [redacted]

Classification:

* Product Type Auto
* Date of Loss: [redacted]
* Deductible: [redacted]
* Claim Number: [redacted]

Insured: [redacted] LL
Address: [redacted] UNDEFINED, [redacted]
Telephone: Work Phone: [redacted]

[redacted] Service: [redacted]

Description: [redacted] F-350 Lariat
Body Style: 4D PkupCrw 8' Bed [redacted]
VIN: [redacted]
Mileage: 19,195
OEM/ALT: A
Drive Train: [redacted] Turbo Inj [redacted] Dsl 4WD
License: [redacted]
Search Code: PORTSTLUC1
Options: PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING
REAR WINDOW DEFOGGER, AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN
AM/FM STEREO, DRIVER AIRBAG, HEATED EXTERIOR MIRROR, REAR (DUAL-ZONE) AC
LEATHER SEAT, POWER PASSENGER SEAT, FRONT SIDE AIRBAG WITH HEAD PROTECTION
PREMIUM SOUND SYSTEM, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS
ALUM/ALLOY WHEELS, REARVIEW CAMERA, ADJUSTABLE FOOT PEDALS
TIRE INFLATION/PRESSURE MONITOR, ANTI-THEFT SYSTEM, AUXILIARY INPUT
BLUETOOTH WIRELESS CONNECTIVITY, LEATHER STEERING WHEEL, SATELLITE RADIO
CD PLAYER, TOW HITCH RECEIVER, POWER ADJUSTABLE EXTERIOR MIRROR, PRIVACY GLASS
AUTO AIR CONDITION, TRIP COMPUTER, [redacted] BUCKET SEAT, [redacted] DRIVE
SIDE AIRBAGS, AUTOMATIC HEADLIGHTS, [redacted] SIDE AIRBAG WITH HEAD PROTECTION
INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR, MP3 PLAYER
DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC PARKING AID
ELECTRONIC STABILITY CONTROL, FRONT SEATS WITH POWER LUMBAR SUPPORT
KEYLESS ENTRY SYSTEM, POWER FOLDING EXTERIOR MIRRORS, REAR BENCH SEAT
STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
				Special/Manual Entry			
[redacted]			REPAIR	OTL - EXCESSIVE DAMAGE	Existing		[redacted]

* - Judgment Item

ESTIMATE RECALL NUMBER: [redacted]
[redacted] Data Version: OEM: [redacted]
MAPP: [redacted]
Software Version: [redacted]

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[redacted] LC SV

Date: [redacted]
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: STL ALL PART TYPES

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Labor Summary	[redacted]				

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	[redacted]

III. Additional Costs	Amount
Total Additional Costs	[redacted]

IV. Adjustments	Amount
Insurance Deductible	$[redacted]
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	[redacted]

I. Total Labor:	[redacted]
II. Total Replacement Parts:	
III. Total Additional Costs:	
[redacted] Total:	
IV. Total Adjustments:	[redacted]
Net Total:	

Alt. Location: PROGRESSIVE

Inspection Site: [redacted]
Address: [redacted]

ESTIMATE RECALL NUMBER: [redacted]
[redacted] Data Version: OEM:
MAPP:
Software Version: [redacted]

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[redacted] LC SV

This is a damage assessment only - Not an authorization to repair-based on damage visible or certain at the time it was written.

If frame or unibody repair is included on this estimate, the amount shown includes time or allowance for measuring before, during and after those repairs.

The owner of the vehicle may select the repair facility of his/her choice.

To ensure proper and prompt payment for additional damage discovered during the course of repairs, contact [redacted] for supplement handling procedures.

[redacted] honors the prevailing labor market rate in your area for your property. If you choose a shop that charges in excess of the prevailing labor market rates, you will be responsible for the difference.

Lifetime guarantee for sheet metal and plastic body parts

If the vehicle is a total loss, payment will not be based on this estimate or cost of repairs, in order to determine the appropriate title for sale of salvage, this estimate may be audited and revised.

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, [redacted] will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call [redacted] at [redacted]. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

This guarantee does not cover normal wear and tear or damage caused by improper maintenance, neglect, abuse or subsequent accident. This guarantee is limited to arranging for the selection of repair parts that will return your vehicle to its pre-loss condition. Accordingly, [redacted] will not be liable for any indirect, incidental or consequential damages that result from the installation or use of these parts.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.

[redacted] Certified: This refers to a new, certified non-original equipment manufacturer replacement part.

[redacted]: This refers to a new, non-original equipment manufacturer

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[redacted] LC SV

replacement part.
Recycled: This refers to a used OEM part.
Remanufactured and Recond. and Recore: These refer to recycled OEM parts that have been rebuilt or refurbished.
OEM Surplus Part: This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.
Recovered OE - This refers to parts removed from a new vehicle for various reasons.

The following notice applies to third party claims only: failure to use the insurance proceeds in accordance with the security agreement, if any, could be a violation of [redacted], [redacted]. If you have any questions contact your lending institution.

Please be advised that in the event the Progressive entity listed at the top of this estimate and the shop are not able to reach an agreed price for the amount of the loss, then the Progressive entity immediately places the shop on notice that it will invoke its right to appraisal as set forth in the applicable policy.

Repair shop's authorized representative's signature indicating agreement on cost to return the vehicle to pre-loss condition including tow/storage charges:

Shop Signature: _____ Est. completion Date:_____

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[redacted] LC SV

Vehicle Valuation Report

Prepared For: Progressive Group of Insurance Companies (800) 321-9843

mitchell

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted] BLVD S UNDEFINED [redacted]

Loss Date	Reported Date	Valuation Report Date	Valuation Report ID	Version Number
[redacted]	[redacted]	[redacted]	[redacted]	1

Vehicle Information

Year	Make	Model	Location	Mileage
[redacted]	[redacted]	[redacted] Crew Cab [redacted] Diesel Turbocharged A 4WD	FL [redacted]	[redacted]

Ext Color	License	VIN	Title History
Ingot Silver Metallic	[redacted]	[redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Base Value =	[redacted]
Condition	[redacted]
Prior Damage	[redacted]
Aftermarket Parts	[redacted]
Refurbishment	[redacted]
Market Value =	[redacted]

Settlement Value:

$54,954.45

Settlement Adjustments

Adjustments specific to your policy

Deductible -	[redacted]
Settlement Value =	[redacted]

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[redacted]

Loss Vehicle Detail

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] | Diesel Turbocharged A 4WD

Standard Equipment

Exterior

Black Power Heated Side Mirrors w/Convex Spotter, Power Folding and Turn Signal Indicator	Black Side Windows Trim and Black Front Windshield Trim
Body-colored door handles	Cargo Lamp Integrated w/High Mount Stop Light
Chrome Front Bumper w/2 Tow Hooks	Chrome grille
Chrome rear step bumper	Clearcoat paint
Deep tinted glass	Front fog lamps
Front license plate bracket	Full-Size Spare Tire Stored Underbody w/Crankdown
Fully Automatic Aero-Composite Halogen Headlamps w/Delay-Off	Fully Galvanized Steel Panels
Manual Tailgate/Rear Door Lock	Perimeter/Approach Lights
Power Extendable Trailer Style Mirrors	Power Rear Window w/Defroster
Regular Box Style	Steel spare wheel
Tailgate Rear Cargo Access	Tires: [redacted] BSW A/S
Variable intermittent wipers	Wheels: 18" Bright Machined Cast Aluminum -inc: bright hub covers/center ornaments

Interior

2 Seatback Storage Pockets	5 [redacted] DC Power Outlets
5 [redacted] DC Power Outlets and [redacted] Power Outlets	5 Person Seating Capacity
[redacted] Folding Split-Bench Front Facing FlexFold Flip Forward Cushion/Seatback Rear Seat	8-Way Power Driver Seat -inc: Power Recline, Height Adjustment, Fore/Aft Movement, Cushion Tilt and Power [redacted] Support
[redacted] Power Passenger Seat -inc: Power Recline, Height Adjustment, Fore/Aft Movement, Cushion Tilt and Power [redacted] Support	Analog Display
Cruise control w/steering wheel controls	Day-Night Auto-Dimming Rearview Mirror
Delayed Accessory Power	Driver And Passenger Visor Vanity Mirrors w/Driver And Passenger Illumination
Dual Zone Front Automatic Air Conditioning	Fade-to-off interior lighting
Fixed antenna	Front And Rear Map Lights
Front Cupholder	Front Seats w/Power [redacted] Driver Lumbar
Full Carpet Floor Covering -inc: Carpet Front And Rear Floor Mats	Full cloth headliner
Full Floor Console w/Locking Storage, Full Overhead Console w/Storage, [redacted] DC Power Outlets and [redacted] Power Outlets	Glove box
HVAC -inc: Underseat Ducts and Console Ducts	Instrument Panel Bin, Covered Dashboard Storage, Driver / Passenger And Rear Door Bins and Locking [redacted] Underseat Storage
Interior Trim -inc: Chrome And Metal-Look Interior Accents	Keypad
Leather steering wheel	Manual Adjustable Rear Head Restraints
Manual tilt/telescoping steering column	Outside temp gauge
Perimeter alarm	Power 1st Row Windows w/Driver And Passenger [redacted] Up/Down
[redacted] Adjustable Pedals	Power Door Locks w/Autolock Feature

[redacted]

Power Rear Windows

Premium Leather Seating Surfaces 40/Console -inc: power driver and passenger seating, passenger headrests, matching rear bench w/partitioned locking under-seat storage and powerpoint and flow-through console w/1 inverter outlet in rear

Radio w/Speed Compensated Volume Control

Radio: Premium w/ -CD/MP3 -inc: , subwoofer and rear amplifier

Rear center armrest

Rear cupholder

Regular Amplifier

Remote Keyless Entry w/Integrated Key Transmitter, Illuminated Entry and Panic Button

Satellite Radio -inc: , satellite service is available in the 48 contiguous and

Speakers

& -inc: , vehicle health report (VHR), traffic, directions and information services, 1 USB port, AppLink, integrated 8" LCD touch-screen in center stack, IP mounted inverter , upper closable media hub w/2 USB ports, audio/video input jacks, SD card reader, powerpoint and LCD productivity screen w/compass and menus for gauge setup, trip computer, fuel economy and towing/off-road applications (message control on steering wheel), include traffic, turn-by-turn directions, business search, send to from news, sports, weather and horoscopes, NOTE: receives a complimentary 1 year prepaid subscription and

Systems Monitor

Trip computer

Underhood And Pickup Cargo Box Lights

Urethane Gear Shift Knob

Mechanical

axle ratio

Fuel Tank

Maximum Payload

Disc Brakes w/ ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control

Maintenance-Free Battery w/Run Down Protection

Auto locking hubs

Class V Towing w/Harness, Hitch, Brake Controller and Trailer Sway Control

Electronic transfer case

Extra Heavy Duty Alternator

Firm suspension

Front Anti-Roll Bar

Front Suspension w/Coil Springs

GVWR: Payload Package

HD shock absorbers

Hydraulic Power-Assist Steering

Leaf Rear Suspension w/Leaf Springs

Part-Time Four-Wheel Drive

stainless steel exhaust

Safety

ABS And Driveline Traction Control

Advancetrac w/Roll Stability Control Electronic (ESC) And Roll (RSC)

Back-up camera

Curtain 1st And

Dual Stage Driver And Passenger Front Airbags

Dual Stage Driver And Passenger Seat-Mounted Side Airbags

Low Tire Pressure Warning

Mykey System -inc: Top Speed Limiter, Audio Volume Limiter, Early Low Fuel Warning, Programmable Sound Chimes and Beltminder w/Audio Mute

Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center and Height Adjusters

Rear parking sensors

Side impact beams

Packages

[redacted]/GOOSENECK HITCH PREP PACKAGE

-inc: 5 pickup bed attachment points w/plugs, [redacted] under [redacted] cross member and 1 integrated [redacted] connector on driver's side pickup bed wall, [redacted] hitch compatibility; the [redacted] Prep [redacted] ([redacted]) is compatible w/the factory orderable [redacted] ([redacted]) and dealer-installed [redacted] custom accessories [redacted] by [redacted] - part [redacted] (8ft box only), The prep package is also compatible w/ [redacted] updated w/a new Leg Service Kit - part [redacted] ([redacted] box only), The [redacted] ([redacted]), [redacted] ([redacted]) and dealer-installed [redacted] custom accessories [redacted] by [redacted] - part [redacted] is not released to the short box ([redacted]). NOTE: the short pickup box provides less clearance between the cab and [redacted] trailer compared to long box pickups, The receiver centerline o

[redacted] OFF-ROAD PACKAGE

-inc: unique [redacted] Off-Road box decal, Colored Front & Rear Rancho Branded Shocks, Hill Descent Control, Transfer Case & Fuel Tank Skid Plates

LARIAT ULTIMATE PACKAGE

-inc: Memory PowerScope Trailer Tow Mirrors, Remote Start System, Power Heated/Cooled Passenger Seat, Tailgate Step & Handle, Memory Power Heated/Cooled Driver's Seat, easy-entry/exit memory driver's seat feature, Power Moonroof, map lights and moonroof switches, Voice-Activated Navigation, HD and satellite broadcast, Memory Power Adjustable Pedals

Optional Equipment

5" CHROME TUBULAR STEP BARS	ELECTRONIC LOCKING W/3.55 [redacted] RATIO
POWER MOONROOF	REMOTE START SYSTEM
TRANSFER CASE & FUEL TANK SKID PLATES	UNIVERSAL GARAGE DOOR OPENER
VOICE-ACTIVATED NAVIGATION	WHEELS: 20" CHROME CLAD CAST ALUMINUM

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Base Value

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] | Diesel Turbocharged A [redacted]

Comparable Vehicle Information

Search Radius used for this valuation: [redacted] from loss vehicle zip/postal code.
Typical Mileage for this vehicle: [redacted]

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	[redacted] F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]		[redacted]	$51,712.00 Sold Price	[redacted]
2	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$52,740.00 List Price	[redacted]
3	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$48,995.00 List Price	[redacted]
4	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$53,495.00 List Price	[redacted]
5	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	22,555	34471	[redacted]	$51,983.00 List Price	[redacted]
6	2016 FORD F 350 SRW LARIAT CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	[redacted]			$49,535.00 List Price	[redacted]

Base Value: **$55,454.45**

Loss Vehicle Adjustments

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A [redacted]

Claim [redacted] | © [redacted] Inc. All Rights Reserved. | [redacted]

Condition Adjustments

Condition Adjustment: [redacted] Overall Condition: [redacted]-Good Typical Vehicle Condition: 3.00

Category	Condition	Comments
Interior		
SEATS	3 Good	unable to assess due to fire damage
CARPET	3 Good	unable to assess due to fire damage
DASH/CONSOLE	3 Good	unable to assess due to fire damage
DOORS/INTERIOR PANELS	3 Good	unable to assess due to fire damage
GLASS	3 Good	unable to assess due to fire damage
HEADLINER	3 Good	unable to assess due to fire damage
Exterior		
PAINT	3 Good	unable to assess due to fire damage
BODY	3 Good	unable to assess due to fire damage
TRIM	3 Good	unable to assess due to fire damage
VINYL/CONVERTIBLE TOP	Typical	
Mechanical		
TRANSMISSION	3 Good	unable to assess due to fire damage
[redacted]	3 Good	unable to assess due to fire damage
Tire	3 Good	unable to assess due to fire damage

Typical Vehicle Condition reflects a condition similar to the same year, make and model. Amount of wear and tear/ damage consistent with its age.

[redacted]

Comparable Vehicles

Loss vehicle: [redacted] | Lariat [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A[redacted]

[redacted]

2 [redacted] F 350 SRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **Sold Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		[redacted]	32901	[redacted]

Source

FRANCHISE SALE - [redacted]
AND ASSOCIATES

Adjustments	Loss Vehicle	This Vehicle	Amount
Mileage	[redacted]		
Equipment			
[redacted] GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
VOICE-ACTIVATED NAVIGATION	LARIAT ULTIMATE PACKAGE	Yes	-[redacted]
[redacted] CHROME TUBULAR STEP BARS	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: 20" CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

Comparable Vehicle Option Details

VOICE-ACTIVATED NAVIGATION

2 [redacted] F 350 SRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	32817	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			[redacted]
Mileage	19,195	13,130	-$656.01
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$314.55
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE [redacted] OPENER	Yes	No	[redacted]
WHEELS: [redacted] CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]
HEATED REAR SEATS	No	Yes	[redacted]
		Total Adjustments:	[redacted]
		Adjusted Price:	[redacted]

Comparable Vehicle Option Details:

[redacted] CHROME TUBULAR STEP BARS, HEATED REAR SEATS

[redacted]

2 [redacted] F 350 SRW [redacted] CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			[redacted]
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$292.21
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
[redacted] ULTIMATE PACKAGE	Yes	No	[redacted]
ELECTRONIC LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: [redacted] CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

Comparable Vehicle Option Details:

[redacted] CHROME TUBULAR STEP BARS

2 [redacted] F 350 SRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	32773	7 miles

Source

DEALER WEB LISTING - [redacted]
[redacted] WORLD
[redacted] S [redacted] DR
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,839.00
Mileage	[redacted]	30,177	[redacted]
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$319.29 [redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: 20" CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]
		Total Adjustments:	[redacted]
		Adjusted Price:	[redacted]

Comparable Vehicle Option Details:

[redacted] CHROME TUBULAR STEP BARS

Claim [redacted] | © [redacted] Inc [redacted] Rights Reserved. | [redacted]

[redacted] F 350 SRW [redacted] CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted]

[redacted]

[redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,823.00
Mileage	19,195	22,555	[redacted]
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
[redacted] ULTIMATE PACKAGE	Yes	No	[redacted]
5" CHROME TUBULAR STEP BARS	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: 20" CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

2 [redacted] F 350 SRW LARIAT CREW CAB PKP 8 6.7 TURBO DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	33830	[redacted]

Source

DEALER WEB LISTING - [redacted]

THUNDER CHRYSLER JEEP DODGE RAM

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$[redacted]
[redacted]age	19,195	30,295	$1,819.81
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$295.44
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
LARIAT ULTIMATE PACKAGE	Yes	No	[redacted]
[redacted] CHROME TUBULAR STEP BARS	Yes	No	[redacted]
ELECTRONIC LOCKING [redacted] AXLE RATIO	Yes	No	[redacted]
UNIVERSAL GARAGE DOOR OPENER	Yes	No	[redacted]
WHEELS: 20" CHROME CLAD CAST ALUMINUM	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
[redacted]	[redacted] Crew Cab 8 Foot Bed 6.7L 8 Cyl Diesel Turbocharged	[redacted]

Vehicle Valuation Methodology Explanation

[redacted] Total Loss was designed and built in conjunction with [redacted], experts in data analysis and vehicle pricing and a highly trusted name among consumers. With [redacted] of experience in vehicle pricing, [redacted] a credible, third-party expert whose name provides consumer recognition and confidence. [redacted] provides a consistent methodology across all vehicles and it includes valid comparable vehicles that most closely resemble the totaled vehicle and are similar to the vehicles a consumer would find in their own research.

[redacted] Total Loss produces accurate and easy-to-understand vehicle valuations via this [redacted] process:

[redacted] - Locate Comparable Vehicles

Locate vehicles that are the closest match to the loss vehicle in the same market area. [redacted] Total Loss utilizes consumer-based vehicle sources along with inventory directly from Dealerships. When available [redacted] also provides sold vehicle records from sources such as [redacted].

[redacted] 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the [redacted] vehicle.

[redacted] - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

[redacted] - Calculate Loss Vehicle Adjustments

There are [redacted] of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.

- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.

- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.

- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

[redacted] - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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[redacted]

Settlement Summary

Claim Information

Claim Number: [redacted]
Policy Number:
Owner : [redacted]
Coverage Type of Loss: Comprehensive
Loss Date: [redacted]
Reported Date: [redacted]
Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: [redacted] 4 Door Crew Cab [redacted] Diesel Turbocharged A 4WD
Location: [redacted]
VIN: [redacted]
Exterior Color: Ingot Silver Metallic
Mileage: [redacted]
License Plate: [redacted]
Title History: No
Title History Comments:

Loan Information

Lien Holder Payoff: [redacted]
Loan/Lease Payoff Coverage: [redacted]

Payment Information

Holder Payment(s): [redacted]
to Owner: [redacted]

Settlement

Stated Amount:	[redacted]
Actual Cash Value:	[redacted]
Base Value:	[redacted]
Title History Adjustment:	[redacted]
Refurbishment Adjustments:	[redacted]
After Market Parts Adjustment:	[redacted]
Condition Adjustment:	[redacted]
Prior Damage Adjustment:	[redacted]
Market Value:	[redacted]
Settlement Adjustment(Pre-Tax):	[redacted]
Fees:	[redacted]
Taxes:	[redacted]
Company Obtains:	[redacted]
Net Settlement:	[redacted]
Settlement Adjustment(Post-Tax):	[redacted]
Deductible:	[redacted]
Other Adjustments:	[redacted]
Total Settlement:	[redacted]

Adjuster License #:

Comments:

[redacted]

- HUSBAND [redacted] WAS DOWN IN [redacted] FOR A JOB ON [redacted].
- HE WAS TRAVING ON US [redacted] BACK TOWARDS THE TURNPIKE. THE IV LOST POWER AROUND [redacted] WHILE DRIVING. THE NI THEN PULLED OVER.
- ONCE ON SIDE OF ROAD, NI NOTICED SMOKE COMING FROM UNDER THE HOOD.
- THE NI THEN POPPED THE HOOD & A FLAME SHOT OUT.
- THE NI THEN [redacted] AND GRABBED AS [redacted] FROM INISDE HE COULD
- ONCE HE DID THIS THE ENTIRE TRUCK BEGAN TO CATCH
- HE CONTACTED [redacted] & THEY CAME OUT AND PUT OTU FIRE
- THE FIRE BURNT ENTIRE TRUCK & SPREAD TO TRAILER

PROGRESSIVE - CONFIDENTIAL

[redacted]

From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted]
Subject: RE: [EXTERNAL] [redacted]

Follow Up Flag: Follow up
Flag Status: Completed

Date of march service at dealership: done at Green Wa[redacted] in [redacted] and filter change.

Date of [redacted] oil change: Fuel Filter Replaced. [redacted] also Green Way [redacted] in [redacted]

[redacted]
PROGRESSIVE | Product Liability Subrogation Specialist Senior– Outbound Subrogation
PO BOX 512929 | Los Angeles, CA 90051
Payments: [redacted] Network [redacted] | Chicago, IL 60673
Direct: [redacted]
Fax: [redacted]

CLAIMS SUBROGATION & SALVAGE

TRUE TO OUR NAME. Progressive.

From: [redacted] [mailto:[redacted]]
Sent: [redacted]
To: [redacted] <[redacted]>
Subject: RE: [EXTERNAL] [redacted]

[redacted]

Please provide the date of the [redacted] service at a dealership and let me know which dealership it was. Also, let me know the date and dealership and that did the oil change in [redacted].

I am forwarding this file to [redacted] engineering and will follow up with you upon completion of the technical review. This will take [redacted].

Thank you.

[redacted]
P: [redacted]
F: [redacted]
Please note that my email address has changed to [redacted]

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From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted] <[redacted]>
Subject: RE: [EXTERNAL] [redacted] - [redacted]

[redacted],

Are there additional supports needed on your end for this file?

Thanks

[redacted]
PROGRESSIVE | Product Liability Subrogation Specialist Senior– Outbound Subrogation
PO BOX 512929 | Los Angeles, CA 90051
Payments: [redacted]
Direct: [redacted]
Fax: [redacted]





From: [redacted]
Sent: [redacted]
To: [redacted] <[redacted]>
Subject: RE: [EXTERNAL] [redacted] - [redacted]

What other supports are you needing?

[redacted]
PROGRESSIVE | Product Liability Subrogation Specialist Senior– Outbound Subrogation
PO BOX 512929 | Los Angeles, CA 90051
Payments: [redacted]
Direct: [redacted]
Fax: [redacted]





From: [redacted] [mailto:[redacted]]
Sent: [redacted]
To: [redacted] <[redacted]>
Subject: RE: [EXTERNAL] [redacted] - [redacted]

I have your demand dated July 17th with the repair estimate, vehicle valuation and thumbnail photos but no other supports. Please re-send if you sent something else.

Thanks.

[redacted]

[redacted]

Rochester | Michigan | 48307
P: [redacted]
F: [redacted]
Please note that my email address has changed to [redacted]

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From: [redacted] <[redacted]>
Sent: [redacted]
To: [redacted]
Subject: RE: [EXTERNAL] [redacted] - [redacted]

[redacted],

Just wanted to confirm the requested supports came through ok

Thanks!

[redacted]
PROGRESSIVE | **Product Liability Subrogation Specialist Senior– Outbound Subrogation**
PO BOX 512929 | Los Angeles, CA 90051
Payments: 24344 Network Place | Chicago, IL 60673
Direct: [redacted]
Fax: [redacted]

CLAIMS SUBROGATION & SALVAGE

TRUE TO OUR NAME. Progressive.

From: Claims [mailto:[redacted]]
Sent: [redacted]
To: [redacted] <CHAD [redacted] JOHNSON@progressive.com>
Cc: [redacted]
Subject: [EXTERNAL] [redacted] G - [redacted]

Hello,

Please find attached the [redacted] Acknowledgement letter for your claim. [redacted] will be the case handler. Please contact Mr. [redacted] with and questions or documentation regarding this claim. via email [redacted] or direct dial [redacted]

Thank you

[redacted]

[redacted] LC SV

[redacted]

[redacted]
Telephone
Facsimile
Certificate of Authorization No. [redacted]

[redacted]

Mr. [redacted]
[redacted]
[redacted]
[redacted]

Re: Insured: [redacted]
Claim No: [redacted]
[redacted] File No: [redacted]
Subject: **Report of Findings**

Dear Mr. [redacted]:

On [redacted], a fire involving a [redacted] pickup [redacted], reportedly occurred as the vehicle was being driven on [redacted].

[redacted] was retained to conduct an examination of the vehicle and determine the origin and cause of the fire. In the course of our work, we examined and documented the fire-damaged vehicle on [redacted]. Our work to complete this assignment was performed by [redacted]. This report was technically reviewed by [redacted] (V), [redacted] Fire Manager.

While conducting our investigation, we employed the methodology of fire investigation using a systematic approach as recommended in the current edition of the National Fire Protection Association's NFPA-921 "Guide for Fire and Explosion Investigations".

Conclusions

1. An effective fire-pattern analysis and review of the remaining physical evidence concluded that the [redacted] sustained severe fire damage.

2. The fire originated in the front engine compartment.

3. The specific area of fire origin was identified as being located on/or near the front, left side of the engine compartment.

4. The specific ignition sequence and cause of the fire could not be conclusively determined, due to severity of the fire damage in the area of fire origin and the lack of remaining physical evidence. The [redacted] ignited could not be identified.

Discussion

The involved vehicle was a [redacted] pickup truck, vehicle identification number (VIN) [redacted]. The vehicle, reportedly sustained a fire in the front engine compartment while being driven at [redacted]) on [redacted]. The vehicle was owned by Mr. [redacted], and the vehicle was used for business and personal use.

On [redacted] examination of the fire-damaged vehicle, commenced at the [redacted] vehicle storage facility in [redacted] During our examination of the fire-damaged vehicle, we utilized a systematic approach in order to consider the origin and cause of the fire. Digital photographs were taken to provide visual documentation of our findings.

For the purposes of this report, the left side of the vehicle is synonymous with the driver's side and the right side is synonymous with the passenger side of the fire-damaged vehicle

An Internet search of the [redacted] ([redacted] recall database revealed that there were no open recall notices for the [redacted] with VIN [redacted]. However, a [redacted] ([redacted] Bulletin [redacted] was issued on [redacted], regarding [redacted] and later model year Super Duty Pickups and Chassis Cabs. The [redacted] involved grounding concerns resulting in interior smoke, odor, and in some cases, fire. The [redacted] is attached to this report.

Upon arrival at the [redacted] storage facility in [redacted], the fire-damaged vehicle was found wrapped in plastic and was positioned on an incline. An examination of the undercarriage of the vehicle could not be completed during our inspection. According to the [redacted] manager, the vehicle could not be lifted, due to the excessive weight of the vehicle and the capabilities of their forklift could not lift the vehicle safely.

The examination of the [redacted] pickup truck began with an exterior inspection, starting with the front of the vehicle and working around the vehicle in a clockwise rotation. The vehicle sustained severe fire damage and the direction of fire travel was from the front of the vehicle to the rear and from left to right. The entire vehicle sustained fire damage, however the greatest fire damage and oxidation was observed in the front of the vehicle.

The [redacted] report indicated that the [redacted] was not involved in any motor vehicle crashes. However, several areas of the vehicle displayed damage other than that caused by the fire. The front bumper was dented downward in the center, the truck bed was dented outward between the rear wheel and the rear door on the passenger side, the rear bumper was dented downward on [redacted] the left and right sides, the roof over the passenger cab sustained multiple dents and/or distortion, and the hood covering the engine compartment was dented on the left side of the vehicle. It could not be determined during our on-site inspection if the above exterior damage occurred pre or post fire.

Examination of the interior of the vehicle began with entering through the driver's door. The interior of the vehicle sustain severe fire damage. The interior damage was consistent throughout the passenger compartment. No personal items were recovered in the fire debris of the passenger compartment. The ignition key was not found. The cargo area of the pickup truck was examined and [redacted] had been mounted to the truck bed after the manufacturing process. The remains of tires and other vehicle parts were found in the debris positioned in the rear truck bed.

Examination of the engine compartment revealed that the fire originated towards the front, left side of the engine compartment. Directional fire patterns indicated that the fire originated on the front, left side of the engine compartment and traveled towards the right side. The remains of the batteries positioned on either side of the engine compartment were not found during our examination. The battery terminal conductors that were positioned on the front, left side were found and examined. No adverse electrical activity was observed on the battery terminal conductors.

According to the [redacted] incident report, firefighters had a delayed response due to being on the road at the time of the alarm. In addition, the vehicle had an open dual-axle trailer hooked to the pickup truck at the time of the fire incident. The trailer sustained only minor fire damage.

The owner had purchased the used [redacted] from [redacted] in [redacted], in [redacted], with [redacted] recorded on the odometer. In [redacted], the vehicle had [redacted] recorded and had an oil and oil filter change at [redacted] Instant Oil Change in [redacted] On [redacted], a fuel filter was replaced at [redacted], and the vehicle had [redacted] recorded on the odometer. [redacted] after the last maintenance service was conducted, the fire occurred while the vehicle was being driven.

On [redacted], a phone interview was conducted with Mr. [redacted]. During the interview Mr. [redacted] stated the following:

- He purchased the [redacted] used, from [redacted] in [redacted] in [redacted].
- He used the vehicle for business and personal purposes.
- He worked in construction.
- The vehicle had no known mechanical or electrical issues.
- He did not have any aftermarket items installed in the vehicle, with the exception of [redacted] that were mounted in the rear truck bed.
- The oil and oil filter were changed in [redacted].
- A fuel filter was replaced in [redacted] at the dealership.
- He was driving at [redacted] on [redacted] when the fire incident occurred.
- As he was driving, the engine lost power and shut off. He pulled over to the side of the road and tried to restart the engine. That's when he observed smoke coming out of the inside vents. He got out of the vehicle and opened the hood, and then the vehicle started to discharge a large volume of smoke and fire.

Analysis

It was our opinion, based on the remaining physical evidence and an analysis of the observable patterns of fire damage that the fire originated in the front engine compartment. The specific area of fire origin was identified as being located on/or near the front, left side of the engine compartment. The specific ignition sequence and cause of the fire could not be conclusively determined, due to severity of the fire damage in the area of fire origin and the lack of remaining physical evidence. The [redacted] fuel ignited could not be identified.

Photographs taken during our work were retained in our files and are available to you upon request.

This report was prepared for the exclusive use of [redacted] and was not intended for any other purpose. Our report was based on the information available to us at this time. Should additional information become available, we reserve the right to determine the impact, if any, the new information may have on our opinions and conclusions and to revise our opinions and conclusions if necessary and warranted.

[redacted] File No. [redacted] [redacted]

Thank you for allowing us to provide this service. If you have any questions or need additional assistance, please call.

Sincerely [redacted]

[redacted]

[redacted]

F

[redacted]

Digitally signed by: [redacted]
DN: CN = [redacted] C = US O = [redacted] IdenTrust [redacted] Unaffiliated Individual
Date: [redacted] -05'00'

[redacted], [redacted]-CFI
Fire Consultant

Attachments: Photographs, [redacted] ([redacted] Bulletin [redacted], [redacted] Report, [redacted] Report, [redacted] Fire Rescue Incident Report, [redacted] Recall Report, CV

Photograph 1
Front and left sides of the fire-damaged [redacted] [redacted] Pickup [redacted].



Photograph 2
Passenger and right side of the fire-damaged [redacted] [redacted] Pickup [redacted]. The rear truck bed was dented outward and the roof over the cab sustained severe damage.



Photograph 3
View of the rear of the fire-damaged vehicle. [redacted] of the rear bumper were bent downward.



Photograph 4
The front metal bumper displayed damage unrelated to the fire and was bent downward in the center.



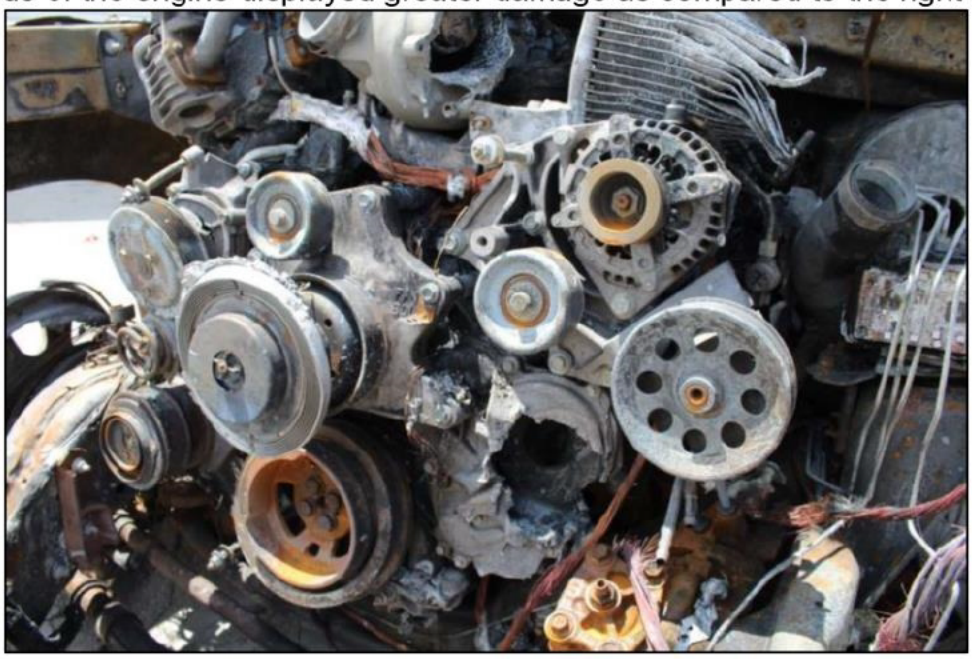
Photograph 5
The interior passenger compartment sustained severe fire damage.



Photograph 6
View of the engine compartment.



Photograph 7
The left side of the engine displayed greater damage as compared to the right side.



Photograph 8
View of the flywheel that displayed a directional burn pattern from left to right.



[redacted]
[redacted] File No. [redacted]

[redacted] Special Vehicle Engineering Bulletin [redacted]

[redacted]

[redacted]

SVE BULLETIN

SPECIAL VEHICLE ENGINEERING – BODY BUILDERS ADVISORY SERVICE

E-Mail via Website: [redacted] (click "Contact Us")

Toll-free: [redacted]

QVM Bulletin: [redacted] Date: [redacted]

Under Hood Electrical Equipment Mounting

Models Affected: [redacted] and later Model Year [redacted] Pickups and Chassis Cabs

Description: ***[redacted] has received a number of reports of upfitted chassis cab trucks that have experienced electrical grounding concerns, resulting in interior smoke, odor, and in some cases, fire. [redacted] recently investigated this concern with several upfitters and concluded the cause was aftermarket electrical equipment involving B+ power contacting the underside of the hood.***

The purpose of this bulletin is to bring this concern to your attention, inform you that the [redacted] under hood layout and primary battery location has changed from [redacted] and prior models, and provide guidance is on:

- recommended placement of electrical equipment being installed in the engine compartment and
- minimum clearance to the hood (specifically for battery positive (B+) related components).

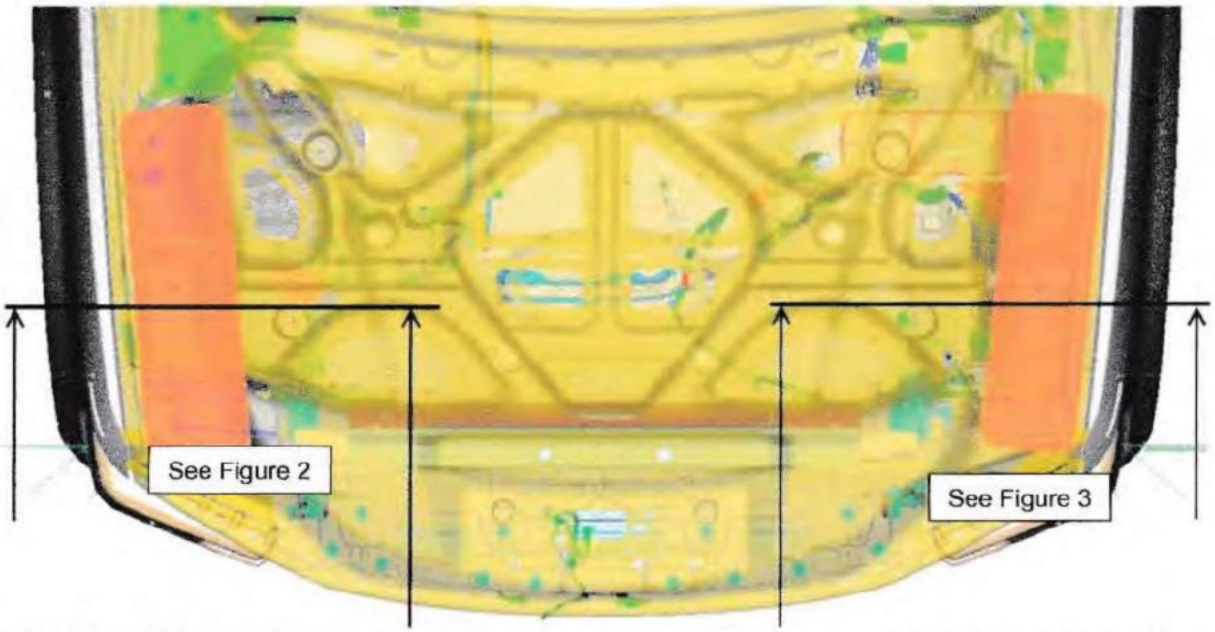
Electrical equipment added to the engine compartment during any aftermarket installations / modifications must be positioned to prevent any B+ power from coming into contact with the underside of the hood when closed. All B+ related equipment must be placed / routed per recommendations within this bulletin, adequately retained, shielded / covered, and confirmed to have clearance to the hood when closed to prevent unintended battery short to ground and damage to vehicle wiring (e.g. radio antenna and radio harness within the instrument panel).

Do not mount or place electrical equipment, including but not limited to connection terminals, cables, relays, fuses, and fusible links on top of or near the primary or secondary battery in a location that has low clearance to the underside of the hood as indicated by orange rectangles in the figures that follow.

The reduced clearance to the underside of the hood for added electrical equipment on top of or near the primary or secondary battery may not be apparent when the hood is open. **If any B+ equipment is mounted in the low clearance zone as indicated by the diagram, a minimum of [redacted] must be confirmed between bottom of hood and any equipment (including any B+ shielding and under hood insulation) mounted in the engine compartment when hood is fully closed.** Several methods exist to confirm equipment and shielding meets minimum clearance to bottom of hood (e.g. clay test, bore-scope).

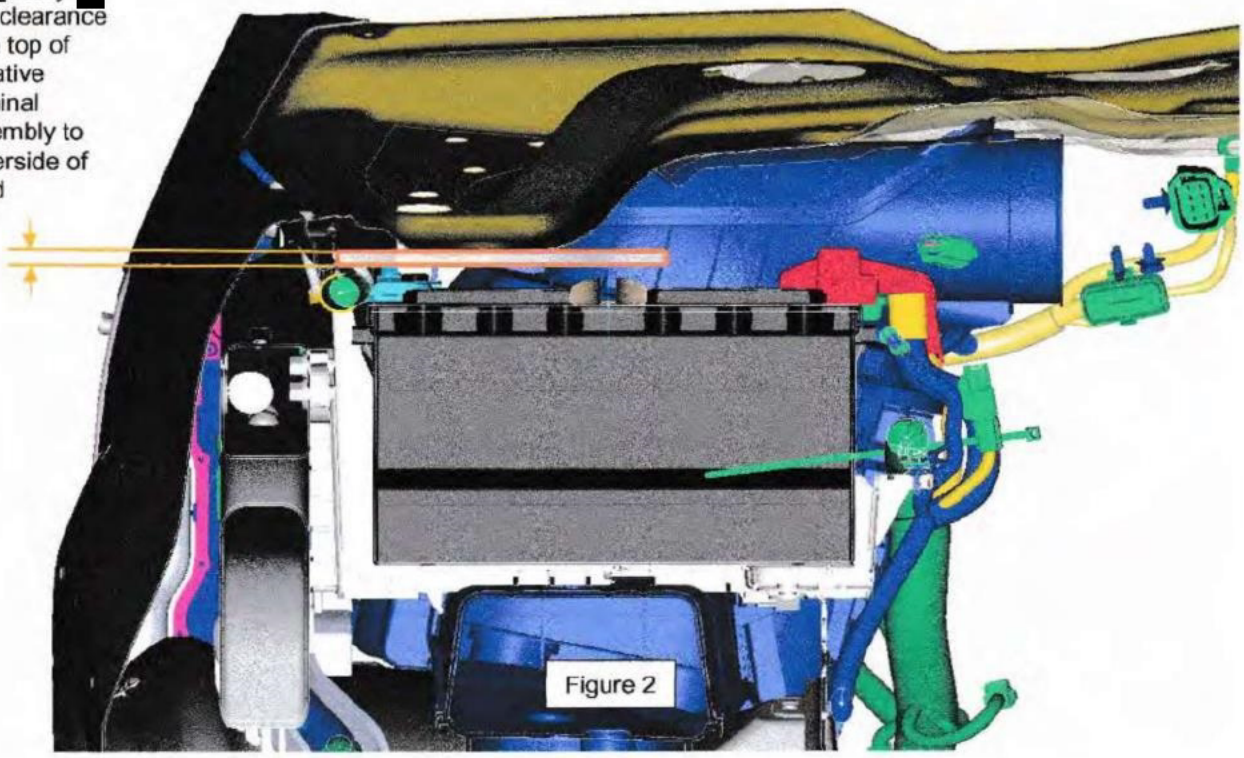
The upfitter must ensure that any electrical equipment or shielding mounted under hood does not come into contact with the hood or hood components.

[redacted] Super [redacted] Under Hood Plan View. Low clearance to underside of hood in areas highlighted in orange



[redacted] **& 3:** Vehicle X-Sections. low clearance areas (orange rectangles) for aftermarket equipment between battery & hood inner

Note: only [redacted] clearance from top of negative terminal assembly to underside of hood



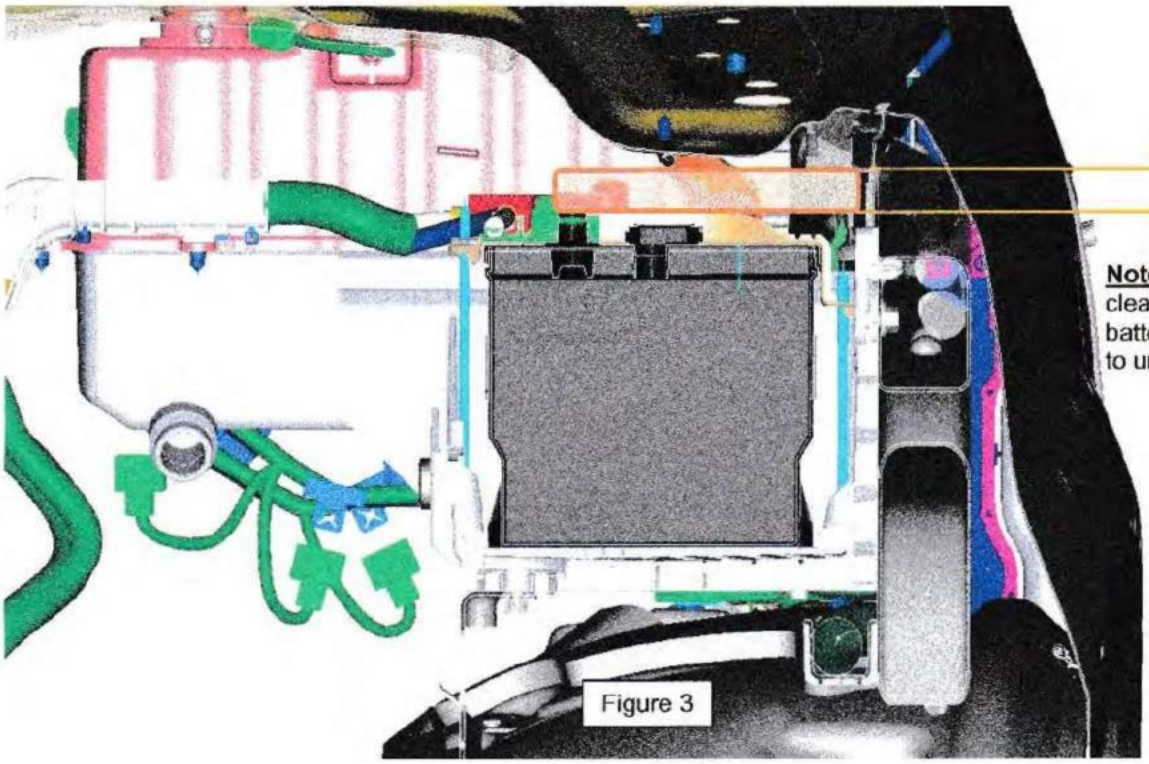

Note: only [redacted] clearance from top of battery assembly to underside of hood

Figure 3

[redacted]
[redacted] File No. [redacted]

VinLink Report

Scroll down for more content when viewing on computer monitor.



Report type: BASIC

VIN: [redacted]

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[redacted]

VIN number: [redacted]

DECODED [redacted] - [redacted] ([redacted])

Model Year	[redacted]
Make	[redacted]
Model	[redacted]
Trim Level	XL; Platinum; XLT; Cabela; Lariat; King Ranch
Series	Super Duty
Body Type	[redacted] Cab; Crew
Cab Size	Crew Cab
Manufacturer	[redacted]
Production Seq. Number	[redacted]
Engine Type	[redacted] Turbo
Engine Manufacturer	[redacted]
Fuel Type	Diesel
Engine Code	T
Drive Line Type	[redacted]
Vehicle Type	Pickup Truck
Vehicle Class	Full-size Pickup
Brake System	Hydraulic
Country	[redacted]
[redacted]	[redacted] lb
Tonnage	1
Check Digit	5
VEHID	[redacted]
[redacted] **TRANSMISSION**	[redacted]
VehicleID	[redacted]
EngineConfigID	[redacted]
TransmissionID	[redacted]
BodyStyleConfigID	[redacted]
BrakeConfigID	[redacted]
DriveTypeID	[redacted]
SpringTypeConfigID	[redacted]

[redacted]
[redacted] File No. [redacted]

CarFax Report

DECISION NET LOGOUT

Public Records | **Special Searches** | My Reports

[redacted]® Vehicle History Report
Search criteria: VIN [redacted], Claim/Ref Number [redacted]

Reference Number: [redacted]

CARFAX® Vehicle History Report™
An independent company established in 1986

Vehicle Information:
[redacted]
VIN: [redacted]
CREW PICKUP
[redacted]
DIESEL
REAR WHEEL DRIVE W/ 4X4
Standard Equipment | Safety Options

- No accidents reported to [redacted]
- No other damage reported to [redacted]
- **2** Previous owners
- Regular oil changes
- Types of owners: Commercial, Personal
- [redacted] Last reported odometer reading



This [redacted] Vehicle History Report is based only on information supplied to [redacted] available as of [redacted]. Other information about this vehicle, including problems, may not have been reported to [redacted]. Use this report as [redacted] important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Ownership History The number of owners is estimated	Owner 1	Owner 2
Year purchased	[redacted]	[redacted]
Type of owner	Commercial	Personal
Estimated length of ownership	[redacted]	
[redacted] the following states/provinces	[redacted]	
Estimated miles driven per year	[redacted]	---

Last reported odometer reading	[redacted]

CARFAX Title History

[redacted] guarantees the information in this section

	Owner 1	Owner 2
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state [redacted]. If you find that any of these title problems were reported by a [redacted] and not included in this report, [redacted] will buy this vehicle back. **Register** | **View Terms**

CARFAX Additional History

Not all accidents / issues are reported to [redacted]

	Owner 1	Owner 2
Total Loss No total loss reported to [redacted].	No Issues Reported	No Issues Reported
Structural Damage No structural damage reported to [redacted].	No Issues Reported	No Issues Reported
Airbag Deployment No airbag deployment reported to [redacted].	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated
Accident / Damage No accidents or damage reported to [redacted].	No Issues Reported	No Issues Reported
Manufacturer Recall A current list of recalls is available at [redacted].	No Recalls Reported	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1
Purchased: [redacted]
Type: Commercial
Where: [redacted]
Est. miles/year: [redacted]
Est. length owned: [redacted] (1 year)

Low mileage!
This owner drove less than the industry average of [redacted] per year.



Date:	Mileage:	Source:	Comments:
[redacted]		[redacted]	Vehicle manufactured and shipped to original dealer
[redacted]	3	[redacted] com	offered for sale
[redacted]	[redacted]	[redacted]	Vehicle offered for sale
[redacted]	[redacted]	[redacted] ang=en	Pre-delivery inspection completed [redacted] balanced mounted
			Vehicle sold

[redacted]		[redacted] ?l ang=en	
[redacted]		[redacted] Title [redacted]	Title or registration issued [redacted] reported Loan or lien reported Titled or registered as commercial vehicle
[redacted]	[redacted]	[redacted] ?l ang=en	Maintenance inspection completed Battery/charging system checked Brakes checked [redacted] and filter changed Tire condition and pressure checked
[redacted]		[redacted] Title [redacted]	Registration issued or renewed Loan or lien reported Titled or registered as commercial vehicle
[redacted]	[redacted]	[redacted] ?l ang=en	Maintenance inspection completed [redacted] and filter changed
[redacted]	[redacted]	[redacted] ?l ang=en	Vehicle offered for sale
[redacted]		[redacted] ?l ang=en	Pre-delivery inspection completed [redacted] and filter changed Air filter replaced Safety inspection performed Fuel filter replaced Wiper(s) replaced Tires rotated
[redacted]	[redacted]	Dealer Inventory	Vehicle offered for sale
[redacted]	[redacted]	Auto Auction [redacted]	Listed as a dealer vehicle Vehicle sold at auction  [redacted] are bought and sold at auction [redacted].
[redacted]		[redacted]	Vehicle offered for sale
[redacted]		[redacted]	[redacted] and filter changed Vehicle washed/detailed

Owner 2	Date:	Mileage:	Source:	Comments:
Purchased: [redacted]				

Type:	Personal	[redacted]	Vehicle purchase reported
Where:	[redacted]		
Est. length owned:	12/12/17 - 12/31/17 ([redacted])		
[redacted]		[redacted]	[redacted] issued or updated [redacted]istration issued or renewed New owner reported [redacted]d or registered as personal vehicle Loan or lien reported Vehicle color noted as Silver
[redacted]		[redacted]	Vehicle sold
[redacted]		[redacted]	[redacted] issued or updated Registration issued or renewed [redacted]d or registered as personal vehicle Loan or lien reported Vehicle color noted as Silver
[redacted]	[redacted]	[redacted] Instant Oil Change [redacted]	Oil and filter changed
[redacted]	[redacted]	[redacted]	Fuel filter replaced



Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller.



This vehicle's oil change history, as reported to [redacted], follows the manufacturer's recommendation. Track your service history for free at [redacted].

Have Questions? Consumers, please visit our Help Center at [redacted]. Dealers or Subscribers, please visit our Help Center at [redacted].

CARFAX Glossary

View Full Glossary

[redacted] Well Maintained - Regular Oil Changes

[redacted] a "Well Maintained - Regular Oil Change" vehicle as having a regular oil change history when all its recommended oil changes, based on the vehicle's maintenance schedule, have been reported to [redacted]. [redacted] uses the manufacturer's schedule and assumes normal driving conditions. When an oil change schedule is not available, [redacted] may analyze reported service events to determine what is typical for the same make and model vehicle. Dealers and service shops may publish different recommended service schedules.

Commercial

Vehicle was registered for business purposes.

[redacted] Owner

When the first owner(s) obtains a title from a Department [redacted] as proof of ownership.

[redacted] or [redacted] Recall

The [redacted] Company provides [redacted] with Field Service Action and recall information regarding safety, compliance and emissions programs announced since [redacted] for a specific vehicle. For complete information regarding programs or concerns about this vehicle, please contact a local [redacted] or [redacted] Dealer.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department [redacted] Vehicles.

Ownership History

[redacted] defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, [redacted] proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after [redacted] and titled solely in the US including [redacted]. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: [redacted], [redacted], [redacted], [redacted], [redacted] and [redacted]. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. [redacted] has a unique number. [redacted] or registration record on a [redacted] does not necessarily indicate a change in ownership. In [redacted], a registration and bill of sale are used as proof of ownership.

Follow Us: facebook.com/[redacted] @[redacted]Reports [redacted] on [redacted]

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Covered by [redacted] Nos. [redacted]; [redacted]; [redacted].

[redacted] (EDT)

[redacted]
[redacted] File No. [redacted]

[redacted] County Fire Rescue Incident Report

EmergencyPRO

By [redacted]

Phone: [redacted]

Incident

Incident Date: [redacted] **Incident Number:** [redacted]
Incident Location: [redacted]
E-4; Shift: A
INCIDENT #: [redacted] EXPOSURE #: [redacted]
INCIDENT LOCATION: Directions [redacted] and [redacted]
Census Tract: 1
INCIDENT TYPE: [redacted] Mobile property (vehicle) fire, other.
ALARM [redacted]
DISPATCH: [redacted]
EN ROUTE: [redacted]
ARRIVAL: [redacted]
CONTROL [redacted]
LAST UNIT CLEARED [redacted]
ACTION TAKEN:11 Extinguish ; ;
LOSS [Property [redacted] Contents: [redacted]]
RESPONDING UNITS:
Suppression [Apparatus:2 Personnel:4]
EMS [Apparatus:0 Personnel:0]
Other [Apparatus:0 Personnel:0]
HAZMAT RELEASE: N None
MIXED PROPERTY USE: NN Not Mixed
PROPERTY USE [redacted] Highway or divided highway
No mutual aid given or received
Zone Responded to: 1 ZONE 1
Lead Crew Member: [redacted] -Paramedic ([redacted])
Crew Member 2: [redacted] ([redacted])

Fire Details

INVOLVED:
Living Units:0 Buildings:0
SIGNIFICANT ONSITE PRODUCTS: None
()
AREA OF FIRE ORIGIN: 83 Engine area, running gear, wheel area
HEAT SOURCE [redacted] from powered equipment, other
ITEM [redacted] IGNITED: 00 Iten [redacted] Ignited. Other
FIRE CONFINED TO OBJECT OF ORIGIN: No

TYPE MATERIAL IGNITED: 00 Other
CAUSE OF IGNITION: 3 Failure of equipment or heat
FACTORS CONTRIB. TO IGNITION: 20 Mechanical failure, malfunction, other, 30 Electrical failure, malfunction, other
HUMAN FACTORS CONTRIBUTING: N None
FIRE SUPPRESSION FACTORS: None
EQUIPMENT INVOLVED IN IGNITION: None
MOBILE PROPERTY INVOLVED: 00 Other mobile property types, [redacted], [redacted] super duty diesel, [redacted], ?, [redacted]

Narrative

[redacted] responded to given address for a report of a vehicle fire. [redacted] was delayed in response due to being on the road at the time of alarm. Upon arrival vehicle was fully involved on the west side of [redacted]. Vehicle on fire also had a [redacted] trailer hooked to it as well. [redacted] pulled one 1 inch and [redacted] jump line and extinguished the vehicle, trailer, and some of the grass around the vehicle that the fire had spread to. A total of [redacted] of [redacted] was used to extinguish the fire. Driver and owner of the vehicle([redacted]) advised that he was driving southbound on [redacted] north when his [redacted] f-350 all of a sudden cut off on him. Driver proceeded to pull over onto the shoulder of the highway. Driver then attempted to restart the vehicle, at this time the driver reports seeing smoke start to come in through the AC vents and out from the engine compartment the truck. Driver and occupants then exited the vehicle and sustained no injuries. Driver also had some miscellaneous tools that were destroyed in the fire as well. The wood on the front of the open [redacted] trailer was damaged by the fire. The trailer was still haulable as the tires and frame was unharmed by the fire. Made contact with the fire marshall via cell phone while on scene. [redacted] also arrived on scene and refilled [redacted] with [redacted]. Drivers vehicle and trailer was taken by [redacted] towing. [redacted] then cleared scene and returned back to quarters without further incident.

Involved

Owner

OWNER [redacted]

Responding Units

Apparatus: [redacted]

Local

Unit County Assett Number: [redacted]

Attachments

[redacted].pdf



[redacted]

Crew Signatures

Signed by [redacted] Paramedic ([redacted]) at [redacted]

Created with Emergency-Pro; Copyright © [redacted] Documed Systems International Inc.

[redacted]
[redacted] File No. [redacted]

[redacted] Recall Report

[redacted]

Language:

Safety Issues & **Recalls**

[redacted]

Vehicle Identification Number (VIN)

Every vehicle has a unique VIN. Enter a VIN to learn if a specific vehicle needs to be repaired as part of a recall.

[redacted]

[redacted]

IMAGE [redacted]

VIN: [redacted]

Recall data refreshed on [redacted]

Privacy - Terms

[redacted]

0 Recalls

associated with this VIN

What if my car isn't recalled now? Could it be recalled later?

Yes. Whether a manufacturer independently conducts a safety recall or [redacted] orders one, the manufacturer must file a public report describing the safety-related defect or noncompliance. Manufacturers are also required to notify owners by mail within [redacted] of notifying [redacted] recall decision.



Look for this distinct label to distinguish critical safety recall information from other marketing material.

Where's my VIN?

Look on the lower left of your car's windshield for your [redacted] Vehicle Identification Number. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

[redacted]
RCG File No. [redacted]

CV

[redacted]

RIMKUS

[redacted]

[redacted], [redacted]

[redacted] **CONSULTANT**

Mr. [redacted] is a Certified Fire Investigator with the [redacted] ([redacted]), the [redacted] and a [redacted] State Certified Level II Fire Investigator with the [redacted]. Mr. [redacted] a licensed private investigator in the State of [redacted]. He served in the City [redacted]t for [redacted] and was a Lieutenant in the City of Albany's Fire Investigation Unit ([redacted]) for [redacted]. As a member of the [redacted], Mr. [redacted] investigated and determined the origin and cause involving commercial structures, residential structures and vehicles. Mr. [redacted] has testified on several occasions in criminal proceedings pursuant to his duties as a fire investigator.

[redacted]

City [redacted], [redacted] [redacted], [redacted]

[redacted], [redacted] [redacted] Technician [redacted], [redacted]

[redacted], [redacted], [redacted], [redacted], [redacted]

[redacted], [redacted], [redacted], [redacted]

[redacted], [redacted], [redacted]
Fire Behavior & Principles of Fire Investigation, [redacted]

[redacted], [redacted], [redacted], [redacted]

[redacted], [redacted]
Advanced Fire Investigation Techniques Seminar, [redacted]

[redacted], [redacted], [redacted] I & II, [redacted]

[redacted], [redacted] [redacted]
Expert Report Writing, [redacted]

[redacted]k State Fire Investigators & ATF, [redacted], [redacted]
Arc Mapping Seminar, [redacted]

[redacted]-CFI

[redacted], [redacted] Testimony, [redacted]

[redacted],
Fire [redacted] Investigation [redacted] Seminars, [redacted], [redacted], [redacted], and [redacted]

[redacted], [redacted], [redacted] and [redacted]
Editions: Important Revisions, [redacted]

[redacted], [redacted], [redacted], [redacted]

[redacted] Investigating Motor Vehicle
Fires, [redacted]

[redacted], Residential [redacted],
[redacted]

[redacted], Introduction to Fire Dynamics
and Modeling, [redacted]

Fire Findings, [redacted], Investigation of Gas and Electric Appliance Fires, [redacted]

[redacted] ([redacted], [redacted] Training Seminar for Marin [redacted]
[redacted]. [redacted] and [redacted]

[redacted], Fire Protection Systems, [redacted]

[redacted], The Scientific Method for Fire
[redacted], [redacted]

[redacted], Process [redacted]

[redacted], Explosion Dynamics, [redacted]

[redacted], Introduction to Evidence, [redacted]

[redacted] Physical Evidence at the Fire
Scene, [redacted]

[redacted]
[redacted]

[redacted]
[redacted], [redacted] State [redacted],
[redacted],
[redacted]),

EMPLOYMENT HISTORY

[redacted] – Present
[redacted]

[redacted]
[redacted]

[redacted]-CFI

DETAILED PROFESSIONAL EXPERIENCE:

[redacted] – Present

[redacted] Consultant

Conducts fire and explosion evaluations in commercial buildings, residential structures, vehicles and heavy equipment. Investigate fires involving appliances and electrical devices, assess potential liability and subrogation issues. Collect, document and preserve evidence to ensure the chain of custody. Conduct interviews with witnesses, responding firefighters, state and local fire marshal agencies, and other pertinent third party individuals and organizations. Prepare detailed written investigative reports pertaining to the origin and cause of fire losses. Provide expert technical and scientific support to clients for subrogation and litigation purposes. Conduct code compliance research to evaluate potential electrical, gas, and installation code violations. Assist personnel with product design failure analysis to determine if the product was the cause or contributing factor in a loss.

[redacted]

[redacted] Investigato[redacted]

In addition to the Lieutenant's duties as outlined below, the [redacted] of the [redacted] was responsible to supervise [redacted]. Assign fire cases to appropriate personnel and review fire reports. Fulfill Freedom of Information Law requests and other administrative duties.

[redacted] – [redacted]

[redacted] Paramedic Engine 10

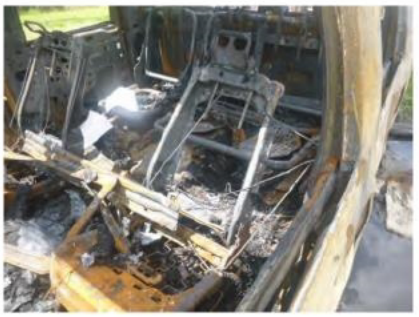
Responsible for the day-to-day operation of a busy paramedic engine company in the City of [redacted]. Supervisor [redacted] and firefighter EMTs. Provided fire suppression activities and emergency medical services at the advanced life support level to the west end of the City of [redacted] Assisted the [redacted] in fatal fire cases.

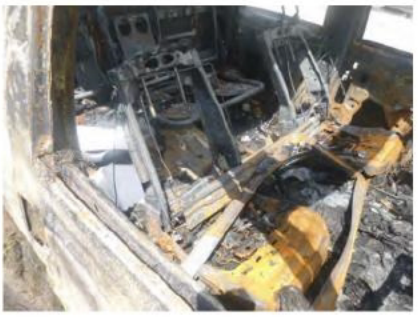
[redacted] – [redacted]

Lieutenant [redacted] Investigato[redacted]

Respond to fire scenes and conduct origin and cause investigations, collect and preserve evidence, interview and take statements from witnesses and suspects, write detailed reports of the determination of fire investigations and criminal offenses. Work directly with detectives from the [redacted] and fire protection specialists from the [redacted], [redacted] to prosecute arson cases within the city limits of [redacted]. Prepare cases to be presented to the [redacted] County Assistant District Attorney for prosecution. Assist in the education of juveniles through the juvenile fire setters program and other members of the community with fire education.

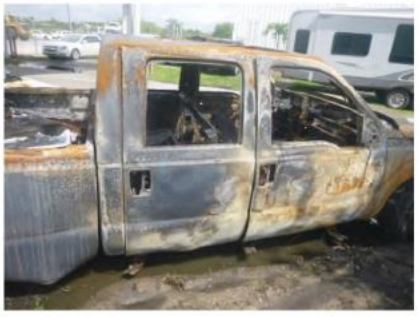






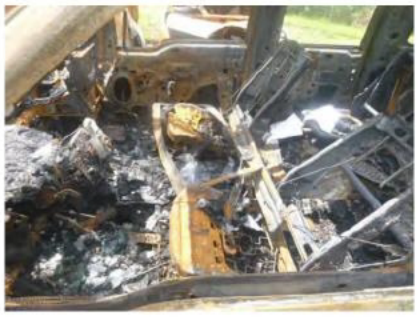


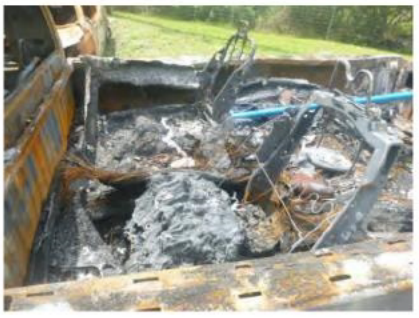





[redacted] LC SV









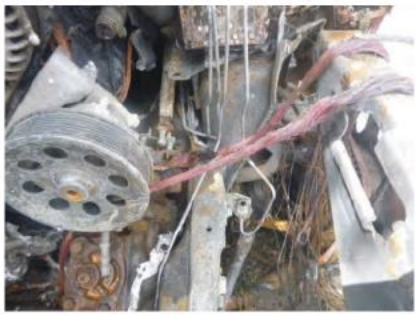


[redacted] LC SV















[redacted]
Partner

[redacted] &
ATTORNEYS AT LAW

WRITER'S DIRECT:
[redacted]

[redacted]

[redacted]C Lit
Product Claims

Via Facsimile: [redacted] ***and***
Via Regular First-Class Mail
[redacted] Company
Attn: Legal | Risk Management
[redacted]

[redacted]6 2019

Re: My Client: [redacted], as subrogee of [redacted] and [redacted]
DOL: [redacted]
Loss Location: [redacted]
Vehicle: [redacted]
VIN #: [redacted]

NOTICE OF FIRE LOSS, POTENTIAL SUBROGATION CLAIM and REQUEST FOR JOINT EVIDENCE EXAM AVAILABILITY

To [redacted]it May Concern:

I have been hired by [redacted] ("[redacted]") to investigate the cause of a fire involving the above referenced vehicle, and, if necessary, to protect [redacted]'s subrogation rights and interests. [redacted] and [redacted]'s vehicle was insured by [redacted] for this loss. Please direct all further communications regarding this loss to my attention.

On or about [redacted], a fire occurred within the [redacted] (VIN # [redacted]) while Mr. [redacted] was driving the subject vehicle on [redacted] Mr. [redacted] noticed smoke coming out of the vents and began to pull over. He looked in his rearview mirror and saw an officer behind him telling him to pull over and get out immediately as the subject vehicle was on fire.

The subject vehicle was purchased 'new' from [redacted] before this loss and had [redacted] on it at the time of the fire loss.

An investigation has determined that the fire originated in or around the vehicle's ECM area. Color photographs can be emailed upon request.

[redacted]
[redacted] TELEPH[redacted] · [redacted] FACSIMILE
[redacted]

While we know 'where' the fire started, we do not yet know 'why' the fire started. An exam is necessary to determine the exact cause of the fire. Because the exam will be 'destructive,' you are invited to attend and participate. Your failure to attend and/or participate will be construed as a waiver of any "spoliation" argument if, in fact, [redacted] makes a claim against [redacted] for the damages caused by this fire loss.

If you would like to attend and participate in the remaining steps of this investigation, specifically, in the destructive examination of the vehicle, please contact my paralegal , [redacted], at [redacted] or via email at [redacted] within [redacted] of this letter and provide her your available dates for such an inspection. If she does not hear from you within [redacted], then she will move forward with scheduling the evidence examination and we will notify you of the time and place for that examination.

If you believe a third party may be responsible in whole or in part for the damages sustained by [redacted] and/or the [redacted], please provide me with their information and an explanation of their involvement. This information is necessary to provide those persons or entities notice of [redacted]'s interests and this loss.

[redacted]'s total damages are [redacted], which includes the [redacted] [redacted] deductible.

Please do not contact [redacted] and/or the [redacted] to discuss this matter. Any and all communications directed to either [redacted] and/or the [redacted] should be coordinated through my office.

If you have any questions, please do not hesitate to call me.

Yours very truly,

[redacted] & [redacted]

[redacted]

[redacted]

WTS/amc

cc: [redacted]
Verité Forensic Engineering [redacted]

AVANTFAX®
Revolutionary fax software

To: Legal | Risk Management
Company: Ford Motor Company
Tel:
Fax: [redacted]

From: [redacted]
Company:
Tel:
Fax: [redacted]

Regarding: [redacted] a/s/o [redacted] | DOL: [redacted]
Date: [redacted]

Remaining pages: 0

Comments:

Please see the attached notice letter regarding the above referenced matter. If you have any questions, please contact our office. Thank you.

COLUMBUS FIRE DEPT ALARM REPORT

DATE: 4/30/2019 (CITY) RURAL ALARM # 45

ALARM TIME (MIL): 08:12 ON-SCENE TIME (MIL): 08:13 IN SERVICE TIME (MIL): 09:42

[redacted] TOTAL CALL TIME: 1hr 30min

OCCUPANT NAME ADDRESS PHONE #

[redacted]

TYPE OF INCIDENT (CIRCLE ONE):	ADDITIONAL INFORMATION:	ESTIMATED DOLLAR LOSS:
1. STRUCTURE FIRE	A. [redacted] B. MULTI FAMILY C. MOBILE HOME D. STANDARD HOME E. COMMERCIAL (SEE BELOW REQUIRED)	BUILDING: CONTENTS:
2. VEHICLE FIRE 3. RESCUE/ EXTRACATION	MAKE: [redacted] MODEL: F [redacted] 4x4	VEHICLE: #1460, [redacted] CONTENTS: $1,000.00
4. GRASS/ TRASH FIRE	AMOUNT OF ACREAGE:	
5. HAZARDOUS MATERAIL	TYPE:	
6. FALSE ALARM		
7. PUBLIC ASSISTANCE (EMS & POLICE)	LANDING ZONE/ TRAFFIC CONTROL	
8. MUTUAL AID (DEPT #_____)	GIVEN: ____ RECEIVED: ____	

APPARATUS USED (CIRCLE ALL): (1460) [redacted] LADDER 14 BOAT

CAUSE OF FIRE, IF KNOWN: Unknown

SCENE INFORMATION (USE REAR OF SHEET, IF NECESSARY):

SPECIFIC INFORMATION NEEDED: ACTION TAKEN EX. EXTINGUISH/ SALVAGE/ BODY RECOVERY, FIRE ORIGIN IF KNOWN, METHOD OF ATTACH, VEHICLE OR EQUIPMENT INFORMATION EX. [redacted] INFO/ MAKE MODEL SERIAL NUMBER OF EQUIPMENT INVOLVED, IF COMMERCIAL DESCRIBE STRUCTURE AND USE, AND LANDING ZONE TIMES.

[redacted] FX4 OffRoad Platinum F250 2018 CPD S[redacted] vehicle on fire and ~~parked~~ pulled into on at Melvin Trucking. Fire concentrated on Driverside engine compartment. CPD tried three 2.5lb ext with no effect. Extinguished with pre-connect and on board water. Owner stated he had noticed it was on fire.

PERSONELL INVOLVED ("O" IF ON SCENE, "S" IF STANDBY):

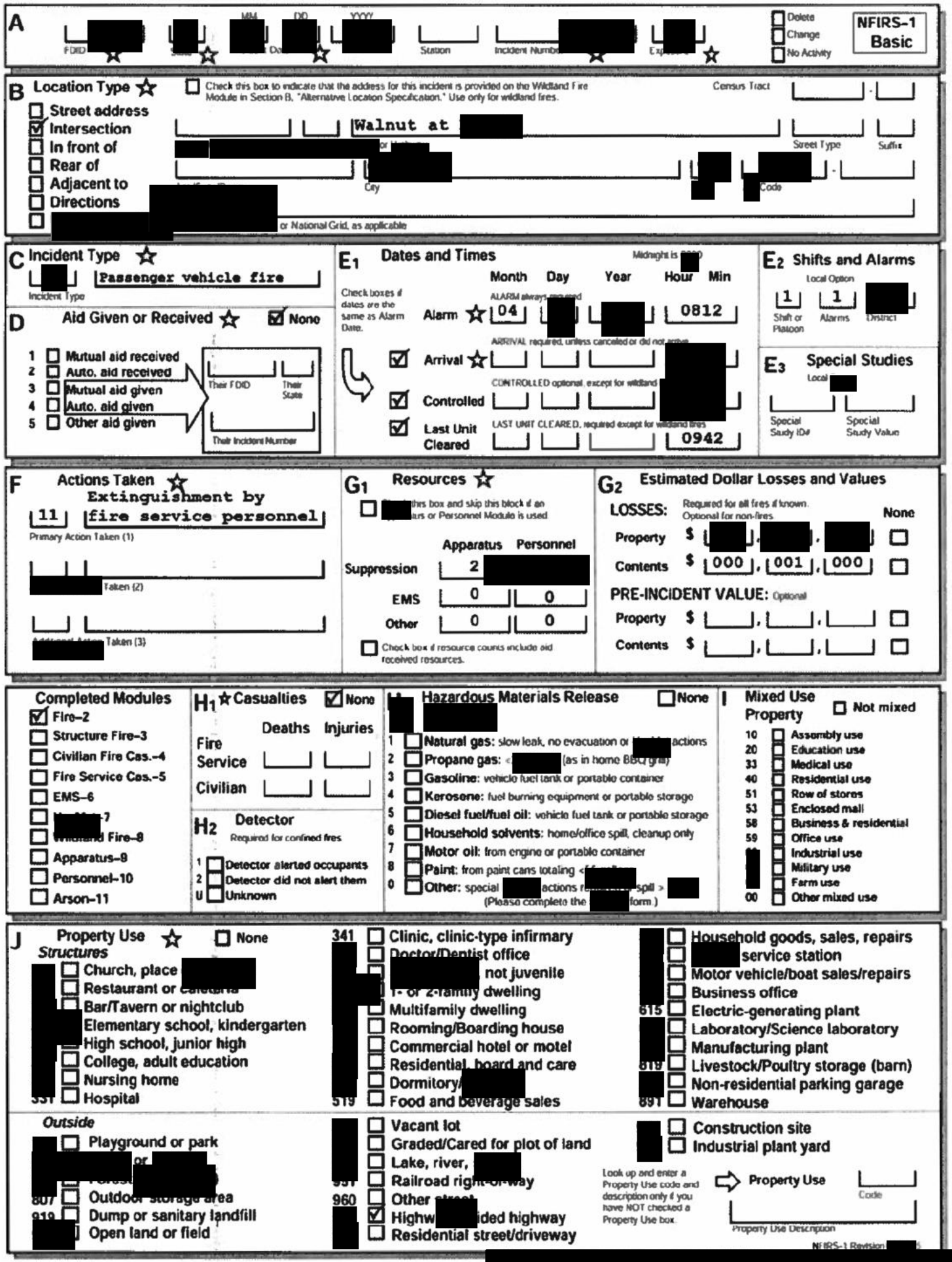
[redacted]	O	[redacted]
KYLE [redacted]	O KETHAN,	[redacted]
S JOSH [redacted]	O LACOURSE,	[redacted]
O [redacted]	O [redacted]	O TEMPLETON, JASON [redacted]
O [redacted]	O [redacted]	
S [redacted]	[redacted]	

TOTAL PERSONELL ON CALL: 15

SCENE OFFICER: Lacourse, K. STATION OFFICER: Gorman, Brent MAKING REPORT: Gorman, Brent

To fire [redacted] PE24-014 [redacted] LC SV

A



FDID [redacted] ☆ [redacted] ☆ MM [redacted] DD [redacted] ☆ YYYY [redacted] Station Incident Numb[redacted] ☆ [redacted] ☆

☐ Delete ☐ Change ☐ No Activity

NFIRS-1 Basic

B Location Type ☆

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B, "Alternative Location Specification." Use only for wildland fires.

Census Tract

☐ Street address
☑ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions
☐ [redacted] or National Grid, as applicable

Walnut at [redacted]

Street Type Suffix

[redacted] or [redacted]

City [redacted] [redacted] [redacted] Code

C Incident Type ☆

[redacted] Incident Type — Passenger vehicle fire

D Aid Given or Received ☆ ☑ None

1 ☐ Mutual aid received
2 ☐ Auto. aid received
3 ☐ Mutual aid given
4 ☐ Auto. aid given
5 ☐ Other aid given

Their FDID Their State Their Incident Number

E1 Dates and Times

Midnight is [redacted]

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hour Min
Alarm ☆ (ALARM always required)	04	[redacted]	[redacted]	0812
☑ Arrival ☆ (ARRIVAL required, unless canceled or did not arrive)				[redacted]
☑ Controlled (CONTROLLED optional, except for wildland [redacted])				[redacted]
☑ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)				0942

E2 Shifts and Alarms

Local Option

1 Shift or Platoon — 1 Alarms — [redacted] District

E3 Special Studies

Local [redacted]

Special Study ID# Special Study Value

F Actions Taken ☆

11 Extinguishment by fire service personnel

Primary Action Taken (1)

[redacted] Taken (2)

[redacted] Taken (3)

G1 Resources ☆

☐ [redacted] this box and skip this block if an [redacted]us or Personnel Module is used

	Apparatus	Personnel
Suppression	2	[redacted]
EMS	0	0
Other	0	0

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses and Values

LOSSES: Required for all fires if known. Optional for non-fires. None

Property $ [redacted], [redacted], [redacted] ☐

Contents $ 000, 001, 000 ☐

PRE-INCIDENT VALUE: Optional

Property $, , ☐

Contents $, , ☐

Completed Modules

☑ Fire-2
☐ Structure Fire-3
☐ Civilian Fire Cas.-4
☐ Fire Service Cas.-5
☐ EMS-6
☐ [redacted]-7
☐ [redacted] Fire-8
☐ Apparatus-9
☐ Personnel-10
☐ Arson-11

H1 ☆ Casualties ☑ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector

Required for confined fires

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

[redacted] Hazardous Materials Release ☐ None

[redacted]

1 ☐ Natural gas: slow leak, no evacuation or [redacted] actions
2 ☐ Propane gas: < [redacted] (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable storage
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < [redacted]
0 ☐ Other: special [redacted] actions r[redacted] spill > [redacted]
(Please complete the [redacted] form.)

I Mixed Use Property ☐ Not mixed

10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Business & residential
59 ☐ Office use
[redacted] ☐ Industrial use
[redacted] ☐ Military use
[redacted] ☐ Farm use
00 ☐ Other mixed use

J Property Use ☆ ☐ None

Structures

[redacted] ☐ Church, place [redacted]
[redacted] ☐ Restaurant or [redacted]
[redacted] ☐ Bar/Tavern or nightclub
[redacted] Elementary school, kindergarten
[redacted] High school, junior high
[redacted] ☐ College, adult education
[redacted] ☐ Nursing home
331 ☐ Hospital

341 ☐ Clinic, clinic-type infirmary
[redacted] ☐ Doctor/Dentist office
[redacted] ☐ [redacted] not juvenile
[redacted] ☐ 1- or 2-family dwelling
[redacted] ☐ Multifamily dwelling
[redacted] ☐ Rooming/Boarding house
[redacted] ☐ Commercial hotel or motel
[redacted] ☐ Residential, board and care
[redacted] ☐ Dormitory/[redacted]
519 ☐ Food and beverage sales

[redacted] ☐ Household goods, sales, repairs
[redacted] ☐ [redacted] service station
[redacted] ☐ Motor vehicle/boat sales/repairs
[redacted] ☐ Business office
615 ☐ Electric-generating plant
[redacted] ☐ Laboratory/Science laboratory
[redacted] ☐ Manufacturing plant
819 ☐ Livestock/Poultry storage (barn)
[redacted] ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

[redacted] ☐ Playground or park
[redacted] or [redacted]
[redacted]
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
[redacted] ☐ Open land or field

[redacted] ☐ Vacant lot
[redacted] ☐ Graded/Cared for plot of land
[redacted] ☐ Lake, river, [redacted]
[redacted] ☐ Railroad right-of-way
960 ☐ Other [redacted]
[redacted] ☑ Highw[redacted]ided highway
[redacted] ☐ Residential street/driveway

[redacted] ☐ Construction site
[redacted] ☐ Industrial plant yard

Look up and enter a Property Use code and description only if you have NOT checked a Property Use box.

⇨ Property Use Code

Property Use Description

NFIRS-1 Revision [redacted]

[redacted]

K1 Person/Entity Involved
Local Option

Business Name (if applicable) | Area Code [redacted] | Phone Number [redacted]

☐ Check this box if same address as incident location (Section B). Then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name [redacted] | Last Name [redacted] | Suffix

Number [redacted] | Prefix | Street or Highway: Burgee Ct. | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City: KELLEN

State [redacted] | ZIP Code [redacted]

☐ More people involved? Check this box and attach Supplemental Forms ([redacted]) as necessary.

K2 Owner
Local Option

☑ Same as person involved? Then check this box and skip the rest of this block.

Business Name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident location (Section B). Then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | ZIP Code

L Remarks:

[redacted] VFD
[redacted]

[redacted]

☐ More remarks? Check this box and attach Supplemental Forms ([redacted]) as necessary.

M Authorization

Officer in charge ID [redacted] | Signature | Position or rank | Assignment | Month | Day | Year

Check box if same as Officer in charge ⇨ ☐ Member making report ID | Signature | Position or rank | Assignment | Month | Day | Year

[redacted] Station [redacted] Incident Number ☆ 000 Exposure ☆ ☐ Delete ☐ Change [redacted]-2 Fire

B Property Details

B1 [ ] ☐ Not Residential
Estimated number of residential living units in building of origin whether or not all units became involved.

B2 [ ] ☐ Buildings not involved
Number of buildings involved

B3 [ ] . [ ] ☑ None ☐ [redacted]
Acres burned (outside fires)

C On-Site Materials or Products ☐ None

Complete if there were any significant amounts of commercial, industrial, energy, or agricultural products or materials on the property, whether or not they became involved.

Enter [redacted] Check [redacted] for [redacted] entered.

On-site material (1) [ ] [ ]
On-Site Materials Storage Use: 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service U ☐ Undetermined

On-site material (2) [ ] [redacted]
On-Site Materials Storage Use: 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service U ☐ Undetermined

On-site material (3) [ ] [ ]
On-Site Materials Storage Use: 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service U ☐ Undetermined

D Ignition

D1 [UU] [Undetermined] ☆
Area of fire origin

D2 [UU] [Undetermined] ☆
Heat source

D3 [UU] [Undetermined] ☆ 1 ☐ Check box if fire spread was confined to object of origin.
Item first ignited

D4 [ ] [ ]
Type of material first ignited — Required only if item first ignited code is 00 or [redacted]

E1 Cause of Ignition ☆

☐ Check box if this is an exposure report. ⇨ Skip to Section G

1 ☐ Intentional
2 ☑ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing to Ignition ☆ ☐ None

[UU] [Undetermined]
Factor contributing to ignition (1)

[ ] [ ]
Factor contributing to ignition (2)

E3 Human Factors ☆ Contributing to Ignition

Check all applicable boxes ☑ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved [ ]
1 ☐ Male 2 ☐ Female

F1 Equipment Involved in Ignition

☐ None ⇨ If equipment was not involved, skip to [redacted] G.

[ ] [ ]
Equipment involved

Brand [ ]
Model [ ]
Serial # [ ]
Year [ ]

F2 Equipment Power Source

[ ] [ ]
Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one or [redacted] is designed to be used in multiple locations and requires no tools to install.

G Fire Suppression Factors ☐ None

Enter up to three codes.

Fire suppression factor (1) [ ] [ ]
Fire suppression factor (2) [ ] [ ]
Fire suppression factor (3) [ ] [ ]

H1 Mobile Property Involved ☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☑ Involved in ignition and burned

H2 Mobile Property Type and Make

Mobile property type [10] [Passenger or road vehicles, other]
Mobile property make [FO] [redacted]

Mobile property model [ ] [ ]

License Plate Number [ ] State [redacted] VIN [ ]

Structure fire? Please be sure to complete the Structure Fireform (NFIRS-3).

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other agencies:

☐ [redacted] report attached
☐ Police report attached
☐ [redacted] report attached
☐ Other reports attached

[redacted]

[redacted]

[redacted]

[redacted]

[redacted] Corporation

Service of Process Transmittal

[redacted]

CT Log Number [redacted]

TO: [redacted]

RE: **Process Served in** [redacted]

FOR: [redacted] (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:	RE: [redacted] // To: [redacted]
DOCUMENT(S) SERVED:	Letter(s), Sheet(s)
COURT/AGENCY:	None Specified Case # None Specified
NATURE OF ACTION:	Letter of Intent - Seeking Information - Letter to claim for damages against you resulting from an accident that occurred on the above-captioned date, during which a [redacted] spontaneously caught fire resulting in injury
ON WHOM PROCESS WAS SERVED:	[redacted]
DATE AND HOUR OF SERVICE:	By Certified Mail on [redacted] postmarked on [redacted]
JURISDICTION SERVED :	[redacted]
APPEARANCE OR ANSWER DUE:	None Specified
ATTORNEY(S) / SENDER(S):	[redacted] Johnson Pope Bokor Ruppel & Burns, LLP [redacted]
ACTION ITEMS:	CT has retained the current log, Retain Date: [redacted], Expected Purge Date: [redacted] Image SOP Email Notification, [redacted] Email Notification, [redacted]
SIGNED:	[redacted] System
ADDRESS:	[redacted]
TELEPHONE:	[redacted]

[redacted] 1 of 1 / AP

Information displayed on this transmittal is for [redacted]'s record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of package only, not contents.

[redacted] SV

CERTIFIED MAIL®

[redacted]

BOKOR RUPPEL & BURNS, LLP

COUNSELORS AT LAW

[redacted]

[redacted]

NEOPOST [redacted]

[redacted] $006.67[0]

ZIP 33756 [redacted]

RETURN RECEIPT REQUESTED

[redacted]

c/o CT Corporation System, Registered Agent

[redacted]

[redacted] C010 [redacted]

[redacted] FIRST-CLASS MAIL

US POSTAGE [redacted]

[redacted] ZIP 33756 [redacted]

JOHNSON POPE
BOKOR RUPPEL & BURNS, LLP
COUNSELORS AT LAW

[redacted]

JTC/DR

[redacted] LC SV

JOHNSON
[redacted]
BOKOR
RUPPEL &
BURNS, LLP

COUNSELORS AT LAW

JOSHUA T. CHILSON, ESQ.
911 CHESTNUT STREET
CLEARWATER, FLORIDA 33756
TELEPHONE [redacted]
FAX: [redacted]
E-MAIL: [redacted]

TAMPA [redacted] ▪ ST. PETERSBURG

[redacted]

VIA CERTIFIED MAIL [redacted]
RETURN RECEIPT REQUESTED

[redacted]
c/o [redacted], Registered Agent
[redacted]

Re: Our Client: [redacted]
D/Incident: [redacted]

Dear Sir or Madam:

Our firm has been retained to represent the above-named client in a claim for damages against you resulting from an accident that occurred on the above-captioned date, during which a [redacted] spontaneously caught fire resulting in injury.

If you carry liability insurance, your insurance company should be contacted concerning this accident. LACK OF NOTIFICATION TO YOUR INSURANCE COMPANY MAY RESULT IN PREJUDICE. We would appreciate your completing and returning the attached Information Sheet immediately so that we may communicate directly with your insurance company thereby avoiding any prejudice or inconvenience to you.

Additionally, we are hereby putting you on notice of our intention to pursue a claim for the above-captioned incident. Accordingly, we are hereby demanding that any evidence related to the incident be preserved. This includes ANY POTENTIAL RELEVANT EVIDENCE including but not limited to photographs, videos, diagrams, witness statements, maintenance records, prior complaints, any information regarding prior accidents and any other evidence relevant to the accident or the accident scene.

If you do not have insurance, please contact our office as soon as possible.

[redacted]
LAW

(signed in absence to avoid delay)

JTC/sk
Enclosures
cc: [redacted]

[redacted] LC SV

INSURANCE INFORMATION SHEET

Our Client: [redacted]

Date/Incident: [redacted]

1. Name and address of insurance company: _____

2. Bodily Injury Liability Limits: _____

3. Name of Insured: _____

4. Your Policy Number: _____

5. Effective Dates of Policy: _____

6. Your Complete Name: _____

Thank you for the information. A self-addressed envelope is enclosed for your convenience in returning this information sheet to our office.

[redacted] SV

[redacted] To: [redacted] From: [redacted]

JOHNSON
[redacted]
ROPPEL &
BURNS, LLP
COUNSELORS AT LAW

JOSHUA T. CHILSON, ESQ.
9[redacted]
[redacted] FLORIDA 33756
TELEPHONE [redacted]
E-MAIL: [redacted]

[redacted]

[redacted]

VIA
AND [redacted]

[redacted]

[redacted], Claims Analyst
[redacted] Motor Company
Claims Department
[redacted]

RE: Our Client: [redacted]
Date of Incident:
Vehicle:
VIN:

Dear Ms. [redacted]:

We are in receipt of your correspondence of [redacted] inquiring about the above-referenced incident involving our client [redacted]. Mr. [redacted] was the front seat passenger in a [redacted] truck when the engine caught fire. The entire engine compartment engulfed in flames, which quickly spread to the truck's cab causing Mr. [redacted] to jump out of the truck for fear of injury, resulting in him injuring his right knee and is scheduled for Surgery on [redacted] 11th.

Pursuant to your request for information relating to the [redacted] involved I am attaching a copy of the fire report from [redacted]. It identifies the vehicle involved as a [redacted], VIN [redacted]. Unfortunately, it does not identify the owner of the vehicle but I can say it was owned by my client's employer, F&H Contractors, Inc. We note a VIN [redacted] on your correspondence but we are not sure where this VIN came from.

[redacted]

[redacted]

[redacted] To: [redacted] From: [redacted]

[redacted] MM: 08 DD: 17 YYYY: [redacted] Incident Date * | [redacted] Station | [redacted] Incident Number * | 000 Exposure * | [redacted] Change | No Activity | NFIRS -1 Basic

B Location*

Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B "Alternative Location Specification". Use only for Wildland fires.

Census Tract [redacted]

- [ ] Street address
- [X] Intersection
- [ ] In front of
- [ ] Rear of
- [ ] Adjacent to
- [ ] Directions

Number/Milepost | Prefix [redacted] | BLVD

Apt./Suite/Room [redacted]

STATE ROAD 56

Cross street or directions, as applicable

C Incident Type *

[redacted] Passenger vehicle fire

Incident Type

D Aid Given or Received*

1 [ ] Mutual aid received
2 [ ] Automatic aid recv.
3 [ ] Mutual aid given
4 [ ] Automatic aid given
5 [ ] Other aid given
N [X] None

Their FDID | Their State

Their Incident Number

E1 Date & Times

Midnight is 0000

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hr Min Sec
ALARM always required [redacted] *	08	[redacted]	[redacted]	[redacted]
ARRIVAL required, unless canceled or did not arrive				
[X] Arrival *	08	[redacted]	[redacted]	[redacted]
CONTROLLED Optional, except for wildland fires				
[ ] Controlled				
LAST UNIT CLEARED, required except for wildland fires				
[X] Last Unit Cleared	08	[redacted]	[redacted]	[redacted]

E2 Shift & [redacted]

Local Opti

C | [redacted] | [redacted]

Shift or Platoon | Alarms

E3 Special Studies

Local Option

Special Study ID | Special Study Value

F Actions Taken *

11 Extinguishment by fire

Primary Action Taken (1)

Additional Action Taken (2)

Additional Action Taken (3)

G1 Resources *

[X] Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	0005	0009
EMS		
Other		

[ ] Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires.

		None
Property $ [redacted], 040, 000		[ ]
Contents $ [redacted], 005, 000		[ ]

PRE-INCIDENT VALUE: Optional

Property $ [redacted], 000, 000	[ ]
Contents $ [redacted], 000, 000	[ ]

Completed Modules

- [X] Fire-2
- [ ] Structure-3
- [ ] Civil Fire Cas.-4
- [ ] Fire Serv. Cas.-5
- [ ] EMS-6
- [ ] HazMat-7
- [ ] Wildland Fire-8
- [X] Apparatus-9
- [X] Personnel-10
- [ ] Arson-11

H1 Casualties [X] None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector

Required for Confined Fires.

1 [ ] Detector alerted occupants
2 [ ] Detector did not alert them
U [ ] Unknown

[redacted] Hazardous Materials Release

N [ ] None
1 [ ] Natural Gas: slow leak, no evacuation or HazMat actions
2 [ ] Propane gas: <21 lb. tank (as in home [redacted])
3 [ ] Gasoline: vehicle fuel tank or portable container
4 [ ] Kerosene: fuel burning equipment or portable storage
5 [ ] Diesel fuel/fuel oil: vehicle fuel tank or portable
6 [ ] Household solvents: home/office spill, cleanup only
7 [ ] Motor oil: from engine or portable container
8 [ ] Paint: from paint cans totaling < 55 gallons
0 [ ] Other: Special HazMat actions required or spill > 55gal., Please complete the HazMat form

I Mixed Use Property

NN [ ] Not Mixed
10 [ ] Assembly use
20 [ ] Education use
33 [ ] Medical use
[redacted] [ ] Residential use
[redacted] [ ] Row of stores
55 [ ] Enclosed mall
58 [ ] Bus. & Residential
59 [ ] Office use
[redacted] [ ] [redacted]trial use
[redacted] [ ] [redacted]tary use
[redacted] [ ] Farm use
00 [ ] Other mixed use

J Property Use* Structures

[redacted]
- [ ] Church, place of worship
- [ ] Restaurant or cafeteria
- [ ] Bar/Tavern or nightclub
- [ ] Elementary school or kindergarten
- [ ] High school or junior high
- [ ] College, adult education
- [ ] Care facility for the aged
- [ ] Hospital

[redacted]
- [ ] Clinic, clinic type infirmary
- [ ] Doctor/dentist office
- [ ] Prison or jail, not juvenile
- [ ] 1-or 2-family dwelling
- [ ] Multi-family dwelling
- [ ] Rooming/boarding house
- [ ] Commercial hotel or motel
- [ ] Residential, board and care
- [ ] Dormitory/barracks
- [ ] Food and beverage sales

[redacted]
- [ ] Household goods, sales, repairs
- [ ] Motor vehicle/boat sales/repair
- [ ] Gas or service station
- [ ] Business office
- [ ] Electric generating plant
- [ ] Laboratory/science lab
- [ ] Manufacturing plant
- 819 [ ] Livestock/poultry storage (barn)
- 882 [ ] Non-residential parking garage
- [ ] Warehouse

[redacted]
- [ ] Construction site
- [ ] Industrial plant yard

Outside

[redacted]
- [ ] Playground or park
- 655 [ ] Crops or orchard
- [redacted]
- [ ] Outdoor storage area
- [ ] Dump or sanitary landfill
- [ ] Open land or field

[redacted]
- [ ] Vacant lot
- [ ] Graded/cared for plot of land
- [ ] Lake, river, stream
- [ ] Railroad right of way
- [ ] Other street
- [X] Highway/divided highway
- [ ] Residential [redacted]/driveway

Lookup and enter a Property Use code only if you have NOT checked a Property Use box:

Property [redacted]

[redacted] or divided highway

NFIRS-1 Revision 03/11/[redacted]

[redacted] [redacted] [redacted] [redacted] [redacted] LC SV

[redacted] To: [redacted] From: [redacted]

K1 Person/Entity Involved

Local Option

Business name (if applicable) | Area [redacted] Phone Number

☐ Check This Box if same address as incident location. Then skip the duplicate addr[redacted] lines.

Mr.,Ms., Mrs. [redacted] | Suffix

[redacted] | Prefix | [redacted]way | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

[redacted] State | Zip Code

☐ **More people involved? Check this box and attach Supplemental Forms ([redacted]) as necessary**

K2 Owner

☐ Same as person involved? Then check this box and skip The rest of this section.

Local Option

Business name (if Applicable) | Area Code | Phone Number

☐ Check this box if same address as incident locat[redacted] Then skip the duplicate address lines.

Mr.,Ms., Mrs. | First Name | MI | Last Name | [redacted] Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

[redacted] Box | Apt./Suite/Room | City

[redacted] State | [redacted] Zip Code

L Remarks

Local Option

[redacted] on scene and found a [redacted] fully involved. [redacted] shut down roadway with help of PCSO on scene. Fire was extinguished via front 1 [redacted] jump line. [redacted] on scene and supplied [redacted] with additional water. R26 on scene to assist with traffic and fire control. Fire out. All other units cancelled. [redacted] turned over scene to [redacted], no hazards.

L Authorization

[redacted] Officer in charge ID | [redacted] Signature | C/P Position or rank | Assignment | [redacted] Month | Day | [redacted]

Check Box if ☐ same as Officer in charge. [redacted] making report ID | [redacted] Signature | D/E Position or rank | Assignment | [redacted] Month | Day | [redacted]

[redacted] [redacted] [redacted] [redacted] LC SV

[redacted] To: [redacted]

[redacted]

FD [redacted] * S [redacted] * MM 8 DD 17 YYYY 2018 Incident Date *

Complete Narrative

Narrative:

[redacted] on scene and found a [redacted] fully involved. [redacted] shut down roadway with help of PCSO on scene. Fire was extinguished via front [redacted] jump line. [redacted] on scene and supplied [redacted] with additional water. [redacted] on scene to assist with traffic and fire control. Fire out. All other units cancelled. [redacted] turned over scene to [redacted] no hazards.

[redacted] [redacted] [redacted] [redacted]

[redacted] LC SV

[redacted] To: [redacted] From: [redacted]

A [redacted] | FL (State ★) | MM [redacted] | DD [redacted] ★ | YYYY [redacted] | 26 (Station) | [redacted] ★ | [redacted] (Exposure ★) | ☐ Delete ☐ Change ☐ No Activity | NFIRS -2 Fire

B Property Details

B1 [ ] ☒ Not Residential
Estimated Number of residential living units in building of origin whether or not all units became involved

B2 [ ] ☒ Buildings not involved
Number of buildings involved

B3 [ ] ☒ None
Acres burned (outside fires) ☐ Less than one acre

C On-Site Materials or Products ☐ None

Complete if there were any significant amounts of commercial,industrial, energy or agricultural products or materials on the Property, whether or not they became involved

Enter up [redacted]. Check one or more boxes for [redacted] entered.

On-site material (1) [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (2) [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (3) [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 [redacted] | Engine area, running
Area of fire origin ★

D2 10 | Heat from powered
Heat source ★

D3 62 | Flammable liquid/gas -
Item first ignited ★ [redacted] 1 ☒ Check Box if fire spread was confined to object of origin

D4 20 | Flammable or
Type of material first ignited — Required only if item ignited code [redacted] 00 or <70

E1 Cause of Ignition

☐ Check box if this is an exposure report. Skip to section 3

1 ☐ Intentional
2 ☐ Unintentional
3 ☒ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition ☒ None

NN | None
Factor Contributing To Ignition (1) [ ]

Factor Contributing To Ignition (2) [ ]

E3 Human Factors Contributing To Ignition

Check all applicable boxes

1 ☐ Asleep ☒ None
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mental disabled
5 ☐ Physically Disabled
[redacted] ☐ Multiple persons involved

7 ☐ Age was a factor
Estimated age of person involved [ ]

1 ☐ Male 2 ☐ Female

F1 Equipment Involved In Ignition

☐ None [redacted] was not involved,Skip to [redacted]

Equipment Involved [ ]

Brand [ ]

Model [ ]

Serial # [ ]

Year [redacted]

F2 Equipment Power

Equipment Power Source [ ]

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by [redacted] is designed to be use in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter [redacted] ☒ None

NNN | None
Fire suppression factor (1) [ ]

Fire suppression factor (2) [ ]

Fire suppression factor (3) [ ]

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type & Make

10 | Passenger road vehicle,
Mobile property type

FO | [redacted]
Mobile property make

[redacted]
Mobile property model

Year [redacted]

[redacted] [redacted]
License Plate Number

State [redacted]

VIN Number [redacted]

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other Agencies

☐ Arson report attached
☐ [redacted] report attached
☐ [redacted] report attached
☐ [redacted] reports attached

[redacted] Revision [redacted]

[redacted]

[redacted] [redacted] [redacted]

[redacted]

[redacted] To: [redacted] From: [redacted] [redacted]

A	[redacted]	FL	MM 8	DD 17	[redacted]	[redacted]	[redacted]	000	☐ Delete ☐ Change	NFIRS [redacted] Apparatus or Resources
	Fire *	State *	Incident Date *			Station		Exposure *		

B Apparatus or * Resource	Date and Times (Check if same as alarm date)	Month	Day	[redacted]	Min	Sent X	Number of * People	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken
[redacted]	Dispatch X	8	17	[redacted]	[redacted]	X	1	X Suppression ☐ EMS ☐ Other	[redacted]
	Arrival ☐								
	Clear X	8	[redacted]	[redacted]	[redacted]				
	Dispatch X	8	17	[redacted]	09:13	X	3	X Suppression ☐ EMS ☐ Other	93
	Arrival ☐								
	Clear X	8	[redacted]	[redacted]	09:18				
	Dispatch X	8	17	2018	09:09	X	3	X Suppression ☐ EMS ☐ Other	
	Arrival X	8	[redacted]	[redacted]	09:13				
	Clear X	8	17	[redacted]	[redacted]				
	Dispatch X	8	[redacted]	[redacted]	09:09	X	2	X Suppression ☐ EMS ☐ Other	
	Arrival X	8	[redacted]	[redacted]	[redacted]				
	Clear X	8	17	[redacted]	[redacted]				
	Dispatch X	8	17	[redacted]	09:13	X	1	X Suppression ☐ EMS ☐ Other	
	Arrival X	8	[redacted]	[redacted]	09:29				
	Clear X	8	[redacted]	[redacted]	[redacted]				
6 ID / Type	Dispatch ☐					☐		☐ Suppression ☐ EMS ☐ Other	
	Arrival ☐								
	Clear ☐								
7 ID / Type	Dispatch ☐					☐		☐ Suppression ☐ EMS ☐ Other	
	Arrival ☐								
	Clear ☐								
8 ID / Type	Dispatch ☐					☐		☐ Suppression ☐ EMS ☐ Other	
	Arrival ☐								
	Clear ☐								
9 ID / Type	Dispatch ☐					☐		☐ Suppression ☐ EMS ☐ Other	
	Arrival ☐								
	Clear ☐								

Type of Apparatus or Resources

Ground Fire Suppression
- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker & pumper combination
- 16 Brush truck
- [redacted] ARF (Aircraft Rescue and Firefighting)
- [redacted] Ground fire suppression, other

Heavy Ground Equipment
- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 20 Heavy equipment, other

Aircraft
- 41 Aircraft: fixed wing tanker
- 42 Helitanker
- 43 Helicopter
- 40 Aircraft, other

Marine Equipment
- 51 Fire boat with pump
- 52 Boat, no pump
- 50 Marine apparatus, other

Support Equipment
- [redacted] Breathing apparatus support
- [redacted] Light and air unit
- 60 Support apparatus, other

Medical & Rescue
- 71 Rescue unit
- [redacted] Urban Search & rescue unit
- [redacted] High angle rescue unit
- 75 BLS unit
- [redacted] unit
- 70 Medical and rescue unit, other

More Apparatus? Use Additional Sheets

Other
- [redacted] Mobile command post
- [redacted] Chief officer car
- [redacted] HazMat unit
- [redacted] Type 1 hand crew
- [redacted] Type 2 hand crew
- 99 Privately owned vehicle
- 00 Other apparatus/resource

NN None
UU Undetermined

[redacted] Revision [redacted]

[redacted] [redacted] [redacted] [redacted]

[redacted]

[redacted] To: [redacted] From: [redacted] [redacted]

A [redacted] FL (State ★) MM 8 DD [redacted] (Incident ★) [redacted] (Station) 1 [redacted] (Incident Number ★) 000 (Exposure ★) ☐ Delete ☐ Change **NFIRS - 10 Personnel**

B Apparatus or Resource ★ (Use codes listed below)	Date and Times (Check if same as alarm date)	Month	Day	Year	Hours/mins	Sent [X]	Number of People ★	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken (List up to 4 actions for each apparatus and [redacted] personnel.)
[redacted] Type [redacted]	Dispatch [X]	8	17	[redacted]	[redacted]	Sent [X]	1	[X] Suppression ☐ EMS ☐ Other	[redacted]
	Arrival ☐								
	Clear [X]	8	17	[redacted]	[redacted]				

Personnel ID	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	[redacted]	SC	X				

B Apparatus or Resource ★ (Use codes listed below)	Date and Times (Check if same as alarm date)	Month	Day	Year	Hours/mins	Sent [X]	Number of People ★	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken (List up to 4 actions for each apparatus and [redacted] personnel.)
[redacted] Type 11	Dispatch [X]	8	17	2018	09:13	Sent [X]	3	[X] Suppression ☐ EMS ☐ Other	[redacted]
	Arrival ☐			[redacted]	[redacted]				
	Clear [X]	8	17	[redacted]	09:18				

Personnel ID	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
[redacted] 1714 [redacted]	[redacted]	F/[redacted]	[redacted]				
		D/P	X				
		F/E	X				

B Apparatus or Resource ★ (Use codes listed below)	Date and Times (Check if same as alarm date)	Month	Day	Year	Hours/mins	Sent [X]	Number of People ★	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken (List up to 4 actions for each apparatus and [redacted] personnel.)
[redacted] Type 11	Dispatch [X]	8	[redacted]	[redacted]	09:09	Sent [X]	3	[X] Suppression ☐ EMS ☐ Other	
	Arrival [X]	8	[redacted]	[redacted]	09:13				
	Clear [X]	8	17	[redacted]	[redacted]				

Personnel ID	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	[redacted]		X				
		C/P	X				

[redacted] To: [redacted] From: [redacted]

A

FDI [redacted] * | State * FL | Incident Date * MM 8 DD 17 YYYY 2018 | Station 26 | Incident Number * [redacted] | Exposure * 000 | ☐ Delete ☐ Change | NFIRS – [redacted] Personnel

B Apparatus or Resource * (Use codes listed below)	Date and Times (Check if same as alarm date)	Sent X	Number of People *	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken (List up to 4 actions for each apparatus and each personnel.)
1 ID R26 Type 71	Dispatch X 8 17 [redacted] Arrival X 8 17 [redacted] Clear X 8 [redacted]	Sent X	2	X Suppression ☐ [redacted]	

ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	[redacted]	F/P F/E	X X				

2 ID T16 Type 14	Dispatch X 8 [redacted] 09:13 Arrival X 8 [redacted] Clear X 8 17 [redacted]	Sent X	1	X Suppression ☐ EMS ☐ Other	

ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken
[redacted]	[redacted]	F/E	X				

3 ID Type	Dispatch ☐ Arrival ☐ Clear ☐	Sent ☐		☐ Suppression ☐ EMS ☐ Other	

Personnel ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken
			☐				
			☐				
			☐				
			☐				
			☐				
			☐				

[redacted] To: [redacted] From: [redacted]

[redacted] [redacted] 8 Incident Date | 17 | 2018 | [redacted] Station | [redacted] Incident Number | 000 Exposure | Responding Units/Personnel

Unit	Notify Time	Enroute Time	Arrival Time	Cleared Time
[redacted] Battlalion [redacted]				[redacted]

Staff ID\Staff Name	Activity	Rank	Position	Role
[redacted]	On Duty	Shift Comma		

[redacted] Engine [redacted]

Staff ID\Staff Name	Activity	Rank	Position	Role
[redacted]	On Duty	Firefighter		
[redacted]	On Duty	Driver Engi		
[redacted]	Duty	Firefighter		

[redacted] Engine [redacted] [redacted] [redacted]

Staff ID\Staff Name	Activity	Rank	Position	Role
[redacted]	On Duty	Driver Engi		
[redacted]	On Duty	[redacted] Par		
[redacted]	On Duty	Firefighter		

[redacted] Rescue [redacted] [redacted] [redacted] [redacted]

Staff ID\Staff Name	Activity	Rank	Position	Role
[redacted]	On Duty	Firefighter		
[redacted]	On Duty	Firefighter		

[redacted] [redacted] [redacted] [redacted]

Staff ID\Staff Name	Activity	Rank	Position	Role
[redacted]	Miscellaneous En	Firefighter		

[redacted] To: [redacted] From: [redacted]

FDID *	State *	MM	DD	YYYY	Station	Incident Number *	Exposure *
[redacted]	FL	8	17	[redacted]	[redacted]	[redacted]	000

Incident Date *

Responding Personnel

Staff ID\Staff Name	Unit	Activity	Position	Rank	PaySc1	Hrs	HrsPd	Pts
[redacted]		OD On Duty		SC				
[redacted]		OD On Duty		F/E				
[redacted]		OD On Duty		D/P				
[redacted]		OD On Duty		F/E				
[redacted]		OD On Duty		D/E				
[redacted]		OD On Duty		C/P				
[redacted]		OD On Duty		F/E				
[redacted]		OD On Duty		F/P				
[redacted]		OD On Duty		F/E				
[redacted]		MISC Miscellaneous		F/E				

Total Participants: [redacted]

Total Personnel Hours: [redacted]

An 'X' next to the unit denotes driver.

[redacted] [redacted] [redacted] [redacted]

[redacted] LC SV

[redacted]	FL	MM 8	DD [redacted]	YYYY [redacted]	26	[redacted]	000	NFIRS - Involvement [redacted]ser Fields
	State	Incident D			Station		Exposure	

Involvement Name: [redacted]

Involvement Type:

Owner:

Occupant:

FDID *	State *	Incident Date * MM	DD	YYYY	Station	Inc [redacted] *	Exposure *
28042	FL	8	17	2018	26		000

NFIRS - Incident User Fields



[redacted]

[redacted]

[redacted]

FARMERS INSURANCE

[redacted]
Email: [redacted]
National Document Center
P.O. [redacted]268992
Okla[redacted]a City, OK 73126-8992
Fax: [redacted]217-1389

[redacted]

[redacted]
Attn: Consumer Affairs
[redacted]
[redacted]

Our Insured: [redacted]
Our Claim #: [redacted]
Date of Loss: [redacted]
Your Claim #: VIN: [redacted]
Deductible Amount: [redacted]
[redacted]al Amount Owed: [redacted]

Dear Consumer Affairs,

Our initial investigation has established that the above loss may have been caused by the malfunction of your product.

Our insured's [redacted] was damaged after catching on fire while being driven. Our investigation into the matter revealed that the fire started in the engine compartment.

We are in the process of making payment to our insured for their damages. By virtue of our subrogation rights we shall seek reimbursement from you for the amount of the damages.

Please be aware that no payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without an express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or stopped due to partial payment by you or someone acting on your behalf.

We can discuss this matter with your representative. Please supply the name, phone number and file number of your representative contact.

Sincerely,

[redacted]
Litigation Claims Representative
[redacted]
[redacted] Call or Text

[redacted]

[redacted] LC SV

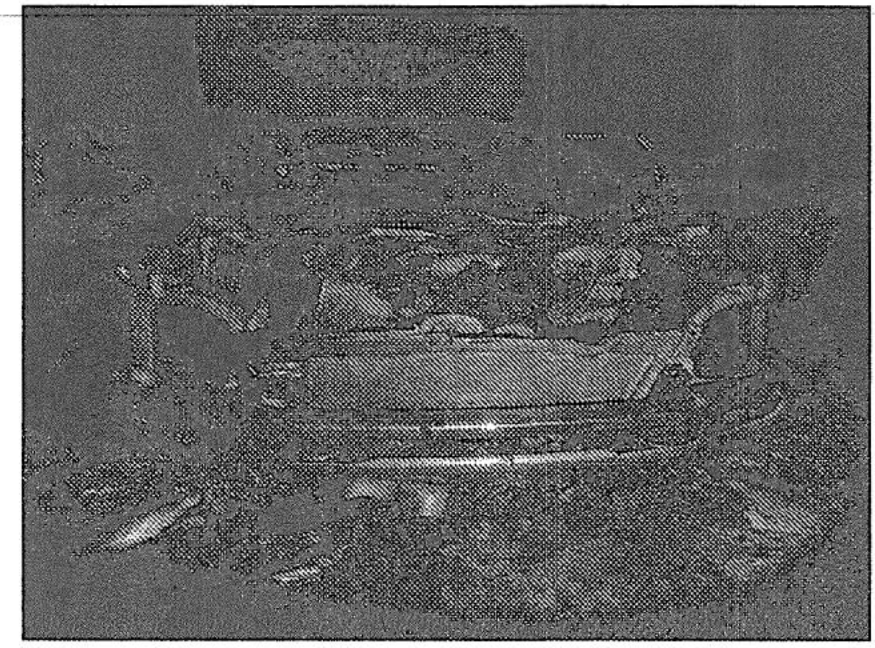
[redacted]



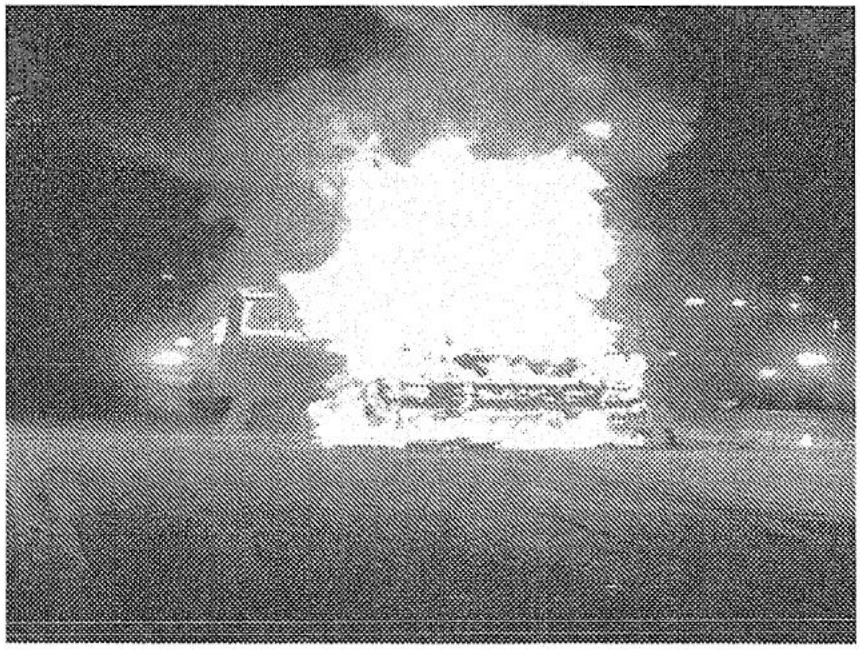
[redacted]

[redacted]

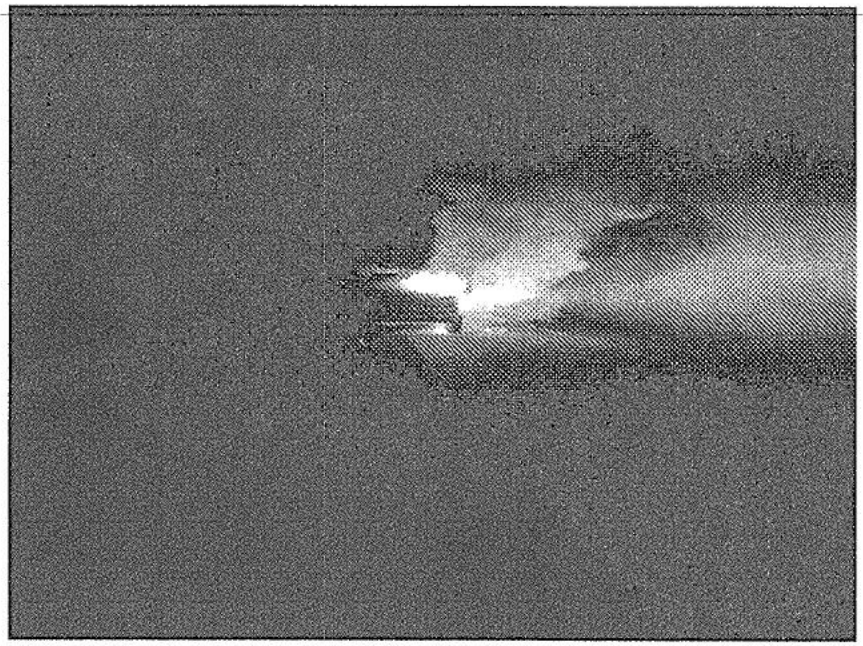
[redacted] LC SV



Fire damages



Fire damages



Fire damages

AUTO BID

A division of [redacted]

Prepared for	CLAIMSOLUTION FARMERS ACV-COE	Date	[redacted]
Adjuster	[redacted]	ACV	[redacted]
Requested by	[redacted]	Aftermarket Parts	[redacted]
Appraiser File No	[redacted]	Refurbishment	[redacted]
Claim No	[redacted]	Prior Damage	-[redacted]
Auto Bid ID	[redacted]		
		Final ACV	[redacted]

Vehicle Detail

Year	[redacted]	VIN	[redacted]	Market Area (Tax Rate)	[redacted]
Make	[redacted]	Engine	[redacted] TURBO	Loss Date	[redacted]
Model	[redacted] SRW LONG [redacted] 4WD	Transmission	AUTOMATIC	Mileage	[redacted]
Style/Body	[redacted] CAB; CREW	Claimant/ Owner	SOLARIS [redacted]		

Condition

Drivetrain	[redacted]	Interior	[redacted]
Tire	ABOVE [redacted]	Exterior	[redacted]
Condition Note			

Equipment List

[redacted] ENGINE: [redacted] POWER STROKE V8 TURBO DIESEL [redacted] -INC: [redacted] MANUAL PUSH-BUTTON ENGINE-EXHAUST BRAKING AND INTELLIGENT OIL-LIFE MONITOR/ EXTRA HEAVY-DUTY [redacted] ALTERNATOR/ [redacted] FUEL TANK/ [redacted] RATIO/ DUAL [redacted] BATTERIES CODE [redacted], LARIAT [redacted] -INC: POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ AUTOMATIC HIGH BEAM/ RAIN-SENSING WINDSHIELD WIPERS/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/ TAILGATE STEP & HANDLE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ INTELLIGENT ACCESS W/PUSH-BUTTON START/ POWER HEATED/COOLED PASSENGER SEAT/ VOICE-ACTIVATED NAVIGATION/ HD AND [redacted] TRAFFIC AND TRAVEL LINK/ NOTE: [redacted] TRAFFIC AND TRAVEL LINK INCLUDES A [redacted] PREPAID SUBSCRIPTION/ SERVICES ARE NOT AVAILABLE IN [redacted] AND [redacted] MEMORY POWER-ADJUSTABLE PEDALS/ REMOTE START SYSTEM/ TWIN PANEL POWER MOONROOF/ MAP LIGHTS AND MOONROOF SWITCHES/ AMBIENT LIGHTING/ POWER TELESCOPING/TILT STEERING WHEEL/COLUMN/ HEAT/ MEMORY AND AUDIO CONTROLS/ REMOTE TAILGATE RELEASE CODE: [redacted] -INC: CROSS-TRAFFIC ALERT AND TRAILER TOW ([redacted] SENSOR IN [redacted]) CODE: [redacted]

Comments

	Comp Vehicle [redacted]	Comp Vehicle [redacted]	Comp Vehicle [redacted]
Dealer/Owner	[redacted]	[redacted] AUTO SALES	
Contact	[redacted]	[redacted]	[redacted]
[redacted]			
Distance	[redacted] MI	[redacted]	
License Plate			
Stock Number	[redacted]		
VIN	[redacted]	[redacted]	[redacted]
Year	[redacted]	[redacted]	[redacted]
Make	[redacted]	[redacted]	[redacted]
Model	[redacted] 4WD	[redacted]	[redacted] 4WD
Style	[redacted] CAB; CREW	[redacted] CAB; CREW	[redacted] CAB; CREW
Engine	[redacted] TURBO	[redacted] TURBO	[redacted] TURBO
Mileage	[redacted]		
Drivetrain Condition	AVERAGE	AVERAGE	AVERAGE
Tire Condition	AVERAGE	AVERAGE	AVERAGE
Interior Condition	AVERAGE	AVERAGE	AVERAGE
Exterior Condition	AVERAGE	AVERAGE	AVERAGE
Exterior Color	MAGNETIC GRAY	MAGNETIC GRAY	WHITE
Equipment List	[redacted] POWER STROKE V8 TURBO DIESEL [redacted] -INC: [redacted] OHV/ MANUAL PUSH-BUTTON [redacted] - EXHAUST BRAKING AND INTELLIGENT OIL-LIFE MONITOR/ EXTRA HEAVY-DUTY [redacted] ALTERNATOR/ 34 GALLON FUEL TANK/ [redacted] RATIO/ DUAL [redacted] BATTERIES CODE: [redacted], ELECTRONIC-LOCKING W/3.31 AXLE RATIO CODE: [redacted], LARIAT VALUE PACKAGE -INC: MEMORY POWER-ADJUSTABLE PEDALS/ POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ REMOTE START SYSTEM/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ EASY ENTRY/EXIT MEMORY DRIVERS SEAT FEATURE/ LED BOX	[redacted] POWER STROKE V8 TURBO DIESEL [redacted] -INC: [redacted] OHV/ MANUAL PUSH-BUTTON [redacted] - EXHAUST BRAKING AND INTELLIGENT OIL-LIFE MONITOR/ EXTRA HEAVY-DUTY [redacted] ALTERNATOR/ 34 GALLON FUEL TANK/ [redacted] RATIO/ DUAL [redacted] BATTERIES CODE: [redacted], UPGRADED [redacted] WHEELS, LARIAT VALUE PACKAGE -INC: MEMORY POWER-ADJUSTABLE PEDALS/ POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ REMOTE START SYSTEM/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/ LED BOX LIGHTING/	SPRAY IN BEDLINER, GOOSENECK, NERF BARS, [redacted] POWER STROKE V8 TURBO DIESEL [redacted] -INC: [redacted] OHV/ MANUAL PUSH-BUTTON [redacted] - EXHAUST BRAKING AND INTELLIGENT OIL-LIFE MONITOR/ EXTRA HEAVY-DUTY [redacted] ALTERNATOR/ 34 GALLON FUEL TANK/ [redacted] RATIO/ DUAL [redacted] BATTERIES CODE [redacted], LARIAT ULTIMATE PACKAGE -INC: POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ AUTOMATIC HIGH BEAM/ RAIN-SENSING WINDSHIELD WIPERS/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/

[redacted] LC SV

	LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ POWER HEATED/COOLED PASSENGER SEAT CODE: [redacted] OFF-ROAD PACKAGE -INC: HILL DESCENT CONTROL/ COLORED FRONT & REAR RANCHO BRANDED SHOCKS/ TRANSFER CASE & FUEL TANK SKID PLATES/ [redacted] OFF-ROAD BOX DECAL CODE: [redacted], UPFITTER SWITCHES (6) -INC: LOCATED IN OVERHEAD CONSOLE CODE: [redacted], HEATED REAR SEATS CODE: 90R, TAILGATE STEP & HANDLE CODE: [redacted], [redacted] ACTIVATED NAVIGATION -INC: HD AND [redacted] AND [redacted] NOTE: [redacted] INCLUDES A [redacted] PREPAID SUBSCRIPTION CODE [redacted], 6" [redacted] CHROME EXTENDED RUNNING BOARDS CODE: [redacted]	LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ POWER HEATED/COOLED PASSENGER SEAT CODE: [redacted], BLIND SPOT INFORMATION SYSTEM ([redacted]) -INC: CROSS-TRAFFIC ALERT AND TRAILER TOW ([redacted] SENSOR IN [redacted]) CODE: [redacted] CHROME EXTENDED RUNNING BOARDS CODE: [redacted], CHROME PACKAGE -INC: WHEELS: [redacted] CHROME PVD ALUMINUM/ BODY-COLOR DOOR HANDLES W/CHROME INSERT/ [redacted] CHROME MIRROR CAPS/ [redacted] CHROME STEP BARS/ CHROME EXHAUST TIP W/O [redacted] -INC: 2 FRONT CHROME TOW HOOKS AND CHROME PICKUP BED TIE-DOWN HOOKS [redacted] -INC: 2 FRONT CHROME TOW HOOKS CODE: [redacted] [redacted] OFF-ROAD PACKAGE -INC: HILL DESCENT CONTROL/ COLORED FRONT & REAR RANCHO BRANDED SHOCKS/ TRANSFER CASE & FUEL TANK SKID PLATES/ [redacted] OFF-ROAD BOX DECAL CODE: [redacted]R, UPFITTER SWITCHES (6) -INC: LOCATED IN OVERHEAD CONSOLE CODE: [redacted] ELECTRONIC-LOCKING [redacted] AXLE RATIO CODE: X3J-R, TAILGATE STEP & HANDLE CODE: [redacted]R, [redacted] ACTIVATED NAVIGATION -INC: HD AND [redacted] AND [redacted] NOTE: [redacted] INCLUDES A [redacted] PREPAID SUBSCRIPTION CODE: [redacted], 6" [redacted] CHROME EXTENDED RUNNING BOARDS CODE: [redacted]	TAILGATE STEP & HANDLE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ INTELLIGENT ACCESS W/PUSH-BUTTON START/ POWER HEATED/COOLED PASSENGER SEAT/ [redacted] ACTIVATED NAVIGATION/ HD AND [redacted] AND [redacted] NOTE: [redacted] INCLUDES A [redacted] PREPAID SUBSCRIPTION/ SERVICES ARE NOT AVAILABLE IN [redacted] AND [redacted] MEMORY POWER-ADJUSTABLE PEDALS/ REMOTE START SYSTEM/ TWIN PANEL POWER MOONROOF/ MAP LIGHTS AND MOONROOF SWITCHES/ AMBIENT LIGHTING/ POWER TELESCOPING/TILT STEERING WHEEL/COLUMN/ HEAT/ MEMORY AND AUDIO CONTROLS/ REMOTE TAILGATE RELEASE CODE: [redacted], BLIND SPOT INFORMATION SYSTEM ([redacted]) -INC: CROSS-TRAFFIC ALERT AND TRAILER TOW ([redacted] SENSOR IN [redacted]) CODE: [redacted], WHEELS: 20" [redacted] MACHINED CAST ALUMINUM -INC: MAGNETIC [redacted] POCKETS AND [redacted] HUB [redacted] CENTER ORNAMENTS CODE: [redacted], [redacted] OFF-ROAD PACKAGE -INC: HILL DESCENT CONTROL/ COLORED FRONT & REAR RANCHO BRANDED SHOCKS/ TRANSFER CASE & FUEL TANK SKID PLATES/ [redacted] OFF-ROAD BOX DECAL CODE: [redacted]R
Total Price	[redacted]	[redacted]	

Adj to Vehicle [redacted] to Vehicle [redacted] to [redacted]

Equipment Adjustment	[redacted] *MODEL [redacted] TIRE CONDITION (ABOVE AVERAGE): [redacted] GOOSENECK: [redacted] -INC: POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ AUTOMATIC HIGH BEAM/ RAIN-SENSING WINDSHIELD WIPERS/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/ TAILGATE STEP & HANDLE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ INTELLIGENT ACCESS W/PUSH-BUTTON START/ POWER HEATED/COOLED PASSENGER SEAT/ [redacted] ACTIVATED NAVIGATION/ [redacted] AND [redacted] AND [redacted] NOTE: [redacted] INCLUDES A 5[redacted] PREPAID SUBSCRIPTION/ SERVICES ARE NOT AVAILABLE IN [redacted] AND [redacted] MEMORY POWER-ADJUSTABLE PEDALS/ REMOTE START SYSTEM/ TWIN PANEL POWER MOONROOF/ MAP*	[redacted] *MODEL [redacted] TIRE CONDITION (ABOVE AVERAGE): [redacted] GOOSENECK: [redacted] -INC: POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ AUTOMATIC HIGH BEAM/ RAIN-SENSING WINDSHIELD WIPERS/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/ TAILGATE STEP & HANDLE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ INTELLIGENT ACCESS W/PUSH-BUTTON START/ POWER HEATED/COOLED PASSENGER SEAT/ [redacted] ACTIVATED NAVIGATION/ [redacted] AND [redacted] AND [redacted] NOTE: [redacted] INCLUDES A [redacted] PREPAID SUBSCRIPTION/ SERVICES ARE NOT AVAILABLE IN [redacted] AND [redacted] MEMORY POWER-ADJUSTABLE PEDALS/ REMOTE START SYSTEM/ TWIN PANEL POWER MOONROOF/ MAP*	[redacted] *MODEL [redacted] TIRE CONDITION (ABOVE AVERAGE): [redacted] [redacted] OFF-ROAD PACKAGE -INC: HILL DESCENT CONTROL/ COLORED FRONT & REAR RANCHO BRANDED SHOCKS/ TRANSFER CASE & FUEL TANK SKID PLATES/ [redacted] [redacted] OFF-ROAD BOX DECAL CODE: 17X-R: -[redacted] SPRAY IN BEDLINER: -[redacted] [redacted] BARS: [redacted] WHEELS: [redacted] MACHINED CAST ALUMINUM -INC: MAGNETIC [redacted] POCKETS AND [redacted] HUB [redacted] CENTER ORNAMENTS CODE [redacted]: -[redacted] A/M OFFROAD OVERSIZED TIRES: [redacted] A/M SUSPENSION KIT: [redacted] MECHANICAL CONDITION ADJUSTMENT FOR MISC. MAINTENANCE: [redacted] CERTIFIED PRE OWNED: [redacted] GN HITCH: [redacted]*

	LIGHTS AND MOONROOF SWITCHES/ AMBIENT LIGHTING/ POWER TELESCOPING/TILT STEERING WHEEL/COLUMN/ HEAT/ MEMORY AND AUDIO CONTROLS/ REMOTE TAILGATE RELEASE CODE: [redacted]; [redacted] BLIND SPOT INFORMATION SYSTEM ([redacted]) -INC: CROSS-TRAFFIC ALERT AND TRAILER TOW [redacted] SENSOR IN [redacted] CODE: [redacted] [redacted] ELECTRONIC-LOCKING W/3.31 AXLE RATIO CODE: X3H: - [redacted] LARIAT VALUE PACKAGE -INC: MEMORY POWER-ADJUSTABLE PEDALS/ POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ REMOTE START SYSTEM/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ POWER HEATED/COOLED PASSENGER SEAT CODE [redacted]: - [redacted] [redacted] OFF-ROAD PACKAGE -INC: HILL DESCENT CONTROL/ COLORED FRONT & REAR RANCHO BRANDED SHOCKS/ TRANSFER CASE & FUEL TANK [redacted] OFF-ROAD BOX DECAL CODE: [redacted]-R: - [redacted] [redacted]S (6) -INC: LOCATED IN OVERHEAD CONSOLE CODE [redacted]-R: - [redacted] HEATED REAR [redacted] CODE: 90R: - [redacted] TAILGATE STEP & HANDLE CODE: [redacted]-R: - [redacted] VOICE-ACTIVATED NAVIGATION -INC: HD AND [redacted] TRAFFIC AND [redacted] NOTE: [redacted] TRAFFIC AND [redacted] INCLUDES A 5-[redacted] PREPAID SUBSCRIPTION CODE [redacted]: - [redacted] [redacted] EXTENDED RUNNING BOARDS CODE [redacted]: - [redacted] A/M OFFROAD OVERSIZED TIRES: [redacted] A/M SUSPENSION KIT: [redacted] MECHANICAL CONDITION ADJUSTMENT FOR MISC. MAINTENANCE [redacted] GN HITCH: [redacted]	*LIGHTS AND MOONROOF SWITCHES/ AMBIENT LIGHTING/ POWER TELESCOPING/TILT STEERING WHEEL/COLUMN/ HEAT/ MEMORY AND AUDIO CONTROLS/ REMOTE TAILGATE RELEASE CODE [redacted]; [redacted] LARIAT VALUE PACKAGE -INC: MEMORY POWER-ADJUSTABLE PEDALS/ POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ REMOTE START SYSTEM/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ EASY ENTRY/EXIT MEMORY DRIVER'S SEAT FEATURE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ POWER HEATED/COOLED PASSENGER SEAT CODE: [redacted] - [redacted] [redacted] OFF-ROAD PACKAGE -INC: HILL DESCENT CONTROL/ COLORED FRONT & REAR RANCHO BRANDED SHOCKS/ TRANSFER CASE & FUEL TANK [redacted] OFF-ROAD BOX DECAL CODE: [redacted]-R: - [redacted] [redacted]S (6) -INC: LOCATED IN OVERHEAD CONSOLE CODE [redacted]-R: - [redacted] TAILGATE STEP & HANDLE CODE: [redacted]-R: - [redacted] VOICE-ACTIVATED NAVIGATION -INC: HD AND [redacted] TRAFFIC AND [redacted] NOTE: [redacted] TRAFFIC AND [redacted] INCLUDES A 5-[redacted] PREPAID SUBSCRIPTION CODE [redacted]: - [redacted] 6" [redacted] EXTENDED RUNNING BOARDS CODE: [redacted] [redacted] UPGRADED FORD WHEELS: - [redacted] [redacted] PACKAGE -INC: WHEELS: [redacted] [redacted] PVD ALUMINUM/ BODY-COLOR DOOR HANDLES W/ [redacted] INSERT/ [redacted] MIRROR CAPS/ [redacted] [redacted] STEP BARS/ [redacted] EXHAUST TIP W/O [redacted]-INC: 2 FRONT [redacted] TOW HOOKS AND [redacted] PICKUP BED TIE-DOWN HOOKS [redacted]-INC: 2 FRONT [redacted] TOW HOOKS CODE [redacted]: - [redacted] ELECTRONIC-LOCKING [redacted] AXLE RATIO CODE: X3J-R: - [redacted] A/M OFFROAD OVERSIZED TIRES: [redacted] A/M SUSPENSION KIT: [redacted] MECHANICAL CONDITION ADJUSTMENT FOR MISC. MAINTENANCE [redacted] GN HITCH: [redacted]*	
Adj cents per mile	- [redacted]		
Adjusted price	$57,720.08	$56,634.00	$60,331.65

Autobid Comments

FACTORY OPTIONS - [redacted], [redacted]; [redacted] OHV POWER STROKE V8 TURBO DIESEL [redacted]-INC: [redacted] MANUAL PUSH-BUTTON [redacted]-EXHAUST BRAKING AND INTELLIGENT OIL-LIFE MONITOR/ EXTRA HEAVY-DUTY [redacted] ALTERNATOR/ [redacted] FUEL TANK/ [redacted] RATIO/ DUAL [redacted] BATTERIES CODE: [redacted], LARIAT ULTIMATE PACKAGE -INC: POWER HEATED/COOLED DRIVER SEAT W/MEMORY/ POWERSCOPE TRAILER TOW MIRRORS W/MEMORY/ AUTOMATIC HIGH BEAM/ RAIN-SENSING WINDSHIELD WIPERS/ EASY ENTRY/EXIT MEMORY

DRIVER'S SEAT FEATURE/ TAILGATE STEP & HANDLE/ LED BOX LIGHTING/ LED CENTER HIGH-MOUNTED STOP LAMP (CHMSL)/ INTELLIGENT ACCESS [redacted] BUTTON START/ POWER HEATED/COOLED PASSENGER SEAT/ VOICE-ACTIVATED NAVIGATION/ HD AND [redacted] TRAFFIC AND TRAVEL LINK/ NOTE: [redacted] TRAFFIC AND TRAVEL LINK INCLUDES A [redacted] PREPAID SUBSCRIPTION/ SERVICES ARE NOT AVAILABLE IN [redacted] AND [redacted] MEMORY POWER-ADJUSTABLE PEDALS/ REMOTE START [redacted] TWIN PANEL POWER MOONROOF/ MAP LIGHTS AND MOONROOF SWITCHES/ AMBIENT LIGHTING/ POWER TELESCOPING/TILT STEERING WHEEL/COLUMN/ HEAT/ MEMORY AND AUDIO CONTROLS/ REMOTE TAILGATE RELEASE CODE: [redacted] INFORMATION [redacted] ([redacted]) -INC: CROSS-TRAFFIC ALERT AND TRAILER TOW ([redacted] SENSOR IN TAILLAMP) CODE: [redacted]

Carfax Title History Report

Year	[redacted]
Make	[redacted]
Model	F250 SUPER DUTY
Last Odometer Reading	[redacted]
Title History	TITLE BRAND TOTAL LOSS, HIGH MILEAGE

AUTO BID – Certified Vehicle Valuation

[redacted]

[redacted]

[redacted]

[redacted]

[redacted], OK [redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

FORD MOTOR COMPANY

[redacted]

OFFICE OF GENERAL COUNSEL

[redacted] LC SV

FARMERS INSURANCE

Toll Free: [redacted]
Email: myclaim@farmersinsurance.com
[redacted] Center
P.O. Box [redacted]
[redacted] City, OK 73126-8992
Fax: (877) [redacted]

[redacted]

[redacted]
Attn: Consumer Affairs
[redacted]
[redacted]

Our Insured: [redacted]
Our Claim #: [redacted]
Date of Loss: [redacted]
Your Insured: [redacted]
Your Claim #: VIN: [redacted]
Amount Owed: [redacted]

Dear Consumer Affairs:

Please be advised that we have made additional payments on this claim as follows:

Material Damage:
Rental:
Loss of Use:
Tow:
Other:

[redacted]

The total amount due to us is [redacted]. Our support for these payments is attached. **Please review and send payment to:**

[redacted]
[redacted]
[redacted]

Sincerely,

[redacted]
[redacted]
[redacted]
Litigation Claims Representative
[redacted] Call or Text
[redacted]

[redacted]

[redacted] LC SV

please send payment to:

CLAIMSOLUTION, INC
[redacted]
KANSAS CITY, MO 64141-0481
Tax Id: [redacted]

Invoice

Date	Invoice #
1/14/2021	B104184

Bill To

FARMERS ACV-COE
18850 W. 119th St.
Olathe, KS 66061

[redacted]

Adjuster
ADAM GIANAKIS

Claim Number	Policy No.	DOL	Due Date	Location State	Location ZIP
[redacted]		12/10/2020	2/4/2021	CA	90231

Description	Qty	Rate	Class	Amount
[redacted]	1	85.00	ACV	85.00

Thank you for your business – Please submit payment within 21 days
A $20 late fee will be added to past due invoices.

Phone #	Fax #	billing@claimsolution.com
[redacted]		www.claimsolution.com

Subtotal	$85.00
Sales Tax (0.0%)	$0.00
Total	$85.00
Payments/Credits	$0.00
Balance Due	$85.00





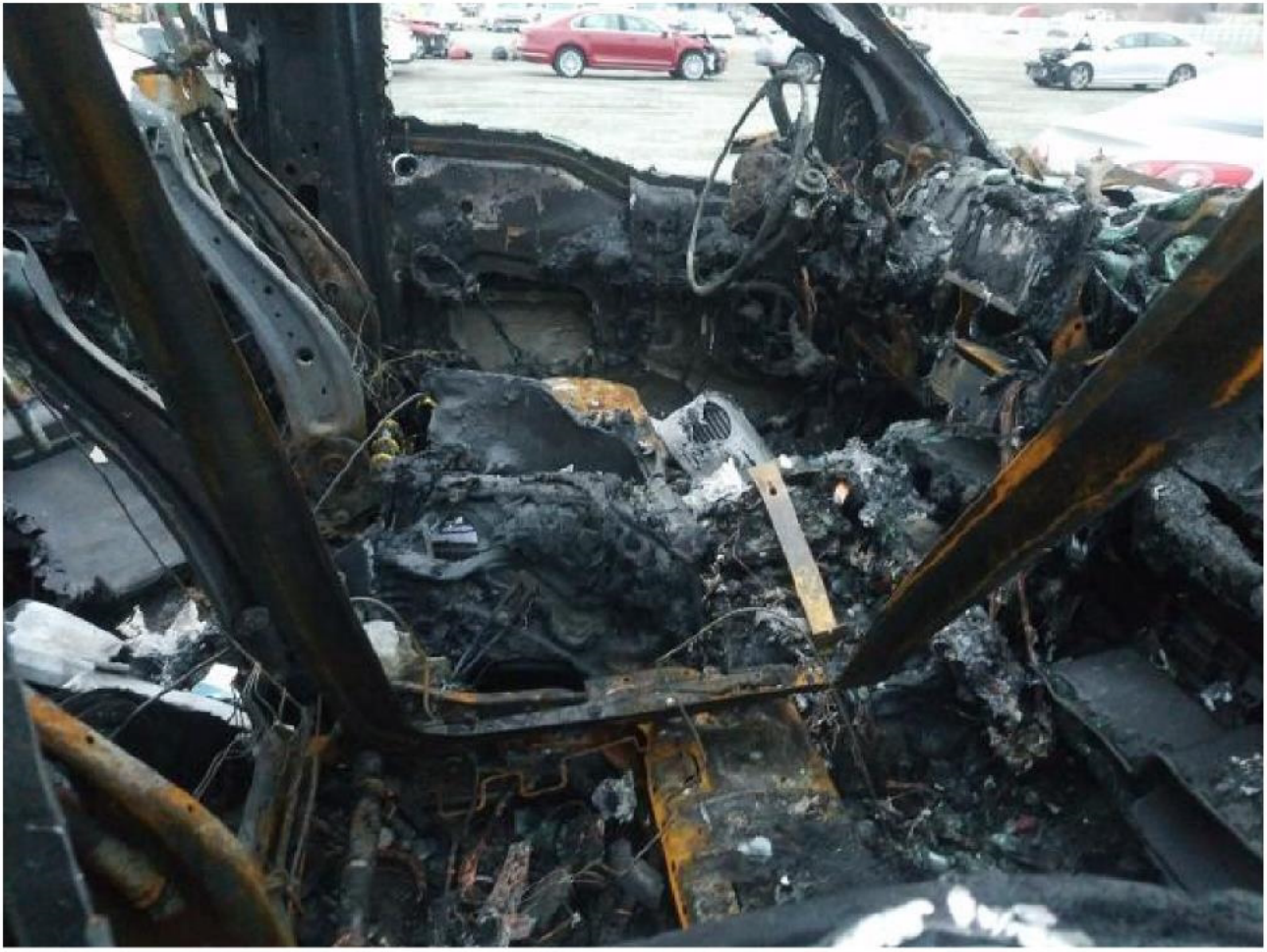
[redacted] LC SV

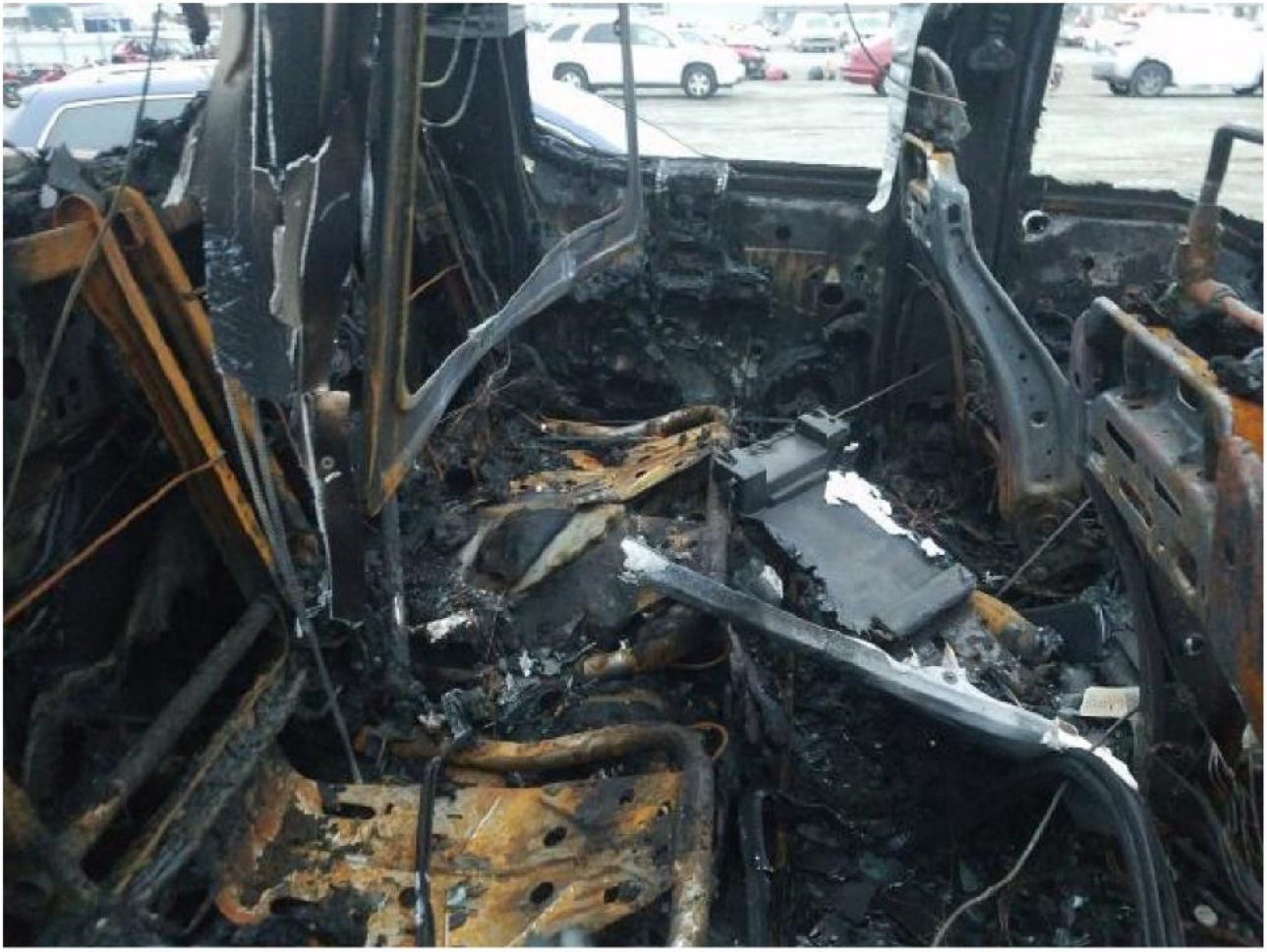


[redacted] LC SV



[redacted] LC SV

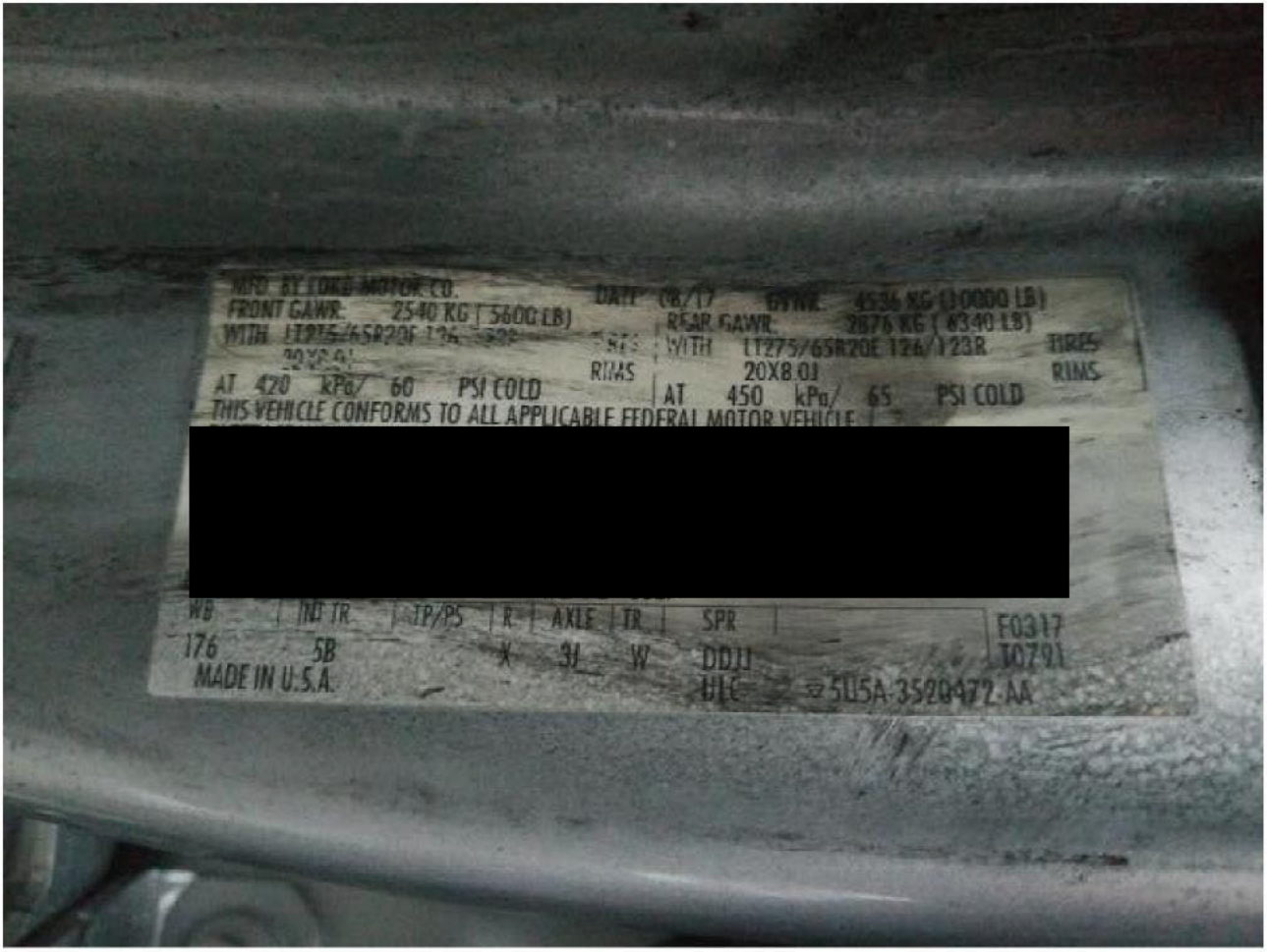












[redacted] LC SV





FAX

TO:	[redacted]	FROM:	[redacted]
FAX:	[redacted]	PHONE:	[redacted]
PHONE:	Unknown	EMAIL:	[redacted]
NO. PAGES:	2	DATE:	[redacted]
SUBJECT:	[redacted] **Next Steps – Vehicle Fire** [redacted]		

[redacted]

To Whom it May Concern,

Case: [redacted]
Owner: [redacted]
Vehicle: [redacted]
VIN: [redacted]

The aforementioned case was created [redacted] through your customer service department following a vehicle fire on [redacted]. We were informed by the customer service agent ([redacted]) to have my insurer fax a letter stating we are not pursuing an insurance claim but rather a claim with [redacted] Company as the vehicle was under warranty at the time of the fire and we believe it to be a manufacturer/warranty issue. This letter was faxed to [redacted] as requested on [redacted].

I called [redacted] customer service again [redacted] and was informed that the case was with [redacted] General Council and we will have to wait for them to reach out to discuss our next steps. This letter is an effort to establish contact with [redacted] regarding this case as I still have [redacted] insight to its current status and/or how I can assist in moving the process forward. I can be reached via phone or email at any hour. Please advise.

Phone: [redacted]

Cheers,
[redacted]

Request for information:

RE: 2017 F-250

[redacted]

High level incident summary:

At the culmination of my drive to work (~25min in duration) I saw a small amount of white smoke coming out of the aft portion of the hood on the driver's side of the vehicle. I also began to smell a scent that I would attribute to that of an electrical fire. While continuing to a parking spot I checked the dash and noticed no alarms or check engine light to be present. As I parked the vehicle, the white smoke from the aft portion of the hood on the driver's side started to turn black and the electrical fire scent turned into that of burning rubber, plastic, etc. I turned the vehicle off, opened the hood, and noticed a large fire present in the aft of the engine compartment. The time from the onset of smoke and initial sensing of burning to having the vehicle parked with the engine off was roughly 30 seconds. I ran to neighboring technician vehicles looking for a fire extinguisher with no luck and then located one inside of the engineering building. I extinguished the fire roughly 2.5 minutes after parking the vehicle. Kennedy Space Center emergency services arrived approximately 20 minutes later per protocol, case number can be found below. The truck remained parked until ~10am the next day (7/18) when it was towed to Kelly Ford in Melbourne, FL where it remains today.

Information requested via email:

1. **What part or parts is the subject of the claim?**
   Full vehicle
2. **Has the part been repaired or replaced since the time of the incident?**
   No
3. **At the time of the incident, what was the vehicle mileage**
   I believe around 108,000 – need to confirm from vehicle
4. **List any after-market items installed on the vehicle, such as wheel locks?**
   None
5. **Where is your vehicle currently located?**
   Kelly Ford – 776 Magnolia Ave, Melbourne FL 32935
6. **Physical injury medical information**
   There are no injuries associated with this incident

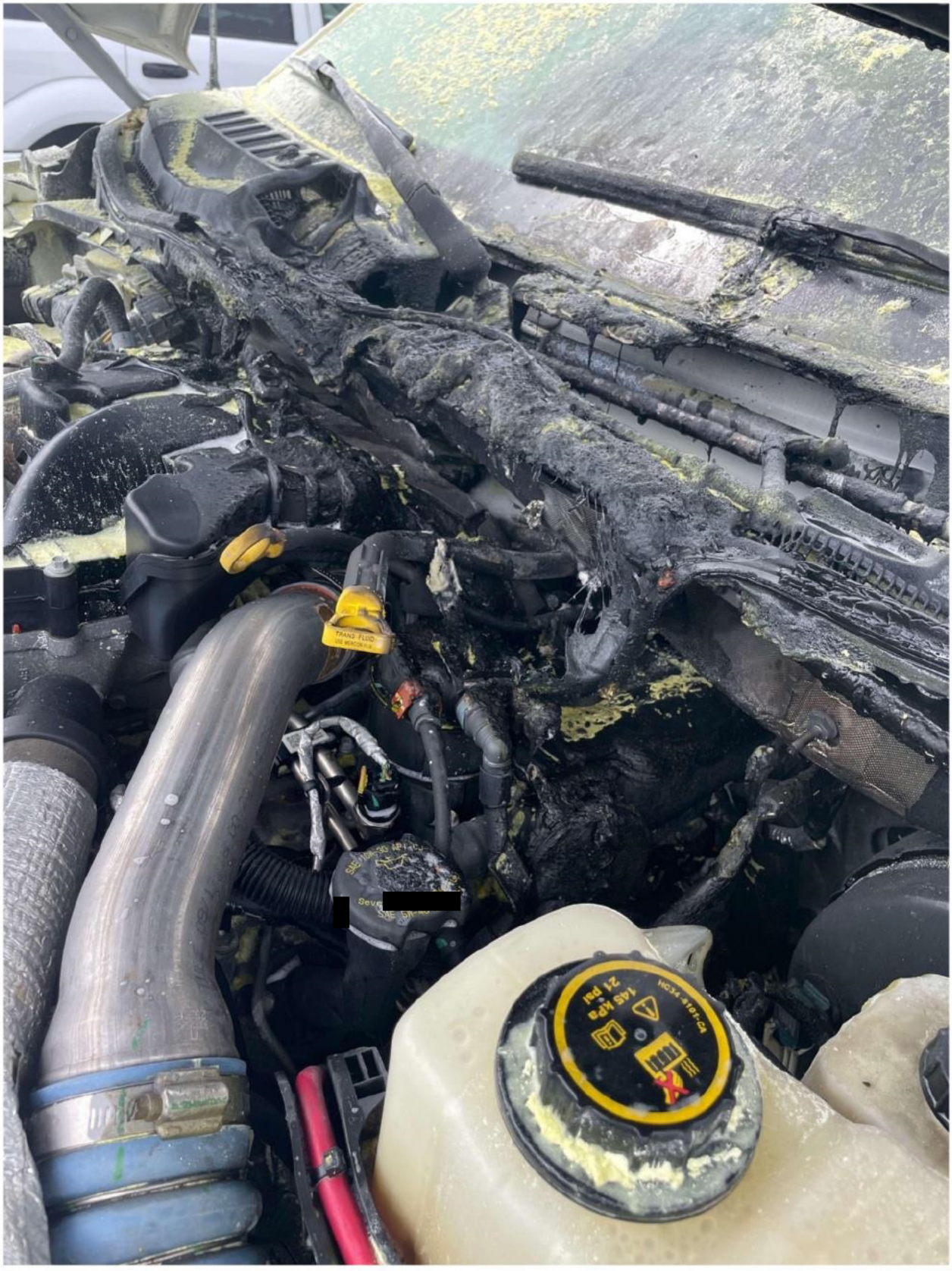
Miscellaneous:

- **Insurance:**
  - Provider: Geico
- [redacted]



[redacted] LC SV


Ford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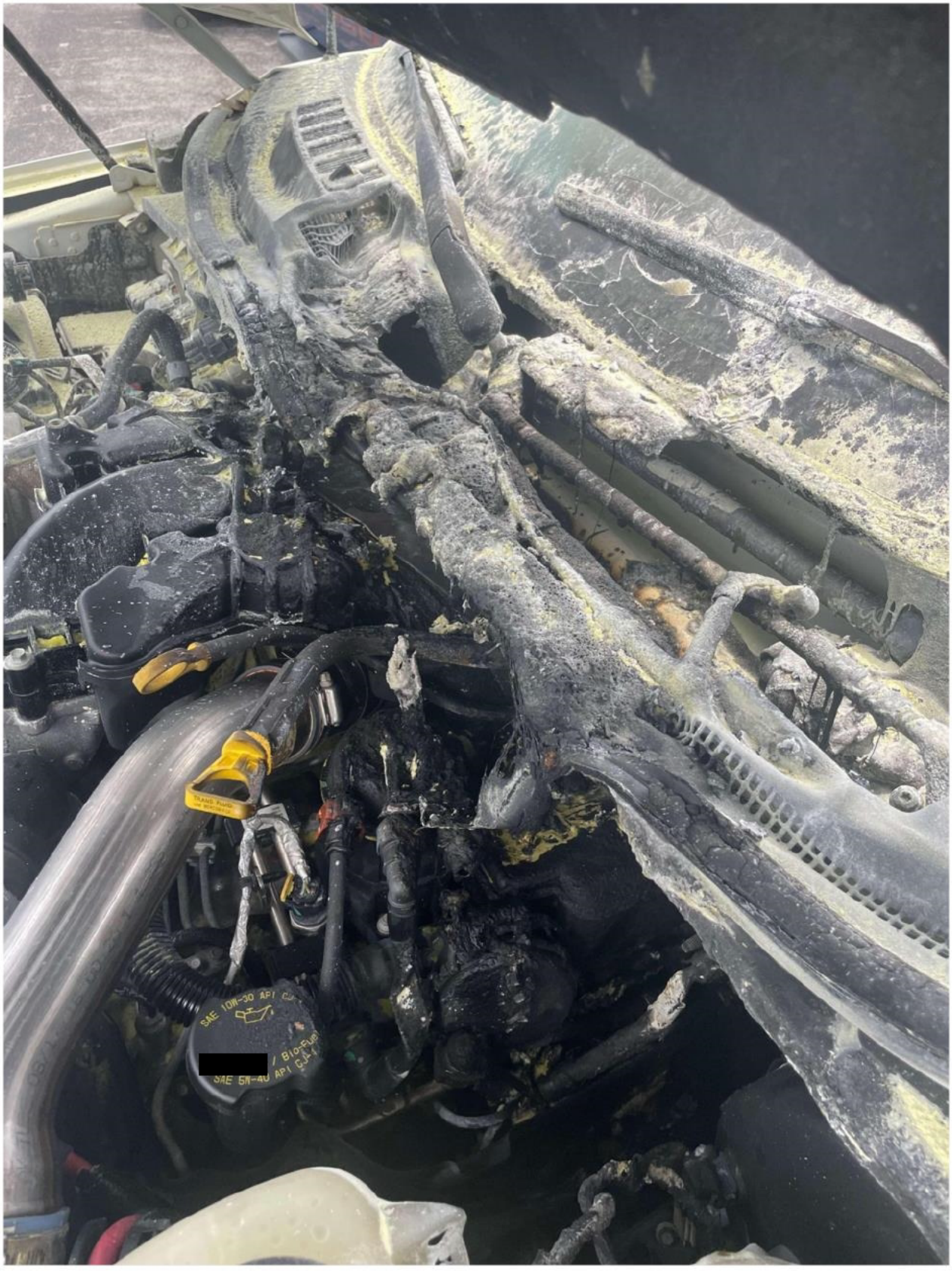
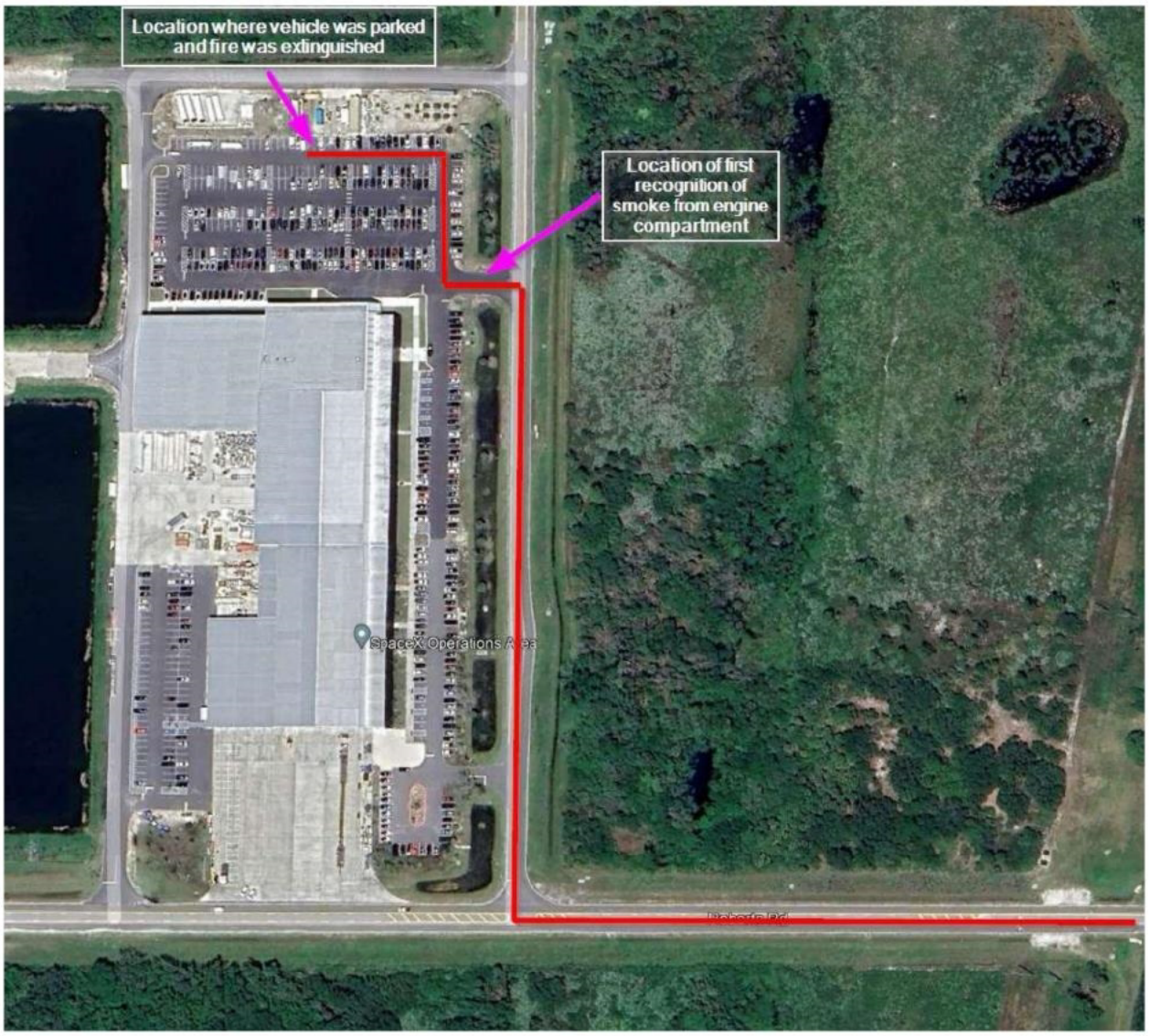
21 psi




SAE 10W-30 API
SAE 5W-40 API


Location where vehicle was parked and fire was extinguished
Location of first recognition of smoke from engine compartment
SpaceX Operations Area

[redacted]

[redacted]

[redacted]
Cause Analysis

[redacted]

To: [redacted]

[redacted]

JUN 01 RE[redacted]

OFFICE OF THE GENERAL COUNSEL

Sent via [redacted] Class mail return receipt requested and fax

RE: **Insured:** [redacted]
Loss Location: [redacted]
Vehicle: [redacted]
[redacted]: [redacted]
Date of Loss: [redacted]
Claim Number: [redacted]
[redacted] Number: [redacted]

To Whom It May Concern:

Fire Cause Analysis was retained by [redacted] investigate a fire loss involving a [redacted], a product manufactured, distributed, installed, serviced, purchased and/or maintained by you or your company; or you represent or insure a party to this loss, which occurred at the above-referenced loss location on [redacted].

As part of our investigation, we obtained evidence that included:

- [redacted] **VIN** [redacted]

Our client, [redacted], has given us approval to inspect the evidence further. It is our intent to determine the cause of failure through destructive examination. We invite you to schedule your expert(s), at your own expense, to participate in any testing that is necessary to determine what caused the product(s) to fail. Please be advised that this correspondence constitutes notice of invitation to inspect this product(s) for defects.

This examination will take place at [redacted], **time to be determined**.

If you would like to schedule your expert(s) to inspect this item, **please be advised that you have** [redacted] **from the date of this letter to notify us of your intent.** If you wish to have a representative present during this examination, please send written notice to my attention at our office at the address below. If we do not hear from you within [redacted] from the date of this letter, we will assume you do not wish to attend and we will continue to schedule the destructive examination.

If you have any questions, please feel free to contact our office.

Thank you,

[redacted]
Technical Services Coordinator
Fire Cause Analysis
[redacted]

5/17/22, 11:42 AM

[redacted]

ECA RESEARCH [redacted] 1 OF 1

FIRE CAUSE ANALYSIS
[redacted] PARDEE ST
[redacted]

SHIP TO:
CLAIMS DEPARTMENT
[redacted]
FORD MOTOR COMPANY
ONE AMERICAN ROAD
[redacted]

MI [redacted]

UPS GROUND
TRACKING #: [redacted]

BILLING: P/P

Reference No.1: [redacted] DE Notice Letter
XOL [redacted] NV45 [redacted]

TM

Print Label

PE24-014 005451 LC SV 1/1

INSTRUCTIONS: Please fill out this questionnaire and gather the requested documents. Once you have done so, please send the materials to [redacted] ([redacted]).

CLAIM, VEHICLE, AND INCIDENT INFORMATION

1. What is the insured's name?

[redacted]

2. What is the insured's current mailing address?

unknown

3. What is your claim number?

[redacted]

4. What is the name of the insured's insurance company?

[redacted]

5. What is the vehicle's year, make and model?

[redacted]

6. What is the vehicle's [redacted] VIN?

[redacted]

7. Was the vehicle purchased new, used, or certified pre-owned (CPO)?

unknown

8. If the vehicle was purchased used or CPO, where was the vehicle purchased, what was the date of purchase, and what was the mileage at purchase?

unknown

9. What aftermarket additions or modifications have been made to the vehicle?

unknown

10. What are the alleged defects pertaining to the vehicle, if any? Include recall numbers if applicable.

unknown

11. In what city and state did the incident take place?

[redacted]

12. Please describe what happened before, during, and after the incident:

Vehicle was serviced [redacted] and fire occurred [redacted]

13. What was the mileage of the vehicle at the time of the incident?

unknown

14. Has the vehicle or the allegedly defective parts been repaired or replaced?

Click or tap here to enter text.

15. What is the current location of the vehicle and the allegedly defective parts?

[redacted]. Exam will be held at [redacted]

DOCUMENTS

1. X **Full-page color photographs of the following items from several different angles: (1) all sides of the vehicle; (2) the damage to the vehicle; (3) any allegedly defective parts; (4) the inside of the vehicle – including the steering wheel, dashboard, and roof areas; and (5) the scene of the incident.**

2. ☐ **The insured's statement with a complete description of the incident.**

3. ☐ **The police department report and fire department report.**

4. ☐ **Any expert reports, written findings, and photographs.**

5. ☐ **Any videos of the incident.**

6. ☐ **Any data/reports from any recording sensors or driver monitoring devices.**

7. ☐ **The complete service records for the vehicle, including any CARFAX reports, regular maintenance records, and oil change records.**

8. ☐ **Any loss worksheets, repair estimates, repair orders (including the repair orders generated from the incident), and draft payments for any alleged damages.**

9. ☐ **A full itemization of damage and their accompanying proofs.**

10. ☐ **Any applicable insurance policies for the insured, including any assignment of rights.**

INJURY INFORMATION

If you are not alleging any injuries, skip this section.

If you are alleging any injuries, [redacted] is required to provide certain information to Medicare. As such, to properly consider your claim, [redacted] will need to collect the following information about the injured individuals:

1. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

2. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

INJURY DOCUMENTS

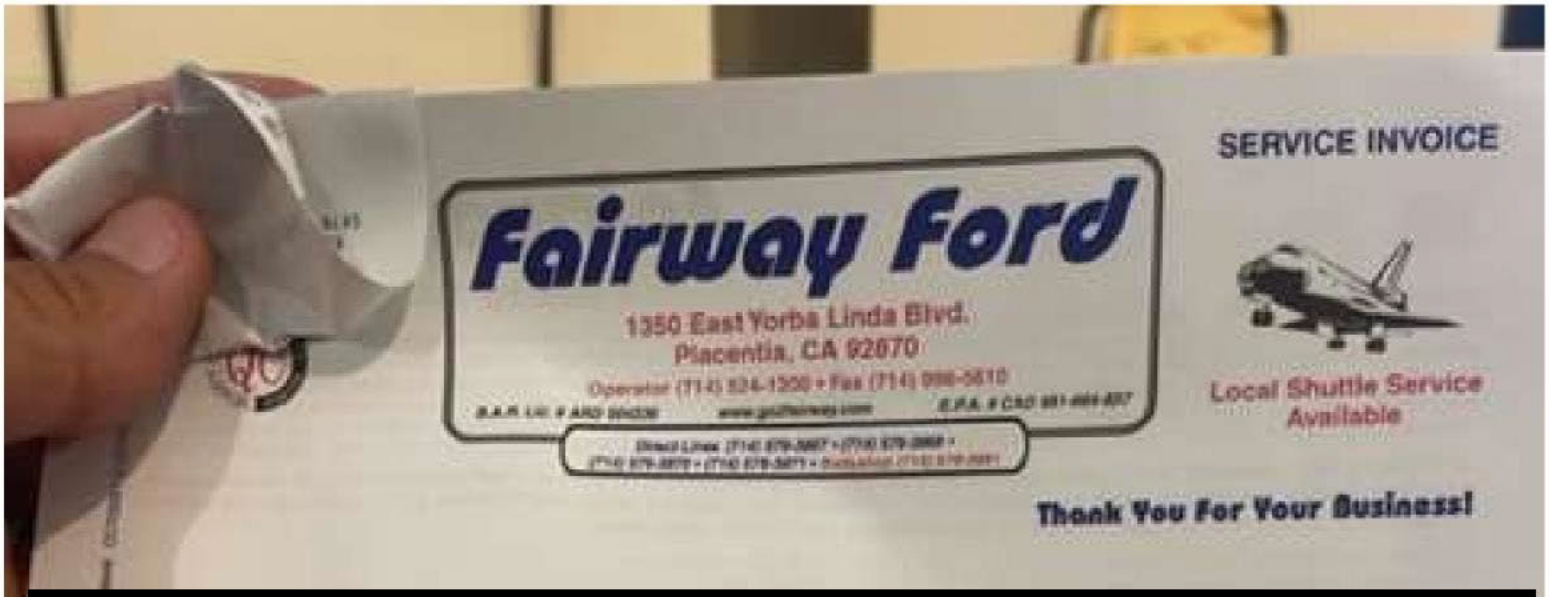
If you are not alleging any injuries, skip this section.

1. ☐ **All medical records related to the diagnosis or treatment of any alleged injuries.**
2. ☐ **All medical bills for any diagnoses or treatments undergone as a result of any alleged injuries.**

OTHER NOTES AND INFORMATION

Please put any additional notes or information you would like to share in the box below

Click or tap here to enter text.



[redacted]

Correction	DIESEL OIL & FILTER SPECIAL REPLACE OIL & FILTER,(UP TO 14 QTS) LUBE CHASSIS, CHECK ALL FLUIDS			Operation Tech	Amount
				DIESLOF 162 *	51.50
Parts	Part Number	PO#	Note	Description	Qty Sell
	FMC BC32 6731 B			KIT - ELEMENT & GASK	1 S 24.95 24.95
	FMC XD 10W30 BSD			MOTORCRAFT SAE 10W-3	13 S 4.12 53.56
	Tech 162 VEGA, ISRAEL				
				Subtotal	
				PARTS	24.95
				GAS-OIL-GREASE	53.56
				HAZARDOUS WASTE CHG	2.97
				LABOR-MECHANICAL	51.50
Type: C	Line Flags: HAZ			TOTAL CHARGE FOR CONCERN	132.98
Concern +24	DIESEL FUEL CONDITIONER-REPLACE FUEL FILTER, AND ADD CONDITIONER TO FUEL SYSTEM.			Operation Tech Units	Amount
Correction				DFC 162 1.0 *	180.00
Parts	Part Number	PO#	Note	Description	Qty Sell
	FMC HC32 9N184 J			ELEMENT	1 S 84.95 84.95
	010 DFC			DIESEL FUEL COND.	1 56.40 56.40
	Tech 162 VEGA, ISRAEL				
				Subtotal	
				PARTS	141.35
Type: C				LABOR-MECHANICAL	180.00
				TOTAL CHARGE FOR CONCERN	321.35
Concern 48	PERFORM MULTIPOINT VEHICLE REPORT CARD INSPECTION & TIRE PRESSURE CHECK			Operation Tech	Amount

DISCLAIMER OF WARRANTY

[illegible]

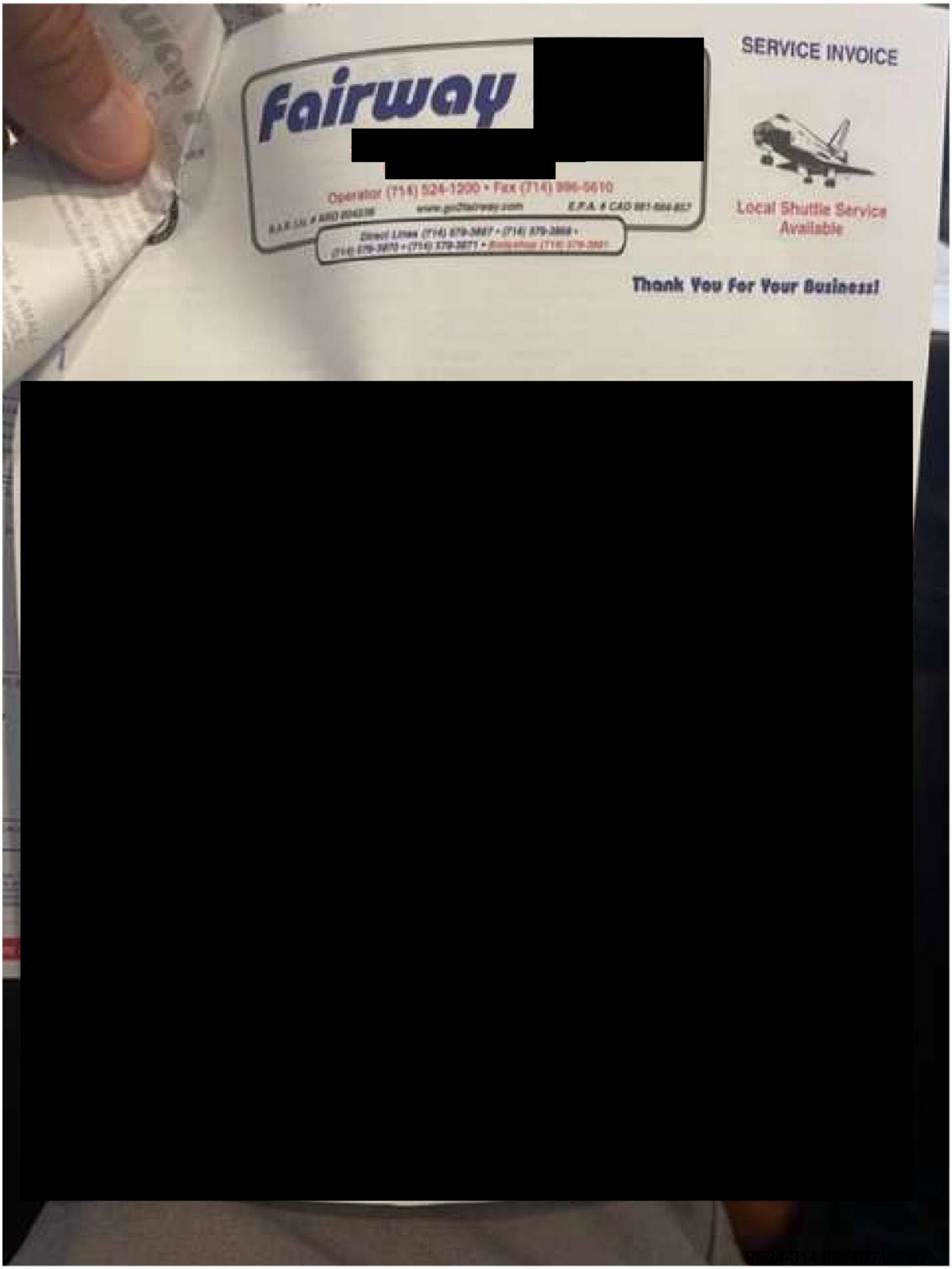
HAZARDOUS WASTE FEE

Removal charge for all hazardous materials removed from your automobile, that must be disposed of as a hazardous waste.

X

(Signed) Dealer General Manager or Authorized Person (Date)

Service Department Hours: Monday - Friday 7:00AM - 6:00PM - Body Shop Hours: Monday - Friday 7:30AM - 6:00PM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Operator (718) 524-1200 • Fax (714) 996-5610
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[redacted]
[redacted]
[redacted]
[redacted]
Phone: [redacted]

Workfile ID: [redacted]

For:

[redacted] **MUTUAL INSURANCE**

Estimate of Record

Owner: [redacted] **Job Number:** [redacted]

Written By: [redacted]

Insured: [redacted] Policy #: Claim #: [redacted]

Type of Loss: Comprehensive Date of Loss: [redacted] Days to Repair: 0

Point of Impact: [redacted] Loss

Owner: **Inspection Location:** **Repair Facility:**

[redacted]
[redacted]
[redacted] Other
[redacted] Cell

VEHICLE

[redacted] & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

VIN: [redacted] Production Date: Interior Color:

License: [redacted] Odometer: [redacted] Exterior Color: WHITE

State: [redacted] Condition: Good

TRANSMISSION
Automatic Transmission
POWER
Power Steering
Power Brakes
DECOR
Dual Mirrors
Tinted Glass
CONVENIENCE
Air Conditioning
Intermittent Wipers
Tilt Wheel
Message Center
Telescopic Wheel
RADIO
AM Radio
FM Radio
Stereo
Search/Seek
SAFETY
Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Front Side Impact Air Bags
Head/Curtain Air Bags
SEATS
Reclining/Lounge Seats
WHEELS
Styled Steel Wheels
PAINT
Clear Coat Paint
OTHER
[redacted] Emissions
TRUCK
Dual Rear Wheels

[redacted] [redacted] [redacted] [redacted]

[redacted]

Estimate of Record

Owner: [redacted] **Job Number:** [redacted]

[redacted] Regular Cab & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

Line		Oper	Description	Part Number	Qty	Extended Price $		Labor	Paint
1	**FRONT BUMPER**								
2			O/H front bumper					3.7	
3	<>	[redacted]	Bumper	[redacted]	1	[redacted]		Incl.	2.1
4			Add for Clear Coat						0.8
5			Add for fog lamps					0.4	
6		[redacted]	RT Mount plate	[redacted]	1	67.55		Incl.	
7		[redacted]	LT Mount plate	[redacted]	1	[redacted]		Incl.	
8		[redacted]	RT Air duct	[redacted]	1	[redacted]		Incl.	
9		[redacted]	LT Air duct	[redacted]	1	[redacted]		Incl.	
10		Repl	RT Cap w/o distance sensor	[redacted]	1	[redacted]		Incl.	
11		[redacted]	LT Cap w/o distance sensor	[redacted]	1	[redacted]		Incl.	
12		[redacted]	RT Side bracket	[redacted]	1	[redacted]		Incl.	
13		[redacted]	LT Side bracket	[redacted]	1	[redacted]			
14		Repl	RT Inner bracket	[redacted]	1	[redacted]		Incl.	
15		Repl	LT Inner bracket	[redacted]	1	[redacted]			
16		[redacted]	RT Reinforcement	[redacted]	1	[redacted]			
17		[redacted]	LT Reinforcement	[redacted]		[redacted]			
18		Repl	Step pad	[redacted]		[redacted]		Incl.	
19		[redacted]	LT Outer molding	[redacted]		[redacted]		Incl.	
20		Repl	[redacted]	[redacted]	1	[redacted]		Incl.	
21		Repl	License bracket	[redacted]	1	68.80		0.3	
22		[redacted]	Wire harness w/o distance sensor	[redacted]		[redacted]		Incl.	
23	**GRILLE**								
24		Rep[redacted]		[redacted]		[redacted]		[redacted]	
25			Aim camera				m	[redacted]	
26		[redacted]	Emblem w/o front camera	[redacted]		[redacted]		Incl.	
27	**FRONT LAMPS**								
28		[redacted]	RT Headlamp [redacted]	[redacted]	1	[redacted]		Incl.	
29			Aim headlamps					[redacted]	
[redacted]		[redacted]	LT Headlamp [redacted]	[redacted]				Incl.	
31	**RADIATOR SUPPORT**								
32		Repl	Upper tie bar (ALU)	[redacted]	1	[redacted]		1.2	1.1
33		[redacted]	Lower tie bar (ALU)	[redacted]	1	174.18	s	4.5	0.9
34			Overlap Minor Panel						-0.2
35		[redacted]	Adhesive kit	TA1	1	[redacted]			
36		[redacted]	Sight [redacted]	[redacted]				Incl.	
37		[redacted]	RT Deflector	[redacted]				Incl.	
38		[redacted]	LT Deflector	[redacted]				Incl.	
39		[redacted]	RT Air deflector	[redacted]		[redacted]		Incl.	
40		[redacted]	LT Air deflector	[redacted]		17.77		Incl.	
41		[redacted]	RT Inner [redacted]	[redacted]		[redacted]		Incl.	
42		[redacted]	LT Inne[redacted]	[redacted]		[redacted]		Incl.	

[redacted] [redacted] [redacted] [redacted]

[redacted] LC SV

Owner: [redacted] **Job Number:** [redacted]

[redacted] & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

43		Repl	Mount panel	[redacted]	1	26[redacted]3		1.6
44		Repl	Lower deflector	[redacted]	1	44.93		Incl.
45		Repl	Air shield w/o distance sensor	[redacted]	1	[redacted]		0.4
46	**COOLING**							
47	**	Repl	Non [redacted] Radiator	[redacted]	1	[redacted]	m	4.8 M
48		Repl	RT Radiator support bracket	[redacted]	1	[redacted]		
49		Repl	LT Radiator support bracket	[redacted]	1	[redacted]		
50		Repl	RT Radiator upper insulator	[redacted]	1	[redacted]		
51		Repl	LT Radiator upper insulator	[redacted]	1	[redacted]		
52		Repl	Upper seal	[redacted]	1	[redacted]		
53		Repl	RT Side seal	[redacted]	1	9.37		
54		Repl	LT Side seal	[redacted]	1	9.37		
55		Repl	Upper hose	[redacted]	1	163.09	m	Incl. M
56			Deduct for Overlap					-[redacted] M
57		Repl	Lower hose	HC3Z8286E	1	168.91	m	[redacted] M
58			Deduct for Overlap					-[redacted] M
59		Repl	Reservoir	HC3Z8A080B	1	[redacted]	m	Incl. M
60		Repl	Inlet hose	[redacted]	1	54.00	m	[redacted] M
61		Repl	Hose	[redacted]	1	[redacted]	m	0.3 M
62		Repl	Coolant hose	HC3Z8A365B	1	75.09	m	0.3 M
63	**	Repl	Non [redacted] Aux radiator	[redacted]	1	[redacted]	m	Incl. M
64		Repl	Reservoir tank	HC3Z10732B	1	365.00	m	[redacted] M
65		Repl	Overflow hose	HC3Z8C633A	1	55.82	m	[redacted] M
66		Repl	Fan blade	BC3Z8600B	1	149.64	m	Incl. M
67		Repl	Fan clutch	FC3Z8A616B	1	418.18	m	[redacted] M
68		Repl	Upper shroud	LC3Z8146F	1	224.62		Incl. M
69		Repl	Lower shroud	LC3Z8146C	1	194.37		[redacted] M
70		Repl	Air guide	HC3Z8B614B	1	331.92		0.3
71		Repl	Serpentine belt	HC3Z8620A	1	92.55	m	[redacted] M
72		Repl	Idler pulley	CC3Z8678A	1	55.45	m	[redacted] M
73		Repl	Belt tensioner	HC3Z6B209A	1	119.82	m	0.3 M
74		Repl	Tensioner	LC3Z8678F	1	268.33	m	[redacted] M
75		Repl	Water pump w/o dual alternators	BC3Z8501C	1	203.64	m	1.6 M
76		Repl	Water manifold	BC3Z8C368C	1	562.30	m	[redacted] M
77		Repl	Cooler	HC3Z7A095A	1	129.17	m	[redacted] M
78		Repl	Tube assy	HC3Z7R081E	1	74.83	m	[redacted] M
79		Repl	Thermostat	HC3Z8575C	1	152.18		
80		Repl	P/S cooler	HC3Z3D746F	1	198.33	m	[redacted] M
81		Repl	Oil cooler assy	HC3Z6A642A	1	[redacted]	m	[redacted] M
82		Repl	Intercooler	HC3Z6K775A	1	[redacted]	m	[redacted] M
83			Deduct for Overlap					-[redacted] M
84		Repl	Inlet duct	HC3Z6C646D	1	185.00	m	[redacted] M
85		Repl	Outlet duct	HC3Z6F073B	1	110.38	m	[redacted] M
86		Repl	Connector hose	HC3Z8597C	1	113.27	m	0.4 M

[redacted]

Owner: [redacted] **Job Number:** [redacted]

[redacted] & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

[redacted]		Repl	Overflow hose	[redacted]	1	[redacted]	m	0.2	M	
[redacted]	**AIR CONDITIONER & HEATER**									
89		Repl	Clutch & pulley	HC3Z19D786A	1	[redacted]			M	
90	**	Repl	Non OEM KEYSIQ Condenser	[redacted]	1	157.06	m	1.1	M	
91			AC Service evacuate & recharge				m	1.4	M	
92			AC Service refrigerant recovery				m	0.4	M	
93			Deduct for Overlap					-0.5	M	
94			Deduct for Overlap					-0.2	M	
95			Deduct for Overlap					-0.2	M	
96		Repl	Liquid line	[redacted]	1	[redacted]	m	0.9	M	
97		Repl	Suction line	HC3Z19867A	1	[redacted]	m	0.5	M	
98		Repl	Hose & tube assy	HC3Z19972AE	1	[redacted]	m	0.8	M	
99		Repl	Evaporator assy	HL3Z19850AB	1	[redacted]	m	3.4	M	
100		Repl	Plenum	[redacted]	1	[redacted]			M	
101	**HOOD**									
102		Repl	Hood (ALU)	HC3Z16612A	1	[redacted]		[redacted]		3.2
103			Overlap Major Non-Adj. Panel							-0.2
104			Add for Clear Coat							0.6
105			Add for Underside(Complete)							1.6
106			Add for Clear Coat							0.3
107		Repl	Insulator	[redacted]	1	[redacted]		[redacted]		
108		Repl	Striker	HC3Z16K689A	1	[redacted]		[redacted]		
109		Repl	Front w'strip	HC3Z16B990A	1	[redacted]		[redacted]		
110		Repl	RT Hinge	[redacted]	1	[redacted]		0.3		0.5
111			Overlap Minor Panel							-0.2
112		Repl	LT Hinge	HC3Z16797B	1	[redacted]		0.3		0.5
113			Overlap Minor Panel							-0.2
114		Repl	RT Lift cylinder	LC3Z16C826A	1	[redacted]		0.2		
115		Repl	LT Lift cylinder	LC3Z16C826B	1	[redacted]		0.2		
116		Repl	Lock	[redacted]	1	[redacted]		[redacted]		
117		Repl	Release cable	[redacted]	1	[redacted]		[redacted]		
118		Repl	Under hood lamp	[redacted]	1	[redacted]		[redacted]		
119	**FENDER**									
120		Repl	RT Fender w/wheel opening mldg (ALU)	JC3Z16005B	1	[redacted]		3.5		2.6
121			Overlap Major Adj. Panel							-0.4
122			Add for Clear Coat							0.4
123			Add for Edging							0.5
124			Add for Clear Coat							0.1
125		Repl	LT Fender w/wheel opening mldg (ALU)	JC3Z16006B	1	357.63		3.5		2.6
126			Overlap Major Adj. Panel							-0.4
127			Add for Clear Coat							0.4
128			Add for Edging							0.5
129			Add for Clear Coat							0.1

Estimate of Record

Owner: [redacted] **Job Number:** [redacted]

[redacted] & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

[redacted]		[redacted]	RT Rear insulator	[redacted]	1	[redacted]		Incl.	
[redacted]		[redacted]	LT Rear insulator	[redacted]	1	57.20		Incl.	
[redacted]		[redacted]	RT Fender liner	[redacted]	1	[redacted]		Incl.	
[redacted]		[redacted]	RT Nameplate "[redacted]"	[redacted]	1	[redacted]		Incl.	
[redacted]		[redacted]	LT Nameplate "[redacted]"	[redacted]	1	[redacted]		Incl.	
[redacted]		[redacted]	RT Wheel opng mldg wide black	[redacted]	1	[redacted]		Incl.	
136		[redacted]	LT Wheel opng mldg wide black	[redacted]	1	[redacted]		Incl.	
[redacted]		[redacted]	RT Upper rail assy (HSS)	[redacted]	1	[redacted]	s	5.8	1.4
[redacted]			Overlap Major Non-Adj. Panel						-[redacted]
[redacted]			Deduct for Overlap					-[redacted]	
140		[redacted]	[redacted] assy (HSS)	[redacted]	1	[redacted]	s	5.8	1.4
[redacted]			Overlap Major Non-Adj. Panel						-[redacted]
142			Deduct for Overlap					-[redacted]	
143		[redacted]	[redacted] assy adhesive kit	TA1	1	[redacted]			
[redacted]		[redacted]	RT Lower tie bar (HSS)	HC3Z16B168A	1	[redacted]	s	3.2	0.7
145			Overlap Minor Panel						-[redacted]
146		[redacted]	LT Lower tie bar (HSS)	HC3Z16B168B	1	[redacted]	s	3.2	0.7
147			Overlap Minor Panel						-[redacted]
148	**FRAME**								
149		[redacted]	RT Tow hook black	[redacted]	1	[redacted]		0.3	
150		[redacted]	Frame assy	[redacted]	1	[redacted]		38.7	F
151			Add for trans cooler				m	0.4	M
152		[redacted]	LT Tow hook black	[redacted]	1	[redacted]		0.3	
153	**ELECTRICAL**								
154		[redacted]	RT Battery [redacted]	[redacted]	1	[redacted]	m	0.5	M
155		[redacted]	LT Battery tray	[redacted]	1	[redacted]		0.3	
156		[redacted]	Alternator [redacted]	HC3Z10346C	1	[redacted]	m	[redacted]	M
157		[redacted]	Starter	BC3Z11002B	1	[redacted]	m	[redacted]	M
158		[redacted]	ECM	HC3Z12A650BCNP	1	1,243.33	m	[redacted]	M
159		[redacted]	Horn	HC3Z[redacted]B2G	1	57.08		Incl.	
160		[redacted]	ABS control unit	KC3Z2C215B	1	[redacted]	m	2.4	M
161	*	[redacted]	Wire harness instrument panel all	KC3Z[redacted]D1SNA	1	[redacted]		8.0	M
162	*	[redacted]	Engine harness	JC3Z12A581AY	1	[redacted]		8.0	M
163	[redacted]								
164		[redacted]	Air cleaner assy	HC3Z9600D	1	603.33	m	[redacted]	M
165	#	[redacted]	[redacted] Engine Assy +[redacted]		1	5,625.00		18.0	M
[redacted]	**TRANSMISSION**								
167		[redacted]	Trans pan	BC3Z7A194D	1	[redacted]	m	[redacted]	M
168	**EXHAUST SYSTEM**								
[redacted]		[redacted]	RT Manifold	FC3Z9430B	1	[redacted]			
[redacted]		[redacted]	LT Manifold	DC3Z9431A	1	[redacted]			
[redacted]		[redacted]	Catalytic cnvrtr	HC3Z5H270A	1	[redacted]	m	[redacted]	M
[redacted]	**FRONT SUSPENSION**								
[redacted]		[redacted]	RT Knuckle	[redacted]	1	[redacted]	m	[redacted]	M

[redacted] [redacted] [redacted] [redacted]

[redacted] SV

Estimate of Record

Owner: [redacted] **Job Number:** [redacted]

[redacted] & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

[redacted]		[redacted]	LT Knuckle	[redacted]	1	[redacted]		
[redacted]	**STEERING COLUMN**							
[redacted]			O/H steering column			m	[redacted]	
[redacted]		[redacted]	Steering column w/active steering	[redacted]	1	[redacted]	Incl.	M
[redacted]	**STEERING WHEEL**							
[redacted]		[redacted]	Steering wheel w/o SYNC w/o speed control	[redacted]	1	[redacted]	Incl.	M
[redacted]	**WINDSHIELD**							
[redacted]	**	[redacted]	Non OEM Windshield [redacted] w/rain sensor	[redacted]		275.00	0.0	
[redacted]	**CAB**							
183	*	[redacted]	Cab	[redacted]	1	[redacted]	25.0	12.5
184	**INSTRUMENT PANEL**							
185		[redacted]	Instrument panel XL, [redacted]	[redacted]	1	[redacted]	8.1	
186	**RESTRAINT SYSTEMS**							
187		[redacted]	Driver air bag w/o active steering ebony	[redacted]	1	[redacted]	Incl.	M
188			Air bag system diagnosis ck system operation			m	[redacted]	
189			Air bag system diagnosis pinpoint test			m	[redacted]	
190		[redacted]	Psngr air bag	[redacted]	1	[redacted]		
			SUBTOTALS			[redacted]		

ESTIMATE TOTALS

Category	Basis		Rate	Cost $
Parts				[redacted]
Body Labor	[redacted]	@	[redacted]	
Paint Labor	[redacted]	@	[redacted]	
Mechanical Labor	[redacted]	@	[redacted]	
Frame Labor	[redacted]	@	[redacted]	
Paint Supplies	[redacted]	@	[redacted]	
Subtotal				[redacted]
Sales Tax	[redacted]	@	[redacted]	
Total Cost of Repairs				[redacted]
Deductible				[redacted]
Total Adjustments				[redacted]
Net Cost of Repairs				[redacted]

[redacted] **Estimate ID / Quote ID:**
[redacted]

[redacted] [redacted] [redacted] [redacted]

[redacted] SV

Estimate of Record

Owner: [redacted] **Job Number:** [redacted]

[redacted] Regular Cab & Chassis [redacted] Turbocharged Diesel Diesel Direct Injection WHITE

THIS IS NOT AN AUTHORIZATION TO REPAIR. THIS IS AN APPRAISAL OF DAMAGES ONLY. NO APPRAISER HAS THE AUTHORITY TO AUTHORIZE REPAIRS. AUTHORIZATION AND GUARANTEE OF PAYMENT CAN ONLY BE GIVEN BY THE OWNER OF THE VEHICLE. [redacted] (AUTOCLAIMS DIRECT) AND ITS CLIENTS ASSUME NO RESPONSIBILITY FOR REPAIR QUALITY AND SAFETY. [redacted] (AUTOCLAIMS DIRECT) SPECIFIES AND INTENDS THAT ALL REPAIRS AND PART REPLACEMENTS LISTED HEREON ARE MADE IN STRICT ACCORDANCE WITH THE MANUFACTURER'S RECOMMENDATIONS AND SPECIFICATIONS. SUPPLEMENTAL DAMAGE IS SUBJECT TO REINSPECTION. FOR YOUR PROTECTION.

NOTE: YOU HAVE THE RIGHT TO SELECT THE BODY SHOP THAT WILL REPAIR YOUR VEHICLE.

This estimate is subject to final approval by the insurance company and is NOT a confirmation of coverage. It is not a commitment to pay. Please have all original invoices ready when requesting a supplement. No supplements will be honored without proper invoices. It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for purpose of defrauding the company.

"This estimate may contain parts supplied by a source other than the manufacturer of your motor vehicle. Any warranties applicable to these replacement parts are provided by the manufacturer or distributor of these parts, rather than the manufacturer of your vehicle."

"If this estimate includes the use of non-OEM aftermarket crash parts, then the supplier of the aftermarket parts and/or the insurer that pays for same warrants that such parts are of like kind, quality, safety, fit, and performance as original equipment manufacturer replacement crash parts."

"This estimate has been prepared based on the use of crash parts supplied by a source other than the manufacturer of your motor vehicle. Warranties applicable to these replacement parts are provided by the manufacturer or distributor of these parts rather than the manufacturer of your vehicle."

Notice: All crash parts on this estimate are new-OEM (Original Equipment Manufactured) unless otherwise specified. Parts that are described as Quality Replacement Parts, and QRP, CAPA, are Non-OEM crash parts or Aftermarket parts. If this estimate includes the use of non-OEM Aftermarket crash parts, then the supplier of the aftermarket parts and/or the insurer that pays for them warrants that such parts are of like kind, quality, safety, fit and performance as the original manufactures equipment that came on the vehicle.

To [redacted] Residents: As required by [redacted] regulations, the legend below should be used to identify whether the replacement part(s) listed on this estimate are 'new?, 'used?, 'rebuilt?, or 'reconditioned? and whether the crash part(s) described on this estimate are 'original equipment manufacturer? parts or 'non-original

[redacted] [redacted] [redacted] [redacted]

[redacted] SV

NON-OWNER RETAINED

--ACV [redacted]

--Tax [redacted]

--DMV Fees [redacted]

--Total [redacted]

--Deductible [redacted]

--Grand Total [redacted]

[redacted]

MARKET VALUATION REPORT

Prepared for [redacted] *MUTUAL*

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
Loss Unit	[redacted]
Loss Unit Type	TRUCKS
Loss Incident Date	[redacted]
Claim Reported	[redacted]

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	[redacted]
Adjuster	[redacted]
[redacted]	[redacted]
Last Updated	[redacted]

VALUATION SUMMARY

Base Value	[redacted]
Adjusted Value	[redacted]
Total	**$ 66,598.00**

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The [redacted] Market Valuation Report reflects [redacted]'s opinion as to the value of the loss unit, based on information provided to [redacted] by [redacted] MUTUAL.

BASE VALUE

This is derived from comparable unit(s) available or recently available in the marketplace at the time of valuation, per our valuation methodology described on the next page.

Inside the Report

Valuation Methodology..... 2
Loss Unit Information..... 3
Comparable Units..... 6
Valuation Notes..... 9
Supplemental Information..... 10

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[redacted] LC SV

VALUATION METHODOLOGY

How was the valuation determined?



CLAIM INSPECTION

[redacted] MUTUAL has provided [redacted] with the zip code where the loss unit is garaged, loss unit VIN, mileage/hours, options and additional equipment, as well as loss unit condition, which is used to assist in determining the value of the loss unit.



DATABASE REVIEW

[redacted] maintains an extensive database of units that currently are or recently were available for sale in the [redacted] This database includes units advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES



When a valuation is created the database is searched and comparable units are selected. On current year units, new units for sale at the time of the valuation may have been used. The zip code where the loss unit is garaged determines the starting point for the search. Comparable units are similar to the loss unit based on relevant factors. If a sufficient number of comparable units cannot be located, [redacted] may also obtain dealer quotations for a unit with attributes as reported by the insurer.

CALCULATE VALUATION



Adjustments to the price of the selected comparable units are made to reflect differences in attributes, including mileage/hours, options, additional equipment, refurbishments, after factory equipment, and condition. Dollar adjustments are based upon market research. Finally, the Base Value is the straight average of the adjusted values of the comparable units. Due to the unique nature of the loss units valued in the Commercial and Recreational Vehicle division, a valuation specialist handles [redacted] request individually.

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[redacted]

LOSS [redacted] INFORMATION

CHASSIS DETAILS

Location	[redacted]
[redacted]	[redacted]
Year	[redacted]
Make	[redacted]
Model	[redacted] DRW
Drivetrain	[redacted]
Engine -	
Description	[redacted]
Displacement	[redacted]
# of Axles (Excluding Tag & Push)	2
# of Drive Axles	1
Front Axle Rating (lbs.)	[redacted]
Rear Axle Rating (lbs.)	[redacted]
Front Wheel Type	Steel
Outside Rear Wheel Type	Steel
Inside Rear Wheel Type	Steel
Fuel Tank Type	Steel
# of Tanks/Size (Gal.)	1/35

BODY DETAILS

Body Type	FLATBED
Year	[redacted]
Make	U
Model	U
Length(feet)	Unknown

LOSS [redacted] CONDITION

	Condition
Truck Rating	Average
Body Rating	Average

Vehicles sold in the [redacted] are required to have a manufacturer assigned Vehicle Identification Number([redacted]). This number provides certain specifications of the vehicles .

Please review the information in the Loss Unit Information Section to confirm the reported mileage and condition, and to verify that the information accurately reflects the options, additional equipment, refurbishments or other aspects of the loss unit that may impact the value.

OREGON MUTUAL uses condition inspection guidelines to determine the condition of the loss unit prior to the loss. The guidelines describe physical characteristics for the loss unit, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss unit's condition.

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[redacted]

LOSS [redacted] EQUIPMENT

[redacted] - [redacted]/Brakes	[redacted] DISC BRAKES	✓
	ANTI-LOCK BRAKES (4)	✓
PQ - Power	POWER STEERING	✓
	POWER BRAKES	✓
	POWER WINDOWS	✓
	POWER LOCKS	✓
	POWER MIRRORS	✓
CR - Radio	AM RADIO	✓
	FM RADIO	✓
	STEREO	✓
	SEARCH/SEEK	✓
	AUXILIARY AUDIO CONNECTION	✓
	SATELLITE RADIO	✓
OU - Other	CALIFORNIA EMISSIONS	✓
	REAR STEP BUMPER	✓
	TRAILERING PACKAGE	✓
	RUNNING BOARDS/SIDE STEPS	✓
DX - Decor/Convenience	AIR CONDITIONING	✓
	TILT WHEEL	✓
	CRUISE CONTROL	✓
	KEYLESS ENTRY	✓
	TELESCOPIC WHEEL	✓
	STEERING WHEEL TOUCH CONTROLS	✓
	DUAL MIRRORS	✓
	INTERMITTENT WIPERS	✓
	SIGNAL INTEGRATED MIRRORS	✓
	MESSAGE CENTER	✓
	PRIVACY GLASS	✓
	OVERHEAD CONSOLE	✓
SJ - Safety	AIR BAG (DRIVER ONLY)	✓
	PASSENGER AIR BAG	✓
	FRONT SIDE IMPACT AIR BAGS	✓
	HEAD/CURTAIN AIR BAGS	✓
	BACKUP CAMERA	✓

To the left is the equipment of the loss unit that [redacted] MUTUAL provided to CCC.

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LOSS UNIT EQUIPMENT

	ALARM	✓
	TRACTION CONTROL	✓
	STABILITY CONTROL	✓
PU - Crv Paint	CLEARCOAT PAINT	✓
SH - Seating	CLOTH SEATS	✓
	RECLINING/LOUNGE SEATS	[redacted]

ADDITIONAL EQUIPMENT

Trailer Hitch	✓
Positraction	✓
Headboard	✓
Stake Sides	✓
Hands Free	[redacted]

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[redacted]

[redacted] MARKET VALUATION REPORT [redacted]

COMPARABLE UNITS

CHASSIS	Loss Unit	Comp 1	Comp 2
Price		[redacted]	
Year/Make/Model	[redacted] Super Duty	[redacted] XL [redacted]	[redacted]
Trim	Super Duty		
Odometer	[redacted]		

Configuration

Outside Rear Wheel Type	Steel	Steel	Steel
Engine Manufacturer	[redacted]		
Model Description	[redacted]	DIESEL	[redacted]
Front Wheel Type	Steel	Steel	Steel
Body Model	U	U	UNK
Truck Valuation Type	W	W	W
# of Axles (Excluding Tag & Push)	2	2	2
Front % of wear remaining			50
Inside Rear Wheel Type	Steel	Steel	Steel
Drivetrain	4X2	[redacted]	4X2
Engine Displacement	[redacted]	DIESEL	DIESEL
Fuel Tank Type	Steel	Steel	Steel
Front Axle Rating(lbs.)	[redacted]		
# of Tanks/Size(Gal.)	[redacted]		1/35
Body Year	[redacted]	[redacted]	[redacted]
# of Drive Axles	1	1	1
Length(ft.)	U	U	U
Rear % of wear remaining			50
Rear Axle Rating(lbs.)	[redacted]		
Body Make	U	U	UNK
Trans Model #/Speed	AT	AT	AT

Options

TG - Tinted Glass	✗	✓	✗
RG - Passenger Air Bag	✓	✓	✓
TD - Alarm	✓	✗	✓
DT - Privacy Glass	✓	✗	✓
S1 - Spring Suspension	✗	✓	✓
TL - Telescopic Wheel	✓	✓	✓
RL - Reclining/Lounge Seats	✓	✓	✓

[redacted] Updated Date: [redacted]
[redacted]
VIN UNKNOWN
Location Lake [redacted]
Telephone [redacted]
Source Private Seller

Comp 2 Updated Date: [redacted]
[redacted]
VIN UNKNOWN
Dealership [redacted] AUTO SALES
Location Citrus [redacted]
Telephone [redacted]
Source Dealer Ad
Stock [redacted]

Comparables used in the determination of the Base Value are not intended to be replacement units but are reflective of the market value, and may no longer be available for sale.

Price is the amount that the dealership will accept to sell the unit, though a lower price may be obtainable through negotiation.

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[redacted]

COMPARABLE UNITS

CHASSIS	Loss Unit	Comp 1	Comp 2
[redacted] - Auxiliary Audio Connection	✓	✗	✓
TQ - Steering Wheel Touch Controls	✓	✗	✓
TP - Trailering Package	✓	✓	✓
XM - Satellite Radio	✓	✗	✓
DM - Dual Mirrors	✓	✓	✓
ST - Stereo	✓	✓	✓
XG - Front Side Impact Air Bags	✓	✓	✓
BD - Running Boards/Side Steps	✓	✗	✓
DG - Head/Curtain Air Bags	✓	✓	✓
FM - FM Radio	✓	✓	✓
MC - Message Center	✓	✓	✓
KE - Keyless Entry	✓	✗	✓
MX - Signal Integrated Mirrors	✓	✗	✓
SE - Search/Seek	✓	✓	✓
IP - Clearcoat Paint	✓	✓	✓
CS - Cloth Seats	✓	✗	✓
DB - 4-Wheel Disc Brakes	✓	✓	✓
T1 - Stability Control	✓	✗	✗
IW - Intermittent Wipers	✓	✓	✓
AC - Air Conditioning	✓	✓	✓
PL - Power Locks	✓	✓	✓
PM - Power Mirrors	✓	✗	✓
EM - [redacted] Emissions	✓	✓	✓
PW - Power Windows	✓	✓	✓
AB - Anti-Lock Brakes (4)	✓	✓	✓
AG - Drivers Side Air Bag	✓	✓	✓
CC - Cruise Control	✓	✗	✓
PS - Power Steering	✓	✓	✓
TX - Traction Control	✓	✓	✓
CO - Overhead Console	✓	✓	✓
PX - Backup Camera	✓	✓	✓
PB - Power Brakes	✓	✓	✓
TW - Tilt Wheel	✓	✓	✓
AM - AM Radio	✓	✓	✓
SB - Rear Step Bumper	✓	✓	✓
Additional Equipment			
Trailer Hitch	✓	✓	✓
Tool Box	✗	✓	✗
Headboard	✓	✓	✓

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[redacted] MARKET VALUATION REPORT [redacted]

COMPARABLE UNITS

CHASSIS	Loss Unit	Comp 1	Comp 2
Hands Free	✓	✗	✓
Stake Sides	✓	✗	✓
Heated Mirrors	✗	✗	✓
Positraction	✓	✓	✓
Body			
Exterior Construction			Steel
Body Type	FLATBED	FLATBED	FLATBED
Floor Lining			Wood
Body Condition	Average	Average	Average
Truck Condition	Average	Average	Average
Adjustments:			
Make/Model/Trim		- [redacted]	
Additional Equipment			
Tool Box		- [redacted]	
Stake Sides		[redacted]	
Options			
T1 - Stability Control		[redacted]	
Odometer		- [redacted]	
Body Condition		[redacted]	
Truck Condition			
Adjusted Comparable Value		$65,627	[redacted]

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VALUATION NOTES

[redacted] - STANDARD EQUIPMENT: AB, AC, AG, AM, AT, AW, BD, CC, CO, CS, DB, DG, DM, DT, EM, FM, HF, HM, IP, IW, KE, M3, MC, MX, PB, PL, PM, PO, PS, PW, PX, RG, RL, SB, SE, ST, TD, TH, TL, TP, TQ, TW, TX, WD, XG, XM

[redacted] - Loss Vehicle Average Mileage: [redacted]

This Market Valuation Report has been prepared exclusively for use by [redacted], and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. [redacted] is [redacted] of valuations, and there are other valuation sources available.

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SUPPLEMENTAL INFORMATION

LOSS UNIT HISTORY INFORMATION

[redacted]®

[redacted]® Message: [redacted] has decoded this VIN without any errors

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[redacted]

SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✔ No Abandoned Record Found
Damaged	✔ No Damaged Record Found
Fire Damage	✔ No Fire Damage Record Found
Grey Market	✔ No Grey Market Record Found
Hail Damage	✔ No Hail Damage Record Found
Insurance Loss	✔ No Insurance Loss Record Found
Junk	✔ No Junk Record Found
Rebuilt	✔ No Rebuilt Record Found
Salvage	✔ No Salvage Record Found

EVENT CHECK	RESULTS FOUND
NHTSA Crash Test Vehicle	✔ No NHTSA Crash Test Vehicle Record Found
Frame Damage	✔ No Frame Damage Record Found
Major Damage Incident	✔ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✔ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✔ No Odometer Problem Record Found
Recycled	✔ No Recycled Record Found
Branded Title Auction	✔ No Branded Title Auction Record Found
Water Damage	✔ No Water Damage Record Found

VEHICLE INFORMATION	RESULTS FOUND
Accident	✔ No Accident Record Found
Corrected Title	✔ No Corrected Title Record Found
Driver Education	✔ No Driver Education Record Found
Duplicate Title	✔ No Duplicate Title Record Found
Emissions Safety Inspection	✔ No Emissions Safety Inspection Record Found
Fire Damage Incident	✔ No Fire Damage Incident Record Found
Lease	✔ No Lease Record Found
Lien	✔ No Lien Record Found
Livery Use	✔ No Livery Use Record Found
Government Use	✔ No Government Use Record Found
Police Use	✔ No Police Use Record Found
Fleet	✔ No Fleet Record Found
Rental	✔ No Rental Record Found
Fleet and/or Lease	✔ No Fleet and/or Lease Record Found
Fleet and/or Rental	✔ No Fleet and/or Rental Record Found
Repossessed	✔ No Repossessed Record Found
Taxi use	✔ No Taxi use Record Found
Theft	✔ No Theft Record Found

[redacted] provides [redacted] MUTUAL information reported by [redacted]® regarding the [redacted] ([redacted]). This data is provided for informational purposes. Unless otherwise noted in this Market Valuation Report, [redacted] does not adjust the value of the loss unit based upon this information.

LEGEND :
✔ No Event Found
⛔ Event Found
📋 Information Needed

TITLE CHECK
THIS VEHICLE CHECKS OUT
[redacted]s result for this loss unit show no significant title events. When found, events often indicate automotive damage or warnings associated with the unit.

EVENT CHECK
THIS VEHICLE CHECKS OUT
[redacted]'s result for this loss unit show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION
THIS VEHICLE CHECKS OUT
[redacted]s result for this loss unit show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK
THIS VEHICLE CHECKS OUT
[redacted]s result for this loss unit show no indication of odometer rollback or tampering was found. [redacted] determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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[redacted]

[redacted] MARKET VALUATION REPORT [redacted]

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE [redacted]

[redacted] historical events for this vehicle listed in chronological order.

EVENT DATE	EVENT LOCATION	[redacted] READING	DATA SOURCE	EVENT DETAIL
[redacted]			Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
[redacted]	[redacted]	[redacted]	[redacted]	[redacted] READING FROM DMV
[redacted]	[redacted]		[redacted]	TITLE (Lien Reported)
				REGISTRATION EVENT/ RENEWAL
[redacted]	[redacted]		[redacted]	PRO-RATED REGISTRATION
[redacted]	[redacted]		[redacted]	REGISTRATION EVENT/ RENEWAL

AUTOCHECK TERMS AND CONDITIONS:

[redacted]s Reports are compiled from multiple sources. It is not always possible for [redacted] to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. [redacted] searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to [redacted] by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY [redacted] OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND [redacted] FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY [redacted] FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY [redacted] ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

[redacted] shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of [redacted], including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and [redacted] shall be governed by the laws of the State o[redacted] ([redacted]) without regard to its conflict of law provisions. You and [redacted] agree to submit to the personal and exclusive jurisdiction of the courts located within the county of [redacted].

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[redacted]

[redacted] SV



PE24-014 005477 LC SV


STRIPING INC.
714.454.9087
LC SV



[redacted] LC SV


[redacted]
LC SV


[redacted] LC SV


PE24-014 005482 LC SV


[redacted] LC SV


Digitex
[redacted]4-014 005484 LC SV


PE24-014 005485 LC SV


PE24-014 005486 LC SV


CA 365789
[redacted] LC SV


CA 365789
PE24-014 [redacted] LC SV



PE24-014 005489 LC SV



PE24-014 005490 LC SV


CA 365789
PE24-014 005491 LC SV



PE24-014 005492 LC SV


[redacted] [redacted] LC SV


PE24-014 005494 LC SV


[redacted] LC SV


[redacted] SV


PE24-014 005497 LC SV


PE24-014 005498 LC SV


PE24014 005499 LC SV


PE24-014 005500 LC SV


SILVERADO
PE24-014 005501 LC SV



PE24-014 005502 LC SV



PE24-014 005503 LC SV



PE24-014 005504 LC SV


PE24-014 005505 LC SV


PE24-014 005506 LC SV


PE24-014 005507 LC SV



PE24-014 005508 LC SV



PE24-014 005509 LC SV


Continental



PE24-014 005511 LC SV


LC SV


PE24-014 [redacted] LC SV



PE24-014 005514 LC SV


PE24-014 005515 LC SV


PE24-014 005516 LC SV


KIRKLAND
PE24-014 005517 LC SV


PE24-014 005518 L6 SV



PE24-014 005519 LC SV


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PE24-014 005524 LC SV


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PE24-014 005532 LC SV


CAMERA
Big Tex
PE24-014 [redacted] LC SV



PE24-014 [redacted] LC SV


PE24-014 [redacted] LC SV


[redacted] LC SV




PE24-014 005538 LC SV


PE24-014 005539 LC SV


PE24-014 005540 LC SV


PE24-014 005541 LC SV



PE24-014 005542 LC SV


[redacted] PE[redacted]-014 005543 LC SV


PE2+014 005544 LC SV

PE24-014-005545 LC SV


PE24-014 005546 LC SV


PE24-014 005547 LC SV


PE24-014 005548 LC SV


PE24-014 005549 LC SV


PE24-014 005550 LC SV


PE24-014 005551 LC SV


PE24-014 005552 LC SV


PE24-014 005553 LC SV


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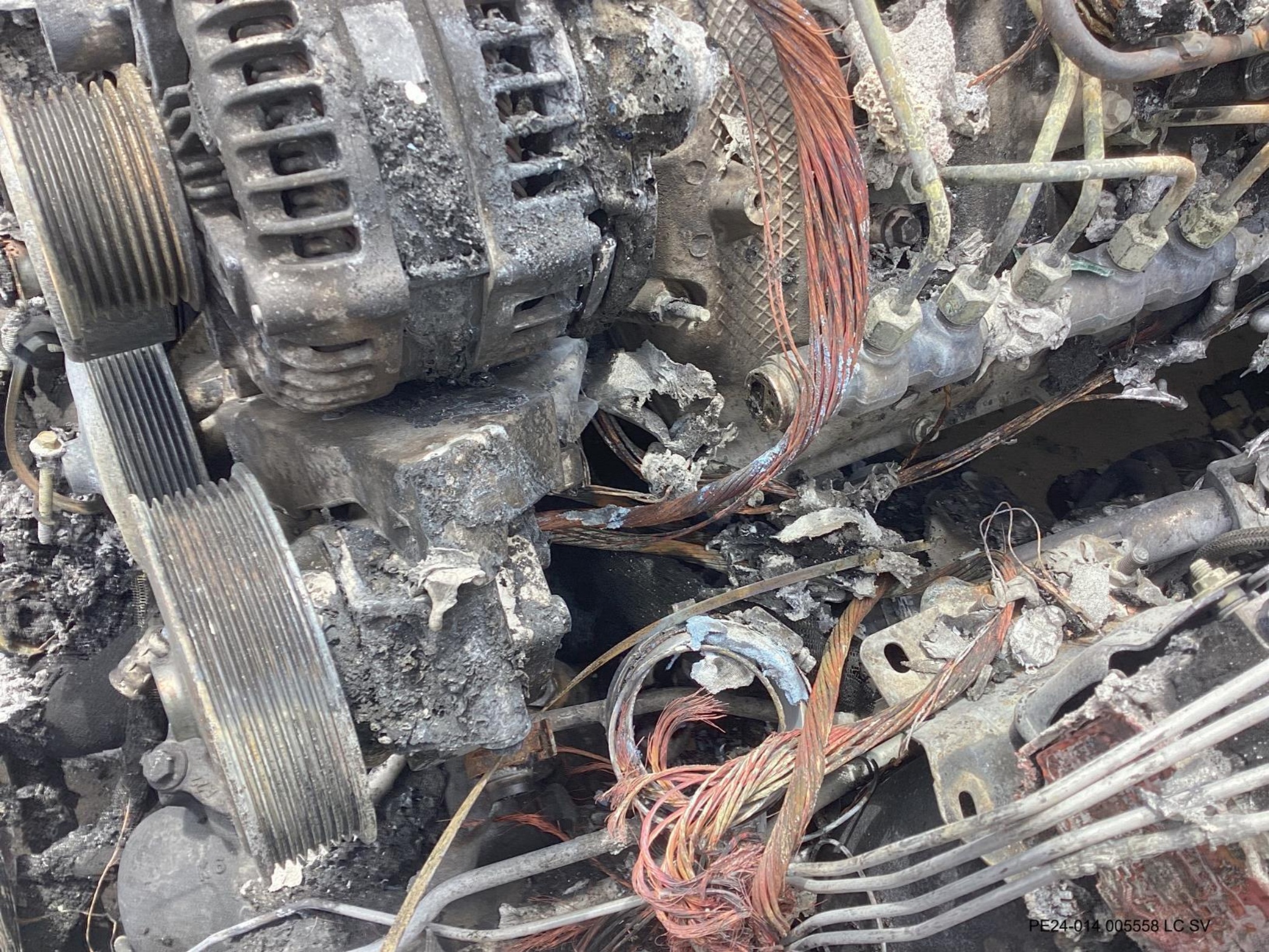
PE24-014 005556 LC SV


PE24-014 005557 LC SV


PE24-014 005558 LC SV


PE24-014 005559 LC SV


PE24-014 005560 LC SV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PE24-014 005562 LC SV


PE24-014-005563 LC SV


PE24-014 005564 LC SV

PE24-014 005565 LC SV


LC SV


PE24-014 005567 LC SV


PE24-014 005568 LC SV


PE24-014 005569 LC SV


PE24-014 005570 LC SV


PE24-014 005571 LC SV


PE24-014 005572 LC SV


PE24-014 [redacted] SV


PE24-014 005574 LC SV


PE24-014 005575 LC SV


PE24-[redacted]


PE24-014 005577 LC SV


PE24-014 005578 LC SV



PE24-014 005579 LC SV


PE24-014 005580 LC SV

PE24-014 005581 LC SV


PE24-014 005582 LC SV


PE24-014 005583 LC SV


PE24-014 005564 LC SV


PE24-014 005585 LC SV


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PE24-014 005588 LC SV

PE24-014 005589 LC SV



PE24-014 005590 LC SV


PE24-014 005591 LC SV


PE24-014 005592 LC SV



PE24-014-005593 LC SV


PE24-014 005594 LC SV



PE24-014 005595 LC SV



PE24-014 005596 LC SV

PE24-014 005597 LCSV



PE24-014 005598 LC SV

PE24-014-005609 LC SV


PE24-014 005600 LC SV


PE24-014 005601 LC SV

CA 365789

PE24-014 005602 LC SV



PE24-014 005603 LC SV


PE24-014-005604 LC SV


PE24-014 005605 LC SV

PE24-014-005606-LC-SV


PE24-014 005607 LC 8V


PF24-014 005608 LC SV


PE24-014 005609 LC SV


PE24-014 005610 LC SV


PE24-014 005611 LC SV


PE24-014 005612 LC SV



PE24-014 005613 LC SV



PE24-014 005614 LC SV


CA 365789
PE24-014 005615 LC SV


CA 365789
PE24-014 005616 LC SV


[redacted] LC SV


PE24-014 005618 LC SV


PE24-014 [redacted]

PE24-014 005620 LC SV


PE24-014 005621 LC SV

PE24-014 005622 LC SV

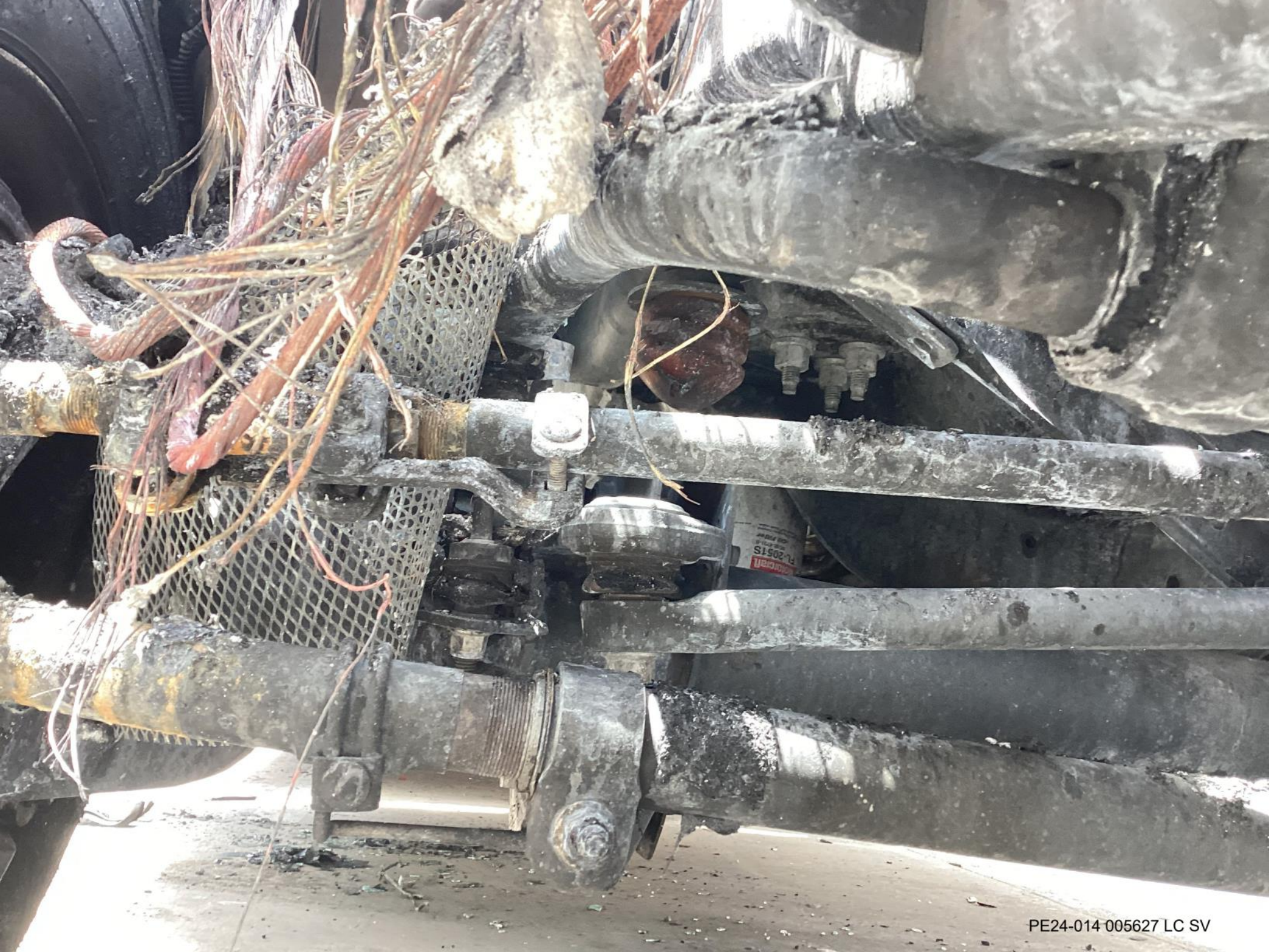


PE24-014 005623 LC SV


PE24-014 005624 LC SV


PE24-014 005625 LC SV

PE24-014 005626 LC SV


PE24-014 005627 LC SV

PE24-014 005628 LC SW



PE24-014 005629 LC SV

PE24-014 005630 LC SV


PE24-014 005631 LC SV


PE24-014 005632 LC SV

PE24-014 [redacted] LC SV

PE24-014 005634 LC SV

[redacted] LC SV

[redacted] [redacted] LC SV



PE24-014 005637 LC SV


PE24-014 005638 LC SV



PE24-014 005639 LC SV


Blue Rhino
PE24-014 005640 LC SV


PE24-014 005641 LC SV


PE24-014 005642 LC SV


PE24-014 [redacted]3 LC SV


PE24-014 005644 LC SV


PE24-014 005645 LC SV


PE24-014 005646 LC SV


PE24-014 005647 LC SV



PE24-014 005648 LC SV


PE24-014 005649 LC SV


PE24-014 005650 LC SV


PE24-014 005651 LC SV



PE24-014 005652 LC SV

PE24-014 005653 LC SV


PE24-014 005654 LC SV


PE24-014 005655 LC SV


PE24-014 005656 LC SV

PE24 014 005657 LC SV


PE24-014 005658 LC SV


PE24-014 005659 LC SV


PE24-014-0056


PE24-014 005661 LC SV



PE24-014 005662 LC SV


PE24-014 005663 LC SV


PE24-014[redacted]4 LC SV


PE24-014 005665 LC SV



PE24-014 005666 LC SV


PE24-014 005667 LC SV


PE24-014 005668 LC SV


PE24-014 005669 LC SV


PE24-014 005670 LC SV

[redacted]

& [redacted]

Fleet Request for Office of the General [redacted] Review

Email the completed form to [redacted]

[redacted] are required and must be filled in accordingly before sending this form.

Date: Case #:_____

Supporting documents included in fax? ([redacted]) **Yes or No** (#Pages_____)

FLEET INFO

Fleet Name: _____ Contact: _____

Address: _____ Title: _____

_____ Phone: _____

Is this a Fleet Managed vehicle? ([redacted]) **Yes** or **No**

If yes, please provide the following:

MANAGED FLEET INFO

Fleet Name:_____ Contact:_____

Address:_____ Title:_____

_____ Phone:_____

Who will be the [redacted] of contact? Primary Fleet contact person or Managed Fleet Contact Person

*****There Can Only Be [redacted] of Contact For A Claim *****

VEHICLE INFORMATION

Vehicle Year:_____ Vehicle Model:_____

VIN:_____ Warranty Start Date: _____

CURRENT VEHICLE LOCATION

Name of Business or Dealer: _____

Address:_____

Contact:_____ Title:_____

DETAILS OF INCIDENT

Incident Involves:

☐ Accident ☐ Fire ☐ Injury ☐ Medical Attention Sought

Description of Incident: **_____

_____

'* Do not request investigation if repairs have been completed.

[redacted] Police/Fire report made? ([redacted]) **Yes** or **No**

[redacted]

What is the alleged defect: _____

Has the alleged defective part been repaired or replaced? ([redacted]) **Yes** or **No**

What was the **city**, **state** and **date** of occurrence: _____

What was the mileage at time of occurrence: _____

List all after market additions or modifications that were made to the vehicle

_____

Was the engine running? ([redacted]) **Yes** or **No**

Were the keys in the ignition? ([redacted]) **Yes** or **No**

Has an insurance company been advised of this incident? Yes No

If yes, please provide name, address and phone number of insurance company and adjuster's name and claim number.

_____

[redacted] REPRESENTIVE CONTACT

Name:_[redacted]_____ CDS ID: _[redacted]_____

Phone:_[redacted]_____ Fax:_____

ATTORNEY INFORMATION

Attorney Involved? ([redacted]) **Yes** or **No**

If yes, Attorney's Name: _____ Phone #:_____

ADDITIONAL COMMENTS/INSTRUCTIONS: _____

_____

_____

[redacted]

& [redacted]

Fleet Request for Office of the General [redacted] Review

Email the completed form to [redacted]

[redacted] are required and must be filled in accordingly before sending this form.

Date: Case #:_____

Supporting documents included in fax? ([redacted]) **Yes or No** (#Pages_____)

FLEET INFO

Fleet Name: _____ Contact: _____

Address: _____ Title: _____

_____ Phone: _____

Is this a Fleet Managed vehicle? ([redacted]) **Yes** or **No**

If yes, please provide the following:

MANAGED FLEET INFO

Fleet Name:_____ Contact:_____

Address:_____ Title:_____

_____ Phone:_____

Who will be the [redacted] of contact? Primary Fleet contact person or Managed Fleet Contact Person

*****There Can Only Be [redacted] of Contact For A Claim *****

VEHICLE INFORMATION

Vehicle Year:_____ Vehicle Model:_____

VIN:_____ Warranty Start Date: _____

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Name of Business or Dealer: _____

Address:_____

Contact:_____ Title:_____

DETAILS OF INCIDENT

Incident Involves:

☐ Accident ☐ Fire ☐ Injury ☐ Medical Attention Sought

Description of Incident: **_____

_____

'* Do not request investigation if repairs have been completed.

[redacted] Police/Fire report made? ([redacted]) **Yes** or **No**

[redacted]

What is the alleged defect: _____

Has the alleged defective part been repaired or replaced? ([redacted]) **Yes** or **No**

What was the **city**, **state** and **date** of occurrence: _____

What was the mileage at time of occurrence: _____

List all after market additions or modifications that were made to the vehicle

_____

Was the engine running? ([redacted]) **Yes** or **No**

Were the keys in the ignition? ([redacted]) **Yes** or **No**

Has an insurance company been advised of this incident? Yes No

If yes, please provide name, address and phone number of insurance company and adjuster's name and claim number.

_____

[redacted] **REPRESENTIVE CONTACT**

[redacted]

ATTORNEY INFORMATION

Attorney Involved? ([redacted]) **Yes** or **No**

If yes, Attorney's Name: _____ Phone #:_____

ADDITIONAL COMMENTS/INSTRUCTIONS:_____

_____

_____

[redacted]

To whom it may concern, On [redacted] my assistant and I were on our way to work. We were [redacted] into the drive, when my assistant noticed a dropped in speed from [redacted] to [redacted], then [redacted] it stalled on us. At [redacted], My assistant and I thought our DEF ran out. My assistant then turned the truck back on and continued driving for [redacted] when we heard a loud pop and smoke came out of the dash and hood. We immediately pull off to the side, pop the hood open and notice fire coming out of the engine. I immediately extinguished the fire with the extinguisher. Luckily the fire was minimal and no one got hurt.

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted] Lit
Product Claims

Officce of General Counsel - Product Claims
[redacted]
PO Box 70
[redacted]

[redacted] Claims
P.O. Box 52250
Phoenix AZ [redacted]

OCT 15 2018

RE: Claim Number: [redacted]
Date of Loss: [redacted]
City/State of Loss: [redacted]
Insured: [redacted]
Vehicle: [redacted] SD
VIN: [redacted]
Mileage: [redacted] - approximate

To Whom It May Concern:

This notice is to advise you of a loss that occurred to our insured's vehicle. Our preliminary investigation indicates that [redacted] may be responsible for this loss. Please consider this as our notice of possible subrogation and our notice to you of the opportunity to schedule an inspection of the vehicle.

The vehicle is being held at a location in [redacted] and is available for your inspection by appointment only. There is no authorization to inspect this vehicle outside the presence of a [redacted]® representative.

Any settlement with our policyholder with respect to this loss must not prejudice [redacted]'s rights, as subrogor, nor shall [redacted]'s rights be released by the execution of a general release with such policyholder.

In order to assist you in evaluating and processing the subrogation claim, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Your cooperation is appreciated. If you have any questions, or would like to set up an appointment to inspect the evidence, please contact us.

[redacted]

Sincerely,

[redacted]
Claim Specialist
[redacted]
Fax: [redacted]

[redacted]

[redacted] SV

[redacted]



PE24-014 005683 | C-SV

LC SV





PE24-014 005685 LO SV



PE24-014 005686 LC SV


-014

PE24-014 005688 LC SV

LC SV

[redacted]

AMERICAN TIRE DISTRIBUTORS


TD
AMERICAN TIRE DISTRIBUTORS





PE24-014 005692 LC SV



PE24-014 005693 LC SV


PE24-014 005894 LC SV


MONTANA
ROAD ARMOR


MONTANA







LC SV

P24-014 005701 LC SV


V6 3.5
PE24-014 005702 LC SV



PE24-014 005703 LC SV





PE24-014 005705 LC SV



PE24-014 [redacted] LC SV

PE24-014 005707 LC SV


PE24-014 005708 LC SV


LC SV

PE24-014 005710 LC SV

PE24-014 005711 LC SV

PE24-014 005712 LC SV



PE24-014 005713 LC SV



PE24-014 005714 LC SV



PE24-014 005715 LC SV



PE24-014 005716 LC SV


10
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218


PE24 014 005718 LC SV




PE24-014.005720 LC SV







PE24-014 005724 LC SV



PE24-014 005726 LC SV



PE24-014 005727 LC SV



PE24-014 005729 LC SV





PE24-014 005732 LC SV



PE24-014 005734 LC SV



PE24-014 005735 LC SV





PE24-014 005737 LC SV

PE24-014 005738 LC SV



PE24-014 005739 LC SV




PE24-014 005741 LC SV



PE24-014 005742 C SV

Sorted By **Premium**

Save this search

Back to top

Adventure Camper Sales - Almo, KY - 913 mi away



1/0

$59,900

Make An Offer

Delivery Available

Used 2020 Keystone Rv
Fifth Wheel RV
3791rd Montana

2020 Keystone Rv 3791rd
Montana

Email

[redacted]

Blue Compass [redacted]
Jacksonville (RV One)

- Jacksonville, FL - 1,444 mi away

Chat

View our other Blue Compass RV location

Feedback

PE24-014 005743 LC SV

RV => Roof => Replace => Fixed Roof

f damage in each box below and click the **Calculate** button.
e boxes blank if no repairs are needed for that option.

Print

Aluminum ◉ Rubber ○ Fiberglass	
ing replacement: (More Info)	40.33
◉ Yes ○ No (Luan and foam will be included with fiberglass roofs)	
Calculate Reset	
Roof Replace Options	
fo)	$967.92
More Info)	[redacted]
)	[redacted]
o)	$0
	[redacted]
	52.43 hrs.

re included in the replacement cost. Labor for all circumference moldings are
f roof replacement. You may need to allow for R&I for any additional roof

ided to you as a job aid. Each estimate should be reviewed on a case by case basis.
not listed or included may be required for repairs. Good judgment should always

PE24-014 005744 LC SV

Support & Service

Search

Dometic 9100 Power Patio Awning (91

Patio Awning, double sided vinyl fabric, vinyl weathershi

$1,242.99

Find a dealer

● Not Available Onlin [redacted]

Your Configurations

Ed

From: [redacted]
Subject: [EXTERNAL] Re: [redacted] Claim Photos Batch [redacted]
To: [redacted]
Sent: [redacted]
Attached: [redacted], [redacted], [redacted]

[redacted] Claim Photos Batch 3 [redacted]

[redacted]
Licensed Insurance Producer
[redacted]
[redacted]
[redacted]
FON: [redacted]
FAX: [redacted]

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On [redacted] <[redacted]> wrote:

> [redacted] Claim Photos Batch [redacted]
> [redacted]
> Licensed Insurance Producer
> [redacted]
> [redacted]
> [redacted]
> FON: [redacted]
> FAX: [redacted]
>
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>
> On [redacted] <[redacted]> wrote:
>
> > [redacted],
> >
> > Attached are photos [redacted] sent over of his travel trailer claim.
> >
> > Thank you,

[redacted]

[redacted]
Licensed Insurance Producer
[redacted]
FON: [redacted]
FAX: [redacted]

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[redacted]

PE24-014-005748 LC SV

PE24-014 005749 LC SV

PE24-014 005750 LC SV

From: [redacted]
Subject: [EXTERNAL] Re: [redacted] Claim Photos Batch 1 [redacted]
To: [redacted]
Sent: [redacted]
Attached: [redacted], [redacted], [redacted], [redacted], [redacted]

[redacted] Claim Photos Batch 2 [redacted]
[redacted]
Licensed Insurance Producer
[redacted]
[redacted]
[redacted]
FON: [redacted]
FAX: [redacted]

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On [redacted] [redacted] <[redacted]> wrote:

> [redacted],
>
> Attached are photos [redacted] sent over of his travel trailer claim.
>
> Thank you,
>
> [redacted]
> Licensed Insurance Producer
> [redacted]
> [redacted]
> [redacted]
> FON: [redacted]
> FAX: [redacted]
>
> NOTICE: This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

[redacted]




LC SV




PE24-014 005755 LC SV


PE24-014 005756 LC SV



LC SV



PE24-014 005758 LC SV



PE24-014 [redacted] LC SV



PE24-014 005762 LC SV


LOAD RA
TREAD PLIE
SIDEWALL PLIE
MICHELIN®
M+S
TUBELESS
RADIAL
PE24-014 005763 LC SV

STEELMAN

mm/inch/F

12
32
in
FRAC

ON/OFF

ZERO

PE24-014 005764 LC SV

STEELMAN

mm/inch/F

12
32
in
FRAC

ON/OFF ZERO

PE24-014 005765 LC SV


STEELMAN
mm/inch/F
12
32
in
FRAC
ON/OFF
ZERO



PE24-014 005767 LC SV

[redacted] for this instead? [redacted] ltx ms [redacted] tread d

SPECIFICATIONS

Part Number	[redacted]
Manufacturer Part Number	[redacted]
Tire Category	Light Truck
Size	[redacted]
Tread Depth	14 32NDS
6 [redacted]	

Type here to search

PE24-014 005768 LC SV



PE24-014 005769 LC SV



PE24-014 005770 LC SV



PE24-014 005771 LC SV



PE24-014 005772 LC SV1



PE24-014 005773 LC SV



PE24-014 005774 LC SV



PE24-014 005775 LC SV


ALLIANCE


KING RAM

LT275/65R20 (126/123R)

TUBELESS
RADIAL

PE24-014 005781 IC SV



PE24-014 005779 LC SV

GVWR: 5216 KG (11500 LB)
RGAWR: 3280 KG (7230 LB)
LT275/65R20E 126/123R TIRES
20X8.0J RIMS
AT 420 kPa/ 60 PSI COLD AT 550 kPa/ 80 PSI COLD
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE
[redacted] OF MANUFACTURE SHOWN ABOVE.
TYPE: Truck

EXT PNT: UM RC: 58 DSO:

WB	INT TR	TP/PS	R	AXLE	TR	SPR	
160	SP		X	3J	W	TTNN	F0087 T0833

MADE IN [redacted] ULC ▽ 5U5A-3520472-AA

PE24-014 005780 LC SV



PE24-014 005781 LC SV


Vern Eide
Ford
MITCHELL, SD
KING RANCH
SUPERDUTY
Ford


FX4
Vern Eide
Ford
MITCHELL SD
KING RANCH
SUPER DUTY



PE24-014 005784 LC SV



PE24-014 005785 LC SV



PE24-014 005786 LC SV


[redacted]



PE24-014 005788 LC SV

PE24-014 006789 LC SV



PE24-014 005790 LC SV



PE24-014 005791 LC SV



PE24-014 005792 LC SV



PE24-014 005793 LC SV

PE24-014 005794 LC SV



PE24-014 005795 LC SV



PE24-014 005796 LC SV



PE24-014 005797 LC SV



PE24-014 005798 LC SV



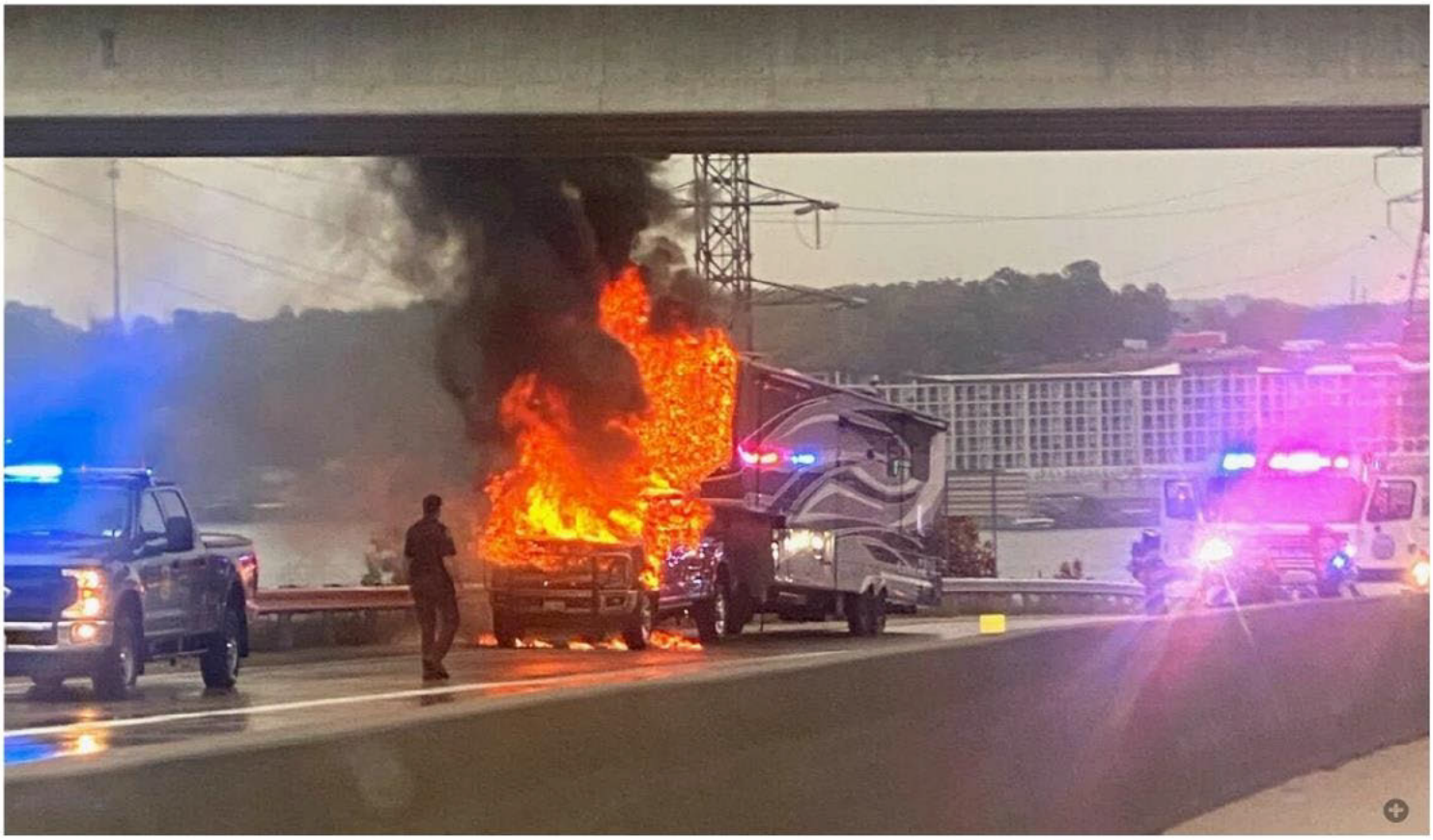
PE24-014 005799 LC SV

[redacted]

EDITOR'S PICK | HOT

PHOTOS: Truck Pulling RV Catches Fire On Bridge Over Lake Of The Ozarks

[redacted]



[redacted]. — A truck pulling a camper caught on fire on the [redacted], [redacted].

[redacted]

The incident happened in the westbound lanes of the divided highway, at around [redacted] 4.

[redacted], [redacted] were still closed, as emergency responders continued to work the scene, but traffic was moving in the left lane.

As of this publishing, the [redacted] had not released a report detailing the crash, what may have caused the fire, or if anyone was injured.



courtesy of [redacted]

[redacted]

Over Lake Of The Ozarks

[redacted]ct 4, 2023 Updated Oct 4, 2023



photo courtesy of Eric Petska

[redacted]


PE24-014 005803 LC SV


POWER STROKE


[redacted] LC SV


PE24-014 005806 LC SV


PE24-014-005807 LC SV

POMP'S TIRE SERVICE, INC.

REMITTANCE ADDRESS: [redacted]

CREDIT DEPT: [redacted]

INVOICE #: [redacted]

[redacted]

** NEW REMIT TO: **
** [redacted] **
** [redacted] **

[redacted]

LUG NUTS MUST BE RETORQUED AFTER 50 MILES

CUSTOMER: [redacted]

482 [redacted]
LENA, [redacted]

CREATED BY [redacted]
PRIMARY: [redacted] 0 VEHICLE: [redacted]
SALESMAN: [redacted] LICENSE: [redacted] MILEAGE: [redacted]
VIN: [redacted]
INVOICE DATE: [redacted] TERMS: DUE ON DELIVERY

PRODUCT	MECHANIC	QUANTITY	PRICE	F.E.T.	EXTENSION
[redacted] MI DEFEND LTX		4	[redacted]		[redacted]
LT TRK SPIN BALANCE - ON VEHICLE	[redacted]	4.00	20.00		80.00
RUBBER VALVE OR TPMS REBUILD KIT		[redacted]			12.00
TPMS LABOR CHARGE	[redacted]				
LT TRK SCRAP DISPOSAL FEE		[redacted]			24.00
WHEEL CORROSION SERVICE		[redacted]			
WHL HAND TORQUED TO MNFG SPECS					
PSR FREE ROTATION/LIFE OF TIRE					
FREE DOT TIRE REGISTRATION					
*TIRE GUARD PROTECTION PLAN		4	[redacted]		108.00
*TIRE GUARD DECLINED-INIT:		[redacted]			
Registration: Serial [redacted]		Quantity 4			
Torqued By: [redacted] LINCICUM		TORQUE LB/FT:165			
RETAIL SHOP/SERVICE SUPPLIES		[redacted]			
RSUPL					

MERCHANDISE: [redacted]
LABOR: [redacted]
OTHER: [redacted]
F.E.T.: [redacted]
SALES TAX: [redacted]
INVOICE TOTAL: [redacted]

CUSTOMER COPY

CHECK [redacted]

Check Verification #: [redacted]

A finance charge of [redacted] will be added to the unpaid balance after [redacted]

CUSTOMER ESTIMATE SELECTION

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.

1. I request an estimate in writing before you begin repairs. _____
2. Please proceed with repairs but call me before continuing if price will exceed $ _____ _____
[redacted] do not want an estimate. _____

Do you want the replaced parts you are entitled to? ☐ YES ☐ NO

ESTIMATED PRICE OF REPAIRS $

☐ This vehicle received without face to face contact

I hereby authorize the below repair work to be done along with necessary materials. You and your employees may operate vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident, damage from freezing due to lack of anti-freeze or any other causes beyond your control.

CUSTOMER SIGNATURE X _____

ADDITIONAL WORK AUTHORIZED BY: _____

DATE _____ TIME _____ A.M. P.M. [redacted] NO CALLED

005 [redacted] LC SV NEW ESTIMATE

Claim Payment Detai [redacted]

Payment Information

Disbursement Number: [redacted]
Draft Number:
Pay to the Order of:
Mailing Address:

In Payment Of:

Total Amount: $67,069.14
Invoice Number: [redacted]

Reviewed Summary

Issuing Rep: [redacted]
Issue Date:
Last Updated Rep:

Approved By:
Review Date:
Reviewed By:

Bank Information

Type: Loss
Stop Reason:
Stop Date:

Bank Code: 1CD
Cleared: 10-26-23

Exposure Detail: COMP

Party Name: [redacted]
Property Description: 19 FORD F350
Payment Type: FINAL PAYMENT

Amount Paid: $67,069.14
Deductible Taken: $500.00
Property Damage: $0.00
Rental: $0.00

Claim Payment Detail [redacted]

Payment Information

Disbursement Number: [redacted]
Draft Number:
Pay to the Order of:
Mailing Address:

In Payment Of:

Total Amount: $750.00
Invoice Number: [redacted]

Reviewed Summary

Issuing Rep: [redacted]
Issue Date:
Last Updated Rep:

Approved By:
Review Date:
Reviewed By:

Bank Information

Type: Loss
Stop Reason:
Stop Date:

Bank Code: 1CD
Cleared: No

Exposure Detail: EMERG EXP

Party Name: [redacted]
Property Description: 20 KEYSTONE RV MONTANA LEGACY...
Payment Type: FINAL PAYMENT

Amount Paid: $750.00
Deductible Taken: $0.00
Property Damage: $0.00
Rental: $0.00

Claim Payment Detai [redacted]

Payment Information

Disbursement Number [redacted]
Draft Number:
Pay to the Order of:
Mailing Address:

In Payment Of:

Total Amount: $79,250.00
Invoice Number [redacted]

Reviewed Summary

Issuing Rep: [redacted]
Issue Date:
Last Updated Rep

Approved By:
Review Date:
Reviewed By:

Bank Information

Type: Loss
Stop Reason:
Stop Date:

Bank Code: 1CD
Cleared: No

Exposure Detail: REPL/COMP

Party Name: [redacted]
Property Description: 20 KEYSTONE RV MONTANA LEGACY...
Payment Type: FINAL PAYMENT

Amount Paid: $79,250.00
Deductible Taken: $750.00
Property Damage: $0.00
Rental: $0.00

INSTRUCTIONS: Please fill out this questionnaire and gather the requested documents. Once you have done so, please send the materials to [redacted] ([redacted]).

CLAIM, VEHICLE, AND INCIDENT INFORMATION

1. What is the insured's name?

[redacted]

2. What is the insured's current mailing address?

[redacted]

[redacted]

3. What is your claim number?

[redacted] (Main Claim)

[redacted] (Companion Claim) - [redacted]

VIN No.: [redacted]

4. What is the name of the insured's insurance company?

[redacted]

5. What is the vehicle's year, make and model?

[redacted]

6. What is the vehicle's [redacted] VIN?

[redacted]

7. Was the vehicle purchased new, used, or certified pre-owned (CPO)?

Requested

8. If the vehicle was purchased used or CPO, where was the vehicle purchased, what was the date of purchase, and what was the mileage at purchase?

Requested

9. What aftermarket additions or modifications have been made to the vehicle?

- New airbags, [redacted]
- New tires, [redacted]

10. What are the alleged defects pertaining to the vehicle, if any? Include recall numbers if applicable.

N/A. We're working on scheduling a joint exam. The area of origin is believed to be in the engine compartment.

11. In what city and state did the incident take place?

[redacted]

12. Please describe what happened before, during, and after the incident:

- Vehicle caught fire while in operation pulling a [redacted]

- IV went into lift mode - lost all power
- Started slowing down/accelerating
- Insured stopped / pulled over
- Message: low fuel pressure on dash
- At that same time, there was a small exp under vehicle front
- Smoke immediately filled into the cabin
- Insured got out of truck

13. What was the mileage of the vehicle at the time of the incident?

[redacted]

14. Has the vehicle or the allegedly defective parts been repaired or replaced?

No.

15. What is the current location of the vehicle and the allegedly defective parts?

Copart | Lot [redacted]

[redacted]

[redacted]

DOCUMENTS

1. ☒ Full-page color photographs of the following items from several different angles: (1) all sides of the vehicle; (2) the damage to the vehicle; (3) any allegedly defective parts; (4) the inside of the vehicle – including the steering wheel, dashboard, and roof areas; and (5) the scene of the incident.

2. ☐ The insured's statement with a complete description of the incident.

3. ☒ The police department report and fire department report.

4. ☐ Any expert reports, written findings, and photographs.

5. ☐ Any videos of the incident.

6. ☐ Any data/reports from any recording sensors or driver monitoring devices.

7. ☒ The complete service records for the vehicle, including any CARFAX reports, regular maintenance records, and oil change records.

8. ☒ Any loss worksheets, repair estimates, repair orders (including the repair orders generated from the incident), and draft payments for any alleged damages.

9. ☒ A full itemization of damage and their accompanying proofs.

10. ☐ Any applicable insurance policies for the insured, including any assignment of rights.

INJURY INFORMATION

If you are not alleging any injuries, skip this section.

If you are alleging any injuries, [redacted] is required to provide certain information to Medicare. As such, to properly consider your claim, [redacted] will need to collect the following information about the injured individuals:

1. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

2. Full Legal Name: Click or tap here to enter text.
Gender: Click or tap here to enter text.
Date of Birth: Click or tap here to enter text.
SSN or Medicare HICN: Click or tap here to enter text.
Alleged Injury: Click or tap here to enter text.

INJURY DOCUMENTS

If you are not alleging any injuries, skip this section.

1. ☐ All medical records related to the diagnosis or treatment of any alleged injuries.
2. ☐ All medical bills for any diagnoses or treatments undergone as a result of any alleged injuries.

OTHER NOTES AND INFORMATION

Please put any additional notes or information you would like to share in the box below

Other parties on notice: [redacted], [redacted], Turbo Diesel Performance

[redacted]

Progressive Group of Insurance Companies

Settlement Summary

Claim Information

Claim Numbe [redacted]
Policy Number:
Owner [redacted]

Coverage Type of Loss: Comprehensive
Loss Date: 10/04/2023
Reported Date: 10/04/2023
Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: 2020 KEYSTONE RV MONTANA LEGACY EDITION FIFTH
VIN [redacted]
Mileage: True Mileage Unknown

Location: [redacted]
Exterior Color: black
License Plate: [redacted]

Loan Information		Payment Information	
Lien Holder Payoff:	$0.00	**Lien Holder Payment(s):**	$0.00
Loan/Lease Payoff Coverage:	$0.00	**Net to Owner:**	$79,250.00

Settlement

Stated Amount:	$80,000.00
Actual Cash Value:	$62,445.00
Base Value:	$62,445.00
Title History Adjustment:	-$0.00
Refurbishment Adjustments:	$0.00
After Market Parts Adjustment:	$0.00
Condition Adjustment:	$0.00
Prior Damage Adjustment:	-$0.00
Market Value:	$ 62,445.00
Settlement Adjustment(Pre-Tax):	$0.00
Fees:	$0.00
Taxes:	$ 0.00
Company Obtains:	$0.00
Net Settlement:	$80,000.00
Settlement Adjustment(Post-Tax):	$0.00
Deductible:	-$750.00
Other Adjustments:	$ 0.00
Total Settlement:	$79,250.00

Adjuster License #:
Comments:

[redacted] EC SV

Progressive Group of Insurance Companies

Settlement Summary

Claim Information

Claim Numbe [redacted]
Policy Numbe [redacted]
Owner [redacted]

Coverage Type of Loss: Comprehensive
Loss Date: 10/04/2023
Reported Date: 10/04/2023
Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: 2019 Ford Super Duty F-350 SRW King Ranch 4 Door Crew Cab 7 Foot Bed 6.7L 8 Cyl Diesel Turbocharged A 4WD
VIN: [redacted]
Mileage: 58,809 miles
Title History: No

Location [redacted]
Exterior Color: Agate Black
License Plate [redacted]
Title History Comments:

Loan Information		Payment Information	
Lien Holder Payoff:	$0.00	**Lien Holder Payment(s):**	$0.00
Loan/Lease Payoff Coverage:	$0.00	**Net to Owner:**	$67,069.14

Settlement

Stated Amount:	$0.00
Actual Cash Value:	$67,569.14
Base Value:	$66,896.64
Title History Adjustment:	-$0.00
Refurbishment Adjustments:	$0.00
After Market Parts Adjustment:	$440.00
Condition Adjustment:	$232.50
Prior Damage Adjustment:	-$0.00
Market Value:	$ 67,569.14
Settlement Adjustment(Pre-Tax):	$0.00
Fees:	$0.00
Taxes:	$ 0.00
Company Obtains:	$0.00
Net Settlement:	$67,569.14
Settlement Adjustment(Post-Tax):	$0.00
Deductible:	-$500.00
Other Adjustments:	$ 0.00
Total Settlement:	$67,069.14

Adjuster License #:
Comments:

TURBO DIESEL PERFORMANCE

[redacted]

BROWNTOWN W[redacted]

[redacted]

PAID
09/27/2023

Date
9/26/2023

[redacted]

[redacted]

Bill To
[redacted]

P.O. No.	Terms	Project

Description	Qty	Rate	Amount
RED LABEL AIR HELPER SPRING KIT [redacted]	1	691.44	691.44T
WIRELESS ([redacted]) WITH [redacted]	1	699.00	699.00T
MISC. SHOP SUPPLY	4	4.00	16.00T
KN OIL FILTER EXTENDED LIFE	1	[redacted]	20.02T
SYNTHETIC [redacted] PREMIUM CJ4	[redacted]		104.63T
SHIPPING	1	24.1028	24.10T
SERVICE TRUCK WITH NO FUEL FILTERS. INSTALL AIR BAGS AND CONTROLLER WHICH WORKS GOOD THANK YOU [redacted] MILES	[redacted]		795.00T

DUE UPON RECEIPT !
~~Payment not received will be subject to 1 1/2 % interest . Thank You !~~

Subtotal	[redacted]
Sales Tax (	[redacted]
Total	[redacted]
Payments/Credits	[redacted]
Balance Due	[redacted]

SHOP [redacted] FAX [redacted]

[redacted] LC SV

[redacted]

A [redacted] LIMITED LIABILITY [redacted]

VIA EMAIL & US MAIL
[redacted] 7, [redacted]

[redacted] Group
Attn: Chris [redacted]
[redacted]
[redacted] MI[redacted]

RE: [redacted] Northern Insurance Company
Your Client: Ford Motor Company
[redacted]
Date [redacted] 4, [redacted]
[redacted] (Main Claim)
[redacted] 2019 Ford [redacted]; [redacted]

[redacted]:

Our firm has [redacted] Northern Insurance Company to pursue subrogation with regard to the above-referenced loss. Please direct all further communication regarding this matter to me. It is indicated from the materials [redacted] us by Progressive, that the above-referenced vehicle caught on fire and burned. Our investigation confirms this loss was due to fuel system failure within the vehicle. All prior maintenance has been ruled out.

At this time, we have been authorized to reach a settlement agreement with you without including interest, fees or costs, prior to [redacted] Progressive Insurance Company has paid a total [redacted] to or on behalf of its insured for the above referenced damages.

[redacted] me within 10 days to discuss payment; otherwise we have been authorized to proceed with litigation without further notice.

Thank you for your anticipated prompt attention to this matter. I look forward to hearing from you soon.

Sincerely,

[redacted] *Pegelow*

[redacted] Pegelow
Attorney at [redacted]

Vehicle Valuation Report

Prepared For Progressive Group of [redacted]

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted]

Loss Date	Reported Date	Valuation Report Date	Valuation Report ID	Version Number
[redacted]	[redacted]	[redacted]	[redacted]	1

Vehicle Information

Year	Make	Model	Location	Mileage
[redacted]	[redacted]	[redacted] Door Crew Cab [redacted] Bed [redacted] Diesel Turbocharged A 4WD	[redacted]	[redacted]

Ext Color	License	VIN	Title History
[redacted]	[redacted]	[redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Base Value =	[redacted]
Condition +	[redacted]
Prior Damage	[redacted]
Aftermarket Parts +	[redacted]
Refurbishment	[redacted]
Market Value =	[redacted]

Settlement Value: [redacted]

Settlement Adjustments

Adjustments specific to your policy

Deductible -	[redacted]
Settlement Value =	[redacted]

[redacted] POWER

[redacted] WorkCenter® Total Loss

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[redacted] SV

Loss Vehicle Detail

Loss vehicle: 2019 Ford Super Duty F-350 SRW | King Ranch 4 Door Crew Cab 7 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Standard Equipment

Exterior

Aluminum Panels	Auto On/Off Aero-Composite Halogen Auto High-Beam Daytime Running Lights Preference Setting Headlamps w/Delay-Off
Black Side Windows Trim and Black Front Windshield Trim	Body-colored door handles
Body-Colored Grille w/Chrome Accents	Body-Colored Power Heated Side Mirrors w/Convex Spotter, Power Folding and Turn Signal Indicator
Cargo Lamp w/High Mount Stop Light	Clearcoat paint
Colored Bodyside Cladding	Colored Front Bumper w/2 Tow Hooks
Colored Rear Step Bumper	Deep tinted glass
Front fog lamps	Front license plate bracket
Full-Size Spare Tire Stored Underbody w/Crankdown	Headlights-Automatic Highbeams
Illuminated running boards	Perimeter/Approach Lights
Power Extendable Trailer Style Mirrors	Power Rear Window w/Defroster
Rain Detecting Variable Intermittent Wipers	Regular Box Style
Steel spare wheel	Tailgate Rear Cargo Access
Tailgate/Rear Door Lock Included w/Power Door Locks	Tires: LT275/65Rx18E BSW A/S
Wheels: 18" Bright Machined Cast Aluminum -inc: magnetic painted pockets and light caribou wheel ornaments w/King Ranch logo	

Interior

110V/400W Outlet -inc: 1 in-dash mounted outlet	2 Seatback Storage Pockets
60-40 Folding Split-Bench Front Facing Fold-Up Cushion Rear Seat	Air filtration
Cruise control w/steering wheel controls	Day-Night Auto-Dimming Rearview Mirror
Delayed Accessory Power	Driver And Passenger Visor Vanity Mirrors w/Driver And Passenger Illumination
Driver information center	Driver Seat
Engine Compartment And Pickup Cargo Box Lights	Fade-to-off interior lighting
Fixed antenna	Flow-Through Console -inc: 110V/400W outlet in rear
FOB Controls -inc: Cargo Access and Remote Start	FordPass Connect 4G LTE WiFi Mobile Hotspot Internet Access
Front And Rear Map Lights	Front Cupholder
Full Carpet Floor Covering -inc: Carpet Front And Rear Floor Mats	Full cloth headliner
Full overhead console w/storage	Garage Door Transmitter
Gauges -inc: Speedometer, Odometer, Oil Pressure, Engine Coolant Temp, Tachometer, Transmission Fluid Temp, Engine Hour Meter, Trip Odometer and Trip Computer	Heated Leather Steering Wheel w/Auto Tilt-Away
HVAC -inc: Underseat Ducts	Illuminated locking glove box
Instrument Panel Covered Bin, Dashboard Storage, Driver / Passenger And Rear Door Bins	Integrated Navigation System w/Voice Activation
Interior Trim -inc: Metal-Look Instrument Panel Insert, Genuine Wood/Chrome Door Panel Insert and Chrome/Metal-Look Interior Accents	Keypad

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Leather Door Trim Insert	Manual Adjustable Rear Head Restraints
Memory Settings -inc: Door Mirrors, Steering Wheel and Pedals	Outside temp gauge
Passenger Seat	Perimeter alarm
Power 1st Row Windows w/Driver And Passenger 1-Touch Up/Down	Power Adjustable Pedals
Power Door Locks w/Autolock Feature	Power Rear Windows
Power Tilt/Telescoping Steering Column	Proximity Key For Doors And Push Button Start
Radio w/Seek-Scan, Clock, Speed Compensated Volume Control and Radio Data System	Radio: B&O Sound System by Bang & Olufsen -inc: AM/FM/MP3, 10 speakers and subwoofer
Rear center armrest	Rear cupholder
Remote Keyless Entry w/Integrated Key Transmitter, Illuminated Entry and Panic Button	Securilock Anti-Theft Ignition (pats) Immobilizer
Sirius Travel Link Real-Time Traffic Display	SiriusXM Radio -inc: a 6-month prepaid subscription, Services are not available in Alaska and Hawaii, Subscriptions to all SiriusXM services are sold by SiriusXM after trial period, If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates, Fees and taxes apply, To cancel you must call SiriusXM at 1-866-635-2349, See SiriusXM Customer Agreement for complete terms at www.siriusxm.com, All fees and programming subject to change, SiriusXM and all related marks and logos are trademarks of SiriusXM Radio Inc
Smart Device Remote Engine Start	SYNC 3 Communications & Entertainment System -inc: enhanced voice recognition, 8" LCD capacitive touch screen in center stack w/swipe capability, pinch-to-zoom capability included w/available voice-activated touchscreen navigation system, 4.2" productivity screen in IP cluster, AppLink, 911 Assist, Apple CarPlay and Android Auto and 2 smart charging USB ports, NOTE: SYNC AppLink lets you control some of your favorite compatible mobile apps w/your voice, It is compatible w/select smartphone platforms, Commands may vary by phone and AppLink software
Trip computer	Unique King Ranch Leather 40/Console/40 Front Seats -inc: Kingsville Antique Affect leather seating surfaces w/matching 60/40 rear bench w/partitioned locking under-seat storage, 12V powerpoint, dual integrated cupholders in armrest, 2 outboard head restraints, 10-way power (includes power lumbar), memory, easy-entry/exit driver's seat and heated/cooled driver and passenger seating
Urethane Gear Shifter Material	Voice Activated Dual Zone Front Automatic Air Conditioning w/Steering Wheel Controls

Mechanical

3.73 axle ratio	34 Gal. Fuel Tank
4-Wheel Disc Brakes w/4-Wheel ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control	4090# Maximum Payload
50-State Emissions System	78-Amp/Hr 750CCA Maintenance-Free Battery w/Run Down Protection
Auto locking hubs	Class V Towing Equipment -inc: Hitch, Brake Controller and Trailer Sway Control
Electronic transfer case	Engine: 6.2L 2-Valve SOHC EFI NA V8 Flex-Fuel -inc: Flex-Fuel badge on fleet orders only
Firm suspension	Front Anti-Roll Bar
Front Suspension w/Coil Springs	GVWR: 10,900 lb Payload Package
HD 200 Amp Alternator	HD shock absorbers
Hydraulic Power-Assist Steering	Part-Time Four-Wheel Drive
Single stainless steel exhaust	Solid axle rear suspension w/leaf springs
Trailer wiring harness	Transmission w/Oil Cooler
Transmission: TorqShift 6-Speed Automatic (6R140) -inc: SelectShift	

Safety

ABS And Driveline Traction Control	Advancetrac w/Roll Stability Control Electronic Stability Control (ESC) And Roll Stability Control (RSC)
Back-up camera	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Mykey System -inc: Top Speed Limiter, Audio Volume Limiter, Early Low Fuel Warning, Programmable Sound Chimes and Beltminder w/Audio Mute

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Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point and Height Adjusters

Rear child safety locks

Rear parking sensors

Safety Canopy System Curtain 1st And 2nd Row Airbags

Side impact beams

Tire Specific Low Tire Pressure Warning

Packages

5TH WHEEL/GOOSENECK HITCH PREP PACKAGE

-inc: 5 pickup bed attachment points w/plugs, 1 frame under-bed cross member and 1 integrated 7-pin connector on driver's side pickup bed wall, 5th wheel hitch compatibility: the 5th Wheel/Gooseneck Prep Package (53W) is compatible w/the factory orderable 5th Wheel Hitch Kits (15K and 15L) and dealer-installed Ford accessories 5th Wheel Hitch Kit by Reese - part #BC3Z-19D520-A (8ft box only), The prep package is also compatible w/Reese Signature Series 5th wheel hitch kits updated w/a new Leg Service Kit - part #BC3Z-A00A25-A (8ft box only), The 5th Wheel Hitch Kit (15K), 5th Wheel Hitch Kit (15L) and dealer-installed Ford accessories 5th Wheel Hitch Kit by Reese - part #BC3Z-19D520-A is not released to the short box (6.75ft box), NOTE: the short pickup box provides less clearance between the cab and 5th wheel trailer compared to long box pickups, The receiver centerline of the

CHROME PACKAGE

-inc: 2 front chrome tow hooks and chrome rear tailgate applique, Unique Chrome Mirror Caps, Chrome Front & Rear Bumpers, Wheels: 18" Chrome PVD Aluminum, light caribou wheel ornaments w/King Ranch logo, Body-Color Door Handles w/Chrome Insert, 6" Angular Chrome Step Bars, Chrome Exhaust Tip

FX4 OFF-ROAD PACKAGE

-inc: Hill Descent Control, Off-Road Specifically Tuned Shock Absorbers, front/rear, Transfer Case & Fuel Tank Skid Plates, Unique FX4 Off-Road Box Decal

KING RANCH ULTIMATE PACKAGE

-inc: Twin Panel Power Moonroof, map lights and moonroof switches, Blind Spot Information System (BLIS), cross-traffic alert and trailer tow (BLIS sensor in taillamp), Tailgate Step & Handle, Quad Beam LED Headlamps & LED Taillamps, LED fog lamps and LED Center High-Mounted Stop Lamp (CHMSL), Power-Deployable Running Boards, Multi-Contour Seats

Optional Equipment

ADAPTIVE STEERING

BLIND SPOT INFORMATION SYSTEM (BLIS)

DUAL EXTRA HEAVY-DUTY ALTERNATORS (TOTAL 377-AMPS)

ELECTRONIC-LOCKING W/3.55 AXLE RATIO

ENGINE BLOCK HEATER

HEATED REAR SEATS

LED ROOF CLEARANCE LIGHTS

POWER-DEPLOYABLE RUNNING BOARDS

QUAD BEAM LED HEADLAMPS & LED TAILLAMPS

RAPID-HEAT SUPPLEMENTAL CAB HEATER

REAR CHMSL CAMERA

TAILGATE STEP & HANDLE

TRANSFER CASE & FUEL TANK SKID PLATES

TWIN PANEL POWER MOONROOF

WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Base Value

Loss vehicle: 2019 Ford Super Duty F-350 SRW | King Ranch 4 Door Crew Cab 7 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Comparable Vehicle Information

Search Radius used for this valuation: 150 miles from loss vehicle zip/postal code.

Typical Mileage for this vehicle: 55,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	56,797	53149	83 miles	$63,995.00 List Price	$62,048.80
2	2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	49,046	60525	110 miles	$64,994.00 List Price	$61,821.95
3	2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	81,568	52315	113 miles	$58,500.00 List Price	$68,067.34
4	2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7TURBO DIESEL A 4WD	81,624	54901	133 miles	$63,240.00 List Price	$75,648.46
					Base Value:	**$66,896.64**

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Loss Vehicle Adjustments

Loss vehicle: 2019 Ford Super Duty F-350 SRW | King Ranch 4 Door Crew Cab 7 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

Condition Adjustments

Condition Adjustment: $232.50 Overall Condition: 3.05-Good Typical Vehicle Condition: 3.00

Category	Condition	Condition $	Comments
Interior			
HEADLINER	Typical	$0.00	unable to condition/fire
SEATS	Typical	$0.00	unable to condition/fire
DOORS/INTERIOR PANELS	Typical	$0.00	unable to condition/fire
GLASS	Typical	$0.00	unable to condition/fire
DASH/CONSOLE	Typical	$0.00	unable to condition/fire
CARPET	Typical	$0.00	unable to condition/fire
Exterior			
VINYL/CONVERTIBLE TOP	Typical	$0.00	
BODY	3 Good	$0.00	no dents
TRIM	3 Good	$0.00	minimal surface scratches
PAINT	3 Good	$0.00	no large scratches
Mechanical			
TRANSMISSION	Typical	$0.00	unable to condition/fire
ENGINE	Typical	$0.00	unable to condition/fire
Tire	4 Very Good	$232.50	12 12 12 12

Typical Vehicle Condition reflects a condition similar to the same year, make and model. Amount of wear and tear/ damage consistent with its age.

Comments:

After Market Parts and OEM Equipment Adjustments

Category	Description	Adjustment Type	Purchase Date	Amount Paid	Adjustment Amount
EXTERIOR	BRUSH GUARD	INSTANT QUOTE			$290.00
EXTERIOR	TONNEAU COVER (SOFT / SNAP TOP / ROLL-UP)	INSTANT QUOTE			$150.00

Comparable Vehicles

Loss vehicle: 2019 Ford Super Duty F-350 SRW | King Ranch 4 Door Crew Cab 7 Foot Bed | 6.7L 8 Cyl Diesel Turbocharged A 4WD

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1 2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7 TURBO DIESEL A4WD

List Price: $63,995.00

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		09/15/2023	53149	83 miles

Source

DEALER WEB LISTING - CARS.COM
LYNCH CHRYSLER DODGE JEEP RAM
282 E WOLF RUN
MUKWONAGO WI 53149
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,419.00
Mileage	58,809	56,797	-$409.18
Equipment			
ADAPTIVE STEERING	Yes	No	$906.91
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	$353.68
ENGINE BLOCK HEATER	Yes	No	$90.67
REAR CHMSL CAMERA	Yes	No	$181.41
WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL	Yes	No	$1,215.29
ALL-WEATHER FLOOR MATS	No	Yes	-$122.46
PREMIUM VINYL FLOOR COVERING	No	Yes	-$104.31
UPFITTER SWITCHES (6)	No	Yes	-$149.62
TOUGH BED SPRAY-IN BEDLINER	No	Yes	-$539.66
TOW TECHNOLOGY BUNDLE	No	Yes	-$1,949.93
		Total Adjustments:	-$1,946.20
		Adjusted Price:	**$62,048.80**

Comparable Vehicle Package Details:

5TH WHEEL/GOOSENECK HITCH PREP PACKAGE

CHROME PACKAGE

FX4 OFF-ROAD PACKAGE (TRANSFER CASE & FUEL TANK SKID PLATES)

KING RANCH ULTIMATE PACKAGE (POWER-DEPLOYABLE RUNNING BOARDS, TWIN PANEL POWER MOONROOF, QUAD BEAM LED HEADLAMPS & LED TAILLAMPS, BLIND SPOT INFORMATION SYSTEM (BLIS), BLIND SPOT INFORMATION SYSTEM (BLIS), TAILGATE STEP & HANDLE)

Comparable Vehicle Option Details:

HEATED REAR SEATS, LED ROOF CLEARANCE LIGHTS, RAPID-HEAT SUPPLEMENTAL CAB HEATER, ALL-WEATHER FLOOR MATS, PREMIUM VINYL FLOOR COVERING, UPFITTER SWITCHES (6), TOUGH BED SPRAY-IN BEDLINER, TOW TECHNOLOGY BUNDLE

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2 2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7 TURBO DIESEL A4WD

List Price: $64,994.00

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		10/03/2023	60525	110 miles

Source

DEALER WEB LISTING - CARS.COM
ETTLESON BUICK GMC
6201 SOUTH LA GRANGE ROAD
HODGKINS IL 60525
708-579-5000

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,441.00
Mileage	58,809	49,046	-$2,016.52
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$460.57
CHROME PACKAGE	Yes	No	$1,036.23
SNOW PLOW PREP PACKAGE	No	Yes	-$170.39
ADAPTIVE STEERING	Yes	No	$921.07
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	$359.20
REAR CHMSL CAMERA	Yes	No	$184.24
WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL	Yes	No	$1,234.26
ALL-WEATHER FLOOR MATS	No	Yes	-$124.37
PREMIUM VINYL FLOOR COVERING	No	Yes	-$105.94
TOW TECHNOLOGY BUNDLE	No	Yes	-$1,980.38
ADAPTIVE CRUISE CONTROL & COLLISION WARNING	No	Yes	-$681.61
FRONT & REAR WHEEL WELL LINERS (PRE-INSTALLED)	No	Yes	-$299.33
TOUGH BED SPRAY-IN BEDLINER	No	Yes	-$548.08
		Total Adjustments:	-$3,172.05
		Adjusted Price:	**$61,821.95**

Comparable Vehicle Package Details:

FX4 OFF-ROAD PACKAGE (TRANSFER CASE & FUEL TANK SKID PLATES)

KING RANCH ULTIMATE PACKAGE (POWER-DEPLOYABLE RUNNING BOARDS, TWIN PANEL POWER MOONROOF, QUAD BEAM LED HEADLAMPS & LED TAILLAMPS, BLIND SPOT INFORMATION SYSTEM (BLIS), BLIND SPOT INFORMATION SYSTEM (BLIS), TAILGATE STEP & HANDLE)

SNOW PLOW PREP PACKAGE (EXTRA EXTRA HEAVY-DUTY ALTERNATOR (240 AMP))

Comparable Vehicle Option Details:

ENGINE BLOCK HEATER, HEATED REAR SEATS, LED ROOF CLEARANCE LIGHTS, RAPID-HEAT SUPPLEMENTAL CAB HEATER, ALL-WEATHER FLOOR MATS, PREMIUM VINYL FLOOR COVERING, TOW TECHNOLOGY BUNDLE, ADAPTIVE CRUISE CONTROL & COLLISION WARNING, FRONT & REAR WHEEL WELL LINERS (PRE-INSTALLED), TOUGH BED SPRAY-IN BEDLINER

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3 2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7 TURBO DIESEL A4WD

List Price: $58,500.00

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		10/16/2023	52315	113 miles

Source

DEALER WEB LISTING - VAST.COM
VAN HORN FORD OF NEWHALL
7300 28TH AVENUE
NEWHALL IA 52315
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,297.00
Mileage	58,809	81,568	$3,809.03
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$414.55
CHROME PACKAGE	Yes	No	$932.69
FX4 OFF-ROAD PACKAGE	Yes	No	$331.61
KING RANCH ULTIMATE PACKAGE	Yes	No	$2,777.38
BLIND SPOT INFORMATION SYSTEM (BLIS)	KING RANCH ULTIMATE PACKAGE	Yes	-$447.67
BLIND SPOT INFORMATION SYSTEM (BLIS)	KING RANCH ULTIMATE PACKAGE	Yes	-$447.67
ADAPTIVE STEERING	Yes	No	$829.04
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	$323.31
ENGINE BLOCK HEATER	Yes	No	$82.89
HEATED REAR SEATS	Yes	No	$248.72
LED ROOF CLEARANCE LIGHTS	Yes	No	$78.77
RAPID-HEAT SUPPLEMENTAL CAB HEATER	Yes	No	$207.25
REAR CHMSL CAMERA	Yes	No	$165.83
WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL	Yes	No	$1,110.94
		Total Adjustments:	$9,567.34
		Adjusted Price:	**$68,067.34**

Comparable Vehicle Option Details:

BLIND SPOT INFORMATION SYSTEM (BLIS)

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4 2019 FORD F 350 SRW KING RANCH CREW CAB PKP 8 6.7 TURBO DIESEL A4WD

List Price: $63,240.00

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]		10/11/2023	54901	133 miles

Source

DEALER WEB LISTING - CARS.COM
BERGSTROM FORD OF OSHKOSH
3355 JACKSON STREET
OSHKOSH WI 54901
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			$0.00
Mileage	58,809	81,624	$4,219.08
Equipment			
5TH WHEEL/GOOSENECK HITCH PREP PACKAGE	Yes	No	$458.30
CHROME PACKAGE	Yes	No	$1,031.13
FX4 OFF-ROAD PACKAGE	Yes	No	$366.60
KING RANCH ULTIMATE PACKAGE	Yes	No	$3,070.49
ADAPTIVE STEERING	Yes	No	$916.54
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	$357.43
ENGINE BLOCK HEATER	Yes	No	$91.63
HEATED REAR SEATS	Yes	No	$274.97
LED ROOF CLEARANCE LIGHTS	Yes	No	$87.08
RAPID-HEAT SUPPLEMENTAL CAB HEATER	Yes	No	$229.12
REAR CHMSL CAMERA	Yes	No	$183.33
WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL	Yes	No	$1,228.18
PREMIUM VINYL FLOOR COVERING	No	Yes	-$105.42
		Total Adjustments:	$12,408.46
		Adjusted Price:	**$75,648.46**

Comparable Vehicle Option Details:

PREMIUM VINYL FLOOR COVERING

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2019 Ford Super Duty F-350 SRW King Ranch	4 Door Crew Cab 7 Foot Bed 6.7L 8 Cyl Diesel Turbocharged 4WD	$68,998.00

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Vehicle Valuation Methodology Explanation

WorkCenter Total Loss ("WCTL") was designed and built by Mitchell International, Inc. in conjunction with J.D. Power, which is an expert in data analysis with years of experience in vehicle pricing. WCTL provides a consistent methodology across vehicle makes and models for estimating the value of a vehicle. The WCTL analysis is based on comparable vehicles that most closely resemble the loss vehicle, with certain adjustments to both the comparable vehicle and loss vehicle depending on the facts of a particular claim.

WCTL produces accurate and easy-to-understand vehicle valuations via a five-step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles from WCTL's comparable vehicle database that are the closest match to the loss vehicle in the same market area. These are not intended to be replacement vehicles and may no longer be listed for sale .The comparable vehicle database includes millions of vehicles listed for sale on publicly available websites (for example, cars.com and autotrader.com), as well as sold vehicle records (where available).

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. There are several types of comparable vehicle adjustments, including:

- Projected Sold Adjustment - where the comparable vehicle is listed for sale, this adjustment reflects the fact that consumers typically negotiate a purchase price less than the list price. (There is no projected sold adjustment where the comparable vehicle has actual sold data, or where a vehicle is listed for sale at a "no haggle" dealership.)
- Mileage Adjustment – an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment Adjustment – an adjustment for differences in equipment between the comparable vehicle and the loss vehicle (for example, differences in equipment packages and options).

Step 3 - Calculate Base Vehicle Value

Calculate the base vehicle value by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment – an adjustment to account for the condition of the loss vehicle at the time of the loss.
- Prior Damage Adjustment – an adjustment to account for any prior damage present on the loss vehicle at the time of the loss.
- After Market Part Adjustment – an adjustment to account for any aftermarket parts present on the loss vehicle at the time of the loss.
- Refurbishment Adjustment – an adjustment to account for any refurbishment performed on the loss vehicle at the time of the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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Vehicle Valuation Report

Prepared For Progressive Group of [redacted]

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted]

Loss Date	Reported Date	Valuation Report Date	Valuation Report ID	Version Number
[redacted]	[redacted]	[redacted]	[redacted]	1

Vehicle Information

Year	Make	Model	Location	Mileage
[redacted]	[redacted]	[redacted] Door Crew Cab [redacted] Bed [redacted] Diesel Turbocharged A 4WD	[redacted]	[redacted]

Ext Color	License	VIN	Title History
[redacted]	[redacted]	[redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Base Value =	[redacted]
Condition +	[redacted]
Prior Damage	[redacted]
Aftermarket Parts +	[redacted]
Refurbishment	[redacted]
Market Value =	[redacted]

Settlement Value: [redacted]

Settlement Adjustments

Adjustments specific to your policy

Deductible -	[redacted]
Settlement Value =	[redacted]

[redacted]

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Loss Vehicle Detail

Loss vehicle: [redacted] | King Ranch [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A 4WD

Standard Equipment

Exterior

Aluminum Panels	Auto On/Off Aero-Composite Halogen Auto High-Beam Daytime Running Lights Preference Setting Headlamps w/Delay-Off
Black Side Windows Trim and Black Front Windshield Trim	Body-colored door handles
Body-Colored Grille w/Chrome Accents	Body-Colored Power Heated Side Mirrors w/Convex Spotter, Power Folding and Turn Signal Indicator
Cargo Lamp w/High Mount Stop Light	Clearcoat paint
Colored Bodyside Cladding	Colored Front Bumper w/2 Tow Hooks
Colored Rear Step Bumper	Deep tinted glass
Front fog lamps	Front license plate bracket
Full-Size Spare Tire Stored Underbody w/Crankdown	Headlights-Automatic Highbeams
Illuminated running boards	Perimeter/Approach Lights
Power Extendable Trailer Style Mirrors	Power Rear Window w/Defroster
Rain Detecting Variable Intermittent Wipers	Regular Box Style
Steel spare wheel	Tailgate Rear Cargo Access
Tailgate/Rear Door Lock Included w/Power Door Locks	Tires: [redacted] BSW A/S
Wheels: 18" Bright Machined Cast Aluminum -inc: magnetic painted pockets and light caribou wheel ornaments w/King Ranch logo	

Interior

[redacted] Outlet -inc: [redacted] mounted outlet	2 Seatback Storage Pockets
60-40 Folding Split-Bench Front Facing Fold-Up Cushion Rear Seat	Air filtration
Cruise control w/steering wheel controls	Day-Night Auto-Dimming Rearview Mirror
Delayed Accessory Power	Driver And Passenger Visor Vanity Mirrors w/Driver And Passenger Illumination
Driver information center	Driver Seat
Engine Compartment And Pickup Cargo Box Lights	Fade-to-off interior lighting
Fixed antenna	Flow-Through Console -inc: [redacted] outlet in rear
FOB Controls -inc: Cargo Access and Remote Start	[redacted] Connect [redacted] LTE WiFi Mobile Hotspot Internet Access
Front And Rear Map Lights	Front Cupholder
Full Carpet Floor Covering -inc: Carpet Front And Rear Floor Mats	Full cloth headliner
Full overhead console w/storage	Garage Door Transmitter
Gauges -inc: Speedometer, Odometer, Oil Pressure, Engine Coolant Temp, Tachometer, Transmission Fluid Temp, Engine Hour Meter, Trip Odometer and Trip Computer	Heated Leather Steering Wheel w/Auto Tilt-Away
HVAC -inc: Underseat Ducts	Illuminated locking glove box
Instrument Panel Covered Bin, Dashboard Storage, Driver / Passenger And Rear Door Bins	Integrated Navigation System w/Voice Activation
Interior Trim -inc: Metal-Look Instrument Panel Insert, Genuine Wood/Chrome Door Panel Insert and Chrome/Metal-Look Interior Accents	Keypad

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Leather Door Trim Insert	Manual Adjustable Rear Head Restraints
Memory Settings -inc: Door Mirrors, Steering Wheel and Pedals	Outside temp gauge
Passenger Seat	Perimeter alarm
Power [redacted] Windows w/Driver And Passenger [redacted] Up/Down	Power Adjustable Pedals
Power Door Locks w/Autolock Feature	Power Rear Windows
Power Tilt/Telescoping Steering Column	Proximity Key For Doors And Push Button Start
[redacted] w/Seek-Scan, Clock, Speed Compensated Volume Control and [redacted] Data System	[redacted]: B&O Sound System by Bang & Olufsen -inc: AM/FM/MP3, [redacted] and subwoofer
Rear center armrest	Rear cupholder
Remote Keyless Entry w/Integrated Key Transmitter, Illuminated Entry and Panic Button	Securilock Anti-Theft Ignition (pats) Immobilizer
[redacted] Real-Time Traffic Display	[redacted] -inc: a [redacted] prepaid subscription, Services are not available in [redacted] and [redacted]. Subscriptions to all [redacted] services are sold by [redacted] after trial period, If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates, Fees and taxes apply, To cancel you must call [redacted] at [redacted], See [redacted] Customer Agreement for complete terms at [redacted]. All fees and programming subject to change, [redacted] and all related marks and logos are trademarks of [redacted]
Smart [redacted] Remote [redacted] Start	[redacted] & [redacted] -inc: enhanced voice recognition, 8" LCD capacitive touch screen in center stack w/swipe capability, pinch-to-zoom capability included w/available voice-activated touchscreen navigation system, [redacted] productivity screen in IP cluster, [redacted], [redacted] Assist, [redacted] [redacted] and [redacted] Auto and 2 smart charging USB ports, NOTE: [redacted] [redacted] lets you control some of your favorite compatible mobile apps w/your voice, It is compatible w/select smartphone platforms, Commands may vary by phone and [redacted] software
Trip computer	Unique [redacted] [redacted]/Console/[redacted] -inc: [redacted] Antique Affect leather seating surfaces w/matching [redacted] rear bench w/partitioned locking under-seat storage, [redacted], dual integrated cupholders in armrest, 2 outboard head restraints, [redacted] (includes power lumbar), memory, easy-entry/exit driver's seat and heated/cooled driver and passenger seating
Urethane Gear Shifter Material	Voice Activated Dual Zone Front Automatic Air Conditioning w/Steering Wheel Controls

Mechanical

[redacted] ratio	[redacted]. Fuel Tank
[redacted] Disc Brakes w/[redacted] ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control	[redacted]# Maximum Payload
[redacted] Emissions System	[redacted] Maintenance-Free Battery w/Run Down Protection
Auto locking hubs	Class V Towing Equipment -inc: Hitch, Brake Controller and Trailer Sway Control
Electronic transfer case	[redacted]: [redacted] [redacted] [redacted] Flex-Fuel -inc: Flex-Fuel badge on fleet orders only
Firm suspension	Front Anti-Roll Bar
Front Suspension w/Coil Springs	GVWR: [redacted] Payload Package
HD [redacted] Alternator	HD shock absorbers
Hydraulic Power-Assist Steering	Part-Time [redacted] Drive
[redacted] stainless steel exhaust	Solid axle rear suspension w/leaf springs
Trailer wiring harness	Transmission w/Oil Cooler
Transmission: TorqShift [redacted] Automatic ([redacted]) -inc: SelectShift	

Safety

ABS And Driveline Traction Control	Advancetrac w/Roll Stability Control Electronic Stability Control (ESC) And Roll Stability Control (RSC)
Back-up camera	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Mykey System -inc: Top Speed Limiter, Audio Volume Limiter, Early Low Fuel Warning, Programmable Sound Chimes and Beltminder w/Audio Mute

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Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center [redacted] and Height Adjusters

Rear child safety locks

Rear parking sensors

Safety Canopy System Curtain [redacted] And [redacted] Airbags

Side impact beams

Tire Specific Low Tire Pressure Warning

Packages

[redacted]/GOOSENECK HITCH PREP PACKAGE

-inc: [redacted] points w/plugs, [redacted] under-[redacted] cross member and [redacted] on driver's side pickup [redacted] wall, [redacted] hitch compatibility: the [redacted]/[redacted] Prep Package ([redacted]) is compatible w/the factory orderable [redacted]s ([redacted] and [redacted]) and dealer-installed [redacted] accessories [redacted] [redacted] by [redacted] - part [redacted] ([redacted] box only), The prep package is also compatible w/[redacted] [redacted] [redacted] updated w/a new Leg Service [redacted] - part [redacted] ([redacted] box only), The [redacted] ([redacted]), [redacted] ([redacted]) and dealer-installed [redacted] accessories [redacted] by [redacted] - part [redacted]-[redacted] is not released to the short box ([redacted] box), NOTE: the short pickup box provides less clearance between the cab and [redacted] trailer compared to long box pickups, The receiver centerline of the

CHROME PACKAGE

-inc: [redacted] tow hooks and chrome rear tailgate applique, Unique Chrome Mirror Caps, Chrome Front & Rear Bumpers, [redacted]s: 18" Chrome PVD Aluminum, light caribou wheel ornaments w/King Ranch logo, Body-Color Door Handles w/Chrome Insert, 6" Angular Chrome Step Bars, Chrome Exhaust Tip

[redacted] OFF-ROAD PACKAGE

-inc: Hill Descent Control, Off-Road Specifically Tuned Shock Absorbers, front/rear, Transfer Case & Fuel Tank Skid Plates, Unique [redacted] Off-Road Box Decal

KING RANCH ULTIMATE PACKAGE

-inc: Twin Panel Power Moonroof, map lights and moonroof switches, Blind Spot Information System (BLIS), cross-traffic alert and trailer tow (BLIS sensor in taillamp), Tailgate Step & Handle, Quad Beam LED Headlamps & LED Taillamps, LED fog lamps and LED Center High-Mounted Stop Lamp (CHMSL), Power-Deployable Running Boards, Multi-Contour Seats

Optional Equipment

ADAPTIVE STEERING

BLIND SPOT INFORMATION SYSTEM (BLIS)

DUAL EXTRA HEAVY-DUTY ALTERNATORS (TOTAL [redacted])

ELECTRONIC-LOCKING W/3.55 [redacted] RATIO

ENGINE BLOCK HEATER

HEATED REAR SEATS

LED ROOF CLEARANCE LIGHTS

POWER-DEPLOYABLE RUNNING BOARDS

QUAD BEAM LED HEADLAMPS & LED TAILLAMPS

RAPID-HEAT SUPPLEMENTAL CAB HEATER

REAR CHMSL CAMERA

TAILGATE STEP & HANDLE

TRANSFER CASE & FUEL TANK SKID PLATES

TWIN PANEL POWER MOONROOF

WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Base Value

Loss vehicle: [redacted] | King Ranch [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A [redacted]

Comparable Vehicle Information

Search Radius used for this valuation: [redacted] from loss vehicle zip/postal code.

Typical Mileage for this vehicle: [redacted]

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	[redacted] DIESEL A [redacted]	[redacted]			[redacted] List Price	[redacted]
2	[redacted] DIESEL A [redacted]	[redacted]			[redacted] List Price	[redacted]
3	[redacted] DIESEL A [redacted]	[redacted]			[redacted] List Price	[redacted]
4	[redacted] DIESEL A [redacted]	[redacted]			[redacted] List Price	[redacted]

Base Value: [redacted]

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Loss Vehicle Adjustments

Loss vehicle: [redacted] | King Ranch [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A 4WD

Condition Adjustments

Condition Adjustment: [redacted] Overall Condition: [redacted]-Good Typical Vehicle Condition: [redacted]

Category	Condition	Condition $	Comments
Interior			
HEADLINER	Typical	[redacted]	unable to condition/fire
SEATS	Typical	[redacted]	unable to condition/fire
DOORS/INTERIOR PANELS	Typical	[redacted]	unable to condition/fire
GLASS	Typical	[redacted]	unable to condition/fire
DASH/CONSOLE	Typical	[redacted]	unable to condition/fire
CARPET	Typical	[redacted]	unable to condition/fire
Exterior			
VINYL/CONVERTIBLE TOP	Typical	[redacted]	
BODY	3 Good	[redacted]	no dents
TRIM	3 Good	[redacted]	minimal surface scratches
PAINT	3 Good	[redacted]	no large scratches
Mechanical			
TRANSMISSION	Typical	[redacted]	unable to condition/fire
[redacted]	Typical	[redacted]	unable to condition/fire
Tire	4 Very Good	[redacted]	12 12 12 12

Typical Vehicle Condition reflects a condition similar to the same year, make and model. Amount of wear and tear/ damage consistent with its age.

Comments:

After Market Parts and OEM Equipment Adjustments

Category	Description	Adjustment Type	Purchase Date	Amount Paid	Adjustment Amount
EXTERIOR	BRUSH GUARD	INSTANT QUOTE			[redacted]
EXTERIOR	TONNEAU COVER (SOFT / SNAP TOP / ROLL-UP)	INSTANT QUOTE			[redacted]

Comparable Vehicles

Loss vehicle: [redacted] | King Ranch [redacted] Crew Cab [redacted] | [redacted] Diesel Turbocharged A 4WD

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[redacted] [redacted] [redacted] DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted] CHRYSLER [redacted]

[redacted]

[redacted]

[redacted] WI [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-[redacted]
Mileage	[redacted]		
Equipment			
ADAPTIVE STEERING	Yes	No	[redacted]
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
ENGINE BLOCK HEATER	Yes	No	[redacted]
REAR CHMSL CAMERA	Yes	No	[redacted]
WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL	Yes	No	[redacted]
ALL-WEATHER FLOOR MATS	No	Yes	-[redacted]
PREMIUM VINYL FLOOR COVERING	No	Yes	-[redacted]
UPFITTER SWITCHES (6)	No	Yes	-[redacted]
TOUGH BED SPRAY-IN BEDLINER	No	Yes	-[redacted]
TOW TECHNOLOGY BUNDLE	No	Yes	-[redacted]
		Total Adjustments:	-[redacted]
		Adjusted Price:	[redacted]

Comparable Vehicle Package Details:

[redacted]/GOOSENECK HITCH PREP PACKAGE

CHROME PACKAGE

[redacted] OFF-ROAD PACKAGE (TRANSFER CASE & FUEL TANK SKID PLATES)

KING RANCH ULTIMATE PACKAGE (POWER-DEPLOYABLE RUNNING BOARDS, TWIN PANEL POWER MOONROOF, QUAD BEAM LED HEADLAMPS & LED TAILLAMPS, BLIND SPOT INFORMATION SYSTEM (BLIS), BLIND SPOT INFORMATION SYSTEM (BLIS), TAILGATE STEP & HANDLE)

Comparable Vehicle Option Details:

HEATED REAR SEATS, LED ROOF CLEARANCE LIGHTS, RAPID-HEAT SUPPLEMENTAL CAB HEATER, ALL-WEATHER FLOOR MATS, PREMIUM VINYL FLOOR COVERING, UPFITTER SWITCHES (6), TOUGH BED SPRAY-IN BEDLINER, TOW TECHNOLOGY BUNDLE

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[redacted] DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted]

[redacted] SOUTH LA GRANGE ROAD

HODGKINS IL [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-[redacted]
Mileage	[redacted]		
Equipment			
[redacted]/GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
CHROME PACKAGE	Yes	No	[redacted]
SNOW PLOW PREP PACKAGE	No	Yes	-[redacted]
ADAPTIVE STEERING	Yes	No	[redacted]
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
REAR CHMSL CAMERA	Yes	No	[redacted]
WHEELS: 20" CHROME PVD ALUMINUM W/DIESEL	Yes	No	[redacted]
ALL-WEATHER FLOOR MATS	No	Yes	-[redacted]
PREMIUM VINYL FLOOR COVERING	No	Yes	-[redacted]
TOW TECHNOLOGY BUNDLE	No	Yes	-[redacted]
ADAPTIVE CRUISE CONTROL & COLLISION WARNING	No	Yes	-[redacted]
FRONT & REAR WHEEL WELL LINERS (PRE-INSTALLED)	No	Yes	-[redacted]
TOUGH BED SPRAY-IN BEDLINER	No	Yes	-[redacted]
		Total Adjustments:	-[redacted]
		Adjusted Price:	[redacted]

Comparable Vehicle Package Details:

[redacted] OFF-ROAD PACKAGE (TRANSFER CASE & FUEL TANK SKID PLATES)

KING RANCH ULTIMATE PACKAGE (POWER-DEPLOYABLE RUNNING BOARDS, TWIN PANEL POWER MOONROOF, QUAD BEAM LED HEADLAMPS & LED TAILLAMPS, BLIND SPOT INFORMATION SYSTEM (BLIS), BLIND SPOT INFORMATION SYSTEM (BLIS), TAILGATE STEP & HANDLE)

SNOW PLOW PREP PACKAGE (EXTRA EXTRA HEAVY-DUTY ALTERNATOR ([redacted]))

Comparable Vehicle Option Details:

ENGINE BLOCK HEATER, HEATED REAR SEATS, LED ROOF CLEARANCE LIGHTS, RAPID-HEAT SUPPLEMENTAL CAB HEATER, ALL-WEATHER FLOOR MATS, PREMIUM VINYL FLOOR COVERING, TOW TECHNOLOGY BUNDLE, ADAPTIVE CRUISE CONTROL & COLLISION WARNING, FRONT & REAR WHEEL WELL LINERS (PRE-INSTALLED), TOUGH BED SPRAY-IN BEDLINER

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[redacted] [redacted] [redacted] DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]

[redacted] [redacted] OF [redacted]

7300 28TH AVENUE

[redacted] IA [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-[redacted]
Mileage	[redacted]		
Equipment			
[redacted]/GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
CHROME PACKAGE	Yes	No	[redacted]
[redacted] OFF-ROAD PACKAGE	Yes	No	[redacted]
KING RANCH ULTIMATE PACKAGE	Yes	No	[redacted]
BLIND SPOT INFORMATION SYSTEM (BLIS)	KING RANCH ULTIMATE PACKAGE	Yes	-[redacted]
BLIND SPOT INFORMATION SYSTEM (BLIS)	KING RANCH ULTIMATE PACKAGE	Yes	-[redacted]
ADAPTIVE STEERING	Yes	No	[redacted]
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
ENGINE BLOCK HEATER	Yes	No	[redacted]
HEATED REAR SEATS	Yes	No	[redacted]
LED ROOF CLEARANCE LIGHTS	Yes	No	[redacted]
RAPID-HEAT SUPPLEMENTAL CAB HEATER	Yes	No	[redacted]
REAR CHMSL CAMERA	Yes	No	[redacted]
WHEELS: [redacted] PVD ALUMINUM W/DIESEL	Yes	No	[redacted]

Total Adjustments: [redacted]

Adjusted Price: [redacted]

Comparable Vehicle Option Details:

BLIND SPOT INFORMATION SYSTEM (BLIS)

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[redacted]

[redacted] DIESEL [redacted] **List Price:** [redacted]

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Source

DEALER WEB LISTING - [redacted]
[redacted] OF [redacted]
[redacted] JACKSON STREET
[redacted] WI [redacted]
[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			[redacted]
Mileage	[redacted]		
Equipment			
[redacted]/GOOSENECK HITCH PREP PACKAGE	Yes	No	[redacted]
CHROME PACKAGE	Yes	No	[redacted]
FX4 OFF-ROAD PACKAGE	Yes	No	[redacted]
KING RANCH ULTIMATE PACKAGE	Yes	No	[redacted]
ADAPTIVE STEERING	Yes	No	[redacted]
ELECTRONIC-LOCKING W/3.55 AXLE RATIO	Yes	No	[redacted]
[redacted] BLOCK HEATER	Yes	No	[redacted]
HEATED REAR SEATS	Yes	No	[redacted]
LED ROOF CLEARANCE LIGHTS	Yes	No	[redacted]
RAPID-HEAT SUPPLEMENTAL CAB HEATER	Yes	No	[redacted]
REAR CHMSL CAMERA	Yes	No	[redacted]
WHEELS: [redacted] ALUMINUM W/DIESEL	Yes	No	[redacted]
PREMIUM VINYL FLOOR COVERING	No	Yes	-[redacted]

Total Adjustments: [redacted]
Adjusted Price: [redacted]

Comparable Vehicle Option Details:

PREMIUM VINYL FLOOR COVERING

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
[redacted]	[redacted] Crew Cab [redacted] Diesel Turbocharged 4WD	[redacted]

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Vehicle Valuation Methodology Explanation

[redacted] Total Loss ("[redacted]") was designed and built by [redacted] in conjunction with [redacted], which is an expert in data analysis with [redacted] of experience in vehicle pricing. [redacted] provides a consistent methodology across vehicle makes and models for estimating the value of a vehicle. The [redacted] analysis is based on comparable vehicles that most closely resemble the loss vehicle, with certain adjustments to [redacted] the comparable vehicle and loss vehicle depending on the facts of a particular claim.

[redacted] produces accurate and easy-to-understand vehicle valuations via a [redacted]:

[redacted] 1 - Locate Comparable Vehicles

Locate vehicles from [redacted]'s comparable vehicle database that are the closest match to the loss vehicle in the same market area. These are not intended to be replacement vehicles and may no longer be listed for sale .The comparable vehicle database includes [redacted] [redacted] listed for sale on publicly available websites (for example, [redacted] and [redacted]), as well as sold vehicle records (where available).

[redacted] - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. There are several types of comparable vehicle adjustments, including:

- Projected Sold Adjustment - where the comparable vehicle is listed for sale, this adjustment reflects the fact that consumers typically negotiate a purchase price less than the list price. (There is no projected sold adjustment where the comparable vehicle has actual sold data, or where a vehicle is listed for sale at a "no haggle" dealership.)
- Mileage Adjustment – an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment Adjustment – an adjustment for differences in equipment between the comparable vehicle and the loss vehicle (for example, differences in equipment packages and options).

[redacted] - Calculate Base Vehicle Value

Calculate the base vehicle value by averaging the adjusted prices of the comparable vehicles.

[redacted] - Calculate Loss Vehicle Adjustments

There are [redacted] of loss vehicle adjustments:

- Condition Adjustment – an adjustment to account for the condition of the loss vehicle at the time of the loss.
- Prior Damage Adjustment – an adjustment to account for any prior damage present on the loss vehicle at the time of the loss.
- After Market Part Adjustment – an adjustment to account for any aftermarket parts present on the loss vehicle at the time of the loss.
- Refurbishment Adjustment – an adjustment to account for any refurbishment performed on the loss vehicle at the time of the loss.

[redacted] - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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