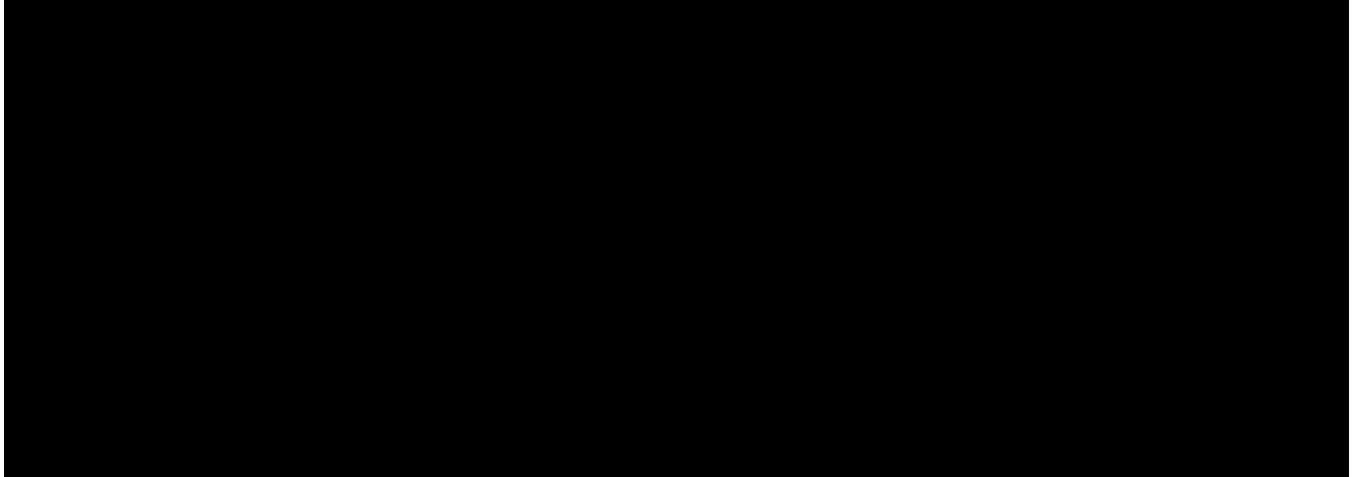




From: [REDACTED]
To: [REDACTED]
Subject: FW: Dealer/Fleet Request for OGC Review
Date: Tuesday, April 07, 2020 6:07:33 PM

From: dcpform@ford.com
Sent: Tuesday, April 7, 2020 6:07:14 PM (UTC-05:00) Eastern Time (US & Canada)
To: [REDACTED]
Cc: [REDACTED]@TRUCKCITYFORD.COM
Subject: Dealer/Fleet Request for OGC Review

Dealer/Fleet Request for OGC Review

DEALER INFORMATION:

Dealership Fleet Name: LEIF JOHNSON TRUCK CITY FORD
Requesting Dealer Fleet: LEIF JOHNSON TRUCK CITY FORD
PA Code: [REDACTED]
Contact Person: [REDACTED]
Title: SERVICE MANAGER
Phone Number: [REDACTED]
Fax Number: [REDACTED]
Email: [REDACTED]@TRUCKCITYFORD.COM
Region: HOUSTON
Address: [REDACTED]

City: BUDA

State: Texas

Zip Code: [REDACTED]

CUSTOMER VEHICLE INFORMATION:

Warranty Start Date: JUNE 24, 2019

Vehicle Year: 2019

Vehicle Model: F-750

Vehicle VIN: [REDACTED]

Mileage: 15000

customer Fleet Name: LYNX CONTRACTORS

Street Address: [REDACTED] 104

City : SAN MARCOS

State : Texas

Zip Code : [REDACTED]

Home Phone: [REDACTED]

Work Phone: [REDACTED]

Customer Email: [REDACTED]@LYNXCONTRACTING.COM

Customer Region: HOUSTON

DETAILS OF INCIDENT:

Fire

Date of Incident: [REDACTED]

County incident occurred: COLORADO

Is customer alleging a component defect CAUSED the incident? YES

Details: ENGINE COMPARTMENT FIRE

Was a police report filed? NO

Details :

Has the insurance company been contacted? YES

Insurance company advised: NOT ACCIDENT RELATED PER PHOTOS SENT

Insurance company contact information: FARMERS, MR. PATTERSON 512-396-1234

Coach builder:

City :

State :

Zip Code :

Vehicle Location: LEIF JOHNSON TRUCK CITY FORD

Attorney information:

CVO Contact:

Resolution Customer is seeking: REPAIR

Comments:

This email was automatically generated. Please do not reply to this email. No one monitors the inbox for this email address.

Copyright 2020 Ford Motor Company



Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 247-1389

10/30/2020

Ford Motor Company
Attn: Ford Motor Company-Consumer Affairs Dept
P.o. Box 6248 Maile Code Md3neb
Dearborn, MI 48126

Our Insured:	Lynx Contractors Inc.
Our Claim #:	[REDACTED]
Date of Loss:	[REDACTED]
Your Claim/Vin #:	[REDACTED]
Deductible Amount:	\$0.00
Total Amount Owed:	\$78,093.81

Dear Ford Motor Company-consumer Affairs,

Our initial investigation has established that the above loss may have been caused by the malfunction of your product.

We are in the process of making payment to our insured for their damages. By virtue of our subrogation rights we shall seek reimbursement from you for the amount of the damages.

Please be aware that no payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without an express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or stopped due to partial payment by you or someone acting on your behalf.

We can discuss this matter with your representative. Please supply the name, phone number and file number of your representative contact.

Sincerely,

[REDACTED]
Leonardo De La Cruz
Litigation Claims Representative
Farmers Texas County Mutual Insurance Company
616-803-7594 Call or Text
[REDACTED]

FMCC LEGAL 2020 NOV 24 AM11:48

PE24-014 003952 LC SV

leonardo.de.la.cruz@farmersinsurance.com



ORIGIN ID:KDA (480) 375-2213
BRIAN LIPYAK
FARMERS INSURANCE / TOTAL LOSS COE
16850 W 119TH STREET
OLATHE, KS 66061
UNITED STATES US

BILL SENDER

TO

PO

DEF1

56B,2A27E8756

 2292828071401w

CLAIM NUMBER:

State Doc : XLP - STATE DOC - SPOA - TX (X2) required.



Send all correspondence to:
Email: myclaim@farmersinsurance.com
Farmers Insurance Total Loss COE
P.O. Box 108815
Oklahoma City, OK 73101-8815
Fax: (877) 217-1389

September 30, 2020

Lynx Contractors Inc.
501 Blanco River Ranch Rd
San Marcos TX 78666-8515

RE: Claim Number: [REDACTED]
Loss Date: [REDACTED]
VIN: [REDACTED]
Vehicle: 2019 FORD F750 SUPER

Dear Lynx Contractors Inc.:

Your vehicle has been determined to be a total loss. The value of the vehicle was based on the vehicle's actual cash value at the time of the loss. We evaluated your vehicle using Vehicle Valuation Services. The vehicle's mileage, equipment, and condition are taken into account when determining the actual cash value. The settlement amount was determined as follows:

Actual Cash Value:		\$73,469.00
Sales Tax:	+	\$4,591.81
License / Transfer Fees:	+	\$33.00
Total Amount:		\$78,093.81

Please use the enclosed pre paid shipping label to return your title and lien release (if applicable) for the above referenced vehicle. You can call 1-800-GO FEDEX to have it picked up at no cost to you.

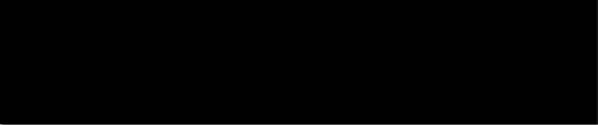
If your policy is still in force, there are several good reasons to continue your policy coverage.

For example, even if you have not purchased another automobile, you may be insured while driving a borrowed or non-owned vehicle.

Please note: This vehicle will not be automatically removed from your policy. You will continue to be billed a premium until the vehicle has been removed. You must contact your agent, Matthew Patterson at 512-396-1234 to request the vehicle be removed and the coverage deleted.

I am committed to earning your satisfaction with the claims process. If you have any questions or concerns regarding your total loss, please feel free to contact me at 480-375-2213.

Sincerely,
Farmers Texas County Mutual Insurance Company



Brian Liptak
Claims Representative

Enclosure(s): XLP - STATE EXAMPLE - SPOA - TX Return Shipping Label

EXAMPLE TEXAS SECURE POWER OF ATTORNEY

State of Texas				
Power of Attorney for Transfer of Ownership to a Motor Vehicle				
Federal and state law require that you state the mileage upon transfer of ownership. This form may only be used when title is held by the seller or is lost. Providing a false statement or failure of the person granted the power of attorney to submit this form to the TDS may result in fines and/or imprisonment.				
Vehicle Description				
Vehicle Identification Number	Year	Make	Body Style	Model
Part A. Power of Attorney to Transfer Ownership and to Disclose Mileage				
First Name (or Entry Name)	Middle Name	Last Name	Suffix (if any)	
Entity's authorized Agent First name (if applicable)	Middle Name	Last Name	Suffix (if any)	
Address	City	State	Zip	
First Name (or Entry Name)	Middle Name	Last Name	Suffix (if any)	
Entity's authorized Agent Name (first, middle, last, suffix) (if applicable)			Driver License Number (if applicable)	
Address	City	State	Zip	
I, the transferor listed above, appoint the transferee listed above as my attorney-in-fact, to complete all documents necessary to transfer and disclose the mileage set the title for the vehicle described above exactly as stated in the following disclosure. I, the transferor, certify in the best of my knowledge the odometer reading is the mileage of the vehicle at the time one of the statements below is checked.				
☐ Odometer Reading (no tampering) ☐ Mileage Exceeds Mileage ☐ Not Actual Mileage				
I am aware of the odometer certification made by the transferor/agent (seller).				
Signature of Transferor/Agent (seller)	Date	Signature of Transferee/Agent (buyer)	Date	
Part B. Power of Attorney to Review Title Documents and Acknowledge Disclosure - if applicable (Requires Part A)				
First Name (or Entry Name)	Middle Name	Last Name	Suffix (if any)	
EXAMPLE				
Address	City	State	Zip	
I, the transferee listed above, exercising powers of attorney, hereby certify that the mileage I have disclosed on the title document is consistent with the mileage provided to me in this power of attorney. Further, upon examination of the title and any assignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that produced, stated on the title and assignment documents. This certification is not intended to create, nor does it create, any new or additional liability under federal or state law.				

Please print your name and your address.

Please sign and date your name exactly as it reads on the title.

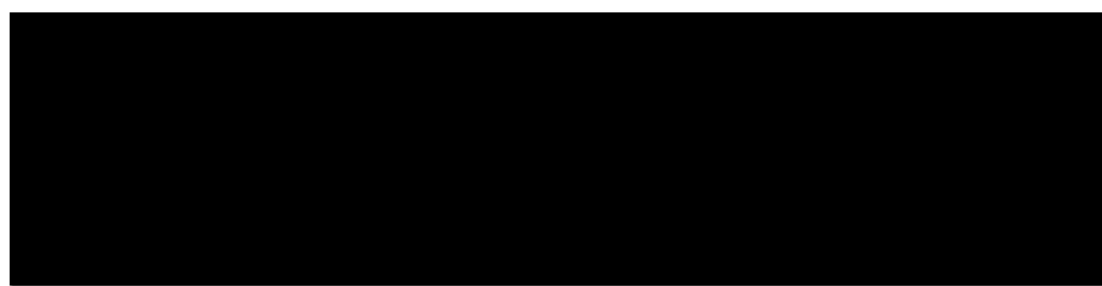
DO NOT CHECK unless these actually apply.

PLEASE DO NOT FORGET TO SIGN YOUR SECURE POWER OF ATTORNEY

10/25/2020 10:30 AM

ORIGIN ID: NIRA		SHIP DATE: 30SEP20
LVAN CONTRACTOR INC.		ACTWGT: 0.50 LB
ID		CAD
TO KAYLA ROBINSON		
FARMERS INSURANCE / TOTAL LOSS COE		
(913) 922-5817		
PO		DEPT:
RMA:		
		
RETURNS MON-FRI		

Return Label





TRUCK/TRACTOR MARKET REPORT

Phone: (888) 475-9975

Fax: (888) 475-9935

general@vvs.com

www.vvs.com

VVS Request # [REDACTED]

Vehicle Summary: 2019 Ford F750 Crew Cab

Claim Reference: [REDACTED]

FAIR MARKET VALUE: \$73,469.00

Prior Damage: 0.00

Deductible: 0.00

Owner Retained Salvage: 0.00

NET ADJUSTED MARKET VALUE: \$73,469.00

User ID: [REDACTED]

Type of Loss: Fire

Carrier: Farmers Texas County Mutual Insurance Co

Date of Loss: [REDACTED]

16850 W. 119th St.

Insured: Lynx Contractors

Olathe, KS

Owner: Lynx Contractors

66061

Claim Representative: Brain Liptak

Appraiser:

Type of Valuation: Fair Market Value

Valuation Date: 07/30/2020

Valuation Zone: 78666

Detailed Option, Equipment, Condition and Representative Information on Following Pages

This valuation report is based on the information provided by the requesting parties and should be verified for accuracy and completeness prior to presentation to the client.

The market value of this vehicle was determined by comparing it to other vehicles of similar make, model, equipment, mileage or hours and condition that are being offered for sale or have been recently sold in the market area specified. In the case of specialized or low production vehicles, the search may be expanded to provide additional support. The comparable vehicle values may have been adjusted to account for differences in component, equipment and condition. These sources have been verified at the time of valuation and noted as such on the following report. Additional information may include dealership market surveys and opinions as well as previous value history.

Tax rates contained are based on sales tax data provided by The Sales Tax Clearinghouse (www.thestc.com). Excise, use, registration, licensing and other taxes and fees that may be applicable are not included. Vehicle Valuation Services, Inc. makes no representations or warranties concerning the accuracy of such information.

THIS REPORT CONTAINS PROPRIETARY INFORMATION AND SHALL NOT BE DISCLOSED TO ANY THIRD PARTY (OTHER THAN THE INSURED OR CLAIMANT) WITHOUT VEHICLE VALUATION SERVICES, INC. PRIOR WRITTEN CONSENT.



SUBJECT VEHICLE DESCRIPTION

Phone: (888) 475-9975

Fax: (888) 475-9935

general@vysi.com

www.vysi.com

VYSi Request # [REDACTED]

Vehicle Summary: 2019 Ford F750 Crew Cab

Claim Reference: [REDACTED]

BASIC INFORMATION

Insurer Description	VINsure™ ANALYSIS
VIN [REDACTED]	[REDACTED]
Year: 2019	2019
Make: Ford	Ford
Model: F750 Crew Cab	F-750 4 Door Cab, Crew
Style: Innercity	
Type: Conventional	Straight frame
Use: Flatbed	Truck Delivery
Engine Mfr: Navistar	Ford
Engine Model: 8-6.7L-TD	V8, 6.7L
Engine HP: **	
Trans Mfr: Allison	
# of Speeds: Automatic	
Trans Model: **	
Two Speed Rear: No	No
# Of Axles: 2	2
# Of Drive Axles: 1	1
# Of Tag Axles: 0	0
Front Axle: 8,000lbs	
Rear Axle: 17,500lbs	
GVW: Class 6	Class 6
Mileage Listed: 17,282	

VINsure™ Results: No Errors Detected

BODY INFORMATION

Type: Standard	Size: 16' Steel
Year: 2019	Use: Flatbed
Make: UNK	Headache Rack: Yes
Model: Standard	Gooseneck Hitch: Yes
Serial Number: Unk	Ladder Rack: No



SUBJECT VEHICLE DESCRIPTION

Phone: (888) 475-9975
Fax: (888) 475-9935

general@vvs.com
www.vvs.com

VVSi Request # [REDACTED]

Vehicle Summary: 2019 Ford F750 Crew Cab

Claim Reference [REDACTED]

OPTIONS & EQUIPMENT

INTERIOR

Conv Sleeper Size: None

GPS: No

COE Sleeper Size: None

Air Ride Cab: No

APU: No

AC: Yes

Trim Level: Standard

EXTERIOR

Front Wheels: Steel Disc

Lift Gate Capacity: None

O/S Rear Wheels: Steel Disc

Fifth Wheel: None

I/S Rear Wheels: Steel Disc

Hitch Type: Tow Package

Front Tire Size: 22.5

PTO: No

Rear Tire Size: 22.5

Wet Line Kit (Tractor Only): No

Suspension: Spring

Air Brakes: Yes

Lift Gate: None

Engine Brake: No

AERODYNAMICS

Side Faring: No

Tank Fairings: No

Wind Deflector: No

Full Aerodynamics: No

SUBJECT VEHICLE CONDITION

INTERIOR

Interior: 3 - Avg Retail

EXTERIOR

Body: 3 - Avg Retail

Paint: 3 - Avg Retail

Glass: 3 - Avg Retail

DRIVETRAIN

Engine: 3 - Avg Retail

Overhaul Type: None

Transmission: 3 - Avg Retail

TIRES

F Wear Rmg %: 50

R Wear Rmg %: 50

TITLE

Branded/Previous Salvage Title: No



SUBJECT VEHICLE DESCRIPTION

Phone: (888) 475-9975

Fax: (888) 475-9935

general@vvs.com

www.vvs.com

VVS Request # [REDACTED]

Vehicle Summary: 2019 Ford F750 Crew Cab

Claim Reference [REDACTED]

VALUATION NOTES

PLEASE NOTE: COMPONENTS AND/OR OPTIONS NOT SHOWN ON SUBJECT AND REPRESENTATIVE VEHICLES ARE EQUIPPED EQUALLY OR HAVE NO AFFECT ON THE RETAIL MARKET VALUE.

RETAIL MARKET VALUATION IS PREDICATED ON THE ASSUMPTION THAT THE VEHICLE DESCRIBED ABOVE DOES NOT HAVE ANY OPEN RECALLS.

- No refurbishments reported.
- Options and conditions based on information provided by claim rep.
- Searched for comparable new/used 2018-21 Ford F750 flatbed reps. NO comparable units available, VVS contacted original selling dealer for new replacement cost.
- Original selling dealer stated that 2020 models are not currently being manufactured and only available pricing is for 2021 units.
- Rep 1 is priced/listed to reflect the EXACT SAME features, options, specifications, equipment, etc. as loss.
- One year new to used depreciation applied to rep 1.

VALUATION INCLUDES

Two toolboxes

SIGNAGE REMOVAL

Please be advised that if you do not retain the vehicle it may be in your or your company's interest to have any and all identifying signage removed from your vehicle at this time. This signage includes any placards, decals and ICC or DOT numbers. The removal of any and all signage is at your own cost. Should you wish to have this work done, please contact the claims representative who can provide contact information for this service.



MARKET DATA INFORMATION

Phone: (888) 475-9975
Fax: (888) 475-9935

general@vvs.com
www.vvs.com

VVSi Request

Vehicle Summary: 2019 Ford F750 Crew Cab

Claim Reference

Representative #1 Source

Truck City Buda TX 78610
Contact & Phone: Rick 888-373-2463

Asking Price Take Price Distance from Valuation Zone
\$86,541.00 \$86,541.00 15.9 mi.

BASE VEHICLE	Subject Vehicle	Representative #1	Adjustments
VIN:			
Year: 2019		2021	-12981
Make: Ford		Ford	
Model: F750 Crew Cab		F750 Crew Cab	
Engine Model: 8-6.7L-TD		8-6.7L-TD	
# of Speeds: Automatic		Automatic	
Mileage: 17,282		1	-91
Valuation Includes: Two toolboxes		Two toolboxes	
BODY INFORMATION	Subject Vehicle	Representative #1 (cont)	Adjustments
Year: 2019		2021	
Use: Flatbed		Flatbed	
CONDITIONS	Subject Vehicle	Representative #1 (cont)	Adjustments
Interior: 3 - Avg Retail		1 - As New	
Body: 3 - Avg Retail		1 - As New	
Glass: 3 - Avg Retail		1 - As New	
Paint: 3 - Avg Retail		1 - As New	
Engine: 3 - Avg Retail		1 - As New	
Transmission: 3 - Avg Retail		1 - As New	
F Wear Rmg %: 50		99	
R Wear Rmg %: 50		99	
ADJUSTED VALUE			\$73,469



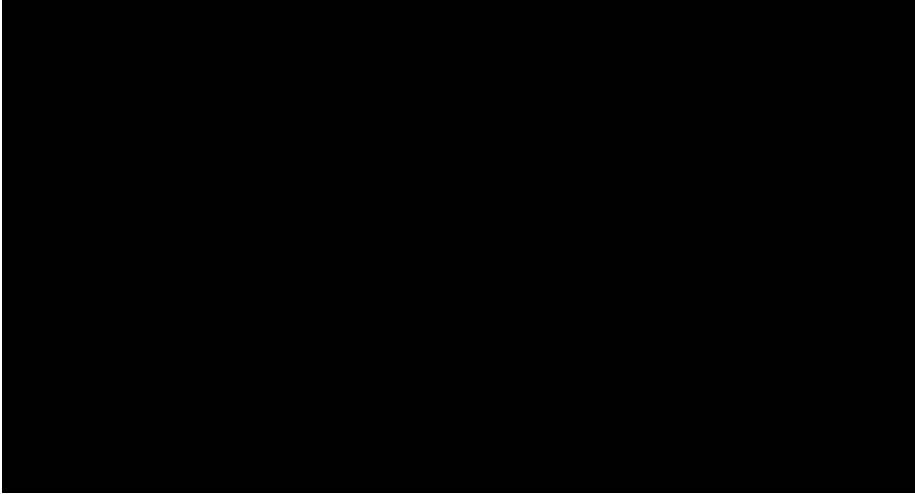
November 2, 2020

National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994

000080



FORD MOTOR COMPANY
P.O. BOX 6248 MAILE CODE MD3NEB
DEARBORN MI 48126



Date: 4/24/20

CERTIFIED MAIL

ATTN:
Product Claims
Michelle Hull
PO BOX 70
Dearborn, MI 48126

Owner: [REDACTED]
Claim #: [REDACTED]
Date of Loss: [REDACTED]
VIN: [REDACTED]
Vehicle: 2017 Ford F250

Please consider this letter notice that the above captioned vehicle has been declared a total loss and placed on hold at the facility listed below.

IAA
430 Tannenbaum Rd
Ravenel, SC

Phone Number: 843-556-7620
Stock Number: [REDACTED]

An investigation into the cause of the loss is pending; our expert noted below will be completing an inspection of the vehicle to determine the specific cause of the fire loss.

Rimkus Consulting Group, Inc
5900 Harris Technology Blvd, Suite P
Charlotte, NC 28269

Phone Number: 704-896-6227

This letter is also notice to Ford Motor of Progressive Direct Insurance Company's subrogation rights in this matter.

If there are any questions, please feel free to contact me at the number listed below.

Sincerely,

Jennifer Nicholas
Fire & Theft Representative
Progressive Group of Insurance Companies
2024 Corporate Centre Drive, Suite 201
Myrtle Beach, SC 29577
Office: 843-213-3958
Fax: 843-448-7239
Jennifer_P_Nicholas@Progressive.com

Claim Payment Detail ([REDACTED])

Payment Information

Disbursement Number:	[REDACTED]	Total Amount:	\$40,368.58
Draft Number:	[REDACTED]	Invoice Number:	[REDACTED]
Pay to the Order of:	FORD MOTOR CREDIT CO		
Mailing Address:	PO BOX 650574		
	DALLAS, TX 75265-0574 USA		
In Payment Of:	Progressive Invoice Number: [REDACTED]		

Reviewed Summary

Issuing Rep:	[REDACTED]	Approved By:	
Issue Date:	[REDACTED]	Review Date:	
Last Updated Re	[REDACTED]	Reviewed By:	

Bank Information

Type:	Loss	Bank Code:	1CD
Stop Reason:		Cleared:	05-04-20
Stop Date:			

Exposure Detail: COMP

Party Name:	[REDACTED]	Amount Paid:	\$40,368.58
Property Description:	17 FORD F250	Deductible Taken:	\$0.00
Payment Type:	PARTIAL PAYMENT	Property Damage:	\$0.00
		Rental:	\$0.00

Claim Payment Detail ([REDACTED])

Payment Information

Disbursement Number:	[REDACTED]	Total Amount:	\$8,413.56
Draft Number:	[REDACTED]	Invoice Number:	[REDACTED]
Pay to the Order of:	[REDACTED]		
Mailing Address:	[REDACTED] SLAND		
	[REDACTED]		
	BLUFFTON, SC [REDACTED]		
In Payment Of:	Progressive Invoice Number:	[REDACTED]	

Reviewed Summary

Issuing Rep:	[REDACTED]	Approved By:	
Issue Date:	[REDACTED]	Review Date:	
Last Updated Rep:	[REDACTED]	Reviewed By:	

Bank Information

Type:	Loss	Bank Code:	1CD
Stop Reason:		Cleared:	05-01-20
Stop Date:			

Exposure Detail: COMP

Party Name:	[REDACTED]	Amount Paid:	\$8,413.56
Property Description:	17 FORD F250	Deductible Taken:	\$500.00
Payment Type:	SUPPLEMENTAL PAYMENT	Property Damage:	\$0.00
		Rental:	\$0.00

Exception Summary

Compliance

Result: Passed

% of ACV (from estimate): 0.00 %

Profile: Central Zone Profile SC
04_23_13 CES0008

Line	Severity	Description	Actual	Guideline	Variance
------	----------	-------------	--------	-----------	----------

Compliance

Admin Information

Service Provider: [REDACTED]

Date Received: 4/14/2020 8:41:49 AM ET

Estimate ID: [REDACTED]

Estimate Version: 0

Claim #: [REDACTED] 1

Loss Type: Property

Policy #:

Loss Date: 4/8/2020

Insured/Claimant:

Loss Designation: Total Loss

Assigned Reviewer:

**Vehicle Information: 2017 Ford 4 Door Crew Cab 176" WB 8 Foot Bed 6.7L
8 Cyl Diesel Injected Turbocharged**

VIN: [REDACTED]

Mileage: 1 Miles

License Plate: [REDACTED]

Exterior Color: Black

Vehicle Location: PROGRESSIVE

Condition: Good

Admin Comments

Line	Operation	Description	Parts		Price		Labor		Amount
			Type	QTY	Unit	Extended	Hours	Cost	
1	ADD'L LABOR	Vehicle is an OTL Total Burn	EX		\$0.00	\$0.00*	0.0*	\$0.00	\$0.00

C – included in clear coat calc * – judgment item

Labor Subtotals

\$0.00

	Hours	Rate	Add'l	Sublet	Total
Body:	0	\$46.00	\$0.00	\$0.00	\$0.00
Bdy-S:	0	\$46.00	\$0.00	\$0.00	\$0.00
Refinish:	0	\$46.00	\$0.00	\$0.00	\$0.00
Glass:	0	\$46.00	\$0.00	\$0.00	\$0.00
Frame:	0	\$55.00	\$0.00	\$0.00	\$0.00
Mechanical:	0	\$65.00	\$0.00	\$0.00	\$0.00
Taxable Labor:					\$0.00
Labor Tax:		0%			\$0.00
Non-Taxable Labor:					\$0.00

Part Subtotals \$0.00

		Rate		Total
Taxable Parts:				\$0.00
Parts Adjustments:				\$0.00
Glass Adjustments:				\$0.00
Sales Tax:		9.00%		\$0.00
Non-Taxable Parts:				\$0.00
Parts Adjustments:				\$0.00
Glass Adjustments:				\$0.00

Additional Costs \$0.00

		Rate		Total
Taxable Costs:				\$0.00
Sales Tax:		9.00%		\$0.00
Non-Taxable Costs:				\$0.00

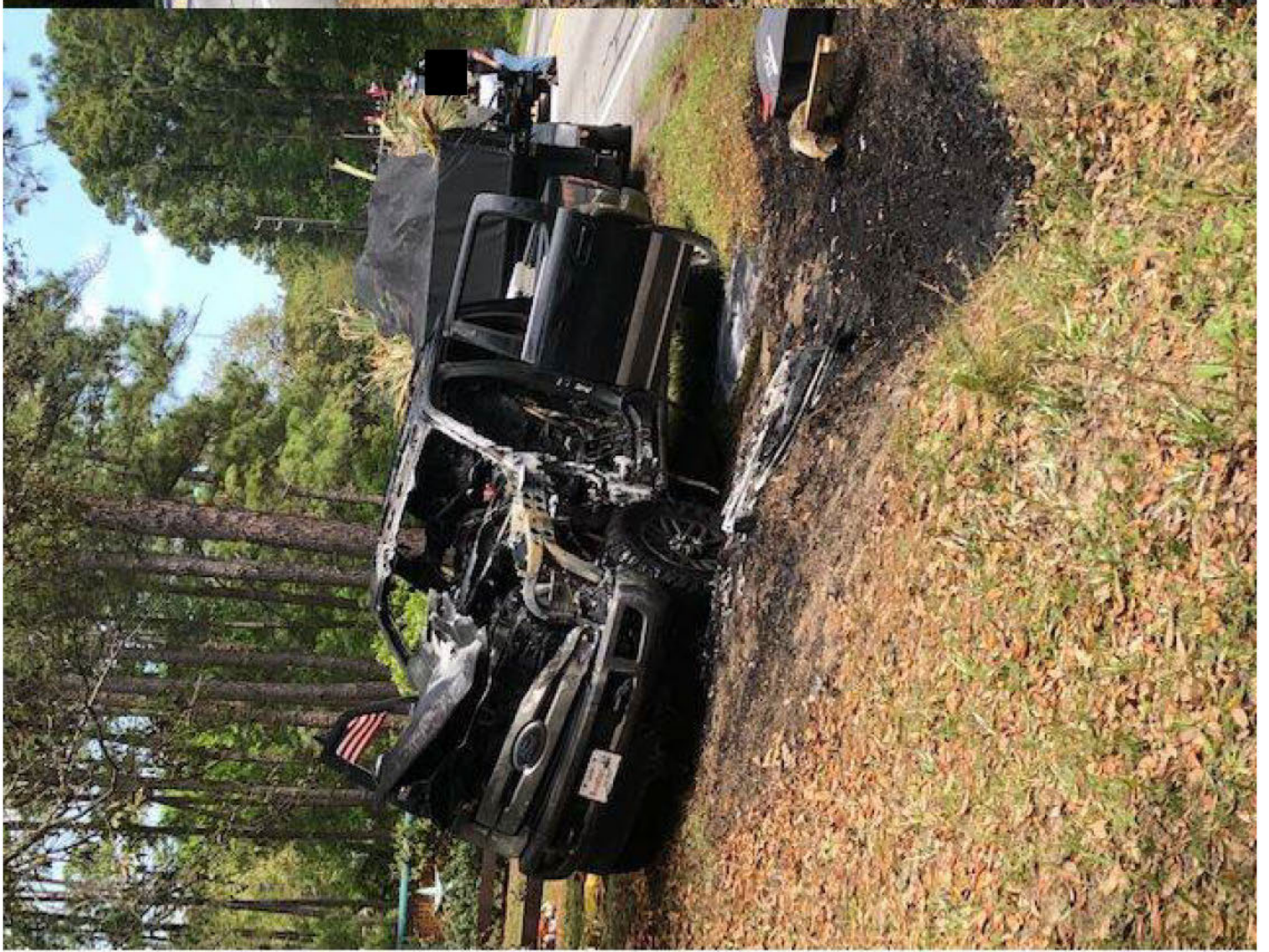
Gross Total: \$0.00

Estimate Adjustments \$0.00

		Total
Betterment:		\$0.00
Insurance Deductible:		(\$500.00)
Insurance Prepaid Amount:		\$0.00
Appearance Allowance:		\$0.00
Related Prior Damage:		\$0.00

Net Total: \$0.00









J1 Auto Repair LLC LD

Progressive Casualty Insurance

Date of Loss: [REDACTED]

2017

FORD

F250

VIN: [REDACTED]

Loss Type: Fire

VIC

720 - Charleston

Dispatch: 04/10/2020

Keys ☒ N
Radio ☒ N
Check In ☒ e

MILEAGE

R&D/STARTS/NRD

IMAGED

Burnt

X

✓



































Fire

Total of Buildings Involved 0 Total Acres Burned ☐ Less Than One Acre Burned

Ignition	Equipment Involved
Area of Fire Origin 83 Engine area, running gear, wheel area Heat Source UU Undetermined Item First Ignition UU Undetermined Type of Material First Ignited UU Undetermined Cause of Ignition 2 - Unintentional	Brand Model Serial Number Year Equipment Power Source Equipment Portability
If Age is a Factor	Suppression Factors
Age Human Factors Gender	
Factor Contributing To Ignition	Human Factors Contributing To Ignition
UU Undetermined	N - None
On Site Material	

Mobile Property Involved				
Involvement Type	Property Type	Make		
3 - Involved in ignitio	22 Pickup truck, hauling rig (non-motorized)	FO - Ford		
Model	Year	License Plate	State	VIN
F250 King Ranch	2017	[REDACTED]	SC - South Car	[REDACTED]

Structure Fire

Structure Type		Structure Status		Fire Spread	
Main Floor Size Length ☒ Width ☐ OR ☐ Square Feet				Floor of Origin	
Building Height Stories Above Grade 0 Stories Below Grade 0		Stories Flame Damage Minor Significant Extreme Heavy			
Detector Presence		Detector Type		Detector Power Supply	
Detector Operation		Detector Effectiveness		Detector Failure Reason	
AES Presence		AES Type		AES Operation	

Property

☐ Is Residential Number of Residential Units:

Estimated Dollar Value and Losses	Property Use / HazMat / Detector Status
PRE-INCIDENT VALUES Property \$60,000.00 Contents \$0.00 LOSSES (If no loss, leave blank) Property \$60,000.00 Contents \$0.00	Property Use 963 963 Street or road in commercial area Mixed Property Use HazMat Release Detector Status

Response

Apparatus ID CAD App ID Dispatch (DP) Dispatch (DC) Enroute (ER) Arrival (AR) Cleared # of Person

							4
--	--	--	--	--	--	--	---

Apparatus Narrative

Actions for Apparatus	
73	73 Provide manpower
74	Provide apparatus
75	Provide equipment
76	Provide water

Personnel	Arrival Time	Clear Time	Actions Taken
	12:36:53	13:20:05	73 - Provide 86 - Investiga
	12:36:53	13:20:05	58 - Operate
	12:36:53	13:20:05	11 - Extinguis
	12:36:53	13:20:05	11 - Extinguis

Page 5 of 7

Apparatus ID CAD App ID Dispatch (DP) Dispatch (DC) Enroute (ER) Arrival (AR) Cleared # of Person

							4
--	--	--	--	--	--	--	---

Apparatus Narrative

Actions for Apparatus	
73	73 Provide manpower
74	Provide apparatus
75	Provide equipment
76	Provide water

Personnel	Arrival Time	Clear Time	Actions Taken
	12:38:07	13:20:05	73 - Provide
	12:38:07	13:20:05	58 - Operate
	12:38:07	13:20:05	11 - Extinguis
	12:38:07	13:20:05	11 - Extinguis

Owner /Involved Person and Entities

Owner Full Name	Owner / Involved	Person / Entity	Phone Number	Entity Name
	1 - Owner	1 - Person		
	2 - Involved	1 - Person		

Authorization

Member Making Report		
Member Making Report	Member Making Assignment	Report Completed Date
Richard Dollahan	Company Officer	4/14/2020
Officer In Charge		
Officer In Charge	Officer In Charge Assignment	
Richard Dollahan	Company Officer	
Review		
Report Reviewed By	Report Reviewed Date	
Benjamin Rushing	4/8/2020	



Interpretation Of NFIRS Actions Taken Codes

Bluffton Township Fire District
357 Fording Island Road
Bluffton, SC 29910
(843) 757-2800 (Voice)
(843) 757-7305 (Fax)
www.blufftonfd.com

The Bluffton Township Fire District has adopted and adheres to the NFIRS (National Fire Information Reporting System) standards for purposes of electronic information capture, storage, and reporting. These reporting standards use a set of standardized codes which describe the actions taken by fire department personnel at an incident scene. In order to enable you to interpret these codes a complete listing of all Actions Taken Codes are listed below:

100	Actions taken, other.
Fire Control or Extinguishment	
10	Fire control or extinguishment, other.
11	Extinguishment by fire service personnel.
12	Salvage and overhaul.
13	Establish fire lines around wildfire perimeter. Includes clearing firebreaks using direct, indirect, and burnout tactics as appropriate.
14	Contain fire (wildland). Includes taking suppression action that can reasonably be expected to check the fire spread under prevailing and predicted conditions.
15	Confine fire (wildland). Includes when fire crews or resources stop the forward progress of a fire but have not put in all control lines.
16	Control fire (wildland). Includes when fire crews or resources completely surround the fire perimeter with control lines; extinguish any spot fires; burn any area adjacent to the fire side of the control lines; and cool down all hot spots that are immediate threats to the control line, until the lines can reasonably be expected to hold under foreseeable conditions.
17	Manage prescribed fire (wildland).
Search and Rescue	
20	Search and rescue, other.
21	Search for lost or missing person. Includes animals.
22	Rescue, remove from harm. Excludes vehicle extrication (23).
23	Extrication or disentangling of a person. Excludes body recovery (24).
24	Recover body or body parts.
EMS and Transport	
30	Emergency medical services, other.
31	Provide first aid and check for injuries. Medical evaluation of patient.
32	Provide basic life support (BLS).
33	Provide advanced life support (ALS).
34	Transport of person from scene in fire service ambulance or apparatus.
Hazardous Condition	
40	Hazardous condition, other.
41	Identification, analysis of hazardous materials.
42	Hazardous materials detection, monitoring, sampling, and analysis using a variety of detection instruments including combustible gas indicators (CGIs) or explosimeter, oxygen monitors, colorimetric tubes, specific chemical monitors, and others. Results from these devices must be analyzed to provide information about the hazardous nature of the material or environment.
43	Hazardous materials spill control and confinement. Includes confining or diking hazardous materials. These are actions taken to confine the product released to a limited area including the use of absorbents, damming/diking, diversion of liquid runoff, dispersion, retention, or vapor suppression.
44	Hazardous materials leak control and containment. Includes actions taken to keep a material within its container, such as plugging/patching operations, neutralization, pressure isolation/reduction, solidification, and vacuuming.
45	Remove hazard. Includes neutralizing a hazardous condition.



Interpretation Of NFIRS Actions Taken Codes

Bluffton Township Fire District
357 Fording Island Road
Bluffton, SC 29910
(843) 757-2800 (Voice)
(843) 757-7305 (Fax)
www.blufftonfd.com

46	Decontaminate persons or equipment. Includes actions taken to prevent the spread of contaminants from the "hot zone" to the "cold zone." This includes gross, technical, or advanced personal decontamination of victims, emergency responders, and equipment.
47	Decontamination of occupancy or area exposed to hazardous materials.
48	Remove hazardous materials. Includes a broad range of actions taken to remove hazardous materials from a damaged container or contaminated area. Examples of actions to remove hazards include product offload/transfer, controlled burning or product flaring, venting, and overpacking.
Fires, Rescues, and Hazardous Conditions	
50	Fires, rescues, and hazardous conditions, other.
51	Ventilate. Includes nonhazardous odor removal and removal of smoke from nonhazardous materials-related fires.
52	Forcible entry, performed by fire service. Includes support to law enforcement.
53	Evacuate area. Removal of civilians from an area determined to be hazardous. Includes actions taken

11:54



Done



Bluffton Township Fire District

Fire Incident Report

FDID	State	Incident #	Exposure	CAD #	Station	Shift
07202	SC		0		Station 30	A
Incident Date	Event / Call Time	Emergency / Non Emergency	Incident Action			
	12:30:47	Emergency	11	11 Extinguishment by fire service person		
		Emergency	73	73 Provide manpower		
			86	86 Investigate		
Incident Type						
131	131 Passenger vehicle fire					

Times

Alarm Time	Enroute	Arrival	Last Unit Cleared	Time Controlled
12:32:07	12:32:32	12:36:53	13:20:05	
EMS Unit	EMS Dispatch	EMS Enroute	EMS Arrival	With Patient

General

Location Type	Property ID		
2 - Intersection			
District/Box	State	City	Zip Code
	SC - South Carolin	Bluffton	
Number/Milepost	Street or Highway		Apt./Suite/Room
Number/Milepost	Crossing street		

Narrative

Fire department responded the listed location for a report of a vehicle that was on fire. Upon our arrival personnel found the engine compartment and cab of a Ford F250 heavily involved in fire. The truck was also pulling a trailer full of yard debris.

E330 pulled 100' of the front bumper line and began extinguishing the fire from the driver side of the truck. Upon the arrival of L333 they positioned a couple of driveways down from the truck, pulled 200' of the front bumper line and positioned themselves so that they can extinguish the truck from the passenger side of the truck. The fire was contained to the engine and passenger compartment. There was no fire damage to the trailer that was being pulled. The fire was extinguished at 1241 hours.

E330 poured foam into the apparatus water tank and emptied all 750 gallons onto the truck. L333 used approximately 175 gallons of water. It was noted that trailer that the truck was pulling had a flat tire on the driver side.

After talking to the occupants of the truck they stated that there was smoke coming from under the hood as they were driving down the road, the passenger stated that it started to get hot on his side and that he saw flames, he then told the female driver of the truck to jump out of the truck. The truck was still in motion when the two of them jumped out of the vehicle and the vehicle rolled about another 50' before resting in the ditch.

Due to both of the occupants jumping out of the moving vehicles they were asked if they were ok and they stated

Page 1 of 7

that they were fine. They were advised of other injuries and Captain Dollahan decided to have both of the occupants to complete and sign a BTFD Patient Refusal Form (see attachments).

All equipment was placed back on the apparatus and both apparatus was clear from the scene and available for calls.

Richard Dollahan

Captain E330
4/8/2020 1659



Structure Fire					
Structure Type		Structure Status		Fire Spread	
Main Floor Size				Floor of Origin	
Length	X	Width	OR	Square Feet	
Building Height			Stories Flame Damage		
Stories Above Grade	Stories Below Grade	Minor	Significant	Extreme	Heavy
0	0				
Detector Presence		Detector Type		Detector Power Supply	
Detector Operation		Detector Effectiveness		Detector Failure Reason	
AES Presence		AES Type		AES Operation	
AES Failure Reason		Number Of Sprinklers			

Arson	
General Information	
Case Status	Availability Of Material First Ignited
Extent of Fire Involvement on Arrival	Entry Method
Incendiary Device	
Container	Ignition/Delay Device
Fuel	
Property Ownership	
Suspected Motivation Factors	Apparent Group Involvement
Initial Observations	Laboratories Used
Other Investigative Information	
Other Information	
Juvenile Information	

Review

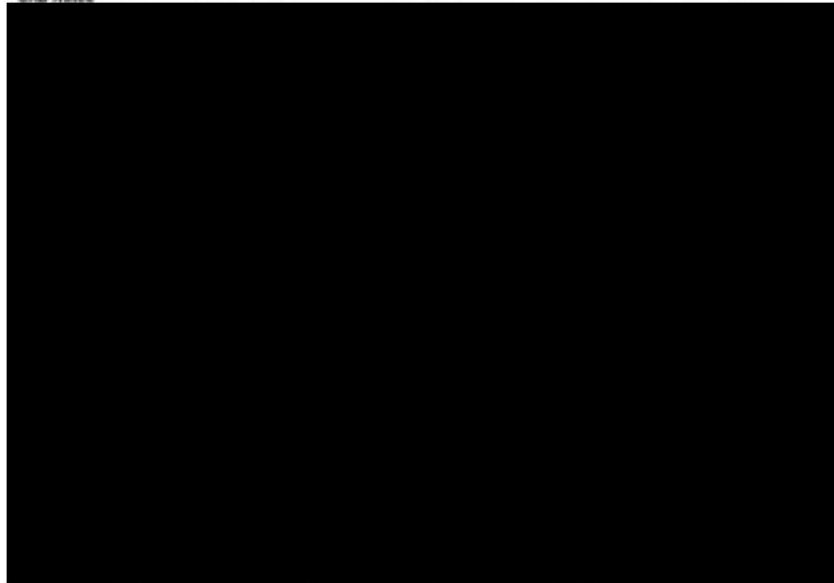
Report Reviewed By
Benjamin Rushing

Report Reviewed Date
4/8/2020

Page 6 of 7

CAD Details

CAD Notes



Page 7 of 7



Interpretation Of NFIRS
Actions Taken Codes

Bluffton Township Fire District
357 Fording Island Road
Bluffton, SC 29910
(843) 757-2800 (Voice)
(843) 757-7300 (Fax)
www.blufftontd.com

42	Hazardous materials detection, monitoring, sampling, and analysis using a variety of detection instruments including combustible gas indicators (CGIs) or explosimeter, oxygen monitors, colorimetric tubes, specific chemical monitors, and others. Results from these devices must be analyzed to provide information about the hazardous nature of the material or environment.
43	Hazardous materials spill control and confinement. Includes confining or diking hazardous materials. These are actions taken to confine the product released to a limited area including the use of absorbents, damming/diking, diversion of liquid runoff, dispersion, retention, or vapor suppression.
44	Hazardous materials leak control and containment. Includes actions taken to keep a material within its container, such as plugging/patching operations, neutralization, pressure isolation/reduction, solidification, and vacuuming.
45	Remove hazard. Includes neutralizing a hazardous condition.

Page 1 of 3 Pages



Interpretation Of NFIRS Actions Taken Codes

Bluffton Township Fire District
357 Fording Island Road
Bluffton, SC 29910
(843) 757-2800 (Voice)
(843) 757-7305 (Fax)
www.blufftonfd.com

46	Decontaminate persons or equipment. Includes actions taken to prevent the spread of contaminants from the "hot zone" to the "cold zone." This includes gross, technical, or advanced personal decontamination of victims, emergency responders, and equipment.
47	Decontamination of occupancy or area exposed to hazardous materials.
48	Remove hazardous materials. Includes a broad range of actions taken to remove hazardous materials from a damaged container or contaminated area. Examples of actions to remove hazards include product offload/transfer, controlled burning or product flaring, venting, and overpacking.
Fires, Rescues, and Hazardous Conditions	
50	Fires, rescues, and hazardous conditions, other.
51	Ventilate. Includes nonhazardous odor removal and removal of smoke from nonhazardous materials-related fires.
52	Forcible entry, performed by fire service. Includes support to law enforcement.
53	Evacuate area. Removal of civilians from an area determined to be hazardous. Includes actions taken to isolate the contaminated area and/or evacuate those persons affected by a hazardous materials release or potential release.
54	Determine if the materials released are nonhazardous through product identification and environmental monitoring.
55	Establish safe area. Includes isolating the area affected by denying entry to unprotected persons and establishing hazard control zones (hot, warm, cold).
56	Provide air supply.
57	Provide light or electrical power.
58	Operate apparatus or vehicle.
Systems and Services	
60	Systems and services, other.
61	Restore municipal services. Includes turning water back on and notifying the gas company to turn the gas on.
62	Restore sprinkler or fire protection system.
63	Restore fire alarm system. Includes restoring fire alarm systems monitored by the fire service.
64	Shut down system. Includes shutting down water, gas, and fire alarm systems.
65	Secure property. Includes property conservation activities such as covering broken windows or holes in roofs.
66	Remove water or control flooding condition.
Assistance	
70	Assistance, other.
71	Assist physically disabled. Includes providing nonmedical assistance to physically disabled, handicapped, or elderly citizens.
72	Assist animal. Includes animal rescue, extrication, removal, or transport.
73	Provide manpower. Includes providing manpower to assist rescue/ambulance units lift patients or providing manpower to assist police.
74	Provide apparatus.
75	Provide equipment, where equipment is used by another agency.
76	Provide water. Includes tanker shuttle operations and pumping in a relay or from a water source. Excludes normal fire suppression operations.
77	Control crowd. Includes restricting pedestrian access to an area. Excludes control of vehicles (78).
78	Control traffic. Includes setting up barricades and directing traffic.
79	Assess damage from severe weather or the results of a natural disaster.
Information, Investigation, and Enforcement	
80	Information, investigation, and enforcement, other.
81	Incident command. Includes providing support to incident command activities.
82	Notify other agencies. Includes notifications of utility companies, property owners, and the like.

Page 2 of 3 Pages

This investigation document contains the first fifty pages. You may request the full version through NHTSA.ODI.CED@dot.gov. Requests are answered as resources allow and in the order they are received.



Interpretation Of NFIRS Actions Taken Codes

Bluffton Township Fire District
357 Fording Island Road
Bluffton, SC 29910
(843) 757-2800 (Voice)
(843) 757-7305 (Fax)
www.blufftonfd.com

83	Provide information to the public or media.
84	Refer to proper authority. Includes turnover of incidents to other authorities or agencies such as the police.
85	Enforce fire code and other codes. Includes response to public complaints and abatement of code violations.
86	Investigate. Includes investigations done on arrival to determine the situation and postincident investigations; and collecting incident information for incident reporting purposes.
Fill-in, Standby	
90	Fill-in, standby, other.

PE24-014 003998 LC SV