

Page: [REDACTED] CQIS DETAIL REPORT [REDACTED]

CQIS Report Number: [REDACTED] Program Type: H
Report Source: [REDACTED]Orig Rpt #: [REDACTED]
Report Date: [REDACTED]

----- R E P O R T S [REDACTED] Y - [REDACTED] -----

VEHICLE: [REDACTED] (MEDIUM), REG CAB, CHASDSL

VIN: [REDACTED]

Engine : [REDACTED] DSL

Odometer: [REDACTED]

Operating Environ: [REDACTED]

WCC [REDACTED]

Vehicle Use : [REDACTED]

SYMPTOM: [REDACTED] START/RUN/MOVE
FUELFLUIDS
VISIBLE LEAK

Additional Symptom: [REDACTED]

Other Veh. With Concern: [REDACTED]

Severity Rating - Customer: [REDACTED]

Engineering: [REDACTED]

Causal Component: [REDACTED]

Causal Factor: [REDACTED]

Feature: [REDACTED]

Loc: [REDACTED]

Causal Condition: [REDACTED]

Photo: [REDACTED]

Atchmnts: 0

Component Test Status: [REDACTED]

---- Return Loc: [REDACTED]

Vehicle Fixed?: [REDACTED]

Customer satisfied?: [REDACTED]

Repair Effectiveness (%): [REDACTED]

----- C O M M E N T S -----

--TYPE-- [REDACTED] COMMENT TEXT [REDACTED]

CONCER [REDACTED]

Web Form Data [REDACTED] Description of Vehicle Concern: vehicle has mil on with dtcs [REDACTED] and [REDACTED] as well as a fuel leak from the fuel filter cap. Please list any diagnostics already performed: visual inspection, found cracked secondary fuel filter housing and broken fuel supply line fitting at secondary filter. Parts Replaced: fuel filters, fuel supply line Your Question: after replacement of broken parts, i monitored the low side fuel pressure and found the pressure reading @ koeo of [REDACTED]. this seems high to me, however i have not dealt with too many fuel pressure related concerns in the newer generation [REDACTED] and am curious what the normal low side fuel pressure range should be during koeo operation?

RECOMM [REDACTED]

[REDACTED] it is somewhat high but really there is no concern unless pressure builds past [REDACTED]. If no DTCs are setting then take the vehicle on a test drive and if no DTCs return then release the vehicle.

ADD-ON [REDACTED]

SWIS Session Status : SWIS Not Necessary, SWIS Session Sub Status : 1st Contact, SWIS Comments : ...

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: [REDACTED] Ease of Diagnosis: [REDACTED] Level of Assistance: [REDACTED]

Comp. Timing: [REDACTED] Base Timing : [REDACTED]

MIL light on? : [REDACTED]

Test Stand : [REDACTED] Road Test : [REDACTED]

8D Number: [REDACTED]

Prior Repair Attempts: [REDACTED]

Repair Prior to Call: NO

PCM# [REDACTED]

Equipment/Procedure Used [REDACTED]

Effective? Equipment/Procedure Used [REDACTED]

Effective [REDACTED]

Page: [REDACTED] [REDACTED] DETAIL REPORT [REDACTED]

[REDACTED] Report Number: [REDACTED] Program Type: H [REDACTED] Orig Rpt #: [REDACTED]
Report Source: [REDACTED] Report Date: [REDACTED]

----- S E R V I C E A C T I O N S -----
NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----
Vehicle Build Date: [REDACTED] Warranty Start Date: 04/12/2023
Date of Sale: [REDACTED] Selling Dlr(Geo/Mkt,Dlr,Sub) [REDACTED]
Dealer Special Order: [REDACTED] Gross Vehicle Weight: [REDACTED]
LH/RH Drive: [REDACTED]

----- E N G I N E -----
Engine: [REDACTED] DSL Tag: [REDACTED]
Bld Dt: [REDACTED] Calb: [REDACTED]
Serial #: [REDACTED]

----- T R A N S M I S S I O N -----
Trans: [REDACTED] AUTO 6SP DSL Part #: [REDACTED]
Bld Dt: [REDACTED]
Serial #: [REDACTED]

Model: [REDACTED] Shift: [REDACTED]

----- A D D I T I O N A L -----
Tire : [REDACTED] G Brand : [REDACTED]
Radio : ELECTRONIC AM/FM/STRO/CLOCK A/C : AC B-??? [REDACTED] ??????? [REDACTED]
Paint : [REDACTED] EXT PAINT FAMILY A ----- [REDACTED] WHITE SOLID C/C

----- A F T E R M A R K E T M O D I F I C A T I O N S -----
NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr [REDACTED] Ph#: [REDACTED]
City: [REDACTED] State : [REDACTED]
Country: [REDACTED] Region : [REDACTED]

Claim #/Date : [REDACTED] [REDACTED]

Specialist's
Name : [REDACTED] (FSE)

----- C Q I S V I N H I S T O R Y -----
NO [REDACTED] VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y: N A T I O N A L H O T L I N E S U R V E Y [REDACTED] ---
SURVEY HAS NOT BEEN SENT

Page: [REDACTED]

CQIS DETAIL REPORT

[REDACTED]

CQIS Report Number: [REDACTED]

Program Type: H

Orig Rpt #:

Report Source: [REDACTED]

CENTER

Report Date: [REDACTED]

----- VEHICLE'S WARRANTY HISTORY ([REDACTED] only) -----

NO VEHICLE WARRANTY HISTORY AVAILABLE FOR THIS VEHICLE

[REDACTED]

Page: [REDACTED] CQIS DETAIL REPORT [REDACTED]

CQIS Report Number: [REDACTED] Program Type: Q
Report Source: [REDACTED]

Orig Rpt #: [REDACTED]
Report Date: [REDACTED]

----- R E P O R T S [REDACTED] Y - [REDACTED] -----

VEHICLE: [REDACTED] CRW CAB,PICKUP
Engine : [REDACTED] DIESEL DI V8
Operating Environ:
Vehicle Use :

VIN: [REDACTED]
Odometer:
WCC :
[REDACTED]

SYMPTOM: [REDACTED] DRIVING PERFORMANCE
AT IDLE

STALLS/QUITS
ALWAYS

Additional Symptom:

Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:

Causal Factor: Feature:

Causal Condition: Photo: YES Loc: Atchmnts: 2

Component Test Status: ---- Return Loc:

Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT -----

CONCER [REDACTED]
DIESEL FUEL LEAKING. FOUND DIESEL UPPER FUEL FILTER LEAKING DIESEL

----- C O N C E R N D E [REDACTED] I [REDACTED] S [REDACTED] -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : light on? :
Test Stand : Road Test : Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S [REDACTED] -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S ----- [REDACTED]

Vehicle Build Date: [REDACTED] Warranty Start Date: [REDACTED]
Date of Sale: [REDACTED] Selling Dlr(Geo/Mkt,Dlr,Sub): [REDACTED]
Dealer Special Order: [REDACTED] Gross Vehicle Weight: [REDACTED]
LH/RH Drive: [REDACTED]

Engine: [REDACTED] DIESEL DI V8 Tag: PC 3Q DB
Bld Dt: [REDACTED] Calb: PTFHTRN A
Serial #: [REDACTED]

[REDACTED] PC3Q [REDACTED] DB
----- T R A N S M I S S I O N -----
Trans: 10 SPD AUTO 10R140 Part #:

Bld Dt: [REDACTED]
Serial #: [REDACTED]

Model: [REDACTED] Shift: [REDACTED]

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Orig Rpt #: [REDACTED]
Report Date: [REDACTED]

Bld Dt:

```
Tire : [REDACTED] A/T BSW Brand :  
Radio : ELETR PREM AM/FM STRO/CLK A/C : AC B-?????????????????????  
Paint : PN4-?????????????????????----- ICONIC SILVER/SILVER RADIANCE
```

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

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----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----
Orig/Caller   : ██████████ Title: TECHNICIAN
Phone        : ██████████
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Rpr Dlr: [REDACTED] - [REDACTED] Ph#: [REDACTED]
City: [REDACTED] State : [REDACTED]
Country: [REDACTED] Region : [REDACTED]

----- C O I S V I N H I S T O R Y -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y : NONE ---

----- VEHICLE'S WARRANTY HISTORY ([REDACTED] only) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Caus Nr	Service Cond	Part Base	Number Sfx	Labor Operation
						9N184	A	9155AT



CQIS Report Number: [REDACTED] Program Type: Q
Report Source: [REDACTED]Orig Rpt #: [REDACTED]
Report Date: [REDACTED]

----- R E P O R T S U M M A R Y -----

VEHICLE: [REDACTED], CRWCAB, CHASCAB
Engine: [REDACTED] DIESEL DI V8
Operating Environ: [REDACTED]
Vehicle Use: [REDACTED]VIN: [REDACTED]
Odometer: 23 MILES
WCC: [REDACTED]SYMPTOM: [REDACTED] START/RUN/MOVE
FUELFLUIDS
VISIBLE LEAK

Additional Symptom:

Other Veh. With Concern: [REDACTED] Severity Rating - Customer: [REDACTED] Engineering: [REDACTED]

Causal Component: [REDACTED]

FILTER ASY FUEL

Causal Factor: [REDACTED] Feature: [REDACTED]

Loc: [REDACTED]

Causal Condition: [REDACTED]

Photo: YES Atchmnts: 3

Component Test Status: [REDACTED]

---- Return Loc: [REDACTED]

Vehicle Fixed?: [REDACTED] Customer satisfied?: [REDACTED] Repair Effectiveness (%): [REDACTED]

----- C O M M E N T S -----

--TYPE-- [REDACTED] COMMENT TEXT [REDACTED]

CONCER [REDACTED]

Fuel leak, found the lower fuel filter housing cracked and leaking
[REDACTED] replace the fuel filter housing

AUDIT [REDACTED]

SUBMITTED USING MOBILE DEVICE

----- C O N C E R N D E T A I L S -----

Intermittent?: [REDACTED] Come Back?: [REDACTED] Air Temp.: A Grid Location: [REDACTED]
Towed In?: [REDACTED] Quits On Road?: [REDACTED] Unit Down?: [REDACTED] Verification: [REDACTED]

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: [REDACTED] Ease of Diagnosis: [REDACTED] Level of Assistance: [REDACTED]
Comp. Timing: [REDACTED] Base Timing: [REDACTED] MIL light on? [REDACTED]
Test Stand: [REDACTED] Road Test: [REDACTED] Number: [REDACTED]
Prior Repair Attempts: [REDACTED] Repair Prior to Call: NO
Equipment/Procedure Used [REDACTED] Effective? Equipment/Procedure Used [REDACTED] Effective [REDACTED]

----- S E R V I C E A C T I O N S -----

Repair Type	Component Number	Number Type	Description	Causal Comp.
[REDACTED]	[REDACTED]	SERVICE	FILTER ASY FUEL	YES

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: [REDACTED] Warranty Start Date: [REDACTED]
Date of Sale: [REDACTED] Selling Dlr(Geo/Mkt, Dlr, Sub): [REDACTED]
Dealer Special Order: [REDACTED] Gross Vehicle Weight: [REDACTED]
LH/RH Drive: [REDACTED]

----- E N G I N E -----

Engine: [REDACTED] DIESEL DI V8
Bld Dt: [REDACTED] Calb: [REDACTED]
Serial #: [REDACTED]

Tag: PC [REDACTED]

Page: [REDACTED] CQIS DETAIL REPORT [REDACTED]
CQIS Report Number: [REDACTED] Program Type: Q Orig Rpt #: [REDACTED]
Report Source: MSS - [REDACTED] - QSFS Report Date: [REDACTED]

[REDACTED] EB
- - - T R A N S M I S S I O N - - -
Trans: [REDACTED] SPD AUTO [REDACTED] Part #:

Bld Dt:
Serial #:
Model:

Shift:

- - - A X L E - - -
Axle: [REDACTED] SLIP REA Id Tag Code: Bld Dt:
Serial #:

- - - A D D I T I O N A L - - -
Tire : [REDACTED] A/T BSW Brand :
Radio : ELECTRONIC FM STEREO RADIO A/C : AC B- [REDACTED] ??????????
Paint : NEUTRAL EXT PAINT FAMILY A ----- [REDACTED] WHITE WB C/C-W/B

----- A F T E R M A R K E T M O D I F I C A T I O N S -----
NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----
Orig/Caller : [REDACTED] Title: SHOP FOREMAN
Phone : [REDACTED]
Rpr Dlr [REDACTED] Ph#: [REDACTED]
City: [REDACTED] State : [REDACTED]
Country: [REDACTED] Region : [REDACTED]

----- C Q I S V I N H I S T O R Y -----
NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y : NONE ---

VEHICLE'S WARRANTY HISTORY ([REDACTED] only)								
Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Caus	Service Part	Number	Labor	
				Nr Cond	Pfx Base	Sfx	Operation	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	H	MT9155 MTCLEAN SUBPHOTO	





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Page: [REDACTED] CQIS DETAIL REPORT [REDACTED]

CQIS Report Number: [REDACTED] Program Type: Q
Report Source: [REDACTED]

Orig Rpt #: [REDACTED]
Report Date: [REDACTED]

----- R E P O R T S [REDACTED] Y - [REDACTED] -----

VEHICLE: [REDACTED], CRW CAB, PICKUP
Engine : [REDACTED] DIESEL DI V8
Operating Environ: [REDACTED]
Vehicle Use : [REDACTED]

VIN: [REDACTED]
Odometer: [REDACTED]
WCC : [REDACTED]

SYMPTOM: [REDACTED] MAINTENANCE/ PRE DELIVERY
NETWORK ISSUES

DIAGNOSTIC ISSUES
UNKNOWN (CODE NOT AVAILABLE)

Additional Symptom:

Other Veh. With Concern: [REDACTED] Severity Rating - Customer: [REDACTED] Engineering: [REDACTED]

Causal Component:

Causal Factor: [REDACTED] Feature: [REDACTED]

Causal Condition: [REDACTED] Photo: YES Atchmnts: 5

Component Test Status: [REDACTED] --- Return Loc: [REDACTED]

Vehicle Fixed?: [REDACTED] Customer satisfied?: [REDACTED] Repair Effectiveness (%): [REDACTED]

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT

CONCERN [REDACTED]
CS SMELLING DIESEL INSIDE CAB PLEASE ADVISEVERIFIED CONCERN DIESEL
SMELL IN CAB. FOUND UPPER ...FUEL FILTER CRACKED AND LEAKING CAUSING
CONCERN. REPLACED ...UPPER AND LOWER FUEL FILTERS. ROAD TESTED GOOD NO
DIESEL ...LEAKS AT THIS TIME

----- C O N C E R N D E T A I L S -----
Intermittent?: [REDACTED] Come Back? : [REDACTED] Air Temp. : [REDACTED] Location: [REDACTED]
Towed In? : [REDACTED] Quits On Road?: [REDACTED] Unit Down?: [REDACTED] Verification : [REDACTED]

----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: [REDACTED] Ease of Diagnosis: [REDACTED] Level of Assistance: [REDACTED]
Comp. Timing: [REDACTED] Base Timing : [REDACTED] MIL light on? : [REDACTED]
Test Stand : [REDACTED] Road Test : [REDACTED] Number: [REDACTED]
Prior Repair Attempts: [REDACTED] Repair Prior to Call: NO
Equipment/Procedure Used [REDACTED] Effective? Equipment/Procedure Used [REDACTED] Effective [REDACTED]

----- S E R V I C E A C T I O N S -----
NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----
Vehicle Build Date: [REDACTED] Warranty Start Date: [REDACTED]
Date of Sale: [REDACTED] Selling Dlr(Geo/Mkt,Dlr,Sub): [REDACTED]
Dealer Special Order: [REDACTED] Gross Vehicle Weight: [REDACTED]
LH/RH Drive: [REDACTED]

----- E N G I N E -----
Engine: [REDACTED] DIESEL DI V8 Tag: PC 3Q DB
Bld Dt: [REDACTED] Calb: RTFHTRN A
Serial #: [REDACTED] DB

Page: [REDACTED] CQIS DETAIL REPORT [REDACTED]
CQIS Report Number: [REDACTED] Program Type: Q Orig Rpt #: [REDACTED]
Report Source: [REDACTED] Report Date: [REDACTED]

Trans: [REDACTED] AUTO [REDACTED] - - - T R A N S M I S S I O N - - -
Bld Dt: [REDACTED] Part #: [REDACTED]
Serial #: [REDACTED]
Model: [REDACTED] Shift: [REDACTED]
Axle: [REDACTED] ELOCKER - - - A X L E - - - Id Tag Code: [REDACTED] Bld Dt: [REDACTED]
Serial #: [REDACTED]
Tire : [REDACTED] A/T - - - A D D I T I O N A L - - - Brand : [REDACTED]
Radio : ELECTRONIC FM STEREO RADIO A/C : AC B-????????????????????
Paint : PN4-?? CARBONIZED GRAY/ASHER GRAY

----- A F T E R M A R K E T M O D I F I C A T I O N S -----
NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----
Orig/Caller : [REDACTED] Title: SERVICE WRITER
Phone : [REDACTED]
Rpr Dlr [REDACTED] - [REDACTED] Ph#: [REDACTED]
City: [REDACTED] State : [REDACTED]
Country: [REDACTED] Region : [REDACTED]

----- C Q I S V I N H I S T O R Y -----
NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y : NONE ---

----- VEHICLE'S WARRANTY HISTORY ([REDACTED] only) -----

Dealer ID	Repair Date	Repair Order	Odometer ([REDACTED])	Rp Caus Nr	Service Pfx	Part Base	Number Sfx	Labor Operation
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]



○ Attachment 



○ Attachment Id: 

