

Request 8

State, by make and model year, the terms of the new vehicle warranty coverage offered by Ford on the subject and peer vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Ford offered for the subject and peer vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

Answer

For Ford subject and peer vehicles, the New Vehicle Limited Warranty, Bumper-to-Bumper Coverage begins at the warranty start date and lasts for three years or 36,000 miles, whichever occurs first. The New Vehicle Limited Warranty, Powertrain Coverage begins at the warranty start date and lasts for five years or 60,000 miles, whichever occurs first. The secondary fuel filter is designed as a maintenance part intended to be replaced at regular intervals. For example, the 2017 Ford Super Duty Owner Manual recommends replacement after 30,000 miles for normal use, 15,000 miles or 600 hours or six months for severe duty cycles, and 15,000 miles, 300 hours or six months for bio-diesel usage.

Optional Premium and Extra Maintenance Plans (EMP) are available to cover various vehicle systems, time in service, and mileage increments. As of the date of the information request, 746,044 new and used vehicle EMP policies have been purchased for subject and peer vehicles that could potentially cover the alleged defect. Ford is unable to determine how many of the EMP policies are applicable to the subject and peer vehicles. The details of the various plans are provided in the file "PE24-014 Request 8 - EMP Data."