ENTIRE PAGE CONTAINS CONFIDENTIAL BUSINESS INFORMATION

Field Name	ClaimID	OwnerFleetName	OwnerFleetAddress	OwnerFleetEmail	OwnerFleetPhone	VIN	RepairDate	Software Version	PartNumbers	PartDescriptions	CustConcern	CauseRO	CorrectionRO	TechNotes
Data Type	Short Text	Short Text	Short Text	Short Text	Short Text	Short Text	Date/Time	Short Text	Short Text	Short Text	Long Text	Long Text	Long Text	Long Text
Description	Primary key: Manufacturer's unique claim identification number.	For fleet, provide fleet and contact name - ex: Mr. John Smith, or Avis - Bob Smith. Use NA if data is not available, or other descriptor as required.	Owner or fleet address - ex: 123 Main Street, Anytown, USA 012345. Use NA if data is not available, or other descriptor as required.	Owner or fleet email address - ex: john.smith@company.com. Use NA if data is not available, or other descriptor as required.	Owner or fleet telephone(s) - ex: 123-555-1212. Use NA if data is not available, or other descriptor as required.	17-character Vehicle Identification Number. See 49 C.F.R. 565. Use NA if data is not available, or other descriptor as required.	Date of repair in mm/dd/yyyy format – ex: 07/04/2021. Use NA if data is not available, or other descriptor as required.	Vehicle software version at time of incident	Replaced part number(s). Separate multiple parts with a comma or provide in detail table - ex: AAA2501,AAA2504,etc. Use NA if data is not available, or other descriptor as required.	Description of part(s) replaced. Separate multiple part descriptions with a comma or provide in detail table. - ex: ball joint, hose,etc. Use NA if data is not available, or other descriptor as required.	Customer's description of problem or concern. Use NA if data is not available, or other descriptor as required.	Cause as stated on the repair order.	Correction as stated on the repair order.	Technician notes or comments as available. Use NA if data is not available, or other descriptor as required.
	Work Order Number	Customer Name	Customer Address	Customer Email	Customer Phone	VIN	WO Close Date	Awaiting Response - Eng.	Part Number (New)	Part Description (New)	Concern	Cause	Correction	Tech Notes

[redacted]