

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP0L64	RAM 5500 REG CAB CHASSIS	
<b>Built Date</b>	01/06/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	[REDACTED]	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F347100162	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	546186726	<b>Report Version</b>	1	<b>Open Date</b>	02/24/2022
<b>Close Date</b>	02/25/2022	<b>Narrative Date</b>	02/28/2022	<b>Category</b>	0	<b>Mileage</b>	19
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	02/17/2022	<b>Built Date</b>	01/06/2022	<b>Advisor</b>	1632
<b>Dealer</b>	27255	Young Chrysler Jeep Dodge Ram					
<b>Dealer Address</b>	1234 N MAIN ST						
<b>Dealer City</b>	LAYTON	<b>State</b>	UT	<b>Zip</b>	840415280		

**Complaint:** PRE DELIVERY INSPECTION - - - Plate frame kit and stickers

**Cause:**

**Correction:** 10 COMPLETED PDI INSPECTION, ALL IS GOOD Road Ready Basic Prep ROAD READY ROAD READY ROAD READY INSPECTION ROAD READY ROAD READY 10 INSTALLED Plate frame kit and stickers

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
85900064	Special Services ; New Vehicle Prep ; Road Ready ; 6.7 liter diesel equipped
8590005R	Special Services ; New Vehicle Prep ; Road Ready ; Road Test
85900040	Special Services ; New Vehicle Prep ; Road Ready ; Basic Prep

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F29418F0CF	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F280100043	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	553636447	<b>Report Version</b>	2	<b>Open Date</b>	05/17/2022
<b>Close Date</b>	05/18/2022	<b>Narrative Date</b>	05/19/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	1340068 MAIRA VENTUR
<b>Dealer</b>	45056	HELFMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** Customer Request replace backlite glass glass purchased otc glass here (BODY)

**Cause:** PER REQUEST

**Correction:** REMOVED REAR SEATS FOR GLASS COMPANY. INSTALLED REAR SEATS AND CLEANED BROKEN GLASS. TESTED REAR WINDOW.

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
23Z07181	Body ; Recall Z0x ; Safety Recall Z07 - Side Air Bag Inflatable Curtain ; Inspect Left and Right Side Air Bag Inflatable Curtain Serial Numbers
23Z07150	Body ; Recall Z0x ; Safety Recall Z07 - Side Air Bag Inflatable Curtain ; Remove Headliner to Inspect Left and Right Side Air Bag Inflatable Curtain Serial Numbers (Crew/Quad Cab)

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F29418F0CF	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F280100043	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	553636448	<b>Report Version</b>	2	<b>Open Date</b>	05/17/2022
<b>Close Date</b>	05/18/2022	<b>Narrative Date</b>	05/19/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	1340068 MAIRA VENTUR
<b>Dealer</b>	45056	HELFMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** Safety Recall Z07 / NHTSA 21V-925 Side Air Bag Inflatable Curtain Inflator

**Cause:** PER RECALL

**Correction:** CREW CAB. INSPECTED RIGHT SIDE SABIC. FOUND TCRZR3001A0804 PART NUMBER [REDACTED]

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
23Z07181	Body ; Recall Z0x ; Safety Recall Z07 - Side Air Bag Inflatable Curtain ; Inspect Left and Right Side Air Bag Inflatable Curtain Serial Numbers
23Z07150	Body ; Recall Z0x ; Safety Recall Z07 - Side Air Bag Inflatable Curtain ; Remove Headliner to Inspect Left and Right Side Air Bag Inflatable Curtain Serial Numbers (Crew/Quad Cab)

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F29418F0CF	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F280100043	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	555863899	<b>Report Version</b>	1	<b>Open Date</b>	06/13/2022
<b>Close Date</b>	06/13/2022	<b>Narrative Date</b>	06/14/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	1340279 MELANIE MEJI
<b>Dealer</b>	45056	HELFFMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** Customer declined diag for pcm codes (Perform DTC Inspection ) (Change diesel engine oil and filter synthetic oil may be re quired based on geographic location 12qt 10W30) or replace both fuel filters

**Cause:** CUSTOMER DECLINED CUSTOMER REQUESTED OR TIME DUE CR

**Correction:** PERFORMED OIL CHANGE FLUIDS AND PSI FILLED REPLACED BOTH FUEL FILTERS RESET LIFE

**LOP Information is not available**

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED] AA	FILTER KI-FUEL WATER SEPARATOR	1	\$69.65	No	
CH68357422-AA	OIL -5W40	12	\$8.60	No	
CH68157291-AA	FILTER -FUEL	1	\$132.00	No	
CH5083285-AA	FILTER -ENGINE OIL	1	\$25.75	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F29418F0CF	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F280100043	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	557128034	<b>Report Version</b>	5	<b>Open Date</b>	06/27/2022
<b>Close Date</b>	07/02/2022	<b>Narrative Date</b>	07/04/2022	<b>Category</b>	0	<b>Mileage</b>	20,833
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	175919 OLLY NIEVES
<b>Dealer</b>	45405	NORTHWEST CHRYSLER JEEP DODGE					
<b>Dealer Address</b>	19616 NORTHWEST FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770654074		

**Complaint:** Customer States SERVICE DEF SYSTEM MESSAGE ON DASHBOARD PLEA SE CHECK AND ADVISE (IndicatorWarning Lights Concern) Customer States TIRE PRESSURE SENSOR 1 NOT READING PLEASE CHECK AND ADVISE (TireWheel Concern) PERFORM MPI AND VIDEO MULIPOINT INSPECTION CUSTOMER REQUESTS PERFORM WHEEL ALIGNMENT

**Cause:** FOUND DTC P207F -Reductant Quality Performance AND P203F- REDUCTANT LEVEL LOW, P208B- REDUCTANT PUMP 1 CONTROL CIRCUIT FOUND INTERNAL FAILURE IN DEF PUMP LEVEL SENSOR DEF TANK FILLED TO SPEC CHECKED FOR ANY CONTAMINATION LEVEL SENSOR ONLY SERVICED WITH DEF PUMP ASSEMBLY FOUND ACTIVE DTC C1501- TIRE SIGNAL 1 FAILURE TPMS SENSOR NOT RESPONSIVE, INTERNAL FAILURE steering wheel off center

**Correction:** REPLACED DEF PUMP ASSEMBLY 25081201 .7 REPLACED LEFT FRONT TIRE PRESSURE SENSOR [REDACTED] .4 PREFORMED MPI AND VIDEO INSPECTION, SENT VIDEO THROUGH T2D PERFORMED WHEEL ALIGNMENT

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
95370253	Special Services ; Allowance ; Ride Share Service ; 3rd Party Service - From Dealer
[REDACTED]	Special Services ; Allowance ; Ride Share Service ; 3rd Party Service - To Dealer
25081201	Emission System ; Diesel Exhaust Fluid System ; Pump, Unit ; 6.7L Diesel
[REDACTED]	Wheels ; Tire Pressure Monitor ; Sensor, low tire pressure ; One

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
CH68457124-AB	MODULE -UREA PUMP LEVEL UNIT	1	\$1,032.86	No	
CH68378369-AF	SENSOR -TIRE PRESSURE	1	\$44.14	No	
CH68056278-AC	FLUID -DIESEL EXHAUST	1	\$36.35	No	
68457124AB	MODULE -UREA PUMP LEVEL UNIT	1	\$882.86	No	01/01/0001
68378369AF	SENSOR -TIRE PRESSURE	1	\$44.75	No	01/01/0001
68056278AC	FLUID -DIESEL EXHAUST	1	\$36.35	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F29418F0CF	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F280100043	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	559977694	<b>Report Version</b>	2	<b>Open Date</b>	08/01/2022
<b>Close Date</b>	08/01/2022	<b>Narrative Date</b>	08/03/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	1340261 KEVIN ACCARD
<b>Dealer</b>	45056	HELFMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** CHANGE ENGINE OIL AND FILTER REPLACE BOTH FUEL FILTERS REPLACE CABIN FILTER REPLACE AIR FILTER

**Cause:** CUSTOMER REQUESTED OR TIME DUE REQUESTED FUEL FILTERS DIRTY CABIN AIR FILTER DIRTY AIR FILTER

**Correction:** PERFORMED OIL CHANGE NEW FUEL FILTERS INSTALLED REPLACED CABIN FILTER REPLACED AIR FILTER

**LOP Information is not available**

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
CH68517554-AA	FILTER -AIR	1	\$57.95	No	
[REDACTED] AA	FILTER KI-FUEL WATER SEPARATOR	1	\$70.50	No	
CH68406048-AA	FILTER -CABIN AIR	1	\$32.20	No	
CH68357422-AA	OIL -5W40	12	\$8.95	No	
CH68157291-AA	FILTER -FUEL	1	\$132.00	No	
CH5083285-AA	FILTER -ENGINE OIL	1	\$25.75	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28M92	RAM 3500 LIMITED CREW CAB 4X4	
<b>Built Date</b>	11/22/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	[REDACTED]	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	[REDACTED]	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	13	<b>Open Date</b>	08/01/2022
<b>Close Date</b>	09/28/2022	<b>Narrative Date</b>	09/29/2022	<b>Category</b>	0	<b>Mileage</b>	10,329
<b>MDH</b>	112205	<b>Engine Built Date</b>	02/02/2022	<b>Built Date</b>	11/22/2021	<b>Advisor</b>	102323 NICKOLAS J CR
<b>Dealer</b>	67870	AUTOWORLD					
<b>Dealer Address</b>	1370 AUTO CENTER DR						
<b>Dealer City</b>	PETALUMA	<b>State</b>	CA	<b>Zip</b>	949526507		

**Complaint:** CUSTOMER STATES WHE COMING BACK FROM SAC, VEHICLE WENT IN TO LIMP MODE AND WOULDN'T SHIFT RIGHT, CHECK AND ADVISE. FRONT CUP HOLDER COVER WONT STAY CLOSED. CHECK AND ADVISE. CUSTOMER STATES TAUNO COVER HINGES BROKE, CHECK AND ADVISE. PERFORM COMPLEMENTARY MULTI POINT INSPECTION CHECK AND RECORD TIRE PRESSURES PER CALIFORNIA AIR RESOURCE BOARD.

**Cause:** CHECK ENGINE LIGHT IS ON, TRANS SLIPS IN FIST GEAR THEN GOES IN TO LIMP MODE CODE P0734 "GEAR RATIO ERROR IN 4TH PERFORMED DIAG FOR FUALT P0731-00, FLUID IS FULL AND CLEAN OHM TESTED SOLENOIDS CIRCUITS FOR #1, #3, AND #7, ALL IN SPEC AT 62 OHMS FROM CONNECTOR XY107A TEST WIRING IN OTHER CIRCUITS TO TRANS, CIRCUITS TEST GOOD NO SHORTS OR OPENS- DIAG INFO STATES TO REPLACE VALVE BODY AND INTERNAL WIRING AT THIS TIME CUP HOLDER LID WONT STAY CLOSED LATCH SEPERATED

**Correction:** REPLACED VALVE BODY AND INTERNAL WIRING HARNESS, FILLED TRANS, ATTEMPTED TO QUICKLEARN, TRANS STILL WONT ENGAGE. SERVICE INFO STATES TO REPLACE TRANS AND TCM. ORDERED PARTS REMOVED AND REPLACED, REPLACED TCM, PERFORMED QUICKLEARN, ROAD TESTED OK. SEE ATTACHED PRE AUTH MATRIX, THIS TRANS NOT LISTED AS NEEDING PRE-AUTH. REFER TO OPEN CASE AS WELL. STAR ORDERED TRANS REPLACED CUP HOLDER, RECHECKED OK. TONNEAU COVER HINGES IN REAR HAVE SEPERATED. REPLACED RIGHT AND LEFT REAR HINGES. RECHECKED OK. PERFORMED MULTI-POINT INSPECTION PER ATTACHED CHECK LIST. SET TIRE PRESSURE TO MANUFACTURER SPECIFICATION

**LOP Information**

LOP	LOP Description
95400142	Special Services ; Loaner ; Loaner Car ; High Line Vehicles
85LOAN00	Special Services ; Loaner ; Loaner Car ; Loaner Car
23990304	Body ; MOPAR Accessories - Master Shield ; Cover, tonneau ; Hinge, Tonneau Cover - One or Both
23140505	Body ; Interior - Consoles/Bin/ Holders/Mat/Storage/Shelf ; Console/cupholder, full floor ; Cup holder
[REDACTED]	Transmission ; Transmission Harness/Switch/Solenoid ; Harness wiring ; Transmission valve body wiring harness - Replace (3 - Highly Skilled)
[REDACTED]	Transmission ; Cable Adjustment/Seal/Controls ; Valve Body ; Valve body - Replace - Aisin AS66RC/AS68RC/AS69RC (3 - Highly Skilled)
21002766	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; 4x4/AWD equipped
21002760	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; Skid plate equipped
21002712	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; AS68RC/AS69RC
21000169	Transmission ; Out of Vehicle Operations ; Transmission ; DEF equipped 2500-3500 4x4 pick-up only
[REDACTED]	Electrical System ; Modules ; Module, Transmission Control ; 6.7 liter diesel w/ AISIN AS68RC Auto Trans

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68533466-AA	TRANS -WITH TORQUE CONVERTER	2	\$8,296.00	No	
CH68446166-AA	MODULE -TRANSMISSION CONTROL	1	\$509.60	No	
CH68445748-AA	BODY ASSY-NONE	2	\$1,994.00	No	
CH68229447-AA	HINGE -TONNEAU COVER	2	\$75.32	No	
[REDACTED] AA	WIRING -TRANSMISSION	1	\$334.60	No	
[REDACTED] AA	GASKET -TRANSMISSION CASE	1	\$38.22	No	
CH6511777-AA	BOLT -HEX HEAD	6	\$3.15	No	
CH5YE132X7-AG	CUPHOLDER-CONSOLE	1	\$ [REDACTED]	No	
CH5189977-AD	FLUID AFT-AUTOMATIC TRANSMISSION	1	\$48.23	No	
68533466AA	TRANS -WITH TORQUE CONVERTER	1	\$5,796.00	No	01/01/0001
68446166AA	MODULE -TRANSMISSION CONTROL	1	\$509.60	No	01/01/0001
68445748AA	BODY ASSY-NONE	1	\$1,694.00	No	01/01/0001
68229447AA	HINGE -TONNEAU COVER	2	\$150.64	No	01/01/0001
[REDACTED]	WIRING -TRANSMISSION	1	\$334.60	No	01/01/0001
[REDACTED]	GASKET -TRANSMISSION CASE	1	\$38.22	No	01/01/0001
5YE132X7AG	CUPHOLDER-CONSOLE	1	\$ [REDACTED]	No	01/01/0001
06511777AA	BOLT -HEX HEAD	6	\$18.90	No	01/01/0001
05189977AD	FLUID AFT-AUTOMATIC TRANSMISSION	1	\$48.23	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP9L93	RAM 4500 CREW CAB CHASSIS	
<b>Built Date</b>	07/12/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F1782A8E52	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F175200146	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	08/11/2022
<b>Close Date</b>	08/11/2022	<b>Narrative Date</b>	08/15/2022	<b>Category</b>	0	<b>Mileage</b>	15
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/12/2022	<b>Advisor</b>	07 PHILLIP J LAWSON
<b>Dealer</b>	66295	HUTSON MTR CO INC					
<b>Dealer Address</b>	2500 1ST AVE SE						
<b>Dealer City</b>	MOULTRIE			<b>State</b>	GA	<b>Zip</b>	[REDACTED]

Complaint: NEW VEHICLE PRE-DELIVERY INSPECTION PDI COMPLETED (11-5756 PHILLIP-)

Cause:

Correction:

LOP Information is not available

Part Information is not available

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP0L64	RAM 5500 REG CAB CHASSIS	
<b>Built Date</b>	01/06/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	[REDACTED]	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F347100162	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	06/15/2022
<b>Close Date</b>	08/11/2022	<b>Narrative Date</b>	08/15/2022	<b>Category</b>	0	<b>Mileage</b>	806
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	02/17/2022	<b>Built Date</b>	01/06/2022	<b>Advisor</b>	2022
<b>Dealer</b>	[REDACTED]	ELK GROVE DODGE CHRYSLER JEEP					
<b>Dealer Address</b>	8575 LAGUNA GROVE DR						
<b>Dealer City</b>	ELK GROVE	<b>State</b>	CA	<b>Zip</b>	957578711		

**Complaint:** VEHICLE TOWED IN HAS NO REVERSE CHECK AND ADVISE INSTALLLL CUSTOMER SUPPLIED TIRE SENSOR RIGHT-INNER

**Cause:**

**Correction:** 806 500 CONFIRMED. THE VEHICLE DOES NOT GOINTO REVERSE AND DOES NOT SHIFT INTO THIRD. UPON INSPECTION FOUND METAL IN THE PAN. RECOMMEND NEW TRANSMISSION ASSEMBLY, COOLER, AND COOLER BYPASS VALVE. INSTALLED NEW TRANSMISSION ASSEMBLY, COOLER, AND COOLER BYPASS VALVE. PERFORMED QUICK LEARN. TOPPED OFF FLUID. TEST DROVE VEHICLE. VEHICLE NOW SHIFTS PROPERLY AT THIS TIME. Transmission, Replace - automatic - Replace AS68RC/AS69RC (3 - Highly Skilled) Lines, transmission and torque converter oil cooler One or Both (1 - Semi-Skilled) Oil cooler, external / auxiliary Cooler (2 - Skilled) 806 DID NOT INSTALL RR INNER TIRE SENSOR. ALL SENSORS ALREADY READING. TIRE PSI IS 95. SET RR INNER TIRE PRESSURE AS MUCH AS ICOULD. 77 PSI. GENERAL CONCERN

**LOP Information**

LOP	LOP Description
[REDACTED]	Transmission ; Oil Cooler/Heater/Line/Hose ; Oil cooler, external / auxiliary ; Cooler (2 - Skilled)
[REDACTED]	Transmission ; Oil Cooler/Heater/Line/Hose ; Lines, transmission and torque converter oil cooler ; One or Both (1 - Semi-Skilled)
21002712	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; AS68RC/AS69RC

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68533456AA	TRANS -WITH TORQUE CONVERTER	1	\$7,854.87	No	
68359847AC	TOC ASSY -OIL COOLER PRESSURE AND RE	1	\$145.34	No	01/01/0001
[REDACTED]	COOLER -TRANSMISSION OIL	1	\$235.15	No	01/01/0001
5189966AD	FLUID AFT-AUTOMATIC TRANSMISSION	1	\$14.18	No	
05189966AD	FLUID AFT-AUTOMATIC TRANSMISSION	1	\$14.18	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP4L63	RAM 4500 REG CAB CHASSIS	
<b>Built Date</b>	02/23/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F043299DCE	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F041200117	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	8	<b>Open Date</b>	08/15/2022
<b>Close Date</b>	08/24/2022	<b>Narrative Date</b>	08/25/2022	<b>Category</b>	0	<b>Mileage</b>	883
<b>MDH</b>	022318	<b>Engine Built Date</b>	06/08/2022	<b>Built Date</b>	02/23/2022	<b>Advisor</b>	236 MICHAEL DAVID MC
<b>Dealer</b>	45621	GRIFFIN CHRYSLER DODGE JEEP RA					
<b>Dealer Address</b>	505 7TH ST. W.						
<b>Dealer City</b>	TIFTON	<b>State</b>	GA	<b>Zip</b>	317944711		

**Complaint:** CUSTOMER STATES VEHICLE JERKS REAL HARD WHEN PUTTING INTO GE AR CHECK ENGINE LIGHT IS ON AND WHEN VEHICLE IS IN PARK IT SAYS NOT IN PARK (Perform DTC Inspection) BILL KEY TO SERVICE

**Cause:** P0736 Gear Ratio Error in Reverse- TCM P0868 Transmission Fluid Pressure Low- TCM U0402 Implausible Data Received From TCM- RECOMEND REPLACEMENT OF TCM INTERNAL FAILURE

**Correction:** REPLACED TCM , ROADTESTED GOOD AT THIS TIME

**LOP Information**

LOP	LOP Description
[REDACTED]	Electrical System ; Modules ; Module, Transmission Control ; 6.7 liter diesel w/ AISIN AS68RC Auto Trans

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68446166-AA	MODULE -TRANSMISSION CONTROL	1	\$567.73	No	
68446166AA	MODULE -TRANSMISSION CONTROL	1	\$567.73	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	07/02/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F1672A7DA4	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F166200148	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	10	<b>Open Date</b>	08/17/2022
<b>Close Date</b>	09/20/2022	<b>Narrative Date</b>	09/21/2022	<b>Category</b>	0	<b>Mileage</b>	5
<b>MDH</b>	070201	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/02/2022	<b>Advisor</b>	[REDACTED] ROBERT SMITH
<b>Dealer</b>	[REDACTED]	DISHMAN DODGE RAM CHRYSLER JEE					
<b>Dealer Address</b>	EAST 7700 SPRAGUE AVENUE						
<b>Dealer City</b>	SPOKANE	<b>State</b>	WA	<b>Zip</b>	992122935		

**Complaint:** - BATTERY / BOX 02 - BROKEN 6 - MISSING / SEVERE DAMAGE

**Cause:** VERIFIED CONCERN REMOVED AND TESTED BATTERIES BOTH BATTERIES FAILED REPLACED BATTERIES MULTIPLE VEHICLE CONFIGURATION CODES RECONFIGURED VEHICLE PCM IS DEAD ON TOPOLOGY CURRENTLY CHECKING ELECTRICAL AND DIAGNOSING DEAD PCM CONCERNS

**Correction:** FOUND FUSE FOR BURNT LOPER. THIS FUSE FEEDS ECM. FOUND DIRECT SHORT TO GROUND, UNPLUGGED ENGINE CONTROLLER AND SHORT GOES AWAY. CONTACTED STAR AND ORDERED ECM. REPLACED ECM AND PROGRAMMED CHECKS OK

**LOP Information**

LOP	LOP Description
95200040	Special Services ; Towing ; Towing
[REDACTED]	Electrical System ; Modules ; Module, diesel engine control ; Update New Module to Most Current Software Version
[REDACTED]	Electrical System ; Modules ; Module, diesel engine control ; 6.7 liter diesel engine, Cab Chassis
08080111	Electrical System ; Battery ; Battery ; Both batteries

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CHBBH7F001-AA	BATTERY -STORAGE	2	\$286.59	No	
CH68569934-AA	MODULE -ENGINE CONTROLLER	2	\$3,709.43	No	
BBH7F001AA	BATTERY -STORAGE	2	\$573.18	No	01/01/0001
68569934AA	MODULE -ENGINE CONTROLLER	1	\$3,459.43	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	07/22/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2002AAAA4	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F194200067	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	2	<b>Open Date</b>	08/23/2022
<b>Close Date</b>	08/24/2022	<b>Narrative Date</b>	08/29/2022	<b>Category</b>	0	<b>Mileage</b>	11
<b>MDH</b>	072210	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/22/2022	<b>Advisor</b>	439923
<b>Dealer</b>	26881	FAULKNER CHRYSLER DODGE JEEP R					
<b>Dealer Address</b>	6643 CARLISLE PIKE						
<b>Dealer City</b>	MECHANICSBURG	<b>State</b>	PA	<b>Zip</b>	170501707		

**Complaint:** NEW VEHICLE PRE DELIVERY INSPECTION

**Cause:** PDI

**Correction:** 2 PERFORM PRE DELIVERY INSPECTION. TESTED BATTERY NEW VEHICLE PRE DELIVERY INSPECTION NEW VEHICLE INSPECTION NEW VEHICLE DETAIL RECON SUPPLIES MCI FEE INSPECTION STICKER WASHER FLUID NEW VEHICLE PRE DELIVERY INSPECTION NEW VEHICLE INSPECTION NEW VEHICLE DETAIL MISC. SHOP CHARGES MISC. SHOP CHARGES LUBE-OIL-GREASE CHARGES MISC. SHOP CHARGES

**LOP Information is not available**

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP4L63	RAM 4500 REG CAB CHASSIS	
<b>Built Date</b>	02/23/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F043299DCE	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F041200117	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	2	<b>Open Date</b>	08/24/2022
<b>Close Date</b>	08/25/2022	<b>Narrative Date</b>	08/28/2022	<b>Category</b>	0	<b>Mileage</b>	886
<b>MDH</b>	022318	<b>Engine Built Date</b>	06/08/2022	<b>Built Date</b>	02/23/2022	<b>Advisor</b>	236 MICHAEL DAVID MC
<b>Dealer</b>	45621	GRIFFIN CHRYSLER DODGE JEEP RA					
<b>Dealer Address</b>	505 7TH ST. W.						
<b>Dealer City</b>	TIFTON	<b>State</b>	GA	<b>Zip</b>	317944711		

**Complaint:** CUSTOMER STATES CHECK ENGINE LIGHT ON VEHICLE JERKS REAL HARD WHEN PUTTING INTO GEAR AND WHEN VEHICLE IS IN PARK STATES NOT IN PARK

**Cause:**

**Correction:** RECOMMENDED BACKORDER TRANSMISSION, CUSTOMER DECLINED AND ARRANGED FOR PICKUP TO TAKE TO ANOTHER DEALER AFTER DISCUSSION WITH [REDACTED] AT RAINEYS AT [REDACTED] 8/25/22 AT 935AM

**LOP Information is not available**

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP0L94	RAM 5500 CREW CAB CHASSIS	
<b>Built Date</b>	07/16/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F1872A96FC	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F174200008	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	08/22/2022
<b>Close Date</b>	08/23/2022	<b>Narrative Date</b>	08/25/2022	<b>Category</b>	0	<b>Mileage</b>	5
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/16/2022	<b>Advisor</b>	120821
<b>Dealer</b>	45786	MIKE SHAW CHRYSLER DODGE JEEP					
<b>Dealer Address</b>	2501 35TH AVE						
<b>Dealer City</b>	GREELEY	<b>State</b>	CO	<b>Zip</b>	806344122		

**Complaint:** PERFORM PRE DELIVERY INSPECTION FILL DEF FLUID

**Cause:**

**Correction:** 5 pdi/nvp 85-90-00-40 , 85-90-00-5R 110performed pdi using nvp through wi-tech.logged 10 + miles. found no issues. PERFORM PRE DELIVERY INSPECTION 5 def fluid 25-08-01-40 topped off deffluid. MISCELLANEOUS

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080142	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - Cab Chassis Models Only - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
68056278AC	FLUID -DIESEL EXHAUST	1	\$36.36	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28L92	RAM 3500 TRADESMAN CREW CAB 4X4	
<b>Built Date</b>	07/13/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F1742A8B3E	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F165200028	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	3	<b>Open Date</b>	08/24/2022
<b>Close Date</b>	08/26/2022	<b>Narrative Date</b>	08/29/2022	<b>Category</b>	0	<b>Mileage</b>	14
<b>MDH</b>	071315	<b>Engine Built Date</b>	08/25/2022	<b>Built Date</b>	07/13/2022	<b>Advisor</b>	17958 JESSICA MICHEL
<b>Dealer</b>	60730	Lake City Chrysler Dodge Jeep					
<b>Dealer Address</b>	4325 W US HIGHWAY 90						
<b>Dealer City</b>	LAKE CITY	<b>State</b>	FL	<b>Zip</b>	320554877		

**Complaint:** CUSTOMER REQUEST TOP OFF DIESEL EXHAUST FLUID. (Fluid Additional) PERFORM COMPLETE MULTI-POINT INSPECTION

**Cause:** TECH CONFIRMED CUSTOMERS REQUEST, NEW VEHICLE NEEDING DIESEL EXHAUST FLUID TOP OFF

**Correction:** TECH TOPPED OFF DIESEL EXHAUST FLUID. ALL IS GOOD. COMPLETED MULTI POINT INSPECTION. TOPPED OFF ALL FLUIDS (DEF FLUID TOP OFF ADDITIONAL)

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
CH68035704-AC	FLUID -DIESEL EXHAUST	2	\$15.81	No	
68035704AC	FLUID -DIESEL EXHAUST	2	\$31.62	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	08/07/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PRV	DELMONICO RED PEARL COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2062AB761	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F210200087	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	562007198	<b>Report Version</b>	2	<b>Open Date</b>	08/25/2022
<b>Close Date</b>	08/26/2022	<b>Narrative Date</b>	08/29/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	080722	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/07/2022	<b>Advisor</b>	359 LARRY VINCENT LO
<b>Dealer</b>	[REDACTED]	OVIEDO CHRYSLER DODGE JEEP RAM					
<b>Dealer Address</b>	1980 W. STATE HIGHWAY 71 BYPAS						
<b>Dealer City</b>	LA GRANGE	<b>State</b>	TX	<b>Zip</b>	[REDACTED]		

**Complaint:** INSTALL MUD FLAPS INSTALL DEF

**Cause:**

**Correction:** INSTALLED PERFORMED

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080142	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - Cab Chassis Models Only - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
CH68056278-AC	FLUID -DIESEL EXHAUST	2	\$35.43	No	
68056278AC	FLUID -DIESEL EXHAUST	2	\$70.85	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP4L63	RAM 4500 REG CAB CHASSIS	
<b>Built Date</b>	02/23/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F043299DCE	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F041200117	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	10	<b>Open Date</b>	08/27/2022
<b>Close Date</b>	10/04/2022	<b>Narrative Date</b>	10/05/2022	<b>Category</b>	0	<b>Mileage</b>	883
<b>MDH</b>	022318	<b>Engine Built Date</b>	06/08/2022	<b>Built Date</b>	02/23/2022	<b>Advisor</b>	0066 E.GLENN GRIFFIS
<b>Dealer</b>	26910	WOODY FOLSOM CHRYSLER DODGE JE					
<b>Dealer Address</b>	1859 GOLDEN ISLES WEST						
<b>Dealer City</b>	BAXLEY	<b>State</b>	GA	<b>Zip</b>	315139087		

**Complaint:** CS CEL ON AND IN DASH MESSAGE SAYS THAT VEHICLE NOT IN PARK WHEN GEAR SELECTOR IS IN PARK (Automatic Transmission Concern)

**Cause:**

**Correction:**

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
[REDACTED]	Transmission ; Cable Adjustment/Seal/Controls ; Valve Body ; Valve body - Replace - Aisin AS66RC/AS68RC/AS69RC (3 - Highly Skilled)
[REDACTED]	Transmission ; Oil Pan/Related Repairs-Valve Body etc... ; Pan, Oil - Related Repairs ; Aisin Transmission

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
CH68445748-AA	BODY ASSY-NONE	2	\$2,383.76	No	
CH5189966-AD	FLUID AFT-AUTOMATIC TRANSMISSION	10	\$13.78	No	
68445748AA	BODY ASSY-NONE	1	\$2,083.76	No	01/01/0001
05189966AD	FLUID AFT-AUTOMATIC TRANSMISSION	8	\$110.27	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD3L93	RAM 3500 CREW CAB CHASSIS	
<b>Built Date</b>	07/22/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2002AAA87	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F194200137	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	562201434	<b>Report Version</b>	1	<b>Open Date</b>	08/23/2022
<b>Close Date</b>	08/25/2022	<b>Narrative Date</b>	08/29/2022	<b>Category</b>	0	<b>Mileage</b>	10
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/22/2022	<b>Advisor</b>	682
<b>Dealer</b>	68472	NORTH POINT CHRYSLER DODGE JEE					
<b>Dealer Address</b>	7726 NORTHPOINT BLVD						
<b>Dealer City</b>	WINSTON-SALEM	<b>State</b>	NC	<b>Zip</b>	271063310		

**Complaint:** PRE-DELIVERY INSPECTION NC STATE INSPECTION NON-EMISSIONS EVACUATE AIR FROM TIRES AND RECHARGE WITH NITROFILL INSTALL WHEEL LOCKS

**Cause:**

**Correction:** 4 PERFORMED PDI ROAD READY ROAD TEST 4 PASSED SAFETY INSP NC STATE INSPECTION NON-EMISSIONS 4 NITRO COMPLETE EVACUATE AIR FROM TIRES AND RECHARGE WITH NITROFILL 4 N.W.P. NO WORK PERFORMED

**LOP Information is not available**

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	06/10/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F1522A6492	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F147200073	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	562297300	<b>Report Version</b>	1	<b>Open Date</b>	08/27/2022
<b>Close Date</b>	08/27/2022	<b>Narrative Date</b>	08/30/2022	<b>Category</b>	0	<b>Mileage</b>	1,255
<b>MDH</b>	061021	<b>Engine Built Date</b>	07/29/2022	<b>Built Date</b>	06/10/2022	<b>Advisor</b>	4445
<b>Dealer</b>	60850	Key Chrysler Dodge Ram of Port					
<b>Dealer Address</b>	155 GREENLEAF AVE						
<b>Dealer City</b>	PORTSMOUTH	<b>State</b>	NH	<b>Zip</b>	038015320		

**Complaint:** C/S MALFUNCTION LIGHT IS ON

**Cause:** OPERATING AS DESIGNED

**Correction:** 1255 perform dpf regen C/S MALFUNCTION LIGHT IS ON

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
11610313	Exhaust System ; Filter, Particulate ; Filter, particulate - Regen ; Stationary Regeneration w/ Scan Tool, 3500 cab chassis only

**Part Information is not available**

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP9L93	RAM 4500 CREW CAB CHASSIS	
<b>Built Date</b>	08/04/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2062AB7C8	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F208200039	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	08/30/2022
<b>Close Date</b>	08/31/2022	<b>Narrative Date</b>	09/01/2022	<b>Category</b>	0	<b>Mileage</b>	12
<b>MDH</b>	080410	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/04/2022	<b>Advisor</b>	32 ERIK KLEIN
<b>Dealer</b>	45627	AUTOSTAR CHRYSLER DODGE JEEP R					
<b>Dealer Address</b>	401 DUNCAN HILL RD						
<b>Dealer City</b>	HENDERSONVILLE	<b>State</b>	NC	<b>Zip</b>	[REDACTED]		

Complaint: NEW CAR PREP COMPLETED (29- MATTHEW-) NORTH CAROLINA STATE INSPECTION-SAFETY COMPLETED (29- MATTHEW-)

Cause:

Correction:

LOP Information is not available

Part Information is not available

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP0L93	RAM 5500 CREW CAB CHASSIS	
<b>Built Date</b>	08/06/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2072AB9F5	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F208200170	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/02/2022
<b>Close Date</b>	09/03/2022	<b>Narrative Date</b>	09/05/2022	<b>Category</b>	0	<b>Mileage</b>	15
<b>MDH</b>	080600	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/06/2022	<b>Advisor</b>	325
<b>Dealer</b>	43951	EXECUTIVE DODGE AND JEEP OF					
<b>Dealer Address</b>	406 SOUTH ORCHARD STREET						
<b>Dealer City</b>	WALLINGFORD	<b>State</b>	CT	<b>Zip</b>	064924500		

**Complaint:** PREP FOR DELIVERY FILL DEF FLUID

**Cause:** PREP

**Correction:** 15 PERFORM PRE DELIVERY INSPECTION. TOPOFF FLUIDS, SET TIRE PRESSURES AND FILL OUTNEW PREP FORM. Road Ready Basic Prep Road Ready Road Test Road Ready 6.7 liter diesel equipped PDI 15 FILL DEF FILL DEF FLUID

**LOP Information is not available**

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	07/21/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PRV	DELMONICO RED PEARL COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F1992AA7F0	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F187200015	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563212738	<b>Report Version</b>	1	<b>Open Date</b>	09/09/2022
<b>Close Date</b>	09/09/2022	<b>Narrative Date</b>	09/12/2022	<b>Category</b>	0	<b>Mileage</b>	19
<b>MDH</b>	072120	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/21/2022	<b>Advisor</b>	96660
<b>Dealer</b>	44553	PETERSON'S STAMPEDE DODGE-CHRY					
<b>Dealer Address</b>	5801 EAST GATE BLVD						
<b>Dealer City</b>	NAMPA	<b>State</b>	ID	<b>Zip</b>	836878495		

**Complaint:** TOPPED OFF DEF WITH 5 GALLONS FOR DELIVERY POST NVDR IN HOUSE REPAIR ORDER.

**Cause:** FILLED DEF FOR DELIVERY

**Correction:** 19 SERVICE COMPLETED DEF Fluid Top Off VehicleDelivery Fill - Cab Chassis Models Only - SeeLOP note for vehicle specific allowances. POST NVDR IN HOUSE REPAIRORDER.

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080142	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - Cab Chassis Models Only - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
68035704AC	FLUID -DIESEL EXHAUST	5	\$15.40	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP9L93	RAM 4500 CREW CAB CHASSIS	
<b>Built Date</b>	08/04/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2062AB7C8	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F208200039	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/09/2022
<b>Close Date</b>	09/09/2022	<b>Narrative Date</b>	09/12/2022	<b>Category</b>	0	<b>Mileage</b>	5
<b>MDH</b>	080410	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/04/2022	<b>Advisor</b>	32 ERIK KLEIN
<b>Dealer</b>	45627	AUTOSTAR CHRYSLER DODGE JEEP R					
<b>Dealer Address</b>	401 DUNCAN HILL RD						
<b>Dealer City</b>	HENDERSONVILLE	<b>State</b>	NC	<b>Zip</b>	[REDACTED]		

**Complaint:** TOP OF DEF FLUID PER SALE OF VEH TOPPED OFF DEF FLUID (01-9328 ROBERT-) PERFORM MULTI-POINT VEHICLE INSPECTION \*\*\*PLEASE WRITE OUT MILEAGE\*\*\* COMPLETED (01-9328 ROBERT-)

**Cause:**

**Correction:**

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080142	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - Cab Chassis Models Only - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
68056278AC	FLUID -DIESEL EXHAUST	2	\$35.10	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28R92	RAM 3500 LONGHORN CREW CAB 4X4	
<b>Built Date</b>	08/24/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PWQ	PEARL WHITE					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	F2212AD21E	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F217200132	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	2	<b>Open Date</b>	09/12/2022
<b>Close Date</b>	09/13/2022	<b>Narrative Date</b>	09/15/2022	<b>Category</b>	0	<b>Mileage</b>	2
<b>MDH</b>	082403	<b>Engine Built Date</b>	09/12/2022	<b>Built Date</b>	08/24/2022	<b>Advisor</b>	11003
<b>Dealer</b>	27191	Wischnewsy Chrysler Dodge Jee					
<b>Dealer Address</b>	151 I 45 N						
<b>Dealer City</b>	HUNTSVILLE			<b>State</b>	TX	<b>Zip</b>	773203548

**Complaint:** ADD DEF FOR DELIVERY

**Cause:**

**Correction:** DEF Fluid Top Off VehicleDelivery Fill - See LOP note for vehicle specificallowances. TOP OFF DEF FLUID

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
68035704AC	FLUID -DIESEL EXHAUST	2	\$11.83	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP9L93	RAM 4500 CREW CAB CHASSIS	
<b>Built Date</b>	08/10/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F2102AC1EA	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	[REDACTED]	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/06/2022
<b>Close Date</b>	09/13/2022	<b>Narrative Date</b>	09/16/2022	<b>Category</b>	0	<b>Mileage</b>	9
<b>MDH</b>	081009	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/10/2022	<b>Advisor</b>	8043
<b>Dealer</b>	08299	BOSAK MOTORS OF MERRILLVILLE,					
<b>Dealer Address</b>	3111 W LINCOLN HWY						
<b>Dealer City</b>	MERRILLVILLE	<b>State</b>	IN	<b>Zip</b>	464105148		

**Complaint:** 2022 RAM HD PREP - 2500 - 5500 INSTALL WHEEL LOCKS CLEAN FOR LOT PROTECTIVE PAINT & FABRIC DEFENSE

**Cause:**

**Correction:** 1 perf pdi diesel Road Ready Basic Prep Road Ready Road Test Road Ready 6.7 liter diesel equipped NO WORK PERFORMED CLEAN FOR LOT PROTECTIVE PAINT & FABRICDEFENSE

**LOP Information is not available**

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP5L64	RAM 5500 REG CAB CHASSIS	
<b>Built Date</b>	02/14/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F030298893	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F033200193	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563649570	<b>Report Version</b>	9	<b>Open Date</b>	09/15/2022
<b>Close Date</b>	10/27/2022	<b>Narrative Date</b>	10/28/2022	<b>Category</b>	0	<b>Mileage</b>	[REDACTED]
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	03/17/2022	<b>Built Date</b>	02/14/2022	<b>Advisor</b>	1345 DAVID A ECHEVER
<b>Dealer</b>	27100	LOS ANGELES CHRYSLER DODGE JEE					
<b>Dealer Address</b>	2025 S FIGUEROA ST						
<b>Dealer City</b>	LOS ANGELES	<b>State</b>	CA	<b>Zip</b>	900071340		

**Complaint:** Customer States THE TRANSMISSION KICKS HARD WHEN SHIFTED INTO REVERSE AND WONT ENGAGE INTO DRIVE,WHEN IT DOES ENGAGE IT WONT PICK UP SPEED CHECK AND ADVISE (Automatic Transmission Concern) Customer States THE CHECK ENGINE LIGHT IS ON CHECK AND ADVISE (Check Engine Light On) REPLACE VALVE BODY NEW COMPLETE MULTI POINT VEHICLE INSPECTION CALIFORNIA REQUIRED TIRE PRESSURE INSPECTION. INSPECT AND ADJUST TIRE PRESSURE FOR LEFT FRONT, RIGHT FRONT, LEFT BACK AND RIGHT BACK TIRES. ADD-ON: AFTER VALVE BODY REPLACEMENT THE CHECK ENGINE LIGHT CAME BACK ON.

**Cause:** SCANNED VEHICLE AND FOUND CODE P0731 INCORRECT GEAR RATIO 1 THEN PROCEEDED TO CHECK FLUID LEVEL AND FOUND FILLED PROPER LEVEL THEN PROCEEDED TO CHECK SERVICE INFORMATION PROCEEDED TO CHECK THE LINEAR SOLENOID 1, 5 AND 7 CIRCUIT RESISTANCE AND FOUND the resistance of the Linear Solenoid 1, 5 and 7 circuits between 50 and 70 Ohms, THEN ISOLATE AND CHECK THE (T795) LINEAR SOLENOID 7 (+) CIRCUIT FOR AN OPEN/HIGH RESISTANCE AT THE XY107A FOUND 004 THEN PROCEEDED TO CHECK ALL THE SOLENOIDS AND FOUND NO SHORTS OR OPEN PRESENT SERVICE INFORMATION REQUIRES A VALVE BODY SUMMITED DI AND GOT APPROVAL FOR VALVE BODY REPLACEMENT SCANNED VEHICLE AND FOUND CODE P0731 THE PROCEEDED TO RECHECK WIRING AND FLUID LEVEL AND FOUND WITHIN PARAMETERS STILL SERVICE INFORMATION REQUIRES TO REPLACE TRANSMISSION THEN PROCEEDED TO TAKE PICTURE AND AND SUMMIT DI GOT APPROVAL FOR REPLACING TRANSMISSION

**Correction:** ..... REMOVED AND REPLACED VALVE BODY MULTI POINT INSPECTION COMPLETED SET TIRE PSI TO FACTORY SPECIFICATIONS. REMOVED AND REPLACED TRANS MISSIONS FLUSHED TRANS COOLER AND VERIFIED REPAIR

**LOP Information**

LOP	LOP Description
[REDACTED]	Transmission ; Cable Adjustment/Seal/Controls ; Valve Body ; Valve body - Replace - Aisin AS66RC/AS68RC/AS69RC (3 - Highly Skilled)
[REDACTED]	Transmission ; Oil Pan/Related Repairs-Valve Body etc... ; Pan, Oil - Related Repairs ; Aisin Transmission

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68498422-AB	TRANSMISS-WITH TORQUE CONVERTER	2	\$9,999.99	No	
CH68445748-AA	BODY ASSY-NONE	2	\$2,712.14	No	
[REDACTED] AA	FILTER -TRANSMISSION OIL	1	\$142.83	No	
[REDACTED] AA	GASKET -TRANSMISSION CASE	1	\$54.42	No	
CH6511777-AA	BOLT -HEX HEAD	6	\$4.78	No	
CH5189966-AD	FLUID AFT-AUTOMATIC TRANSMISSION	11	\$16.94	No	
68445748AA	BODY ASSY-NONE	1	[REDACTED]	No	01/01/0001
[REDACTED]	FILTER -TRANSMISSION OIL	1	\$142.83	No	01/01/0001
[REDACTED]	GASKET -TRANSMISSION CASE	1	\$57.61	No	01/01/0001
05189966AD	FLUID AFT-AUTOMATIC TRANSMISSION	9	\$152.50	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28L92	RAM 3500 TRADESMAN CREW CAB 4X4	
<b>Built Date</b>	08/27/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG			<b>Serial #</b>	[REDACTED]	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F221200034	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/14/2022
<b>Close Date</b>	09/14/2022	<b>Narrative Date</b>	09/18/2022	<b>Category</b>	0	<b>Mileage</b>	14
<b>MDH</b>	082705	<b>Engine Built Date</b>	09/14/2022	<b>Built Date</b>	08/27/2022	<b>Advisor</b>	5998
<b>Dealer</b>	45518	FREMONT MOTOR CASPER, INC					
<b>Dealer Address</b>	6101 E 2ND ST						
<b>Dealer City</b>	CASPER	<b>State</b>	WY	<b>Zip</b>	826094262		

**Complaint:** TOP OFF DIESEL EXHAUST FLUID

**Cause:** TOP OFF DIESEL EXHAUST FLUID

**Correction:** TOP OFF DIESEL EXHAUST FLUID

**LOP Information**

<b>LOP</b>	<b>LOP Description</b>
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

<b>Part Number</b>	<b>Part Description</b>	<b>Part Quantity</b>	<b>Part Cost</b>	<b>Failed</b>	<b>Part Return Date</b>
68035704AC	FLUID -DIESEL EXHAUST	2	\$11.83	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	06/10/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7 BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE			<b>Serial #</b>	F1522A6492	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS			<b>Serial #</b>	F147200073	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563701885	<b>Report Version</b>	2	<b>Open Date</b>	09/15/2022
<b>Close Date</b>	10/31/2022	<b>Narrative Date</b>	11/02/2022	<b>Category</b>	0	<b>Mileage</b>	1,646
<b>MDH</b>	061021	<b>Engine Built Date</b>	07/29/2022	<b>Built Date</b>	06/10/2022	<b>Advisor</b>	4445
<b>Dealer</b>	60850	Key Chrysler Dodge Ram of Port					
<b>Dealer Address</b>	155 GREENLEAF AVE						
<b>Dealer City</b>	PORTSMOUTH	<b>State</b>	NH	<b>Zip</b>	038015320		

**Complaint:** Recall / CSN 1 [Safety Recall Z87 -Powertrain Control Module \*\*] Automatic Transmission Concern [Customer States malfunction light is on, trans not shifting into gearproperly]

**Cause:** RECALL TRANS PROBLEM

**Correction:** 1646 08-Z8-71-82 1.4 hours PCM Flashingfrom current part number 68363277AB totargeted part number M1360232MA Replace andReprogram PCM 08-Z8-71-82 1.4 hours Recall / CSN 1 [Safety Recall Z87 - Powertrain Control Module \*\*] 1646 TCM P0731-00 Gear 1 Shift IncorrectRatio- Active TCM P0734-00 Gear 4 ShiftIncorrect Ratio- Active Vehicle will notengage drive or shift into drive and reverseextremely harshly try to perform quicklearnafter quicklearn no change in issue, printvsr, event data, and trans diagnostic sheetRemove and replace transmission assembly, hadto remove the radiator for the coolerreplacement according to service info,recovered ac system, drain coolant and removefan shroud, replace transmission cooler afterremoving radiator assembly. Reinstallradiator assembly, fill and bleed coolingssystem and vac and recharge ac system tospec, Fill transmission fluid to spec andverify transmission operating as designed TcmFlashing from current part number 68541292ABto targeted part number 68541292AC Automatic Transmission Concern [Customer States malfunction light is on, trans not shifting into gear properly]

**LOP Information**

LOP	LOP Description
24011002	Air Conditioning & Heater ; A/C System Charge ; A/C Performance Test, recovery and recharge ; Note: Powertrain - This operation is used whenever discharge of the A/C system is required to allow service of A/C non-plumbing / powertrain repair
[REDACTED]	Transmission ; Oil Cooler/Heater/Line/Hose ; Oil cooler, external / auxiliary ; Cooler (2 - Skilled)
[REDACTED]	Transmission ; Oil Cooler/Heater/Line/Hose ; Lines, transmission and torque converter oil cooler ; One or Both (1 - Semi-Skilled)
21002766	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; 4x4/AWD equipped
21002762	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; Two piece propeller shaft equipped
21002712	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; AS68RC/AS69RC
08Z87182	Electrical System ; Recall Z8x ; Safety Recall Z87 - Powertrain Control Module ; Replace Powertrain Control Module (PCM) Includes Software Reprogram (Aisin Transmission Equipped)

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CSANZ871AA	MODULE -ENGINE CONTROLLER	1	\$1,143.87	No	
6849857AA	TRANSMISS-WITH TORQUE CONVERTER	1	\$7,338.37	No	
[REDACTED]	COOLER -TRANSMISSION OIL	1	\$234.05	No	
68163848AB	ANTIFREEZ-COOLANT	1	\$25.52	No	01/01/0001
6511777AA	BOLT -HEX HEAD	6	\$3.96	No	
5189966AD	FLUID AFT-AUTOMATIC TRANSMISSION	2	\$14.96	No	
[REDACTED]		1	\$8.36	No	
06511777AA	BOLT -HEX HEAD	6	\$25.34	No	01/01/0001
05189966AD	FLUID AFT-AUTOMATIC TRANSMISSION	2	\$29.92	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP0L65	RAM 5500 REG CAB CHASSIS	
<b>Built Date</b>	06/29/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F1672A7DE3						
<b>Serial #</b>	F172200024						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563774791	<b>Report Version</b>	8	<b>Open Date</b>	09/16/2022
<b>Close Date</b>	01/01/0001	<b>Narrative Date</b>	09/28/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	062916	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	06/29/2022	<b>Advisor</b>	3546 JACKLEEN MARI B
<b>Dealer</b>	42081	CROWN DODGE CHRYSLER JEEP RAM					
<b>Dealer Address</b>	6300 KING DR						
<b>Dealer City</b>	VENTURA	<b>State</b>	CA				
		<b>Zip</b>	930038586				

**Complaint:** ADD DEF TO SYSTEM – AS PER SALES DEPT INSPECT ALL TIRES FOR WEAR AND ADJUST PRESSURES AS REQUIRED. INSPECT FLUID CONDITION AND LEVELS. INSPECT BELTS, HOSES AND AIR FILTER. INSPECT WINDSHIELD WIPERS AND BLADES. INSPECT COOLING SYSTEM FOR LEAKS AND MIXTURE INSPECT BATTERY AND LAMPS. SET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS PER CALIFORNIA CODE OF REGULATIONS FRONT..... REAR.....

**Cause:**

**Correction:**

LOP Information is not available

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68056278-AC	FLUID -DIESEL EXHAUST	2	\$37.66	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28P92	RAM 3500 LARAMIE CREW CAB 4X4		
<b>Built Date</b>	08/07/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C						
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					<b>Serial #</b> F2072ABA89	
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b> F216200047	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/16/2022
<b>Close Date</b>	09/16/2022	<b>Narrative Date</b>	09/19/2022	<b>Category</b>	0	<b>Mileage</b>	10
<b>MDH</b>	080721	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/07/2022	<b>Advisor</b>	8102
<b>Dealer</b>	68680	PHILLIPS CHRYSLER JEEP DODGE R					
<b>Dealer Address</b>	3440 SOUTH PINE AVENUE						
<b>Dealer City</b>	OCALA	<b>State</b>	FL				

**Complaint:** INSTALL NITROGEN IN TIRES FILL DEF

**Cause:** FILLED DEF FLUID

**Correction:** INSTALL NITROGEN IN TIRES DEF Fluid Top Off VehicleDelivery Fill - See LOP note for vehicle specific allowances.

**LOP Information**

LOP	LOP Description
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68035704AC	FLUID -DIESEL EXHAUST	2	\$18.00	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F29418F0CF						
<b>Serial #</b>	F280100043						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563933499	<b>Report Version</b>	5	<b>Open Date</b>	09/19/2022
<b>Close Date</b>	09/23/2022	<b>Narrative Date</b>	09/26/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	[REDACTED] JEFFERY OSTL
<b>Dealer</b>	45056	HELFFMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** Cs he is getting a message on the dash to service the def sy stem egr temp sensor dtc active (CUMMINS EMISSIONS)

**Cause:** FOUND DTC P0544 EGT SENSOR 1 PERFORMANCE WITH SCAN TOOL MONITORED ALL EGT SENSORS AND REVEALED THAT EGT 1 IN FRONT PIPE IS NOT READING PROPERLY AS THE REST OF THE EGT SENSORS NEED TO REPLACE AND RETEST

**Correction:** REPLACED EGT SENSOR 1 IN FRONT PIPE. CLEARED DTC AND VERIFIED OPERATION. VEHICLE IS OPERATING AS DESIGNED.

**LOP Information**

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Emission System ; Emission Pressure / Temperature Sensors and Tubes ; Sensor, diesel exhaust - temperature ; 6.7 liter diesel - In Diesel Particulate Filter-front

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68306261-AA	SENSOR -EXHAUST TEMPERATURE	1	\$107.59	No	
68306261AA	SENSOR -EXHAUST TEMPERATURE	1	\$107.59	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	<b>US</b>	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F29418F0CF						
<b>Serial #</b>	F280100043						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563933501	<b>Report Version</b>	6	<b>Open Date</b>	09/19/2022
<b>Close Date</b>	09/26/2022	<b>Narrative Date</b>	09/27/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	[REDACTED] JEFFERY OSTL
<b>Dealer</b>	45056	HELPMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** c s the rear shock is leaking oil CHANGE ENGINE OIL AND FILTER CUSTOMER REQUEST PERFORM DIESEL FUEL INJECTOR FLUSH REPLACE AIR FILTER FLUSH DIESEL FUEL FILTER WATER SEPERATOR REPLACE CABIN FILTER

**Cause:** left rear shock leaking , recommend replace as set CUSTOMER REQUESTED OR TIME DUE DIRTY AIR FILTER FILTER LIFE AT 0 DIRTY CABIN AIR FILTER

**Correction:** REPLACED BOTH REAR SHOCKS PERFORMED OIL CHANGE COMPLETED DIESEL INJECTOR FLUSH REPLACED DIRTY AIR FILTER REPLACED ENGINE BAY FUEL FILTER REPLACED CHASSIS FUEL FILTER A/C Cabin Air Filter, r&r 19/22

**LOP Information**

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Emission System ; Emission Pressure / Temperature Sensors and Tubes ; Sensor, diesel exhaust - temperature ; 6.7 liter diesel - In Diesel Particulate Filter-front

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68517554-AA	FILTER -AIR	1	\$52.16	No	
CH68449365-AC	ABSR PKG-SUSPENSION	2	\$181.80	No	
[REDACTED] AA	FILTER KI-FUEL WATER SEPARATOR	1	\$63.45	No	
CH68406048-AA	FILTER -CABIN AIR	1	\$28.98	No	
CH68357422-AA	OIL -5W40	12	\$8.06	No	
[REDACTED] AC	LUBRICANT-DIESEL FUEL	1	\$14.49	No	
CH68157291-AA	FILTER -FUEL	1	\$118.80	No	
CH5083285-AA	FILTER -ENGINE OIL	1	\$23.18	No	
68306261AA	SENSOR -EXHAUST TEMPERATURE	1	\$107.59	No	01/01/0001

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28P92	RAM 3500 LARAMIE CREW CAB 4X4	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F29218EC07						
<b>Serial #</b>	[REDACTED]						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	563965150	<b>Report Version</b>	1	<b>Open Date</b>	09/16/2022
<b>Close Date</b>	09/19/2022	<b>Narrative Date</b>	09/20/2022	<b>Category</b>	0	<b>Mileage</b>	14,104
<b>MDH</b>	103011	<b>Engine Built Date</b>	01/03/2022	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	AN April Newsome
<b>Dealer</b>	68426	THOMSON CHRYSLER DODGE JEEP RA					
<b>Dealer Address</b>	[REDACTED] WASHINGTON RD NE						
<b>Dealer City</b>	THOMSON	<b>State</b>	GA	<b>Zip</b>	308246653		

**Complaint:** DIESEL LUBE OIL AND FILTER CHANGE ROTATE TIRES replace fuel filters MEL INSP coupon 10% off

**Cause:**

**Correction:**

**LOP Information**

LOP	LOP Description
95260002	Special Services ; Intl oil changc ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Intl oil changc ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68440571PA	OIL -10W30	12	\$8.25	No	
[REDACTED]	FILTER KI-FUEL WATER SEPARATOR	1	\$70.50	No	
68157291AA	FILTER -FUEL	1	\$132.00	No	
5083285AA	FILTER -ENGINE OIL	1	\$25.75	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD3L64	RAM 3500 REG CAB CHASSIS		
<b>Built Date</b>	08/05/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PAU	GRANITE CRYSTAL MET. CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					<b>Serial #</b>	F2062AB75B
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b>	F208200193
<b>Report #</b>	[REDACTED]	<b>System Key</b>	564137800	<b>Report Version</b>	2	<b>Open Date</b>	09/21/2022	
<b>Close Date</b>	09/22/2022	<b>Narrative Date</b>	09/23/2022	<b>Category</b>	0	<b>Mileage</b>	10	
<b>MDH</b>	080500	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/05/2022	<b>Advisor</b>	1011 JOHN POWELL	
<b>Dealer</b>	44311	KERNERSVILLE CHRYSLER DODGE JE						
<b>Dealer Address</b>	950 NC HIGHWAY 66 S							
<b>Dealer City</b>	KERNERSVILLE	<b>State</b>	NC					
						<b>Zip</b>	272843133	

**Complaint:** PRE-DELIVERY INSPECTION NORTH CAROLINA STATE INSPECTION-SAFETY INSPECTION

**Cause:**

**Correction:** COMPLETED COMPLETED AS REQUESTED

LOP Information is not available

Part Information is not available

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD3L93	RAM 3500 CREW CAB CHASSIS		
<b>Built Date</b>	08/22/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PSC	BILLET SILVER METALLIC CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					<b>Serial #</b>	F2202ACF71
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b>	[REDACTED]

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564241017	<b>Report Version</b>	1	<b>Open Date</b>	09/22/2022
<b>Close Date</b>	01/01/0001	<b>Narrative Date</b>	09/23/2022	<b>Category</b>	0	<b>Mileage</b>	6
<b>MDH</b>	082210	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/22/2022	<b>Advisor</b>	1585
<b>Dealer</b>	42947	AUTONATION CHRYSLER DODGE JEEP					
<b>Dealer Address</b>	200 AUTOMALL DR						
<b>Dealer City</b>	ROSEVILLE	<b>State</b>	CA	<b>Zip</b>	956613001		

**Complaint:**

**Cause:**

**Correction:** 6 PERFORMED PDI 6 INSTALLED LICENSE PLATES 6 PUT WHEEL LOCK IN GLOVE BOX

**LOP Information is not available**

**Part Information is not available**

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	08/26/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PX8	BLACK CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F2292AE1F0						
<b>Serial #</b>	F227200157						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564295337	<b>Report Version</b>	1	<b>Open Date</b>	09/20/2022
<b>Close Date</b>	09/22/2022	<b>Narrative Date</b>	09/25/2022	<b>Category</b>	0	<b>Mileage</b>	10
<b>MDH</b>	082613	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/26/2022	<b>Advisor</b>	682
<b>Dealer</b>	68472	NORTH POINT CHRYSLER DODGE JEE					
<b>Dealer Address</b>	7726 NORTHPOINT BLVD						
<b>Dealer City</b>	WINSTON-SALEM	<b>State</b>	NC	<b>Zip</b>	271063310		

**Complaint:** PRE-DELIVERY INSPECTION NC STATE INSPECTION NON-EMISSIONS EVACUATE AIR FROM TIRES AND RECHARGE WITH NITROFILL INSTALL WHEEL LOCKS

**Cause:**

**Correction:** 5 PERFORMED PDI ROAD READY ROAD TEST 5 PASSED SAFETY INSP NC STATE INSPECTION NON-EMISSIONS 5 NITRO COMPLETE EVACUATE AIR FROM TIRES AND RECHARGE WITH NITROFILL 5 N.W.P. NO WORK PERFORMED

**LOP Information**

LOP	LOP Description
97756555	Claim Administration ; Sublet Repair ; Sublet Repair
85333333	Special Services ; Sublet Processing ; Sublet processing allowance
23655400	Body ; Paint - Clay/Finesse/Sand/Buff/Polish/Moisture Removal ; Panel, rear door ; Clay, finesse sand, buff, polish, moisture removal
23655300	Body ; Paint - Clay/Finesse/Sand/Buff/Polish/Moisture Removal ; Panel, front door ; Clay, finesse sand, buff, polish, moisture removal

Part Information is not available

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4		
<b>Built Date</b>	08/18/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					<b>Serial #</b>	F2162ACAC5
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b>	F201200185

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/20/2022	
<b>Close Date</b>	09/22/2022	<b>Narrative Date</b>	09/26/2022	<b>Category</b>	0	<b>Mileage</b>	10	
<b>MDH</b>	081811	<b>Engine Built Date</b>	09/22/2022	<b>Built Date</b>	08/18/2022	<b>Advisor</b>	185	
<b>Dealer</b>	42685	STEVE WHITE DODGE CHRYSLER JEE						
<b>Dealer Address</b>	3470 US HIGHWAY 70							
<b>Dealer City</b>	HICKORY	<b>State</b>	NC		<b>Zip</b>	286038600		

**Complaint:** SALES REQUEST PRE DELIVERY INSPECTION INTERNAL NEW STATE INSPECTION

**Cause:**

**Correction:** SALES REQUEST PRE DELIVERY INSPECTION NO WORK DONE TOPPED OFF DEF NO WORK DONE CUST REQUEST 23 POINTS INSPECTION

LOP Information is not available

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68056278AC	FLUID -DIESEL EXHAUST	2	\$33.63	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	08/07/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PRV	DELMONICO RED PEARL COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>						F2062AB761	
<b>Serial #</b>						F210200087	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564532991	<b>Report Version</b>	10	<b>Open Date</b>	09/26/2022
<b>Close Date</b>	10/11/2022	<b>Narrative Date</b>	10/12/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	080722	<b>Engine Built Date</b>	08/29/2022	<b>Built Date</b>	08/07/2022	<b>Advisor</b>	359 LARRY VINCENT LO
<b>Dealer</b>	[REDACTED]	OVIEDO CHRYSLER DODGE JEEP RAM					
<b>Dealer Address</b>	1980 W. STATE HIGHWAY 71 BYPAS						
<b>Dealer City</b>	LA GRANGE	<b>State</b>	TX	<b>Zip</b>	[REDACTED]		

**Complaint:** CUSTOMER STATES HAS NO FOWARD GEARS-TOW IN PERFORM MULTI POINT INSPECTION

**Cause:** VERIFY CONCERN & DTC'S P0731 & P0734 GEAR RATIO ERROR IN 1ST & 4TH GEAR-TRANS FLUID LEVEL & CONDITION OK-VEHICLE WILL NOT MOVE IN DRIVE & P0731 RESETS-AIR CHECK CLUTCHES/K1 DRUM & DAMAGED PISTON/INTERNAL COMPONETS FOR REPAIR AT THIS TIME REPLACED TRANSMISSION ASSEMBLY TO CORRECT & VERIFY NORMAL OPERATION

**Correction:** PERFORMED INSPECTION OF BELTS, HOSES, AIR FILTER, TIRES, SHOCKS/STRUTS, EXHAUST, BRAKES, DRIVETRAIN, AND WIPERS. CHECKED ALL FLUIDS AND TOPPED OFF. EXPRESS LANE SERVICE PERFORMED

**LOP Information**

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
21002766	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; 4x4/AWD equipped
21002762	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; Two piece propeller shaft equipped
21002760	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; Skid plate equipped
21002712	Transmission ; Out of Vehicle Operations ; Transmission, Replace - automatic ; AS68RC/AS69RC
21000169	Transmission ; Out of Vehicle Operations ; Transmission ; DEF equipped 2500-3500 4x4 pick-up only

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68498557-AA	TRANSMISS-WITH TORQUE CONVERTER	2	\$9,948.11	No	
CH6511777-AA	BOLT -HEX HEAD	6	\$3.80	No	
68498557AA	TRANSMISS-WITH TORQUE CONVERTER	1	\$7,448.11	No	01/01/0001
06511777AA	BOLT -HEX HEAD	6	\$24.29	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28L92	RAM 3500 TRADESMAN CREW CAB 4X4	
<b>Built Date</b>	08/27/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>						[REDACTED]	
<b>Serial #</b>						F221200034	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/24/2022
<b>Close Date</b>	09/26/2022	<b>Narrative Date</b>	09/27/2022	<b>Category</b>	0	<b>Mileage</b>	25
<b>MDH</b>	082705	<b>Engine Built Date</b>	09/14/2022	<b>Built Date</b>	08/27/2022	<b>Advisor</b>	1483
<b>Dealer</b>	45518	FREMONT MOTOR CASPER, INC					
<b>Dealer Address</b>	6101 E 2ND ST						
<b>Dealer City</b>	CASPER	<b>State</b>	WY	<b>Zip</b>	826094262		

**Complaint:** TOP OFF DIESEL EXHAUST FLUID

**Cause:** TOP OFF DIESEL EXHAUST FLUID

**Correction:** TOP OFF DIESEL EXHAUST FLUID

**LOP Information**

LOP	LOP Description
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68035704AC	FLUID -DIESEL EXHAUST	2	\$11.83	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4		
<b>Built Date</b>	07/02/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					<b>Serial #</b>	F1672A7DA4
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b>	F166200148

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564610212	<b>Report Version</b>	1	<b>Open Date</b>	09/21/2022
<b>Close Date</b>	09/26/2022	<b>Narrative Date</b>	09/28/2022	<b>Category</b>	0	<b>Mileage</b>	8
<b>MDH</b>	070201	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	07/02/2022	<b>Advisor</b>	7791
<b>Dealer</b>	42604	DAVE SMITH MOTORS					
<b>Dealer Address</b>	210 N DIVISION ST						
<b>Dealer City</b>	KELLOGG	<b>State</b>	ID	<b>Zip</b>	838372306		

**Complaint:** PRE-DELIVERY INSPECTION - CHRYSLER TOP OFF DIESEL EXHAUST FLUID CHRYSLER VEHICLE INSTALL MUD FLAPS FOR TEST DRIVE/FUEL

**Cause:** PERFORMED PDI ADDED DEF AS PART OFPDI PROCESS

**Correction:** 8 PDI =1.0HRS PRE-DELIVERY INSPECTION -CHRYSLER 8 DEF = 2 GAI 0.2HRS TIME TOP OFF DIESEL EXHAUST FLUID AS PART OF THE FCA PRE-DELIVERY INSPECTION PROCESS 8 FLAPS =0.3HRS TIME 1.5HRS TOTAL TIME INSTALL MUD FLAPS FOR TEST DRIVE/FUEL

**LOP Information**

LOP	LOP Description
25080142	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - Cab Chassis Models Only - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68035700AC	FLUID -DIESEL EXHAUST	2	\$5.09	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D23L92	RAM 3500 TRADESMAN CREW CAB 4X2	
<b>Built Date</b>	10/30/2021	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F29418F0CF						
<b>Serial #</b>	F280100043						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564620648	<b>Report Version</b>	4	<b>Open Date</b>	09/27/2022
<b>Close Date</b>	09/30/2022	<b>Narrative Date</b>	10/03/2022	<b>Category</b>	0	<b>Mileage</b>	0
<b>MDH</b>	103023	<b>Engine Built Date</b>	12/13/2021	<b>Built Date</b>	10/30/2021	<b>Advisor</b>	[REDACTED] JEFFERY OSTL
<b>Dealer</b>	45056	HELPMAN DODGE CHRYSLER JEEP RA					
<b>Dealer Address</b>	7720 KATY FWY						
<b>Dealer City</b>	HOUSTON	<b>State</b>	TX	<b>Zip</b>	770242004		

**Complaint:** EGT sensor dtc p0544 came back (CUMMINS EMISSIONS) CHECK ENGINE LIGHT ON QUALITY CONTROL CHECK

**Cause:** VEHICLE RETURNED WITH DTC P0544 EGT SENSOR CIRCUIT BANK 1 SENSOR 1 TESTED CIRCUITS K185 SENSOR SIGNAL AND K900 SENSOR GROUND REMOVED PCM CONNECTOR C2 AND EGT SENSOR 1 CONNECTOR AND TESTED BOTH CIRCUITS FROM END TO END GOT 03 OHMS FROM BOTH CIRCUIT WITH METER CONTACTED STAR AND THEY SUGGESTED TO DO MORE TESTING BEFORE CONDEMNING THE PCM 92822 WHILE KEY ONE AND DTC P0544 WAS ACTIVE, UNPLUGGED EGT SENSOR 1 AND GOT DTC P0546 EGT SENSOR CIRCUIT HIGH INSTALLED JUMPER WIRE BETWEEN BOTH CIRCUITS K185 AND K900 GOT DTC P0545 EGT CIRCUIT LOW PER TESTING AND READING, REVEALED EGT SENSOR CAME DEFECTIVE NEED TO REPLACE AND RETEST 92922 QUALITY CONTROL TEST DRIVE

**Correction:** REPLACED EGT SENSOR. PERFORMED VALIDATION. NO DTCS RETURNED AFTER REPAIRS. ROAD TESTED VEHICLE 40 MILES WITH NO ISSUES M-44347

**LOP Information**

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Emission System ; Emission Pressure / Temperature Sensors and Tubes ; Sensor, diesel exhaust - temperature ; 6.7 liter diesel - In Diesel Particulate Filter-front

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68306261-AA	SENSOR -EXHAUST TEMPERATURE	1	\$107.59	No	
68306261AA	SENSOR -EXHAUST TEMPERATURE	1	\$107.59	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD3L93	RAM 3500 CREW CAB CHASSIS		
<b>Built Date</b>	07/22/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT						
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					<b>Serial #</b>	F2002AAA87
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b>	F194200137

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564668147	<b>Report Version</b>	1	<b>Open Date</b>	09/27/2022
<b>Close Date</b>	09/27/2022	<b>Narrative Date</b>	09/28/2022	<b>Category</b>	0	<b>Mileage</b>	125
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	08/31/2022	<b>Built Date</b>	07/22/2022	<b>Advisor</b>	820
<b>Dealer</b>	68472	NORTH POINT CHRYSLER DODGE JEE					
<b>Dealer Address</b>	7726 NORTHPOINT BLVD						
<b>Dealer City</b>	WINSTON-SALEM	<b>State</b>	NC	<b>Zip</b>	271063310		

**Complaint:** DEF FLUID TOP OFF

**Cause:** TOPPED OF DEF

**Correction:** DEF FLUID TOP OFF

**LOP Information**

LOP	LOP Description
25080142	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - Cab Chassis Models Only - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68035704AC	FLUID -DIESEL EXHAUST	5	\$16.74	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28L92	RAM 3500 TRADESMAN CREW CAB 4X4		
<b>Built Date</b>	09/08/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT	
<b>Color</b>	PSC	BILLET SILVER METALLIC CLEAR COAT						
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					<b>Serial #</b>	F2342AEB2C
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					<b>Serial #</b>	F241200054

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564745720	<b>Report Version</b>	1	<b>Open Date</b>	09/24/2022
<b>Close Date</b>	09/27/2022	<b>Narrative Date</b>	09/29/2022	<b>Category</b>	0	<b>Mileage</b>	5
<b>MDH</b>	090800	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	09/08/2022	<b>Advisor</b>	1706
<b>Dealer</b>	45368	TOMBALL DODGE CHRYSLER JEEP					
<b>Dealer Address</b>	23777 SH 249						
<b>Dealer City</b>	TOMBALL	<b>State</b>	TX				
						<b>Zip</b>	77375

**Complaint:** DEF FOR NEW UNIT

**Cause:** DEF NEEDS FILLED FORDELIVERY

**Correction:** 5 DEF TANK FILLED WITH DEF FLUID FORDELIVERY MISC

**LOP Information**

LOP	LOP Description
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68056278AC	FLUID -DIESEL EXHAUST	2	\$38.03	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28M81	RAM 3500 LIMITED MEGA CAB 4X4	
<b>Built Date</b>	08/23/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>						[REDACTED]	
<b>Serial #</b>						F217200122	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	1	<b>Open Date</b>	09/27/2022
<b>Close Date</b>	09/27/2022	<b>Narrative Date</b>	09/29/2022	<b>Category</b>	0	<b>Mileage</b>	2
<b>MDH</b>	082317	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/23/2022	<b>Advisor</b>	7061
<b>Dealer</b>	60399	BOERNE DODGE CHRYSLER JEEP					
<b>Dealer Address</b>	30300 IH 10 W						
<b>Dealer City</b>	BOERNE	<b>State</b>	TX	<b>Zip</b>	780069243		

**Complaint:** NEW VEHICLE PREP FILL DEF SYSTEM

**Cause:** PERFORMED PRE-DELIVERY INSPECTION FILL TANK

**Correction:** 2 CONDUCTED THE PRE-DELIVERY INSPECTION ON THE VEHICLE. Road Ready Basic Prep ROAD READY ROAD READY ROAD READY ROAD READY ROAD READY 2 ADDED 2 GALLONS OF DEF TO THE VEHICLE. FILL DEF FOR DELIVERY

**LOP Information**

LOP	LOP Description
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68035704AC	FLUID -DIESEL EXHAUST	2	\$16.82	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DD8L93	RAM 3500 CREW CAB CHASSIS 4X4	
<b>Built Date</b>	08/26/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PX8	BLACK CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F2292AE1F0						
<b>Serial #</b>	F227200157						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564779988	<b>Report Version</b>	1	<b>Open Date</b>	09/21/2022
<b>Close Date</b>	09/27/2022	<b>Narrative Date</b>	09/29/2022	<b>Category</b>	0	<b>Mileage</b>	10
<b>MDH</b>	082613	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/26/2022	<b>Advisor</b>	820
<b>Dealer</b>	68472	NORTH POINT CHRYSLER DODGE JEE					
<b>Dealer Address</b>	7726 NORTHPOINT BLVD						
<b>Dealer City</b>	WINSTON-SALEM	<b>State</b>	NC	<b>Zip</b>	271063310		

**Complaint:** TRANSPORT DAMAGE SCRATCHES LEFT FRONT DOOR TRANSPORT DAMAGE SCRATCHES LEFT REAR DOOR

**Cause:** SENT TO COLORCODE TOHAVE FIX SENT TO COLORCODE TOFIX

**Correction:** PANEL, FRONT DOOR-Repair (A) SUBLET PROCESSING ALLOWANCE- (C) COLOR CODE INV [REDACTED] PO 189382 PANEL, FRONT DOOR-Repair (A) SUBLET PROCESSING ALLOWANCE- (C) SUBLET REPAIRS PANEL, REAR DOOR-Repair (A)

**LOP Information**

LOP	LOP Description
97756555	Claim Administration ; Sublet Repair ; Sublet Repair
85333333	Special Services ; Sublet Processing ; Sublet processing allowance
23655400	Body ; Paint - Clay/Finesse/Sand/Buff/Polish/Moisture Removal ; Panel, rear door ; Clay, finesse sand, buff, polish, moisture removal
23655300	Body ; Paint - Clay/Finesse/Sand/Buff/Polish/Moisture Removal ; Panel, front door ; Clay, finesse sand, buff, polish, moisture removal

**Part Information is not available**

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	DP0L94	RAM 5500 CREW CAB CHASSIS	
<b>Built Date</b>	08/27/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETN	6.7L I6 CUMMINS TURBO DIESEL ENGINE					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F2292AE235						
<b>Serial #</b>	F227200067						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564932070	<b>Report Version</b>	1	<b>Open Date</b>	09/28/2022
<b>Close Date</b>	09/29/2022	<b>Narrative Date</b>	10/03/2022	<b>Category</b>	0	<b>Mileage</b>	68
<b>MDH</b>	082706	<b>Engine Built Date</b>	09/21/2022	<b>Built Date</b>	08/27/2022	<b>Advisor</b>	600717
<b>Dealer</b>	08011	LARRY H. MILLER CHRYSLER JEEP					
<b>Dealer Address</b>	10905 S AUTO MALL DRIVE						
<b>Dealer City</b>	SANDY	<b>State</b>	UT				
		<b>Zip</b>	840704162				

**Complaint:** INSTALL REMOTE START/TWO KEYS MULTI-POINT "ROAD READY" VEHICLE INSPECTION Checked for Open Recalls & no open recalls at this time YOU MAY RECEIVE A PHONE CALL OR E-MAIL REGARDING YOUR SERVICE VISIT. PLEASE GIVE US A "10" IN RESPONSE TO THE QUESTIONS. IF FOR ANY REASON YOU CAN NOT RATE US A "10" PLEASE CONTACT YOUR SERVICE ADVISOR IMMEDIATELY.

**Cause:**

**Correction:** 68 INSTALLED REMOTE START 3.0 ACCESSORY INSTALL MULTI-POINT "ROAD READY" VEHICLE INSPECTION 68 Reviewed with the customer the factthat there are currently no open recalls Checked for Open Recalls & no open recalls at thistime YOU MAY RECEIVE A PHONE CALL OR E-MAIL REGARDING YOUR SERVICE VISIT. PLEASE GIVE US A "10" IN RESPONSE TO THE QUESTIONS. IF FOR ANY REASON YOU CAN NOT RATE US A "10" PLEASE CONTACT YOUR SERVICE ADVISOR IMMEDIATELY. YOU MAY RECEIVE A PHONE CALL OR E-MAIL REGARDING YOUR SERVICE VISIT. PLEASEGIVE US A "10" IN RESPONSE TO THE QUESTIONS. IF FOR ANY REASON YOU CAN NOTRATE US A "10" PLEASE CONTACT YOUR SERVICE ADVISOR IMMEDIATELY.

LOP Information is not available

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	REMOTE -COMPLETE	1	\$282.00	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28L92	RAM 3500 TRADESMAN CREW CAB 4X4	
<b>Built Date</b>	09/10/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F2432AFD6C						
<b>Serial #</b>	F241200010						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	564954395	<b>Report Version</b>	1	<b>Open Date</b>	09/30/2022
<b>Close Date</b>	09/30/2022	<b>Narrative Date</b>	10/03/2022	<b>Category</b>	0	<b>Mileage</b>	20
<b>MDH</b>	091007	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	09/10/2022	<b>Advisor</b>	9670
<b>Dealer</b>	27056	Bayway Chrysler Dodge Jeep Ram					
<b>Dealer Address</b>	4000 Pasadena Freeway						
<b>Dealer City</b>	Pasadena	<b>State</b>	TX				
		<b>Zip</b>	[REDACTED]				

**Complaint:** PRE DELIVERY INSPECTION STATE INSPECTION 2 YEAR EVACUATE AND FILL TIRES WITH NITROGEN INSTALL WHEEL LOCKS INSTALL MUD FLAPS IF APPLICABLE CHECK DEF LEVEL AND ADD DEF FLUID

**Cause:** PERFORM PRE-DELIVERY INSPECTION

**Correction:** PRE DELIVERY INSPECTION EXPRESS MOBILE PRE DELIVERY INSPECTION SUBLET REPAIRS STATE INSPECTION 2 YEAR EVACUATE AND FILL TIRES WITH NITROGEN INSTALL WHEEL LOCKS INSTALL MUD FLAPS IF APPLICABLE CHECK DEF LEVEL AND ADD DEF FLUID

**LOP Information**

LOP	LOP Description
25080140	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill - See LOP note for vehicle specific allowances.

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68056278AC	FLUID -DIESEL EXHAUST	1	\$32.97	No	

**Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]**

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28M81	RAM 3500 LIMITED MEGA CAB 4X4	
<b>Built Date</b>	09/05/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PPX	PATRIOT BLUE PEARL COAT					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F2342AEB69						
<b>Serial #</b>	F237200062						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	565075940	<b>Report Version</b>	1	<b>Open Date</b>	09/29/2022
<b>Close Date</b>	09/30/2022	<b>Narrative Date</b>	10/03/2022	<b>Category</b>	0	<b>Mileage</b>	11
<b>MDH</b>	090521	<b>Engine Built Date</b>	09/30/2022	<b>Built Date</b>	09/05/2022	<b>Advisor</b>	3736
<b>Dealer</b>	67657	SAM LEMAN CHRYSLER JEEP DODGE					
<b>Dealer Address</b>	[REDACTED] COMMERCE PKWY						
<b>Dealer City</b>	BLOOMINGTON	<b>State</b>	IL	<b>Zip</b>	[REDACTED]		

**Complaint:** PDI Washer Fluid Wheel Locks

**Cause:**

**Correction:** 1 PERFORMED PDI Road Ready Basic Prep ROAD TEST BASIC PREP ROAD TEST 1 DONE WASHER FLUID ADD 1 installed wheel locks Wheel Locks INSTALL WHEEL LOCKS

**LOP Information**

LOP	LOP Description
[REDACTED]	Body ; Hardware - Wiper/Washer System ; Washer fluid, ; Top off only

**Part(s) Information**

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
4318067AC	SOLVENT -WINDSHIELD WASHER	1	\$2.09	No	
04318067AC	SOLVENT -WINDSHIELD WASHER	1	\$2.09	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28L92	RAM 3500 TRADESMAN CREW CAB 4X4	
<b>Built Date</b>	08/26/2022	<b>Market</b>	U	US	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PW7	BRIGHT WHITE CLEAR COAT					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>						[REDACTED]	
<b>Serial #</b>						F228200188	

<b>Report #</b>	[REDACTED]	<b>System Key</b>	[REDACTED]	<b>Report Version</b>	2	<b>Open Date</b>	10/03/2022
<b>Close Date</b>	10/04/2022	<b>Narrative Date</b>	10/05/2022	<b>Category</b>	0	<b>Mileage</b>	11
<b>MDH</b>	[REDACTED]	<b>Engine Built Date</b>	01/01/0001	<b>Built Date</b>	08/26/2022	<b>Advisor</b>	113 ARIC A MALBERG
<b>Dealer</b>	60781	SONORA CHRYSLER DODGE JEEP RAM					
<b>Dealer Address</b>	13411 MONO WAY						
<b>Dealer City</b>	SONORA	<b>State</b>	CA	<b>Zip</b>	953705335		

**Complaint:** NEW CAR PDI WHEEL LOCKS

**Cause:**

**Correction:** PERFORMED PDI INSTALLED WHEEL LOCKS

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

<b>VIN</b>	[REDACTED]	<b>Model Year</b>	2022	<b>Body</b>	D28M92	RAM 3500 LIMITED CREW CAB 4X4	
<b>Built Date</b>	06/30/2022	<b>Market</b>	U	<b>US</b>	<b>Plant</b>	8475	SALTILLO TRUCK ASSEMBLY PLANT
<b>Color</b>	PXJ	DIAMOND BLACK CRYSTAL P/C					
<b>Engine</b>	ETM	6.7L I6 CUMMINS HO TURBO DIESEL ENG					
<b>Transmission</b>	DF2	6-SPD AUTO AISIN AS69RC HD TRANS					
<b>Serial #</b>	F1652A7913						
<b>Serial #</b>	F167200267						

<b>Report #</b>	[REDACTED]	<b>System Key</b>	565259971	<b>Report Version</b>	2	<b>Open Date</b>	10/04/2022
<b>Close Date</b>	10/05/2022	<b>Narrative Date</b>	10/09/2022	<b>Category</b>	0	<b>Mileage</b>	6,476
<b>MDH</b>	063022	<b>Engine Built Date</b>	08/29/2022	<b>Built Date</b>	06/30/2022	<b>Advisor</b>	212
<b>Dealer</b>	[REDACTED]	AVENTURA CHRYSLER JEEP DODGE R					
<b>Dealer Address</b>	[REDACTED] NE 163RD ST						
<b>Dealer City</b>	NORTH MIAMI BEACH			<b>State</b>	FL	<b>Zip</b>	331624926

Complaint:

Cause:

Correction: 6476 DIESEL OIL AND FILTER CHANGE 50 LOFPERFORMED

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68438447PA	OIL -10W30	3	\$33.50	No	
5083285AA	FILTER -ENGINE OIL	1	\$15.45	No	

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