

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

MATTER #	[REDACTED]
FILE TYPE	Pre-Litigation
FILE NAME	[REDACTED]
CAIR #	[REDACTED]
DATE OF INCIDENT	4/12/2023
DATE OF NOTICE	4/25/2023
MODEL/MODEL YEAR	2022 Ram 3500 Longhorn Crew Cab 4x4
VIN	3C63RRKL3NG [REDACTED]
MILEAGE	~1,500
OWNER	[REDACTED] Las Vegas, NV [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Transmission/Transaxle:Performance
DESCRIPTION	The owner alleged that the vehicle "was only taking neutral and the vehicle slide and hit a poll."
INJURIES	0
FATALITIES	0
ANALYSIS	FCA US did not inspect the vehicle. The servicing dealer reported that the transmission experienced the clutch snap ring issue relating to TSB 21-002-23. FCA US covered the repair costs for the transmission under warranty and for the body damage under goodwill.