

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



No. Of cases: [REDACTED]						
Case No	Case Subject	VIN	Model	1st Usage Date	Mileage	Customer Name
	03C JOHN EAGLE HONDA OF DALLAS - CMBS & FRONT CAMERA SENSOR ISSUE	[REDACTED]	PASSPORT	2/23/19	6,386	[REDACTED]
	10A-Replace Whole Computer System/Part Unavailable	[REDACTED]	PASSPORT	2/1/19	7,000	[REDACTED]
	CMBS Shut Off Inquiry	[REDACTED]	PASSPORT	5/30/19	3,000	[REDACTED]
	06M- Dick Brook Honda-Document Accident and Request Vehicle Replacement (Lemon Law)	[REDACTED]	2019/PASSPORT	11/1/19	3,200	[REDACTED]
	LKAS/CMBS Difficulty Inquiry	[REDACTED]	2019/PASSPORT	5/1/19	3,000	[REDACTED]
	Adaptive Cruise Control Braking Intermittently	[REDACTED]	PASSPORT	1/1/19	2,875	[REDACTED]
	02G-Hinshaw's Honda-Honda Sensing/CMBS Sensor Issue	[REDACTED]	PASSPORT	8/30/19	3,500	[REDACTED]
	CMBS Complaint/Specifications Inquiry	[REDACTED]	PASSPORT	11/11/19		[REDACTED]
	03J- Russel&Smith Honda-BuyBack-Customer Condition / CMBS Operation Concern	[REDACTED]	2019/PASSPORT	6/11/19	9,358	[REDACTED]
	02A (Teton Honda Of Pocatello) Unresolved Speaker Crackling / Infotainment Issue	[REDACTED]	2019/PASSPORT		6,654	[REDACTED]
	Escalated case ATTY LTR - Crackling popping noise from	[REDACTED]	2019/PASSPORT		11,048	[REDACTED]
	10D.DON CARLTON HONDA- Wire Harness Issue / Cruise Control / Brake Assist Concern (VEHICLE AT DLR)	[REDACTED]	PASSPORT	1/16/19	10,000	[REDACTED]
	9D(MIDDLETOWN HONDA)-Infotainment Screen Blank	[REDACTED]	PASSPORT	10/29/19	12,000	[REDACTED]
	Escalated case NCDS [REDACTED] Instrument Cluster Blank	[REDACTED]	PASSPORT	11/16/19	10,904	[REDACTED]
	CMBS Complaint	[REDACTED]	2020/PASSPORT	6/30/20	550	[REDACTED]
	CMBS ISSUES	[REDACTED]	2019/PASSPORT	1/25/20	4,055	[REDACTED]
	Final Repair Notice CMBS activate for no reason - Navi stays on and shut off	[REDACTED]	2019/PASSPORT	5/11/20	9,753	[REDACTED]
	Random Braking Concern	[REDACTED]	2019/PASSPORT	7/31/19	21,747	[REDACTED]
	03R - C Harper Honda - CMBS Complaint	[REDACTED]	2019/PASSPORT	10/31/19	14,165	[REDACTED]

REDACTED DOCUMENT 566 pages