

[REDACTED]

[REDACTED]

Case Id: [REDACTED]	Date-Request: 4/5/2023 00:00	Date-Inspection: 4/5/2023 00:00
DTS Name: [REDACTED]	Inspection Status: Completed	Date-Close: 4/5/2023 00:00
Request Type: DTS Dealer	HK Request Type: Non-Consumer	
Description: [REDACTED]		

**Dealer Information**

Dealer Code: 3439	Dealer Name: MOSSY NISSAN EL CAJON	Representative:
Phone Number: [REDACTED]	Region: 44	
Address: 1170 W MAIN ST EL CAJON CA 92020		

**Vehicle Information**

VIN: [REDACTED]	Model Year: 2023	Make: NISSAN
Model Line: VERSA SEDAN	Model Code: 10053	Starting Mileage: 168

**Inspection Summary**

Appointment Time/Notes:	
Customer Name: [REDACTED]	Customer Representative:
Customer's Concern:	
Did DTS and customer meet?: N	
Customer Meeting Summary:	
Road Test Performed?: N	Was DTS able to duplicate concerns? Y
Starting Mileage: 168	Ending Mileage:
Vehicle Condition: Good	Non-OE Modifications or Accessories?: N
Vehicle Condition Description:	Modification or Accessory Description:
Vehicle Findings: 1.Complaint Customer states check Engine light on. Vehicle driving fine. Check and advise. Cause DTSM met with Tech to discuss the vehicle. Tech found cam sensor connector not secure at can sensor. DTSM checked connector and found terminal retainer will not stay seated in connector. DTSM advised to replace connector. Correction Dealer to replace connector assemble and verify repairs. Clear code and road test vehicle. Dealer to contact DTSM if further assistance is needed. Status Complete	
Did DTS meet with Dealer?: Y	
Dealer Findings: DTSM met with Mike to discuss the following customers concerns as well as several other vehicles.	
Repair Status: Complete	ETA:
Comments:	
Goodwill Offered?: 0	
Current Mileage: 0	TREAD Code: 13
	TREAD Effective Date: [REDACTED] 00:00

**Additional Comments**

Internal Comments:

External Comments:

RO Approval Comment:

Dealer Action/Observation:

Problem Analysis:

Initial Recommendation:

**Related/Support Case**

Related Support Case:

Related Support Case Subject:

Latest Update: