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Title	[REDACTED]	Request Date	[REDACTED]
Status	Completed	DTSM Inspection Date	[REDACTED]
Owner	Dan Martinez	Report Date	[REDACTED]
		Age	0
Current Location Dealer Code	[REDACTED]	Request Type	DTS Dealer
Current Location Dealer Name	NISSAN OF REDLANDS	HK Request Type	Non-Consumer
VIN	[REDACTED]	Sub-Request Type	Dealer Managed
Year/Model	2024.0 VERSA SEDAN	Legacy Requested Date	
Customer Name		Inspection Time/Notes	
Customer's Concern	Vehicle loses power and MIL on.	Component Code Category	N/A Not Applicable
Threat Level #	1	Component Code Issue	N/A NOT APPLICABLE
CBB Eval Acceptance Time			
Repair Time	1,511		
Final Submitted Date			
Setup Date			
Setup Time			
Setup Status			
Hours to Respond	0.00		
Hours to Close	2.77		

Case Report

Did DTSM and customer meet?	No	Customer Representative	
Customer Meeting Summary			
DTSM physically inspected vehicle	No	Was DTSM able to duplicate concerns?	Yes
Did you Road Test?	No	Ending Mileage	
Starting Mileage		Non OE Mod's or Accy's	No
Vehicle Condition	Good	Mod's or Accy's Description	
Vehicle Condition Description			
Vehicle Findings	1. Complaint: Vehicle loses power and MIL on.		



- Cause: [REDACTED] is stored and returned after cleared and driven. Issue is currently under engineering review. No repair recommendation at this time.
- Correction: None
- Status: Issue is currently under engineering review. No repair recommendation at this time.

Repair Status	Complete	ETA
Did DTSM meet with Dealer?	No	Dealer Representative
Dealer Findings		
Comments		
Created By	[REDACTED]	Last Modified By [REDACTED]

Comments

- Internal Comments
- External Comments
- RO Approval Comment
- Dealer Action/Observation
- Problem Analysis
- Initial Recommendation
- Latest Update

Vehicle Disposition

Current Possession	CST Vendor Case Number
Contact	
CBB Dealer Contact Phone	Approval Type
CBB Vehicle Disposition	Vendor Approval Status
CBB Findings	CBB Eval Acceptance Date
Morley Managed Follow-Up Instructions	CBB Eval Rejection Count 0
RO Approval Status	Vendor Repair Status
Vendor Repair Accepted Date	

Additional Information

Related Support Case	Related Support Case Subject
Requesting Agent	Requesting Agent Phone Number
Related CST	Goodwill Offered? <input type="checkbox"/>
Technician Name	Goodwill Processed 0
Dealer Region 44	Current Mileage 0
Dealer Address 1665 INDUSTRIAL PARK AVE REDLANDS, CA 92374 United States	Vehicle Service Contract

Dealer Phone Number 9097933377

Is Validation Active?

Dealer Fax Number

DTSM Field Inspection History

User	Dan Martinez
Connection	
Action	Changed Report Date to 4/26/2024 4:46 PM. Changed Threat Level to 1. Created.

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