

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
<b>Build Date</b>	09/22/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/04/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	12/22/2016
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0
<b>Expense</b>			
<b>Labor</b>	\$344.52	<b>Sublet</b>	\$0.00
<b>Part</b>	\$0.00	<b>Total Paid</b>	\$344.52

### Dealer Information

<b>Code</b>	69263	<b>Name</b>		<b>Zone</b>	32	NEW YORK
<b>Address</b>	, ,					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$344.52

## RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

## GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
<b>Build Date</b>	09/20/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/06/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	12/26/2016
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$253.00	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$253.00
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### Dealer Information

<b>Code</b>	69215	<b>Name</b>	HARPER ALFA ROMEO AND FIAT	<b>Zone</b>	66	ORLANDO
<b>Address</b>	10045 PARKSIDE DR , KNOXVILLE, TN 37922					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$253.00

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD	
<b>Build Date</b>	09/21/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/11/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/02/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$295.09	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$295.09
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### Dealer Information

<b>Code</b>	69142	<b>Name</b>	BRANDON AUTO MALL FIAT	<b>Zone</b>	66	ORLANDO
<b>Address</b>	11024 CAUSEWAY BLVD , BRANDON, FL 33511					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$295.09

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD	
<b>Build Date</b>	09/21/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/06/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/04/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$299.20	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$299.20
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### Dealer Information

<b>Code</b>	69141	<b>Name</b>	HELFMAN FIAT ALFA ROMEO	<b>Zone</b>	63	DALLAS
<b>Address</b>	7720 KATY FWY , HOUSTON, TX 77024					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$299.20

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
<b>Build Date</b>	09/19/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Owner Information

<b>Name</b>	CHRISTOPHER . SHALER	<b>Phone</b>		<b>Purchase Date</b>	12/31/2016
<b>Address</b>	18001 N 3RD AVE	<b>Sale Date</b>			
	PHOENIX, AZ 85023 USA	<b>Lease End Date</b>			
<b>New/Used</b>	New				

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/02/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/05/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$334.60	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$334.60
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### Dealer Information

<b>Code</b>	69107	<b>Name</b>	ALFA ROMEO AND FIAT OF SCOTTSDALE	<b>Zone</b>	70	PHOENIX
<b>Address</b>	16301 N 78TH STREET , SCOTTSDALE, AZ 85260					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$334.60

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:



## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
<b>Build Date</b>	09/17/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/09/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/05/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$303.71	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$303.71
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### Dealer Information

<b>Code</b>	69154	<b>Name</b>	SANTA MONICA ALFA ROMEO AND FIAT	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	1820 SANTA MONICA BLVD , SANTA MONICA, CA 90404					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$303.71

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/21/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Claim Information

Claim #	020035	In Service Date	01/06/2017
Claim Type	T - Transportation	Repair Date	01/05/2017
Claim Status	Paid	Mileage (Miles)	45

### Expense

Labor	\$27.20	Sublet	\$635.95	Part	\$0.00	Total Paid	\$519.13
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### Dealer Information

Code	69141	Name	HELFMAN FIAT ALFA ROMEO	Zone	63	DALLAS
Address	7720 KATY FWY , HOUSTON, TX 77024					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	22430101	Tire ; One - Not valid on warranty claims	UC	UNCODABLE (NARRATIVE REQUIRED)	TPR2615900	TIRE	1	X	635.95	\$27.20

## RO Narratives

### (RO) Customer Concern:

HIDDEN TRANSPORT DAMAGE ON BACK SIDE OF RIGHT REAR TIRE

### (RO) Cause:

PIECE OF TIRE IS MISSING

### (RO) Correction:

MOUNT AND BALANCED NEW TIRE ON RIGHT REAR WHEEL LOP 22430101 .2HR

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

HIDDEN TRANSPORT DAMAGE ON BACK SIDE OF RIGHT REAR TIRE

### (Claim) Cause:

PIECE OF TIRE IS GOUGED, MISSING

### (Claim) Correction:

MOUNTED AND BALANCED NEW TIRE ON RIGHT REAR WHEEL.

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
<b>Build Date</b>	09/23/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	03/28/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/09/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$297.00	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$297.00
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### Dealer Information

<b>Code</b>	69318	<b>Name</b>		<b>Zone</b>	66	ORLANDO
<b>Address</b>						

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$297.00

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD	
<b>Build Date</b>	09/23/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	03/28/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/09/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	(\$297.00)	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	(\$297.00)
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### Dealer Information

<b>Code</b>	69318	<b>Name</b>		<b>Zone</b>	66	ORLANDO
<b>Address</b>						

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						(\$297.00)

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/22/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

## Owner Information

Name	ZAC . MOSELEY	Phone		Purchase Date	01/04/2017
Address	60 E 8TH ST	Sale Date			
	NEW YORK, NY 10003 USA	Lease End Date			
New/Used	New				

## Claim Information

Claim #	73024A	In Service Date	01/04/2017
Claim Type	W - Warranty	Repair Date	01/09/2017
Claim Status	Paid	Mileage (Miles)	91

## Expense

Labor	\$1,832.22	Sublet	\$0.00	Part	\$0.00	Total Paid	\$1,832.22
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## Dealer Information

Code	69263	Name		Zone	32	NEW YORK
Address						

## Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
E	08080110	Battery ; All Others	UC	UNCODABLE (NARRATIVE REQUIRED)						\$78.30
A	23198501	Door, Front/Rear Trim Panel Area ; Buzz Squeaks Rattles - Right Front	UC	UNCODABLE (NARRATIVE REQUIRED)						\$438.48
B	23198502	Door, Front/Rear Trim Panel Area ; Buzz Squeaks Rattles - Left Front	UC	UNCODABLE (NARRATIVE REQUIRED)						\$438.48
C	23198503	Door, Front/Rear Trim Panel Area ; Buzz Squeaks Rattles - Right Rear	UC	UNCODABLE (NARRATIVE REQUIRED)						\$438.48
D	23198504	Door, Front/Rear Trim Panel Area ; Buzz Squeaks Rattles - Left Rear	UC	UNCODABLE (NARRATIVE REQUIRED)						\$438.48

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

BATTERY LOOSE BUZZ SQUEAKS RATTLES DOOR HANDLE BUZZ SQUEAKS RATTLES DOOR HANDLE BUZZ SQUEAKS RATTLES DOOR HANDLE BUZZ SQUEAKS RATTLES DOOR HANDLE

## GCS Narratives

### **(Claim) Customer Concern:**

DURING PDI, TECH FOUND THE DRAIN HOSE IS CRUSHED AND BATTERY LOOSE.

### **(Claim) Cause:**

DURING PDI, FOUND BATTERY LOOSE AND DRAIN HOSE CRUSHED BELOW BATTERY. 0808011 0 BATTERY - TEST AND CHARGE AND RETEST AND REPLACE STRAIGHT 0.30 REWORK DRAIN HOSE AND HOLD DOWN BRACKET

### **(Claim) Correction:**

SYSTEMATICALLY REMOVE DRIVER'S DOOR TRIM, WINDOW, AND INNER DOOR SUBFRAME ASSEMBLY. FOUND INNER DOOR HANDLE RATTLES WITH AUDIO PLAYBACK DURING 25-250 HZ AT VOLUME 20/40. SYSTEMATICALLY REMOVE DOOR HANDLE PARTS AND ADD FOAM, FELT, AND REMOVE BATTERY AND PULL OUT DRAIN HOSE. REWORK DRAIN HOSE TO REACH BATTERY VENT SOUND DEADENING. FOUND ROLL PINS FOR DOOR HANDLE PIVOTS ARE LOOSE. RESET ROLL PINS AND ENSURE DOOR HANDLE FUNCTIONS. PER E-MAIL FROM TECHNICAL REP, REMOVED T AND CHASE THREADS OF LOOSE BATTERY HOLD DOWN. REFIT BATTERY WITH VENT HOSE AND ALL ANTI RATTLE MATERIALS ADDED, AND USE 125MM X 600MM DYNAMAT ON INSIDE OF DOOR AND HOLD DOWN AND VERIFY SECURE FIT. DOOR SHEET METAL BELOW BRACE. AFTER REASSEMBLY, FOUND RATTLE IS NO LONGER OBSERVABLE INSIDE THE VEHICLE DURING AUDIO PLAYBACK UNTIL VOLUME IS OVER 30/40. REPEAT PROCEDURE FOR THE OTHER 3 DOORS, ADDING 100MM X 380MM DYNAMAT STRIP IN REAR DOORS. AFTER REPAIRS, RATTLE IS NO LONGER OBSERVABLE INSIDE THE VEHICLE AT VOLUMES UNDER 30/40. BLUETOOTH AUDIO USED FROM SAMSUNG GS5 PHONE PLAYING MP3 SONGS SORROW-NEVER TOO FAR, BEYONCE-PARTITION, AND DIGITAL ANTICS-AUDIO TEST TONE GENERATOR. NOTE: RIVNUT THREADS AND SCREWS IN DOOR TRIMS ARE CROSS-THREADED AND STRAIGHT TIME USED TO REWORK THREADS.

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## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/22/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Owner Information

Name	ZAC . MOSELEY	Phone		Purchase Date	01/04/2017
Address	60 E 8TH ST	Sale Date			
	NEW YORK, NY 10003 USA	Lease End Date			
New/Used	New				

### Claim Information

Claim #	073024	In Service Date	01/04/2017
Claim Type	W - Warranty	Repair Date	01/09/2017
Claim Status	Paid	Mileage (Miles)	91

### Expense

Labor	\$736.02	Sublet	\$0.00	Part	\$0.00	Total Paid	\$736.02
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### Dealer Information

Code	69263	Name		Zone	32	NEW YORK
Address						

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
B	0892BCC2	Fuse Box/PDC/BCM	6T	TERMINAL(S) SPREAD						\$579.42
A	13200502	Fascia, rear ; Upper	51	IMPROPERLY INSTALLED						\$156.60

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

DURING PDI TECH FOUND REAR LID AND BUMPER RUBBING TECH FOUND THAT THE CAR STALLED IN THE PARKING LOT AND THE CHECK ENGINE LIGHT CAME ON.

### (Claim) Cause:

DURING PDI, FOUND REAR LID AND REAR BUMPER RUBBING DUE TO IMPROPER CLEARANCE.

**(Claim) Correction:**

FOUND REAR BUMPER IS NOT SECURE IN CLIPS ACROSS THE TRUNK AREA. REMOVE BUMPER RUN DIAGNOSTICS WITH AR TECHNICAL REP 12/21/16, FOUND MULTIPLE FAULTS STORED I AND FOUND BUMPER CLIPS OUT OF PLACE. REWORK AND REFIT BUMPER CLIPS BELOW TRUNK N ALL CONTROL MODULES FOR LOSS OF COMMUNICATION AND FOUND VEHICLE VOLTAGE READ AND REFIT BUMPER COVER. VERIFY TRUNK TO BUMPER GAP AFTER REPAIRS. S LOW IN WITECH. 12/22/16 PERFORM VOLTAGE DROP TESTS FROM BATTERY TO BDU FUSE# 73, BCM CONNECTOR C3, BCM FUSE#36, BCM CONNECTOR C7, DLC #16, ALTERNATOR, AND FDU. FOUND 13.28 AT ALTERNATOR, 13.18 AT BCM, 13.08 AT BATTERY, AND 12.83 AT D LC. FOUND WIGGLING CONNECTOR C3 AT BCM RESULTS IN A HIGHER VOLTAGE DROP OF 0.16-0.20V. REWORK CONNECTOR C3 PINS, APPLY STABILANT CONTACT ENHANCER, AND FELT TAPE TO PREVENT CONNECTOR PLAY IN BCM. AFTER REPAIRS, WITECH NOW READS 13.01 W HILE BATTERY IS 13.10. REFIT ALL PARTS, RESET FAULTS, RECOVER BATTERY WITH MID TRONICS GR8, AND RETURN TO CLIENT

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## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/19/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Owner Information

Name	CHRISTOPHER . SHALER	Phone		Purchase Date	12/31/2016
Address	18001 N 3RD AVE	Sale Date			
	PHOENIX, AZ 85023 USA	Lease End Date			
New/Used	New				

### Claim Information

Claim #	213015	In Service Date	01/02/2017
Claim Type	W - Warranty	Repair Date	01/11/2017
Claim Status	Paid	Mileage (Miles)	96

### Expense

Labor	\$167.30	Sublet	\$501.91	Part	\$0.00	Total Paid	\$669.22
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### Dealer Information

Code	69107	Name	ALFA ROMEO AND FIAT OF SCOTTSDALE	Zone	70	PHOENIX
Address	16301 N 78TH STREET , SCOTTSDALE, AZ 85260					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	23432039	Nozzle, washer ; Headlamp-One or both	11	BROKEN OR CRACKED	68303403AA	NOZZLE	1	X	396.63	\$136.88
A	23432039	Nozzle, washer ; Headlamp-One or both	11	BROKEN OR CRACKED	6EH47TZAA	PLUG	1		2.20	\$136.88
B	22200101	Cover/trim ring, wheel ; One or all	SE	SHORTAGE PART	68311633AA	CAP	4	X	103.09	\$30.42

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

PRE-DELIVERY INSPECTION COMPLETE VEHICLE DETAIL PDI FILL-UP CUSTOMER STATES TRIM/ELECTRICAL CONCERN AS FOLLOWS: VAN COLLISION PO [REDACTED] INV [REDACTED] 2 RB- CUSTOMER STATES TRIM/ELECTRICAL CONCERN AS FOLLOWS:

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

C/S LEFT SIDE HEADLAMP WASHER IN OPERATIVE CUSTOMER STATES TRIM/ELECTRICAL CONCERN AS FOLLOWS: / C/S WHEEL CAPS ARE MISSING DURING PDI /

**(Claim) Cause:**

HEADLAMP WASHER DOOR BROKEN ON LEFT SIDE CAP ARE MISSING AND WERE NEVER WITH THE CAR

**(Claim) Correction:**

INSPECTION FOUND THAT THE LEFT HEAD LAMP WASHER ASSEMBLY IS BROKEN IN FRONT FACIA. REMOVED FRONT FACIA FOR INSPECTION. FOUND BOTH LEFT AND RIGHT HEAD LAMP REPLACE CAPS WASHERS BROKEN ON BRACKET. CONTACTED STAR CASE [REDACTED]. CONTACTED FTS FCA ROBERT G. ROBERT ARRIVED AT DEALERSHIP AND INSPECTED ALFA FRONT HEADLAMP WASHER SYSTEM. HE CONTACTED ALFA ENGINEERING AND INSTRUCTED ME TO REPLACE THE WASHER ASSEMBLY FOR HEADLAMPS AND RE ASSEMBLE. PERFORMED REPAIR AND VERIFIED OPERATION. NO FURTHER ISSUE NOTED.

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## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/21/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Owner Information

Name	THOMAS . DRISCOLL	Phone		Purchase Date	01/06/2017
Address	2314 MORSE ST	Sale Date		Sale Date	01/18/2019
	HOUSTON, TX 77019 USA	Lease End Date		Lease End Date	
New/Used	New				

### Claim Information

Claim #	020119	In Service Date	01/06/2017
Claim Type	W - Warranty	Repair Date	01/11/2017
Claim Status	Paid	Mileage (Miles)	172

### Expense

Labor	\$68.00	Sublet	\$0.00	Part	\$25.00	Total Paid	\$93.00
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### Dealer Information

Code	69141	Name	HELFMAN FIAT ALFA ROMEO	Zone	63	DALLAS
Address	7720 KATY FWY , HOUSTON, TX 77024					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85418901	BCM/TIPM/FCM Modules, Trouble Not Found ; Body Control Module	OD							\$68.00
A	95400140	Loaner Car ; Competitive Vehicles								\$25.00

## RO Narratives

### (RO) Customer Concern:

C/S SERVICE ELECTRIC THROTTLE CONTROL LIGHT HAS CAME ON 5XS

### (RO) Cause:

OPEN STAR CASE FOR FURTHER DIAGNOSTIC, VEHICLE CAME IN WITH STORED DTCS

### (RO) Correction:

REMOVED THE FLOOR PANEL IN THE PASSENGER SIDE TO GET ACCESS TO THE BCM. DISCONNECTED BATTERY AND INSECTED ALL CONNECTORS FOR LOOSE WIRES AND DAMAGED PINS. AFTER REMOVING ALL 6 CONNECTORS DID NOT FIND ANY DAMAGE. DIASSEMBLED THE THE LEFT SIDE KICK PANEL TO ACCESS THE G021 GROUND. TESTED GROUND AND IS BETWEEN SPECS, FASTENER IS SECURE. TEST DROVE AND WAS NOT ABLE TO DUPLICATE.

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

SERVICE ELECTRIC THROTTLE CONTROL LIGHT CAME ON 5 TIMES

### (Claim) Cause:

DISCONNECTED BATTERY TO INSPECT ALL CONNECTORS TO BCM FOR LOOSE WIRES AND DAMAGED PINS, NO DAMAGE FOUND. TESTED GROUND FOR G021, BETWEEN SPECS.

**(Claim) Correction:**

REASSEMBLED FLOOR PANEL ON PASSENGER SIDE AND LEFT SIDE KICK PANEL. TEST DROVE AND UNABLE TO DUPLICATE CONCERN.

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## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/17/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Owner Information

Name	SCIANDRI . SANDRO	Phone	(305) 733-7555	Purchase Date	01/09/2017
Address	455 N ROBINWOOD DR	Sale Date	04/26/2017	Lease End Date	
	LOS ANGELES, CA 90049 USA				
New/Used	New				

### Claim Information

Claim #	033509	In Service Date	01/09/2017
Claim Type	W - Warranty	Repair Date	01/14/2017
Claim Status	Paid	Mileage (Miles)	300

### Expense

Labor	\$814.50	Sublet	\$0.00	Part	\$0.00	Total Paid	\$814.50
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### Dealer Information

Code	69154	Name	SANTA MONICA ALFA ROMEO AND FIAT	Zone	71	LOS ANGELES
Address	1820 SANTA MONICA BLVD , SANTA MONICA, CA 90404					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85418010	Charging, Starting and Wiring Systems, Trouble Not Found ; Alternator/Generator	OD							\$814.50

## RO Narratives

### (RO) Customer Concern:

VEHICLE TOWED IN CUSTOMER STATES VEHICLE WONT START CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B.REQUIREMENTS

### (RO) Cause:

VEHICLE WAS DISABLEDAND TOW WAS REQUESTED AS REQUIRED BY CALIFORNIA STATE LAW UNLESS REFUSED BY CUSTOMER STATING THAT HE/SHE WILL CHECK THEMSELVES, OR THAT VEHICLE HAS BEEN INSPECTEDWITHIN THE LAST 30 DAYS

### (RO) Correction:

318 VEHICLE TOWED IN VEHICLE TOWED IN 300 MODULES NOT COMMUNICATING WHEN DOWN TODOWN TOWN L.A. TO MEET CUSTOMER AT HISVEHICLE AND CUSTOMER TOLD ME THE LOW FUELLIGHT CAME ON AND VEHICLE SHUT DOWN ANDCUSTOMER PUT 2 GALLON OF GAS IN IT AND ITSTILL WOULD NOT START I CHECKED VEHICLE WONTSTART AND KEY FOB WAS NOT WORKING WOULD NOTDETECT KEY IN VEHICLE AND NOTHING WORKED JUSTHAZZARD LIGHTS AND HAD TO HELP TOW TRUNKDRIVER TO TOW VEHICLE AND GOT BACK TO DEALERAND HAD TO JUMPER ON CAR AND VEHICLE STARTEDAND HAD ALL LIGHTS ON IN IPC AND PULLED CODESAND HAD 117 CODES MADE STAR CASE # [REDACTED] ANDSENT ALL DATA TO STAR AND TOLD THEM I NEEDEDTO PUT GAS IN AND TOLD ME TO DO CHECK WHATFUEL IS IN DATA SO FILLED UP VEHICLE ANDRECHECKED DATA AND FOUND I HAD 121 CODES NOWSENT TO STAR AND LOOKED AT DATA FOR FUEL ANDFOUND FUEL LEVEL 64 AND FUEL LEVEL FROM TANKIS 43 BUT IST NOT IN VOLTAGE OHMS ORPERCENTAGE STAR TOLD ME TO CHECK G021BAND FOUND THE GROUNDS WERE GOOD ANDTIGHT AND WAS NOT PAINTED OVER AND THEM TESTDROVE AGAIN AND CODES DID NOT CLEAR TALKED TOMY TA AND TOLD HIM I WAS GOING TO CLEAR CODESTO SEE WHAT COMES BACK AND CLEARED AND TESTDROVE AND RECHECKED AND HAD 11 CODES NOW HADMY TA COME TO DEALER AND ME AND THE TAINSPECTED BOTH G021B GROUNDS ON BOTH DRIVERAND PASSENGER SIDE KICK PANELS AND GROUNDSWERE SCUFFED AND TIGHT AND THEN I HAD JBOHANNON FIAT CBC MANAGER CAME TO DEALER ANDWE WHEN THROUGH VEHICLE AND DTC'S NO LONGERACTIVE NO WARNING LIGHTS NO ISSUES DURINGTEST DRIVE CURRENT VSR HAS BLIND SPOT MONITORSTORED ADVISED TECH TO VERIFY PROPER FUNCTIONOF BLIND SPOT MONITER AND TEST DROVE AND ISALL WORKING TO FACTORY SPEC SO WAS TOLD TOR

### (RO) Technical Notes:

## GCS Narratives

**(Claim) Customer Concern:**

CUSTOMER STATES VEHICLE WON'T START

**(Claim) Cause:**

ALL IS WORKING TO FACTORY SPEC

**(Claim) Correction:**

BATTERY DRAINED AND MODULES NOT COMMUNICATING. WENT TO DOWNTOWN L.A. TO MEET CUSTOMER AT HIS VEHICLE SHUT DOWN AND CUSTOMER PUT 2 GALL GAS IN IT & STILL WOULD NOT START. CHECKED VEHICLE WOULD NOT START & KEY FOB WAS NOT WORKING WOULD NOT DETECT KEY IN VEHICLE AND NOTHING WORKED JUST HAZARD LIGHTS AND HAD TO HELP TOW TRUCK DRIVER TO TOW VEHICLE. GOT BACK TO DEALER & HAD JUMPER ON CAR AND VEHICLE STARTED AND HAD ALL LIGHT ON IN IPC AND PULLED CODES. PERFORMED BATTERY SYSTEM TEST AND CHARGE BATTERY. HAD 117 CODES. MADE STAR CASE [REDACTED] AND SENT ALL DATA TO STAR AND TOLD THEM I NEEDED TO PUT GAS IN AND TOLD ME TO DO CHECK WHAT FUEL IS IN DATA SO FILLED UP VEHICLE AND RECHECKED DATA AND FOUND I HAD 121 CODES NOW. SENT TO STAR & LOOKED AT DATA FOR FUEL AND FOUND FUEL LEVEL 64 AND FUEL LEVEL FROM TANK IS 43 BUT NO IN VOLTAGE OHMS OR PERCENTAGE. STAR TOLD ME TO CHECK G021B GROUNDS AND FOUND THE GROUNDS WERE GOOD AND TIGHT AND WAS NOT PAINTED OVER AND THEN TEST DROVE AGAIN AND CODES DID NOT CLEAR. TALKED TO MY TECH ADVISOR AND TOLD HIM I WAS GOING TO CLEAR CODES TO SEE WHAT COMES BACK AND CLEARED AND TEST DROVE AND RECHECKED AND HAD 11 CODES. NOW HAD MY TECH ADVISOR COME TO DEALER AND MYSELF AND THE T.A. INSPECTED BOTH G021B GROUNDS ON BOTH DRIVER AND PASSENGER SIDE KICK PANELS AND GROUNDS WERE SCUFFED AND TIGHT AND THEN I HAD J BOHANNON FIAT CBC MANAGER COME TO DEALER AND WE WENT THROUGH VEHICLE AND DTC'S NO LONGER ACTIVE NO WARNING LIGHTS NO ISSUES DURING TEST DRIVE CURRENT VSR HAS BLIND SPOT MONITOR STORED ADVISED TECH TO VERIFY PROPER FUNCTION OF BLIND SPOT MONITOR AND TEST DROVE AND IS ALL WORKING TO FACTORY SPEC SO WAS TOLD TO RELEASE THE VEHICLE BACK TO CUSTOMER.

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD	
<b>Build Date</b>	11/30/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/08/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/16/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$303.71	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$303.71
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### Dealer Information

<b>Code</b>	69154	<b>Name</b>	SANTA MONICA ALFA ROMEO AND FIAT	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	1820 SANTA MONICA BLVD , SANTA MONICA, CA 90404					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$303.71

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFP41 - ALFA GIULIA QUADRIFOGLIO RWD
Build Date	09/17/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Owner Information

Name	SCIANDRI . SANDRO	Phone	(305) 733-7555	Purchase Date	01/09/2017
Address	455 N ROBINWOOD DR LOS ANGELES, CA 90049 USA			Sale Date	04/26/2017
New/Used	New			Lease End Date	

### Claim Information

Claim #	033573	In Service Date	01/09/2017
Claim Type	W - Warranty	Repair Date	01/17/2017
Claim Status	Paid	Mileage (Miles)	326
<b>Expense</b>			
Labor	\$124.25	Sublet	\$0.00
Part	\$0.00	Total Paid	\$124.25

### Dealer Information

Code	69154	Name	SANTA MONICA ALFA ROMEO AND FIAT	Zone	71	LOS ANGELES
Address	1820 SANTA MONICA BLVD , SANTA MONICA, CA 90404					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85412501	Check Engine Light, Powertrain Related Issues, Trouble Not Found ; Check Engine Light MIL	UC	UNCODABLE (NARRATIVE REQUIRED)						\$124.25

## RO Narratives

### (RO) Customer Concern:

CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON (CHECK AND ADVISE) CUSTOMER STATES THROTTLE LIGHT COMING ON THE DASH CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B.REQUIREMENTS

### (RO) Cause:

ON BOARD SYSTEM MONITOR DETECTED A FAULT OUTSIDE OF NORMAL OPERATION AS REQUIRED BY CALIFORNIA STATE LAW UNLESS REFUSED BY CUSTOMER STATING THAT HE/SHE WILL CHECK THEMSELVES, OR THAT VEHICLE HAS BEEN INSPECTED WITHIN THE LAST 30 DAYS

### (RO) Correction:

326 CHECKED AND FOUND THE CHECK ENGINE AND THROTTLE LIGHTS ARE ON PULLED CODES AND HAD 17 CODES MADE STAR CASE #1591403 AND SENT VSR TO STAR AND CLEARED CODES AND TEST DROVE 3 MILES EASY AND HARD AND NO CODES CAME BACK AND MY SERVICES MANAGER ALSO TEST DROVE CAR FOR 31 MILES ON STREETS AND FREEWAYS AND ALL MODES OF VEHICLE AND GOT NO CODES TO COME BACK. CUSTOMER ADVISED NO CODES IN THE SYSTEM. CUSTOMER REQUEST TO TAKE VEHICLE AND BRING BACK IF NEEDED OPERATION DIAGNOSTICS 326 REFER TO LINE A REPAIRED ON OTHER LINE 326 SET TIRE PRESSURE TO SPECS CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B. REQUIREMENTS CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B. REQUIREMENTS

### (RO) Technical Notes:

SEE STAR CASE 1591403

## GCS Narratives

**(Claim) Customer Concern:**

CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON

**(Claim) Cause:**

HAD 17 CODES MADE STAR CASE [REDACTED]

**(Claim) Correction:**

SENT VSR TO STAR AND CLEARED CODES AND TEST DROVE MILES EASY AND HARD AND NO CODES CAME BACK. SERVICE MGR DROVE CAR FOR 31 MILES ON STREETS & FREEWAYS AND ALL MODES OF VEHICLE AND GOT NO CODES TO COME BACK. CUSTOMER ADVISED NO CO DES IN THE SYSTEM.

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## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFL41 - ALFA GIULIA RWD
<b>Build Date</b>	11/30/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/20/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/26/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$327.51	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$327.51
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### Dealer Information

<b>Code</b>	69218	<b>Name</b>	FIAT OF PUENTE HILLS	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	17405 E GALE AVE , CITY OF INDUSTRY, CA 91748					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$327.51

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFL41 - ALFA GIULIA RWD
<b>Build Date</b>	11/09/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/27/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/27/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$393.36	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$393.36
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### Dealer Information

<b>Code</b>	69150	<b>Name</b>	ALFA ROMEO AND FIAT OF BURLINGAME	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	2 CALIFORNIA DR , BURLINGAME, CA 94010					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$393.36

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFT41 - ALFA GIULIA TI RWD
Build Date	11/25/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Claim Information

Claim #	PREPNV	In Service Date	02/28/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/27/2017
Claim Status	Paid	Mileage (Miles)	0

### Expense

Labor	\$325.25	Sublet	\$0.00	Part	\$0.00	Total Paid	\$325.25
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### Dealer Information

Code	69066	Name	TOWBIN ALFA ROMEO / FIAT	Zone	70	PHOENIX
Address	2550 S JONES BLVD , LAS VEGAS, NV 89146					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$325.25

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

VIN		Year	2017	Body	GAFT41 - ALFA GIULIA TI RWD
Build Date	11/23/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

### Claim Information

Claim #	PREPNV	In Service Date	03/16/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/27/2017
Claim Status	Paid	Mileage (Miles)	0

### Expense

Labor	\$325.25	Sublet	\$0.00	Part	\$0.00	Total Paid	\$325.25
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### Dealer Information

Code	69066	Name	TOWBIN ALFA ROMEO / FIAT	Zone	70	PHOENIX
Address	2550 S JONES BLVD , LAS VEGAS, NV 89146					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$325.25

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFT41 - ALFA GIULIA TI RWD	
<b>Build Date</b>	12/05/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/06/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/27/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$393.36	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$393.36
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### Dealer Information

<b>Code</b>	69150	<b>Name</b>	ALFA ROMEO AND FIAT OF BURLINGAME	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	2 CALIFORNIA DR , BURLINGAME, CA 94010					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$393.36

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFL41 - ALFA GIULIA RWD
<b>Build Date</b>	12/07/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/30/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/27/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$393.36	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$393.36
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### Dealer Information

<b>Code</b>	69150	<b>Name</b>	ALFA ROMEO AND FIAT OF BURLINGAME	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	2 CALIFORNIA DR , BURLINGAME, CA 94010					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$393.36

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFT41 - ALFA GIULIA TI RWD
<b>Build Date</b>	12/06/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	01/30/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/27/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$345.40	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$345.40
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### Dealer Information

<b>Code</b>	69245	<b>Name</b>	ALFA ROMEO WALNUT CREEK	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	2330 N MAIN STREET , WALNUT CREEK, CA 94596					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$345.40

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAFL41 - ALFA GIULIA RWD
<b>Build Date</b>	12/15/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

### Claim Information

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	03/16/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/27/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

### Expense

<b>Labor</b>	\$308.00	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$308.00
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### Dealer Information

<b>Code</b>	69238	<b>Name</b>	VAN NUYS FIAT	<b>Zone</b>	71	LOS ANGELES
<b>Address</b>	5711 VAN NUYS BLVD , VAN NUYS, CA 91401					

### Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$308.00

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAGT41 - ALFA GIULIA TI AWD	
Build Date	11/29/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY		Coverage Code	502

Claim #	531389	In Service Date	04/03/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/30/2017
Claim Status	Paid	Mileage (Miles)	15

Expense									
Labor	\$258.54	Sublet	\$0.00	Part	\$0.00	Total Paid	\$258.54		

Code	69024	Name	BOB AND CHUCK EDDY ALFA ROMEO FIAT			Zone	42	DETROIT
Address	14 N ANDERSON RD , YOUNGSTOWN, OH 44515							

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$258.54

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAGT41 - ALFA GIULIA TI AWD
Build Date	11/25/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	03/06/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/30/2017
Claim Status	Paid	Mileage (Miles)	0

Expense							
Labor	\$270.97	Sublet	\$0.00	Part	\$0.00	Total Paid	\$270.97

Code	69113	Name	JAKE SWEENEY ALFA ROMEO-FIAT	Zone	42	DETROIT
Address	5969 CENTENNIAL CIR , FLORENCE, KY 41042					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$270.97

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	██████████	Year	2017	Body	GAGT41 - ALFA GIULIA TI AWD
Build Date	11/18/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	03/20/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/30/2017
Claim Status	Paid	Mileage (Miles)	0

Expense									
Labor	\$300.85	Sublet	\$0.00	Part	\$0.00	Total Paid	\$300.85		

Code	69223	Name	JOHNSON FIAT OF ANNAPOLIS	Zone	35	WASHINGTON
Address	2016 WEST STREET , ANNAPOLIS, MD 21401					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$300.85

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAGT41 - ALFA GIULIA TI AWD
Build Date	11/14/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	03/22/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/30/2017
Claim Status	Paid	Mileage (Miles)	0

Expense							
Labor	\$304.22	Sublet	\$0.00	Part	\$0.00	Total Paid	\$304.22

Code	69035	Name	FIAT OF WESTBURY	Zone	32	NEW YORK
Address	928 JERICO TPKE , WESTBURY, NY 11590					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$304.22

## RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

## GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

## Warranty Claim Report

[Redacted]  
 [Redacted]  
**Build Date** | 12/02/2016

<b>Year</b>	2017	<b>Body</b>	GAFL41 - ALFA GIULIA RWD
<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	06/15/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	01/30/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0
<b>Expense</b>			
<b>Labor</b>	\$273.68	<b>Sublet</b>	\$0.00
		<b>Part</b>	\$0.00
		<b>Total Paid</b>	\$273.68

<b>Code</b>	69049	<b>Name</b>	HERITAGE ALFA ROMEO FIAT	<b>Zone</b>	35	WASHINGTON
<b>Address</b>	11216 REISTERSTOWN RD , OWINGS MILLS, MD 21117					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$273.68

### RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

### GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAFL41 - ALFA GIULIA RWD
Build Date	11/30/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	03/28/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/30/2017
Claim Status	Paid	Mileage (Miles)	0

Expense							
Labor	\$277.29	Sublet	\$0.00	Part	\$0.00	Total Paid	\$277.29

Code	69020	Name	HENDRICK ALFA ROMEO FIAT OF CARY	Zone	66	ORLANDO
Address	91 MACKENAN DR , CARY, NC 27511					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$277.29

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

[REDACTED]

[REDACTED]  
**Build Date** | 11/30/2016

<b>Year</b>	2017	<b>Body</b>	GAFL41 - ALFA GIULIA RWD
<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

**Claim #** | PREPNV  
**Claim Type** | K - Road Ready (PREPNV)  
**Claim Status** | Paid

<b>In Service Date</b>	03/28/2017
<b>Repair Date</b>	01/30/2017
<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	(\$277.29)	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	(\$277.29)

**Code** | 69020 | **Name** | HENDRICK ALFA ROMEO FIAT OF CARY  
**Address** | 91 MACKENAN DR , CARY, NC 27511

<b>Zone</b>	66	ORLANDO
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Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						(\$277.29)

### RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

### GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAFT41 - ALFA GIULIA TI RWD
Build Date	11/17/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	02/23/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	01/31/2017
Claim Status	Paid	Mileage (Miles)	0

Expense							
Labor	\$279.69	Sublet	\$0.00	Part	\$0.00	Total Paid	\$279.69

Code	69195	Name	RICK HENDRICK FIAT OF NORTH	Zone	66	ORLANDO
Address	8355 RIVERS AVE , NORTH CHARLESTON, SC 29406					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$279.69

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAFT41 - ALFA GIULIA TI RWD
Build Date	11/25/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	032774	In Service Date	02/28/2017
Claim Type	T - Transportation	Repair Date	01/31/2017
Claim Status	Paid	Mileage (Miles)	16

Expense							
Labor	\$0.00	Sublet	\$0.00	Part	\$140.00	Total Paid	\$140.00

Code	69066	Name	TOWBIN ALFA ROMEO / FIAT	Zone	70	PHOENIX
Address	2550 S JONES BLVD , LAS VEGAS, NV 89146					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	23414300	Bumper	UC	UNCODABLE (NARRATIVE REQUIRED)						\$0.00
A	97756555	Sublet Repair								\$140.00

## RO Narratives

### (RO) Customer Concern:

PASSENGER SIDE BUMPER IN REAR THE MOUNTING TAB IS DAMAGED FROM TRANSPORTATION

### (RO) Cause:

NA

### (RO) Correction:

16 SUBLET TO BODY SHOP FOR REPAIR.COMPLETED AND OK DIGITAL IMAGING APPROVED BODY/TRIM INV# [REDACTED] PO#1 [REDACTED]  
BODY/TRIM SUBLET REPAIRS

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

<b>VIN</b>	[REDACTED]	<b>Year</b>	2017	<b>Body</b>	GAF141 - ALFA GIULIA RWD
<b>Build Date</b>	12/12/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/20/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/01/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	\$299.20	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$299.20

<b>Code</b>	69141	<b>Name</b>	HELPMAN FIAT ALFA ROMEO	<b>Zone</b>	63	DALLAS
<b>Address</b>	7720 KATY FWY , HOUSTON, TX 77024					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$299.20

## RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

## GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

## Warranty Claim Report

**Build Date** | 11/25/2016

<b>Year</b>	2017	<b>Body</b>	GAGT41 - ALFA GIULIA TI AWD
<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/17/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/01/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	\$260.15	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$260.15

<b>Code</b>	69316	<b>Name</b>		<b>Zone</b>	35	WASHINGTON
<b>Address</b>	, ,					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$260.15

## RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

## GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

## Warranty Claim Report

[Redacted]  
 [Redacted]  
**Build Date** | 11/29/2016

<b>Year</b>	2017	<b>Body</b>	GAGT41 - ALFA GIULIA TI AWD
<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	03/14/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/01/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	\$286.22	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$286.22

<b>Code</b>	69114	<b>Name</b>	AUTONATION ALFA ROMEO AND FIAT	<b>Zone</b>	74	DENVER
<b>Address</b>	749 W 104TH AVE , NORTHGLENN, CO 80234					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$286.22

## RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

## GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAGL41 - ALFA GIULIA AWD
Build Date	11/22/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	03/27/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	02/01/2017
Claim Status	Paid	Mileage (Miles)	0

Expense							
Labor	\$286.00	Sublet	\$0.00	Part	\$0.00	Total Paid	\$286.00

Code	69253	Name	Zone	74	DENVER
Address	, ,				

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$286.00

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAGL41 - ALFA GIULIA AWD
<b>Build Date</b>	12/22/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY	<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	03/20/2017				
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/01/2017				
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0				
<b>Expense</b>							
<b>Labor</b>	\$297.00	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$297.00

<b>Code</b>	69088	<b>Name</b>	ZEIGLER ALFA ROMEO FIAT OF	<b>Zone</b>	51	CHICAGO
<b>Address</b>	210 W GOLF RD , SCHAUMBURG, IL 60195					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$297.00

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

## Warranty Claim Report

### Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAGT41 - ALFA GIULIA TI AWD	
<b>Build Date</b>	11/11/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	06/08/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/02/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	\$346.87	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$346.87

<b>Code</b>	69246	<b>Name</b>	FIAT OF EVANSTON	<b>Zone</b>	51	CHICAGO
<b>Address</b>	1034 CHICAGO AVE , EVANSTON, IL 60202					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$346.87

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAGT41 - ALFA GIULIA TI AWD	
Build Date	11/11/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY		Coverage Code	502

Claim #	PREPNV	In Service Date	06/08/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	02/02/2017
Claim Status	Paid	Mileage (Miles)	0

<b>Expense</b>							
Labor	(\$346.87)	Sublet	\$0.00	Part	\$0.00	Total Paid	(\$346.87)

Code	69246	Name	FIAT OF EVANSTON	Zone	51	CHICAGO
Address	1034 CHICAGO AVE , EVANSTON, IL 60202					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						(\$346.87)

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

<b>VIN</b>	[REDACTED]	<b>Year</b>	2017	<b>Body</b>	GAFT41 - ALFA GIULIA TI RWD	
<b>Build Date</b>	11/17/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/13/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/03/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	\$265.03	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$265.03

<b>Code</b>	69188	<b>Name</b>	HENDRICK FIAT OF FAYETTEVILLE		<b>Zone</b>	66	ORLANDO
<b>Address</b>	539 N MCPHERSON CHURCH RD , FAYETTEVILLE, NC 28303						

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$265.03

## RO Narratives

**(RO) Customer Concern:**

NA

**(RO) Cause:**

NA

**(RO) Correction:**

NA

**(RO) Technical Notes:**

NA

## GCS Narratives

**(Claim) Customer Concern:**

NA

**(Claim) Cause:**

NA

**(Claim) Correction:**

NA

# Warranty Claim Report

## Vehicle Information

<b>VIN</b>		<b>Year</b>	2017	<b>Body</b>	GAGT41 - ALFA GIULIA TI AWD	
<b>Build Date</b>	11/25/2016	<b>Plant</b>	FIAT ASSEMBLY PLANT CASSINO ITALY		<b>Coverage Code</b>	502

<b>Claim #</b>	PREPNV	<b>In Service Date</b>	02/28/2017
<b>Claim Type</b>	K - Road Ready (PREPNV)	<b>Repair Date</b>	02/03/2017
<b>Claim Status</b>	Paid	<b>Mileage (Miles)</b>	0

<b>Expense</b>							
<b>Labor</b>	\$304.22	<b>Sublet</b>	\$0.00	<b>Part</b>	\$0.00	<b>Total Paid</b>	\$304.22

<b>Code</b>	69035	<b>Name</b>	FIAT OF WESTBURY	<b>Zone</b>	32	NEW YORK
<b>Address</b>	928 JERICO TPKE , WESTBURY, NY 11590					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$304.22

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

# Warranty Claim Report

## Vehicle Information

VIN	[REDACTED]	Year	2017	Body	GAGT41 - ALFA GIULIA TI AWD
Build Date	11/25/2016	Plant	FIAT ASSEMBLY PLANT CASSINO ITALY	Coverage Code	502

Claim #	PREPNV	In Service Date	02/27/2017
Claim Type	K - Road Ready (PREPNV)	Repair Date	02/03/2017
Claim Status	Paid	Mileage (Miles)	0

Expense							
Labor	\$273.24	Sublet	\$0.00	Part	\$0.00	Total Paid	\$273.24

Code	69041	Name	BOB-BOYD ALFA ROMEO FIAT	Zone	42	DETROIT
Address	5665 SCARBOROUGH BLVD , COLUMBUS, OH 43232					

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						\$273.24

## RO Narratives

### (RO) Customer Concern:

NA

### (RO) Cause:

NA

### (RO) Correction:

NA

### (RO) Technical Notes:

NA

## GCS Narratives

### (Claim) Customer Concern:

NA

### (Claim) Cause:

NA

### (Claim) Correction:

NA

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