

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/21/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #	[REDACTED]	System Key	349778141	Report Version	1	Open Date	01/04/2017
Close Date	01/06/2017	Narrative Date	01/09/2017	Category	0	Mileage	45
MDH	092100	Engine Built Date	01/01/0001	Built Date	09/21/2016	Advisor	2340734 MICAH MORTON
Dealer	69141	HELFFMAN MASERATI ALFA ROMEO					
Dealer Address	7720 KATY FWY						
Dealer City	HOUSTON	State	TX	Zip	770242004		

Complaint: HIDDEN TRANSPORT DAMAGE ON BACK SIDE OF RIGHT REAR TIRE

Cause: PIECE OF TIRE IS MISSING

Correction: MOUNT AND BALANCED NEW TIRE ON RIGHT REAR WHEEL LOP 22430101 .2HR

LOP Information

LOP	LOP Description
22430101	Wheels ; Tire ; Tire ; One - Not valid on warranty claims

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
TPR2615900	TIRE -285 30ZR19	1		No	01/01/0001
CHTPR26159-00	TIRE -285 30ZR19	1		No	

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/21/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #	[REDACTED]	System Key	350149461	Report Version	1	Open Date	01/10/2017
Close Date	01/11/2017	Narrative Date	01/12/2017	Category	0	Mileage	174
MDH	092100	Engine Built Date	01/06/2017	Built Date	09/21/2016	Advisor	2340001 AMY ANDERSEN
Dealer	69141	HELFFMAN MASERATI ALFA ROMEO					
Dealer Address	7720 KATY FWY						
Dealer City	HOUSTON	State	TX	Zip	770242004		

Complaint: C/S SERVICE ELECTRIC THROTTLE CONTROL LIGHT HAS CAME ON 5XS

Cause: OPEN STAR CASE FOR FURTHER DIAGNOSTIC, VEHICLE CAME IN WITH STORED DTCS

Correction: REMOVED THE FLOOR PANEL IN THE PASSENGER SIDE TO GET ACCESS TO THE BCM. DISCONNECTED BATTERY AND INSECTED ALL CONNECTORS FOR LOOSE WIRES AND DAMAGED PINS. AFTER REMOVING ALL 6 CONNECTORS DID NOT FIND ANY DAMAGE. DIASSEMBLED THE THE LEFT SIDE KICK PANEL TO ACCESS THE G021 GROUND. TESTED GROUND AND IS BETWEEN SPECS, FASTENER IS SECURE. TEST DROVE AND WAS NOT ABLE TO DUPLICATE.

LOP Information

LOP	LOP Description
95400140	Special Services ; Loaner ; Loaner Car ; Competitive Vehicles
85418901	Special Services ; Diagnostic LOP ; BCM/TIPM/FCM Modules, Trouble Not Found ; Body Control Module

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/19/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS		DEEP WATER BLUE PEARL COAT				
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE			Serial #		
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #		

Report #	[REDACTED]	System Key	350408747	Report Version	1	Open Date	01/02/2017
Close Date	01/14/2017	Narrative Date	01/16/2017	Category	0	Mileage	99
MDH	091900	Engine Built Date	01/02/2017	Built Date	09/19/2016	Advisor	870 NIELSEN,FRED
Dealer	69107	ALFA ROMEO AND FIAT OF SCOTTSD					
Dealer Address	16301 N 78TH STREET						
Dealer City	SCOTTSDALE	State	AZ	Zip	852603511		

Complaint:

Cause:

Correction: PRE-DELIVERY INSPECTION COMPLETE VEHICLE DETAIL PDI FILL-UP CUSTOMER STATES TRIM/ELECTRICAL CONCERN AS FOLLOWS: VAN COLLISION PO# [REDACTED] INV# [REDACTED] RB- CUSTOMER STATES TRIM/ELECTRICAL CONCERN AS FOLLOWS:

LOP Information

LOP	LOP Description
23432039	Body ; Hardware - Wiper/Washer System ; Nozzle, washer ; Headlamp-One or both
22200101	Wheels ; Wheel Cover ; Cover/trim ring, wheel ; One or all

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
6EH47TZAA	PLUG -HEADLAMP WASHER	1		No	
68311633AA	CAP -WHEEL CENTER	4		No	
68303403AA	NOZZLE -WASHER	1		No	

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/17/2016	Market	U	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY	
Color	PXL	VULCANO BLACK METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE			Serial #		
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #		

Report #	[REDACTED]	System Key	350857404	Report Version	1	Open Date	01/11/2017
Close Date	01/14/2017	Narrative Date	01/18/2017	Category	0	Mileage	318
MDH	091700	Engine Built Date	01/09/2017	Built Date	09/17/2016	Advisor	124
Dealer	69154	SANTA MONICA ALFA ROMEO AND FI					
Dealer Address	1820 SANTA MONICA BLVD						
Dealer City	SANTA MONICA	State	CA	Zip	904041939		

Complaint: VEHICLE TOWED IN CUSTOMER STATES VEHICLE WONT START CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B.REQUIREMENTS

Cause: VEHICLE WAS DISABLEDAND TOW WAS REQUESTED AS REQUIRED BY CALIFORNIA STATE LAW UNLESS REFUSED BY CUSTOMER STATING THAT HE/SHE WILL CHECK THEMSELVES, OR THAT VEHICLE HAS BEEN INSPECTEDWITHIN THE LAST 30 DAYS

Correction: 318 VEHICLE TOWED IN VEHICLE TOWED IN 300 MODULES NOT COMMUNICATING WHEN DOWN TODOWN TOWN L.A. TO MEET CUSTOMER AT HISVEHICLE AND CUSTOMER TOLD ME THE LOW FUELLIGHT CAME ON AND VEHICLE SHUT DOWN ANDCUSTOMER PUT 2 GALLON OF GAS IN IT AND ITSTILL WOULD NOT START I CHECKED VEHICLE WONTSTART AND KEY FOB WAS NOT WORKING WOULD NOTDETECT KEY IN VEHICLE AND NOTHING WORKED JUSTHAZZARD LIGHTS AND HAD TO HELP TOW TRUNKDRIVER TO TOW VEHICLE AND GOT BACK TO DEALERAND HAD TO JUMPER ON CAR AND VEHICLE STARTEDAND HAD ALL LIGHTS ON IN IPC AND PULLED CODESAND HAD 117 CODES MADE STAR CASE [REDACTED] ANDSENT ALL DATA TO STAR AND TOLD THEM I NEEDEDTO PUT GAS IN AND TOLD ME TO DO CHECK WHATFUEL IS IN DATA SO FILLED UP VEHICLE ANDRECHECKED DATA AND FOUND I HAD 121 CODES NOWSENT TO STAR AND LOOKED AT DATA FOR FUEL ANDFOUND FUEL LEVEL 64 AND FUEL LEVEL FROM TANKIS 43 BUT IST NOT IN VOLTAGE OHMS ORPERCENTAGE STAR TOLD ME TO CHECK G021BGROUNDS AND FOUND THE GROUNDS WERE GOOD ANDTIGHT AND WAS NOT PAINTED OVER AND THEM TESTDROVE AGAIN AND CODES DID NOT CLEAR TALKED TOMY TA AND TOLD HIM I WAS GOING TO CLEAR CODES TO SEE WHAT COMES BACK AND CLEARED AND TESTDROVE AND RECHECKED AND HAD 11 CODES NOW HADMY TA COME TO DEALER AND ME AND THE TAINSPECTED BOTH G021B GROUNDS ON BOTH DRIVERAND PASSENGER SIDE KICK PANELS AND GROUNDSWERE SCUFFED AND TIGHT AND THEN I HAD JBOHANNON FIAT CBC MANAGER CAME TO DEALER ANDWE WHEN THROUGH VEHICLE AND DTC'S NO LONGERACTIVE NO WARNING LIGHTS NO ISSUES DURINGTEST DRIVE CURRENT VSR HAS BLIND SPOT MONITORSTORED ADVISED TECH TO VERIFY PROPER FUNCTIONOF BLIND SPOT MONITER AND TEST DROVE AND ISALL WORKING TO FACTORY SPEC SO WAS TOLD TOR

LOP Information

LOP	LOP Description
85418010	Special Services ; Diagnostic LOP ; Charging, Starting and Wiring Systems, Trouble Not Found ; Alternator/Generator

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/17/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #	[REDACTED]	System Key	351046481	Report Version	1	Open Date	01/14/2017
Close Date	01/17/2017	Narrative Date	01/20/2017	Category	0	Mileage	384
MDH	091700	Engine Built Date	01/09/2017	Built Date	09/17/2016	Advisor	124
Dealer	69154	SANTA MONICA ALFA ROMEO AND FI					
Dealer Address	1820 SANTA MONICA BLVD						
Dealer City	SANTA MONICA	State	CA	Zip	904041939		

Complaint: CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON (CHECK AND ADVISE) CUSTOMER STATES THROTTLE LIGHT COMING ON THE DASH CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B.REQUIREMENTS

Cause: ON BOARD SYSTEM MONITOR DETECTED A FAULTOUTSIDE OF NORMAL OPERATION AS REQUIRED BY CALIFORNIA STATE LAW UNLESS REFUSED BY CUSTOMER STATING THAT HE/SHE WILL CHECK THEMSELVES, OR THAT VEHICLE HAS BEEN INSPECTEDWITHIN THE LAST 30 DAYS

Correction: 326 CHECKED AND FOUND THE CHECK ENGINE ANDTHROTTLE LIGHTS ARE ON PULLED CODES AND HAD17 CODES MADE STAR CASE # [REDACTED] AND SENT VSRTO STAR AND CLEARED CODES AND TEST DROVE 3MILES EASY AND HARD AND NO CODES CAME BACKAND MY SERVICES MANAGER ALSO TEST DROVE CARFOR 31 MILES ON STREETS AND FREEWAYS AND ALLMODES OF VEHICLE AND GOT NO CODES TO COMEBACK. CUSTOMER ADVISED NO CODES IN THESYSTEM. CUSTOMER REQUEST TO TAKE VEHICLE ANDBRING BACK IF NEEDED OPERATION DIAGNOSTICS 326 REFER TO LINE A REPAIRED ON OTHER LINE 326 SET TIRE PRESSURE TO SPECS CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS ASPER C.A.R.B. REQUIREMENTS CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B. REQUIREMENTS

LOP Information

LOP	LOP Description
85412501	Special Services ; Diagnostic LOP ; Check Engine Light, Powertrain Related Issues, Trouble Not Found ; Check Engine Light MIL

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	12/06/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PC9	JEWEL BLUE P/C					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	352431581	Report Version	1	Open Date	01/25/2017
Close Date	01/27/2017	Narrative Date	02/01/2017	Category	0	Mileage	26
MDH	120600	Engine Built Date	01/30/2017	Built Date	12/06/2016	Advisor	143
Dealer	69245	ALFA ROMEO WALNUT CREEK					
Dealer Address	2330 N MAIN STREET						
Dealer City	WALNUT CREEK	State	CA	Zip	945963523		

Complaint: PERFORM ALFA ROMEO NEW VEHICLE PREP PERFORM ALFA ROMEO PRE-DELIVERY INSPECTION PERFORM VEHICLE DETAIL FILL VEHICLE WITH FUEL CHECK TIRE PRESSURES AND TREAD DEPTH. ADJUST TIRE PRESSURES TO FACTORY SPECIFICATION AND NOTE TREAD DEPTH TO WEAR BARS PER CALIFORNIA REQUIREMENTS. NOTE BEFORE AND AFTER TIRE PRESSURES. TECHNICIAN COMMENTS: FRONT LH BRAKES ___ FRONT RH BRAKES ___ REAR LH BRAKES ___ REAR RH BRAKES ___. FRONT RH TIRE TREAD ___ FRONT LH TIRE TREAD ___ REAR RH TIRE ___ REAR LH TIRE ___. SERVICE DUE _____.

Cause: PRE-DELIVERY INSPECTION

Correction: 26 Performed Pre-delivery inspection. Topped up washer fluid. Set tire pressures to 35PSI in the front and 37PSI in the rear. Checked control module software level, found all to be up to date. Removed vehicle from transport mode. Removed vehicle from Logistics mode. Reset service information. Checked oil level with dip stick and AlfaConnect. Tested battery. Performed road test, operating the same as similar / like vehicles. Complete. PERFORM ALFA ROMEO NEW VEHICLE PREP 26 Performed Pre-delivery inspection. Topped up washer fluid. Set tire pressures to 35PSI in the front and 37PSI in the rear. Checked control module software level, found all to be up to date. Removed vehicle from transport mode. Removed vehicle from Logistics mode. Reset service information. Checked oil level with dip stick and AlfaConnect. Tested battery. Performed road test, operating the same as similar / like vehicles. Complete. PERFORM ALFA ROMEO PRE-DELIVERY INSPECTION 26 Performed detail. PERFORM VEHICLE DETAIL TLC DETAIL PERFORM VEHICLE DETAIL SUBLET REPAIRS 26 Filled with 15.256 Gallons of Premium fuel. FILL VEHICLE WITH FUEL CHEVRON AUTH# 04974G FILL VEHICLE WITH FUEL SUBLET REPAIRS 26 Checked tires: Front 8/32nds above wear bars Rear 8/32nds above wear bars. Set tire pressures to: Front 35psi Rear 37psi. CHECK TIRE PRESSURES AND TREAD DEPTH. ADJUST TIRE PRESSURES TO FACTORY SPECIFICATION AND NOTE TREAD DEPTH TO WEAR BARS PER CALIFORNIA REQUIREMENTS. NOTE BEFORE AND AFTER T

LOP Information

LOP	LOP Description
85900040	Special Services ; New Vehicle Prep ; Road Ready ; Basic Prep

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGT41	ALFA GIULIA TI AWD	
Built Date	11/29/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PC9	JEWEL BLUE P/C					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	352571488	Report Version	1	Open Date	01/27/2017
Close Date	01/31/2017	Narrative Date	02/02/2017	Category	0	Mileage	10
MDH	112900	Engine Built Date	01/01/0001	Built Date	11/29/2016	Advisor	04 KEN MARQUETTE
Dealer	69024	BOB AND CHUCK EDDY ALFA ROMEO					
Dealer Address	14 N ANDERSON RD						
Dealer City	YOUNGSTOWN	State	OH	Zip	445151702		

Complaint: PRE DELIVERY INSPECTION (11-6011 KEITH FINK-)

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/25/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PG1 GRAPHITE GREY METALLIC						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	352700301	Report Version	1	Open Date	01/26/2017
Close Date	01/31/2017	Narrative Date	02/03/2017	Category	0	Mileage	27
MDH	112500	Engine Built Date	01/01/0001	Built Date	11/25/2016	Advisor	202005
Dealer	69066	TOWBIN FIAT ALFA ROMEO					
Dealer Address	260 N GIBSON RD						
Dealer City	HENDERSON	State	NV	Zip	890146700		

Complaint: PASSENGER SIDE BUMPER IN REAR THE MOUNTING TAB IS DAMAGED FROM TRANSPORTATION

Cause:

Correction: 16 SUBLET TO BODY SHOP FOR REPAIR.COMPLETED AND OK DIGITAL IMAGING APPROVED BODY/TRIM INV# [REDACTED] PO# [REDACTED] BODY/TRIM SUBLET REPAIRS

LOP Information

LOP	LOP Description
97756555	Claim Administration ; Sublet Repair ; Sublet Repair
23414300	Body ; Hardware - Latch/Striker/Lock/Module/Handle/Bumper/Housing charge port ; Bumper

Part Information is not available

Repair Order Detailed Report # [REDACTED] For [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/21/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #	[REDACTED]	System Key	352700671	Report Version	1	Open Date	02/01/2017
Close Date	02/02/2017	Narrative Date	02/03/2017	Category	0	Mileage	332
MDH	092100	Engine Built Date	01/06/2017	Built Date	09/21/2016	Advisor	1340008 JACOB BROOKI
Dealer	69141	HELFFMAN MASERATI ALFA ROMEO					
Dealer Address	7720 KATY FWY						
Dealer City	HOUSTON	State	TX	Zip	770242004		

Complaint: RIGHT FRONT EXTERIOR MIRROR CAP WAS HIT AND CAME OFF. ORDER NEW PEICE

Cause: MIRROR CAP BECAME DETACHED AFTER SLIGHT IMPACT

Correction: PAINT AND REPLACE NEW CAP

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH6EM53TZZ-AA	CAP -MIRROR	1		No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	353787618	Report Version	1	Open Date	02/10/2017
Close Date	02/13/2017	Narrative Date	02/15/2017	Category	0	Mileage	12
MDH	112300	Engine Built Date	01/01/0001	Built Date	11/23/2016	Advisor	4603
Dealer	69047	RAIRDON'S ALFA ROMEO AND FIAT					
Dealer Address	12415 SLATER AVE NE						
Dealer City	KIRKLAND	State	WA	Zip	980345248		

Complaint: NEW VEHICLE PDI BATTERY TENDER INSTALL SKYLINK HARDWARE

Cause:

Correction: 12 Performed inspection and test drove NEW VEHICLE PDI 12 Installed GENERAL REPAIR 12 Installed INSTALL SKYLINK HARDWARE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/20/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PC9	JEWEL BLUE P/C					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #	[REDACTED]	System Key	353904362	Report Version	1	Open Date	02/10/2017
Close Date	02/11/2017	Narrative Date	02/16/2017	Category	0	Mileage	2,342
MDH	092000	Engine Built Date	12/30/2016	Built Date	09/20/2016	Advisor	1039
Dealer	69166	ALFA ROMEO AND FIAT OF ORANGE					
Dealer Address	8105 BLANDING BLVD						
Dealer City	JACKSONVILLE	State	FL	Zip	322445824		

Complaint: c/s front headlamp washer covers onright and left side are coming off SERVICE WASH AND VAC

Cause: COURTESY WASH

Correction: 2342 TECH ORDERED PARTS. PER ROBERT GENERAL REPAIR SERVICE WASH AND VAC

LOP Information

LOP	LOP Description
2342	Body ; Hardware - Handle/Knob/Top Controls/Latch/Roll Up Door

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/21/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PG1	GRAPHITE GREY METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #	[REDACTED]	System Key	354026324	Report Version	1	Open Date	02/02/2017
Close Date	02/14/2017	Narrative Date	02/17/2017	Category	0	Mileage	432
MDH	092100	Engine Built Date	01/11/2017	Built Date	09/21/2016	Advisor	5822
Dealer	69142	ED MORSE ALFA ROMEO FIAT					
Dealer Address	11024 CAUSEWAY BLVD						
Dealer City	BRANDON	State	FL	Zip	335111998		

Complaint: Multi-point inspection (according to maintenance interval) Customer States vehicle is turning off on its own when coming to a stop a under 2000rpm advise - tow in

Cause: COULD NOT DUPLICATE CUSTOMER CONCERN

Correction: Multi-point inspection (according to maintenanceinterval) steps towing inv tw11321 MULTI POINT VEHICLE INSPECTION SUBLET REPAIRS 432 COULD NOT DUPLICATE CUSTOMER CONCERN85411001 320 STAR CENTER ADVISED UPONDELIVERY OF VEHICLE. VEHICLE SCANNED FORDTCS, ONLY STORED CODES PRESENT. VEHICLE SCANREPORT AND GAS ENGINE DIAGNOSTIC FORMSUBMITTED TO STAR CENTER (CASE # [REDACTED]).VEHICLE ROAD TESTED TO VERIFY COMPLAINT -CONCERN NOT PRESENT. FOLLOWING STAR CENTERSRESPONSE, PERFORMED VOLTAGE DROP TEST ON BODYCONTROL MODULE C1 CIRCUIT - VOLTAGE READINGSTEST OKAY. TESTED OPERATION OF VEHICLE BOTHWITH AND WITHOUT UTILIZING REMOTE STARTFEATURE AS ADVISED, AS WELL AS DRIVINGVEHICLE IN ALL DRIVE MODES OF THE DNASELECTOR. WITH USE OF AUTOMATIC MODE ANDMANUAL PADDLE SHIFTING, VEHICLE OPERATES ASINTENDED. AUTO-STOP FEATURE WORKING ASDESIGNED AT EVERY STOP LIGHT/CYCLE. CHASSISDOMAIN CONTROL MODULE SOFTWARE RE-FLASHED ANDOPERATION CHECKED - OKAY. VEHICLE TEST DRIVENWITH SCAN TOOL IN FLIGHT RECORDING MODE TOVERIFY SYSTEM OPERATION. BATTERY VOLTAGECHECKED, NO TROUBLE FOUND WITH STARTING ANDCHARGING SYSTEM. PER REGIONAL REPRESENTATIVE,VEHICLE IS BEING RELEASED AS IS TO CUSTOMER /MILEAGE RESTRICTIONS AND NON-CONFIRMATION OFCONDITION. CUSTOMER TO REPORT BACK IF/WHENCONDITION ARISES WITH EXACT PARAMETERS WHENCONCERN OCCURS. Customer States vehicle is turning off on its ownwhen coming to a stop a under 2000rpm advise - tow in Engine Mechanical Concern

LOP Information

LOP	LOP Description
85411001	Special Services ; Diagnostic LOP ; Engine Driveability, Trouble Not Found ; Driveability

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGL41	ALFA GIULIA AWD	
Built Date	01/09/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXN	SOLID BLACK CLEAR COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	354178966	Report Version	1	Open Date	02/16/2017
Close Date	02/17/2017	Narrative Date	02/20/2017	Category	0	Mileage	21
MDH	010900	Engine Built Date	01/01/0001	Built Date	01/09/2017	Advisor	157
Dealer	69194	CROWN ALFA ROMEO FIAT OF DUBLI					
Dealer Address	6400 PERIMETER LOOP RD						
Dealer City	DUBLIN	State	OH	Zip	430173205		

Complaint: NEW VEHICLE PREP IN THE EVENT THAT THERE IS A MANUFACTURE RECALL OR SOFTWARE UPDATE AVAILABLE FOR THIS VEHICLE
IAUTHORIZE CROWN TO PERFORM THOSE REPAIRS_____.

Cause: NEW VEHICLE PREP NO UPDATES AVAIL

Correction: 10 COMPLETED ROAD READY BASIC PREP 85900040 ROAD READY BASICPREP CUSTOMER STATES 10 NO WORK DONE NO WORK DONE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAF141	ALFA GIULIA RWD	
Built Date	12/20/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	354471251	Report Version	2	Open Date	02/20/2017
Close Date	02/21/2017	Narrative Date	02/24/2017	Category	0	Mileage	22
MDH	122000	Engine Built Date	01/01/0001	Built Date	12/20/2016	Advisor	6102
Dealer	69082	RICK CASE ALFA ROMEO FIAT					
Dealer Address	3500 WESTON RD						
Dealer City	DAVIE	State	FL	Zip	333311542		

Complaint: ALFA ROMEO PDI 3M DOOR EDGE GUARD PROTECTION PACKAGE NITROGEN SERVICE 4 TIRES

Cause:

Correction: 10 TECH PERFORMED PDI OPERATION ALFA ROMEO PDI 10 PERFORMED DOOR EDGE PROTECTION. 3M DOOR EDGE GUARD PROTECTION PACKAGE 10 PERFORMED UPDATE NITROGEN FOUR TIRES. NITROGEN SERVICE 4 TIRES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAF141	ALFA GIULIA RWD	
Built Date	12/16/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAD SILVERSTONE GRAY METALLIC						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	354471252	Report Version	2	Open Date	02/20/2017
Close Date	02/21/2017	Narrative Date	02/24/2017	Category	0	Mileage	23
MDH	121600	Engine Built Date	01/01/0001	Built Date	12/16/2016	Advisor	6102
Dealer	69082	RICK CASE ALFA ROMEO FIAT					
Dealer Address	3500 WESTON RD						
Dealer City	DAVIE	State	FL	Zip	333311542		

Complaint: ALFA ROMEO PDI 3M DOOR EDGE GUARD PROTECTION PACKAGE NITROGEN SERVICE 4 TIRES

Cause:

Correction: ALFA ROMEO PDI 3M DOOR EDGE GUARD PROTECTION PACKAGE NITROGEN SERVICE 4 TIRES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	354865457	Report Version	1	Open Date	02/24/2017
Close Date	02/24/2017	Narrative Date	02/27/2017	Category	0	Mileage	359
MDH	112300	Engine Built Date	02/20/2017	Built Date	11/23/2016	Advisor	8075
Dealer	69047	RAIRDON'S ALFA ROMEO AND FIAT					
Dealer Address	12415 SLATER AVE NE						
Dealer City	KIRKLAND	State	WA	Zip	980345248		

Complaint: PERMAPLATE PROTECTION PACKAGE PROVIDE CUSTOMER WITH A COURTESY LOANER VEHICLE

Cause:

Correction: PERMAPLATE PROTECTION PACKAGE PROVIDE CUSTOMER WITH A COURTESY LOANER VEHICLE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	11/30/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE			Serial #		
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #		

Report #	[REDACTED]	System Key	354866740	Report Version	1	Open Date	02/02/2017
Close Date	02/24/2017	Narrative Date	02/27/2017	Category	0	Mileage	1,078
MDH	113000	Engine Built Date	01/20/2017	Built Date	11/30/2016	Advisor	106
Dealer	69154	SANTA MONICA ALFA ROMEO AND FI					
Dealer Address	1820 SANTA MONICA BLVD						
Dealer City	SANTA MONICA	State	CA	Zip	904041939		

Complaint: CUSTOMER STATES THROTTLE CONTROL CAME ON CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B.REQUIREMENTS

Cause: AS REQUIRED BY CALIFORNIA STATE LAW UNLESS REFUSED BY CUSTOMER STATING THAT HE/SHE WILL CHECK THEMSELVES, OR THAT VEHICLE HAS BEEN INSPECTED WITHIN THE LAST 30 DAYS

Correction: 981 FAULT CODES C1200-16,B1602-68,U1714-2FCHECKED VEHICLE WITH ALFA ROMEO ENGINEER AND FOUND NO LIGHTS ON IN IPC AND ALFA ENGINEER SCANNED THE VEHICLE AND TOLD ME THE CAR HAS NO ISSUE AT THIS TIME THE CODE IS IN THE BCM AND NOT IN PCM SO THERE NO ISSUE BUT HE CLEARED CODES AND WANTED TO DRIVE CAR WITH TECH AND WE TEST DROVE CAR IN ALL MODES AND IN MANY DIFFERENT DRIVING CONDITIONS AND WAS NOT ABLE TO DUPLICATE AND CAME BACK TO DEALER AND THE ENGINEER PERFORM SYSTEM DATA ANALYSE AND PERFORM SYSTEM RESET AND ADVISED THE CAR IS GOOD AND RELEASE IT TO THE CUSTOMER OPERATION DIAGNOSTICS 981 SET TIRE PRESSURE TO SPECS AS REQUIRED BY CALIFORNIA STATE LAW CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B. REQUIREMENTS CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B. REQUIREMENTS

LOP Information

LOP	LOP Description
85418901	Special Services ; Diagnostic LOP ; BCM/TIPM/FCM Modules, Trouble Not Found ; Body Control Module

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	12/06/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PC9	JEWEL BLUE P/C					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	355368135	Report Version	1	Open Date	02/17/2017
Close Date	02/28/2017	Narrative Date	03/02/2017	Category	0	Mileage	22
MDH	120600	Engine Built Date	01/01/0001	Built Date	12/06/2016	Advisor	4047
Dealer	69015	ARRIGO ALFA ROMEO FIAT OF WEST					
Dealer Address	6500 OKEECHOBEE BLVD						
Dealer City	WEST PALM BEACH	State	FL	Zip	334112701		

Complaint: WASHER CAP IS CRACKED MISSING OWNERS PACKET

Cause: CRACKED MISSING PART

Correction: Reservoir, windshield washer - Replace Cap/neck(0 - Low Skilled) CAP/NECK/TUBE, WINDSHIELDWASHER RESERVOIR-Replace(C) Glove box kit - Install Glove box Kit (Transportation Claim Only) (0 - Low Skilled) GLOVE BOX-Install (D)

LOP Information

LOP	LOP Description
23431101	Body ; Hardware - Wiper/Washer System ; Reservoir, windshield washer ; Cap/neck
23113640	Body ; Interior - Instrument Panel/Passenger Airbag/Knee Blocker/Glove Box ; Glove box kit ; Glove box kit (Transportation Claim Only)
23113500	Body ; Interior - Instrument Panel/Passenger Airbag/Knee Blocker/Glove Box ; Glove box
14601501	Air & Fuel system ; Fuel Tank ; Tube, fuel tank filler ; Tube-All other engines

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
NPN		1		No	
68300432AA	FILLER -WASHER RESERVOIR	1		No	01/01/0001

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	355368493	Report Version	1	Open Date	01/26/2017
Close Date	02/28/2017	Narrative Date	03/02/2017	Category	0	Mileage	15
MDH	112300	Engine Built Date	01/01/0001	Built Date	11/23/2016	Advisor	202005
Dealer	69066	TOWBIN FIAT ALFA ROMEO					
Dealer Address	260 N GIBSON RD						
Dealer City	HENDERSON	State	NV	Zip	890146700		

Complaint: FOUND LIGHT ON IN DASH FOUND PASSENGER MAP BUTTON NOT WORKING

Cause:

Correction: 14 DURING PDI FOUND FCW WARNING MESSAGE AND CODES C141C086- VIDEO CAMERA PRIVATE CAN COMMUNICATION FAILURE SIGNAL INVALID IN ACC MODULE AND B1007-54-FORWARD FACING CAMERA MODULE -- MISSING CALIBRATION IN HALF MODULE. ATTEMPT TO CALIBRATE CAMERA AND WOULD NOT COMPLETE PROCEDURE. DIAG FOR C141C CODE, FOUND NO WIRING CONCERNS. REMOVE AND REPLACE FORWARD FACING CAMERA AND CALIBRATE. CLEAR CODES AND ROAD TEST 5 MILES. OK AT THIS TIME CAMERA MODULE ADDITIONAL LABOR FOR REPAIR CAMERA MODULE SOFTWARE FLASH 1 WAITING ON PART ELECTRICAL

LOP Information

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
08200801	Electrical System ; Media/Navigation/Satellite/Cruise Control/Security/Park Assist/Communications ; Camera, module ; Forward facing

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68301595AA	CAMERA -FORWARD FACING	1		No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/19/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS		DEEP WATER BLUE PEARL COAT				
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE			Serial #		
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #		

Report #	[REDACTED]	System Key	355667388	Report Version	1	Open Date	02/17/2017
Close Date	03/02/2017	Narrative Date	03/06/2017	Category	0	Mileage	615
MDH	091900	Engine Built Date	01/02/2017	Built Date	09/19/2016	Advisor	870 NIELSEN,FRED
Dealer	69107	ALFA ROMEO AND FIAT OF SCOTTSD					
Dealer Address	16301 N 78TH STREET						
Dealer City	SCOTTSDALE	State	AZ	Zip	852603511		

Complaint:

Cause:

Correction: CUSTOMER STATES CHECK ENGINE LIGHT IS ON - CHECK ANY DIAGNOSTIC TROUBLE CODES IN THE INTEREST OF CUSTOMER SATISFACTION PLEASE CHECK ALL VEHICLE MODULES FOR SOFTWARE UPDATES AND PERFORM UPDATES ACCORDINGLY. VEHICLE INSPECTION

LOP Information

LOP	LOP Description
85412501	Special Services ; Diagnostic LOP ; Check Engine Light, Powertrain Related Issues, Trouble Not Found ; Check Engine Light MIL

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/25/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PG1 GRAPHITE GREY METALLIC						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	355668628	Report Version	1	Open Date	03/01/2017
Close Date	03/01/2017	Narrative Date	03/06/2017	Category	0	Mileage	902
MDH	112500	Engine Built Date	02/28/2017	Built Date	11/25/2016	Advisor	89
Dealer	69238	VAN NUYS ALFA ROMEO FIAT					
Dealer Address	5711 VAN NUYS BLVD						
Dealer City	VAN NUYS	State	CA	Zip	914014217		

Complaint: GENERAL MAINTENANCE [Customer states check engine light coming on and off check and advise] PERFORM VEHICLE MULTI POINT INSPECTION SET TIRE PSI TO MANUFACTURER SPECS ENTERPRISE CUSTOMER ASSISTANCE RENTAL PROVIDED

Cause:

Correction: 902 unable to duplicate the concern enable to duplicate the concern scan the vehicle for any DTCs not found DTCs road test the vehicle for 2 miles the drive normal UNABLE TO DUPLICATE CUSTOMER CONCERN, COMPARE TO SAME OR SIMILAR VEHICLE AND NO PROBLEM FOUND AT THIS TIME UNABLE TO DUPLICATE CUSTOMER CONCERN, COMPARE TO SAME OR SIMILAR VEHICLE AND NO PROBLEM FOUND AT THIS TIME 902 inspection PERFORM VEHICLE MULTI POINT INSPECTION 902 set tires psi SET TIRE PSI TO MANUFACTURER SPECS CUSTOMER ASSISTANCE RENTAL PROVIDED

LOP Information

LOP	LOP Description
85412501	Special Services ; Diagnostic LOP ; Check Engine Light, Powertrain Related Issues, Trouble Not Found ; Check Engine Light MIL

Part Information is not available

Repair Order Detailed Report # [REDACTED] For [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGT41	ALFA GIULIA TI AWD	
Built Date	11/21/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS		DEEP WATER BLUE PEARL COAT				
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	355668658	Report Version	1	Open Date	03/01/2017
Close Date	03/03/2017	Narrative Date	03/06/2017	Category	0	Mileage	536
MDH	112100	Engine Built Date	02/09/2017	Built Date	11/21/2016	Advisor	4057
Dealer	69242	CRISWELL ALFA ROMEO					
Dealer Address	19570 AMARANTH DRIVE						
Dealer City	GERMANTOWN	State	MD	Zip	208741202		

Complaint: CUSTOMER STATES STEERING LIGHT, ESC, TRACTION, FORWARD COLLISION, AND OTHER LIGHTS ARE ON ALSO THE CAR HAD VERY LOW POWER

Cause:

Correction: 536 Water in harness for left front speedsensor. Several codes for left front speedsensor and other modules with communication errors. Erased codes and test drive to check, the faults came back after hitting a bump with the left front wheel. Check speedsensor connector, found a lot of dirty water inside and one of the pins is broken off and stuck in the harness side connector. Replace left front speed sensor and replace pig tail pins on speed sensor harness. Erase faults and test drive, no errors return. ELECTRICAL

LOP Information

LOP	LOP Description
0894PNM3	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Anti-Lock Brake System

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68300209AA	SENSOR - ANTI LOCK BRAKES	1		No	01/01/0001
68199267AA	WIRING - 2 WAY	1		No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGL41	ALFA GIULIA AWD	
Built Date	12/07/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAH	ALFA WHITE					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	355668949	Report Version	1	Open Date	02/24/2017
Close Date	02/24/2017	Narrative Date	03/06/2017	Category	0	Mileage	105
MDH	120700	Engine Built Date	01/01/0001	Built Date	12/07/2016	Advisor	A72 ALLMEYER;RON
Dealer	69258	JIM BUTLER FIAT OF SOUTH COUNT					
Dealer Address	9900 WATSON ROAD						
Dealer City	ST LOUIS	State	MO	Zip	631261827		

Complaint: NEW VEHICLE PREPARATION

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356104673	Report Version	1	Open Date	03/03/2017
Close Date	03/07/2017	Narrative Date	03/09/2017	Category	0	Mileage	17
MDH	112300	Engine Built Date	01/01/0001	Built Date	11/23/2016	Advisor	202005
Dealer	69066	TOWBIN FIAT ALFA ROMEO					
Dealer Address	260 N GIBSON RD						
Dealer City	HENDERSON	State	NV	Zip	890146700		

Complaint: FOUND PASSENGER MAP BUTTON NOT WORKING ON OVER HEAD ---CHECK AND ADVISE PERFORM MULTI POINT INSPECTION

Cause:

Correction: 16 FOUND DURING PDI INSPECTION THE BUTTONFOR THE FRONT PASSENGER MAP/COURTESY LIGHTDOESN'T RESPOND WHEN PRESSED. CHECK PLUS NOCODES FOR THE LIGHT IN THE BCM. REMOVEOVERHEAD CONSOLE, FOUND BUTTON ACTS DIRECTLYON A COMPUTER BOARD, NOT SERVICEABLE. REPLACEOVERHEAD CONSOLE ASSY. RETEST, OKAY AT THISTIME. OVERHEAD CONSOLE REPLACE 16 COMPLETE PERFORM MULTI POINT INSPECTION

LOP Information

LOP	LOP Description
23140201	Body ; Interior - Consoles/Bin/Holders/Mat/Storage/Shelf ; Console, Overhead ; Front seat area

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
6ND75U68AA	CONSOLE -OVERHEAD	1		No	

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	01/18/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAH	ALFA WHITE					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356234001	Report Version	1	Open Date	03/09/2017
Close Date	03/09/2017	Narrative Date	03/10/2017	Category	0	Mileage	29
MDH	011800	Engine Built Date	01/01/0001	Built Date	01/18/2017	Advisor	002 JOEL HERNANDEZ
Dealer	69085	GREENWAY ALFA ROMEO FIAT OF EA					
Dealer Address	9103 E. COLONIAL DRIVE						
Dealer City	ORLANDO	State	FL	Zip	328174106		

Complaint: REMOTE START INOP

Cause: BCM

Correction: BODY CONTROL PROXI CONFIGURATION

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGT41	ALFA GIULIA TI AWD	
Built Date	11/25/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS	DEEP WATER BLUE PEARL COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	356393255	Report Version	1	Open Date	02/09/2017
Close Date	03/10/2017	Narrative Date	03/13/2017	Category	0	Mileage	19
MDH	112500	Engine Built Date	01/01/0001	Built Date	11/25/2016	Advisor	0105
Dealer	69113	JAKE SWEENEY ALFA ROMEO-FIAT					
Dealer Address	5969 CENTENNIAL CIR						
Dealer City	FLORENCE	State	KY	Zip	410421293		

Complaint: DRIVERS SIDE EXT MIRROR TURN SIGNALHAS WATER INSIDE COVER

Cause: Found water leaking into turn lamp from cracked comor starcase # [REDACTED]

Correction: 19 Found water leaking into turn lamp fromcracked comor. star case # 1615139 Mirror,outside rearview (power) - Replace Left (1 -Semi-Skilled) 23042103 0.4 58 MIRROR, OUTSIDE REARVIEW

LOP Information

LOP	LOP Description
23042103	Body ; Exterior - Mirror ; Mirror, outside rearview (power) ; Left

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
6FZ82LXHAA	MIRROR -OUTSIDE REARVIEW	1		No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED] 7	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	12/06/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PC9	JEWEL BLUE P/C					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356394604	Report Version	1	Open Date	02/22/2017
Close Date	03/10/2017	Narrative Date	03/13/2017	Category	0	Mileage	2,045
MDH	120600	Engine Built Date	01/30/2017	Built Date	12/06/2016	Advisor	143
Dealer	69245	ALFA ROMEO WALNUT CREEK					
Dealer Address	2330 N MAIN STREET						
Dealer City	WALNUT CREEK	State	CA	Zip	945963523		

Complaint: CLIENT STATES VEHICLE STALLS OUT IMMEDIATELY AFTER FILLING UP. FUEL FAILURE MESSAGE DISPLAYED WITH RESTART REQUEST. WILL RESTART BUT RUN ROUGH FOR 30 SECONDS AND THEN CLEARS UP. NO PERFORMANCE ISSUES UNTIL HAVING TO FILL UP AGAIN. INSPECT AND ADVISE CHECK TIRE PRESSURES AND TREAD DEPTH. ADJUST TIRE PRESSURES TO FACTORY SPECIFICATION AND NOTE TREAD DEPTH TO WEAR BARS PER CALIFORNIA REQUIREMENTS. NOTE BEFORE AND AFTER TIRE PRESSURES. TECHNICIAN COMMENTS: FRONT LH BRAKES___ FRONT RH BRAKES___ REAR LH BRAKES___ REAR RH BRAKES___ FRONT RH TIRE TREAD___ FRONT LH TIRE TREAD___ REAR RH TIRE___ REAR LH TIRE___ SERVICE DUE_____.

Cause: STRAIGHT TIME FOR DIAGNOSIS AND REPAIRS

Correction: 2045 Verified client's concern. AttachedAlfa Romeo scan tool and checked for storedfaults. None found. Checked battery, passed.Received contact from Alfa Romeo, Star Case [REDACTED]. Vehicle arrived with 3/4 tank offuel. Filled tank up with 4.144 gallons offuel. Vehicle did not stall. Performed datacapture and sent to Alfa. Per Alfa attemptedother scan tools to see if the codes storedin other control modules were from the scantool. Other scan tools did not communicate.Drained fuel from tank. Rear seat was removedand once fuel level was below 3/4 top of tankwas opened to drain the tank to 1/4 tank. Inspected fuel level senders, pump and pipingfor abnormalities, none found. Removed leftrear boot carpet to gain access to amplifier.Found corrosion in amplifier connector.Renewed amplifier. Filled vehicle with 10.987gallons of premium fuel. Vehicle stumbledwhen leaving the gas station. Data capturewas sent to Alfa. Drained fuel from tank.Rear seat was removed and once fuel level wasbelow 3/4 top of tank was opened to drain thetank to 1/4 tank. Plugged vacuum line topurge valve. Filled vehicle with 12.315gallons of Premium fuel. Started vehicle andno stumble or stall was felt. Connected purgeline and engine stumble was felt. Datacapture was sent to Alfa. Removed charcoalcanister. Inspected all lines for purge and

LOP Information

LOP	LOP Description
95400140	Special Services ; Loaner ; Loaner Car ; Competitive Vehicles
85411001	Special Services ; Diagnostic LOP ; Engine Driveability, Trouble Not Found ; Driveability
08600770	Electrical System ; Audio ; Amplifier ; Replace with exchange unit
08190600	Electrical System ; Modules ; Module, powertrain/engine control (PCM-ECM)

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68301024AA	AMPLIFIER-NONE	1		No	01/01/0001
68079799AA	O RING -FUEL PUMP AND LEVEL UNIT	1		No	01/01/0001
68079795AA	RING -LOCK	1		No	01/01/0001
5281586AA	SOLENOID -PURGE CONTROL	0		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	01/03/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PWP	GOLDEN WHITE PEARL TRI-COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	356394659	Report Version	1	Open Date	03/10/2017
Close Date	03/10/2017	Narrative Date	03/13/2017	Category	0	Mileage	30
MDH	010300	Engine Built Date	01/01/0001	Built Date	01/03/2017	Advisor	640 MARC SIMMONS
Dealer	69250	HELFMAN ALFA ROMEO FIAT OF SUG					
Dealer Address	11819 SOUTHWEST FREEWAY						
Dealer City	HOUSTON	State	TX	Zip	770313605		

Complaint: RRT 17-022 2017 GA REMOTE START INOPERATIVE

Cause: PER ALFA

Correction: PERFORMED RRT 18-19-02-CB BCM PROXI CONFIGURATION REMOTE START NOW WORKS ON COMMAND

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	12/05/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PRR	HIGH OCTANE RED PEARL COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356603285	Report Version	1	Open Date	02/16/2017
Close Date	03/13/2017	Narrative Date	03/14/2017	Category	0	Mileage	718
MDH	120500	Engine Built Date	02/06/2017	Built Date	12/05/2016	Advisor	0133 JOHN TRAN
Dealer	69150	ALFA ROMEO AND FIAT OF BURLING					
Dealer Address	2 CALIFORNIA DR						
Dealer City	BURLINGAME	State	CA	Zip	940104411		

Complaint: CUSTOMER STATES CHECK ENGINE LIGHT ON WHILE SHE WAS DRIVING CHECK ENGINE LIGHT CAME ON AND ENGINE STOPPED. WHEN SHE TURNED IT BACK ON CHECK ENGINE LIGHT WAS ON AND CAR WOULD NOT GO PAST 30MPH CHECK AND ADVISE REDI FROM ALFA ROMEO CORP (248) 488-3700 ON 2/22/2017 REDI AUTHORIZED RENTAL ASSISTANCE FOR CUSTOMER FOR \$35.00 A DAY UNTILL VEHICLE IS FIXED CALIFORNIA STATES LAW REQUIRES US TO CHECK AND SET YOUR TIRE PRESSURES TO FACTORY SPECIFICATIONS CUSTOMER REQUEST A RENTAL CAR

Cause: VERIFIED CUSTOMER'S CONCERN SCANNED VEHICLE FOR DTCS-DTC SHEET IS ATTACHED TO WORK ORDER DUE TO LOW SYSTEM/CIRCUIT VOLTAGE DTC TESTED 12V BATTERY USING GR-8 BATTERY TESTER- 12V BATTERY TESTED GOOD AT THIS TIME PROVIDED ALFA GUILIA SPECIALIST WITH VEHICLE SCAN REPORT,SNAPSHOT DATA AND CONFIGURATION REPORT ALFA GUILIA SPECIALIST RECOMMENDED ERASING DTCS AND ROAD TESTING VEHICLE TO ATTEMPT TO DUPLICATE CONCERN ROAD TESTED VEHICLE 3 MILES SCANNED VEHICLE FOR DTCS-NONE FOUND TECHNICAL ADVISOR CONTACTED DEALER ADVISOR RECOMMENDED CHARGING 12V BATTERY FOR 2 HOURS CHARGED 12V BATTERY FOR 2 HOURS TECHNICAL ADVISOR PERFORMED VOLTAGE DROP BETWEEN BCM C1 CONNECTOR AND 12V BATTERY-FOUND VOLTAGE DROP WITHIN SPECS AT THIS TIME RECOMMEND RELEASING VEHICLE TO CUSTOMER 6000 PER DAY AUDI WITH ENTERPRISE AUTHORIZED BY CHRIS WITH FCA

Correction: SET TIRE PRESSURE TO 29 PSI. CHRIS FROM FCA IS COVERING RENTAL UP UNTILL FRIDAY 3/3/17 FROM 2/24/17 - 3/3/17 (8 DAYS) FCA IS COVERING FROM 3/4/17 - 3/13//17 (10 DAYS) KINO FROM SALES IS COVERING SPOKE WITH KINO IN SALES AND WAS INFORMED THAT FIAT WILL BE COVERING THE RENTAL IN FULL CHARGE \$1,080.00 TO WARRANTY

LOP Information

LOP	LOP Description
85410905	Special Services ; Diagnostic LOP ; Engine Mechanical, Trouble Not Found ; Engine Performance

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAF141	ALFA GIULIA RWD	
Built Date	12/19/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	356603446	Report Version	1	Open Date	03/10/2017
Close Date	03/13/2017	Narrative Date	03/14/2017	Category	0	Mileage	34
MDH	121900	Engine Built Date	01/01/0001	Built Date	12/19/2016	Advisor	640 MARC SIMMONS
Dealer	69250	HELFMAN ALFA ROMEO FIAT OF SUG					
Dealer Address	11819 SOUTHWEST FREEWAY						
Dealer City	HOUSTON	State	TX	Zip	770313605		

Complaint: RRT 17-022 2017 GA REMOTE START INOPERATIVE

Cause: PER ALFA ROMEO

Correction: REFLASH PER FIAT DONE

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report [REDACTED] **For** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/22/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356706036	Report Version	2	Open Date	03/13/2017
Close Date	03/14/2017	Narrative Date	03/16/2017	Category	0	Mileage	37
MDH	112200	Engine Built Date	01/01/0001	Built Date	11/22/2016	Advisor	640020
Dealer	69211	LARRY H. MILLER ALFA ROMEO AND					
Dealer Address	1000 W. WETMORE RD						
Dealer City	TUCSON	State	AZ	Zip	857051554		

Complaint: C/S HOOD WILL NOT OPEN Check for Open Recalls & no open recalls at this time, RRT 17-022

Cause: 23414702 FC:11 030 TU 181902CB 020 TU

Correction: 36 inspected and found hood release bracket is busted and cable will not stay in place in bracket. opened star case #1619730 replaced hood release bracket inside at handle. hood now opens at normal operation and handle goes back to its park position. BODY COMPLETE 36 performed rt 17-022 18-19-02-CB Module, Body Control (BCM) Proxi Configuration Check for Open Recalls & no open recalls at this time

LOP Information

LOP	LOP Description
23414702	Body ; Hardware - Latch/Striker/Lock/Module/Handle/Bumper/Housing charge port ; Handle, hood latch
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68301078AA	BRACKET -HOOD RELEASE	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/22/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PG1 GRAPHITE GREY METALLIC						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356808399	Report Version	1	Open Date	03/06/2017
Close Date	03/13/2017	Narrative Date	03/16/2017	Category	0	Mileage	301
MDH	112200	Engine Built Date	01/01/0001	Built Date	11/22/2016	Advisor	6962
Dealer	69082	RICK CASE ALFA ROMEO FIAT					
Dealer Address	3500 WESTON RD						
Dealer City	DAVIE	State	FL	Zip	333311542		

Complaint: CUSTOMER STATES: SUNROOF IS NOT OPENING AND CLOSING

Cause:

Correction: 301 CUSTOMER COMPLAINT WAS VERIFIED THESUNROOF AND SUN SHADE BUTTONS DID NOT RESPONDANY HOW. TECH RAN THE VEHICLE SCAN. ANDVERIFIED THAT MOST OF THE DTCS WERE SET DUETO LOW BATTERY VOLTAGE AND THERE WAS NO DTCSRELATED TO SUNFROOF MALFUNCTION. TECH RESETTHE DTC AND RECHARGED THE BATTERY, ALSO TECHPERFORMED THE RE-LEARNING PROCEDURE FOR THEROOF AND SUNSHADE: SUCCESS. COMPLETED. NO DTC RELATED

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFL41	ALFA GIULIA RWD	
Built Date	01/05/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PG1 GRAPHITE GREY METALLIC						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356846544	Report Version	2	Open Date	03/10/2017
Close Date	03/13/2017	Narrative Date	03/18/2017	Category	0	Mileage	15
MDH	010500	Engine Built Date	01/01/0001	Built Date	01/05/2017	Advisor	78808
Dealer	45319	LITHIA CHRYSLER DODGE JEEP RAM					
Dealer Address	301 N EARL RUDDER FWY						
Dealer City	BRYAN	State	TX	Zip	778025008		

Complaint: PERFORM RRT 17-022

Cause:

Correction: 15 perform rrt 20 complete ELECTRICAL

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356958214	Report Version	1	Open Date	03/02/2017
Close Date	03/14/2017	Narrative Date	03/17/2017	Category	0	Mileage	564
MDH	112300	Engine Built Date	02/20/2017	Built Date	11/23/2016	Advisor	8075
Dealer	69047	RAIRDON'S ALFA ROMEO AND FIAT					
Dealer Address	12415 SLATER AVE NE						
Dealer City	KIRKLAND	State	WA	Zip	980345248		

Complaint: CUSTOMER STATES THE FOLLOWING HAS HAPPENED WITH THE CAR: HORN STATEDGOING OFF AFTER SITTING THREE HOURSTRUNK OPENED BY ITSELF BRAKE LIGHT ON DASH STAYED ON PARKING SENSORS RANDOMLY GO OFF LIKE SOMEONE IS WALKING AROUND THE CAR BACK UP SENSORS DID NOT WORK . NAVIGATION LEADS DRIVER IN WRONG DIRECTION COURTESY/LOANER - 1 DAY SCAN VEHICLES MODULES/COMPUTERS ANDPERFORM ANY REQUIRED/RECOMMENDED SOFTWARE PROGRAMMING UPDATE(S).

Cause: Tested systems All were operational except the remote startsystem

Correction: 564 Tested systems. All were operationalexcept the remote start system. CodesU0155-87, U0155-8F, B1040-64, B1052-13,U2063-87, U2062-87, C141C-86 are stored insystem. Performed 2 battery tests on 2 daysand both passed. Inspected grounds G021A,G021B, G022, main body ground, inspectedcircuit d469, d468 from the forward facingcamera to the ACC module, Inspected connector(Inline-Body/hdhp dash 2). Inspected theconnectors at the rear amp for corrosionwater intrusion. All connectors are ok. Tested the navigation and found the points ofinterest stored in system will go to wronglocations of newer addresses. Enteredaddresses and found would correctly go tolocations. Present location is correct. Theremote start is a known issue and iscurrently being worked on. Audio, Video and Telematics Components,Trouble Not Found 1543 1C3CCCAB3FN709415 1 DAY COURTESY/LOANER Audio, Video and Telematics Components,Trouble Not Found COURTESY/LOANER - 1 DAY MISC. SHOP CHARGES GENERAL REPAIR SCAN VEHICLES MODULES/COMPUTERS AND PERFORM ANY REQUIRED/RECOMMENDED SOFTWARE PROGRAMMING UPDATE(S).

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85418703	Special Services ; Diagnostic LOP ; Audio, Video and Telematics Components,Trouble Not Found ; Satellite

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356958218	Report Version	1	Open Date	03/10/2017
Close Date	03/14/2017	Narrative Date	03/17/2017	Category	0	Mileage	681
MDH	112300	Engine Built Date	02/20/2017	Built Date	11/23/2016	Advisor	8075
Dealer	69047	RAIRDON'S ALFA ROMEO AND FIAT					
Dealer Address	12415 SLATER AVE NE						
Dealer City	KIRKLAND	State	WA	Zip	980345248		

Complaint: 17.022 PERMAPLATE PROTECTION PACKAGE

Cause: perf proxi config and alignment

Correction: 681 perf proxi config and alignment perf 17022 perf proxi config and proxi align. Module, Body Control (BCM) Proxi PERMAPLATE PROTECTION PACKAGE

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	11/23/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356958313	Report Version	1	Open Date	03/10/2017
Close Date	03/14/2017	Narrative Date	03/17/2017	Category	0	Mileage	18
MDH	112300	Engine Built Date	01/01/0001	Built Date	11/23/2016	Advisor	202005
Dealer	69066	TOWBIN FIAT ALFA ROMEO					
Dealer Address	260 N GIBSON RD						
Dealer City	HENDERSON	State	NV	Zip	890146700		

Complaint: FLASH RRT 17-022

Cause:

Correction: RRT 17-022

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFL41	ALFA GIULIA RWD	
Built Date	12/02/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXN	SOLID BLACK CLEAR COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	356958351	Report Version	1	Open Date	03/10/2017
Close Date	03/14/2017	Narrative Date	03/17/2017	Category	0	Mileage	20
MDH	120200	Engine Built Date	01/01/0001	Built Date	12/02/2016	Advisor	1664
Dealer	69075	STATELINE ALFA ROMEO					
Dealer Address	800 SUITE 101 GOLD HILL RD						
Dealer City	FORT MILL	State	SC	Zip	29708		

Complaint: REMOTE START INSOP

Cause:

Correction: 20 check vehicle and performed remotestart function inoperative concern. restorevehicle configuration and proxi alignment.check remote function and system function asdesigned ELECTRICAL

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAF141	ALFA GIULIA RWD	
Built Date	12/02/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357119339	Report Version	1	Open Date	03/16/2017
Close Date	03/17/2017	Narrative Date	03/20/2017	Category	0	Mileage	17
MDH	120200	Engine Built Date	01/01/0001	Built Date	12/02/2016	Advisor	7663 ALYSSA NICOLE M
Dealer	69049	HERITAGE FIAT					
Dealer Address	11216 REISTERSTOWN RD						
Dealer City	OWINGS MILLS	State	MD	Zip	211171908		

Complaint: RRT 17-022. RESTORE VEHICLE CONFIGURATION IN THE BCM.

Cause: 181902CB

Correction: RRT COMPLETED.

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	01/31/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PRR	HIGH OCTANE RED PEARL COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	357121226	Report Version	1	Open Date	03/16/2017
Close Date	03/18/2017	Narrative Date	03/20/2017	Category	0	Mileage	25
MDH	013100	Engine Built Date	01/01/0001	Built Date	01/31/2017	Advisor	124 GREGORY MURTONEN
Dealer	69250	HELFMAN ALFA ROMEO FIAT OF SUG					
Dealer Address	11819 SOUTHWEST FREEWAY						
Dealer City	HOUSTON	State	TX	Zip	770313605		

Complaint: RRT 17-022 REMOTE START INOP

Cause: PER ALFA

Correction: PERFORMED RRT 17-022. RESTORED VEHICLE CONFIGURATION AND CLEARED CODES, ALL OK AT THIS TIME

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGL41	ALFA GIULIA AWD	
Built Date	12/12/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAH	ALFA WHITE					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357317605	Report Version	2	Open Date	03/17/2017
Close Date	03/20/2017	Narrative Date	03/23/2017	Category	0	Mileage	24
MDH	121200	Engine Built Date	03/20/2017	Built Date	12/12/2016	Advisor	80105
Dealer	69113	JAKE SWEENEY ALFA ROMEO-FIAT					
Dealer Address	5969 CENTENNIAL CIR						
Dealer City	FLORENCE	State	KY	Zip	410421293		

Complaint: 2017 GA REMOTE START INOPERATIVE

Cause: RRT

Correction: 24 RRT 18-19-02-CB Module, Body Control(BCM) Proxi Configuration fc/rf 0.2 Module, Body Control (BCM)

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	12/15/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PC9	JEWEL BLUE P/C					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357426704	Report Version	1	Open Date	03/15/2017
Close Date	03/21/2017	Narrative Date	03/22/2017	Category	0	Mileage	12
MDH	121500	Engine Built Date	01/01/0001	Built Date	12/15/2016	Advisor	9348 ALEXANDER ABARC
Dealer	69039	ORANGE COAST ALFA ROMEO AND FI					
Dealer Address	2524 HARBOR BLVD						
Dealer City	COSTA MESA	State	CA	Zip	926266144		

Complaint: PREDELIVERY INSPECTION ADD NITROGEN TO 4 TIRES. INSTALL CAPS AND SET PRESSURE. APPLY FINISHING TOUCH TO INTERIOR AND EXTERIOR 17-022

Cause: NEW CAR COMPLETE NITRO FILL

Correction: COMPLETED PRE DELIVERY INSPECTION, SEE SHEET COMPLETED NITRO INSTALL COMPLETED FINISHING TOUCH APPLICATION. 17-022 RRESTORE BUILD CONFIGURATION OF VEHICLE MODULES

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGL41	ALFA GIULIA AWD	
Built Date	01/25/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAH	ALFA WHITE					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357426839	Report Version	1	Open Date	03/20/2017
Close Date	03/21/2017	Narrative Date	03/22/2017	Category	0	Mileage	14
MDH	012500	Engine Built Date	01/01/0001	Built Date	01/25/2017	Advisor	11647 WILLIAM C HUFF
Dealer	69069	SAFFORD ALFA ROMEO OF TYSONS C					
Dealer Address	8448 LEESBURG PIKE						
Dealer City	VIENNA	State	VA	Zip	221822403		

Complaint: PERFORM RRT17-022 PER INSTRUCTIONS IN BULLETIN 08-026-17 FOR REMOTE START SYSTEM,END

Cause: CUSTOMER MAY NOTICE REMOTE START DOES NOT ALWAYS WORK

Correction: CONFIGURATION OF BODY CONTROL MODULE (BCM). 18-19-02-CB, .2 FC/CC OR RF

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGT41	ALFA GIULIA TI AWD	
Built Date	11/14/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PG1	GRAPHITE GREY METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	357426865	Report Version	1	Open Date	03/20/2017
Close Date	03/21/2017	Narrative Date	03/22/2017	Category	0	Mileage	405
MDH	111400	Engine Built Date	01/01/0001	Built Date	11/14/2016	Advisor	4801 KEVIN M TRACY
Dealer	69076	BROWN-DAUB ALFA ROMEO					
Dealer Address	1650 BUTLER ST						
Dealer City	EASTON	State	PA	Zip	180424749		

Complaint: CHECK VEHICLE OVER FOR DELIVERY. VEHICLE WAS TRADED FROM ANOTHER DEALER. NCD requests: NEW VEHICLE PA STATE INSPECTION
 NCD requests: EMISSION INSPECTION NITROGEN/PREP RAPID RESPONSE

Cause: Tires--LF--RF--LR--RR---Brakes--LF--RR--RF--LR REQUIRED BY ZIP CODE FILL ALL TIRES RAPID RESPONSE

Correction: PREPARED VEHICLE FOR DELIVERY AS PER CHRYSLER PROCEDURES. VEHICLE PASSED PA STATE INSPECTION VEHICLE PASSED EMISSION
 INSPECTION PERFORMED NITROGEN FILL PERFORMED RAPID RESPONSE 18-19-02-CB

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFP41	ALFA GIULIA QUADRIFOGLIO RWD	
Built Date	09/19/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS		DEEP WATER BLUE PEARL COAT				
Engine	EED	2.9L 505HP V6 TWIN-TURBO ENGINE			Serial #		
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #		

Report #	[REDACTED]	System Key	357558490	Report Version	1	Open Date	03/13/2017
Close Date	03/21/2017	Narrative Date	03/23/2017	Category	0	Mileage	952
MDH	091900	Engine Built Date	01/02/2017	Built Date	09/19/2016	Advisor	870 NIELSEN,FRED
Dealer	69107	ALFA ROMEO AND FIAT OF SCOTTSD					
Dealer Address	16301 N 78TH STREET						
Dealer City	SCOTTSDALE	State	AZ	Zip	852603511		

Complaint:

Cause:

Correction: CUSTOMER STATES CHECK ENGINE LIGHT IS ON - CHECK ANY DIAGNOSTIC TROUBLE CODES IN THE INTEREST OF CUSTOMER SATISFACTION PLEASE CHECK ALL VEHICLE MODULES FOR SOFTWARE UPDATES AND PERFORM UPDATES ACCORDINGLY. INFORMATION LINE VEHICLE INSPECTION SPECIAL ORDER PART

LOP Information

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
1819179U	Software Flash ; Module
1819179R	Software Flash ; Module

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68301024AA	AMPLIFIER-NONE	0		No	
68032281AA	WIRING -RADIO GRAY INSTRUMENT P	0		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	12/06/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PRR	HIGH OCTANE RED PEARL COAT					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357558829	Report Version	1	Open Date	02/18/2017
Close Date	03/20/2017	Narrative Date	03/23/2017	Category	0	Mileage	1,536
MDH	120600	Engine Built Date	01/27/2017	Built Date	12/06/2016	Advisor	186
Dealer	69154	SANTA MONICA ALFA ROMEO AND FI					
Dealer Address	1820 SANTA MONICA BLVD						
Dealer City	SANTA MONICA	State	CA	Zip	904041939		

Complaint: CUSTOMER STATES THAT TH CHECK ENGINE LIGHT IS ON CUSTOMER REQUESTS THE TIRE PRESSURES TO BE SET TO MANUFACTURING SPECS AS PER C.A.R.B.REQUIREMENTS CUSTOMER PROVIDED WITH SERVICE LOANER

Cause: ENGINEERS DID SOFTWARE UPDATES AS REQUIRED BY CALIFORNIA STATE LAW UNLESS REFUSED BY CUSTOMER STATING THAT HE/SHE WILL CHECK THEMSELVES, OR THAT VEHICLE HAS BEEN INSPECTED WITHIN THE LAST 30 DAYS

Correction: 1522 ENGINEERS DID SOFTWARE UPDATES CHECKED AND FOUND THE CHECK ENGINE LIGHT IS ON AND CHECKED CODES AND HAD 17 CODES HAD P0302 CYLINDER 2 MISFIRE ACTIVE MADE STAR CASE [REDACTED] AND SENT ALL DATA AND VEHICLE AND TOLD STAR VEHICLE HAD KNOCKING NOISE ON STARTUP WHEN COLD USES 91 OCTANE FILLS UP AT A QUARTER TANK AND AFTER FILL UPS VEHICLE TELLS CUSTOMER TO SHUT OFF CAR AND WHEN RESTARTING WILL NOT HAPPEN AGAIN AND DRIVES IN ECO MODE 90% OF THE TIME WAS ASKED FOR A RECORDING OF ENGINE NOISE AND DID THAT AND TO STAR AND THEN WAS TOLD THAT ENGINEERS WERE COMING TO CHECK THE VEHICLE AND ENGINEERS CAME TO DEALER AND THEY TOOK DATA FROM VEHICLE AND PULLED OUT SPARK PLUGS AND CHECKED THE PLUGS WE CHECKED AND FOUND NO ISSUE AND PUT PLUGS BACK IN AND ENGINEERS DID SOME UP DAT TEST DROVE CAR AND MISFIRE IS GONE NOW AND THEN THE ENGINEERS DID SOME MORE UPDATES AND THEN TOLD ME THEY WERE DOING A POWER LATCH AND NOT TO MOVE OR START VEHICLE FOR A COUPLE OF HOURS AND AFTER 4 HOURS OF SITTING MY T/A CALL DEALER AND TOLD US TO START CAR AND CHECK FOR CODES AND MAKE SURE THERE WAS NO P1300 CODE AND DID THAT AND VEHICLE HAD 62 CODES ALL STORED AND LOSS COMMUNICATION CODES CLEARED ALL CODES AND TEST DROVE VEHICLE 5 MILES AND CAME BACK AND HAS NO CODES STAR ASKED IF P1300 OR ENGINE NOISE COMING FROM VEHICLE AND HAD NO P1300 OR MISFIRE CODES BUT ENGINE NOISE IS STILL THERE ON START UP STAR WHAT CODES COME UP AFTER POWER LATCH AND U0155-87, U0155-8F, B1040-64, U1703-86, U2062-87, U2063-87 AND ALL ARE STORED SINCE POWER LATCH AND WAS TOLD TO RELEASE THE VEHICLE TO THE CUSTOMER OPERATION DIAGNOSTICS 1522 SET TIRE PRESSURE TO SPECS CUSTOMER REQUESTS THE TIRE

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85412501	Special Services ; Diagnostic LOP ; Check Engine Light, Powertrain Related Issues, Trouble Not Found ; Check Engine Light MIL

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGT41	ALFA GIULIA TI AWD	
Built Date	11/25/2016	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS		DEEP WATER BLUE PEARL COAT				
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	357700850	Report Version	1	Open Date	03/17/2017
Close Date	03/21/2017	Narrative Date	03/24/2017	Category	0	Mileage	19
MDH	112500	Engine Built Date	01/01/0001	Built Date	11/25/2016	Advisor	80105
Dealer	69113	JAKE SWEENEY ALFA ROMEO-FIAT					
Dealer Address	5969 CENTENNIAL CIR						
Dealer City	FLORENCE	State	KY	Zip	410421293		

Complaint: 2017 GA REMOTE START INOPERATIVE

Cause: rrt

Correction: 19 rrt 18-19-02-CB Module, Body Control(BCM) Proxi Configuration fc/rf 0.2 Module, Body Control (BCM)

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAGL41	ALFA GIULIA AWD	
Built Date	01/18/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAH	ALFA WHITE					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357701970	Report Version	1	Open Date	03/21/2017
Close Date	03/23/2017	Narrative Date	03/24/2017	Category	0	Mileage	8
MDH	011800	Engine Built Date	01/01/0001	Built Date	01/18/2017	Advisor	101 KEITH DISCH
Dealer	69313	Alfa Romeo & FIAT of Chicago					
Dealer Address	2401 S MICHIGAN AVE						
Dealer City	CHICAGO	State	IL	Zip	606162301		

Complaint: PERFORM UPDATE 181902CB .2

Cause: FC 1

Correction: PERFORMED UPDATE 08-026-17 REV A

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAF141	ALFA GIULIA RWD	
Built Date	01/16/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PBS DEEP WATER BLUE PEARL COAT						
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	357858778	Report Version	1	Open Date	03/16/2017
Close Date	03/22/2017	Narrative Date	03/27/2017	Category	0	Mileage	21
MDH	011600	Engine Built Date	03/21/2017	Built Date	01/16/2017	Advisor	1696
Dealer	69082	RICK CASE ALFA ROMEO FIAT					
Dealer Address	3500 WESTON RD						
Dealer City	DAVIE	State	FL	Zip	333311542		

Complaint: INTERNAL OPERATIONS - New Car Department requests Pre Delivery Inspection of new car. 3M DOOR EDGE GUARD PROTECTION PACKAGE NITROGEN SERVICE 4 TIRES

Cause:

Correction: ALFA ROMEO PDI 3M DOOR EDGE GUARD PROTECTION PACKAGE NITROGEN SERVICE 4 TIRES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAFT41	ALFA GIULIA TI RWD	
Built Date	02/03/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PAH	ALFA WHITE					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT			Serial #		
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)			Serial #		

Report #	[REDACTED]	System Key	357859467	Report Version	1	Open Date	03/21/2017
Close Date	03/24/2017	Narrative Date	03/27/2017	Category	0	Mileage	18
MDH	020300	Engine Built Date	01/01/0001	Built Date	02/03/2017	Advisor	1340008 JACOB BROOKI
Dealer	69141	HELFFMAN MASERATI ALFA ROMEO					
Dealer Address	7720 KATY FWY						
Dealer City	HOUSTON	State	TX	Zip	770242004		

Complaint: 17-022 REMOTE START INOP

Cause: BCM CALIBRATION

Correction: PERFORMED BCM RESTORE CALIBRATION AND PERFORMED PROXY ALIGN LOP 181902CB

LOP Information

LOP	LOP Description
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2017	Body	GAF141	ALFA GIULIA RWD	
Built Date	01/13/2017	Market	U	US	Plant	3571	FIAT ASSEMBLY PLANT CASSINO ITALY
Color	PXL	VULCANO BLACK METALLIC					
Engine	EC2	2.0L I4 DI TURBO ENGINE W/ESS COMPLT				Serial #	
Transmission	DFW	8-SPD AUTO 8HP50 TRANS (BUY)				Serial #	

Report #	[REDACTED]	System Key	357861371	Report Version	1	Open Date	03/23/2017
Close Date	03/25/2017	Narrative Date	03/27/2017	Category	0	Mileage	8
MDH	011300	Engine Built Date	01/01/0001	Built Date	01/13/2017	Advisor	101 KEITH DISCH
Dealer	69313	Alfa Romeo & FIAT of Chicago					
Dealer Address	2401 S MICHIGAN AVE						
Dealer City	CHICAGO	State	IL	Zip	606162301		

Complaint: UPDATE 08-026-IT REV A 181902CB .2 UPDATE 18-030-17 181906QU .4

Cause: FC 1 FC 1

Correction: PERFORMED UPDATE PERFORMED UPDATE

LOP Information

LOP	LOP Description
181906QU	Software Flash ; Module ; Module, Powertrain Control (PCM)
181902CB	Software Flash ; Module ; Module, Body Control (BCM)

Part Information is not available

This investigation document contains the first fifty pages. You may request the full version through NHTSA.ODI.CED@dot.gov. Requests are answered as resources allow and in the order they are received.