



U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

Investigation: RQ24012
Prompted By: Recall 22V-865 VOQ Review
Date Opened: 07/05/2024
Investigator: Robert Caple **Reviewer:** Bruce York-B
Approver: Tanya Topka
Subject: Loss of Motive Power

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US, LLC)
Products: 2021 - 2024 Jeep Wrangler 4xe PHEV
Population: 94,275 (Estimated)
Problem Description: Loss of Motive Power in Wrangler 4xe vehicles

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	68	0	0	0	68	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: Open Recall Query

Summary:

The Office of Defects Investigation (ODI) has identified 68 Vehicle Owner Questionnaire (VOQ) reports for model years (MY) 2021 through 2024 Jeep Wrangler 4xe vehicles alleging a loss of motive power. Recall 22V-865 was issued by the manufacturer to address an engine shutdown condition in certain MY 2021-2023 Wrangler 4xe vehicles. The complaints noted here contain both post recall remedy failures and failures in vehicles not included within the scope of 22V-865. An analysis comparing complaints received before the issuance of recall 22V-865 and complaints outside the scope of the recall has been conducted. The results show the current complaint rate is higher in the out of scope vehicles than it was for vehicles that were later covered by the recall. ODI is opening this Recall Query (RQ) to assess the severity of the alleged defect in vehicles not included in recall 22V-865. ODI will also assess the scope and remedy effectiveness of the recall.

To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).