OFFICE OF DEFECTS INVESTIGATION



U.S. Department of Transportation

National Highway Traffic Safety Administration

# **ODI RESUME**

Investigation: PE24025
Prompted By: VOQ Review
Date Opened: 09/10/2024

**Investigator:** Robert Caple **Reviewer:** Bruce York

**Approver:** Tanya Topka

**Subject:** Lane Keep Assist System

#### MANUFACTURER & PRODUCT INFORMATION

Manufacturer: VinFast Auto, LLC
Products: 2023-2024 VF8
Population: 3,118 (Estimated)

**Problem** Lane Keep Assist system not functioning properly resulting in high control

**Description:** effort.

## **FAILURE REPORT SUMMARY**

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	13	0	0	1	14	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0

## **Description of Other:**

VOQ 11585817 alleges a crash. At the time of opening this investigation ODI does not have evidence to support that this crash was related to a Lane Keep Assist concern.

## **ACTION/SUMMARY INFORMATION**

**Action:** Open Preliminary Evaluation (PE)

## **Summary:**

The Office of Defects Investigation has identified 14 Vehicle Owner Questionnaire (VOQ) reports on 2023 through 2024 model year (MY) VinFast VF8 vehicles alleging problems with the Lane Keep Assist (LKA) system. The complaints allege the system can activate in error and not function properly. The VOQs allege the system has difficulty detecting lanes on the roadway, provides improper steering inputs, and is difficult to override by the driver. Improper steering inputs can result in high control effort required by the driver and increase the likelihood of a crash or injury.

ODI is opening this Preliminary Evaluation (PE) to assess the scope, frequency, and severity of the potential problem and to determine if a safety related defect exists in the subject vehicles. To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, go to NHTSA.gov.

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