



U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE24021
Prompted By: VOQ Review
Date Opened: 08/07/2024
Investigator: David Engel **Reviewer:** Peter Kivett
Approver: Tanya Topka
Subject: Inadvertent Seat Belt Unlatch

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Hyundai Motor America
Products: 2020-2023 Hyundai Palisade
Population: 332,288 (Estimated)

Problem Description: Without warning, the seat belt may inadvertently unlatch, increasing the risk of injury due to full loss of seat belt protection.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	37	0	0	0	37	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: Open this Preliminary Investigation (PE)

Summary:

The Office of Defects Investigation (ODI) has received 37 complaints alleging inadvertent unlatching of seat belts in model year (MY) 2020-2023 Hyundai Palisade vehicles manufactured by Hyundai Motor America. The complaints allege that without warning, the seat belts sometimes inadvertently unlatch, increasing the risk of injury due to full loss of seat belt protection in the event of a crash.

ODI is opening this Preliminary Evaluation (PE) to determine the scope and severity of the alleged problem and to assess the potential safety-related consequences. To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).