



U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION



Investigation: PE24004
Prompted By: VOQ and Early Warning Reporting Field Report Review
Date Opened: 02/13/2024
Investigator: Caroline Woody **Reviewer:** Sharon Yukevich
Approver: Tanya Topka
Subject: Rear-View Camera Failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Honda (American Honda Motor Co.)
Products: 2020-2023 MY Honda Ridgeline
Population: 156,827 (Estimated)

Problem Description: Rear-View Camera fails to properly function due to damage to tailgate wire harness caused by normal vehicle usage.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	27	0	0	0	27	CONF
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: Open this Preliminary Evaluation (PE)

Summary:

The Office of Defects Investigation (ODI) has received 27 complaints and a number of Early Warning Reporting (EWR) Field Reports alleging failure of the Rear-View Camera (RVC) in 2020-2023 Model Year Honda Ridgeline vehicles. The complainants report when the RVC fails it shows a black screen when in reverse rather than the camera view. Many report damage to the tailgate wire harness that appears to be caused by normal usage of the vehicle when opening and closing the tailgate. The damage to the wire harness severs the connection to the RVC causing it to fail to function as designed.

Failure or malfunction of the RVC results in reduced visibility of the area behind the vehicle. This limited view may lead to an increased risk of a crash resulting in injury and/or property damage.

ODI is opening this Preliminary Evaluation (PE) to determine the scope and severity of the potential problem and to fully assess the potential safety-related issues. To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).