



U.S. Department
of Transportation
**National
Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: EA24003
Prompted By: PE23008
Date Opened: 08/01/2024
Investigator: Daniel Pinero **Reviewer:** Bruce York-B
Approver: Tanya Topka
Subject: Vehicle entrapment

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US, LLC)
Products: 2009 - 2020 Dodge Journey
Population: 992,643

Problem Description: Inoperative door locks and windows may prevent vehicle occupants from exiting the vehicle during an emergency.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	7	13	0	0	19*	0
Crashes/Fires:	1	1	0	0	1*	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	1	1	0	0	1*	0
Number of Fatalities:	1	1	0	0	1*	0

Description of Other:

*Total eliminates duplicates received by the manufacturer

ACTION/SUMMARY INFORMATION

Action: Preliminary Evaluation (PE) 23008 has been upgraded to this Engineering Analysis (EA)

Summary:

The Office of Defects Investigation (ODI) opened PE23-008 on May 1, 2023 to investigate an incident involving a 2009 Dodge Journey alleging occupant entrapment during a vehicle fire that resulted in a fatality. During the investigation, ODI collected information from the manufacturer and involved parties to confirm or refute the defect allegation. ODI has determined that additional reports of vehicle entrapment exist for other model year Dodge Journey vehicles. ODI continues to explore the cause of the thermal event and its potential effect on the actuation of the door locks. ODI also continues to explore other potential causes for door lock malfunction. ODI has determined that an upgrade to an Engineering Analysis (EA) is necessary to continue the review of the investigative material and to assess the risk to motor vehicle safety .

To review the ODI report cited in the Opening Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).