

February 09, 2024 – Response 4 has been amended per NHTSA request.

Request 4

Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Ford used for organizing the documents. Describe in detail the search methods and search criteria used by Ford to identify the items in response to Request No. 2.

Answer

To the extent information sought in Request 4 is available for lawsuits and claims, it is provided in the file “EA23-002 Request 4 – Lawsuits and Claims Data.”

Detailed descriptions of the search methods and criteria, including all pertinent parameters, used to identify the items provided in response to Request 2 are described in the file “EA23-002 Request 4 – Search Criteria.”

Information added in the February 09, 2024, submission:

To the extent information sought in Request 4 is available for customer complaints, it is provided in the file “EA23-002 Request 4 - Owner Report Files.”

To the extent information sought in Request 4 is available for field reports, it is provided in the file “EA23-002 Request 4 - Field Report Files.” Some field reports include video attachments. Video attachments are provided in the folder “EA23-002 Field Report Video Attachments.”