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January 19, 2024

Mr. Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

**RE: Audit Query AQ23-002 – Response to Agency Information Request**

Dear Mr. Ansley:

On behalf of our client Hyundai Motor America (“HMA” or “Hyundai”), we submit this response to the Office of Defects Investigation (“ODI”) in response to ODI’s November 28, 2023 AQ23-002 Information Request regarding eight Part 573 Defect Reports from Hyundai describing defects that may exist in Antilock Braking Systems (“ABS”) produced by Mando Corporation (“Mando”). We have prepared this response in coordination and consultation with the relevant divisions of HMA and it is accurate to the best of our knowledge and belief based on that consultation. This response will be updated if additional responsive information is identified.

Pursuant to communications with ODI’s Recall Management Division, the due date for this response was extended to January 19, 2024.

**Specific Responses**

- 1. Accordingly, we require the following information for each of the recalls listed in the below table:**
  - a. The date on which Hyundai determined a Part 573 defect report was necessary;**
  - b. The date the initial Part 573 defect report was submitted to NHTSA;**
  - c. The date(s) that Part 577 owner notification letters (or, where applicable, interim owner notification letters) were mailed to owners;**
  - d. The date(s) that Part 577 dealer notifications were issued to dealers and the form and manner in which that notification occurred;**
  - e. The determining reason(s) for the recalled scope;**
  - f. A detailed description of the defect;**
  - g. A detailed description of the root cause;**
  - h. A detailed description of the remedy and how it complies with 49 U.S.C. § 30120(a)(1)(A)(i) “by repairing the vehicle”;**

- i. The ABS part number(s), as assigned by Hyundai, installed into each model and model year;
- j. The ABS part number(s), as assigned by Mando, installed into each model and model year;

1	20V-520/ Anti-lock Brake System Module May Short
2	20V-543/ ABS Unit may cause Engine Compartment Fire
3	21V-160/ Anti-Lock Brake System Module May Short Circuit
4	21V-161/ Anti-Lock Brake System Module May Short Circuit
5	21V-303/ Anti-Lock Brake System Module May Short
6	22V-056/ ABS Unit May Cause Engine Compartment Fire
7	22V-810/ ABS Unit May Cause Engine Compartment Fire
8	23V-651/ ABS Unit May Cause Engine Compartment Fire

Provide your responses in a table in Microsoft Excel organized by recall number.

**Response to Request No. 1**

The information requested in Request No. 1 is provided in *Attachment AQ23-002 – Req. 1 – 0001*. Information concerning scope, defect description, root cause and remedy is taken from the submitted HMA Defect Information Reports. Additional information regarding these topics is provided in the response to Request No. 4.

- 2. Identify who makes the safety defect decision at Hyundai and explain what information is considered by that person when they make a decision.

**Response to Request No. 2**

HMA’s North America Safety Decision Authority (NASDA) is empowered to exercise safety recall decision-making for the North American region. The chief safety officer chairs NASDA.

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- 3. For each safety defect decision Hyundai has made regarding the recalls listed in the table above, produce a copy of any presentations, reports, summaries (including executive summaries), or other documents the decision-maker had at the time the decision was made.**

**Response to Request No. 3**

Documents used by the recall decision-makers at the time the recall decisions were made, as well as certain additional recall-related information (such as prior drafts, issue tracking documents, and updates to NHTSA) are provided in *Attachment AQ23-002 – Req. 3 – 0001* through *Attachment AQ23-002 – Req. 3 – 2026*. Please note that some of these documents were previously shared with ODI during HMA’s regular meetings with the Agency. In addition, some of the documents responsive to this Request are privileged; a privilege log of these documents is provided in *Attachment AQ23-002 – Req. 3 – 2027*.

- 4. Provide any additional information, including supporting documentation, that may be helpful to explain the timing and scope of Hyundai’s Part 573 reports for the recalls listed in the table above.**

**Response to Request No. 4**

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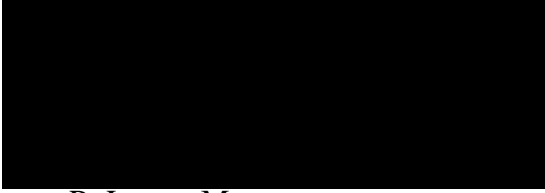
\* \* \* \* \*

Mr. Alex Ansley

January 19, 2024

Please let us know if you have any questions about this submission.

Sincerely,



R. Latane Montague

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