



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-18-16

Subject: REVISED Turbocharger Warranty Extension after Safety Recall 19N4

Date: Oct 4, 2018

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Revised October 30, 2018 to remove exclusion of branded title vehicles.

The following Turbocharger warranty extension is applicable for certain model year 2013 - 2017 Audi vehicles equipped with a 2.0L TFSI gasoline engine.

Note: This extension only applies to specific vehicles identified with the “Audi Turbo Extension” contract in ElsaPro:

Enhanced coverage

Coverage kind	Coverage type	Contract number	Start date	End date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

+ 02 Service contract

NOTICE: THIS WARRANTY IS VALID ONLY UNTIL THE VEHICLE REACHES THE END DATE OR END MILEAGE DISPLAYED BELOW, WHICHEVER OCCURS FIRST.

- 05 Extended warranty

- USA Audi Turbo Extension

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Status:	Active	Start date:	2018-09-19	End mileage:	999999 mi	Importer:	USA444
Coverage kind:	05	End date:	2023-09-19	Start mileage:	50960 mi	Dealer number:	
Coverage type:	AUDI TURBOEXT	Sign date:					
Contract number:	20181002						

Turbocharger Limited Warranty Extension

For certain vehicles repaired under Safety Recall 19N4 (After Run Coolant Pump), Audi is extending the warranty coverage for the turbocharger (under specific conditions) for four (4) years/unlimited mileage from the date on which the safety recall was completed.

This warranty extension only applies to vehicles that have had the electric (after run) coolant pump power disconnected under Safety Recall 19N4.



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What is Covered?

If the vehicle is diagnosed with a faulty turbocharger by an authorized Audi dealer while the vehicle is within the time limit of the warranty extension, the turbocharger will be replaced at no charge to the customer.

Exclusions

Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this warranty extension.

Repair or replacement under this extended warranty must be performed by an authorized Audi dealer.

Transferability

The warranty, as extended, is fully transferable to subsequent owners.

Claim Processing

Claim Type: 110
Service Number: 2130
Damage code: 0055

Questions or Concerns

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this limited warranty extension.