



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-22-12

Subject: Fuel Tank Suction Jet Pump Limited Warranty Extension

Date: Oct. 18,2022

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

The following Fuel Tank Suction Jet Pump Limited Warranty Extension is applicable for certain Audi vehicles. Affected Vehicles may include:

- 2015-2020 model year A3

Note: This extension only applies to specific vehicles identified with Warranty Key U57.

To determine if a vehicle is eligible for this extension, check in the VIN in ElsaPro >> Vehicle Data. If the Warranty Extension is applicable to the vehicle, the “Warranty Key” section of the “Vehicle Data” screen in ElsaPro will be populated with Warranty Key U57.

Fuel Tank Suction Jet Pump Limited Warranty Extension and What is Covered

Effective on October 14, 2022, For applicable Settlement Class Vehicles, the New Vehicle Limited Warranty will be extended to cover repair or replacement (by an authorized Audi dealer) of a Fuel Tank Suction Jet Pump for a period of 15 years or 150,000 miles, whichever occurs first, from the vehicle’s in-service date. The vehicle’s original In-Service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a “demonstrator” or “company” car, on the date such vehicle was first placed in service.

During the time/mileage period specified above, an authorized Audi Dealer will diagnose and replace the Fuel Tank Fuel Tank Suction Jet Pump at no cost to the customer if diagnosis confirms that the Fuel Tank Suction Jet Pump has failed from a warranty defect.

If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct such issue(s) will not be covered under this warranty extension.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as an accident, or vehicle misuse or neglect, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Transferability

The warranty, as extended, is fully transferable to subsequent owners.

Claim Processing For the Fuel Tank Suction Jet Pump Limited Warranty Extension:

Claim Type: 1GW

Service Number: 2050

Damage type: 0050

Questions or Concerns

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this limited warranty extension.