

Customer Name: [REDACTED]

VIN#: [REDACTED]

Y,M,M: 2017 Chevrolet Volt

Law Firm Info:

PC:

P#:

F#:

E:

A:

Date on Demand/Complaint Letter:

In-Service Date:

CAM: Robert Kropp

P: [REDACTED]

E: robert.m.kropp@gm.com

GMLS: Rocky Farias

P: [REDACTED]

E: Rocky.farias@gm.com

BRM: Steve Franklin

P: [REDACTED]

E: steve.franklin@gm.com

[REDACTED]

P: [REDACTED]

VIN Scan

Comments: Previous SR's Found:

SR # -

BU -

Opened-

Closed-

Concern -

Resolution -

Open Recalls- Y/N

Branded Title/ Warranty Block - No

Previous Goodwill-No

Selling Dealer Name: ELM CHEVROLET COMPANY, INC.

BAC: 115361

A: 301 E CHURCH ST ELMIRA, NY 14901-2703

P: 607-734-4141



Service Manager: Nicole Schiller

P: [REDACTED]

E: nschiller@elmchevrolet.com

DMA: Jason Hawk

P: [REDACTED]

[REDACTED] m.com

MA: N/A

P:

E:

Servicing Dealer Name:

BAC:

A:

P:

Service Manager:

P:

E:

DMA:

P:

E:

MA:

P:

E:

Galina [REDACTED]

Galina

Business Resource Center

Alorica on behalf of General Motors, LLC

Phone: 1-800-231-1841 Ext: [REDACTED]

Fax: (866) 215-6750

Galina

Business Resource Center

Phone: 1-800-231-1841

Ext: [REDACTED]

[REDACTED]

This is a BRC Legal Case. Do not assume case. Forward any attorney inquiries to Galina at [REDACTED] If caller is a customer, refer them to their attorney.