

Customer Name: [REDACTED]

VIN# [REDACTED]

Y,M,M:2017 Chevrolet Volt

Court Name:University Lakes Justice Court, AZ

Address: 201 E Chicago Street

Chandler, AZ 85225

Phone:(602) 372-3400

Case [REDACTED]

Date of Hearing:Answer due 01/04/2022

Website:azdps.gov/node/20940

Filing Fee Customer: \$53.00

Answer Fee:\$43.00

CAM: Shequeta Rice

E:shequeta.rice@gm.com

[REDACTED]

BRM:Laurence Braddell

E:laurence.braddell@gm.com

[REDACTED]

BRM:Wendy Lebs

E:wendy.lebs@gm.com

[REDACTED]

BRM:Kiera Valente

E:kiera.valente@gm.com

[REDACTED]

BRM:James Oaks

E:james.oaks@gm.com

[REDACTED]

GMLS: Rocky Farias

E: Rocky.farias@gm.com

[REDACTED]

VIN Scan

Comments: Previous SR's Found: Yes/No

SR# [REDACTED] CAT

Opened- 6/16/16 - 06/17/16

Concern – Explain to customer that no trim level of the 2017 Volt came with cooled seats, Complaining about spare tires, A/C to slow to cool

Resolution – Closed-Unable to comntact

SR# [REDACTED] CCC

Opened- 11/21/22 - 12/06/22

[REDACTED]

Concern – wants entire repair covered by GM. PET ran and offered a 60/40 split - Customer portion 1,091.61
Resolution – closed-pending diagnosis

Open Recalls- Y/N
Special Coverages: Y/N

Branded Title/ Warranty Block – Y/N

Previous Goodwill-Y/N

Selling Dealer Name: Chapman Chevrolet
BAC: 114652
A: 1717 E Baseline Rd
Tempe, AZ 85283
P: (480) 838-1234

CEM/Service Manager: Chad McDonald
Email: chadmcdonald@chapmanchoice.com
P: [REDACTED]

FOR BRC USE ONLY
DMA: Dwight Roberts
P: [REDACTED]
E: dwight.roberts@gm.com
BNSR 04/15/16 w/ 4 miles

Servicing Dealer:
BAC:
A:

P:

CEM/Service Manager:
Email:

FOR BRC USE ONLY
DMA:
P:
E:

Teresa/BRC Legal / ATX [REDACTED]

*****FORMAL TAG ***** (Can go to DMA , MA CAM)*****

Thank you!
Rahea
BRC Mediation Liaison
Phone Number: [REDACTED]
Extension Number: [REDACTED]

