



2720 S Michigan Ave, Chicago, IL 60616
 Phone: (312) 225-4300
 napletondowntown.com

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
01/16/23	
R/O Close Date	Status
02/16/23	Pre-Invoice
Mileage In	Mileage Out
43492	43493
Service Advisor / Tag #	
ARIEL VALENTINE/9265	
Vehicle Identification Number	
Delivery Date	In-Service Date
01/01/17	01/01/17
Color	License Number
GREY	

CHICAGO, IL		
Year	Make	Model
2017	CHEVROLET	VOLT

Work Phone	
Home Phone	
Body	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - 1199: 1199 C/S: CUSTOMER STATES VEHICLE RECENTLY HAD TROUBLES STARTING. VEHICLE FINALLY STARTED IN LOW PROPULSION MODE AND WOULD NOT ACCESS BATTERY. CHECK ENGINE LIGHT ON. INSPECT & ADVISE. Caused by FAULTY BATTERY ENERGY CONTROL MODULE. Tech: JAMES HANCOCK (480) Installed 24296900 :SL-N-MODULE (02210-C) Qty: 1 Warranty Core Chg 24296900-C :SL-N-MODULE (02210-C) - Core Qty: 1 Warranty Installed 11517042 :SL-N-BOLT (08906-BOPCKT) Qty: 4 Warranty Installed 12378390 :N-COOLANT (08800-BOPCKT) Qty: 1 Warranty Installed 13546785 :SL-*-N-BEARING (05806-BCKT) Qty: 1 Warranty DTC'S U2604-24. LOST COM/BATTERY CONTROL MODULES. #18NA261. R&R HYBRID BATTERY ASSEMBLY. INSTALLED NEW BECM. PROGRAMMED MOD# [REDACTED]. LO5031010 .8 DIAG.4.9 .4 TEST ADD IL 2.6 TOTAL 8.7HRS. CHARGED HYBRID BATTERY.</p>	
<p>#2 - MP: COURTESY MULTI-POINT INSPECTION MULTI POINT INSPECTION Tech: JAMES HANCOCK (480) Sub Total: .00</p>	
<p>#3 - CEL: CHECK ENGINE LAMP IS ON. DIAGNOSE AND ADVISE.</p>	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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