

Reimbursement for Rental for your 2017 Chevrolet VOLT, VIN [REDACTED]

CustomerCare@chevrolet.com <CustomerCare@chevrolet.com>
Reply To: CustomerCare@chevrolet.com

Fri, Nov 18, 2022 at 2

To: [REDACTED]

We are pleased to review your request for reimbursement for the vehicle you rented during the parts delay situation for your 2017 Chevrolet VOLT, VIN [REDACTED] at Job Hook Chevrolet, Inc..

In order to get this processed for you as quickly as possible, we need a copy of the repair order from your Chevrolet dealership showing the date the vehicle arrived at the dealership and the date it was repaired.

In addition, we need an itemized copy of the rental agreement showing total charges. Chevrolet does not pay for additional insurance or fuel.

Lastly, we need proof-of-payment for the rental invoice, which can be satisfied by submitting the front and back of a cashed check; a credit card receipt that identifies payee, payer, and paid amount; a bank or credit card statement that identifies payee, payer, and paid amount; or, the rental invoice marked paid and showing a zero balance.

For your protection, please blacken out any account numbers or other personal information. As soon as we receive this documentation, we will proceed with evaluating this request. If you have additional questions, please respond to this email or contact me at the phone number and extension below.

Keisha
(866) 790-5600, extension [REDACTED]
On behalf of Chevrolet

- Angie, supervisor
- attach pictures to email
- correspond by email

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)