

E. Left voicemail.

Created: 12/29/2022 2:04:25 PM Closed: 12/29/2022 2:04:25 PM Date Last Modified: 12/29/2022 2:04:25 PM Planned Start: 12/29/2022 1:49:00 PM Subtype: Left Message

Description: Call - Outbound [REDACTED] Status: Done Times In: Days Down: Share With Dealer: No Case Number: [REDACTED]

Done

Follow-Up Contact [REDACTED] Caller Type: Business/Dealer Last Modified By: BZYVQW Owner: Tina-Marie Created By: MTHOMAS4601

CAME IN 11.12.22. PARTS CAME IN LATE 12.15.22.  
WORK COMPLETED 12.17.22.  
STILL AWAITING ROADSIDE PICKUP FOR REUNITE.

EDIT

Created: 12/26/2022 2:16:26 PM Closed: 12/28/2022 2:25:52 PM Date Last Modified: 12/28/2022 2:25:52 PM Planned Start: 12/26/2022 2:16:26 PM Subtype: Description: Dealer Update Case

Status: Done Times In: Days Down: Share With Dealer: Yes Case Number: [REDACTED]

Done

Follow-Up Contact [REDACTED] Caller Type: Business/Dealer Last Modified By: BZYVQW Owner: Tina-Marie Created By: MTHOMAS4601

DONNY MURPHY HAS CONTACTED ROADSIDE FOR THE REUNITE PROCESS.

EDIT

Created: 12/26/2022 2:10:38 PM Closed: 12/28/2022 2:25:55 PM Date Last Modified: 12/28/2022 2:25:55 PM Planned Start: 12/26/2022 2:10:38 PM Subtype: Description: Dealer Update Case

Status: Done Times In: Days Down: Share With Dealer: Yes Case Number: [REDACTED]

Done

Email - Outbound Contact [REDACTED] Caller Type: Business/Dealer Last Modified By: Owner: Siebel Created By: SADMIN

From: GMCACUpdate@gm.com  
To: robinsonm@autonation.com; wolfes2@autonation.com; thomasm3@autonation.com; jason.runcie@chevrolet.com; dale.campbell@gm.com; draven.mueller@gm.com; ;  
CC:  
BCC:  
Subject: CCC - UPA Escalation to ZVM (3 days): Chevrolet 171368, Autonation Chevrolet Mesa, Case Number [REDACTED] VIN [REDACTED]

EDIT