

Times In: Days Down: Share With Dealer: No Case Number: [REDACTED]

Done

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Email - Inbound Contact: [REDACTED] Caller Type: Business/Dealer: Chevrolet Buick GMC Of Murfreesboro Last Modified By: Owner: Tina-Marie Created By:

From: ronv@gmmurfreesboro.com

To: "GMCACUpdate@gm.com" <GMCACUpdate@gm.com>

CC:

BCC:

Subject: [EXTERNAL] RE: CCC - UPA Alert - Action Required: [REDACTED] BAC [REDACTED] VIN [REDACTED] Mileage 58247

EDIT

ATTENTION: This email originated from outside of GM.

RO open date was 9/3.
Vehicle is done.

SHOW MORE

Original Message.txt (13,142 bytes)

Created: 11/15/2022 12:17:53 PM Closed: Date Last Modified: 11/25/2022 3:38:44 PM Planned Start: 11/15/2022 12:17:15 PM Subtype: Status: Email Closed Times In: Days Down:

Case Number: [REDACTED]

Done

Scheduled Outbound Call Cust Contact: [REDACTED] Caller Type: Customer Business/Dealer: Last Modified By: BZYVQW Owner: Tina-Marie Created By: BZYVQW

- Who you will be calling [REDACTED]

- The number to dial [REDACTED]

- Why you are placing the call: Follow up with cost assist. denial, offer possible reimbursement once repairs are complete.

EDIT