



7/13/21 12:17 PM

Hello, case number [REDACTED] I see you were just assigned the case. However, the offer summary has no information in the business case. When you get time, can you complete that so we know the situation and why reimbursement is being offered. Once done, please let me know so I can continue processing.

[REDACTED] 7/13/21 12:28 PM

I will give it a shot

[REDACTED] 7/13/21 12:59 PM

I added information to the business case in the Offer summary.

Today

4:48 PM

Hello, I am working reimbursement case of yours, case number [REDACTED] When you get a chance, can you go into the check and delete the dealerships information from the payees account. That field should be left blank. Once that is done, let me know and I will continue processing. Thank you!