



**Case Number:** [REDACTED]  
**Originator Name:** Thomas M. Ostrowski 248-904-7969 thomas.m.ostrowski@gm.com  
**Created Date:** 11/22/2019

**Vehicle Info**

**\*VIN:** [REDACTED] **MSRP:** 0.0 **\*TAC #:** [REDACTED]  
**Year:** 2019 **Make:** Chevrolet **Model:** Silverado

**Vehicle Comments & TAC Explanation:**

Vehicle has been sitting at the dealership since Oct 11 with intermittent misfire. TAC has been involved but the dealership can't seem to correct.

**\*Date Reviewed with Customer:** 01/01/1900 **\*Repurchase Mileage:** 1425  
**Original Purchase Date:** 01/01/1900 **\*Original Purchase Condition:** New

**Vehicle Owner(s)**

**Entity Type:** Company  
**\* Names(s) on Title:** [REDACTED] **\* Title State:** LA  
**\* Company Name:** [REDACTED] **\* Auth Person:** [REDACTED]  
**\* Address:** [REDACTED]  
**\* City:** Houston **\* State:** TX **\* ZIP Code:** [REDACTED]  
**\* Day Phone:** [REDACTED] **\* Home Phone:** [REDACTED] **\* Cell Phone:** [REDACTED]  
**\* E-mail:** [REDACTED] **\* Fax Phone:** [REDACTED] **\* Exec Init Repurchase:** Y

**\* Reason Repurchase:** intermittent misfire.

**UCC Codes:** (J5804) Electrical Lamps - Service Engine Soon - Warning Lamp On  
(N0116) Electrical - General - Stalls

**Vehicle Lien Holder**

**Type of Secured Interest:** Unknown **\* Company:** [REDACTED] **Account #:** [REDACTED]  
**Contact or Attention:** [REDACTED]  
**Address:** [REDACTED]  
**City:** [REDACTED] **State:** [REDACTED] **ZIP Code:** [REDACTED]  
**Day Phone:** [REDACTED] **Fax:** [REDACTED] **E-mail:** [REDACTED]

**Original Selling Dealer**

**\* Dealer #:** [REDACTED] **Dealer Name:** [REDACTED]  
**Region:** [REDACTED] **District:** [REDACTED]  
**\* Phone:** [REDACTED] **Fax:** [REDACTED]  
**\* Contact Name:** [REDACTED] **\* Contact Title:** [REDACTED] **E-Mail:** [REDACTED]

**Repurchasing Dealer:**

**\* Dealer #:** 114302 **Dealer Name:** LESON CHEVROLET COMPANY, INC.  
**Region:** 20 **District:** 2115  
**\* Phone:** (504) 366-4381 **Fax:** (504) 362-2135  
**\* Contact Name:** Timothy Colson **\* Contact Title:** Service Manager **E-Mail:** timc@lesonchevy...

**Repair**

**\* Contact Name:** [REDACTED] **\* Contact Title:** [REDACTED]

**Vehicle Location:** -



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**Transaction Details**

**Siebel Request #:** [REDACTED]      **\* Disposition:** Auction  
**State:** LA      **\* Type:** Straight Repurchase  
**Source:** FLEET Voluntary  
**Replacement VIN:** -  
**Compliance Date:** -      **Compliance Type:**  
**MSRP:** 0.0      **Order #:**

**Repurchase:** Please repurchase truck for 42,096.64 dollars.  
**\* Processing Instructions:**

**Disposition:** auction  
**\* Processing Instructions:**

**Transaction Details**

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
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**STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON**

File Number

Customer Name

Worksheet Filled Out By:

[Redacted]

Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information

tow bill  
registration

Vehicle VIN:

Date: November 6, 2019

USAGE FORMULAS		STRAIGHT REPURCHASE - BASE		PAYMENT (CA, FL & WV) OR LEASE REPURCHASE	
1	Usage	1	Base Price	1	Down Pmt / Cap Cost Reduction
2	Lemon Law usage must be calculated for every case. Only fill out USAGE CHARGED section if case originator instructions differ from LL.	2	Conversion / Uplift cost	2	Pmts (includes 1st month if lease)
3		3	Reg./Lic./Title Fees	3	Reg./Lic./Title Fees (leases only)
4		4	State Fees	4	Tax (leases only)
5	<b>USAGE USING LEMON LAW</b>	5	Towing and registration reimb.	5	Aftermarket Items
6		6	Sales Tax	6	Other-Explain
7	<b>Usage Using Base Price</b>	7	Finance Charges	7	Other-Explain
8	Base Price/Total Repurch Price	8	GMPP (* only for WI)	8	Other-Explain
9	Mileage	9	Doc/transfer Fee	9	Other-Explain
10	Denominator	10	<b>Total Purchase Price</b>	10	<b>Total Additions</b>
11	<b>Usage</b>	11		11	
12		12	<b>* Usage/Depreciation</b>	12	<b>* Usage/Depreciation</b>
13	<b>Usage Using Cents/Mile</b>	13	Damage	13	Damage
14	Mileage	14	Late charges	14	Late charges
15	Cents per mile	15	Over-Allowance	15	Over-Allowance
16	<b>Usage</b>	16	Negative Equity	16	Negative Equity
17		17	Incentives	17	Incentives
18	<b>USAGE CHARGED</b>	18	Other-Explain	18	Sec. Dep. (leases) If reimbursing above
19		19	Other-Explain	19	Extended Service Contract
20	<b>Usage - Negotiated</b>	20	Other-Explain	20	Gap Insurance
21		21	Other-Explain	21	Over Mileage Penalty
22	<b>Usage Using Base Price</b>	22	<b>Total Deductions</b>	22	<b>Total Deductions</b>
23	Base Price/Total Repurch Price	23		23	
24	Mileage	24	<b>Repurchase Subtotal</b>	24	<b>Total Refund to Customer</b>
25	Denominator	25	Loan Payoff good thru xx/xx/xx	25	Dir Buyout (lease) or Loan Payoff
26	<b>Usage</b>	26	<b>Total Refund to Customer</b>	26	(GMAC-DL quote) good thru xx/xx/xx
27		27	Attorney's Fees	27	Attorney's Fees
28	<b>Usage Using Cents/Mile</b>	28	<b>Total Repurchase</b>	28	<b>Total Repurchase</b>
29	Mileage	29	NADA (Legal Only)	29	NADA (Legal Only)
30	Cents per mile	30	<b>Estimated Auction Value</b>	30	<b>Estimated Auction Value</b>
31	<b>Usage</b>	31	<b>Projected Loss</b>	31	<b>Projected Loss</b>
	<b>PURCHASE PRICE (before t/t)</b>		<b>TRADE ALLOWANCE</b>		<b>LEMON LAW COMPARISON</b>
	MSRP (FROM BARS INVOICE)		PAYOFF OF TRADE		USAGE PER LEMON LAW
	<b>DIFFERENCE</b>		<b>DIFFERENCE</b>		USAGE CHARGED
	if positive look for over allowance		if negative=negative equity		<b>LEMON LAW VARIANCE</b>
	<b>PURCHASE PRICE</b>		<b>TRADE ALLOWANCE</b>		
	INCENTIVE* (from BARS)		ACV OF TRADE		
	OVERALLOWANCE		<b>DIFFERENCE</b>		
	<b>ACTUAL PRICE</b>		ACV=actual cash value		





Wednesday, November 27, 2019

Tiburon, CA

Subject: Repurchase of 2016 Chevrolet Volt

VIN

Ref SR

Dear

We regret that you are dissatisfied with your 2016 Chevrolet Volt, VIN [redacted] and that our attempts to resolve your concerns have not met your expectations. Chevrolet will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied Chevrolet customer. Chevrolet will repurchase your vehicle for \$41,040.93. This offer was calculated by using the following figures:

Base Price	\$38,625.00
Registration/License/Title Fees	\$364.00
State Fees	\$7.00
Sales Tax	\$3,289.93
Doc/Transfer Fee	\$109.00
Towing and Reg. Renewal Reimbursement	\$646.00
Less Incentives	\$2,000.00
<b>Total Amount to Customer</b>	<b>\$41,040.93</b>

\*\*AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW\*\*

If you owe money to General Motors, please send certified check or money order made payable to General Motors.

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 x1250 if you have any questions or concerns.

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)

11/27/19