



Case Number: [REDACTED]
Originator Name: Sharon Drake 866-790-5600x[REDACTED] sharon.drake@gm.com
Created Date: 01/13/2023

Vehicle Info
*VIN: [REDACTED] MSRP: 0.0 *TAC #: N/A
Year: 2017 Make: Chevrolet Model: Volt

Vehicle Comments & TAC Explanation:
No Tac Case

*Date Reviewed with Customer: 12/21/2022 *Repurchase Mileage: 71869
Original Purchase Date: 05/01/2016 *Original Purchase Condition: New

Vehicle Owner(s)
Entity Type: Joint Owners
* Names(s) on Title: [REDACTED] * Title State: CA
* Primary Owner: [REDACTED] * Secondary Owner: Peter Coates
* Address: [REDACTED]
* City: Davis * State: CA * ZIP Code: [REDACTED]
* Day Phone: [REDACTED] * Home Phone: [REDACTED] * Cell Phone: [REDACTED]
* E-mail: [REDACTED] * Fax Phone: [REDACTED] * Exec Init Repurchase: N
* Reason Repurchase: CEL, Battery Energy Control Module inoperable
Vehicle Still Needs Repair: Yes Number of Repairs: 1
Days Down: 20 Repurchase Qualifier: Multiple Repairs, Different Issues
UCC Codes (J5804) Electrical Lamps - Service Engine Soon - Warning Lamp On

Vehicle Lien Holder
Type of Secured Interest: Standard Lien * Company: Wells Fargo Account #:
Contact or Attention:
Address
City State CA ZIP Code:
Day Phone: 18002898004 Fax: E-mail:

Original Selling Dealer
* Dealer #: 314174 Dealer Name: EPIC CHEVROLET
Region: 10 District: 1111
* Phone: (916) 482-1600 Fax: (916) 929-3641
* Contact Name: Sasha Peterson * Contact Title: Service Manager E-Mail: speterson@epicch..

Repurchasing Dealer: -
Repair
* Contact Name: * Contact Title:

Vehicle Location: -



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Transaction Details

Siebel Request #:	[REDACTED]	* Disposition:	Auction
State:	CA	* Type:	Straight Repurchase
Source:	CA-CEC Voluntary		
Replacement VIN:			-
Compliance Date:		Compliance Type:	
MSRP:	0.0	Order #:	

Repurchase:

*** Processing Instructions:** CA CEC recommends trade or straight repurchase, customer's choice, with usage based on service event at 81,032 miles, less mileage on vehicle when purchased

Disposition:

Auction

*** Processing Instructions:**

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
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Monday, February 20, 2023

[Redacted]
[Redacted]
Davis, CA [Redacted]

Straight Settlement Letter

Subject: Repurchase of 2017 Chevrolet Volt
VIN: [Redacted]

Dear [Redacted]

We regret that you are dissatisfied with your 2017 Chevrolet Volt, VIN [Redacted] and that our attempts to resolve your concerns have not met your expectations. Chevrolet will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied Chevrolet customer. Chevrolet will repurchase your vehicle for **\$7,642.00**. This offer was calculated by using the following figures:

Down Payment	\$3,999.01
Payments 38 payments @ various amounts	\$23,555.87
Less Usage (\$29,752 x 30,940 miles / 120,000)	\$20,088.05
Less Late Charges	\$4.83
Total Refund to Customer	\$7,642.00
Total Repurchase Amount (includes \$952.11 in sales tax)	\$7,642.00

****AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW****

If you owe money to General Motors, please send certified check or money order made payable to General Motors.

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction.. I can be reached at 866.802.6625x1263 if you have any questions or concerns.

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)

[Redacted]



The requirements of the straight repurchase are as follows:

- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment.
- ⇒ **A “Power of Attorney” form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*)
- ⇒ **An “Odometer Disclosure Statement” form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** – needs to be intact and functional.
- ⇒ **Title** – if no lien, a free and clear title must be provided at time of repurchase.
- ⇒ **Cash backs rebates or incentives**– no cash backs rebates or incentives of any kind are applicable towards this transaction.

If all above requirements are met, the dealership will proceed with the repurchase and transfer of funds.

Please return this signed document via email or fax (866.802.6668) within 3-5 business days.

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

