



Case Number: [REDACTED]
Originator Name: Phillip Vannatter 866-790-5600X [REDACTED] phillip.vannatter@gm.com
Created Date: 09/15/2021

Vehicle Info

\*VIN: [REDACTED] MSRP: 0.0 \*TAC #: NA
Year: 2017 Make: Chevrolet Model: Volt
Vehicle Comments & TAC Explanation:

\*Date Reviewed with Customer: 08/24/2021 \*Repurchase Mileage: 25015
Original Purchase Date: 09/03/2016 \*Original Purchase Condition: New

Vehicle Owner(s)

Entity Type Person
\* Names(s) on Title [REDACTED] \* Title State: CA
\* Primary Owner: [REDACTED]
\* Address [REDACTED]
\* City Milpitas \* State CA \* ZIP Code: [REDACTED]
\* Day Phone: [REDACTED] \* Home Phone: [REDACTED] \* Cell Phone: [REDACTED]
\* E-mail: [REDACTED] \* Fax Phone: [REDACTED] \* Exec Init Repurchase: N
\* Reason Repurchase Failed battery engine control module is causing no start issue
Vehicle Still Needs Repair: Yes Number of Repairs: 2
Days Down: 40 Repurchase Qualifier: Days Out of Service/Parts Availability
UCC Codes (J0117) Engine - General - No Start

Vehicle Lien Holder

Type of Secured Interest: Standard Lien \* Company: First Technology FCU Account #:
Contact or Attention:
Address PO BX 276181
City Sacramento State CA ZIP Code: 95827
Day Phone: 1 (855) 855-8805 Fax: E-mail:

Original Selling Dealer

\* Dealer #: 197031 Dealer Name: DUBLIN CHEVROLET CADILLAC
Region: 10 District: 1111
\* Phone: (925) 479-3500 Fax: (925) 479-3563
\* Contact Name: Toby Brown \* Contact Title: CEM E-Mail: toby.brown@cacar..

Repurchasing Dealer:

\* Dealer #: 265095 Dealer Name: CAPITOL CHEVROLET
Region: 10 District: 1111
\* Phone: (408) 266-4000 Fax: (408) 265-5470
\* Contact Name: Rachel Soliman \* Contact Title: CEM E-Mail: Rachel.Soliman@..

Repair

\* Contact Name: [REDACTED] \* Contact Title: CEM

Vehicle Location:

\* Dealer #: 256332 Dealer Name: FREMONT CHEVROLET
Region: 10 District: 1111
\* Phone: (510) 445-8700 Fax: (510) 445-8717
\* Contact Name: Taalibj Jabbar \* Contact Title: CEM E-Mail: taalibj@cacargrou..



**Case Number:** [REDACTED]  
**Originator Name:** Phillip Vannatter 866-790-5600X [REDACTED] phillip.vannatter@gm.com  
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**Transaction Details**

<b>Siebel Request #:</b>	[REDACTED]	<b>* Disposition:</b>	Auction
<b>State:</b>	CA	<b>* Type:</b>	Straight Repurchase
<b>Source:</b>	CA-CEC Voluntary		
<b>Replacement VIN:</b>			-
<b>Compliance Date:</b>		<b>Compliance Type:</b>	
<b>MSRP:</b>	0.0	<b>Order #:</b>	

**Repurchase:**

**\* Processing Instructions:** CA CEC recommends trade or straight repurchase, customer?s choice, with usage based on service event at 8,200 miles, less mileage on vehicle when purchased.

**Disposition:**

Auction  
**\* Processing Instructions:**

**Transaction Details**

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
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STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON					Serv Contr
File Number		Customer Name		Worksheet Filled Out By:	
[REDACTED]		[REDACTED]		Brittany	
<input type="checkbox"/> Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information					2200
Vehicle VIN: [REDACTED]					750
Date: October 19, 2021					2950
USAGE FORMULAS		STRAIGHT REPURCHASE - BASE		PAYMENT (CA, FL & WV) OR LEASE REPURCHASE	
1	<b>Usage</b>	1	Base Price \$30,148.00	1	Down Pmt / Cap Cost Reduction \$5,000.00
2	Lemon Law usage must be calculated for every case. Only fill out USAGE CHARGED section if case originator instructions differ from LL.	2	Doc Fee \$80.00	2	Pmts (includes 1st month if lease) \$0.00
3		3	Reg./Lic./Title Fees \$29.00	3	Reg/Lic/Title Fees (leases only) \$0.00
4		4	State Fees \$294.00	4	Tax (leases only) \$0.00
5	<b>USAGE USING LEMON LAW</b>	5	Aftermarket Items \$0.00	5	Aftermarket Items \$0.00
6		6	Sales Tax \$2,644.95	6	Other-Explain \$0.00
7	<b>Usage Using Base Price</b>	7	Finance Charges \$1,594.91	7	Other-Explain \$0.00
8	Base Price/Total Repurch Price \$30,148.00	8	GMPP (* only for WI) \$0.00	8	Other-Explain \$0.00
9	Mileage 8,194	9	Other-Explain \$0.00	9	Other-Explain \$0.00
10	Denominator 120,000	10	<b>Total Purchase Price \$34,790.86</b>	10	<b>Total Additions \$5,000.00</b>
11	<b>Usage \$2,058.61</b>	11		11	
12		12	<b>* Usage/Depreciation \$2,058.61</b>	12	<b>* Usage/Depreciation \$2,058.61</b>
13	<b>Usage Using Cents/Mile</b>	13	Damage \$0.00	13	Damage \$0.00
14	Mileage 0	14	Late charges \$0.00	14	Late charges \$0.00
15	Cents per mile \$0.000	15	Over-Allowance \$0.00	15	Over-Allowance \$0.00
16	<b>Usage \$0.00</b>	16	Negative Equity \$0.00	16	Negative Equity \$0.00
17		17	Incentives \$3,000.00	17	Incentives \$0.00
18	<b>USAGE CHARGED</b>	18	Other-Explain \$0.00	18	Sec. Dep. (leases) if reimbursing above \$0.00
19		19	Other-Explain \$0.00	19	Extended Service Contract \$2,950.00
20	<b>Usage - Negotiated \$0.00</b>	20	Other-Explain \$0.00	20	Gap Insurance \$0.00
21		21	Other-Explain \$0.00	21	Over Mileage Penalty \$0.00
22	<b>Usage Using Base Price</b>	22	<b>Total Deductions \$5,058.61</b>	22	<b>Total Deductions \$5,008.61</b>
23	Base Price/Total Repurch Price \$0.00	23		23	
24	Mileage 0	24	<b>Repurchase Subtotal \$29,732.25</b>	24	<b>Total Refund to Customer -\$8.61</b>
25	Denominator 100,000	25	Loan Payoff good thru xx/xx/xx \$0.00	25	Dir Buyout (lease) or Loan Payoff \$0.00
26	<b>Usage \$0.00</b>	26	<b>Total Refund to Customer \$29,732.25</b>	26	(GMAC=DL quote) good thru xx/xx/xx
27		27	Attorney's Fees \$0.00	27	Attorney's Fees \$0.00
28	<b>Usage Using Cents/Mile</b>	28	<b>Total Repurchase \$29,732.25</b>	28	<b>Total Repurchase -\$8.61</b>
29	Mileage 0	29	NADA (Legal Only) \$0.00	29	NADA (Legal Only) \$0.00
30	Cents per mile \$0.000	30	<b>Estimated Auction Value \$0.00</b>	30	<b>Estimated Auction Value \$0.00</b>
31	<b>Usage \$0.00</b>	31	<b>Projected Loss \$29,732.25</b>	31	<b>Projected Loss -\$8.61</b>
PURCHASE PRICE (before t/t/t) \$ -		TRADE ALLOWANCE		<b>LEMON LAW COMPARISON</b>	
MSRP ( FROM BARS INVOICE) \$ -		PAYOFF OF TRADE \$ -		USAGE PER LEMON LAW \$ 2,058.61	
<b>DIFFERENCE \$ -</b>		<b>DIFFERENCE \$ -</b>		USAGE CHARGED \$ 2,058.61	
if positive look for over allowance		if negative=negative equity		<b>LEMON LAW VARIANCE \$ -</b>	
PURCHASE PRICE \$ -		ACV OF TRADE			
INCENTIVE* (from BARS) \$ -		<b>DIFFERENCE \$ -</b>			
OVERALLOWANCE \$ -		ACV=actual cash value			
<b>ACTUAL PRICE \$ -</b>					





Wednesday, October 27, 2021

Milpitas, CA

Straight Settlement Letter

Subject: Repurchase of 2017 Chevrolet Volt

VIN: [REDACTED]

Ref # [REDACTED]

De: [REDACTED]

We regret that you are dissatisfied with your 2017 Chevrolet Volt, VIN [REDACTED] and that our attempts to resolve your concerns have not met your expectations. Chevrolet will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied Chevrolet customer. Chevrolet will repurchase your vehicle for \$29,732.25. This offer was calculated by using the following figures:

\$30,148.00	Base Price
\$ 80.00	Doc Fee
\$ 29.00	Registration/License/Title Fees
\$ 294.00	State Fees
\$ 2,644.95	Sales Tax
\$ 1,594.91	Finance Charges
\$ 2,058.61	Less Usage
\$ 3,000.00	Less Incentives
<b>\$29,732.25</b>	<b>Total Amount to Customer</b>
\$29,732.25	Total Repurchase Amount

\*\*AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW\*\*

If you owe money to General Motors, please send certified check or money order made payable to General Motors.

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866.802.6625 x1222 if you have any questions or concerns.

10/28/2021

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)