

Arb Spec Review

BBB#: [REDACTED]
Customer: [REDACTED]
SR#: [REDACTED]
[REDACTED]

Vehicle: 2016 Chevrolet Volt
Involved Dealer: Jn Chevrolet
BAC#: [REDACTED]
State: CA
Agent: Ashley

CCF:
 BECM
 No-start
 Shift to park

Customer Seeks: repurchase

Purchase New: 02/13/16 22mi

Missing docs:
 Repair Orders
 Rental Receipts
 Case Assessment
 Sales [REDACTED]

Notes:

VIN	Vehicle Status Code	Delivery Date	Disposal Date	Model Year	Division Name	Brand Name
[REDACTED]	BNSR	13-Feb-16	---	2016	CHEVROLET	VOLT

Repair History Breakdown

RO Date	RO #	Mileage	Days	Repair Information
03/04/16 03/04/16	██████	1,693		BAC 265095 (accessories)
12/22/16 12/23/16	██████	21,690	2 DOS	BAC 287660 9102609-16055 - HYBRID POWERTRAIN CONTROL MODULE 2 REPROGRAMMING WITH SPS COMPLETED CAMPAIGN 16055 OP-CODE: 9102609 9102436-2027660 - DRIVE MOTOR POWER INVERTER MODULE REPROGRAMMING WITH SPS COMPLETED CAMPAIGN 38240 OP-CODE: 9102160 9102160-N380240 - INSPECT SEAT ADJUSTER TRACK FOR PROPER CRIMP (INCLUDES TRIM REMOVAL) NO FURTHER ACTION REQ COMPLETED CAMPAIGN 32340 OP-CODE: 9102086 9102086 - N320340 - ENGINE CONTROL MODULE REPROGRAMMING WITH SPS COMPLETED CAMPAIGN 2766 OP-CODE: 9102436 CUSTOMER REQUESTS ANDROID AUTO UPDATE BE PERFORMED. 0600355-ANDROID SOFTWARE UPGRADE - CHEVROLET PERFORMED ANDROID AUTO UPDATE
02/27/17 03/14/17	██████	25,221	16 DOS	BAC 287660 9102665-39570 - FRONT VIEW CAMERA REPROGRAMMING WITH SPS PERFORM CAMPAIGN 9102988-FA 17058 - DRIVE MOTOR POWER INVERTER MODULE REPROGRAMMING WITH SPS PERFORM CAMPAIGN
04/13/17	██████	26,585		BAC 287660
05/19/17 06/06/17	██████	27,206	19 DOS	BAC 287660 CUSTOMER STATES THAT WE REPLACED THE DRIVE AXLES AND THAT THEY ARE BROKEN AGAIN . CHECK AND ADVISE. RIGHT FRONT DRIVE SHAFT IS BROKEN RIGHT FRONT DRIVE SHAFT REPLACED 3040190
05/16/18 05/17/18	██████	36,107	2 DOS	BAC 287660 9102086 - N320340 - ENGINE CONTROL MODULE REPROGRAMMING WITH SPS COMPLETED CAMPAIGN 17197 OP-CODE: 9103186
11/15/18 11/19/18	██████	41,993		BAC 287660 (maint)
01/18/23 01/18/23	██████	75,652	1 DOS	BAC 112209 9105392-N202307990 - HYBRID POWERTRAIN CONTROL MODULE 2 REPROGRAMMING WITH SPS PER SI, PERFORM HPCM#2 UP DATE RECALL, HOOK UP MDI2, PERFORMED HPCM#2 REPROGRAM, AND SET UP, CLEAR CODES, RECHECK OPERATION,VEHICLE OPERATING AS DESIGN *** LABOR OP CODE AND TIME #9105392 0.4,

			WARRANTY CLAIM CODE FOR PROGRAM [REDACTED] ***
02/08/23	[REDACTED]	75,660	BAC 112209 BATTERY
TOTAL DAYS OUT			