

Visitor, 24 Jan. 2022 , 01:13pm

Hi

Virtual Assistant, 24 Jan. 2022 , 01:14pm

Thanks! To better assist you, please provide your first and last name.

[Read]

Visitor, 24 Jan. 2022 , 01:14pm

[REDACTED]

Virtual Assistant, 24 Jan. 2022 , 01:14pm

What would you like to do? You can say things like "Schedule an appointment" or "Shopping for a vehicle." You can also type "Help" for a list of options that I can assist with.

[Read]

Visitor, 24 Jan. 2022 , 01:14pm

Agent

Virtual Assistant, 24 Jan. 2022 , 01:14pm

Let me transfer you to an advisor who can help.

[Read]

Visitor, 24 Jan. 2022 , 01:14pm

Thank you

Info [Automated], 24 Jan. 2022 , 01:14pm

A messaging advisor will respond in a few minutes. You will receive a notification here for all replies.

[Read]

Rommel, 24 Jan. 2022 , 01:16pm

Thank you for contacting Chevrolet Customer Assistance. My name is Rommel. Hi [REDACTED] How may I help you on your case? Is this for update?

[Read]

Visitor, 24 Jan. 2022 , 01:16pm

This is my third attempt to get a call back from a senior agent named Tyler. My case number is above.

Visitor, 24 Jan. 2022 , 01:17pm

I have an update but still need to talk to him.

Rommel, 24 Jan. 2022 , 01:19pm

Upon confirming the case was already escalate to our next level of support our California Engagement Team. All you need to do is to wait for the update. What I will do is to send urgent notification for you to receive a call the soonest possible time that he's available. If you want to talk to him you can contact GM Customer Assistance Center via phone number 866-790-5600.

[Read]

Visitor, 24 Jan. 2022 , 01:19pm

Though I appreciate the rental car, I am still paying a note on my car, now paying for gas every 5-7 days(the car they have is a hybrid) AND a \$16 toll road fee bc this rental doesn't have a carpool sticker.