

Conversation ID: [REDACTED]

Case number: [REDACTED]

Tracy, 16 Nov. 2021 , 05:12pm

Good evening [REDACTED] Its Tracy from Chevrolet Customer Care. Do you have time to discuss your case with me today?

[Sent]

[REDACTED] 16 Nov. 2021 , 05:18pm

I do have time but since I can't use my right hand it is hard to text. Can you give me a call?

Tracy, 16 Nov. 2021 , 05:18pm

I certainly can! Give me about 20 minutes, sound good?

[Sent]

[REDACTED] 16 Nov. 2021 , 05:18pm

Yes.

Tracy, 16 Nov. 2021 , 05:18pm

Awesome, talk to you then!

[Sent]