

Conversation: [REDACTED]

Case number: [REDACTED]

Tracy, 10 Nov. 2021 , 03:17pm

Good afternoon [REDACTED]. It's Tracy from Chevrolet Customer Care. Do you have time to discuss your case with me today?

[Sent]

Tracy, 10 Nov. 2021 , 03:25pm

I just reached out to the dealership and spoke with Brian. he tells me that the vehicle is completed and that you have picked it up. Could you please send a copy of the repair order over and I will see if there is anything Chevrolet may be able to offer on our end for the time down. Thank you and have a great rest of your day. I will reach out again Thursday to update you.

[Sent]