

Conversation ID: [REDACTED]

Case number: [REDACTED]

Tracy, 27 Oct. 2021 , 07:05pm

Good evening [REDACTED] It is Tracy from Chevrolet Customer Care. Do you have time to discuss your case with me today?

[Sent]

[REDACTED] 27 Oct. 2021 , 07:06pm

Yes

[REDACTED] 27 Oct. 2021 , 07:06pm

Yes

Tracy, 27 Oct. 2021 , 07:08pm

Awesome, I wanted to reach out and let you know that I am not seeing any updates at this time. I will of course, continue to monitor this for you and reach out should I hear anything new. Has the dealership contacted you at all?

[Sent]

[REDACTED] 27 Oct. 2021 , 07:09pm

No they haven't

Tracy, 27 Oct. 2021 , 07:24pm

Okay, I will continue to monitor for you and will update you as soon as I hear anything new. We do thank you for your patience in this matter. Thanks for trusting Chevrolet and you have a great evening! I will reach out again Tuesday with anything new.

[Sent]

