



Personal Information (Required)

Employee First Name [REDACTED]
Employee Last Name [REDACTED]
Employee Phone Number [REDACTED]
Employee Email [REDACTED]

Optional

Employee City Oak Park
Employee State MI
Employee Zip Code [REDACTED]

Vehicle Identification Number (VIN) [REDACTED]
Involved Dealership Matthews-Hargreaves Chevrolet

Please provide a brief description of the problem

The first week of July my 2017 Volt started to act up. The battery charge indicator started bouncing up and down. The car would tell me to shift to park to start car even though it was already in park and the check engine indicator was on. I took it in the dealership to have it repaired. I received my car back almost 2 weeks later and immediately saw that the check engine indicator was still on. I returned my car to the dealership a week later where it sat for one and a half months waiting on a part. The dealership then asked me to come in and pick my unfixed car up because the part had no production dates anytime in the near future and they wanted the loaner vehicle I had back. It now been about a month that I have been driving my "electric" vehicle on gas because it won't charge at all. Please help.

Is this a safety issue?

No