

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



**NOBODY BEATS
OUR PRICES**

2425 Carriage Loop Southwest - OLYMPIA, Washington 98502
(360) 357-5515

SERVICE DEPARTMENT HOURS
6:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m. - Saturday

R/O Open Date	R/O Number
06/07/23	
R/O Close Date	Status
07/06/23	Pre-Invoice
Mileage In	Mileage Out
66995	66996
Service Advisor / Tag #	
Meisha Malmer/1313	
Vehicle Identification Number	
Delivery Date	In-Service Date
Color	License Number
BLUE	

LACEY, WA		Work Phone	
Year	Make	Model	Body
2017	CHEVROLET	VOLT	5DR HB LT

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
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Cell: [REDACTED] Email: [REDACTED]

#1 - 10CV01: DRIVEABILITY CONCERN
 CUSTOMER STATES THAT THE VEHICLE WILL START BUT WHEN HE PUTS IT INTO GEAR THE VEHICLE WILL SAY SHIFT TO PARK. STATES THAT WHEN THIS STARTED HAPPENING THE CEL CAME ON. CHECK AND ADVISE.
 Caused by
 verified concern multiple dtcs set for loss of com with becm. found attached tsb 18-NA-261 for updated becm covered under volt tech, p&a in asr
 Tech: ANDY YALE (088)
 Tech: ANDY YALE (088)
 Installed 24296900 :SL-N-MODULE (02210-C) Qty: 1
 Installed 12378390 :N-COOLANT (08800-BOPCKT) Qty: 2
 replaced becm and smoke test case all checks good. cleared dtcs, programmed becm and bleed cooling system all codes cleared and all working as designed.

Warranty
Warranty
Warranty
Warranty

#2 - 52CV: ELECTRICAL BODY
 CUSTOMER STATES WHEN THE VEHICLE IS TURNED ON IT WILL DISPLAYING THE GAS RANGE AS 324 BUT THE EV RANGE AS 1. STATES IT IS DISPLAYING A MESSAGE THAT SAYS VEHICLE CANT CHARGE. CHECK AND ADVISE.
 Caused by
 will look at this after becm replaced

YOUR SATISFACTION IS OUR GOAL. Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL "DEFINITELY" RECOMMEND TITUS-WILL CHEVROLET / CADILLAC / HYUNDAI AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

DISCLAIMER OF WARRANTIES. AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

SUPPLIES. A TOKEN CHARGE WILL BE INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. SUPPLIES INCLUDE: NUTS, BOLTS, RAGS, AEROSPRAY, SOLDER WIRE, TAPE, PINS, ETC., AND ANY HAZARDOUS SUBSTANCE DISPOSAL SUCH AS ANTIFREEZE, SOLVENT, ETC.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
OTHER	
TOTAL DUE	