

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

SERVICE INVOICE



ROBBINS CHEVROLET COMPANY
 18611 Highway 59 North • Humble, Texas 77338
 www.robbinschevy.com
 Main (281) 446-3021
 Service (281) 312-2920 Bodyshop (281) 964-4050
 Quick Lube (281) 312-2960

PARTS DEPARTMENT HOURS

M-F 7:00 AM - 6:00 PM
 SAT 8:00 AM - 2:00 PM

SERVICE DEPARTMENT HOURS

M-F 7:00 AM - 6:30 PM
 SAT 8:00 AM - 2:00 PM

BODY SHOP HOURS

M-F 7:00 AM - 6:00 PM

Invoice to		Driver/Owner Information	
[REDACTED]		[REDACTED]	
Vehicle Information		Odometer in: 69234 Out: 69282	
17 CHEVROLET VOLT LT 5DR HBK SILVER		Dist: 1G1 WAR C W Prelim	
Inservice: 10/01/17		Begin: 08/19/22 Done: 12/06/22 Invoiced: 12/06/22 16:11 CK	
Customer Concern			
Concern 01	CUSTOMER STATES THAT N202307990 - Increased Customer Notification (Recall 1) #N202307990: CUSTOMER SATISFACTION PROGRAM - INCREASED CUSTOMER NOTIFICATION REPROGRAMMED THE HYBRID POWERTRAIN CONTROL MODULE 2 - WCC# CBYN124485924 HYBRID POWERTRAIN CONTROL MODULE 2 Tech 115 KLIEM, JASON COND CODE : 0090 FAIL CODE : 9090	Operation 9105392	Tech Units 115 0.4 Amount 61.42
Type: w		Subtotal LAB-MECHANICAL..... 61.42 TOTAL CHARGE FOR CONCERN 61.42	
Concern 02	CUSTOMER STATES ENGINE LIGHT IS ON- IS NOT SWITCHING TO FUEL AND NOT RECOGNIZING BATTERY 150.00 CODES SETTING ARE U2619 AND U2620 - FOUND THE BULLETIN TO REPLACE THE BATTERY CONTROL MODULE - #18-NA-261 PERFORMED THE DIAGNOSTICS OF THE CODES SET - FOUND THE CONDITION MAY BE CAUSED BY AN INTERNAL ISSUE WITHIN THE BATTERY ENERGY CONTROL MODULE. SEARCHED FOR BULLETINS AND FOUND #18-NA-261; TO REPLACE THE BATTERY ENERGY CONTROL MODULE - I REPLACED THE BATTERY ENERGY CONTROL MODULE AS PER THE SERVICE BULLETIN - SMOKE TESTED THE SYSTEM & PROGRAMMED THE MODULE - WCC# CDYN145251683 - CLEARED AND RESET THE MODULES - THEN RE-EVALUATED. 5031010 - BASE 4.9 - DIAG .5 - SMOKE .4 = TOTAL OF 5.8 Part Number PO# Note Description SPO 024296900 MODULE 000 012378390 COOLANT	Operation 5031010	Tech Units 115 5.8 Amount 890.53
Parts		Qty 1	Sell 309.68 309.68
		1	8.49 8.49

Any warranties on the products sold hereby are those made by the manufacturer. The seller, ROBBINS CHEVROLET COMPANY, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and ROBBINS CHEVROLET COMPANY neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

1 YEAR WARRANTY ON PAINT AND BODY WORK
 MECHANICAL LABOR AND PARTS WARRANTED
 FOR 12 MONTHS OR 12,000 WHICHEVER OCCURS FIRST.

UCS02004

CUSTOMER