

ROSENTHAL CHEVROLET OF ALEXANDRIA



6500 Little River Turnpike
ALEXANDRIA, VA 22312
703.720.4200

CELL: [REDACTED]

Corey Roberts 1424 2675 12/16/22
170.25 [REDACTED] 65,967 SUMMIT WHIT
17/CHEVROLET/VOLT/5DR HB PREMIER 08/16/16
[REDACTED]
10/28/22

ALEXANDRIA, VA [REDACTED]

07/08/16

MO: 65973

JOB# 1 CHARGES-----

LABOR-----

J# 1 02CVZZCHECKENGI CHECK ENGINE TECH(S):1132 WARRANTY
CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON. MESSAGE
DISPLAYED ON THE DASH SAYING PROPULSION POWER IS REDUCED.
THE VEHICLE IS ONLY RUNNING ON GASOLINE ENGINE. CUST STATES
THAT THE VEHICLE WAS JUMP STARTED TO GO INTO READY MODE. THE
VEHICLE NEEDED A SECOND JUMP START ATTEMPT THAT WAS
UNSUCCESSFUL. CUST REPLACED 12V BATTERY IN AN ATTEMPT TO GET
THE VEHICLE STARTED. CUST HAS APPROVED DIAG
internal failure of battery energy control module
scanned for codes and found: U2604, U2605, U2606, and others
for loss of communication with battery interface modules.
found tsb 18-na-261 to replace battery energy control
module.
disable high voltage system and make safe. drain battery
cooling system and remove battery. remove cover and replace
battery energy control module. reinstall cover and smoke
test, passed smoke test. reinstall battery and fill battery
cooling system. program battery energy control module with
latest software. inspected battery cooling system for leaks
and found none. road tested and verified repair
Warranty Claim Code: CDYN147527699
LABOR CODE: 5031010 @ 4.9 + 1.0 = 5.9

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	WARRANTY
	2	12378390	COOLANT 8.800		WARRANTY
	4	11517042	BOLT 8.906		WARRANTY
	1	24296900	MODULE 2.210		WARRANTY
	-1	24296900	CORE RETURN		WARRANTY
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 91CVZ MPVI OP CODES TECH(S):1132 WARRANTY
MPVI

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$185.00 (+TAX)

COMMENTS-----

SPOKE WITH CUST REGARDING BATTERY ENERGY CONTROL MODULE. ADVISED HIM THE
MODULE IS ON NATIONAL CONTROL WITH NO ETA.

-LEFT MESSAGE WITH CUST TO UPDATE THAT MODULE HAS COME IN AND BATTERY
REPLACEMENT PROCESS IS UNDERWAY. 12/16/22 @9:44AM