

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

SERVICE INVOICE



ROBBINS CHEVROLET COMPANY
 18611 Highway 59 North • Humble, Texas 77338
 www.robbinschevy.com
 Main (281) 446-3021
 Service (281) 312-2920 Bodyshop (281) 964-4050
 Quick Lube (281) 312-2960

PARTS DEPARTMENT HOURS

M-F 7:00 AM - 6:00 PM
 SAT 8:00 AM - 2:00 PM

SERVICE DEPARTMENT HOURS

M-F 7:00 AM - 6:30 PM
 SAT 8:00 AM - 2:00 PM

BODY SHOP HOURS

M-F 7:00 AM - 6:00 PM

Adv: 164 CONCEPCION KENDRICK		Tag 3746	License NOPLATE	Page 1	Invoice	
Invoice to			Driver/Owner Information			
HOUSTON, TX			HOUSTON, TX			
For Office Use			Vehicle Information			
Odometer in: 69234	Out: 69282	Dist: 1G1 WAR C W	Prelim	17 CHEVROLET VOLT LT 5DR HBK SILVER		
Begin: 08/19/22	Done: 12/06/22	Invoiced: 12/06/22 16:11 CK	Inservice: 10/01/17			
Customer Concern						
Concern 01	CUSTOMER STATES THAT N202307990 - Increased Customer Notification (Recall 1) #N202307990: CUSTOMER SATISFACTION PROGRAM - INCREASED CUSTOMER NOTIFICATION REPROGRAMMED THE HYBRID POWERTRAIN CONTROL MODULE 2 - WCC# CBYN124485924 HYBRID POWERTRAIN CONTROL MODULE 2 Tech 115 KLIEM, JASON COND CODE : 0090 FAIL CODE : 9090			Operation	Tech Units	Amount
Cause				9105392	115 0.4	61.42
Correction				Subtotal		
Tech Notes				LAB-MECHANICAL.....		61.42
Type: w				TOTAL CHARGE FOR CONCERN		61.42
Concern 02	CUSTOMER STATES ENGINE LIGHT IS ON- IS NOT SWITCHING TO FUEL AND NOT RECOGNIZING BATTERY 150.00 CODES SETTING ARE U2619 AND U2620 - FOUND THE BULLETIN TO REPLACE THE BATTERY CONTROL MODULE - #18-NA-261 PERFORMED THE DIAGNOSTICS OF THE CODES SET - FOUND THE CONDITION MAY BE CAUSED BY AN INTERNAL ISSUE WITHIN THE BATTERY ENERGY CONTROL MODULE. SEARCHED FOR BULLETINS AND FOUND #18-NA-261; TO REPLACE THE BATTERY ENERGY CONTROL MODULE - I REPLACED THE BATTERY ENERGY CONTROL MODULE AS PER THE SERVICE BULLETIN - SMOKE TESTED THE SYSTEM & PROGRAMMED THE MODULE - WCC# CDYN145251683 - CLEARED AND RESET THE MODULES - THEN RE-EVALUATED. 5031010 - BASE 4.9 - DIAG .5 - SMOKE .4 = TOTAL OF 5.8			Operation	Tech Units	Amount
Cause				5031010	115 5.8	890.53
Correction						
Tech Notes				Qty	Sell	
Comment				1	309.68	309.68
Parts	Part Number	PO#	Note	Description		
	SPO 024296900			MODULE		
	000 012378390			COOLANT	1	8.49 8.49

Any warranties on the products sold hereby are those made by the manufacturer. The seller, ROBBINS CHEVROLET COMPANY, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and ROBBINS CHEVROLET COMPANY neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

1 YEAR WARRANTY ON PAINT AND BODY WORK
 MECHANICAL LABOR AND PARTS WARRANTED
 FOR 12 MONTHS OR 12,000 WHICHEVER OCCURS FIRST.

UCS02004

CUSTOMER