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INVOICE ORIGINAL

Work Order

August 04, 2021

Svc.Adv VELAZQUEZ JR., JO
 Cust.Ph. [REDACTED]

Tag# 5214

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08/06/2021 16:13:55

To [REDACTED] [REDACTED] Houston TX [REDACTED]	Year: 2017 Veh Id: [REDACTED] Unit #: Make: Chevrolet License #: Model: Volt Odo. In: 48,952 Color: Unknown Odo. Out: 48,952 V.I.N.#: [REDACTED] Next Service: Date In: 08/04/2021 In Service Date: 11/05/2016 Out: 08/06/2021 15:39 Cases: 4 Ext. War - - (mo/) - D: \$0.00 Promised Time: 08/04/2021 09:00:00 AM Call When Ready:
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Case: 1 PERFORM MULTIPOINT VEHICLE INSPECTION

Quantity Description/Correction

Price Total

- Tech Cause: Cause not defined.
- Tech Comments: done

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 **Case Total: \$0.00**

Case: 2 C/S SHIFT TO PARK MESSAGES COMES ON AT TIMES. Customer Approved Diagnostic Charge \$99.95 Per Concern (Customer Approved Diagnostic Charge \$99.95 Per Concern. Non Negotiable.)

Quantity Description/Correction

Price Total

1.00 84733196 - HARNESS ASM-A/TRNS CONT WRG (Extra Item) - Warranty	\$0.00	\$0.00
1.00 84955382 - Switch (Extra Item) - Warranty	\$0.00	\$0.00
	\$0.00	\$0.00

- Tech Cause: The cause of the condition may be that the park switch in the transmission control (shifter) assembly is not pulling the BCM signal low to electronically show that the vehicle is in the Park position.

- Tech Comments: 5480908 Remove and Reinstall Transmission Control, Install New Shifter Harness, Add Wire Harness Jumper per #19-NA-206

• 1.1 hr - Warranty
 • Completed by Technician number:
 003

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 **Case Total: \$0.00**

Case: 4 # N202307990 Increased Customer Notification -

Quantity Description/Correction

Price Total
 \$0.00 \$0.00

- Tech Cause: recall
- Tech Comments: 9105392 Hybrid Powertrain Control Module 2 Reprogramming with SPS
- CODE CBYN79476010 .4 HR - Warranty